

T2275

User Guide

Table of Contents

01 About Your RoboVac

- RoboVac Anatomy
- Buttons Control
- LED Indication

03 Get Started

- Important Tips Before Use
- Preparation
- Power On / Off
- Use the Self Empty Station
- Use Your RoboVac with the eufy Clean App
- Reset the Wi-Fi Connection
- Quick Mapping and Floor Plan
- Navigation
- Set Up No-Go Zone and Virtual Wall (Available on the App Only)
- Schedule Cleaning
- Select a Cleaning Mode
- Select a Suction Power Level
- Use RoboVac with Amazon Alexa / The Google Assistant

08 Cleaning and Maintenance

- Clean the Dust Box and Filter
- Clean the Rolling Brush
- Clean the Side Brush
- Clean the Sensors and Charging Pins
- Clean the Side Brush

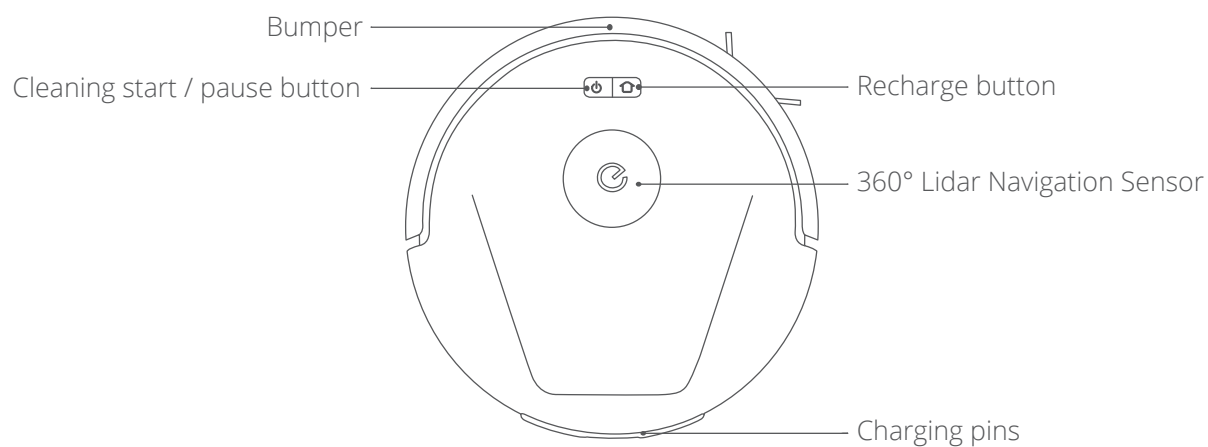
12 Troubleshooting

13 Specifications

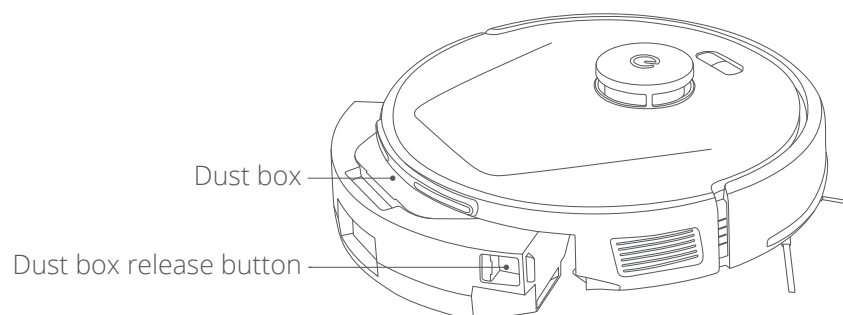
