

How the System Works

Get Items Ready

At a Glance

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Step 3. Mount the Doorbell

Recharging the Doorbell

Other Information

How the System Works

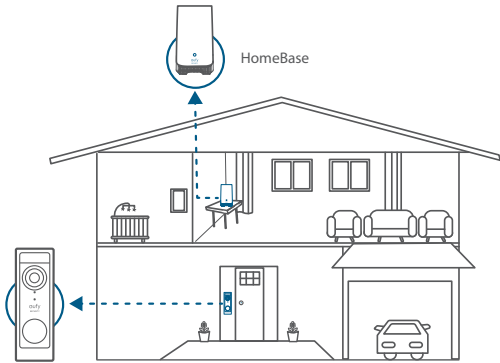
Works Independently

This video doorbell can work independently once it is connected to your home wireless router. Additionally, you have a variety of options to receive notifications and hear a ring when someone presses your video doorbell.

- Use a eufy Security doorbell chime (sold separately).
- Use an Amazon Alexa Echo Show device.

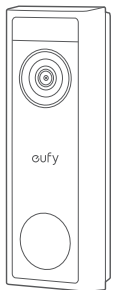
Works with eufy Security HomeBase (Optional)

The video doorbell detects motion at your porch and lets you to answer the door anytime, anywhere. You can store video clips in the built-in storage of your eufy HomeBase S380 (sold separately). When someone rings the doorbell, people in the house will be notified.

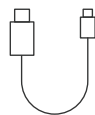


Click [here](#) to view installation video

Get Items Ready



Video Doorbell C30



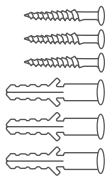
0.6m USB-C
Charging Cable



Mounting Bracket



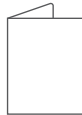
Screw Hole
Positioning Card



Screw Pack



Detaching Pin



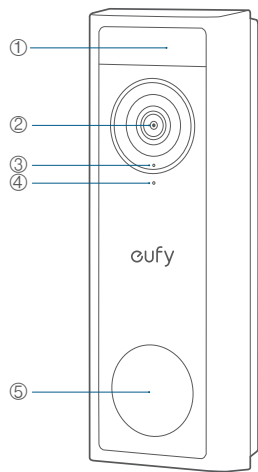
Quick Start Guide

Tools You will Need

- Phillips-Head Screwdriver
- Power Drill (15/64" Drill Bit)

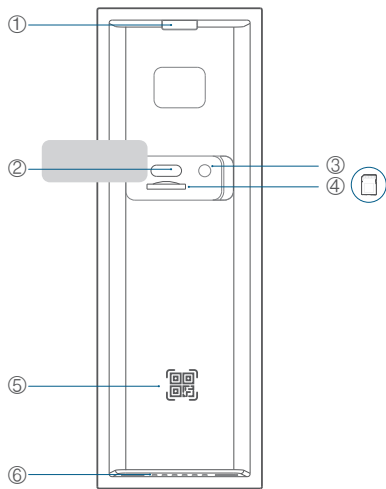
At a Glance

Front View



❶	Motion Sensor
❷	Camera Lens
❸	Microphone
❹	Ambient Light Sensor
❺	LED Ring / Doorbell Button

