

OWNER HANDBOOK

2025 FIAT 500e

This Owner Handbook illustrates and describes the operation of features and equipment that are either standard or optional on this vehicle. This handbook may also include a description of features and equipment that are no longer available or were not ordered on this vehicle. Please disregard any features and equipment described in this handbook that are not on this vehicle. FCA US LLC reserves the right to make changes in design and specifications, and/or make additions to or improvements to its products without imposing any obligation upon itself to install them on products previously manufactured.

With respect to any vehicles sold in Canada, the name FCA US LLC shall be deemed to be deleted and the name FCA Canada Inc. used in substitution therefore.

This Owner Handbook is intended to familiarize you with the important features of your vehicle. Your most up-to-date Owner's Manual, Radio Instruction Manual and Warranty Booklet can be found by visiting the website on the back cover.

ROADSIDE ASSISTANCE

24 HOURS, 7 DAYS A WEEK AT YOUR SERVICE.
CALL 1-888-242-6342 OR VISIT FIAT.RSAHELP.COM (USA)
CALL 1-800-363-4869 OR VISIT FCA.ROADSIDEAID.COM (CANADA)
SERVICES: Flat Tire Service, Out of Charge, 12 Volt Battery Jump Assistance, Lockout Service and Towing Service.
FCA US LLC reserves the right to modify the terms or discontinue the Roadside Assistance Program at any time.
The Roadside Assistance Program is subject to restrictions and conditions of use, that are determined solely by FCA US LLC.

Please see the Customer Assistance chapter in your Owner's Manual for further information.

⚠ **WARNING:** Operating, servicing and maintaining a passenger vehicle or off-highway motor vehicle can expose you to chemicals includingengine exhaust, carbon monoxide, phthalates, and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, avoid breathing exhaust, do not idle the engine except as necessary, service your vehicle in a well-ventilated area and wear gloves or wash your hands frequently when servicing your vehicle. For more information go to**: www.P65Warnings.ca.gov/passenger-vehicle.**

Vehicle images are for illustration purposes only. Actual products sold may vary.

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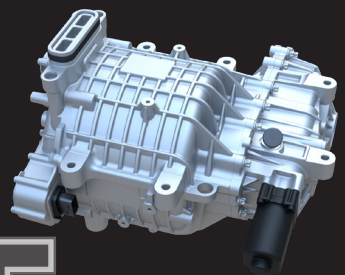

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OWNER HANDBOOK INTRODUCTION

Thank you for choosing FIAT®. This Owner Handbook has been prepared to help you quickly become acquainted with important features of your vehicle. It contains most things you will need to operate and maintain your vehicle, including emergency information.

This handbook also illustrates and describes the operation of certain features and equipment that come either standard or optional on your vehicle. It may include a description of features and equipment that your vehicle is not equipped with. FCA US LLC reserves the right to make changes in design and specifications and/or make additions to or improvements to its products without imposing any obligation upon itself to install them on products previously manufactured.

Mobile App:

To access your complete Owner's Manual online: www.mopar.com

GET IT ON Google play

Download on the App Store

To order a hard copy of your Owner's Manual, visit: www.techauthority.com

MOPAR® TECH AUTHORITY

SYMBOLS KEY

WARNING!	These statements apply to operating procedures that could result in a collision, bodily injury and/or death.
CAUTION!	These statements apply to procedures that could result in damage to your vehicle.
NOTE:	A suggestion which will improve installation, operation, and reliability. If not followed, may result in damage.
TIP:	General ideas/solutions/suggestions on easier use of the product or functionality.
⇨ page **PAGE REFERENCE ARROW**	Follow this reference for additional information on a particular feature.
FOOTNOTE	Supplementary and relevant information pertaining to the topic.

If you do not read the entire Owner's Manual, you may miss important information. Observe all Cautions and Warnings.

CUSTOMER ASSISTANCE

FCA US LLC and its authorized dealers are vitally interested in your satisfaction. We want you to be happy with our products and services.

Warranty service must be done by an authorized dealer. We strongly recommend that you take the vehicle to an authorized dealer for non-warranty service as well. FCA US LLC's authorized dealers have the facilities, factory-trained technicians, special tools, and the latest information to ensure the vehicle is fixed correctly and in a timely manner.

If your authorized dealer is unable to resolve the concern, you may contact an FCA US LLC Customer Assistance center.

Any communication to an FCA US LLC Customer Assistance center should include the following information:

- Owner's name and address
- Owner's telephone number (home, mobile, and office)
- Authorized dealer name
- Vehicle Identification Number (VIN)
- Vehicle delivery date and mileage

FCA US LLC Customer Center

P.O. Box 21–8004

Auburn Hills, MI 48321–8004

Phone: (888) 242-6342

FCA Canada Customer Care

P.O. Box 1621

Windsor, Ontario N9A 4H6

Mexico

Customer Relations Office

STELLANTIS Mexico, S.A. de C.V.

Av. Prolongacion Paseo de la Reforma, 1240

Sante Fe C.P. 05109

Mexico, CDMX

In Mexico City: 800-505-1300

Outside Mexico City: +(52) 55 50817568

Puerto Rico And US Virgin Islands

Customer Service

FCA Caribbean LLC

P.O. Box 191857

San Juan 00919-1857

Phone: (888) 242-6342

Roadside Assistance

Call 1-800-521-2779 or visit fiat.rsahelp.com (USA)

Call 1-800-363-4869 or visit fca.roadsideaid.com (Canada)

Available: 24 Hours, 7 Days A Week

Your vehicle's VIN number is required to receive covered services.

- Flat Tire Service
- Lockout Service
- Towing Service
- 12V Battery Jump Assistance
- Out of Charge Assistance

Customer Assistance For The Hearing Or Speech Impaired (TDD/TTY)

To assist customers who have hearing difficulties, FCA US LLC has installed special Telecommunication Devices for the Deaf (TDD) equipment at its customer centers. Any hearing or speech impaired customer, who has access to a TDD or a conventional teletypewriter (TTY) in the United States, can communicate with FCA US LLC by dialing 1-800-380-2479.

Canadian residents with hearing difficulties who require assistance can use the special needs relay service offered by Bell Canada. For TTY users, dial 711. For Voice callers, dial 1-800-855-0511 to connect with a Bell Relay Service operator.

Service Contract

You may have purchased a service contract for a vehicle to help protect you from the high cost of unexpected repairs after FCA US LLC's New Vehicle Limited Warranty expires. The Mopar® Vehicle Protection plans are the ONLY vehicle extended protection plans authorized, endorsed and backed by FCA US LLC to provide additional protection beyond your vehicle's warranty. If you purchased a Mopar® Vehicle Protection Plan, you will receive Plan Provisions and an Owner Identification Card in the mail within three weeks of the vehicle delivery date. If you have any questions about the service contract, call FCA US LLC's Service Contract National Customer Hotline at 1-800-521-9922.

For Canadian residents, you may have purchased additional coverage with an extended service contract. FCA Canada Inc. stands fully behind its service contracts. Be sure that the one you buy is a genuine Canada Inc. service contract. We are not responsible for other companies' contracts. If you purchased a contract other than a genuine FCA Canada Inc. service contract and you have a problem, you will have to contact the administrator of that contract for resolution. If you have any questions about the service contract, call the FCA's Service Contract National Customer Hotline at (800) 465-2001 English / (800) 387-9983 French).

Mopar® Vehicle Protection Plans offer valuable protection against repair costs after your vehicle warranties have expired. Mopar® Vehicle Protection plans are the ONLY vehicle extended protection plans authorized, endorsed and backed by FCA US LLC to provide additional protection beyond your vehicle's warranty.

FCA US LLC is not responsible for any service contract you may have purchased from another manufacturer. If you require service after the FCA US LLC New Vehicle Limited Warranty expires, please refer to the contract documents, and contact the person listed in those documents.

We appreciate that you have made a major investment when you purchased the vehicle. An authorized dealer has also made a major investment in facilities, tools, and training to assure that you are absolutely delighted with the ownership experience.

Warranty Information

To access your warranty information online, visit www.mopar.com/om (US) or www.owners.mopar.ca/en or www.owners.mopar.ca/fr (Canada).

Ordering and Accessing Additional Owner's Information

To order the following manuals, you may use either the website or the phone numbers listed.

Service Manuals

These comprehensive Service Manuals provide a complete working knowledge of the vehicle, system, and/or components and is written in straightforward language with illustrations, diagrams, and charts.

Diagnostic Procedure Manuals

Diagnostic Procedure Manuals are filled with diagrams, charts and detailed illustrations. These manuals make it easy to find and fix problems on computer-controlled vehicle systems and features. They show exactly how to find and correct problems, using step-by-step troubleshooting and drivability procedures, proven diagnostic tests and a complete list of all tools and equipment.

To order a digital copy of your Service or Diagnostic Procedure manuals, visit: www.moparTSP.com (US and Canada).

Owner's Manuals

To access your Owner's Information online, visit www.mopar.com/om (US) or www.owners.mopar.ca/en/ (Canada) or visit: www.techauthority.com to order physical copies of Owner's Manuals (US).

Owner's Information and Radio Manuals can be ordered through Archway at: **1-800-387-1143 (Canada)**

Change Of Ownership Or Address

*If you have purchased this vehicle used or have changed your address, please provide the following information and mail to

FCA US LLC

P.O. Box 21–8008

Auburn Hills, MI 48321–8004

Make sure to include the following:

- Date of Sale (mm/dd/yy)
- Vehicle Identification Number (17 Character ID located on top left of the instrument panel)
- Exact Odometer Reading
- First and Last Name
- Phone Number
- Street Address, City, State and Zip Code
- Email Address

*Applies to US residents only.

General Information

The following regulatory statement applies to all Radio Frequency (RF) devices equipped in this vehicle:

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d`Innovation, Science and Economic Development applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. l'appareil ne doit pas produire de brouillage, et
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

La operación de este equipo está sujeta a las siguientes dos condiciones:

1. es posible que este equipo o dispositivo no cause interferencia perjudicial y
2. este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

NOTE:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

INTERIOR OVERVIEW



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STARTING AND OPERATING

KEYLESS ENTER 'N GO™ — PASSIVE ENTRY

Scan this QR code to learn more about Keyless Enter 'n Go™ — Passive Entry.

Keyless Enter 'n Go™ — Passive Entry allows you to lock and unlock the vehicle's doors and liftgate without having to push the key fob lock or unlock buttons.

To Unlock/Lock The Vehicle's Doors And Liftgate

With a valid Passive Entry key fob with you, grab the handle to unlock the vehicle. The driver's handle will unlock the driver's door only (unless otherwise programmed in Uconnect Settings), whereas the passenger handle will unlock all doors and the liftgate.

With a valid Passive Entry key fob with you, push the Passive Entry lock button located on the outside door handle to lock the vehicle doors and liftgate.



Push The Door Handle Button To Lock

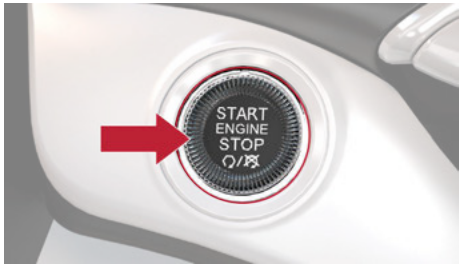
NOTE:

- DO NOT grab the door handle when pushing the door handle lock button. This could unlock the door(s).
- Be sure to keep the vehicle key fob with you.

KEYLESS ENTER 'N GO™ PROPULSION SYSTEM ON

This feature allows the driver to operate the power button switch with the push of a button as long as the key fob is in the passenger compartment.

The START/STOP power button has three operating positions. These positions are OFF, ON, and READY.



START/STOP Power Button

The power button can be placed in the following positions:

OFF

- The electric motor is off.
- Some electrical devices (e.g. power locks, alarm, etc.) are available.

ON

- The electric motor is ON.
- All electrical devices are available (e.g. power windows, climate controls, heated seats, etc.).

READY

- Driving Mode.
- The electric motor will start (when foot is on the brake pedal).

WARNING!