About Your RoboVac

RoboVac Anatomy

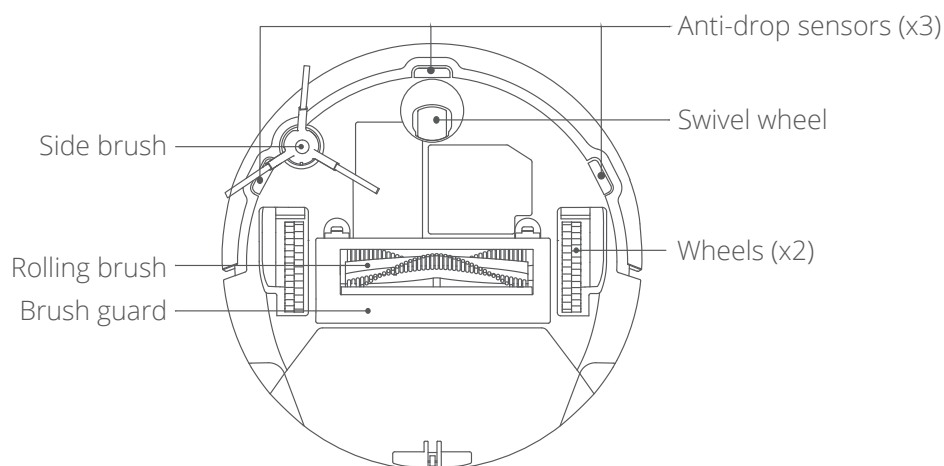
A. Front



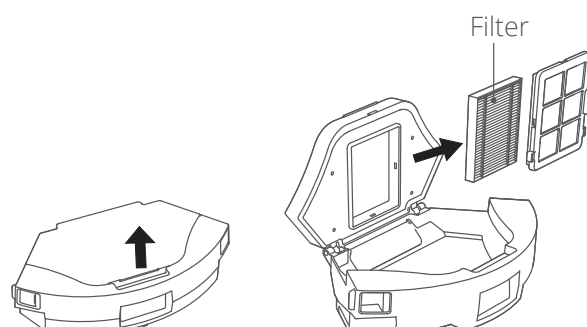
B. Side



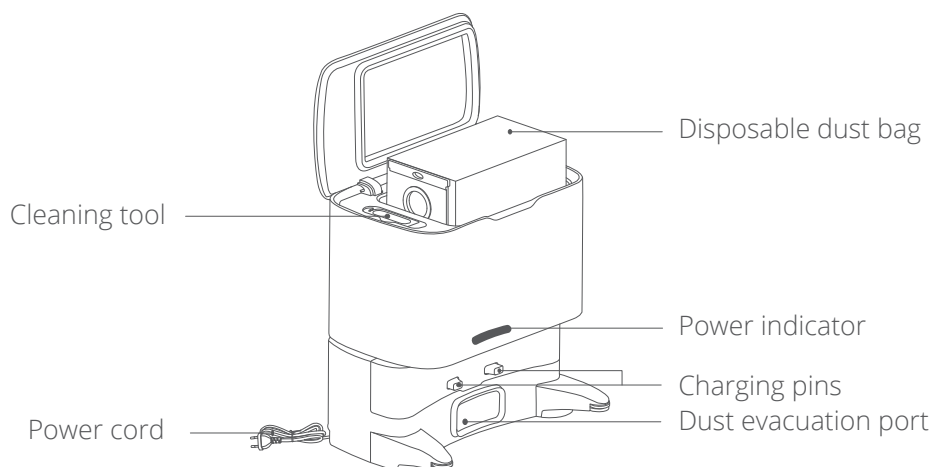
C. Back



D. Dust box



E. Self Empty Station



Buttons Control

	• Press and hold for 3 seconds to power on or off • Press to pause / finish the current task when working
	• Press to return RoboVac to the Self Empty Station • Press to pause the current task when working • Press and hold for 3 seconds to enable or disable Child Safety Lock
	• Press and hold simultaneously for 3 seconds to reset the Wi-Fi connection

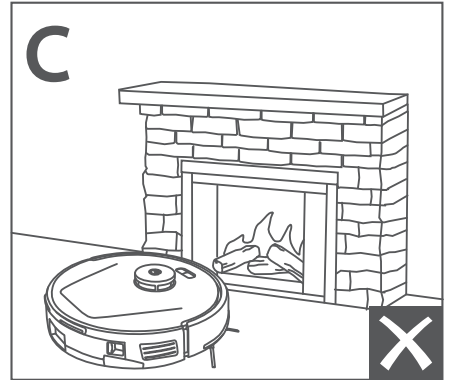
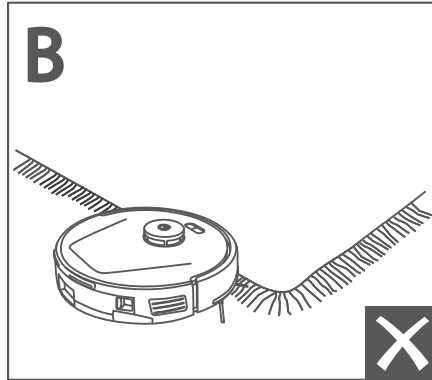
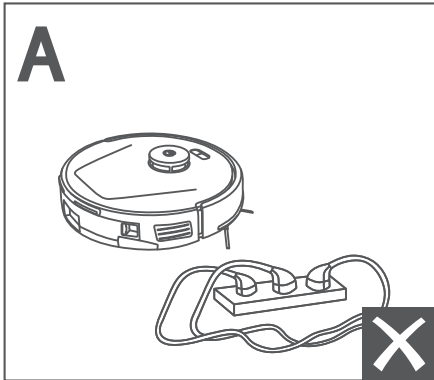
LED Indication

You can see the status of RoboVac from the LED indicators.

