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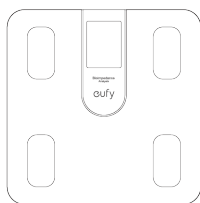
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1. What's in the Box



eufy Smart Scale C20



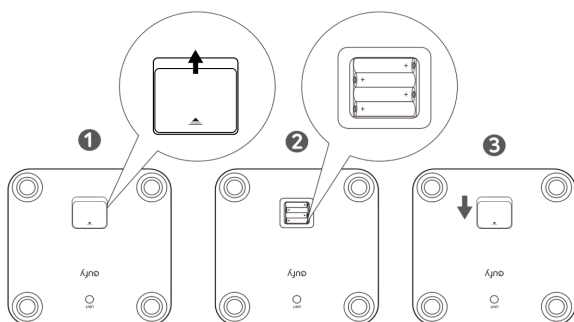
AAA Battery (×4)



Safety Sheet

2. Inserting the Batteries

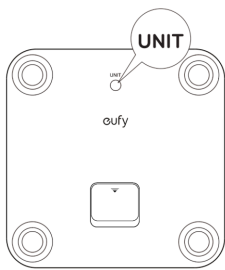
1. Turn the scale over and place it on a flat surface
 2. Slide up to open the battery compartment door and insert 4 AAA batteries. Make sure the positive and negative ends are facing the correct polarity directions marked in the battery compartment.
 3. Slide down to close the battery compartment door. Make sure the battery compartment door is fixed in place.
- After inserting the batteries, the TFT display will light up.



- Low Battery will appear on the TFT display when the batteries are low. Replace all batteries at the same time. Do not mix new and used batteries.
- When not measuring, the TFT display will be off automatically after being idle for 10 seconds.

3. Selecting the Measuring Unit

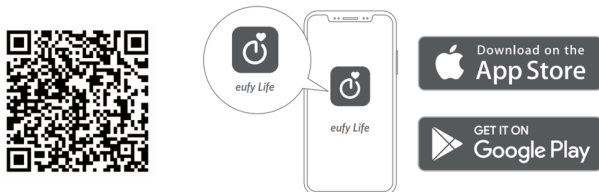
Press the UNIT button at the bottom of the scale to cycle through and select the measuring unit: lb (Pound) / kg (Kilogram) / st (Stone).
The measuring unit can be selected from within the EufyLife app as well.



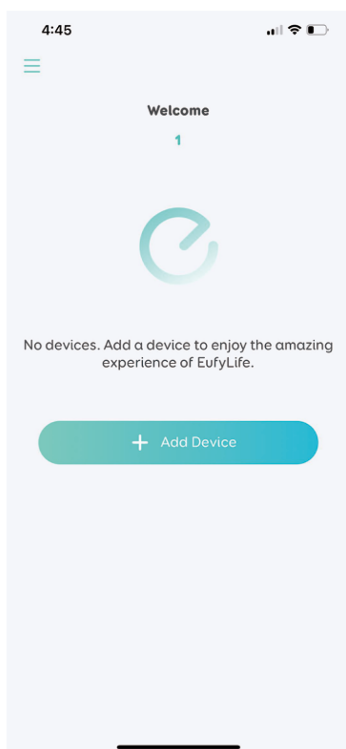
- To restore factory settings, press and hold the UNIT button for 5 seconds to enter the menu. Select "Resetting", then continue to press and hold the button for 3 seconds until the reset process is completed.

4. Installing the EufyLife App and Pairing

1. Download the EufyLife app from the App Store (iOS devices) or Google Play (Android devices).



2. Enable Bluetooth on your smartphone.
3. Open the EufyLife app and create a user account. Please enter accurate information in your user profile.
4. Tap Add Device on the app interface. Follow the in-app instructions to add eufy Smart Scale C20.



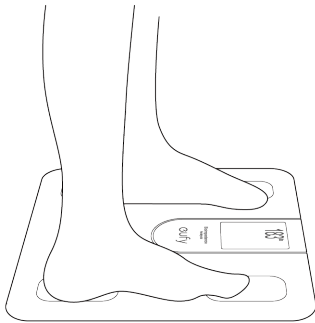
Once paired, the app and scale will automatically connect the next time the app is opened.

	Status Icon	Indicates
	Flashing	Pairing
	Solid	Connected

This scale is compatible with devices running iOS 11.0 and above or Android 6.0 and above versions. Do not pair the scale from your smartphone's Bluetooth menu. Use the EufyLife app to pair the scale with your smartphone.

5. Starting a Measurement

1. Place the scale on a hard and flat surface.
2. When measuring for the first time, please make sure you have selected your user profile.
3. Step barefoot onto the scale.
 - An analysis of your body's composition will begin automatically.
 - After measuring, your weight and other available information will be shown on the TFT display. You can find your detailed body composition analysis within the Eufylife app.



