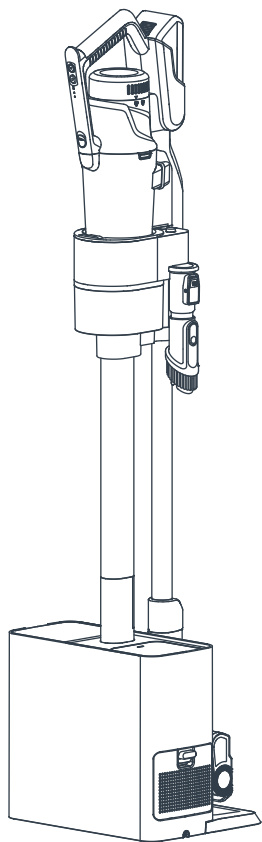


eureka



USER MANUAL

NEC490Series

CORDLESS STICK VACUUM
WITH STATION

Please read the manual before use.

CONTENTS

02

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SAFETY INSTRUCTIONS

IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING (THIS APPLIANCE)

For the hand vacuum

WARNING

To reduce the risk of fire, electric shock, or injury:

- Do not use outdoors or on wet surfaces.
- Brush May Start Unexpectedly, Disconnect Battery Pack Before Cleaning or Servicing.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not run appliance over cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust bag and/or filters in place.
- Prevent unintentional starting. Ensure the switch is in the off-position before connecting to battery pack, picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing appliance that have the switch on invites accidents.
- Disconnect the battery pack from the appliance before making any adjustments, changing accessories, or storing appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.

SAFETY INSTRUCTIONS

- Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact.
If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Do not expose a battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C may cause explosion.
- Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance or the battery pack (as applicable) except as indicated in the instructions for use and care.

Charging system specification:

Charger type: DS001-US (Station)

Battery pack type: BP28825A, BP28820B

Ambient temperature range for charging, use and storage: 5°C - 40°C

SAFETY INSTRUCTIONS

For the station

WARNING

To reduce the risk of fire, electric shock, or injury:

- Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- This appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

SAVE THESE INSTRUCTIONS

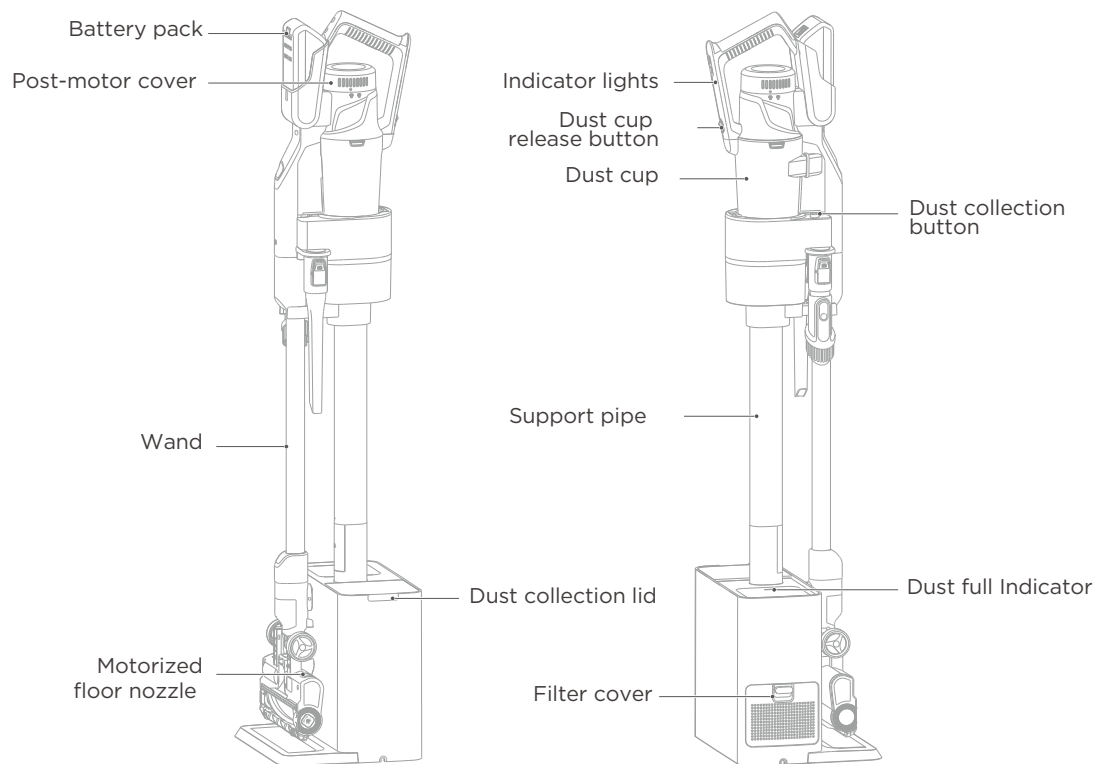
For Household Use Only

SAFETY INSTRUCTIONS

Tips

- Longer charging time may be needed in the following circumstances.
 - When charging in a place where the indoor temperature exceeds 30°C;
 - When charging immediately after stopping running.
- Please charge the vacuum cleaner after using no matter how long it is used.
- When not charging, it is recommended to unplug the power plug in time.
- If the vacuum cleaner is not in use for a long time (more than 2 months), please unplug the power plug, but in order to ensure the battery life, please fully charge it every 2 months.
- During charging, the machine may heat up, which is a normal phenomenon. Please rest assured to use it.