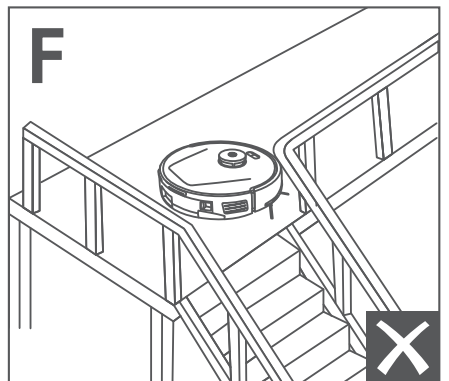
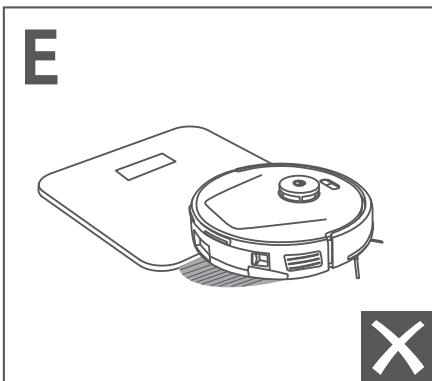
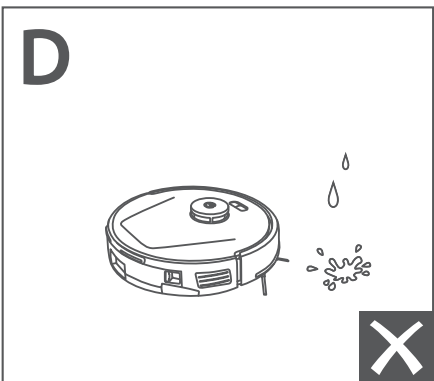
Button	LED Indication	RoboVac Status
	• Solid white	• Working normally
	• Pulsing white (When attached to Self Empty Station)	• Charging (When fully charged for 1 minute, RoboVac switches to Sleep Mode)
	• Flashing white	• Returning to Self Empty Station
	• Flashing red slowly	• Error * Refer to the “Troubleshooting” section in this manual, check in-app instructions, or contact eufy Customer Service for solutions
	• Flashing white quickly	• Wi-Fi connection is being reset
	• Solid red	• RoboVac's Wi-Fi connection has dropped
	• Off	• RoboVac switches to Sleep Mode after being idle for 10 minutes

Get Started

Important Tips Before Use



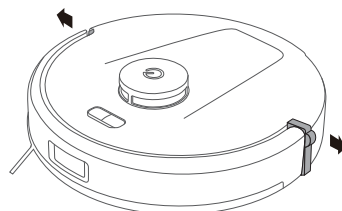
- a** Remove power cords and small objects from the floor that may entangle RoboVac.
- b** Fold tasseled edges of rugs underneath to prevent tangling RoboVac. Avoid cleaning high-pile rugs or rugs thicker than 1.02 in / 26 mm as they may cause RoboVac to malfunction.
- c** It is strongly recommended to place physical barriers or set a “No-Go” zone via the eufy Clean app in front of fireplaces, the edge of staircase, and certain areas (i.e. air vents) that may cause damage to RoboVac if entered.



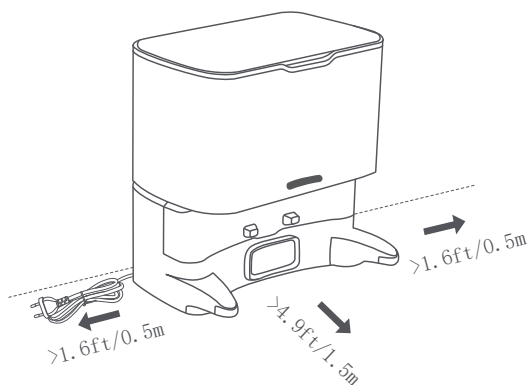
- d** Avoid vacuuming large amounts of water as it may damage the device.
- e** RoboVac may climb on top of objects less than 0.7 in / 18 mm in height. Remove these objects if possible.
- f** Anti-drop sensors will prevent RoboVac from tumbling down stairs and steep drops in most cases. Sensors are less effective if dirty or used on carpeted / reflective floors. Place physical barriers or set a “No-Go” zone to block off areas where RoboVac may fall.

Preparation

- 1** Remove the foam blocks beside the bumper and all the protective films before use.

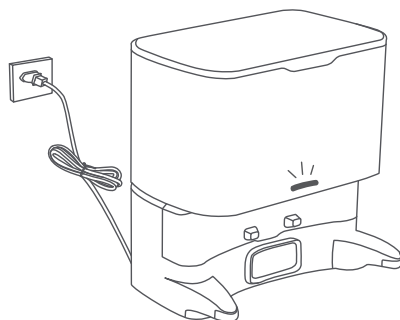


- 2 Install the Self Empty Station in a location that RoboVac can easily access. It is recommended to place it against a wall and on a hard, level surface rather than on rugs or carpets.



- It is recommended to remove objects within 1.6 ft / 0.5 m to the left and right sides and within 4.9 ft / 1.5 m of the front of the Self Empty Station. If you cannot remove the objects, move RoboVac to a new place and check whether RoboVac can return to the Self Empty Station normally; if not, contact us at support@eufy.com for suggestions.
- Do not place the Charging Station near the edge of staircase.

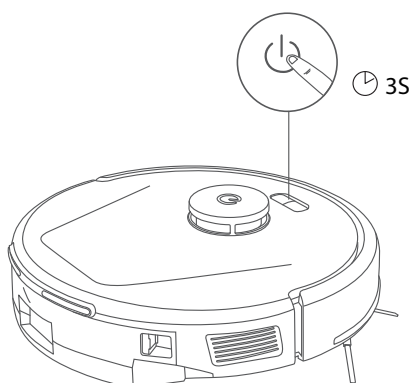
- 3 Connect the power adapter to the Self Empty Station and a wall outlet.
- When the Self Empty Station connects to AC power, the LED indicator on it is steady white.