Rear View

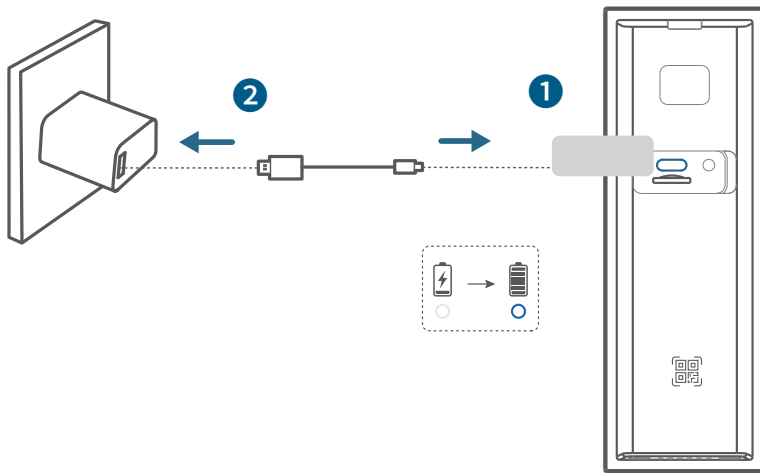


❶	Detaching Mechanism
❷	USB-C Port · Use to charge the doorbell.
❸	SYNC Button · Press to turn on the doorbell. · Press and hold for 2 seconds until you hear a beep to set up the doorbell. (Optional) · Press quickly 5 times within 3 seconds to turn off the doorbell.
❹	SD Card Slot
❺	QR Code · Scan to add the doorbell in the app.
❻	Speaker

Step 1. Charge the Doorbell

Fully charge the doorbell before installation.

1. Pull out the silicone lid on the back of the doorbell, and plug the charging cable into the charging port.
2. Plug the charging cable into a USB power adapter, then plug the power adapter into the wall.

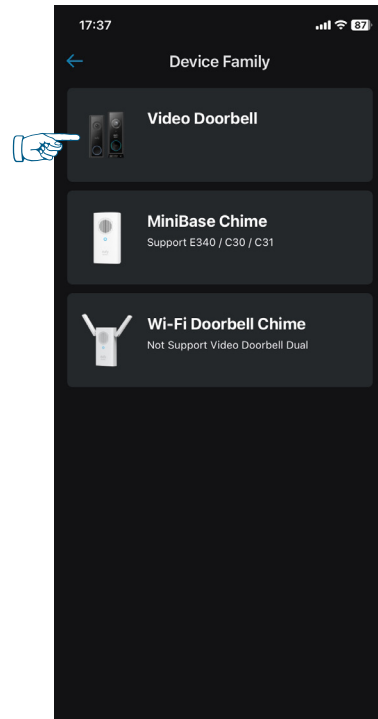
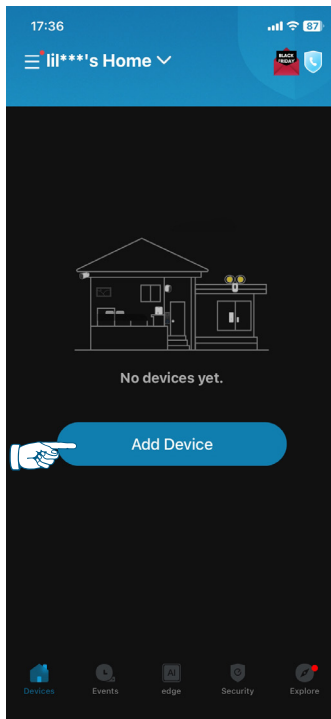


Step 2. Set Up the System

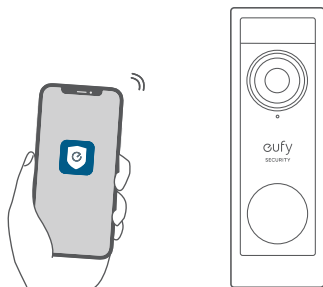
1. Download and install the eufy Security app, then sign in or create an account.