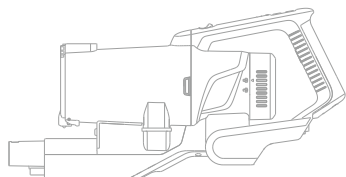
PRODUCT OVERVIEW



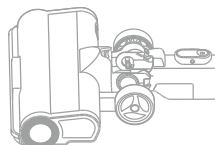
PRODUCT OVERVIEW

08

List of Parts



Hand vacuum



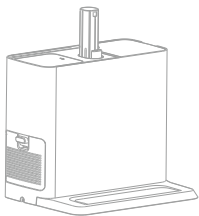
Motorized floor nozzle



Battery pack



Wand

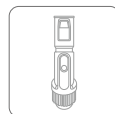


Station

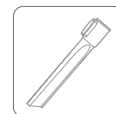


Dust collector assembly

List of Accessories



Upholstery brush



Crevice tool



User Manual

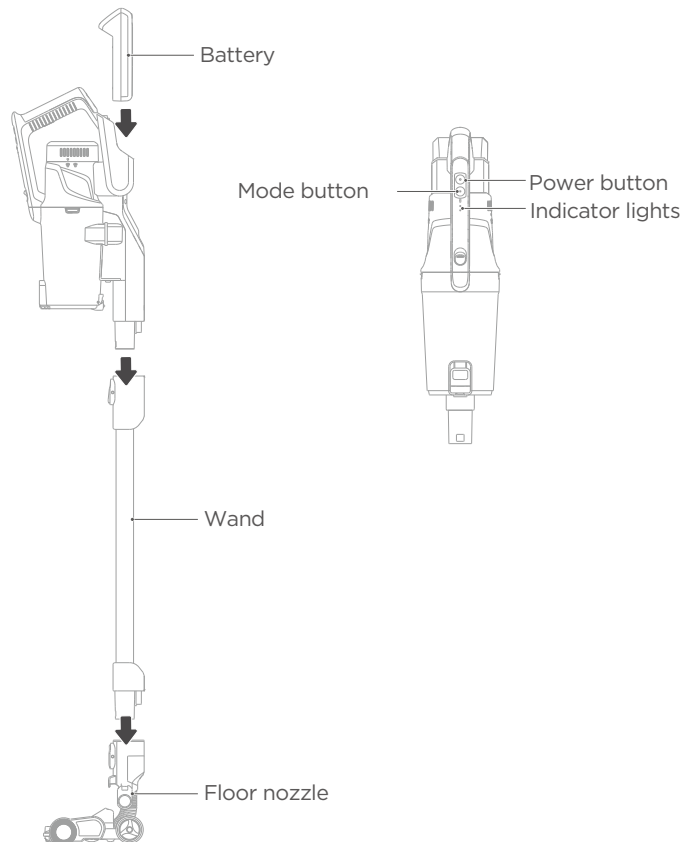


Dust bag*2

PRODUCT INSTALLATION

Hand Vacuum Assembly

- 01** | Slide the battery into the hand vacuum until it clicks into place.
- 02** | Align the hand vacuum nozzle opening with the top of the wand and slide it on until it clicks into place.
- 03** | Slide the wand into the floor nozzle until it clicks into place.



PRODUCT INSTALLATION

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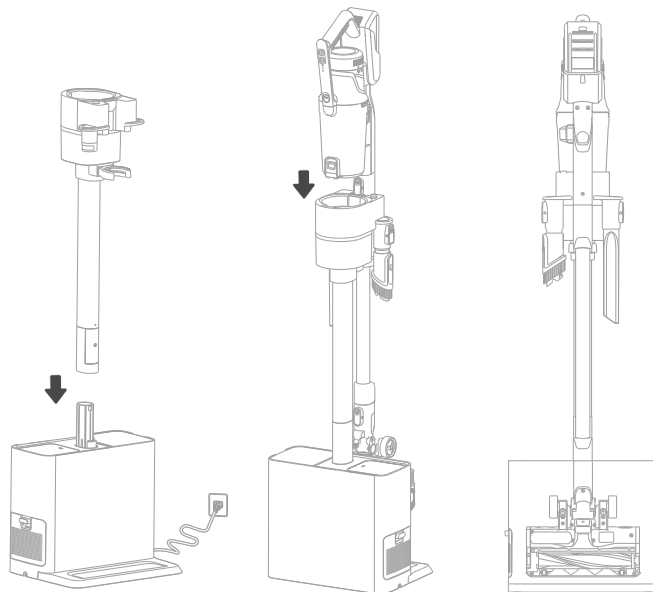
Station Assembly



ATTENTION

before assembling the station assembly, release the power cord to the length you need, up to 1.3 meters long.

