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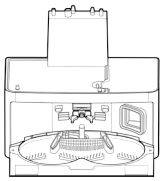
11. Other Information

1. About Your Omni C30 Edge / C30

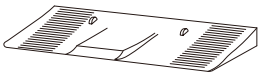
1.1 What's in the Box



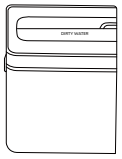
Robot Vacuum Cleaner (RoboVac)



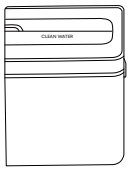
Omni Station



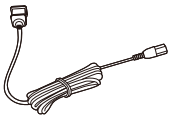
Detachable Base



Dirty Water Tank



Clean Water Tank



Power Cord



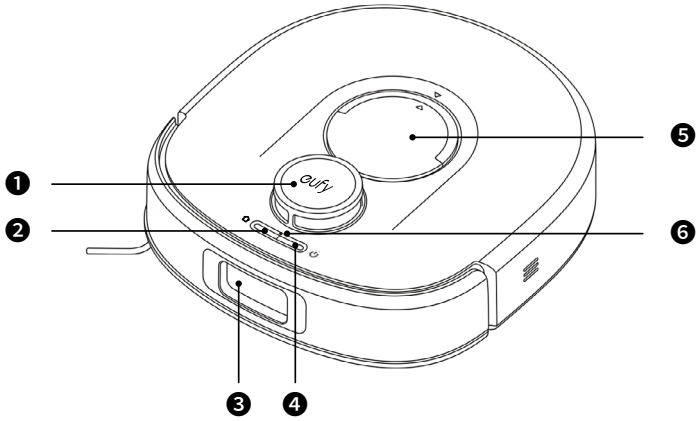
Quick Start Guide



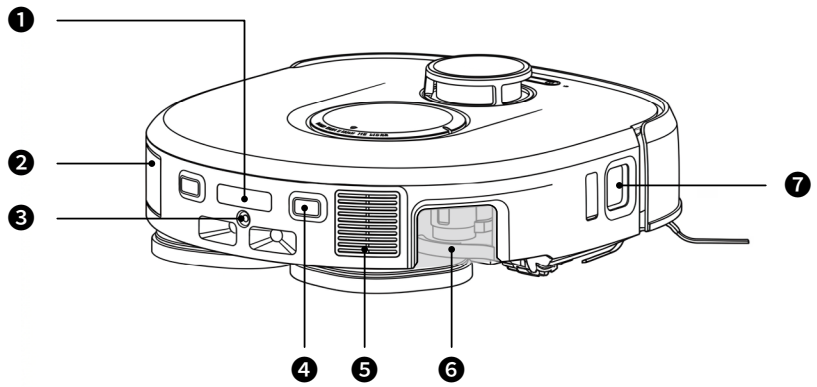
Safety Sheet

1.2 Overview

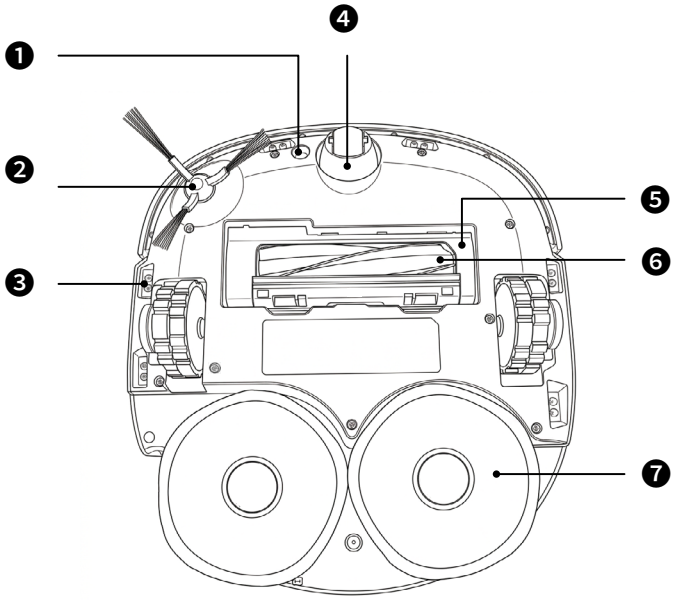
RoboVac



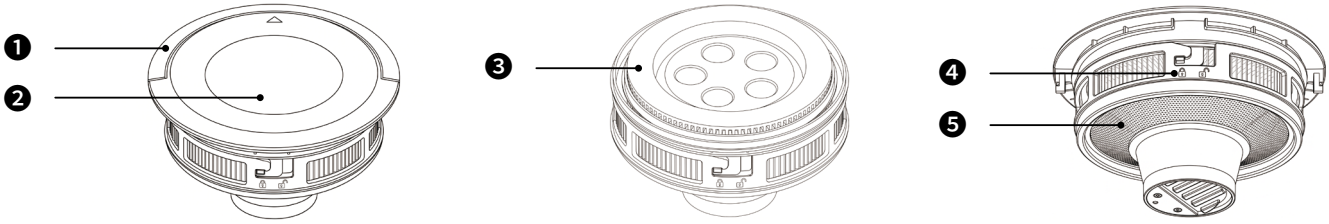
1. Navigation LiDAR
2. Recharge Button
3. Line Laser Module
4. Power Button
