

SAMSUNG Galaxy A32 5G

Quick Reference Guide

Samsung Care

Get to know your product

Visit [Samsung.com/us/support](https://www.samsung.com/us/support) or
download the **Samsung Members** app



Play Store



Samsung Members

Contact us

Questions?

Visit us.community.samsung.com for
questions

Get Support

Call 1.800.SAMSUNG for support

Service locations

Find a service location near you at
[Samsung.com/us/support/service/locations](https://www.samsung.com/us/support/service/locations)

Learn more



Settings



Help

Install your SIM card

Your SIM card may be pre-installed. If you
need to install a SIM, follow these steps.

1. Locate the SIM card tray.
2. Insert the SIM ejector pin into the hole
beside the card tray.
3. Pull out the card tray.
4. Insert the nano-SIM card in the tray with
the gold contacts facing down.



5. Insert the card tray back into the slot.

About your phone



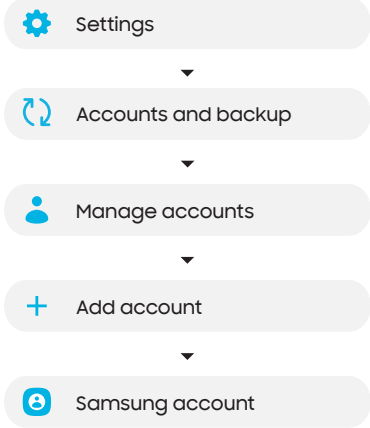
Samsung account

Get the most out of your phone with your Samsung account.

You can sign in to your Samsung account, create an account, or sign up with your Google account.

With your phone and your Samsung account, you can:

- Use Samsung Pay
- Schedule repairs
- Back up your phone
- Restore your phone and more



For more information
Samsung.com/us/support/account

Switching made simple

Whether you're coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

Back up your old phone

Back up your old phone using your favorite back-up app.

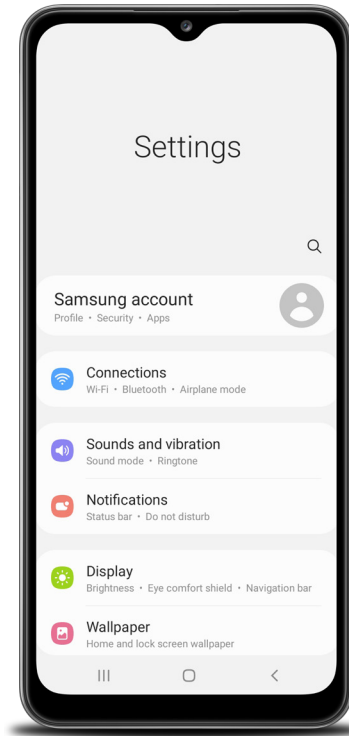
Samsung Smart Switch

1. From your new Galaxy device, tap **Settings > Accounts and backup > Bring data from old device**.
2. Download Smart Switch and tap **Receive data**.
3. Select your old device type and follow the prompts to connect your phones.

For more information
Samsung.com/us/smart-switch
To download Smart Switch
Samsung.com/us/support/owners/app/smart-switch

Customize

From the Apps panel, tap **Settings** to customize your phone.



Essential apps

-  **Samsung Pay**
Introducing a better way to pay.
-  **Samsung Pass**
Say goodbye to forgotten passwords.
-  **Google Duo**
Simple, high-quality video calling for smartphones, tablets, computers and smart displays.
-  **Google Photos**
Store and back up your photos and videos.
-  **Google Drive**
Store, share and access your files from any device.

For more information
Google Duo: duo.google.com
Google Photos: support.google.com/photos
Google Drive: support.google.com/drive

APPROVED FIRMWARE VERSIONS

This device will only operate with firmware versions that have been approved for use by your wireless carrier and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

INFORMATION ABOUT SAFEGUARDING DEVICES

We encourage customers to take appropriate measures to secure their devices and invite them to take advantage of the features available on this device to help secure it from theft and/or other unauthorized access and use. This device has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several devices. Lost or stolen devices should be immediately reported to your wireless carrier so that proper measures can be taken to protect accounts. For additional information, visit your wireless carrier's Privacy Policy.

5G: Devices may use multi-band dual connectivity to receive and dynamically route traffic between both 4G LTE and 5G signals to support connectivity. The network architecture providing dual connectivity could result in instances where a device indicates a 5G connection when temporarily utilizing only 4G LTE. As 5G technology develops, devices will be able to experience direct and continuous 5G where available.

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