2. Tap Add Device on the home screen of the app, and select Video Doorbell > Video Doorbell.



3. Follow the in-app instructions to add the video doorbell.

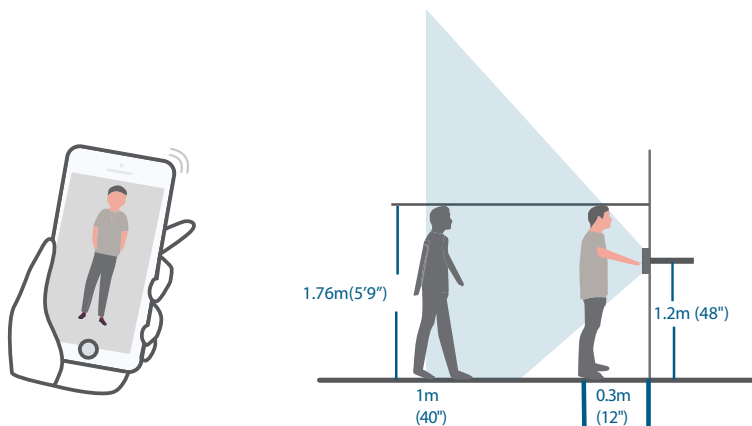


Step 3. Mount the Doorbell

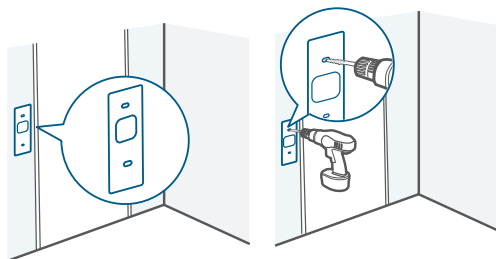
1. Choose a Location

1. Take the video doorbell to your front door and check the live view in the app. Choose a location where you can see the desired field of view. Consider the following factors:

- Check if you can reuse the existing holes and anchors in the wall or door frame.
- If you want to place the doorbell near a side wall, make sure the wall isn't in the field of view. Otherwise, the IR light will be reflected and the night vision will be blurred.
- If you are drilling the mounting holes for the first time, the recommended height is 48" (1.2m) above the ground.



2. Place the screw hole positioning card against the wall to mark the location. If mounting on a hard wall (brick, concrete, or stucco), use a 15/64" (5.95mm) drill bit to drill 2 holes through the screw hole positioning card.

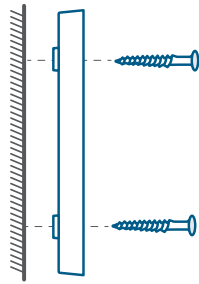


 What you need: Phillips-Head Screwdriver; Power Drill (15/64" Drill Bit)

2. Mount the Bracket

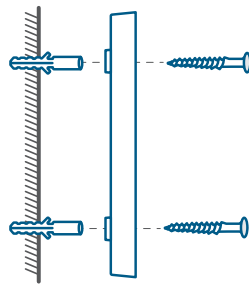
Use the provided screws to secure the mounting bracket on the wall.

Wooden Wall



Mounting
Bracket

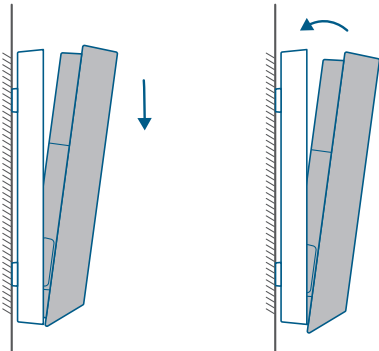
Hard Wall



Mounting
Bracket

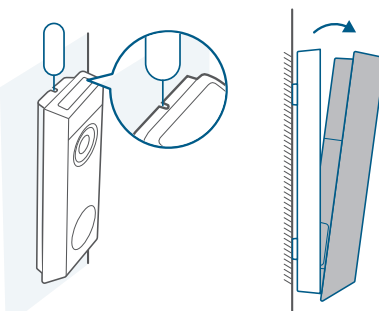
3. Install the Doorbell

Align the doorbell with the bottom of the mounting bracket, then press the top of the doorbell into place until it clicks.



Recharging the Doorbell

1. Insert the detaching pin into the pin hole on the top of the doorbell, then lift the top for removal.



2. Repeat steps in “[Step 1. Charge the Doorbell](#)”.

Other Information

Default Open Port 1: Wi-Fi (2.4GHz)

Port Description:

1. When powered on for the first time or after a reset, if there is no configured Wi-Fi information, it may enter network pairing mode (such as AP/BLE pairing);
2. In normal working mode, it will automatically connect to the router and save the SSID and password;
3. If you need to switch Wi-Fi configuration, you can use the App or follow the instructions in the manual to reconfigure the network.
4. TCP monitors Port 15250, and is used for connecting HomeBase.

1. Power consumption in low power: $\leq 0.5 \text{ W}$;

When the product is fully charged and supplied by the EPS, it enters the low power consumption condition after 1 minute.

2. Recommended external adapter:

Brand: ANKER

Manufacturer: Anker Innovations Limited

Model: A2337

Input: 100-240V~ 1.0A, 50-60Hz

Output: 5.0VDC, 2.0A, 10W