5. Dust Bin Cover
6. Reset Button



1. Infrared Recharging Sensor
2. Dust Transfer Duct
3. Water Injection Port **(for Robot Vacuum Omni C30 Edge only)**
4. Charging Contact Pins (×2)
5. Air Outlet
6. Mop Extension Opening **(for Robot Vacuum Omni C30 Edge only)**
7. Edge Sensor

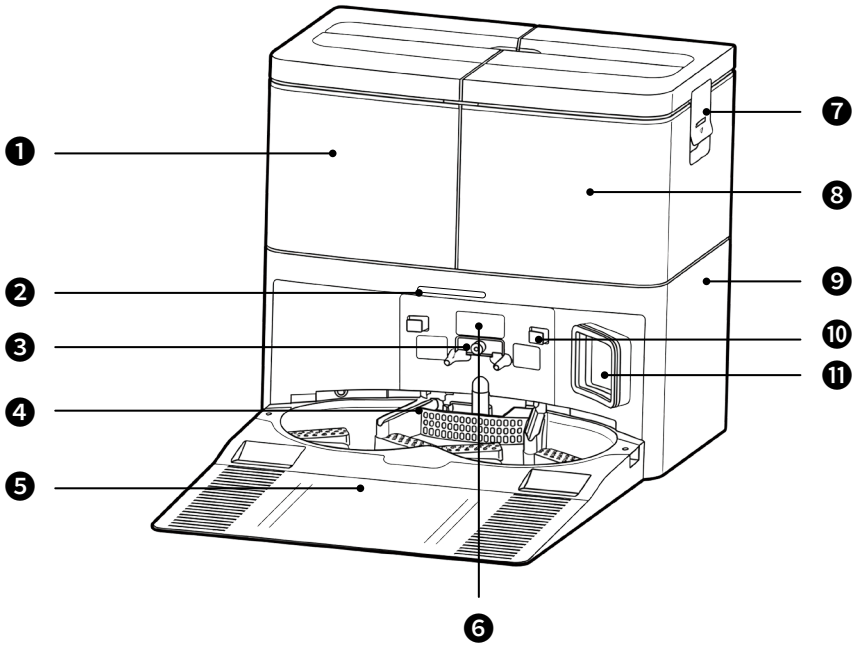


1. Ultrasonic Sensor
2. Side Brush
3. Drop Sensor (×6)
4. Swivel Wheel
5. Brush Guard
6. Rolling Brush
7. Mop Pads (×2)

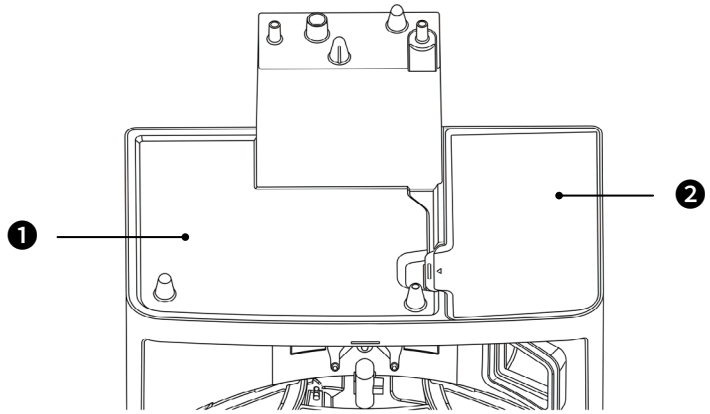


1. Dust Bin Handle
2. Dust Bin Cover
3. Replacement Filter
4. Dust Bin Alignment Marks
   - The Dust Bin Cover and the Cyclone Cone have three alignment marks (red, white, and blue) — match the clips to the same color to lock them into place.
5. Metal Filter

