FanttikRide

C9 Pro / C9 Apex ELECTRIC SCOOTER FOR KIDS

OWNER'S MANUAL



Read this manual carefully before use and keep it for future reference.

CONTENTS

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1. SAFETY WARNINGS

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⚠ WARNINGS:

- Do not attempt or do stunts or tricks. The product is not made to withstand abuse from misuse, such as jumping, curb grinding or any other type of stunts. Racing, stunt riding, or other maneuvers also enhance risk of loss of control, or may cause uncontrolled rider actions or reactions.
- Always wear proper protective equipment, such as an approved safety helmet (with chin strap securely buckled), elbow pads, and knee pads. A helmet may be legally required by local law or regulation in your area. A long-sleeved shirt, and long pants are recommended. Always wear shoes and keep shoelaces tied and out of the way of the wheels and motor. Never ride barefooted or in sandals.
- Never allow more than one person at a time to ride the product.
- Do not ride at night or when visibility is limited.
- Never use near steps or swimming pools.
- Do not allow hands, feet, hair, body parts, clothing, or similar articles to come in contact with moving parts or wheels while the motor is engaged.
- Do not touch electric motor when in use or immediately after riding.
- Never use headphones or a cell phone to talk or text when riding.
- Never hitch a ride with a vehicle.
- Using only the manufacturer's authorized replacement parts, and should not be modified from the manufacturer's original design and configuration.
- Owners shall be encouraged to highlight (for conspicuity) using lighting, reflectors, and for low-riding units, signal flags on flexible poles.
- Not for riders under age 8 or heavier than 132 lb (60 kg).

1. SAFETY WARNINGS

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- Persons with the following conditions shall be cautioned not to operate:

  Those with heart conditions;
  Pregnant women;
  Persons with head, back, or neck ailments, or prior surgeries to those areas of the body;
  Persons with any mental or physical conditions that may make them susceptible to injury or impair their physical dexterity or mental capabilities to recognize, understand, and perform all of the safety instructions and to be able to assume the hazards inherent in unit use.

- Check the brake for proper function, make necessary adjustment if needed. No lubricants need o be regularly replaced.
- Check for cracks or broken connections. Although broken frames are rare, it is possible for an aggressive rider to run into a curb or object and wreck, bend or break a frame. Get in the habit of inspecting your scooter on a regular basis.

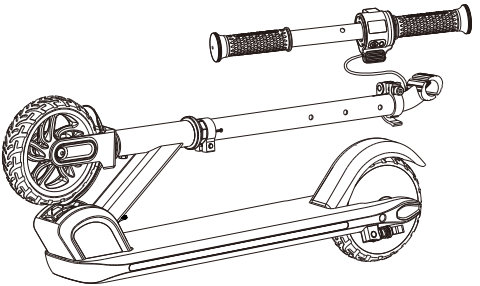
- Devices are not intended for use at elevations greater than 2000 m above sea level.

- Prolonged exposure to UV rays, Rain and the elements may damage the enclosure materials, store indoors when not in use.

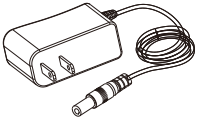
WARNING – Risk of Fire – No User Serviceable Parts.
AVERTISSEMENT- Risque d'incendie et de choc électrique - Aucune des pièces ne peut être réparée par l'utilisateur.

2. PACKAGE CONTENTS

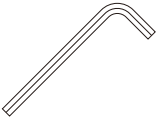
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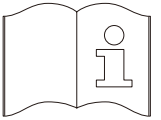
Pre-Assembled Electric Scooter x1