- Step barefoot onto the scale. Stand still until the measurement is complete.
- The scale can automatically recognize users based on their previous stats.
- If the current user is not recognized, simply tap your feet to rotate between users.

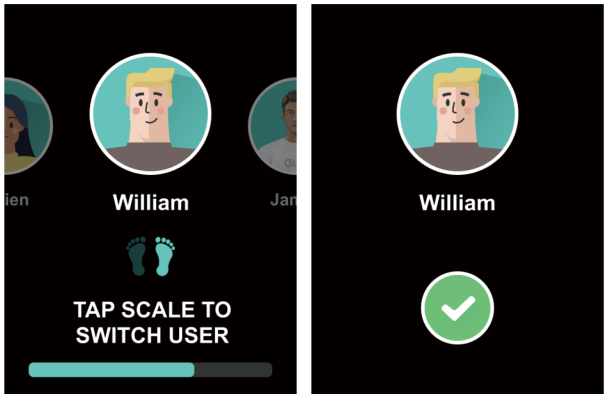
6. Supported Biometric Measurements

eufy Smart Scale C20 supports the measurement of the following health metrics.

Health Metrics	Unit
Weight	kg/lbs/st
Body Fat	%
Body Mass Index (BMI)	–
Heart Rate	bpm
Water	%
Muscle Mass	kg/lbs/st
Body Fat Mass	kg/lbs/st
Lean Body Mass	kg/lbs/st
Basic Metabolic Rate (BMR)	kcal
Bone Mass	kg/lbs/st
Visceral Fat	–
Protein	%
Skeletal Muscle Mass	kg/lbs/st
Subcutaneous Fat	%
Body Age	–
Body Type	–

7. Multi-User Measurement

If you are sharing the scale with another user whose weight is within $\pm 3\text{kg}$ of yours, the product may not automatically recognize the correct user. In such cases, a user selection page will be displayed on the scale's screen. Tap the surface of the scale with one foot to switch to the correct user.

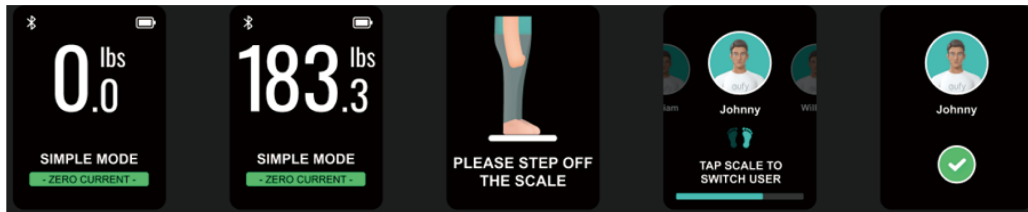


8. Selecting Different Measurement Modes

You can press and hold the UNIT button for 5 seconds to select different modes. Mode selection is also available in Eufylife app.

8.1 Simple Mode

In Simple Mode, no electrical current passes through the user's body. This mode is specifically designed for pregnant women or users with a pacemaker. It only measures body weight.



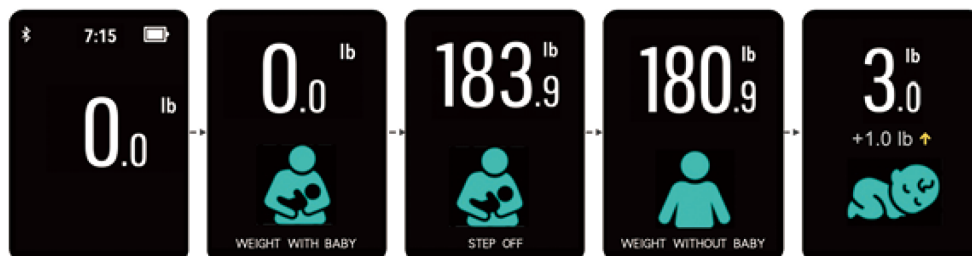
8.2 Guest Mode

In Guest Mode, you can measure your weight without the need to log into a user account. In this case, your weight data won't be stored.



8.3 Baby Mode (Only Available in App)

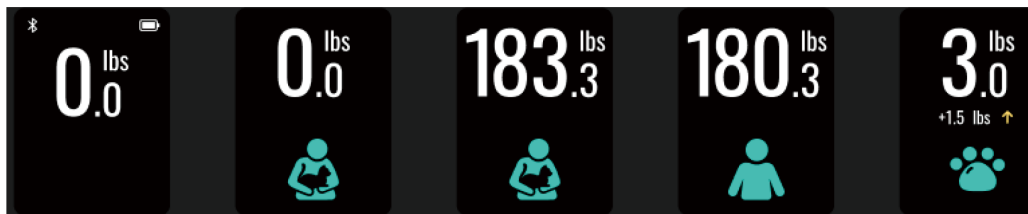
eufy Smart Scale C20 supports the measurement of your baby's weight. Tap [...] on the top right corner of the main interface, then select [Baby weight]. Follow the in-app instructions to complete the measurement process.