- 01 | Insert the bottom of the dust collector assembly into the connector of the station assembly until you hear a "click".
- 02 | Place the station on the ground near the wall socket and insert the plug into the socket.
- 03 | Align the dust cup of the vacuum cleaner with the suction inlet of the dust collector assembly until a "click" sound is heard.



OPERATION INSTRUCTIONS

Indicator For Battery Level And Modes

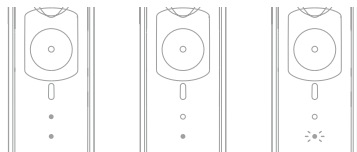


ATTENTION

- Fully charge the battery before first use.
- Do not charge below 5°C or above 40°C .
- The battery indicator light on the hand vacuum will blink when the battery is low during operation.
- Please replace the battery when the appliance's battery life significantly decreases and charging time increases.

Indicator for Battery Level

Sufficient battery: the 2 lights are constantly ON;
 Medium battery level: one light is constantly ON; Low
 battery: One light blinking.

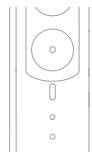


Indicator for Modes

Low mode: The speed indicator light is off.

Medium mode: The speed indicator light is ON with white light.

High mode: The speed indicator light is ON with blue light.



Low mode



Medium mode



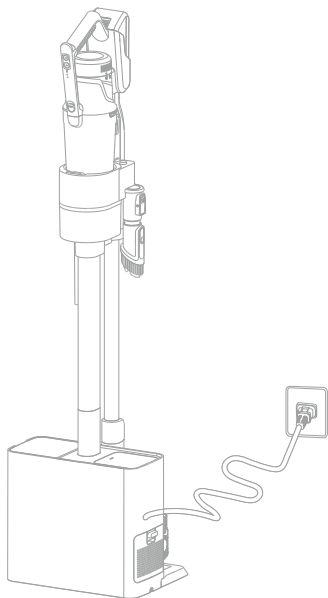
High mode

OPERATION INSTRUCTIONS

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How To Charge Battery

Place the vacuum cleaner on the base station and it will automatically start charging. Please ensure the machine is placed on the right place. When charging is complete, remove it for use.

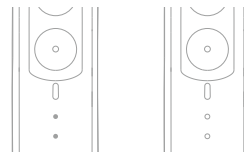


Indicator for Charging Status

The lower battery indicator light is blinking, indicating an incomplete charge.



The two battery indicator lights remain on for 10 minutes and then turn off, indicating that the battery is fully charged.

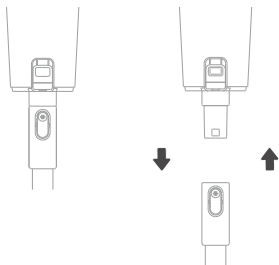


Charging time: It takes approximately 4 - 6 hours to fully charge.

OPERATION INSTRUCTIONS

How to Remove and Reconnect the Hand Vacuum from Wand

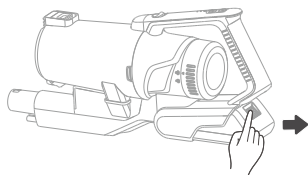
Please press the release button to detach the handheld vacuum cleaner from the wand. To reconnect, slide the hand vacuum onto the top of the wand until it clicks into place.



How to Remove and Reinstall the Battery

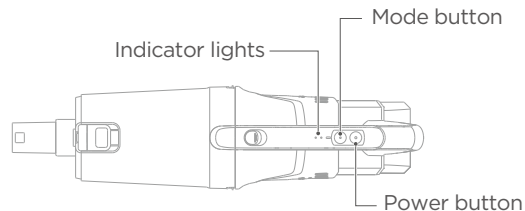
Press the release button on the battery cover and pull out the battery.

To reinstall the battery, slide it into the compartment until a "click" sound is heard.



Control Mode

Press the power button on the handle to turn on, and press again to turn off. Use the speed mode button to switch between low, medium, and high speed modes.

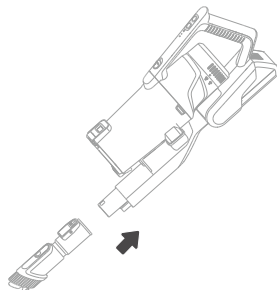


OPERATION INSTRUCTIONS

How to Use Hand Vacuum and Accessories

The hand vacuum can be used with or without accessories. To use without tools, press release button and remove wand. Collect debris directly with hand vacuum nozzle.

To use tools with hand vacuum only, press release button to remove wand. Slide tool onto hand vacuum until it clicks.