Charger x1



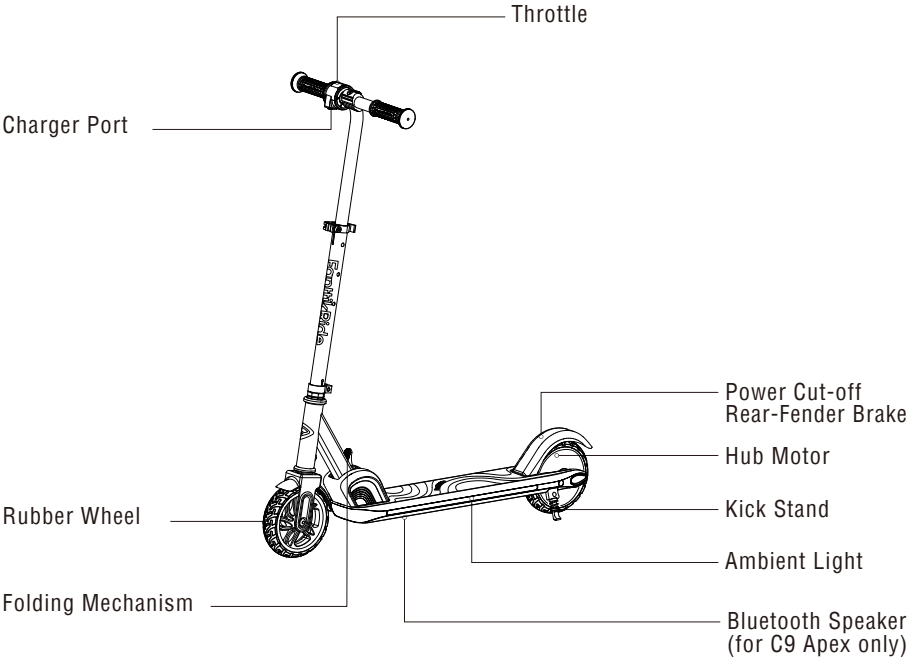
5 mm Allen Wrench x1



Owner's Manual x1

3. PRODUCT OVERVIEW

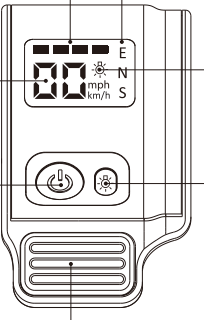
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3. PRODUCT OVERVIEW

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Throttle Instruction



Battery Level Display

E(Economical): Max Speed - 5 mph (8 km/h)

N(Normal): Max Speed - 7.5 mph (12 km/h)

S(Sport): Max Speed - 10 mph (16 km/h)

Speed

Ambient Light Icon

ON/OFF Button

Press and hold for 2 seconds to ON/OFF.

Quick press once to adjust the max speed.

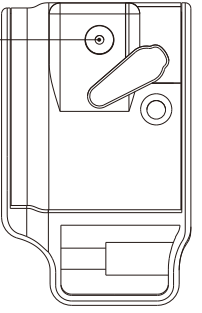
Quick press twice to switch between metric and imperial.

Ambient Light Button

Press and hold for 2 seconds to turn on/off the light.

Short press to change the light mode.

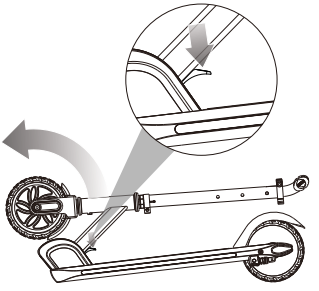
Accelerator



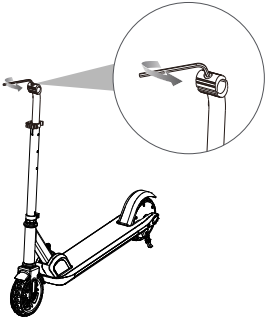
Charger Port

4. ASSEMBLY AND SET-UP

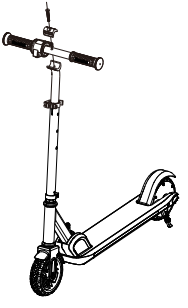
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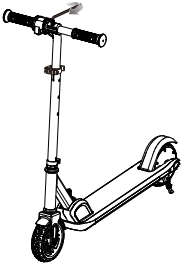
1. To release the folding mechanism, place the scooter on the ground, push the release lever down to unfold the scooter.



2. Using the 5 mm Allen Wrench loosen the handlebar clamp.



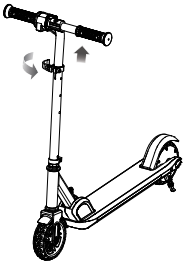
3. Insert the handlebar with the throttle facing the rider.



4. Using the 5mm Allen Wrench tighten the hanclebar clamp.

4. ASSEMBLY AND SET-UP

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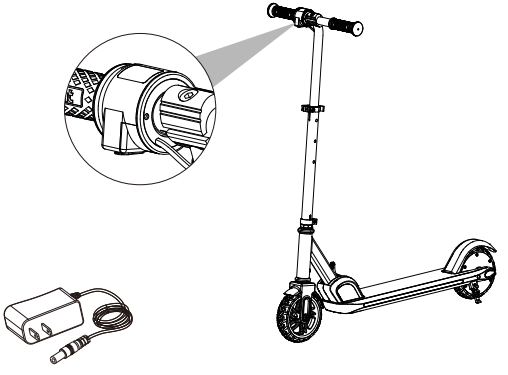
5. To adjust the height of the handlebar, open the quick-release lever and slide the T-bar to the desired position and resecure the quick-release lever to lock into place.