- When exiting the vehicle, always remove the key fob from the vehicle and lock your vehicle.
- Never leave children alone in a vehicle, or with access to an unlocked vehicle.
- Allowing children to be in a vehicle unattended is dangerous for a number of reasons. A child or others could be seriously or fatally injured. Children should be warned not to touch the parking brake, brake pedal or the gear selector.
- Do not leave the key fob in or near the vehicle, or in a location accessible to children, and do not leave the Keyless Enter 'n Go™ Propulsion System in the ON/RUN position. A child could operate power windows, other controls, or move the vehicle.
- Do not leave children or animals inside parked vehicles in hot weather. Interior heat buildup may cause serious injury or death.

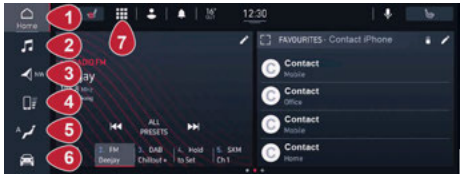
CAUTION!

An unlocked vehicle is an invitation for thieves. Always remove key fob from the vehicle and lock all doors when leaving the vehicle unattended.

MULTIMEDIA

Uconnect System

Scan this QR code to learn more about the Uconnect System.



Uconnect 5 NAV Display

1 — Home Button
2 — Radio/Media Button
3 — Navigation Button
4 — Phone Button
5 — Comfort Button
6 — Vehicle Button
7 — Apps Mode Button

NOTE:

Uconnect screen images may not reflect the exact software in the vehicle.

Uconnect Settings

Scan this QR code to learn more about Uconnect Settings.



Uconnect 5 NAV Display Uconnect Settings

Press the Vehicle button, then press the Settings button toward the top of the touchscreen to get started with customizing the settings.

NOTE:

Depending on the vehicle's options, feature settings may vary.

- **Display** — Customize features such as your display brightness or set navigation

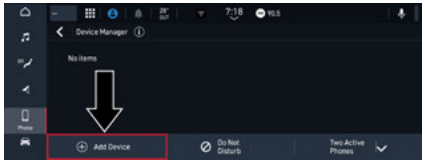
instructions to appear on your instrument cluster display.

- **Safety/Driving Assistance** — Customize settings such as the warning signal and steering wheel strength.
- **Phone/Bluetooth®** — Customize settings related to the paired device.
- **Camera** —Customize the vehicle's camera settings.
- **Seats & Comfort** — Customize comfort levels with heated seats or heated steering wheel.
- **Key Off Options** — Customize what the vehicle does when it shuts down.
- **Audio** — Customize audio settings.

Pair/Delete A Device

Scan this QR code to learn more about pairing a device.

1. Make sure Bluetooth® is enabled on the mobile phone.
2. With the vehicle in the ACC or ON/RUN position, press the Phone button on the vehicle's touchscreen menu bar.
3. Press "Device Manager".
4. Select "Add Device".



Uconnect 5 NAV Display Pairing A Phone

5. Follow the prompts on the phone and on the touchscreen.

Follow these steps to remove your smartphone:

1. Press the Device Manager button on the touchscreen.
2. Press the Settings gear icon next to the phone or device you wish to remove.
3. Press "Delete Device". The device should be removed.

Apple CarPlay®

Scan this QR code to learn more about Apple CarPlay®.

1. Ensure that the iPhone® is unlocked for the very first connection, then ensure Siri is enabled in settings.
2. Connect the iPhone® to one of the media USB ports in the vehicle, or pair your iPhone® with the system. You have no need to plug the device in if it is paired with the system.
3. Once the device is connected and recognized, the Phone icon on the menu bar changes to the Apple CarPlay® icon.

NOTE:
To use Apple CarPlay®, make sure that cellular data is turned on, and that the area has cellular coverage. Data and cellular coverage is shown on the left side of the touchscreen within Apple CarPlay®. Data plan rates may apply.

Android Auto™

Scan this QR code to learn more about Android Auto™.

1. Download the Android Auto™ app from the Google Play store.
2. Connect the phone to one of the media USB ports in the vehicle, or pair the phone with

the system. There is no need to plug the device in if it is paired with the system.

3. Once the device is connected and recognized, the Phone icon on the menu bar changes to the Android Auto™ icon.

NOTE:
To use Android Auto™, make sure the area has cellular coverage. Android Auto™ may use cellular data, and cellular coverage is shown in the upper right corner of the touchscreen. Data plan rates may apply.

Uconnect Voice Recognition — If Equipped

Introduction

Scan this QR code to learn more about Uconnect Voice Recognition.

Start using Uconnect VR with these helpful quick tips. They provide the key voice commands and tips to control the vehicle's VR system.

Basic Voice Commands

The following basic Voice Commands can be given at any point while using the Uconnect system.

Push the VR button on the steering wheel. After the beep, say:

- "**Cancel**" to stop a current voice session.
- "**Help**" to hear a list of suggested Voice Commands.
- "**Repeat**" to listen to the system prompts again.

Notice the visual cues that inform you of your Voice Recognition system's status.

NOTE:
If this vehicle is not equipped with Voice Recognition, you may still have voice recognition buttons. These buttons will work with Android Auto™ and Apple CarPlay® by initiating a Siri or Google Assistant voice recognition session. Depending on your device, you may need to press and hold the VR button for one second to begin a voice recognition session.

CHARGING & OUTLETS

Electrical Power Outlets

There is a standard 12 Volt (13 Amp) power outlet, located in the center console storage compartment, for added convenience. This power outlet can power mobile phones, electronics and other low power devices.



Power Outlet

Power is available when the power button is in the ON/RUN position.

CAUTION!

- Do not exceed the maximum power of 160 Watts (13 Amps) at 12 Volts. If the 160 Watts (13 Amps) power rating is exceeded, the fuse protecting the system will need to be replaced.
- Power outlets are designed for accessory plugs only. Do not insert any other object in the power outlets as this will damage the outlet and blow the fuse. Improper use of the power outlet can cause damage not covered by your New Vehicle Limited Warranty.

WARNING!

To avoid serious injury or death:

- Only devices designed for use in this type of outlet should be inserted into any 12 Volt outlet.
- Do not touch with wet hands.
- Close the lid when not in use and while driving the vehicle.
- If this outlet is mishandled, it may cause an electric shock and failure.

CAUTION!

- Many accessories that can be plugged in draw power from the vehicle's battery, even when not in use (i.e., cellular phones, etc.). Eventually, if plugged in long enough, the vehicle's battery will discharge sufficiently to degrade battery life and/or prevent the vehicle from moving.
- Accessories that draw higher power (i.e., coolers, vacuum cleaners, lights, etc.) will degrade the battery even more quickly. Only use these intermittently and with great caution.
- After the use of high power draw accessories, or long periods of the vehicle not being charged (with accessories still plugged in), the vehicle will likely need to be charged.

(Continued)

CAUTION!

not being charged (with accessories still plugged in), the vehicle will likely need to be charged.

USB/Media Player Control

Located below the air conditioning controls is the front USB port.



Front USB Port

This feature allows an external device to be plugged into the USB port.

NOTE:

Charge unsupported devices with the Charge Only USB ports. If an unsupported device is plugged into a Media USB port, a message will display on the touchscreen that the device is not supported by the system.

Center Console USB Port

A second, charge only USB port is located inside the center console storage compartment.

NOTE:

Depending on vehicle configuration, the USB port may be charge only or media file capable.

Wireless Charging Pad

Scan this QR code to learn more about the Wireless Charging Pad.

Your vehicle is equipped with a 15W 3A Qi® wireless charging pad located below the center stack, within the storage compartment. This charging pad is designed to wirelessly charge your Qi® enabled mobile phone. Qi® is a standard that allows wireless charging of your mobile phone.



Wireless Charging Pad

Place the device inside the prepared area delimited in the mat as shown in the image. Incorrect positioning will prevent the phone from charging.

LED Indicator Status:

No Light: Charging pad is idle or searching for a device, or device may not be compatible with the Qi® standard.

Blue Light: Device is detected and is charging.

Red Light/Flashing: Internal error, or foreign object is detected.

Green Light: Device has completed battery charging (if device is equipped to transmit this information).

Important Notes Regarding This Vehicle's Wireless Charging Pad:

- The presence of the Near-Field Communication (NFC) function active on a smartphone could signal malfunction anomalies.
- The Start button must be in the ON/RUN position and all doors are closed in order for the phone to charge.
- To avoid interference with the key fob search, the wireless charging pad will stop charging when any door or liftgate is opened, even if the electric motor is running.
- Some phone's protective case may impact charging. If a phone is not charging due to thick or not certified phone case, it is recommended to remove the phone case before placing on the wireless charging pad.
- Having multiple applications open on the phone while charging may cause the phone to overheat and will reduce the charging rate, and may even shut down an application that is actively running (i.e. Android Auto™or Apple CarPlay®).
- Do not place the key fob or any other type of metal/magnetized object in the phone case or near the wireless charging pad.

CAUTION!

The key fob should not be placed on the charging pad or within 6 inches (15 cm) of it. Doing so can cause excessive heat buildup and damage to the fob. Placing the fob in close proximity of the charging pad blocks the fob from being detected by the vehicle and prevents the vehicle from starting.

To prevent malfunction or burns:

- Do not insert any metallic or magnetic materials (such as Coins, Keys, Metal Cards, Paper Clips) or Key Card between the charging pad and the phone while charging.
- Do not attach metallic or magnetic materials (such as aluminum sticker) to the device side charging area.

GETTING TO KNOW YOUR INSTRUMENT PANEL

Instrument Cluster



1. **Speedometer**
   - Indicates vehicle speed.
2. **Battery Level Gauge**
   - Indicates the current battery level.
3. **% Power/Charge Gauge**
   - Indicates vehicle power. The upper half of the gauge is the amount of battery power applied to move the vehicle. Bottom half indicates when the battery is charging via regenerative braking, while slowing the vehicle down.
4. **Range Trend Indicator**
   - The Range Trend Indicator displays a blue up or red down arrow indicating a higher or lower forecasted range considering your most recent driving style. A colored line will also appear under range to empty.

     The absence of this indicator could indicate you are either parked, charging or your range trend is approximately equal to the forecasted range.
5. **Range**
   - Range to empty.

Scan this QR code to learn more about the Instrument Cluster Display.

Location And Controls

The instrument cluster display features a driver interactive display located in the instrument cluster.

Select information by pushing the buttons mounted on the left side of the steering wheel:



Instrument Cluster Display Control Buttons

- **Left Arrow Button**

  Push and release the **left** ◁ arrow button to scroll leftward through the main menu and submenus.
- **Up Arrow Button**

  Push and release the **up** △ arrow button to access the information screens or submenu screens of a main menu item.
- **Right Arrow Button**

  Push and release the **right** ▷ arrow button to scroll rightward through the main menu and submenus.
- **Down Arrow Button**

  Push and release the **down** ▽ button to access the information screens or submenu screens of a main menu item.
- **OK Button**

  Push the **OK** button to access/select the information screens or submenu screens of a main menu item. Push and hold the **OK** button for one second to reset displayed/selected features that can be reset.

Warning Lights And Messages

Warning lights, indicators, and messages appear to signify various vehicle conditions. See the Quick Start Guide or Owner's Manual for

examples and detailed descriptions. Some telltales are optional according to vehicle equipment.

INTERIOR COMFORT SETTINGS

Climate Controls

Scan this QR code to learn more about Climate Controls.

The Climate Control system regulates the temperature, air flow, and direction of air circulating throughout the vehicle.



Uconnect 5 NAV With 10.25-inch Display Automatic Climate Controls

Climate Control Descriptions And Functions

NOTE:
In the event of low high voltage battery levels or very cold/very hot weather, remember to connect the vehicle to a power outlet to enable climate programming.

MAX A/C Button

MAX A/C

Press the button on the touchscreen to set the system to maximum Air Conditioning (A/C).

A/C Button

A/C

Push the button to engage the Air Conditioning (A/C) system.

Recirculation Button

Push the button to change the system between Recirculation mode and outside air mode.

Auto Button

AUTO

Push the button after setting the desired temperature, and the system will maintain the set temperature.