- Always keep the Self Empty Station plugged in, otherwise RoboVac will not automatically return to it.

Power On / Off

Press and hold  for 3 seconds to power RoboVac on or off.



- After powering on RoboVac, please wait for 20 seconds after the startup music sounds before proceeding to the next operation.

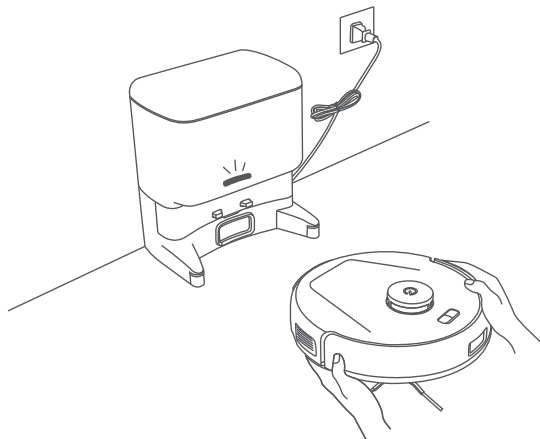
Use the Self Empty Station



- When using the Self Empty Station, make sure the power cord is connected to a power outlet
- If RoboVac has finished a round of cleaning (for a couple of minutes), it will empty the dust box automatically when it returns to the Self Empty Station. Make sure the dust bag is properly installed.

Attach RoboVac to the Self Empty Station by aligning its charging pins.

- RoboVac starts charging automatically.



Auto Recharge and Resume

RoboVac returns to the Self Empty Station automatically to recharge when:

- RoboVac has finished cleaning;
- Cleaning is not complete and the battery level becomes low; once recharged to 80% battery capacity, RoboVac will resume and finish the remaining cleaning.



- Do not move the Self Empty Station during cleaning, otherwise RoboVac may fail to return for recharge. If failed, you have to manually attach it to the Self Empty Station. If the Self Empty Station is moved, start cleaning from the new location. RoboVac will automatically return when it has finished cleaning.

Status of Self Empty Station	LED Indicator
Standby	Steady white
Working normally	Flashing white slowly
Abnormal working status	Flashing red quickly

Use Your RoboVac with the eufy Clean App

To enjoy all the available features, it is recommended to control your RoboVac via the eufy Clean app.

Before you start, make sure:

- Your smartphone or tablet is running iOS 11 (or above) or Android 8.0 (or above).
- The 2.4GHz band wireless signal is enabled on your wireless router.



eufy Clean

- ❶ Download the eufy Clean app from the App Store (iOS devices) or Google Play (Android devices), or by scanning the QR code.
- ❷ Open the app and create a user account.
- ❸ Tap the “+” icon to add **RoboVac** to your eufy Clean account.
- ❹ Follow the instructions in the app to set up the Wi-Fi connection.
 - ➡ After connecting successfully, you can control RoboVac via the app.
 - ➡ With the app, you can enable Quick Mapping, select cleaning modes, select cleaning at your desired suction level, schedule cleaning, view the cleaning map, set up “No-Go” zones, check the network connection status, and access additional features.



• If RoboVac gets stuck in any space, tap **Find My Robot** in the app to find the device.

Reset the Wi-Fi Connection

To reset the Wi-Fi connection, press and hold the two buttons  and  simultaneously for 3 seconds until you hear a voice prompt.

You will hear a voice prompt when the Wi-Fi connection has been reset, and the LED indicators on RoboVac will quickly flash red. Now you can follow the Wi-Fi instructions in the app to set up the Wi-Fi connection.

Quick Mapping and Floor Plan

Quick mapping helps RoboVac to learn the correct learning path and the environment of your home easily. A floor plan will be built after cleaning.

To create a complete floor plan:

- ❶ Open your doors so that RoboVac can map each room. You can also block off certain areas that you don't want RoboVac to enter, which can improve the success rate of Quick Mapping.
- ❷ Remove any objects that may be in the way or that might entangle RoboVac.



• Do not remove the Self Empty Station after a floor plan is created.

Navigation

Once auto cleaning starts, RoboVac moves from the Self Empty Station, automatically scans to update maps, intelligently determines its cleaning route, and divides the space into zones. The cleaning paths are planned along the walls, following a Z-shaped cleaning method to complete the cleaning of each zone successively.

Set Up No-Go Zone and Virtual Wall (Available on the App Only)

With the eufy Clean app, you can set up a “No-Go Zone” or “Virtual Wall” as a restricted area. This eliminates the need to use physical barriers, including boundary strips. This feature is only designed for dividing the cleaning zones, not for isolating hazardous areas.

- No-Go Zone: RoboVac will not enter the zone to vacuum.
- Virtual Wall: RoboVac will not cross the virtual wall.



- To set a virtual wall, RoboVac must initially perform a cleaning run to create a floor plan.
- Although a virtual wall is set, RoboVac may still enter the restricted zone due to repositioning failure or abnormal sensors.
- Moving the device or changing the environment may lose the virtual wall and cause the mapping to fail and rebuild.

Schedule Cleaning

With the eufy Clean app, you can schedule RoboVac to start cleaning at a particular time.