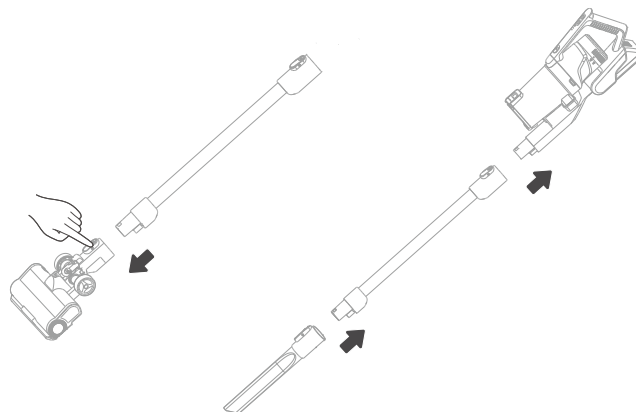


ATTENTION

- All accessories are applicable to handheld vacuum cleaners and wand components.
- To prevent air duct clogging, remove large pieces of trash (such as paper and packaging film) from the area first.
- It is strictly prohibited to modify the entire machine, accessories, or replace the power cord or battery.

How to Use the Wand to Clean High Places

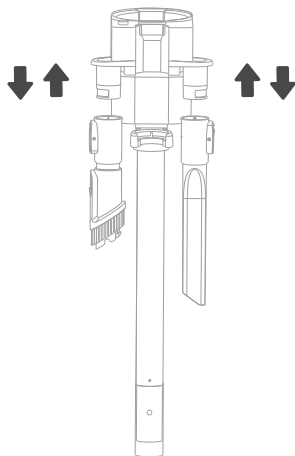
To clean in high up places you can use tools with the wand. Press the release button to remove the motorized floor nozzle. Slide tool onto the end of the wand until you hear a click.



OPERATION INSTRUCTIONS

How to Remove and Install Accessories

Grab the accessory with one hand, push the button on the accessory and then pull it down from the storage rack. Align the accessories with the storage opening and insert them upward to install the accessories.



How to Use the Station



ATTENTION

- Do not use the station without the dust bag, filter assembly and air outlet cover installed.
- When cleaning the station, turn off both the vacuum cleaner and station, unplug from the socket, and disconnect power supply.
- The charging mode and dust collection function cannot be used simultaneously.

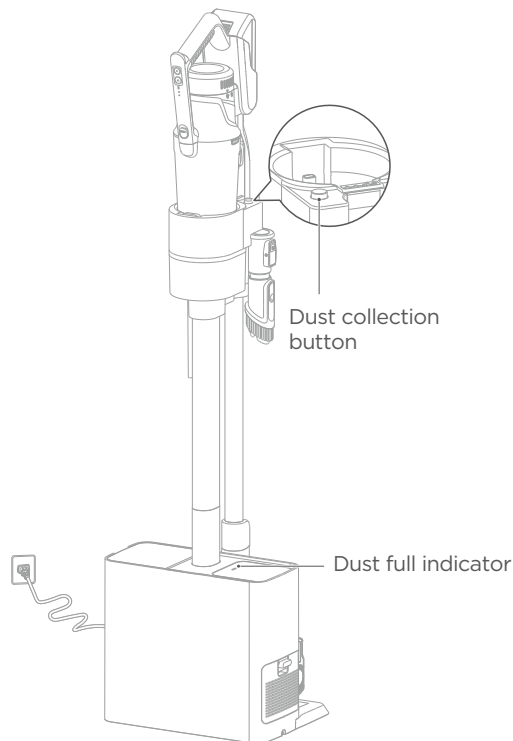
Usage steps.

- 01** | Place vacuum cleaner back on the station after cleaning.
- 02** | Press the dust collection button on the station, and it will suck the dust inside the dust cup into the station's dust bag. The dust collection action will stop automatically after 20 seconds. If you want to stop the operation, press the button again.

OPERATION INSTRUCTIONS

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- 03** | When the vacuum is removed from the station, it stops collecting dust and charging.

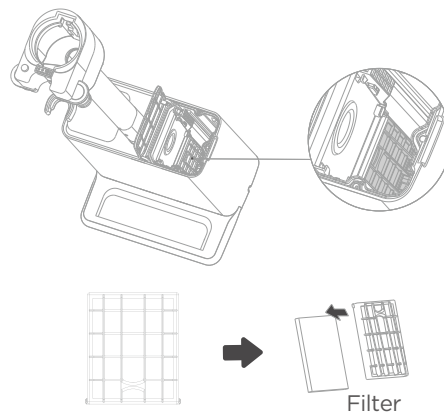


How to Use the Station



ATTENTION

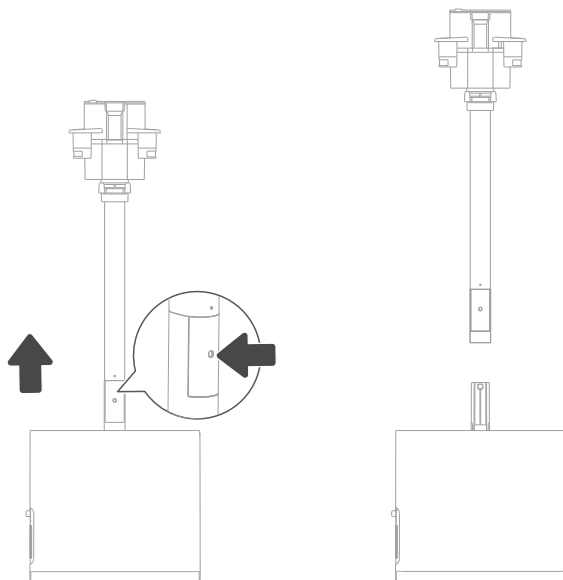
- Please replace the dust bag when the dust full indicator turns red.
- After replacing the dust bag, if the dust full indicator remains red, please check for clogging in the station elbow tube and filter. If clogging is found, clean the inside of the station elbow.
- The filters should be cleaned every three months and must be completely dried before installation and use.