6.The tension of the quick-release lever can be adjusted by manually tightening or loosening the Allen bolt. Be careful not to overtighten.
You should always be able to open and close the quick-release lever by hand and the T-bar should slide freely when the quick-release is open.

5. CHARGE YOUR SCOOTER

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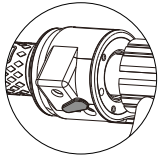
NOTE:

Plug the charger plug into wall outlet,the light on the charger should be green.

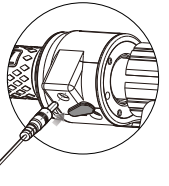
The light on the charger should turn red during charging.

When the charging is completed the light will turn green again.

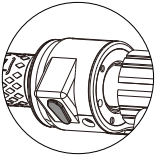
The battery will be fully charged after 5 hours.



1. Lift the rubber plug.



2. Plug the charger into the charging port.



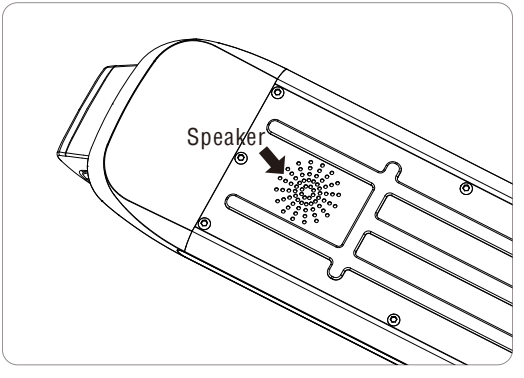
3. When charging is completed, put back the rubber plug.

6. PAIRING YOUR BLUETOOTH® DEVICE

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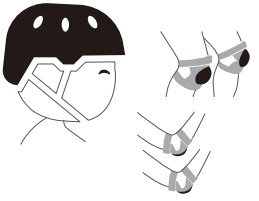
To pair with a Bluetooth® device (**C9 Apex Only**)
Follow these steps:

1. Make sure both the Bluetooth® function in your device and the scooter are turned on.
2. On your device, locate the Bluetooth® device list. Select “FanttikRide C9 Apex” from the list.

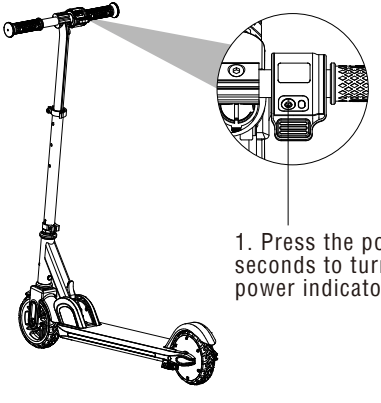


7. HOW TO RIDE AND STOP

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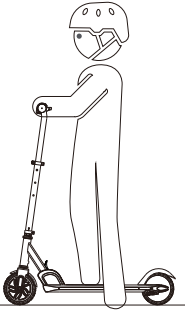
Always wear proper protective equipment, such as an approved safety helmet (with chin strap securely buckled), elbow pads, and kneepads. A helmet may be legally required by local law or regulation in your area. A long-sleeved shirt, and long pants are recommended. Always wear shoes and keep shoelaces tied andout of the way of the wheels and motor. Never ride barefooted or in sandals.



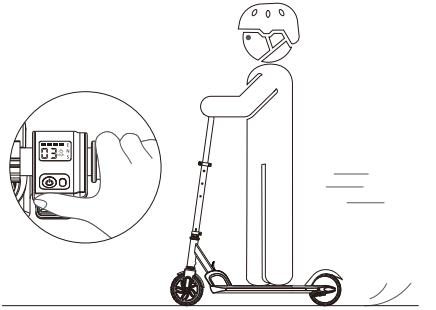
1. Press the power button and hold for 2 seconds to turn on the scooter. Check the power indicator.