- You can set the time and customize cleaning schedules from Sunday to Saturday on the eufy Clean app. This function is only available on the app.

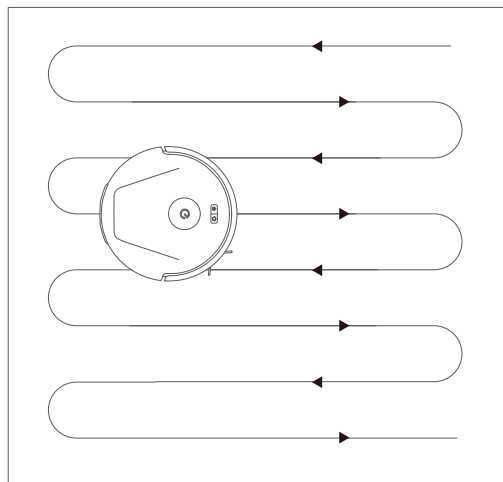
Select a Cleaning Mode

You can select multiple cleaning modes via the eufy Clean app.

Auto-Cleaning

Press  to start cleaning in Auto Mode.

After startup, RoboVac moves from the Self Empty Station and automatically determines its cleaning route, cleaning the edges first and following a Z-shaped cleaning path. When cleaning is finished, RoboVac automatically returns to the Self Empty Station.



To pause cleaning, press  again.



- By default, RoboVac starts in Auto-cleaning Mode when it is turned on.

Zone Cleaning (Available on App only)

In this mode, you can set up a cleaning zone and customize its size in the eufy Clean app, RoboVac will clean the selected zone only.

Room Cleaning (Available on App only)

In this mode, your house is automatically divided into several rooms for cleaning in the eufy Clean app. You can also customize your room settings in the app. RoboVac will clean the selected rooms only and return to the Self Empty Station after cleaning.



- Enable Room Cleaning only after RoboVac has created the map.
- It is recommended that RoboVac moves from the Self Empty Station to start room cleaning.

Select a Suction Power Level

In the eufy Clean app, select a suction power level according to your needs: Quiet, Standard (Default), Turbo, and Max.



- When RoboVac starts cleaning next time, it will clean according to the suction power level you previously selected.

Select BoostIQ™ Feature

In the eufy Clean app, select the BoostIQ™ feature according to your needs. RoboVac will automatically increase suction power if it detects that stronger power is needed to ensure the best clean. BoostIQ™ is ideal for cleaning thicker carpets and hard-to-sweep messes, which will reduce the total cleaning time but increase the noise level. If the vacuuming noise caused by BoostIQ™ disturbs you, you can disable this feature.

Use RoboVac with Amazon Alexa / The Google Assistant

Amazon Alexa or the Google Assistant are smart voice control devices that enable you to control RoboVac with your voice.

Before you start, make sure:

- RoboVac is attached to the Self Empty Station to ensure there is enough power.
- RoboVac is connected with the eufy Clean app.
- You have an Amazon Alexa-enabled device (i.e. Amazon Echo, Echo Dot, Amazon Tap, Echo Show, or Echo Spot) or a device enabled with the Google Assistant (i.e. Google Home, Google Home Mini). These devices are sold separately.
- The Amazon Alexa app or Google Home app is already installed on your smart device, and you have created an account.

To control RoboVac with Amazon Alexa or the Google Assistant:

- ❶ Open the eufy Clean app and find “**Smart Integrations**” in the top left.
- ❷ Follow the on-screen instructions to complete the setup.

Cleaning and Maintenance

Prior to cleaning and maintaining, power off the device and unplug the power adapter. Any other servicing should be performed by an authorized service representative.

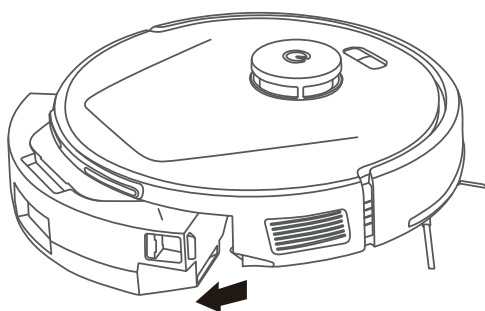
For optimal performance, follow the instructions below to clean and maintain RoboVac regularly. The cleaning and replacement frequency will depend on your RoboVac usage habits.

Recommended Cleaning and Replacement Frequency

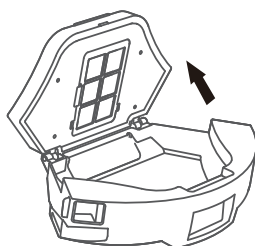
RoboVac Part	Cleaning Frequency	Replacement Frequency
Dust Box	After each use	-
Dust Bag	Timely check if it is full	Every 2 months
Filter	Once a week	Every 3 months
Side Brush	Once a month	Every 3-6 months (or when visibly worn)
Brush Guard	Once a month	Every 3-6 months (or when visibly worn)
Rolling Brush	Once a week	Every 6-12 months
Sensors	Once a month	-
Charging Pins	Once a month	-
Swivel Wheel	Once a month	-