OPERATION INSTRUCTIONS

How to Disassemble the station

Insert a screwdriver into the runway-shaped hole and press down on the removal latch of the station while pulling up on the metal tube of the dust collector assembly.



CLEANING AND MAINTENANCE

18

How to Maintain Your Vacuum



ATTENTION

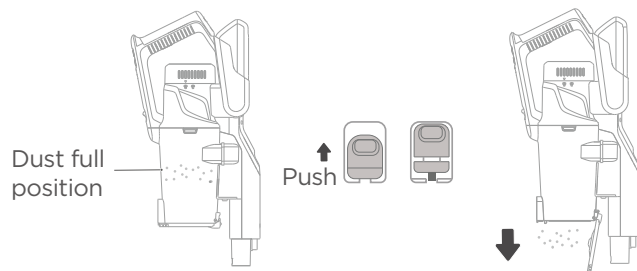
- The parts in the dust cup can be washed with water.
- The parts should be thoroughly dried and inspected before reinstalling.

How to Maintain Dust Cup Filter

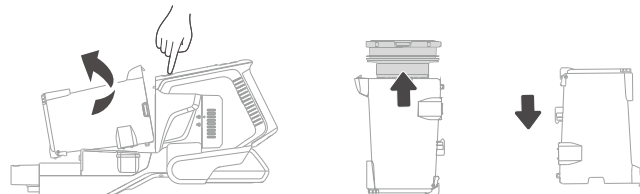
Step 1. Empty the Dust Cup

To maintain the vacuum cleaner's suction power, please clean the dust regularly. There are three ways to do so.

- 01** | The dust in the dust cup is automatically cleaned out by the station following the instructions provided.
- 02** | Push the dust cup lock up until it clicks, the dust cup bottom will open and then dump the dust.

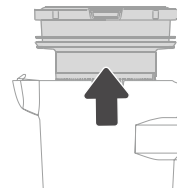


- 03** | Lay the hand vacuum flat, press the dust cup release button to remove the dust cup assembly. Then detach and turn over the dust cup filter assembly to dump the dust.



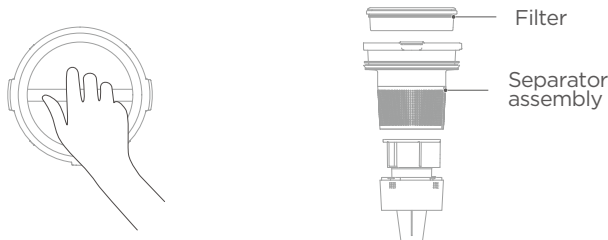
Step 2. Remove and Clean the Filter

- 01** | Remove the dust cup from the vacuum, take out the internal parts of the dust cup.



CLEANING AND MAINTENANCE

02 | Pull the filter handle and take out the filter.



ATTENTION

- When the suction power of the hand vacuum decreases, wash and thoroughly dry the filter.



- The dust cup capacity should not exceed the Max line to maintain optimal dust collection.
- Ensure dust collection is complete before using the hand vacuum.
- Reposition the hand vacuum on the station before activating the dust collection mode.

How to Maintain Post-motor HEPA Filter

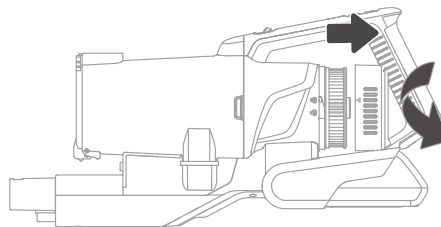
Disassemble and Clean the HEPA Filter



ATTENTION

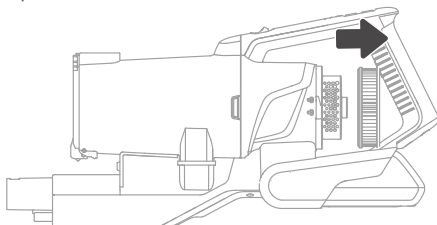
- Please pay attention to sharp objects such as glass to prevent injury.
- All parts must be completely dried before they can be reinstalled and used.
- Do not rub or exert brute force on the HEPA filter.
- When assembling, please make sure that the HEPA filter is mounted in place.
- Do not continue to use the HEPA filter when it is damaged or insufficiently cleaned and maintained.

01 | After the machine is laid flat as shown in the figure, Hold the machine with one hand, rotate the post-motor cover with the other hand, and take off the cover.