7. HOW TO RIDE AND STOP

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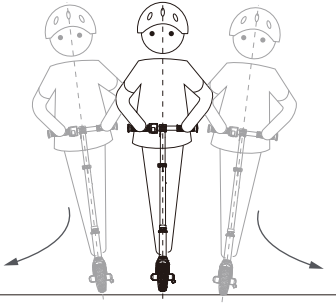


2. Step on the deck with one foot, and slowly kick off the other on the ground.

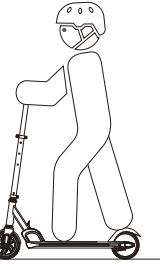


3. When the scooter starts to coast, put both feet on the deck and push down the accelerator.

NOTE: Do not push down the accelerator before the scooter reach the speed 3 mph, the scooter must be traveling at least 3 mph before motor will engage.



4. Tilt your body to the steering direction as you turn, and slowly turn the handle-bar.



5. For controlled stops, release the throttle and apply the brake by putting pressure on the rear-fender brake.

8. SAFETY INSTRUCTIONS

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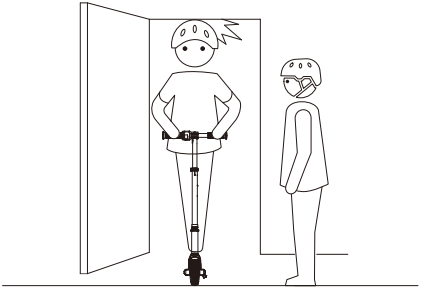
Watch out for safety risks



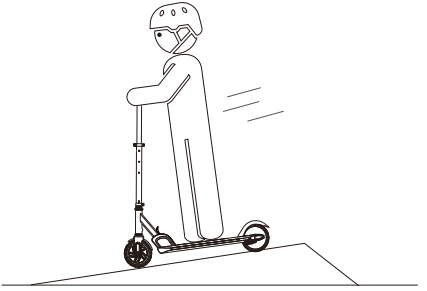
⚠ Do not ride in the rain.



⚠ Keep your speed between 3.1-6.2 mph when you ride through speed bumps, elevator door sills, bumpy roads or other uneven surfaces. Slightly bend your knee to better adjust mentioned surfaces.



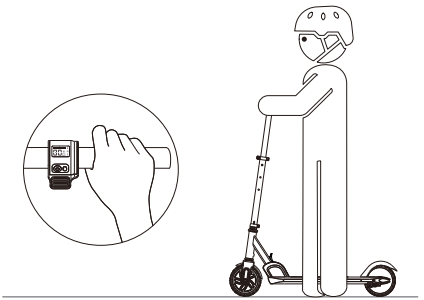
⚠ Look out for doors, elevators and other overhead obstacles.



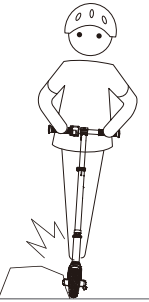
⚠ Do not accelerate when you go downhill.

8. SAFETY INSTRUCTIONS

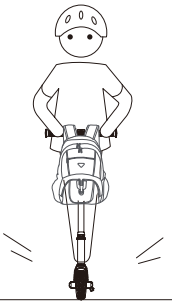
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⚠ Do not press the accelerator when you're walking alongside the scooter.



⚠ Always steer clear of obstacles.



⚠ Do not hang bags or other heavy stuff on the handlebar.

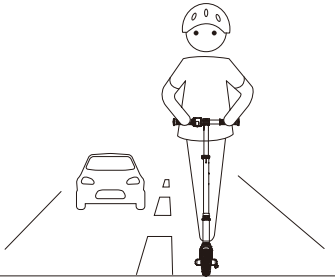


⚠ Keep both feet on the deck all time.

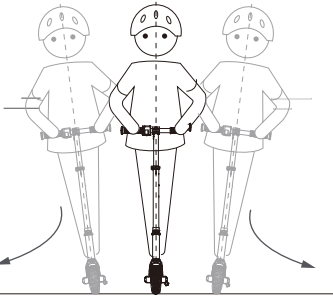
8. SAFETY INSTRUCTIONS

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Do not try following dangerous actions



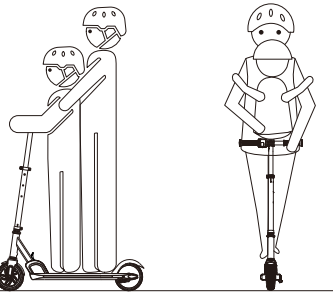
Do not ride in traffic lanes or residential areas where vehicles and pedestrians are both allowed.