MAX Defrost Button

Push the MAX Defrost button to change the current airflow setting to Defrost mode. The indicator illuminates when this feature is on. Performing this function will cause the automatic climate controls to change to manual mode.

Rear Defrost Button

Press and release the button on the touchscreen, or push and release the button on the faceplate, to turn on the rear window defroster and the heated outside mirrors (if equipped).

CAUTION!

Failure to follow these cautions can cause damage to the heating elements:

- Use care when washing the inside of the rear window. Do not use abrasive window cleaners on the interior surface of the window. Use a soft cloth and a mild washing solution, wiping parallel to the heating elements. Labels can be peeled off after soaking with warm water.
- Do not use scrapers, sharp instruments, or abrasive window cleaners on the interior surface of the window.
- Keep all objects a safe distance from the window.

Temperature Control Buttons

Push upward on the driver's side toggle switch on the faceplate, or press and slide the temperature bar towards the red arrow button on the touchscreen for warmer temperature settings. Push downward the driver's side toggle switch on the faceplate, or press and slide the temperature bar towards the blue arrow button on the touchscreen for cooler temperature settings.

Blower Control

Blower Control is used to regulate the amount of air forced through the Climate Control system. There are seven blower speeds available. Adjusting the blower will cause automatic mode to switch to manual operation. The speeds can be selected using either the blower control knob on the faceplate or the buttons on the touchscreen.

Mode Control

Mode Control regulates the airflow distribution. The airflow distribution can be adjusted so air comes from the instrument panel outlets, floor outlets, defrost outlets, and demist outlets.

Faceplate

Push the Mode button to changes the airflow distribution mode.

Touchscreen

Press one of the "MODE" buttons to change the airflow distribution mode.

Climate Control OFF Button

Press and release this button to turn the Climate Control on/off.

Automatic Temperature Control (ATC)

Automatic Operation

1. Push the AUTO button on the faceplate, or the AUTO button on the touchscreen on the Automatic Temperature Control (ATC) Panel.
2. Next, adjust the temperature to maintain by adjusting the temperature control buttons. Once the desired temperature is displayed, the system achieves and automatically maintains that comfort level.
3. When the system is set up for comfort level, it is not necessary to change the settings. Experience the greatest efficiency by simply allowing the system to function automatically.

NOTE:

It is not necessary to move the temperature settings for cold or hot vehicles. The system automatically adjusts the temperature, mode, and blower speed to provide comfort as quickly as possible.

Manual Operation Override

This system offers a full complement of manual override features. The AUTO symbol in the front ATC display will be turned off when the system is being used in the manual mode.

Climate Voice Commands

Push the VR button on the steering wheel. After the beep, say a command:

"Set the temperature to **[Desired Temperature]** degrees"

Heated Seats — If Equipped

Heated seats can only be activated by soft touch controls on the Uconnect™ system with the power button in the ON/RUN position.

WARNING!

- Persons who are unable to feel pain to the skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion or other physical condition must exercise care when using the seat heater. It may cause burns even at low temperatures, especially if used for long periods of time.
- Do not place anything on the seat or seatback that insulates against heat, such as a blanket or cushion. This may cause the seat heater to overheat. Sitting in a seat that has been overheated could cause serious burns due to the increased surface temperature of the seat.

Manual Adjustments Front Seats

Scan this QR code to learn more about the seat controls.

The driver and passenger seats can be adjusted forward/rearward and reclined. Front height can also be adjusted.



Manual Seat Adjustment Levers

1 — Forward/Rearward Adjustment Bar
2 — Seat Height Adjustment Lever
3 — Recline Lever

WARNING!

- Adjusting a seat while driving may be dangerous. Moving a seat while driving could result in loss of control which could cause a collision and serious injury or death.
- Seats should be adjusted before fastening the seat belts and while the vehicle is parked. Serious injury or death could result from a poorly adjusted seat belt.

Head Restraints

Did you know your vehicle is equipped with front two way driver and passenger head restraints?

Head restraints are designed to reduce the risk of injury by restricting head movement in the event of a rear impact. Head restraints should be adjusted so that the top of the head restraint is located above the top of your ear.

Front and Rear Head Restraint Operation

- To raise the head restraint, pull upward on the head restraint.
- To lower the head restraint, push the adjustment button, located at the base of the head restraint, and push downward on the head restraint.



Front Head Restraint

1 — Adjustment Button
2 — Release Button



Rear Head Restraint

1 — Adjustment Button
2 — Release Button

Head Restraint Removal

To remove a head restraint, raise it as far as it can go. Then, push the adjustment button and the release button at the base of each post while pulling the head restraint up. To reinstall the head restraint, push the adjustment button and the release button at the base of each post and put the head restraint posts into the holes. Then, adjust it to the appropriate height.

NOTE:

Do not reposition the head restraint 180 degrees to the incorrect position in an attempt to gain additional clearance to the back of the head.

WARNING!

- All occupants, including the driver, should not operate a vehicle or sit in a vehicle's seat until the head restraints are placed in their proper positions in order to minimize the risk of neck injury in the event of a crash.
- Head restraints should never be adjusted while the vehicle is in motion. Driving a vehicle with the head restraints improperly adjusted or removed could cause serious injury or death in the event of a collision.

WARNING!

ALL the head restraints MUST be reinstalled in the vehicle to properly protect the occupants.

EXTERIOR LIGHTS

Multifunction Lever

The multifunction lever, located on the left side of the steering wheel. The multifunction lever controls the operation of the headlights, parking lights, turn signals, headlight beam selection, and the passing lights.

NOTE:

- The headlights can only be turned on with the power button in the ON/RUN position.
- The end of end of the multifunction lever controls the LaneSense system.



Multifunction lever

Automatic Headlights

This system automatically turns the headlights on or off according to ambient light levels. To turn the system on, with the electric motor running, rotate the headlight switch to the AUTO position.

To turn the automatic headlights off, turn the headlight switch out of the AUTO position.

Automatic High Beams

Did you know your vehicle can automatically switch from high beams to low beams until an approaching vehicle is out of view?

To turn on this feature:

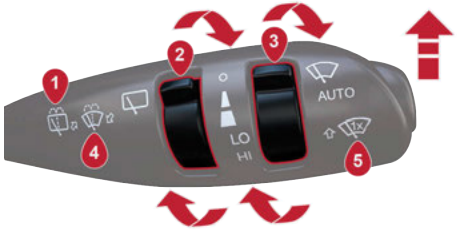
1. Within the Uconnect system, set “Auto Dim High Beams” to “ON”.
2. Place the headlight switch in the AUTO position.

WINDSHIELD WIPERS AND WASHERS

Scan this QR code to learn more about the Windshield Wipers and Washers.

The windshield wiper/washer lever is located on the right side of the steering column. There are five different modes of operation for the front windshield wipers.

NOTE:
The windshield wipers/washers will only operate with the power button in the ON/RUN position.



Windshield Wiper/Washer Lever

1 — Push Forward For Rear Washer
2 — Rotate For Rear Wiper Operation
3 — Rotate For Front Wiper Operation
4 — Pull For Front Washer
5 — Push Up For Mist

Windshield Wiper Operation

NOTE:
Prior to activating the wiper system, manually clear excessive and unusually heavy snow/ice from windshield and cowl area.

Rotate the windshield wiper knob to one of the first two detent positions for intermittent settings, the third detent for low wiper operation and the fourth for high wiper operation.

Windshield Washers

To use the washer, pull the windshield wiper/washer lever toward the steering wheel to activate. The wipers will activate automatically for three cycles after the lever is released, and then resume the intermittent interval previously selected.

If the lever is pulled while in the off position, the wipers will operate for three cycles and then turn off.

Mist

Use the Mist feature when weather conditions make occasional usage of the wipers necessary. Push the lever upward to the MIST position and release for a single wiping cycle.

NOTE:
The mist feature does not activate the washer pump; therefore, no washer fluid will be sprayed on the windshield. The washer function must

be used in order to spray the windshield with washer fluid.

Rear Windshield Wiper

The rear wiper/washer controls are located on the windshield wiper lever on the right side of the steering column. The rear wiper/washer is operated by rotating a switch, located on the left side of the lever.

WARNING!

Sudden loss of visibility through the windshield could lead to a collision. You might not see other vehicles or other obstacles. To avoid sudden icing of the windshield during freezing weather, warm the windshield with the defroster before and during windshield washer use.

CAUTION!

Always remove any buildup of snow that prevents the windshield wiper blades from returning to the parked position. If the windshield wiper switch is turned off, and the blades cannot return to the parked position, damage to the wiper motor may occur.

Rain Sensing Wipers — If Equipped

This feature senses moisture on the windshield and automatically activates the wipers.

Automatic wiping can be selected by selecting the rain sensor from the display menu or on the Uconnect™ system and rotating the switch to position LO or HI.

These will be used to set the sensibility level of the rain sensor: in position LO, the sensor has a lower sensitivity and the windshield wiper will activate when there is a significant amount of water on the windshield, while in position HI, the windshield wipers will be activated by a minimum amount or measured rain.

Place the ring in the O (off) position when not using the system.

CRUISE CONTROL SYSTEMS

Your vehicle may be equipped with the Cruise Control system, or the Adaptive Cruise Control (ACC) system:

- Cruise Control will keep your vehicle at a constant preset speed.
- Adaptive Cruise Control (ACC) will adjust the vehicle speed up to the preset speed to maintain a distance with the vehicle ahead.

NOTE:

In vehicles equipped with ACC, if ACC is not enabled, Fixed Speed Cruise Control will not detect vehicles directly ahead of you. Only one Cruise Control feature can operate at a time.

Adaptive Cruise Control (ACC) Operation

Scan this QR code to learn more about Adaptive Cruise Control.

Adaptive Cruise Control (ACC) will adjust the vehicle speed up to the preset speed to maintain a distance with the vehicle ahead.

WARNING!

- Adaptive Cruise Control (ACC) is a convenience system. It is not a substitute for active driver involvement. It is always the driver's responsibility to be attentive of road, traffic, and weather conditions, vehicle speed, distance to the vehicle ahead and, most importantly, brake operation to ensure safe operation of the vehicle under all road conditions. Your complete attention is always required while driving to maintain safe control of your vehicle. Failure to follow these warnings can result in a collision and death or serious personal injury.

(Continued)

WARNING!

- The ACC system:
  - Does not react to pedestrians, oncoming vehicles, and stationary objects (e.g., a stopped vehicle in a traffic jam or a disabled vehicle).
  - Cannot take street, traffic, and weather conditions into account, and may be limited upon adverse sight distance conditions.
  - Does not always fully recognize complex driving conditions, which can result in wrong or missing distance warnings.

You should turn the ACC system off:

- When driving in fog, heavy rain, heavy snow, sleet, heavy traffic, and complex driving situations (i.e., in highway construction zones).
- When entering a turn lane or highway off-ramp; when driving on roads that are winding, icy, snow-covered, slippery, or have steep uphill or downhill slopes.
- When towing a trailer up or down steep slopes.
- When circumstances do not allow safe driving at a constant speed.

The buttons on the right side of the steering wheel operate the ACC systems.



Adaptive Cruise Control Buttons

1 — Co-Driver On/Off Button
2 — SET (+)/Accel
3 — Adaptive Cruise Control (ACC) On/Off
4 — CANC/Cancel
5 — Speed Limiter
6 — RES/Resume
7 — Distance Increase/Decrease Button
8 — SET (-)/Decel

- **To Activate/Deactivate**
  - Push and release the on/off button.

WARNING!

Leaving the Adaptive Cruise Control (ACC) system on when not in use is dangerous. You could accidentally set the system or cause it to go faster than you want. You could lose control and have a collision. Always leave the system off when you are not using it.

- **To Set A Desired Speed**
  - When the vehicle reaches the speed desired, push the SET **(+)** button or the SET **(-)** button and release. The instrument cluster display will show the set speed.

WARNING!

In Fixed Speed Cruise Control mode, the system will not react to vehicles ahead. In addition, the proximity warning does not activate and no alarm will sound even if you are too close to the vehicle ahead since neither the presence of the vehicle ahead nor the vehicle-to-vehicle distance is detected. Be sure to maintain a safe distance between your vehicle and the vehicle ahead. Always be aware which mode is selected.

