

SAMSUNG Galaxy A01

Quick Reference Guide

Manage your account

 **My Verizon Mobile app**
Manage your account, track your usage, edit account information, pay your bill and more.

 **International travel**
For features and rates when outside the US, visit:
Verizonwireless.com/International

 **Customer service**
Call 800.922.0204
Twitter @VZWSupport

 Download a User Guide from
Verizonwireless.com/Support

Samsung Care

Get to know your product
Visit Samsung.com/us/support or download the **Samsung Members** app

 **Play Store**

 **Samsung Members**

Contact us
Questions?
Visit us.community.samsung.com for questions

Get Support
Call 1.800.SAMSUNG for support

Service locations
Find a service location near you at
Samsung.com/us/support/service/locations

Learn more

 **Settings**

 **Help**

About your phone



Use only Samsung approved charging devices and accessories.

Some SIM cards may be pre-installed.

Samsung account

Get the most out of your phone, by setting up your Samsung account.
You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is setup, you can

- Set up wallet with Samsung Pay
- Set up repair calls
- Back up your phone
- Restore your phone and more

 **Settings**

 **Accounts and backup**

 **Accounts**

 **Add account**

 **Samsung account**

For more information
Samsung.com/us/support/account

Don't lose a thing

Whether you are coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

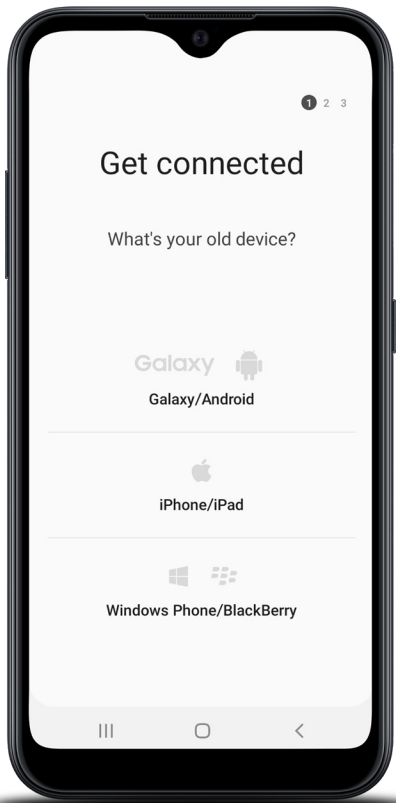
Back up your old phone

Backup your old phone using your favorite back up app.

Samsung Smart Switch

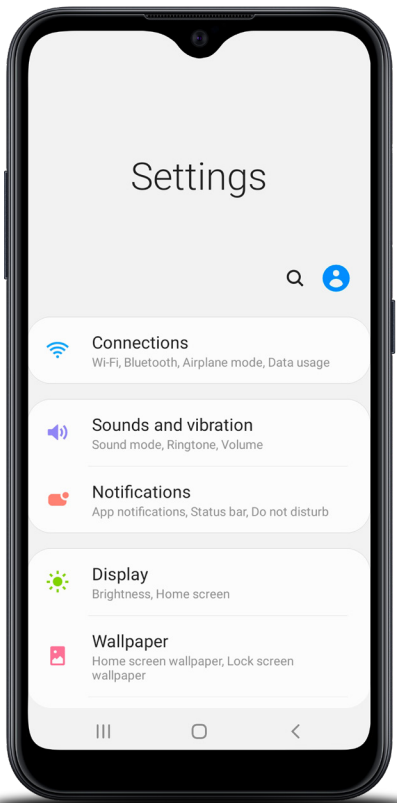
1. From your new Galaxy device, tap **Settings > Accounts and backup > Smart Switch**.
2. Tap **Receive data**.
3. Tap **Cable** (Android) or **Wireless** (Android and iOS) and follow the prompts to connect your phones.

For more information
[Samsung.com/us/smart-switch](https://samsung.com/us/smart-switch)



Customize

Tap **Settings** to customize your phone.



Essential apps



Google Duo

Simple, high quality video calling for smartphones, tablets, computers and smart displays.



Google Photos

Store and back up your photos and videos automatically to your Google Account with Google Photos™.



Google Drive

Store, share and access your files from any device.

For more information

Google Duo: duo.google.com
Google Photos: support.google.com/photos
Google Drive: support.google.com/drive

Additional information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

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