Omni Station

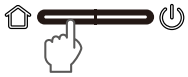
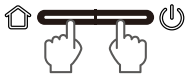


❶ Dirty Water Tank
❷ LED Indicator
❸ Water Injection Port **(for Robot Vacuum Omni C30 Edge only)**
❹ Mop Cleaning Tray
❺ Detachable Base
❻ Infrared Recharging Sensors (×3)
❼ Clean Water Tank Latch
❽ Clean Water Tank
❾ Dust Bag Compartment
❿ Charging Contact Pins (×2)
⓫ Dust Transfer Duct



❶ Water Tank Base
❷ Dust Bag Compartment Lid

1.3 Button Controls

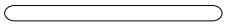
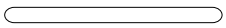
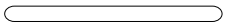
	· Long press (3 s): Power on or off · Short press: Pause / resume the current task when working
	· Press once: Pause cleaning · Press again: Return RoboVac to the Omni Station
	· Long press simultaneously (3 s): Reset the Wi-Fi connection · Long press simultaneously (10 s): Reset to factory settings

1.4 LED Indication

RoboVac LED:

LED Indication	Description	Status
	Blinking white	Powered on
	Steady white	Working normally
	Blinking red	Low battery
	Steady red	• Low battery • Error (Please refer to in-app instructions for solution)

Omni Station LED:

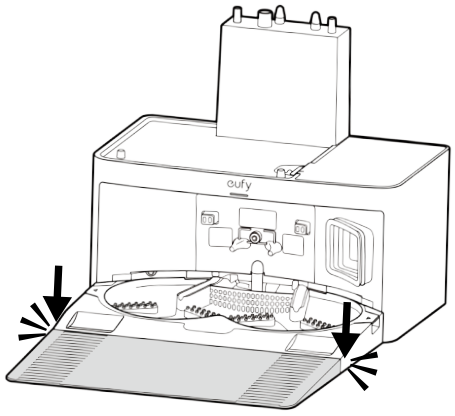
LED Indication	Description	Status
	Lights up in white	Powered on
	Steady white	Working normally
	Blinking white	Dust collection / Mop cleaning
	Steady red	Error (Please refer to in-app instructions for solution)
	Off	Power disconnected

2. Preparing Your Omni C30 Edge / C30

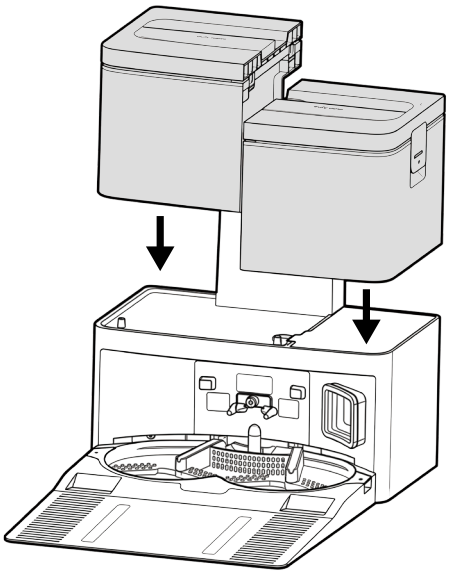
2.1 Set Up the Omni Station

1. Install the detachable base by pressing down firmly on both sides.

The RoboVac may be unable to return to the Omni Station if the detachable base is not installed correctly.