- **To Resume**
  - If there is a set speed in memory, push the RES (resume) button and remove your foot from the accelerator pedal. The instrument cluster display will show the last set speed.

    Resume can be used at any speed above 20 mph (32 km/h) when only Fixed Speed Cruise Control is being used.

    Resume can be used at any speed above 0 mph (0 km/h) when ACC is active.

WARNING!

The Resume function should only be used if traffic and road conditions permit. Resuming a set speed that is too high or too low for prevailing traffic and road conditions could cause the vehicle to accelerate or decelerate too sharply for safe operation. Failure to follow these warnings can result in a collision and death or serious personal injury.

- **To Vary The Speed Setting**
  - To Increase Or Decrease The Set Speed

    After setting a speed, you can increase the set speed by pushing the SET **(+)** button, or decrease speed by pushing the SET **(-)** button.

- **Setting The Following Distance In ACC**
  - The specified following distance for ACC can be set by varying the distance setting between four bars (longest), three bars (long), two bars (medium) and one bar (short). Using this distance setting and the vehicle speed, ACC calculates and sets the distance to the vehicle ahead. This distance setting appears in the instrument cluster display.

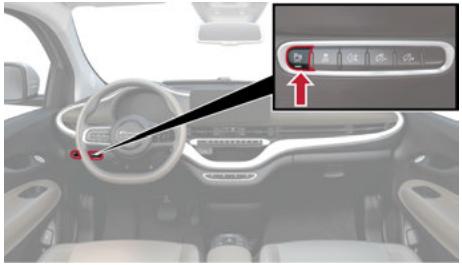
    To decrease the distance setting, push the Distance button and release. Each time the button is pushed, the distance setting decreases by one bar (shorter).

PARKING ASSISTANCE

ParkSense Front/Rear Park Assist System — If Equipped

Scan this QR code to learn more about the ParkSense Front/Rear Park Assist System.

Enable and disable the ParkSense system using the ParkSense switch, located on the left side of the dashboard.



ParkSense Switch

WARNING!

- Drivers must be careful when backing up even when using ParkSense. Always check carefully behind your vehicle, look behind you, and be sure to check for pedestrians, animals, other vehicles, obstructions, and blind spots before backing up. You are responsible for safety and must continue to pay attention to your surroundings. Failure to do so can result in serious injury or death.
- Before using ParkSense, it is strongly recommended that the ball mount and hitch ball assembly be disconnected from the vehicle when the vehicle is not used for towing. Failure to do so can result in

(Continued)

WARNING!

injury or damage to vehicles or obstacles because the hitch ball will be much closer to the obstacle than the rear fascia/bumper when the vehicle sounds the continuous tone. Also, the sensors could detect the ball mount and hitch ball assembly, depending on its size and shape, giving a false indication that an obstacle is behind the vehicle.

CAUTION!

- ParkSense is only a parking aid and it is unable to recognize every obstacle, including small obstacles. Parking curbs might be temporarily detected or not detected at all. Obstacles located above or below the sensors will not be detected when they are in close proximity.
- The vehicle must be driven slowly when using ParkSense in order to be able to stop in time when an obstacle is detected. It is recommended that the driver looks over his/her shoulder when using ParkSense.

Electric Park Brake (EPB)

Scan this QR code to learn more about the Electric Park Brake.

To apply the parking brake manually, pull up on the switch momentarily. Once the parking brake is engaged, the BRAKE Warning Light in the instrument cluster and an indicator on the switch will illuminate. The parking brake can be applied even when the power button OFF but the BRAKE Warning Light will not illuminate, however, it can only be released when the power button is in the ON/RUN position.



Electric Park Brake Switch

If the Auto Park Brake feature is enabled, the parking brake will automatically engage whenever the transmission is placed into PARK. If your foot is on the brake pedal, you may notice a small amount of brake pedal movement while the parking brake is engaging.

The parking brake will release automatically when the power button is ON, the transmission is in DRIVE or REVERSE, the driver seat belt is buckled, and an attempt is made to drive away.

To release the parking brake manually, the power button must be in the ON/RUN position. Put your foot on the brake pedal, then push the EPB switch down momentarily. Once the parking brake is fully disengaged, the BRAKE Warning Light in the instrument cluster and the LED indicator on the switch will extinguish.

WARNING!

- Never use the PARK position as a substitute for the parking brake. Always apply the parking brake when parked to guard against vehicle movement and possible injury or damage.
- When leaving the vehicle always cycle the Start button OFF, remove the key fob and lock your vehicle.

(Continued)

WARNING!

- Never leave children alone in a vehicle, or with access to an unlocked vehicle. Allowing children to be in a vehicle unattended is dangerous for a number of reasons. A child or others could be seriously or fatally injured. Children should be warned not to touch the parking brake, brake pedal or the gear selector.
- Do not leave the key fob in or near the vehicle, or in a location accessible to children, and do not leave the Start button of a vehicle equipped with Keyless Enter 'n Go™ in the ON/RUN position. A child could operate power windows, other controls, or move the vehicle.
- Be sure the parking brake is disengaged before driving; failure to do so can lead to brake failure and a collision.
- Always apply the parking brake when leaving your vehicle, or it may roll and cause damage or injury. Also be certain to leave the gear selector in PARK. Failure to do so may allow the vehicle to roll and cause damage or injury.

CAUTION!

If the Brake System Warning Light remains on with the parking brake released, a brake system malfunction is indicated. Have the brake system serviced by an authorized dealer immediately.

WARNING!

Driving the vehicle with the parking brake engaged, or repeated use of the parking brake to slow the vehicle may cause serious damage to the brake system. Be sure the parking brake is disengaged before driving; failure to do so can lead to brake failure and a collision.

EXTERIOR OVERVIEW



1 — Exterior Camera Locations ⇨ page 28
2 — Electronic Liftgate Release Handle ⇨ page 29
3 — Charging Door ⇨ page 32
4 — Emergency Tow Hook ⇨ page 48

EXTERIOR CAMERA VIEWS

Parkview Rear Back Up Camera

The ParkView Rear Back Up Camera displays an on-screen image of the rear surroundings of the vehicle whenever the gear selector is put into REVERSE.

WARNING!

Drivers must be careful when backing up even when using the ParkView Rear Back Up Camera. Always check carefully behind your vehicle, and be sure to check for pedestrians, animals, other vehicles, obstructions, or blind spots before backing up. You are responsible for the safety of your surroundings and must continue to pay attention while backing up. Failure to do so can result in serious injury or death.

CAUTION!

- To avoid vehicle damage, ParkView should only be used as a parking aid. The ParkView camera is unable to view every obstacle or object in your drive path.
- To avoid vehicle damage, the vehicle must be driven slowly when using ParkView to

(Continued)

CAUTION!

be able to stop in time when an obstacle is seen. It is recommended that the driver look frequently over his/her shoulder when using ParkView.

HOOD

To Open The Hood

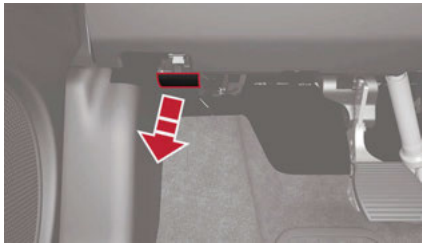
WARNING!

EV Models Only

- Always place the start button in the OFF position before opening the hood.
- Some areas remain very hot for a while after driving or charging and may cause serious burns if touched.
- Keep hands, tools, clothing, and jewelry away from the radiator cooling fan when the hood is raised. The cooling fan may start operating at any time, including during charging. Hands or clothing caught in a rotating fan may cause serious injury.

To open the hood, two latches must be released.

1. Pull the hood release lever located underneath the driver's side of the instrument panel.



Hood Release

2. Move to the outside of the vehicle, reach into the opening beneath the center of the hood and push the lever toward the passenger side of the vehicle to fully release the hood.



Hood Safety Latch Lever Location

NOTE:

- Vehicle must be at a stop and the gear selector must be in PARK.
- You may have to push down slightly on the hood before pushing the safety latch.
- While lifting the hood, use both hands.
- Before lifting the hood, check that the wiper arms are not in motion and not in the lifted position.
- If the vehicle was actively charging the high voltage battery when the hood was opened, the vehicle will stop charging until the hood is closed.
- Electric drive mode will not be available while the hood is open. A message will show in the instrument cluster display to alert the driver.

To Close The Hood

In one continuous motion, pull down on the front edge of the hood with moderate force until the angle is below the crossover point (where the gas props are no longer resisting) and let the hood continue to fall from it's own inertia.

WARNING!

Be sure the hood is fully latched before driving your vehicle. If the hood is not fully latched, it could open when the vehicle is in motion and

(Continued)

WARNING!

block your vision. Failure to follow this warning could result in serious injury or death.

CAUTION!

To prevent possible damage, do not slam the hood to close it. Lower hood to approximately 10 – 14 inches (30 – 36 cm) and drop the hood to close. Make sure hood is fully closed and latched. Never drive vehicle unless hood is fully closed, and latched.

NOTE:

If the hood fails to fully latch, please repeat the process until the hood is fully latched in both the secondary and primary latch positions.

LIFTGATE

Unlock/Open The Liftgate

You can open your liftgate in any of the following ways:

- By pushing the liftgate button on your key fob
- By pushing the release button on the liftgate itself

The liftgate key fob button will release the liftgate when the liftgate is unlocked or locked.

The outside handle requires the liftgate to be unlocked prior to opening.



Electronic Liftgate Release Handle

To Unlock The Liftgate

Use the key fob or the interior door unlock button on the instrument panel to unlock the liftgate. The manual door locks on the doors will not unlock the liftgate.

CAUTION!

High-pressure gas is enclosed in the left and right dampers supporting the liftgate when in the open position. Do not disassemble or throw the dampers into fire.

HIGH VOLTAGE BATTERY

The vehicle is equipped with a Lithium-ion high voltage battery that is used to power the electric powertrain systems and the 12 volt vehicle electrical system.

The high voltage battery is located under the vehicle. The high voltage battery is maintenance free and designed to last for the life of the vehicle.

Lithium-ion batteries provide the following benefits:

- Lithium-ion batteries are much lighter than other types of rechargeable batteries of the same size.
- Lithium-ion batteries hold their charge; they only lose approximately 3 percent of their charge per month.
- Lithium-ion batteries have no memory, which means that you do not have to completely discharge them before recharging, as with some other batteries.
- Lithium-ion batteries can be recharged and discharged thousands of times.

NOTE:
Do not leave the vehicle for over 30 days where the lithium-ion battery reaches a zero or near zero state of charge.

HVIL (High Voltage InterLock) Device Disconnect

The HVIL device disconnect should be done using the high voltage interlock loop connector located in the rear luggage box. If the vehicle requires service, see an authorized dealer.

WARNING!

- Never try to remove the HVIL device. The HVIL device is used when your vehicle requires service by a qualified technician at an authorized dealership. Failure to follow this warning can result in electrical shock, toxic emissions, fire, and other hazards which can cause death or serious injury including severe burns, respiratory injuries, and blindness.
- The high voltage battery and battery case have no parts that you or an unqualified technician can service. Under no circumstances should you or an unqualified technician open, disassemble, penetrate, or tamper with the high voltage battery, battery case, their cables, or connectors. High Voltage wires, connectors, and wire coverings are identified by their distinct orange color. Damage to these components can result in electrical shock, toxic emissions, fire, and other hazards

(Continued)

WARNING!

(Continued)

which can cause death or serious injury including severe burns, respiratory injuries, and blindness. You should take the vehicle to an authorized dealership for any service or maintenance on these high voltage components.

Disposal of the High Voltage Battery

The vehicle's high voltage battery is designed to last the life of the vehicle. See an authorized dealer for information on the disposal of the battery if it should require replacement.

WARNING!

Your vehicle contains a sealed Lithium-ion high voltage battery. If the battery is disposed of improperly, there is a risk of electrical shock and toxic emissions which can cause severe burns, respiratory injuries, fires, and other hazards resulting in serious injury or death. Bring the vehicle to your dealership when the life of the battery is exhausted.