CLEANING AND MAINTENANCE

- 02** | Remove the HEPA filter.
The HEPA filter can be washed gently with water, but not rubbed by brute force. After being fully dried, assemble it back according to the above disassembly steps.

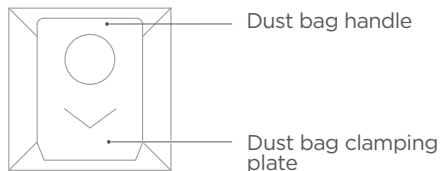


How to Maintain Dust Bag

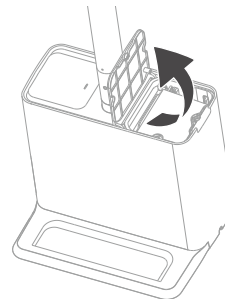


ATTENTION

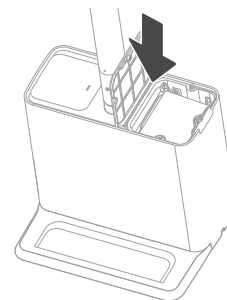
Without installing the dust bag, the dust cup cover of the station cannot be closed.



- 01** | Open the top cover of the station.

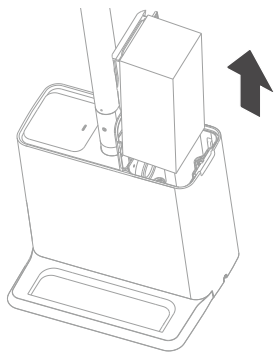


- 02** | Hold the handle on the cardboard of the dust bag.

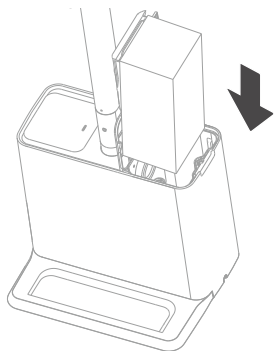


CLEANING AND MAINTENANCE

- 03** | Pull up and remove the dust bag.



- 04** | Align the clamping plate of dust bag with the limiting slot of the base station, and push it down to install the dust bag in place.



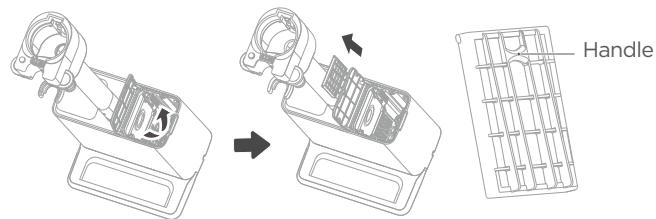
How to Maintain Station's Inlet Air Filter



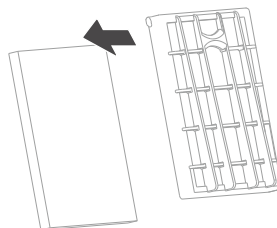
ATTENTION

Before disassembling or replacing the station's inlet air filter, please remove the dust bag. For instructions, refer to the previous page.

- 01** | Hold the handle on the upper part of the filter cotton bracket and take out the filter assembly.



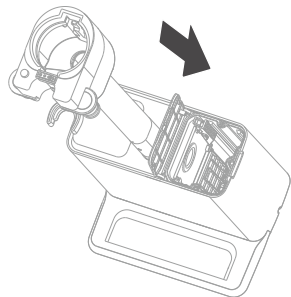
- 02** | Remove the inlet air filter from the bracket and clean it.



CLEANING AND MAINTENANCE

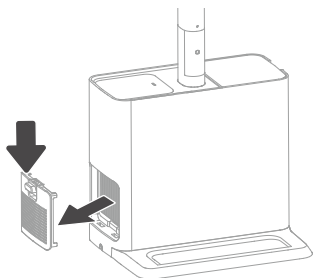
22

03 | Install the filter assembly after thoroughly dry.

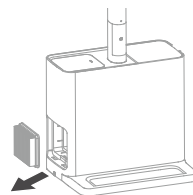


How to Maintain HEPA Filter for Station

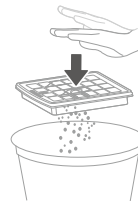
01 | Press down on the button of station's cover.



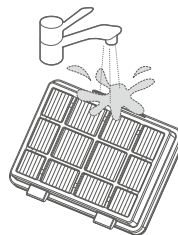
02 | Disassemble HEPA filter.



03 | Place the HEPA filter on the trash can to remove any external dust and debris.

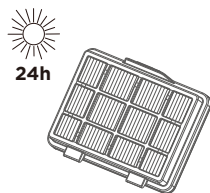


04 | Clean the HEPA filter by water.



CLEANING AND MAINTENANCE

05 | After the HEPA filter is completely dry, reassemble it.



ATTENTION

- Please pay attention to sharp objects such as glass to prevent injury.
- All parts must be completely dried before they can be mounted and used.
- Do not rub or exert brute force on the HEPA filter.
- When assembling, please make sure that the HEPA filter is mounted in place.
- Do not continue to use the HEPA filter when it is damaged or insufficiently.
- Never operate vacuum without dust bags, filters and filter covers in proper position.