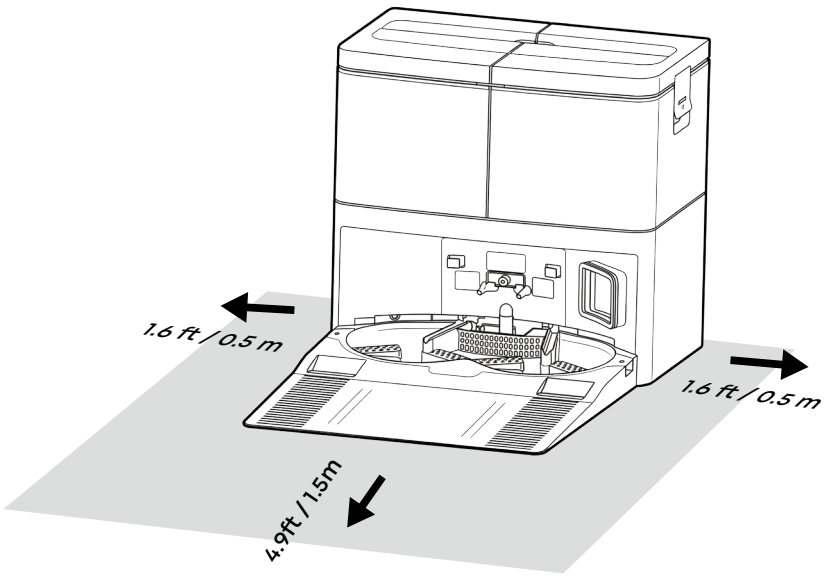


2. Install the clean water tank and the dirty water tank onto the Omni Station.



3. Place the Omni Station in a location with a strong Wi-Fi signal where the RoboVac can easily access it. Ensure at least **1.5 m (4.9 ft)** of clearance in front and **0.5 m (1.6 ft)** on both sides, on a hard, open floor. Place it against a wall on a hard, level surface.

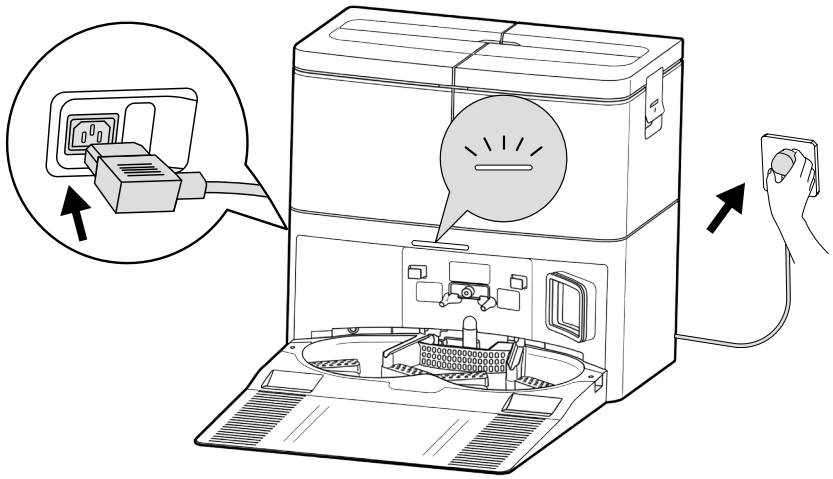
   ⚠ Do not place the Omni Station in stairways, corridors, or other areas without sufficient surrounding space. The RoboVac may fall, causing damage or malfunction.



4. Connect the power cord to the Omni Station and a wall outlet.

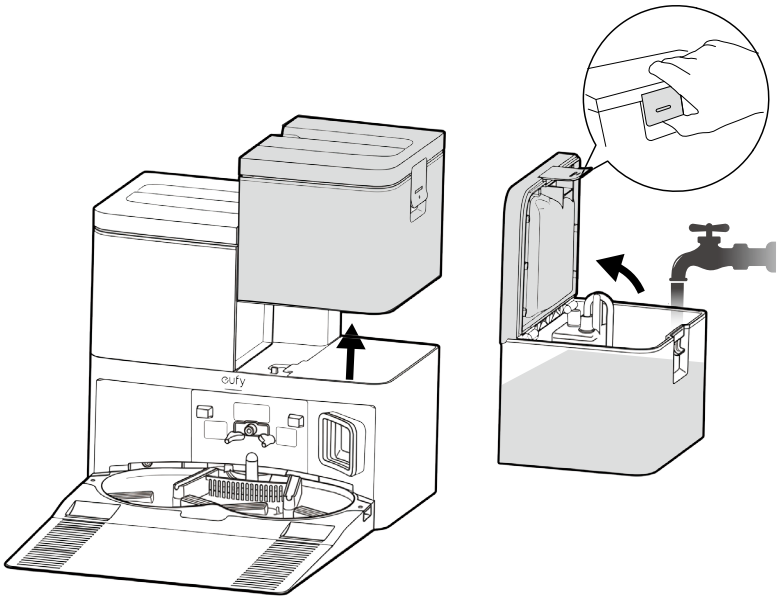
   When the Omni Station connects to AC power, the LED indicator is steady white. The indicator light turns red if the clean water tank is empty or either tank is not properly seated.