General Information

The vehicle is also equipped with a Battery Management System that is designed to:

- Ensure safe operation
- Maximize driving range

- Maximize the life expectancy of the high voltage battery

NOTE:

- During vehicle start up and shut down, a clicking noise may be heard from within the vehicle. When the power button is moved to ON/RUN, the high voltage battery contactors inside the battery are closed to make the stored electricity inside available for vehicle use. The clicking noise observed is the sound of these contactors as they open and close and is normal operation for your 500e.
- The operating temperature range of the high voltage battery is -22 °F to 122 °F (-30 °C to 50 °C). If it is attempted to operate the vehicle with the battery outside of these temperature extremes it will not function.
- The Pedestrian Acoustic Warning system will emit a noise from when a gear other than P (Park) is engaged and remains active as long as the car is traveling at a speed of 15 mph (25 km/h).

WARNING!

In the event of a collision:

- If your vehicle is still drivable, pull off to the side of the road, when safe to do so, and

(Continued)

WARNING!

place the vehicle in the PARK position, apply the parking brake, and turn the vehicle off.

- Beware of any exposed orange high-voltage parts or cables. To avoid electrical shock which can result in serious injury or death, never touch wiring, connectors, and other high-voltage parts such as the inverter unit and the Lithium-ion battery.
- Leaks or damage to the Lithium-ion battery may result in a fire and toxic emissions which can cause severe burns, respiratory injuries, and other serious injuries or death. If you discover these leaks, contact emergency services immediately. Since the fluid leak may be Lithium Manganate from the Lithium-ion battery, never touch the fluid leak inside or outside of the vehicle. If the fluid contacts your skin or eyes, wash these areas immediately with a large amount of water and obtain immediate medical attention to help avoid serious injury.
- If a fire occurs in your vehicle, leave the vehicle as soon as possible and contact emergency services. Only use a type ABC, BC, or C fire extinguisher that is meant for use on electrical fires. Using a small amount of water, or the incorrect fire extinguisher

(Continued)

WARNING!

can result in serious injury or death from electrical shock.

- If you are not able to safely assess the vehicle due to vehicle damage, do not touch the vehicle. Leave the vehicle and contact emergency services. Advise first responders that this is a electric vehicle.
- In the event of an accident that requires bodywork, refer to an authorized dealership.
- If your vehicle was not in a collision but the undercarriage received an impact from road debris or other source while driving, have the Lithium-ion battery inspected by an authorized dealer.

Battery Conditioning

In extreme temperatures, high or low, the high voltage battery may need to be conditioned, and therefore may require the vehicle to be plugged in.

If the ambient temperature is 5°F (-15°C) or below at vehicle shut down, the instrument cluster will display the message “Plug In Vehicle To Keep Battery Conditioned”.

If the battery temperature is below -22°F (-30°C), or 131°F (55°C) or above, the vehicle will NOT start:

- If the vehicle is plugged in at these battery temperatures, the instrument cluster will display the message “Please Leave Key In RUN — Battery Conditioning Needed”.
- If the vehicle is not plugged in at these battery temperatures, the “Plug In Vehicle To Condition Battery” will be shown in the instrument cluster display.
- If the battery temperature is below -27°F (-33°C), the message “Please Leave Key In RUN — Battery Conditioning Needed” will be displayed whether the vehicle is plugged in or not.

NOTE:

- When the “Please Leave Key In RUN — Battery Conditioning Needed” message is displayed, keep the power button in the RUN position for the battery to recover. Place the power button back in the OFF position when the message disappears, and then start the vehicle. When this message is displayed, do not operate any air conditioning controls.
- Under these high or low temperatures, if the vehicle is plugged in, and the power button is in the OFF position, the vehicle may “wake up” to precondition the high voltage battery for use.
- It is recommended that the vehicle be plugged in overnight when possible to maximize the electric range of the vehicle.

The messages will only be displayed when the power button is in the ON/RUN position and the high voltage battery is not ready to provide propulsion power. The message also displays if there is a failed attempt to achieve READY state when the high voltage battery cell temperatures are either too cold or too hot.

HIGH VOLTAGE CHARGING OPERATION

SAE J1772 Charging Inlet

Scan this QR code to learn more about High Voltage Charging.

The vehicle uses an industry standard SAE J1772 charge inlet (vehicle charge inlet) for AC Level 1 (120 V), AC Level 2 (240 V), and DC Fast charge (350 V) charging.



Vehicle Charge Inlet

1 — Charge Port
2 — DC Port Cover

NOTE:

- The charge inlet door locks and unlocks with the vehicle doors.
- Only utilize UL-certified (UL 2594) charging equipment to charge your vehicle. Failure to do so may result in safety hazards.

Charge Port Cover

The EV Charge Port is equipped with a plastic cover to protect the DC- and DC+ terminals, located at the bottom of the Charge Port. The cover prevents dust, water, snow or other contaminants from entering the DC- and DC+ terminals and cavities while not in use. Keep the cover closed at all times, and only open it when

using Level 3 Public Chargers. If the plastic cover is damaged or missing, see an authorized dealer for service and replacement.

Water presence and contamination in the EV Charge Port pins is unsafe and may prevent the EV from charging. The charge port is capable of draining excess water. Allow the charge port to fully drain and dry out before use.

AC Level 1 Charging (120 Volt, 12 Amp)

The vehicle may be equipped with a 120 Volt AC, SAE J1772 Level 1 Electric Vehicle Supply Equipment (EVSE), also referred to as a Portable Charging Cordset (EVSE). AC Level 1 charging requires a conventional NEMA 5-15R 120 Volt AC grounded wall outlet along with the Portable Charging Cordset (EVSE) provided with the vehicle.

WARNING!

Please be sure to follow these warnings. Failure to do so may result in serious injury or death.

- Discontinue use of the Portable Charging Cordset (EVSE) immediately if the plug or outlet becomes hot to the touch or if you notice any unusual odors.

(Continued)

WARNING!

- Do not use the Portable Charging Cordset (EVSE) in building structures that use fuse-based circuit protection. Use only with electrical circuits protected by circuit breakers.
- Do not use the Portable Charging Cordset (EVSE) if other devices are plugged into the same circuit.
- When unplugging the Portable Charging Cordset (EVSE) from the wall outlet, be sure to pull by the plug, and not the cord.
- Do not pull, twist, bend, step on or drag the cord of the Portable Charging Cordset (EVSE).
- Stop using the Portable Charging Cordset (EVSE) immediately if charging stops before it's completed when the plug or cord is moved or adjusted.
- Do not use the Portable Charging Cordset (EVSE) if the plug has a loose connection with the wall outlet or if the wall outlet is damaged or rusted.
- If in any doubt about the wall outlet and/or circuit, contact a qualified electrician.
- Do not use if a malfunction occurs or if the Portable Charging Cordset has been

(Continued)

WARNING!

damaged in any manner. It is recommended that you contact an authorized dealership.

- There are no user serviceable parts inside the Portable Charging Cordset (EVSE). Do not attempt to repair or service the Portable Charging Cordset (EVSE), doing so will void the New Vehicle Warranty.

WARNING!

INSTRUCTIONS PERTAINING TO A RISK OF FIRE OR ELECTRIC SHOCK: Electrical shock, fire, and other serious hazards can occur if the Portable Charging Cordset (EVSE) is not used properly. This vehicle uses a high voltage current. Failure to follow the proper charging instructions in this publication can cause serious injury or death. There are no serviceable parts in the Portable Charging Cordset (EVSE). Do not open, disassemble, penetrate, or tamper with the Portable Charging Cordset (EVSE). Failure to follow this warning can result in electrical shock, fire, property damage, and death or serious injury.

To access the charging cordset, remove the Level 1 (EVSE) from its storage bin by lifting the rear cargo cover.

NOTE:

After use, the Portable Charging Cordset (EVSE) should be placed in the storage bag and put back in the rear cargo area storage bin if equipped. If the Portable Charging Cordset (EVSE) will be left outside the vehicle, be sure to protect the connection end from moisture, dirt, and debris accumulation and contamination.

Do not use level 1 charging in case of external temperatures above 30 °C or below -20 °C as in these climatic conditions most of the power available with this type of charging will be used by the cooling/heating systems and only a small part will be used to recharge the HV battery, with a considerable increase in charging times.

NOTE:

The Portable Charging Cordset (EVSE) is used for AC Level 1 charging only.

WARNING!

This publication contains important instructions and warnings that should be followed during charging operations. Failure to follow these warnings and instructions can result in electrical shock and fire which can cause death or serious injury.

(Continued)

WARNING!

- Do not put fingers or objects into the Portable Charging Cordset (EVSE) connector.
- Do not use the Portable Charging Cordset (EVSE) if the flexible power cord is frayed, broken, has cracked insulation, or any other signs of damage.
- Do not use the Portable Charging Cordset (EVSE) if the enclosure or the connector is broken, cracked, open, or shows any other indication of damage.
- Do not use the Portable Charging Cordset (EVSE) with an extension cord or plug adapters.
- The Portable Charging Cordset (EVSE) may attempt to reset and run after a power interruption.
- There are no user serviceable parts inside the Portable Charging Cordset (EVSE). Do not attempt to repair or service the Portable Charging Cordset (EVSE) yourself – personal injury may result.
- When using a charging station with the Portable Charging Cordset (EVSE) attached, ensure the charging station's cable is not visibly damaged before plugging into the vehicle.

(Continued)

WARNING!

- Do not allow children to operate the Portable Charging Cordset (EVSE). Adult supervision is mandatory when children are in proximity to the charge station that is in use.
- Do not use a charge station or vehicle charge inlet that is worn or damaged with the AC Level 2 charging cable. Plugging into worn or damaged receptacles may cause damage to the Portable Charging Cordset (EVSE) and vehicle.
- Ensure that the Portable Charging Cordset (EVSE) is always stored in a safe place. Do not expose the EVSE J1772 vehicle connector to rain or wet conditions. Avoid allowing water or other liquids to pour or drip onto the vehicle connection end of the J1772 EVSE connector. If water penetrates the electrical device, the risk of electrical shock increases. Ensure that all plugs and cables are free of moisture before using the Portable Charging Cordset (EVSE).
- In a collision, a loose Portable Charging Cordset (EVSE) in the vehicle could cause injury. It could fly around in a sudden stop and strike someone in the vehicle. Do not store the Portable Charging Cordset (EVSE)

(Continued)

WARNING!

on the cargo load floor, or in the passenger compartment.

- The Portable Charging Cordset (EVSE) has been tested for use in temperatures ranging from -40°F to 122°F (-40°C to 50°C).
- The Portable Charging Cordset (EVSE) should be stored at temperatures between -40°F and 176°F (-40°C and 80°C).

EVSE Charging Cordset

The Portable Charging Cordset (EVSE) is compliant with SAE J1772, and applicable for use with vehicles fitted with standard SAE J1772 charge inlets. The Portable Charging Cordset (EVSE) includes:



Charging Cordset

1 — Charge Connector
2 — Status Indicator Display
3 — Charge Cable
4 — AC Plug

Charging Cordset Operation

1. Insert the AC plug prongs of the Portable Charging Cordset (EVSE) into a 15 A, or 20 A, 120 VAC, 60 Hz, grounded wall outlet. Do not use an extension cord, outlet/plug adapter, or a worn outlet. The Portable Charging Cordset (EVSE) will not operate safely unless it is plugged directly into the wall outlet.

NOTE:

The Portable Charging Cordset (EVSE) should be plugged into a dedicated circuit, not a circuit shared with other devices drawing electricity on the circuit.

WARNING!

Do not use the Portable Charging Cordset (EVSE) on electrical circuits with two-prong outlets; use with improper outlets could result in electric shock, fire, property damage, and death or serious injury. Check with a qualified electrician if you are in doubt as to whether the wall outlet is properly grounded. Do not modify the

(Continued)

WARNING!

plug prongs provided with the Portable Charging Corset (EVSE) – if it does not fit the outlet, you must have a proper outlet installed by a qualified electrician.

2. Check to see if the Portable Charging Cordset (EVSE) is ready to charge by reviewing the indicator lights. After a brief self-check, where the indicator lights will flash, a green AC Power indicator light and two green Charge Active indicator lights indicate that the Portable Charging Cordset (EVSE) is ready for use.