How to Maintain Floor Nozzle

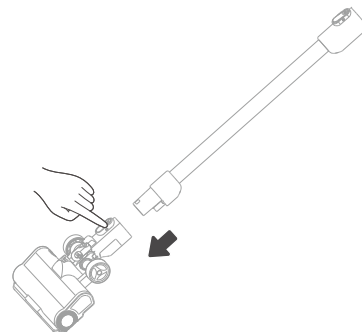


ATTENTION

- To avoid unnecessary service calls, periodically check floor nozzle for debris. If floor nozzle gets clogged it will automatically shut off.
- Make sure vacuum cleaner is turned off before maintenance.
- The floor nozzle should not be cleaned with water.

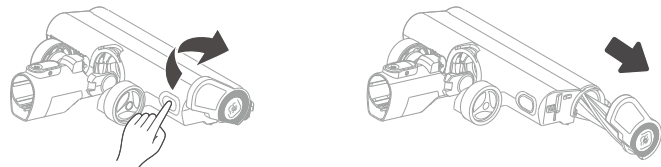
01

| Press the button to remove the floor nozzle.



CLEANING AND MAINTENANCE

- 02** | Press the release button of the floor nozzle, pull out the assembly, remove and clean it. After cleaning, follow the disassembly procedure to reinstall.



TROUBLE SHOOTING

In the case of any abnormalities in the use of this product please refer to the table below first.

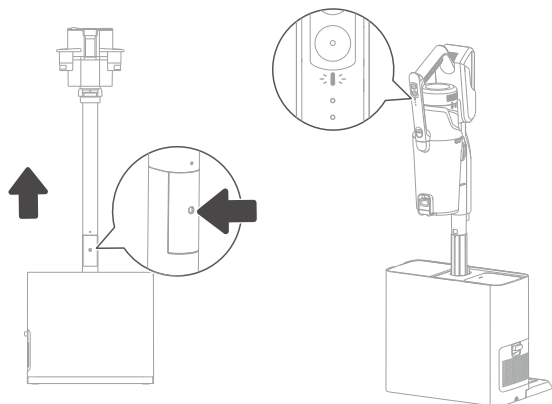
Abnormality	Possible Cause	Treatment
3 indicators flash	- Floor nozzle or mite removal brush entangled during rolling - Too high or too low use ambient temperature	- Clean floor nozzle or mite removal brush - Please use in a proper environment
Floor nozzle does not work	- Large trash rolled in (packaging film, etc.) - Rolling brush entangled in hair, etc.	- Remove hairs wrapped around rolling brush - Remove trash
Running time becomes shorter	- Battery ages - Too high or too low use ambient temperature - Battery not fully charged	- Contact the seller or after-sales service personnel to purchase a new battery - Use in a proper environment - Charge the vacuum cleaner
Suction loss	- Excessive dust in dust cup - Dust cup cotton filter clogged - Floor brush or accessory suction inlets clogged - Not fully dried after washing	- Clean up trash in time - Clean cotton filter - Remove blockage - Dry the washed parts in a cool place for use
Unable to charge	Too low or too high ambient temperature when charging	Charge the vacuum cleaner in an environment with proper temperature (5°C-40°C)
Battery leakage	Battery not used for a long time	Replace the battery
The inlet of the station is blocked	There is dust or plenty of waste inside the station suction inlet	For details on cleaning the base station suction inlet, refer to "Cleaning the Station Inlet " on the next page

TROUBLE SHOOTING

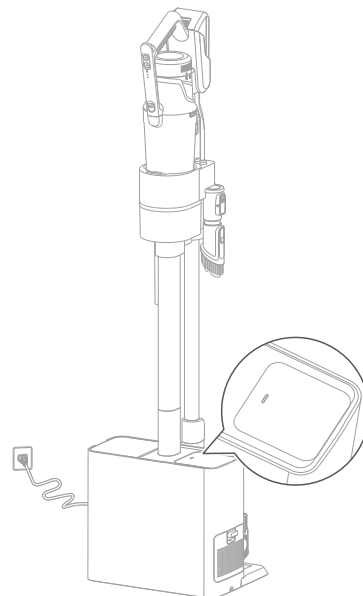
26

If there is a blockage in the inlet of the station, take steps as follows:

- 01** | Detach the dust collector assembly and use hand vacuum to suck out the blockage from the station.
Use high speed mode to efficiently gather dust inside the wand.



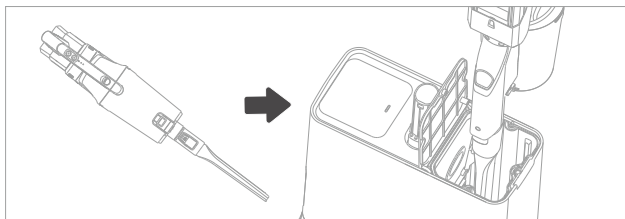
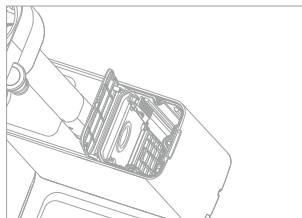
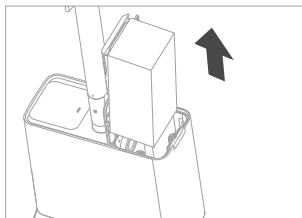
- 02** | Install the whole vacuum back as shown in the picture, press the duct collection button and observe whether the Dust Full Indicator is off.