Do not turn the handlebar violently during high-speed riding.



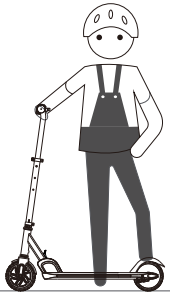
Do not ride in a ponding that is higher than 0.78 inch.



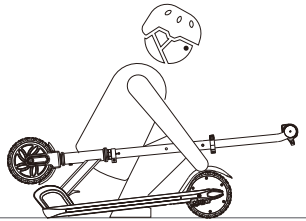
Do not ride with anyone else, including children.

8. SAFETY INSTRUCTIONS

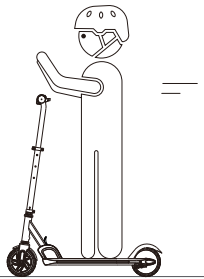
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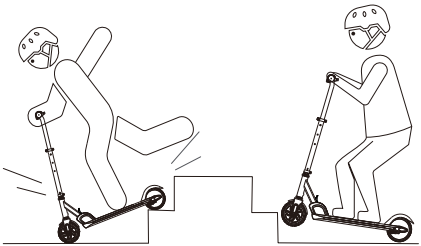
Do not keep your feet on the rear fender brake.



Do not touch the rear fender brake immediately after riding.



Do not keep your hands away from handlebar.



Do not try riding up or down stairs, and jumping over obstacles.

8. SAFETY INSTRUCTIONS

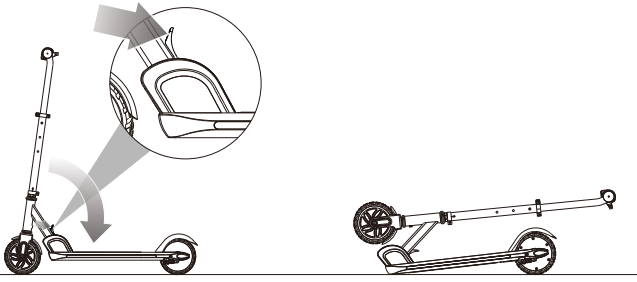
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- This electric scooter is a leisure device. But once they're in a public area, they'll be seen as vehicles, subjecting to any risks faced by vehicles. For your safety, please follow instructions in the manual and traffic laws and regulations set forth by government and regulatory agencies.
- At the same time, you should understand that risks cannot be entirely avoided as others may violate traffic regulations and drive incautiously, and you're exposed to road accidents just as when you're walking or biking. The faster the scooter is, the longer it takes to stop. On a smooth surface, the scooter may slip, lose balance, and even result in a fall. Thus it is crucial that you use caution, keep proper speed and distance, especially so when you're unfamiliar with the place.
- Respect pedestrians' Right of Way. Try not to startle them while driving, especially children. When you ride from behind pedestrians, ring your bell to give them a heads-up and slow your scooter to pass from their left (applicable to countries where vehicles drive on the right). When you ride across pedestrians, keep to the right at a low speed. When you drive across pedestrains, keep the lowest speed or getting off the vehicle.
- Closely follow the safety instructions in the manual in the countries that lack relevant laws and regulations regarding electric scooters. FanttikRide shall not be liable for any financial losses, physical injuries, accidents, legal disputes and other interest conflicts resulted from actions that violate user instructions.
- Do not lend your scooter to whoever knows not the operations. And when you do lend it to your friends, please take the responsibility to ensure he/she knows the operation and wears the safety gear.
- Check the scooter before every use. When you note loosen parts, low battery alerts, flat tires, excessive wear, strange sounds, malfunctions and other abnormal conditions, stop riding immediately and call for professional support.
- Before each cycle of operation, the operator shall perform the pre-operation checks specified by the manufacturer: That all guards and pads originally supplied by the manufacturer are in proper place and in serviceable condition; That the area that the product is to be operated in is safe and suitable for safe operation; That all safety labels are in place and understood by the operator and any passenger; That any and all axle guards, chain guards, or other covers or guards supplied by the manufacturer are in place and in serviceable condition.
- Avoid sharp bumps, drainage grates, and sudden surface changes.
- Avoid streets and surfaces with water, sand, gravel dirt, leaves, and other debris. Wet weather impairs traction, braking, and visibility.