Cordset Indicator Lights

1 — AC Power Indicator Light
2 — Fault Indicator Light
3 — Charge Active Indicator Lights

3. If the Portable Charging Cordset (EVSE) is ready to charge, ensure the vehicle is in PARK, and then connect the charge connector to the vehicle's charge inlet. The cordset will "click" when the charge connector is inserted correctly and coupled with the vehicle's charge inlet.



Inserting The Charge Connector Into The Vehicle Charge Inlet

4. When the vehicle commences charging, the Charge Active indicator lights on the Portable Charging Cordset (EVSE) will cycle from left to right, and then both turn off. This pattern will repeat while the vehicle is charging. The lights are illuminated at the rate of approximately one cycle per second.

NOTE:
The vehicle should start charging automatically. If not, please check the following:

- Portable Charging Cordset (EVSE) — The Portable Charging Cordset (EVSE) status indicators illuminate green or red to identify the charging status.
- Wall Outlet — Check whether the wall outlet is functional (no power outage) and/or plug the Portable Charging Cordset (EVSE) into a different wall outlet.
- Charging Schedule — Check whether or not the charging schedules have been enabled. If enabled, check that you are within the scheduled time and day of the week. If a charging schedule has been enabled in the vehicle, and it is outside the time and day of the week, you may override the schedule for this charging event by pressing the Smart Charge button.

5. To stop the charging process, disconnect the Portable Charging Cordset (EVSE) from the vehicle first, and then from the wall outlet. To disengage the vehicle coupler, push the button on the connector. The disengagement is needed to unlock the vehicle.

6. Close the inlet door when a Portable Charging Cordset (EVSE) is not connected to the vehicle.

Troubleshooting Using The Status Indicator Display

If the vehicle is not charging properly, consult the status indicator lights.

The **AC Power Indicator** displays the status and safety of the input power. If this indicator is green, the power is within acceptable limits to charge the vehicle. If only the AC Power Indicator is flashing red, then there is a problem with the AC power at the electrical outlet. If the AC Power Indicator does not return to green, then the outlet should be inspected by a qualified electrician to ensure the voltage, frequency, and grounding are compliant to national and local electrical codes and ordinances. It may be possible to attempt charging from a different outlet.

The **Fault Indicator** displays the status of the Portable Charging Cordset (EVSE) and the vehicle connection. The Portable Charging Cordset (EVSE) will not allow charging while the fault indicator is red. If it is off, the Portable Charging Cordset (EVSE) has not detected any internal faults, or faults with the vehicle connection. If the Fault Indicator is flashing red, there is a fault detected either with the Portable

Charging Cordset (EVSE), electronics, or with the vehicle connection. The Portable Charging Cordset (EVSE) may attempt to retry to provide current to the vehicle if the fault is cleared. If the Portable Charging Cordset (EVSE) does not attempt to provide charge to the vehicle, the charge connector will need to be removed from the vehicle to clear the fault.

NOTE:

During normal operation, the charge connector or AC plug may feel warm. If either one feels hot during charging, unplug the Portable Charging Cordset (EVSE) and have a qualified electrician inspect the wall outlet before you continue charging.

WARNING!

Do not use the Portable Charging Cordset (EVSE) with an outlet that is worn or damaged. Failure to follow this warning can result in electrical shock, fire, property damage, and death or serious injury.

AC Level 2 Charging (240 Volt, 32 Amp)

AC Level 2 (240 V) charging requires a 240 V, Level 2 Electric Vehicle Supply Equipment (EVSE) charging station. We recommend using a Level 2 EVSE charger with up to 48 amps for home installation.

When using public charging stations, ensure the charging station is ready to provide charge and the vehicle is in PARK before the Level 2 EVSE is plugged into the vehicle's charge inlet. The cordset will "click" when the charge connector is inserted correctly and is coupled with the vehicle's charge inlet.

To stop the charging process:

- Press the button located on the Level 2 EVSE vehicle connector.
- Remove the connector from the vehicle charge inlet.
- Plug the charge handle into the Level 2 EVSE station and coil the charging cord onto its holder. Do not leave the charging cord lying on the ground.

DC Charging

DC Charging is a significantly faster method of charging your vehicle either on the go or overnight. The DC charging cable plugs into the vehicle straight from the power outlet not needing the status indicator display. The power converter for the DC charging cord is within the charging cable.

When using public charging stations, ensure the charging station is ready to provide charge and the vehicle is in PARK before the charging cable is plugged into the vehicle's charge inlet. The cordset will "click" when the charge connector is inserted correctly and is coupled with the vehicle's charge inlet.

NOTE:

- DC Charging can vary from high to low power depending on potential external factors such as weather and power supply.
- Due to the convenience of DC Charging there may be a higher payment required depending on the charge station selected.

Vehicle Charge Indicators

Instrument Cluster High Voltage Battery Display

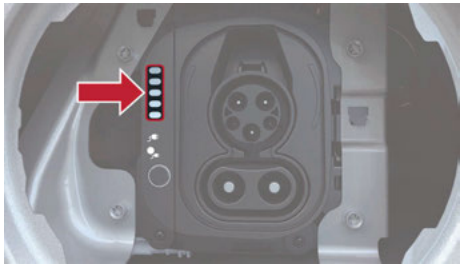
There is a battery display indicator located on the instrument cluster. The battery display will indicate the current State Of Charge (SOC) for the high voltage battery; with the percentage value located to the top of the bar. When plugged in, the battery symbol also indicates the battery level along with messages about the charge or whether the system is waiting to charge due to the charge schedule. These will appear unless there is a charging fault. A green plug telltale will be shown in the cluster, as well as applicable messaging when charging.



High Voltage Battery Display

Instrument Panel State Of Charge Indicator

In addition to the battery display in the instrument cluster, your vehicle is equipped with a visual SOC indicator. The SOC indicator is made up of five lights that are mounted to the left of the charge port, which will illuminate when the vehicle is plugged into the charging system.



Charge Port SOC Indicator

The SOC indicator provides a visual indication of the high voltage battery's charge status during charging. It is also used to indicate a charging problem as well as waiting for a scheduled charge to begin.

NOTE:

The lights scroll one at a time when the vehicle is plugged in outside of its charging schedule time/day of the week, and it is waiting on the schedule to begin charging.

In extreme hot or cold environments, the lights on the SOC indicator may not illuminate. Charge status is available in the instrument cluster display. In the event of an error in the charging process, the outer two lights will blink.

When the hood is open, the lights on the SOC indicator will not be illuminated.

Electric Vehicle App

Within the Uconnect system is the Electric Vehicle App that allows you to see the vehicle's power flow and set a charging schedule for the vehicle's high voltage battery. To access this App, press the Apps or Vehicle button on the main menu bar of the radio's touchscreen, and locate the Electric Vehicle App. Accessing the app displays pages: Power Flow, Driving History, Schedules, and Charge Setting.

Power Flow

The Power Flow screen shows the current power readings for all of the following:

- Motor - Shows the amount of power (in kW) the high voltage battery is currently providing/absorbing.
- Climate - Shows the amount of power (in kW) the Climate Control system is using to maintain the current interior temperature.

Power Flow paths are indicated by the direction of the arrows on the touchscreen.

Driving History

The Driving History screen shows the miles (km) driven in Full Electric kWh (battery powered) mode for both the previous week and the current week. The data is displayed in a bar graph: Electric mode in teal.

Charging Schedule

To set a charging schedule, select the Electric Vehicle App in the touchscreen and follow these steps:

1. Select “Schedules”.
2. Select “Charge Schedule”.
3. Select the schedule to be set (1, 2, or 3) by pressing the appropriate arrow on the right side of the screen.
4. Select what time Scheduled Charging should start and stop charging or select “Charge Until Full”. If “Charge Until Full” is selected a stop charging time cannot be selected.
5. Set the Charge Start Time: Hours, Minutes, and AM/PM.

   NOTE:

   This is to occur every week (as long as the vehicle is connected to an EVSE).
6. When done, press the X in the upper right hand corner, then select “yes” to save the charge schedule. The active schedule will be indicated by the check mark to the right of the schedule event line. The event action and time will be displayed.
7. To add another Scheduled Charging event, repeat these steps.

NOTE:

A maximum of three independent Scheduled Charging events can be scheduled at a given time.

AC Charging Level — If Equipped

The fourth screen within the Electric Pages App is the AC Charging Level screen. From this screen, select the rate at which the vehicle charges.



Charge Setting Screen

The Charge Setting can be adjusted by selecting one of the levels 1 through 5, with 1 being the slowest rate of charge and 5 being the fastest. The display also shows information related to:

- Battery Level — Indicates, in percentage, the high-voltage battery SOC.
- Estimate time to 100% — Corresponds to the time required to obtain full recharging of the high-voltage battery.

E-Mode Selector

Scan this QR code to learn more about the E-Mode Selector.

The E-Mode Selector is located on the central console.

The E-Mode Selector is an “hold to operate” type which returns to the central position when released.

NOTE:

- The system does not allow the changing of the driving mode when you drastically reduce the performance of the electric motor.
- When the motor is started, the system usually maintains the driving mode that was active before the vehicle was stopped.

The E-Mode Selector consists of the following operating modes:

NORMAL Mode – In this mode, the vehicle has no performance limitations and can be driven fast using all the power and torque of the traction system. In this mode, the energy consumption of the vehicle depends on the driving style.

RANGE Mode – In this mode, the vehicle continues to have no speed restrictions but offers comfortable handling with a smoother response to accelerator pedal pressure. This mode helps to adopt a driving style aimed at maximizing the range.

SHERPA Mode – In this mode the vehicle has no acceleration restriction but the top speed is electronically limited to 50 mph (80 km/h). This mode significantly helps to adopt a driving style aimed at maximum efficiency and maximizes the range of the vehicle. The climate control system and seat heaters are also automatically deactivated but can be manually reactivated if necessary.

SOS AND ASSIST SYSTEM — IF EQUIPPED

The overhead console contains an SOS and ASSIST button.



Assist And SOS Buttons

1 — SOS Button
2 — ASSIST Button

NOTE:

- Your vehicle may be transmitting data as authorized by the subscriber.
- The SOS and ASSIST buttons will only function if you are connected to an operable LTE (voice/data) or 4G (data) network, which comes as a built in function. Other Uconnect services will only be operable if your Brand Connect service is active and connected to an operable LTE (voice/data) or 4G (data) network.

SOS Call

1. Push the SOS Call button on the overhead console.

   NOTE:
   In case the SOS Call button is pushed in error, there will be a ten second delay before the SOS Call system initiates a call to an SOS operator. To cancel the SOS Call connection, push the SOS Call button on the overhead console or press the cancellation button on the Device Screen. Termination of the SOS Call will turn off the green LED light on the overhead console.
2. The LED lights located within the SOS and ASSIST buttons on the overhead console will turn green once a connection to an SOS operator has been made.
3. Once a connection between the vehicle and an SOS operator is made, the SOS Call system may transmit the following important vehicle information to an SOS operator:
   - Indication that the occupant placed an SOS Call
   - The vehicle brand
   - The last known GPS coordinates of the vehicle
4. You should be able to speak with the SOS operator through the vehicle audio system to determine if additional help is needed.

WARNING!

ALWAYS obey traffic laws and pay attention to the road. ALWAYS drive safely with your hands on the steering wheel. You have full responsibility and assume all risks related to the use of the features and applications in this vehicle. Only use the features and applications when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.

NOTE:

- Your vehicle may be transmitting data as authorized by the subscriber.
- Once a connection is made between the vehicle's SOS Call system and the SOS operator, the SOS operator may be able to open a voice connection with the vehicle to determine if additional help is needed. Once the SOS operator opens a voice connection with the vehicle's SOS Call system, the operator should be able to speak with you or other vehicle occupants and hear sounds occurring in the vehicle. The vehicle's SOS Call system will attempt to remain connected with

the SOS operator until the SOS operator terminates the connection.

5. The SOS operator may attempt to contact appropriate emergency responders and provide them with important vehicle information and GPS coordinates.

WARNING!