TROUBLE SHOOTING

03 | If the Dust Full Indicator still red:

- Remove the dust bag assembly and use tools to clean the blockage inside the bent pipe.
- Use the hand vacuum with crevice tool to clean the dust inside the station and prevent dust from being sucked into the motor.
- After cleaning the station, install the dust bag, start the dust collection mode, and observe whether the Dust Full Indicator is off.



THE EUREKA LIMITED WARRANTY

Midea America Corp. ("Eureka"), subject to the terms and conditions herein, warrants this vacuum cleaner and Battery Module to be free from defects in material and workmanship for a term of two years for the vacuum/one year for the Battery Module from the date of delivery when used in accordance with the Eureka operating and maintenance instructions and under normal household usage. This warranty is granted only to the original purchaser and members of immediate household, and is applicable only to original purchases from Eureka authorized resellers. The date of delivery establishes the warranty period, should service be required.

What Eureka will do:

Eureka will, at its option, repair or replace a defective vacuum/Battery Module or vacuum part that is covered by this warranty. Repairs may be performed using new or refurbished parts that meet or exceed Eureka specifications for new parts. If Eureka elects to replace it, the replacement may be a reconditioned unit. Depending on availability of products, Eureka reserves the right to provide you with a replacement product that is the same or similar, or substitute equivalent of the original product. As a matter of warranty policy, Eureka will not refund the consumer's purchase price.

This warranty does not cover:

- Normal wear and tear of the vacuum and vacuum parts that require replacement under normal use such as disposable dust bags, filters, drivebelts, light bulbs, brush-roll, bristles, impellers and cleaning.
- Damages or malfunctions resulting from: improper or unreasonable use or maintenance, abuse, negligence, failure to follow instructions contained in any written materials that accompany the product, deterioration by reason of excess moisture, corrosive atmosphere, lightning, power surges, connections to improper voltage supply, unauthorized alteration, or other external causes such as extremes in temperature or humidity, modifications, scratches or discoloration, accidents, misuse, or acts of God. This warranty also does not cover damage resulting from repair or attempted repair by anyone other than Eureka or an authorized Eureka Warranty Station. This warranty is not applicable to any product that has been altered or on which the serial number has been defaced, modified or removed. Altering, erasing, or forging any proof-of-purchase documents voids any applicable product warranty.

Obtaining warranty service:

To obtain warranty service you must contact the Eureka Service Team, toll free, at 1-800-282-2886 or email customerservice@eureka.com, to discuss the warranty claim and procedures to be followed. All warranty claims must include submission of proof- of-purchase documentation. For additional information, you may also visit www.eureka.com.

THE EUREKA LIMITED WARRANTY

What Eureka will do:

You will be responsible for any initial shipping and insurance charges if the defective product(s) must be shipped for warranty service or warranty evaluation; however, Eureka or a Eureka Authorized Warranty Station will pay the return shipping charges if repairs are covered by the warranty. When returning parts for repair, you must include the model, type and serial number located on the rating plate. If any product submitted for warranty service is found to be ineligible, an estimate of repair cost will be furnished and the repair performed only if requested by the owner and upon receipt of payment or acceptable arrangements for payment.

Further limitations and exclusions:

Any warranty that may be implied in connection with your purchase or use of the vacuum, including any warranty of Merchantability or any warranty of Fitness For A Particular Purpose is limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Your relief for the breach of this warranty is limited to the relief expressly provided above. In no event shall the manufacturer be liable for any consequential or incidental damages you may incur in connection with your purchase or use of the vacuum. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights. You may also have other rights, which may vary by state.

DISCARDING THE VACUUM AND BATTERY PACK



Before you discard this vacuum, dispose of battery in an environmentally safe manner. Do not discard battery with your regular household trash.



Important battery disposal information.
To find a disposal location nearest you, call 1-800-822-8837.

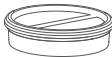
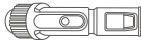


To preserve natural resources, please recycle or dispose of expired battery pack properly. This product contains a lithium-ion battery. It must be disposed of properly. Local laws may prohibit disposal of lithium-ion batteries in ordinary trash. Consult your local waste authority for information regarding available recycling and/or disposal options.

HOW TO ORDER REPLACEMENT PARTS



Order genuine Eureka accessories and replacement parts Visit www.eureka.com or call 1-800-282-2886

	Dust bag	12175000099401
	Post-motor HEPA	12175000077502
	Dust cup filter	12475000008870
	HEPA for station	12175000065393
	Station inlet air filter	12475000008869
	Upholstery brush	12175000073682
	Crevice tool	12175000074505
	Wand	12975000017221
	Battery pack	17475000023424

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