9. FOLDING AND CARRYING

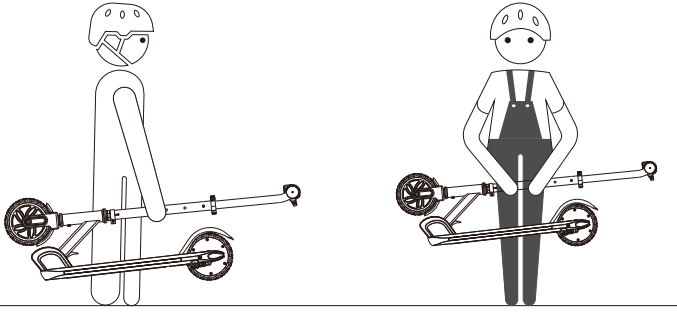
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Fold



Make sure that the scooter's turned off.
Push the release lever and lower the handlebar stem to fold.

Carry



Hold the handlebar stem with either one hand or both hands to carry.

10. DAILY CARE AND MAINTENANCE

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Cleaning and Storage
If you see stains on the scooter's body, wipe them off with a damp cloth. If the stains won't scrub off, put on some toothpaste, and brush them with a toothbrush, then wipe them off with a damp cloth. If you see scratches on plastic parts, use sandpaper or other abrasive materials to polish them.

Notes: Do not clean the scooter with alcohol, gasoline, kerosene or other corrosive and volatile chemical solvents to prevent dire damage. Do not wash the scooter with a high-pressure water spray. During cleaning, make sure that the scooter's turned off, the charging cable is unplugged, and the rubber flap is closed as water leakage may result in electric shock or other major problems.

When the scooter's not in use, keep it indoors where it is dry and cool. Do not put it outdoors for long time. Excessive sunlight, overheating and overcooling accelerate tire aging and compromise the scooter and the battery pack's lifespan.

Battery Care and Disposal
• Do not store in freezing or below freezing temperatures. To properly maintain your battery and ensure maximum battery life, carefully read the "Charge Your Scooter" section on page 9 of this owner's manual.
• Battery pack should not be disassembled, crushed, punctured, opened or otherwise mutilated.



Disposal: Your C9 Pro/C9 Apex uses a lithium-ion battery pack which must be recycled or disposed of in an environmentally safe manner. Do not dispose of a battery pack in a fire. The battery pack may explode. Do not dispose of a battery pack in your regular household trash. The incineration, land filling or mixing of batteries with household trash is prohibited by law in most areas. Return exhausted batteries to a federal or state approved lithium-ion battery recycler.

In the US and Canada only:
For more information regarding recycling of rechargeable batteries, call toll free 1-929-693-6066.

Charger
The charger supplied with the C9 Pro/C9 Apex should be regularly examined for damage to the cord, plug, enclosure and other parts and in the event of such damage, the product must not be charged until it has been repaired or replaced.
Use ONLY with the recommended charger in the "specifications" section on page 20, manufactured by "SHENZHEN FUYUANDIAN POWER CO.,LTD".

Always charge before exhausting the battery to prolong the battery's lifespan. The battery pack performs better at normal temperature, and poor when it is below 32°F. For instance, when it is below -4°F, the riding range is only half or less at normal state. When the temperature rises, the riding range restores.

Note: Fully charged FanttikRide C9 Pro/C9 Apex Electric Scooter will takes around 5 hours. The built-in intelligent chip will keep a log of its charging and discharging records. The damage caused by prolonged no charge is irreversible and is beyond limited warranty. Once the damage is done, the battery can not be recharged (non-professionals are forbidden to dismantle the battery pack, as it may cause electric shock, short circuit or even major safety accidents).

11. SPECIFICATIONS

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Performance Index	Items	Specifications
Dimensions	L × W × H [1] (inch)	32.1×14.8×37.3
	After folding: L × W × H (inch)	29.7×14.8×10.4
Weight	Item weight (lb)	Approx. 13.7
Riding Requirements	Load range (lb)	44~132
	Age	8+
	Body height (inch)	47.2–63
Main Parameters	Max. speed (mph)	Approx. 10
	General range (miles)	Approx. 6.25
	Max. climbing angle (%)	Approx. 7
	Operating temperature (°F)	-4–122
	Storage temperature (°F)	14–113
	Charge temperature (°F)	32–122
	IP rating	IPX4
	Rated voltage (VDC)	21.9
Battery Pack	Max. input voltage (VDC)	25.2
	Rated capacity (Wh)	56.94
Tires	Front tire	6" Solid rubber
	Rear tire	6" Solid rubber
Charger	Model No.	FY0132520500
	Input voltage (VAC)	100–240
	Output voltage (VDC)	25.2
	Charging time (h)	Approx. 5

[1] Item height: from the ground to the top of the scooter;
[2] General range: measured when it is no wind and at 86°F.