- If anyone in the vehicle could be in danger (e.g., fire or smoke is visible, dangerous road conditions or location), do not wait for voice contact from an Emergency Services Agent. All occupants should exit the vehicle immediately and move to a safe location.
- Never place anything on or near the vehicle's operable network and GPS antennas. You could prevent operable network and GPS signal reception, which can prevent your vehicle from placing an emergency call. An operable network and GPS signal reception is required for the SOS Call system to function properly.
- The SOS Call system is embedded into the vehicle's electrical system. Do not add aftermarket electrical equipment to the vehicle's electrical system. This may prevent your vehicle from sending a signal to initiate an emergency call. To avoid interference that can cause the SOS Call system to

(Continued)

WARNING!

fail, never add aftermarket equipment (e.g., two-way mobile radio, CB radio, data recorder, etc.) to your vehicle's electrical system or modify the antennas on your vehicle. IF YOUR VEHICLE LOSES BATTERY POWER FOR ANY REASON (INCLUDING DURING OR AFTER AN ACCIDENT), THE UCONNECT FEATURES, APPS AND SERVICES, AMONG OTHERS, WILL NOT OPERATE.

- Modifications to any part of the SOS Call system could cause the air bag system to fail when you need it. You could be injured if the air bag system is not there to help protect you.

SOS Call System Limitations

Vehicles sold in Mexico **DO NOT** have SOS Call system capabilities.

SOS or other emergency line operators in Mexico may not answer or respond to SOS system calls.

If the SOS Call system detects a malfunction, any of the following may occur at the time the malfunction is detected, and at the beginning of each power button cycle:

- The overhead console lights located within the SOS and ASSIST buttons will continuously illuminate red.
- The Device Screen will display the following message: "Vehicle device requires service. Please contact an authorized dealer."
- An In-Vehicle Audio message will state "Vehicle device requires service. Please contact an authorized dealer."

WARNING!

- Ignoring the overhead console light could mean you will not have SOS Call services. If the overhead console light is illuminated, have an authorized dealer service the SOS Call system immediately.
- The Occupant Restraint Control module turns on the air bag Warning Light on the instrument panel if a malfunction in any part of the system is detected. If the Air Bag Warning Light is illuminated, have an authorized dealer service the Occupant Restraint Control system immediately.

Even if the SOS Call system is fully functional, factors beyond FCA US LLC's control may prevent or stop the SOS Call system operation. These include, but are not limited to, the following factors:

- The vehicle is in the OFF position
- The vehicle's electrical systems are not intact

- The SOS Call system software and/or hardware are damaged during a crash
- The vehicle battery loses power or becomes disconnected during a vehicle crash
- LTE (voice/data) or 4G (data) network and/or Global Positioning Satellite signals are unavailable or obstructed
- Equipment malfunction at the SOS operator facility
- Operator error by the SOS operator
- LTE (voice/data) or 4G (data) network congestion
- Weather
- Buildings, structures, geographic terrain, or tunnels

WARNING!

ALWAYS obey traffic laws and pay attention to the road. ALWAYS drive safely with your hands on the steering wheel. You have full responsibility and assume all risks related to the use of the features and applications in this vehicle. Only use the features and applications when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.

NOTE:

- Your vehicle may be transmitting data as authorized by the subscriber.
- Never place anything on or near the vehicle's LTE (voice/data) or 4G (data) and GPS antennas. You could prevent LTE (voice/data) or 4G (data) and GPS signal reception, which can prevent your vehicle from placing an emergency call. An operable LTE (voice/data) or 4G (data) network connection and a GPS signal is required for the SOS Call system to function properly.

NOTE:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Automatic SOS — If Equipped

Automatic SOS is a hands-free safety service that can immediately connect you with help in the event that your vehicle's airbags deploy. Please refer to your provided radio supplement for complete information.

ASSIST Call

The ASSIST button is used to automatically connect you to any one of the following support centers:

- Roadside Assistance – If you get a flat tire, or need a tow, just push the ASSIST button to be connected to someone who can help. Roadside Assistance will know what vehicle you're driving and its location. Additional fees may apply for roadside assistance.
- Brand Connect Customer Care – In-vehicle support for Brand Connect.
- Vehicle Customer Care – Total support for all other vehicle issues.
- Uconnect Customer Care - Total support for Radio, Phone and NAV issues.

TIRE SERVICE KIT

Tire Service Kit

Scan this QR code to learn more about Tire Service Kit.

Your vehicle is equipped with a Tire Service Kit.

Small punctures up to 1/4 inch (6 mm) in the tire tread can be sealed with the Tire Service Kit. Foreign objects (e.g., screws or nails) should not be removed from the tire. The Tire Service Kit can be used in outside temperatures down to approximately -4°F (-20°C).

This kit will provide a temporary tire seal, allowing you to drive your vehicle up to 100

miles (160 km) with a maximum speed of 50 mph (80 km/h).

If a tire is punctured, you can make an emergency repair using the Tire Service Kit located in the trunk beneath the load floor.

JUMP STARTING

If your vehicle has a discharged battery, it can be jump started using a set of jumper cables and a battery in another vehicle or by using a portable battery booster pack. Jump starting can be dangerous if done improperly, so please follow the procedures in this section carefully.

NOTE:
When using a portable battery booster pack, follow the manufacturer's operating instructions and precautions.

The vehicle requires its 12 Volt battery power to turn-on the vehicle's high voltage battery. The high voltage battery is used to charge the 12 Volt battery, provide electric vehicle operation. If the 12 Volt battery has been discharged, the vehicle can be jump started using a set of jumper cables and a battery in another vehicle or by using a portable battery booster pack.

If the vehicle's high voltage battery has also been discharged, it will need to be recharged to a minimum operating State Of Charge (SOC) before the vehicle can be operated:

- If the vehicle can be connected to a Level 1 or Level 2 charger where it is currently parked, the vehicle will still require a jump start to allow the vehicle to begin the battery charging process. Once the vehicle charging has begun, the jumper cables can be removed from the vehicle jump posts.
- If the vehicle cannot be connected to a Level 1 or Level 2 charger where it is currently parked, the vehicle can be moved by connecting 12 Volt power to the vehicle's jump posts and then shifting the gear box from PARK (P) into NEUTRAL (N). Power provided by the jumper cables will also allow the Electric Park Brake to be released. Carefully move the vehicle to a Level 1 or Level 2 charge location. While the vehicle is being moved, the external 12 Volt power must remain connected to the vehicle jump posts.

NOTE:
Be careful when moving the vehicle - ensure that control of the vehicle is maintained. Also, ensure that vehicle is secured to prevent unintentional movement during and after moving the vehicle. If the external 12 Volt power becomes disconnected from the vehicle jump posts or there is an interruption of the 12 Volt power while moving the vehicle, the vehicle's gear box may engage PARK. Do not allow the jumper cables to come in contact with each other or to the vehicle, this will result in a short.

When the vehicle is at the charging location, shift the gear box back to PARK, apply the Electric Park Brake, and start the high voltage battery charging. Once the vehicle has been secured against unintentional movement and high voltage battery charging has been initiated, the jumper cables can be removed from the vehicle jump posts.

WARNING!

Do not attempt jump starting if the battery is frozen. It could rupture or explode and cause personal injury.

CAUTION!

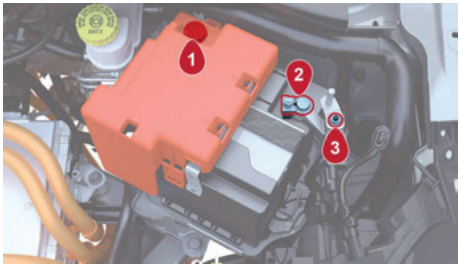
Do not use a portable battery booster pack or any other booster source with a system voltage greater than 12 Volts or damage to the battery, starter motor, alternator or electrical system may occur.

Preparations For Jump Start

The vehicle's jump starting posts are located under the hood, on the driver's side.

The positive **(+)** post is covered with a protective cap located on left side of the battery.

The negative **(-)** post is located on right side of the battery.



Jump Starting Locations

1 — Positive (+) Post
2 — Negative (-) Post
3 — Battery Sensor Nut

See the following steps to prepare for jump starting:

1. Apply the parking brake, shift the automatic gearbox into PARK (P) and turn the power button to the OFF position.
2. Turn off the heater, radio, and all electrical accessories.
3. Pull upward and remove the protective cover over the positive **(+)** battery post.
4. If using another vehicle to jump start the 12 Volt electrical system, park the vehicle within the reach of the jumper cables, apply the parking brake and make sure the power button is OFF.

WARNING!

- Do not allow vehicles to touch each other as this could establish a ground connection and personal injury could result.
- Take care to avoid the radiator cooling fan whenever the hood is raised. It can start anytime the vehicle is switched ON. You can be injured by moving fan blades.
- Remove any metal jewelry such as rings, watch bands and bracelets that could make an inadvertent electrical contact. You could be seriously injured.
- Batteries contain sulfuric acid that can burn your skin or eyes and generate hydrogen gas which is flammable and explosive. Keep open flames or sparks away from the battery.

Jump Starting Procedure

WARNING!

Failure to follow this jump starting procedure could result in personal injury or property damage due to battery explosion.

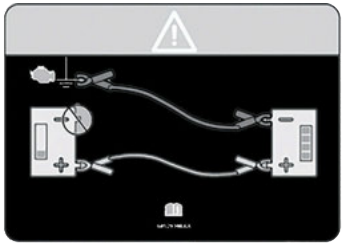
CAUTION!

Failure to follow these procedures could result in damage to the charging system of the booster vehicle or the discharged vehicle.

Connecting The Jumper Cables

1. Connect the positive **(+)** end of the jumper cable to the positive **(+)** post of the discharged vehicle.

   NOTE:
   The positive **(+)** post is located in the electric motor compartment on the driver's side under the cover on left side of the battery.
2. Connect the opposite end of the positive **(+)** jumper cable to the positive **(+)** post of the booster battery.
3. Connect the negative **(-)** end of the jumper cable to the negative **(-)** post of the booster battery.
4. Connect the opposite end of the negative **(-)** jumper cable to the negative post or a good ground of the discharged vehicle. A “ground” is an exposed metallic/unpainted part of the frame or chassis, such as an accessory bracket or large bolt. The ground must be away from the battery.



Jump Starting Label

NOTE:
The negative **(-)** post is located in the front of the electric motor compartment on the driver's side on right side of the battery.

WARNING!

Do not connect the jumper cable to the negative **(-)** post of the discharged battery. The resulting electrical spark could cause the battery to explode and could result in personal injury.

5. Start the engine in the vehicle that has the booster battery, let the engine idle a few minutes and then cycle the power button to ON/RUN in the vehicle with the discharged battery.
6. After a couple minutes (depending on the level of 12 Volt battery discharge), attempt to start the vehicle. Once the vehicle starts, follow the disconnecting procedure.

Disconnecting The Jumper Cables

1. Disconnect the negative **(-)** end of the jumper cable from the negative **(-)** post of the vehicle with the discharged battery.
2. Disconnect the opposite end of the negative **(-)** jumper cable from the negative **(-)** post of the booster battery.
3. Disconnect the positive **(+)** end of the jumper cable from the positive **(+)** post of the booster battery.
4. Disconnect the opposite end of the positive **(+)** jumper cable from the positive **(+)** post of the discharged vehicle, and reinstall the protective cap.

If frequent jump starting is required to start your vehicle you should have the battery and charging system inspected at an authorized dealer.

CAUTION!

Accessories plugged into the vehicle power outlets draw power from the vehicle's battery, even when not in use (i.e., cellular devices,

(Continued)

CAUTION!

etc.). Eventually, if plugged in long enough without vehicle operation, the vehicle's battery will discharge sufficiently to degrade battery life and/or prevent the vehicle from starting.

FREEING A STUCK VEHICLE

If your vehicle becomes stuck in mud, sand or snow, it can often be moved using a rocking motion. Turn the steering wheel right and left to clear the area around the front wheels. Push and hold the lock button on the gear selector. Then, shift back and forth between DRIVE (D) and REVERSE (R) while gently pressing the accelerator.