Clean the Dust Box and Filter

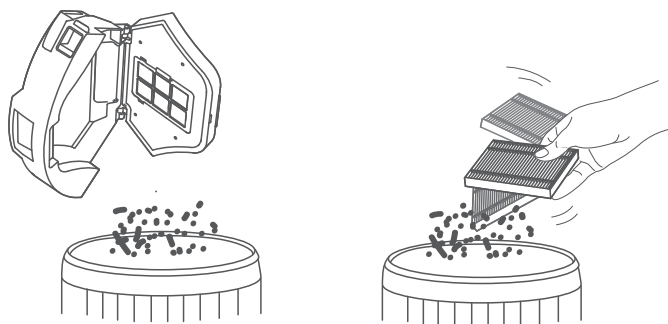
- 1 Press the release buttons on both sides to detach the dust box from RoboVac.



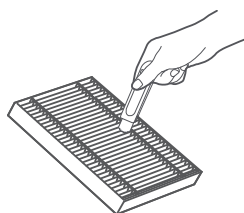
- 2 Open the lid of the dust box.



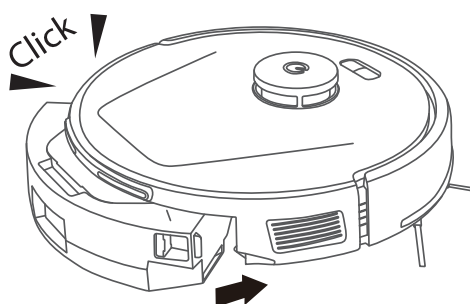
- 3 Empty the dust box and shake it to get rid of the remains.



- 4 Take out the filter and clean it with the cleaning tool.



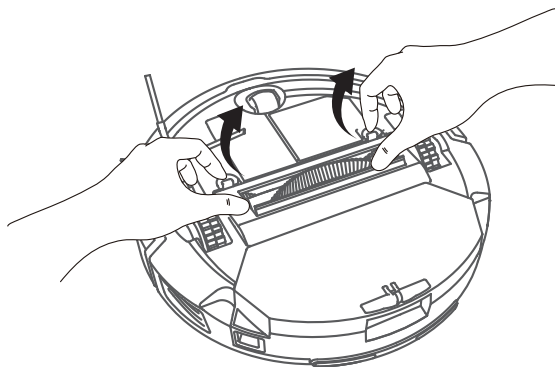
- 5 Reinstall the dust box onto RoboVac.



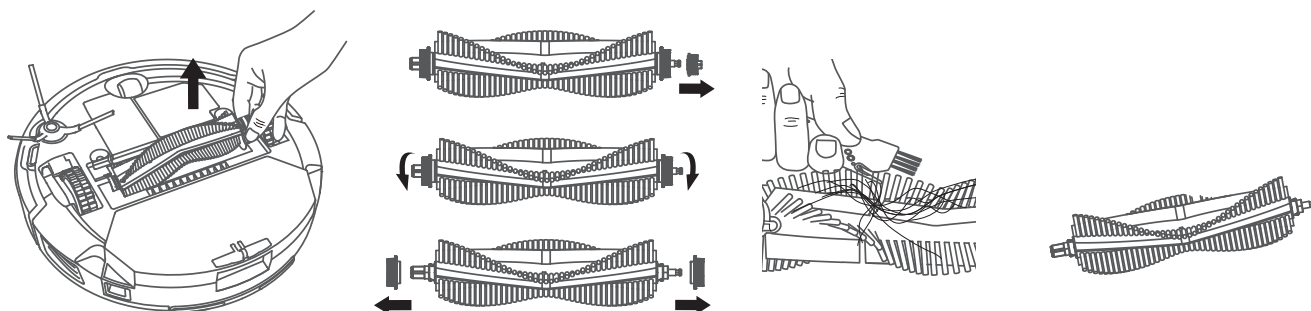
• When reinstalling the dust box, make sure you hear two clicks on both sides to confirm the dust box has been fixed in place.

Clean the Rolling Brush

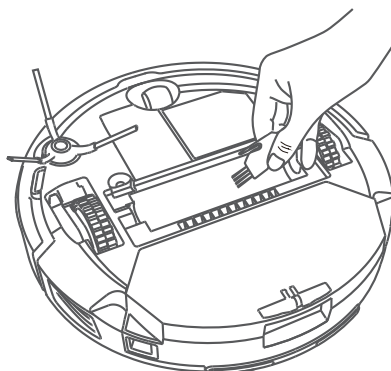
- ❶ Turn over the main unit, push the release tabs with both hands to unlock the brush guard, as shown.