Note: Data and specifications may vary due to different models, and are subject to change without notice.

12. TROUBLESHOOTING GUIDE

EN

*Product(s) should be turned **OFF** and fully charged prior to doing any troubleshooting.
NOTE: All troubleshooting steps should be performed by an adult only.

Problem	Possible Cause	Solution
Does not work out of the box	Unit must be traveling at least 3mph before motor engage	Kick start to at least 3 mph while engaging the throttle to engage motor.
	Damaged Throttle	Check the display on throttle and ambient light on both sides of deck, if the scooter can turn ON/OFF normally, meantime the ambient light is ON/OFF concomitantly, that means the throttle does not work, please contact “support@fanttik.com” for help.
	Old/damaged battery	Replace battery.
No longer works	No lights on charger	Check power to wall outlet and/or try a different outlet.
	Undercharged battery	Check lights on charger: Plugged into wall - Green Plugged into wall & unit - Red (charging) Plugged into wall & unit - Green (charging complete) No lights/Blinking lights - Replace Charger
	Battery will not hold a charge	Replace battery.
	Damaged Throttle	Check the display on throttle and ambient light on both sides of deck, if the scooter can turn ON/OFF normally, meantime the ambient light is ON/OFF concomitantly, that means the throttle does not work, please contact “support@fanttik.com” for help.
Short run time/runs slow	Rider’s weight	Do not exceed 132 lb (60 kg) maximum weight limit.
	Riding conditions	Use only on at, dry surfaces. Avoid inclines and areas with heavy debris.
	Battery not fully charged	Charge product - refer to page 9 for charging information.
	Old/damaged battery	Replace battery.
		Charge battery at least once a month when not in use.

12. TROUBLESHOOTING GUIDE

EN

ERROR CODE INSTRUCTION

Error Code	Code Definition	Solution
E0	Communication Cable Issue	Please check if the connector between throttle and controller loosen
E1	Throttle Damaged	Please contact “support@fanttik.com” and request a throttle replacement
E2	Electric Brake Issue	The power cut off buttom between deck end and rear fender does not work, please contact “support@fanttik.com” for help.
E4	Overcharge/Over-discharge Issue	Please contact “support@fanttik.com” for help.
E5	Controller Issue	Please contact “support@fanttik.com” and request a controller replacement
E6	Battery Issue	Please contact “support@fanttik.com” and request a battery pack replacement

13. WARRANTY

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- Your FanttikRide Electric Scooter includes 180 days Limited Hardware Warranty (“Warranty"). The Warranty covers product defects in materials and workmanship under normal use. This Warranty starts on the date of your purchase and lasts for 180 days. The Warranty Period is not extended if the product is repaired or replaced. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

- Warranty services are provided by FanttikRide. If a hardware defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, FanttikRide will: (1) repair the hardware defect by using new or refurbished parts that are equivalent to new in performance and reliability; or (2) exchange the product with a product that is new or refurbished which is substantially equivalent to the original product. This Warranty is for one replacement only of like-items and does not cover items out of production if the product is no onger made or stocked. This Warranty is not assignable or transferable.

- When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes FanttikRide’s property. This warranty only covers technical hardware defectiveness during the warranty period and under normal use conditions. FanttikRide does not warrant uninterrupted or error-free operation of this Product.

- This Warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

  Important: Do not disassemble the Product. Disassembling the product will void the Warranty. Only FanttikRide or a party expressly authorized by FanttikRide can perform service on this product.

13. WARRANTY

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Disclalmer of warranty: The remedies described above are your sole and exclusive remedies and our entire liability for any breach of this limited warranty. Our liability shall under no circumstances exceed the actual amount paid by you for the defective product, nor shall we under any circumstances be unable for any consequential, incidental, special or punitive damages or losses, whether direct or indirect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. The duration and remedies of all implied warranties, including without limitation. The warranties of merchantability and fitness for a particu-lar purpose are limited to the duration of this express limited warranty.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer at support@fanttik.com if you have any questions.

14. FCC WARNING STATEMENT

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Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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Made in China



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