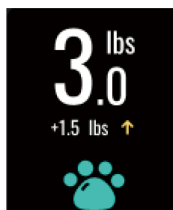
8.4 Pet Mode (Only Available in App)

eufy Smart Scale C20 can also weigh your pet. You can either let your pet step on the scale, or step on while holding your pet. Follow the in-app instructions to complete the measurement process.

With Your Pet:



Pet Only:



9. Data Service

Third Party Services

EufyLife App supports three third-party data service software, Apple Health, Google Fit, and Fitbit. You can open EufyLife App and find **Third Party Services** on **Me** page to synchronize data.

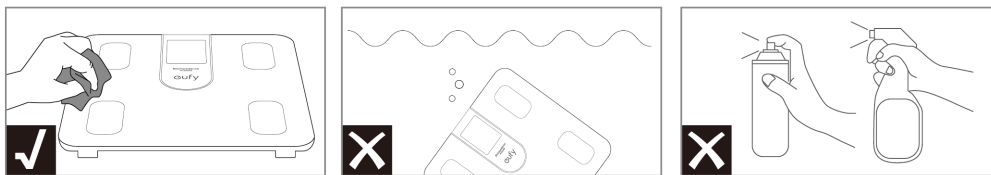
Note: Only master member data can be synchronized, family member data will not be synchronized.

Data Export

EufyLife APP supports exporting a copy of your data. You can open EufyLife App and find Privacy and Data – **Export All Data** on **Me** page to export data.

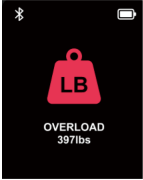
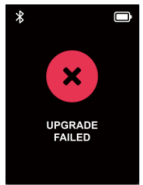
10. Maintenance

Regularly clean the scale with a dry or slightly dampened soft cloth.



- Never wash the scale with water or immerse it in water.
- Never use detergents to clean the scale as this may cause it to malfunction or discolor.

11. Troubleshooting

Error Display	Description	Solution
	Overload. The device will power off.	Stop using this scale for measurement.
	Low battery. The device will power off.	Replace all batteries at the same time.
	Upgrade Failed	Open the EufyLife app and tap Me > Devices , then click into the Settings page of the corresponding device, and then select Firmware Update .

When Measuring

Issue	Possible Cause	Solution
Abnormal measurement results: • Too high • Too low • Huge difference in two consecutive measurements	Incorrect posture.	Step onto the scale barefoot and stand still.
	Inaccurate user profile.	Make sure the user profile is accurate.
	Device is placed on soft carpeting or uneven surface.	Place the device on a hard and flat surface.
TFT display does not turn on after stepping onto the scale.	Batteries not installed.	Install 4 new AAA batteries.
	Batteries are worn.	Replace all batteries at the same time.
Scale does not proceed to analyse body composition.	Taking a measurement while wearing shoes or socks	Stand barefoot on the scale.
	Using the Simple Mode in the EufyLife app.	Change the measuring mode in the EufyLife app or by long pressing the UNIT button for 5 seconds.
	Incorrect posture.	Step onto the scale barefoot and stand still.
	Inaccurate user profile.	Make sure the user profile is accurate.

12. Specifications

Product Model	T9130
Power	6 V (4 × AAA batteries)
Screen	3.36 inch
Measurement Units	lb/kg/st
Unit Increments	0.1lb/50g
Body Fat Unit Increments	0.1%
Body Water Unit Increments	0.1%
Muscle Mass Unit Increments	0.1kg
Measurement Range	6.6lb–396lb/3kg–180kg

Working Environment	Temperature: 5 – 40 °C Humidity: <90% RH
Storage Environment	Temperature: –20 – 60 °C Humidity: <90% RH
Operating Frequency Range	2402MHz~2480MHz
Radio–Frequency Power	4dBm
Dimension	280 × 280 × 24 mm / 11.0 × 11.0 × 0.9 in
Net Weight	1.3kg

13. Customer Service

Contact Us:

24–month limited warranty

support@eufy.com

www.eufy.com



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For video tutorials, FAQs, warranty policies, and more information, please visit: <https://support.eufy.com/>
Hereby, Anker Innovations Limited declares that this device is in compliance with The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023. For the Statement of Compliance, visit the website: <https://www.eufy.com/uk/psti-related>.