NOTE:
Shifts between DRIVE (D) and REVERSE (R) can only be achieved at wheel speeds of 5 mph (8 km/h) or less. Whenever the vehicle remains in NEUTRAL (N) for more than two seconds, you must press the brake pedal to engage DRIVE (D) or REVERSE (R).

Use the least amount of accelerator pedal pressure that will maintain the rocking motion without spinning the wheels.

NOTE:
Push the ESC OFF button to place the Electronic Stability Control (ESC) system in "Partial OFF" mode, before rocking the vehicle. Once the vehicle has been freed, push the ESC OFF button again to restore "ESC On" mode.

WARNING!

Fast spinning tires can be dangerous. Forces generated by excessive wheel speeds may cause damage, or even failure, of the axle and tires. A tire could explode and injure someone. Do not spin your vehicle's wheels faster than 30 mph (48 km/h) or for longer than 30 seconds continuously without stopping when you are stuck and do not let anyone near a spinning wheel, no matter what the speed.

CAUTION!

- Spinning the wheels may lead to gear box overheating and failure. Allow the vehicle to rest with the gear box in NEUTRAL for at least one minute after every five rocking-motion cycles. This will minimize overheating and reduce the risk of gear box failure during prolonged efforts to free a stuck vehicle.

(Continued)

CAUTION!

- When "rocking" a stuck vehicle by shifting between DRIVE and REVERSE, do not spin the wheels faster than 15 mph (24 km/h), or drivetrain damage may result.
- Spinning the wheels too fast may lead to gear box overheating and failure. It can also damage the tires. Do not spin the wheels above 30 mph (48 km/h) while in gear (no gear box shifting occurring).

TOWING A DISABLED VEHICLE

This section describes procedures for towing a disabled vehicle using a commercial towing service.

Towing Condition	Wheels OFF The Ground	Single-Speed Gear Box
Flat Tow	NONE	**NOT ALLOWED**
Wheel Lift or Dolly Tow	Rear	**NOT ALLOWED**
	Front	**NOT ALLOWED**
Flatbed	**ALL**	OK

This vehicle must be towed with the wheels OFF the ground.

The tow ring provided with the car is housed in the tool bag under the boot mat. The car may not be towed. It can only be transported on a tow truck.

CAUTION!

- Do not use sling type equipment when towing. Vehicle damage may occur.
- When securing the vehicle to a flat bed truck, do not attach to front or rear suspension components. Damage to your vehicle may result from improper towing.

CAUTION!

To avoid damage to your vehicle or tires, observe the following precautions:

- Because of restricted traction device clearance between tires and other suspension components, it is important that only traction devices in good condition are used. Broken devices can cause serious damage. Stop the vehicle immediately if noise occurs that could indicate device breakage. Remove the damaged parts of the device before further use.

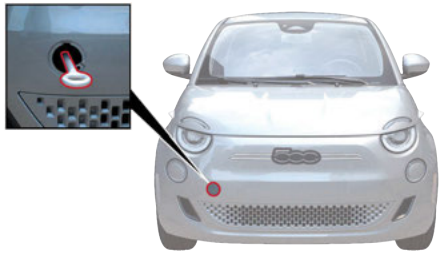
(Continued)

CAUTION!
• Install device as tightly as possible and then retighten after driving about ½ mile (0.8 km). • Do not exceed 30 mph (48 km/h). • Drive cautiously and avoid severe turns and large bumps, especially with a loaded vehicle. • Do not drive for a prolonged period on dry pavement. • Observe the traction device manufacturer's instructions on the method of installation,operating speed, and conditions for use. Always use the suggested operating speed of the device manufacturer's if it is less than 30mph (48 km/h).

Attaching The Tow Hook

Proceed as follows:

1. Relese the cap on the front bumper.
2. Take the tow ring out of its housing in the tool support.
3. Fully tighten it on the threaded pin.

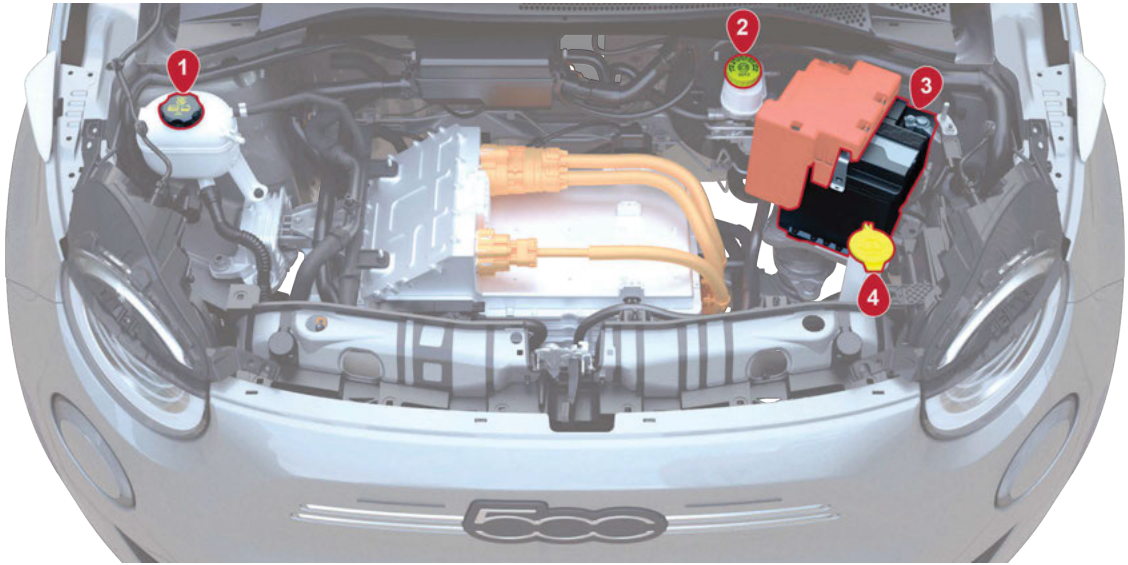


Front Tow Hook Installed

CAUTION!
Before tightening the ring clean the threaded housing thoroughly. Make sure that the ring is fully fastened in the housing before towing the car.

UNDERHOOD COMPARTMENT

Underhood Compartment



1 — Electric Motor Coolant
2 — Brake Fluid Reservoir
3 — 12 Volt Battery
4 — Windshield Washer Fluid

FLUID CAPACITIES

Systems	U.S.	Metric
EDM (Electronic Drive Module)	0.18 US gal	0.67 Liters
Cooling system	1.72 US gal	6.5 Liters
Hydraulic brake circuit	1.76 lb	0.8 kg
Windshield and rear window washer fluid reservoir	0.40 US gal	1.5 Litres

FLUIDS AND LUBRICANTS

Component	Fluid, Lubricant, or Genuine Part
Coolant	We recommend using Mopar® Antifreeze/Coolant 10 Year/150,000 Mile (240,000 km) Formula OAT (Organic Additive Technology) meeting the requirements of the manufacturer Material Standard MS.90032.
Drive Transmission Greases	We recommend using Mopar® Molybdenum disulphide grease, for use at high temperatures. N.L.G.I. consistency 1-2. Specification: 9.55580-GRAS II. We recommend using Mopar® Low friction coefficient grease for constant velocity joints. N.L.G.I. consistency 0-1. Specification: 9.55580-GRAS II.
Drive Transmission Coolant	We recommend using Mopar® Antifreeze/Coolant 10 Year/150,000 Mile (240,000 km) Formula OAT (Organic Additive Technology) meeting the requirements of the manufacturer Material Standard MS.90032.
Electric Drive Module (EDM) (Drive Transmission Lubricant)	We recommend using Mopar® SAE 75W-70, API GL-4. Specification: 9.55550-MZ14.
Brake Fluid	We recommend using Mopar® DOT 4, ISO 4925, Class 6, SAE J1704. DOT 4 brake fluid must be changed every two years regardless of mileage.

Component	Fluid, Lubricant, or Genuine Part
Refrigerant	We recommend using Mopar® R1234yf.
Windshield/Rear Window Washer Fluid	Use only Mopar® Mixture of alcohol, water and surfactants CUNA NC 956–II.

CAUTION!

- Mixing of coolant (antifreeze) other than specified Organic Additive Technology (OAT) coolant (antifreeze), may result in vehicle damage and may decrease corrosion protection. Organic Additive Technology (OAT) coolant is different and should not be mixed with Hybrid Organic Additive Technology (HOAT) coolant (antifreeze) or any "globally compatible" coolant (antifreeze). If a non-OAT coolant (antifreeze) is introduced into the cooling system in an emergency, the cooling system will need to be drained, flushed, and refilled with fresh OAT coolant (conforming to MS.90032), by an authorized dealer as soon as possible.
- Do not use water alone or alcohol-based coolant (antifreeze) products. Do not use additional rust inhibitors or antirust products, as they may not be compatible with the radiator coolant and may plug the radiator.
- This vehicle has not been designed for use with propylene glycol-based coolant (antifreeze). Use of propylene glycol-based coolant (antifreeze) is not recommended.

SERVICING AND MAINTENANCE

Maintenance Plan

Refer to the maintenance plan for the required maintenance intervals. More frequent maintenance may be needed in severe conditions, such as dusty areas and very short trip driving. In some extreme conditions, additional maintenance not specified in the maintenance schedule may be required.

WARNING!

- You can be badly injured working on or around a motor vehicle. Do only service work for which you have the knowledge and the right equipment. If you have any doubt about your ability to perform a service job, take your vehicle to a competent mechanic.

(Continued)

WARNING!

- Failure to properly inspect and maintain your vehicle could result in a component malfunction and affect vehicle handling and performance. This could cause an accident.

Every Service Interval

- Rotate tires at 6,200 - 9,300 mi (10,000 - 15,000 km)
- Inspect brake pads, shoes, rotors, drums, and hoses

- Inspect battery cooling system protection and hoses
- Clean and lube sunroof tracks

Once a Month or Before A Long Trip

- Check the operation of the interior and exterior lights
- Check the 12V battery terminals, cables and connections
- Check the brake pads, rotors, brake operation and fluid level
- Check the steering, suspension, axle boots and chassis components
- Check the wiper and washer operation, wiper blades and solvent reservoir
- Check the tire pressure
- Check the cooling system reservoir/s

Every 20,000 Miles (32,000 Km)

- Inspect front suspension, tie rod ends, boot seals, and replace if necessary
- Inspect the brake linings, replace as necessary
- Inspect parking brake function
- Replace cabin air filter

Every 30,000 Miles (48,000 Km)

- Inspect the CV joints

Every 10 Years 150,000 Miles (240,000 Km)

- Flush and replace the coolant at 10 years or 150,000 miles (240,000 km) whichever comes first

TRAILER TOWING

Trailer towing with this vehicle is not recommended.

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The driver's primary responsibility is the safe operation of the vehicle. Driving while distracted can result in loss of vehicle control, resulting in an accident and personal injury. FCA US LLC strongly recommends that the driver use extreme caution when using any device or feature that may take their attention off the road. Use of any electrical devices, such as cellular telephones, computers, portable radios, vehicle navigation or other devices, by the driver while the vehicle is moving is dangerous and could lead to a serious accident. Texting while driving is also dangerous and should never be done while the vehicle is moving. If you find yourself unable to devote your full attention to vehicle operation, pull off the road to a safe location and stop your vehicle. Some states or provinces prohibit the use of cellular telephones or texting while driving. It is always the driver's responsibility to comply with all local laws.

This Owner Handbook has been prepared to help you get acquainted with your new FIAT® brand vehicle and to provide a convenient reference source for common questions.

Not all features shown in this handbook may apply to your vehicle. For additional information, visit **mopar.com/om** (U.S.), **owners.mopar.ca** (Canada) or your local FIAT® brand dealer.



DRIVING AND ALCOHOL

Drunk driving is one of the most frequent causes of accidents. Your driving ability can be seriously impaired with blood alcohol levels far below the legal minimum. If you are drinking, don't drive. Ride with a designated non-drinking driver, call a cab, a rideshare, a friend or use public transportation.

WARNING

Driving after drinking can lead to an accident. Your perceptions are less sharp, your reflexes are slower and your judgment is impaired when you have been drinking. Never drink and then drive.



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