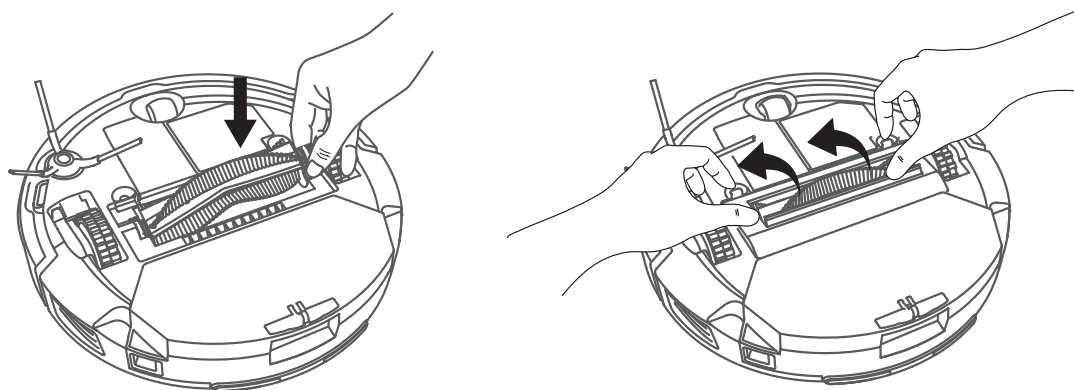
- ❷ Take out the rolling brush. Clean the hair entangled on the rolling brush and debris with a scissor or cleaning tool.



- ❸ Use a cleaning tool to brush off the dust in the slot as well.



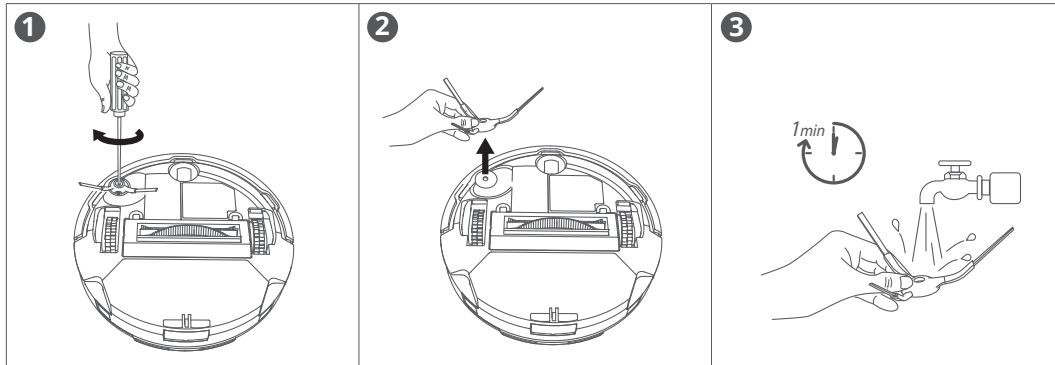
- ❹ Reinstall the rolling brush by inserting the fixed protruding end first.



Clean the Side Brush

Foreign substances, such as hair, can easily get tangled in the side brush, so it is best to clean it regularly.

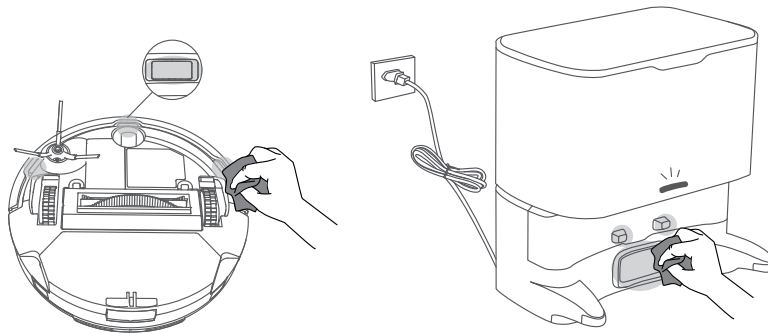
- 1 Remove the side brush with a screwdriver.
- 2 Carefully unwind and pull off any hair or substances that are wrapped between the main unit and the side brush.
- 3 Clean the side brush with water.



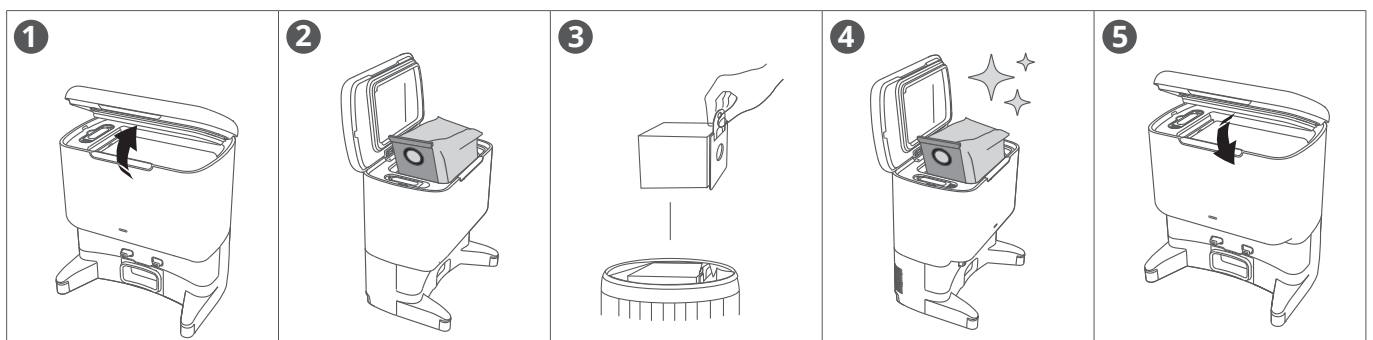
Clean the Sensors and Charging Pins

To maintain the best performance, clean the sensors and charging pins regularly.

