

Quick Start Guide

Terms & Conditions

Read this document before operating the product

Read this document before operating the mobile device, accessories, or software (defined collectively and individually as the "Product") and keep it for future reference. This document contains important Terms and Conditions. Electronic acceptance, opening the packaging, use, or retention of the Product constitutes acceptance of these Terms and Conditions.

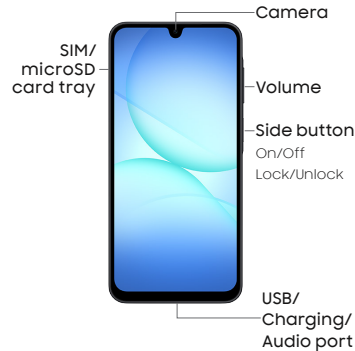
SAMSUNG Galaxy A17 5G

Rated IP54: Dust-resistant; protects against splashed water.



QR code for Samsung use
Printed in Korea
GH68-57672A

Your device



Get started

Activate your device

A physical SIM card is not needed for activation.

Your new device has an eSIM, which is built into the device. To activate the eSIM, power on the device and follow the prompts. For activation assistance, please contact Verizon 1-800-922-0204.

Charge your device

Use the included USB cable and a USB Type-C adapter (sold separately).

Turn the device on

Press and hold the Side button for a few seconds.

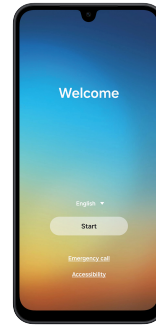
USB Type-C 3A cable included. For more information about charging, visit samsung.com/us/support/answer/ANS10001612/

Use only compatible charging devices and accessories. Damage caused by use of accessories which are not compatible may not be covered by warranty.

Set up your device

Start using your new device

Follow the prompts.



Scan the code

Use your old device for more information on how to switch.



or visit
smsng.us/switchtogalaxy

Do more

Need help?

samsung.com/us/support
youtube.com/samsungcare

Find the user guide



Settings



User guide

Manage your account



My Verizon Mobile app

Manage your account, track your usage, edit account information, pay your bill and more.



International travel

For features and rates when outside the US, visit:
verizon.com/plans/international/



Customer service

Call 800.922.0204
X (Twitter) @VerizonSupport
Facebook @Verizon



Download a User Guide from
verizon.com/support

Additional information

Your wireless device and third-party services

Verizon is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon is not responsible for your use of this device or any non-Verizon applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Terms & Conditions

Important Legal information

Read this document before operating the mobile device, accessories, or software (defined collectively and individually as the “Product”) and keep it for future reference. This document contains important Terms and Conditions. Electronic acceptance, opening the packaging, use, or retention of the Product constitutes acceptance of these Terms and Conditions.

You can obtain a copy of the complete Terms and Conditions and Samsung Standard One-year Limited Warranty by contacting Samsung at the address or phone number provided in this document.

Dispute Resolution Agreement – This Product is subject to a binding Dispute Resolution Agreement, which includes arbitration terms, between you and SAMSUNG ELECTRONICS AMERICA, INC. (“Samsung”). You can opt out within 30 calendar days of purchase: email optout@sea.samsung.com or call 1-800-SAMSUNG (726-7864) and providing the applicable information.

The Dispute Resolution Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and additional Health, Safety and Device care information, including:

- Device Temperature
- Samsung Knox security platform
- Maintaining Dust and Water Resistance (IP rating)
- Location, Navigation, GPS and AGPS
- Wireless Emergency Alerts (WEA)
- Hearing Aid Compatibility (HAC)

are available at:

English:

www.samsung.com/us/support/legal/mobile

Spanish:

www.samsung.com/us/support/legal/mobile-sp

This information is also on the device:

Settings > **About phone** or **About device** or **About watch** or **About tablet** > **Legal information** > **Samsung legal** or, search for “Legal”

You can access the Federal Communications Commission (FCC) certification, if applicable, by opening **Settings** > **About phone** or **About device** or **About watch** or **About tablet** > **Status** or **Status information**

Diagnostic software

This device may be equipped with diagnostic software reporting usage and performance information used to assess, deliver and improve network quality and the overall device experience to wireless customers. Please refer to your service provider’s terms and conditions or privacy policy for more information.

Specific Absorption Rate (SAR) certification information

For information visit:

- www.fcc.gov/general/radio-frequency-safety-0
- www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones
- www.samsung.com/sar

Exposure to Radio Frequency (RF) signals

For information, visit www.samsung.com/us/support/legal/mobile then select **Health and Safety Information** > **Radio Frequency (RF) signals**

Safe Handling & Recycling of Batteries and Electronics

WARNING! Never dispose of batteries in a fire because they may explode. Do not disassemble, crush, puncture, heat, burn or reuse batteries. For more information, visit call2recycle.org or call 1-800-822-8837.

Dispose of unwanted electronics through an approved recycler: To find the nearest recycling location, go to our website www.samsung.com/recycling or call 1-800-SAMSUNG (726-7864).

FCC Part 15 Information and Notices

This device complies with part 15 of the FCC Rules. Operation is subject to conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Operate devices that support wireless power sharing at least 8 inches/20 cm away from your body.

FCC Hearing Aid Compatibility (HAC) regulations for wireless devices

The FCC established requirements for devices to be compatible with hearing aids and other hearing devices. For more information, visit www.fcc.gov/consumers/guides/hearing-aid-compatibility-wireline-and-wireless-telephones

HAC for newer technologies

This phone has been tested and certified for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

ANSI standard for HAC

This device was tested for compliance to the ANSI C63.19-2019 standard for HAC. Devices tested to this version of the standard, unlike previous versions, do not receive a HAC performance rating level; they are either HAC-compliant or not. In addition, in this version of the standard, the conversational gain of the device is tested, both with and without hearing aids. The conversational gain listed on the device box represents the lowest conversational gain found across all tested conditions.

Emergency calls

Emergency calls may not be possible on all wireless mobile device networks or when certain network services and/or mobile device features are in use. Check with local service providers. If certain features are in use (e.g. call blocking) you may first need to deactivate those features before you can make an emergency call.

Smart practices while driving

Samsung is committed to both promoting responsible driving and giving drivers tools to address distractions. For more information, visit www.samsung.com/us/support/legal/mobile then select **Health and Safety Information** > **Smart practices while driving**

Responsible listening

CAUTION! Avoid potential hearing loss by not exposing yourself to loud sounds for a prolonged period of time. For more information, visit www.samsung.com/us/support/legal/mobile then select **Health and Safety Information** > **Responsible listening**

Pacemaker and implantable medical devices

CAUTION! Persons who have implantable medical devices should consult their health care provider before using mobile electronic devices. For more information, visit www.samsung.com/us/support/legal/mobile then select **Health and Safety Information** > **FCC Part 15 Information and Notices**

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