- Dust off the sensors and charging contact pins using a soft fry cloth or cleaning brush.



Clean the Side Brush



- 1 Lift open the top cover.
- 2 Remove the dust bag.
- 3 Discard the used dust bag.
- 4 Install a new dust bag.
- 5 Close the top cover.



• The recommended replacement frequency of the disposable bag is 60 days, but it will vary depending on your home environment and number of pets.

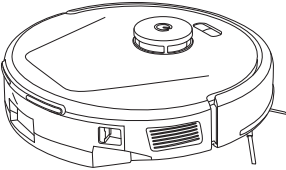
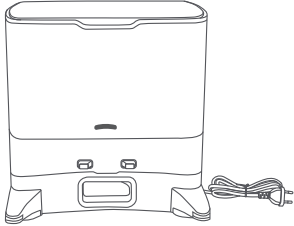
Troubleshooting

Here are just a few preliminary suggestions. If your problem persists or if you need further troubleshooting information, please visit <https://support.eufylife.com>, go to the eufy Clean app, or contact support@eufy.com for help.

Problems	Solutions
RoboVac will not turn on.	• Press and hold  on RoboVac for 3 seconds to turn it on. • Make sure the battery is fully charged. • If it still has no response, turn RoboVac off and then turn it back on.
RoboVac suddenly stops working.	• Check if RoboVac is trapped or stuck on an obstacle. • Check if the battery level is too low. • If your problem persists, turn RoboVac off, wait for 5 seconds, and then turn it back on. • Open the eufy Clean app to check the specific error prompt, then refer to the Troubleshooting section of the manual for solutions.
You cannot schedule cleanings.	• Make sure the scheduled time has been set correctly. Check if the time zone in the eufy Clean app is consistent with that on your mobile device. • Make sure RoboVac is turned on and the battery is fully charged. Cleaning schedules are erased when RoboVac is powered off. If RoboVac is turned on without Internet access, cleaning schedules will not synchronize and must be reset via the app.
Suction power is weak.	• Check if any obstructions are blocking the suction inlet. • Empty the dust box. • Check if the filter is wet due to water or other liquid on the floor. Air-dry the filter completely before use. • Check if the brush guard is correctly installed. • Check the suction power level previously selected in the eufy Clean app. Adjust the setting if necessary.
RoboVac cannot be charged.	• Make sure the Self Empty Station is powered on. • Dust off the charging contact pins with a dry cloth. • Check if there is any physical damage on RoboVac or the charging pins of Self Empty Station. • Check if you can hear the "Charging" voice prompt when RoboVac is attached to the Self Empty Station.
RoboVac cannot return to the Self Empty Station.	• Remove objects within 1.6 ft / 0.5 m to the left and right sides and within 4.9 ft / 1.5 m of the front of the Self Empty Station. • Make sure the Self Empty Station is powered on. • Make sure the Self Empty Station is not placed on carpets. • Check if RoboVac is stuck on any objects. • Clean the charging pins and sensors carefully with a soft dry cloth.
RoboVac's movements or travel paths are abnormal.	• Clean the sensors carefully with a soft dry cloth. • Restart RoboVac by turning RoboVac off and on.

Problems	Solutions
RoboVac cannot connect to a Wi-Fi network.	• Make sure you entered the Wi-Fi password correctly. • Make sure your RoboVac, router, and phone are close enough to ensure a strong signal strength. • Make sure your Wi-Fi router supports the frequency band of 2.4GHz. • Check if RoboVac is connected to a 2.4GHz Wi-Fi network. • Reboot RoboVac and your router. • Try connecting RoboVac to a Wi-Fi network with another phone.
You cannot control RoboVac with Amazon Alexa.	• Check if there are any Internet connection problems. • Check whether you have installed the Amazon Alexa app onto your smart device and enabled "eufy Clean - RoboVac" Skill in the Amazon Alexa app. For details, refer to the "Smart Integrations" page in the eufy Clean App. • Make sure you have a eufy Clean account and have connected to RoboVac • Make sure you are using the correct Alexa voice commands.
You cannot control RoboVac with the Google Assistant.	• Check if there are any Internet connection problems. • Check if you have installed the Google Home app onto your smart device and initiated the "eufy Clean" action in the Google Home app. For details, refer to the "Smart Integrations" page in the eufy Clean App. • Check if you are using the proper commands when talking to the Google Assistant. When making your request, start by saying the wake phrase "Ok Google". • Repeat your question. Speak clearly to the Google Assistant.
The LED indicator on the Self Empty Station flashes red quickly.	• Install a dust bag if it is missing or replace the old one if it is full. • Make sure the top cover of the Self Empty Station is pushed down. • Make sure the dust bag is properly installed. • Remove any debris from the evacuation port of the Self Empty Station.

Specifications

	Input	20VDC 0.6A
	Battery	14.4VDC, Rated Capacity: 2500 mAh, 36Wh / Normal Capacity: 2600mAh
	Dust Box Capacity	350ml
	Input	20V 0.6A
	Rated Power Consumption	650W