   💡 Always keep the Omni Station plugged in to ensure the RoboVac can successfully return to it for charging, mop cleaning, and dust emptying.

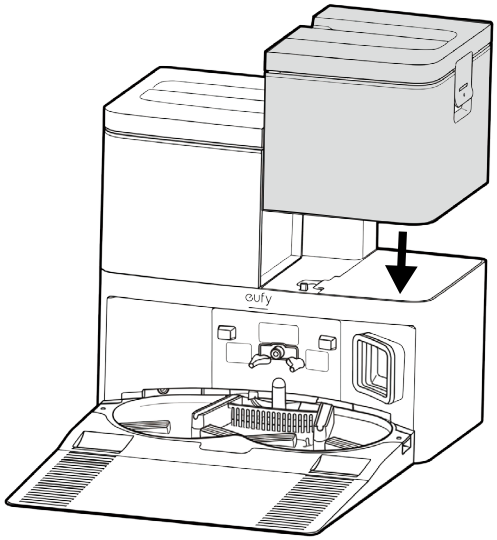


5. Take out the clean water tank. Open the cap and add clean water until it reaches the MAX water line.

⚠ • Do not add hot water into the tank to avoid shortening its service life.
• Do not add third-party floor cleaner or chemicals that may lead to clogging or corrosion.

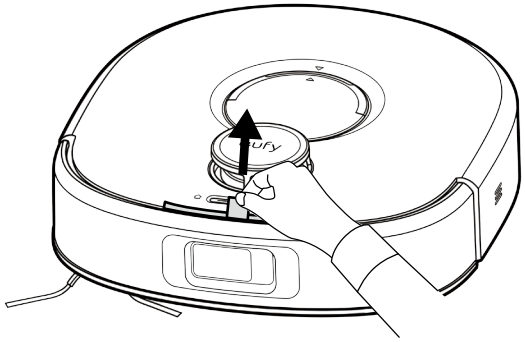


6. Close the clean water tank cap until the latch clicks into place, then reinstall the clean water tank onto the Omni Station.

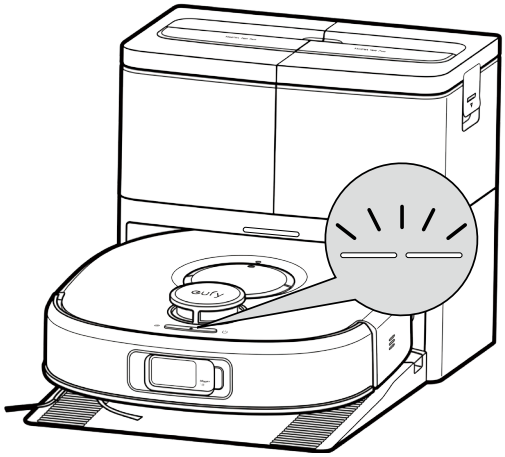


2.2 Charge Your RoboVac

1. Remove the foam block from the RoboVac.

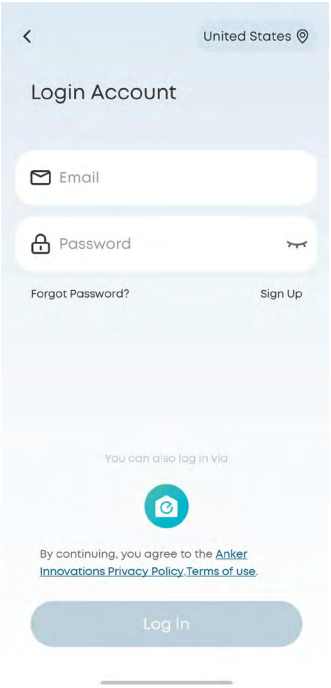


2. Attach the RoboVac to the Omni Station. The RoboVac will power on and start charging automatically.

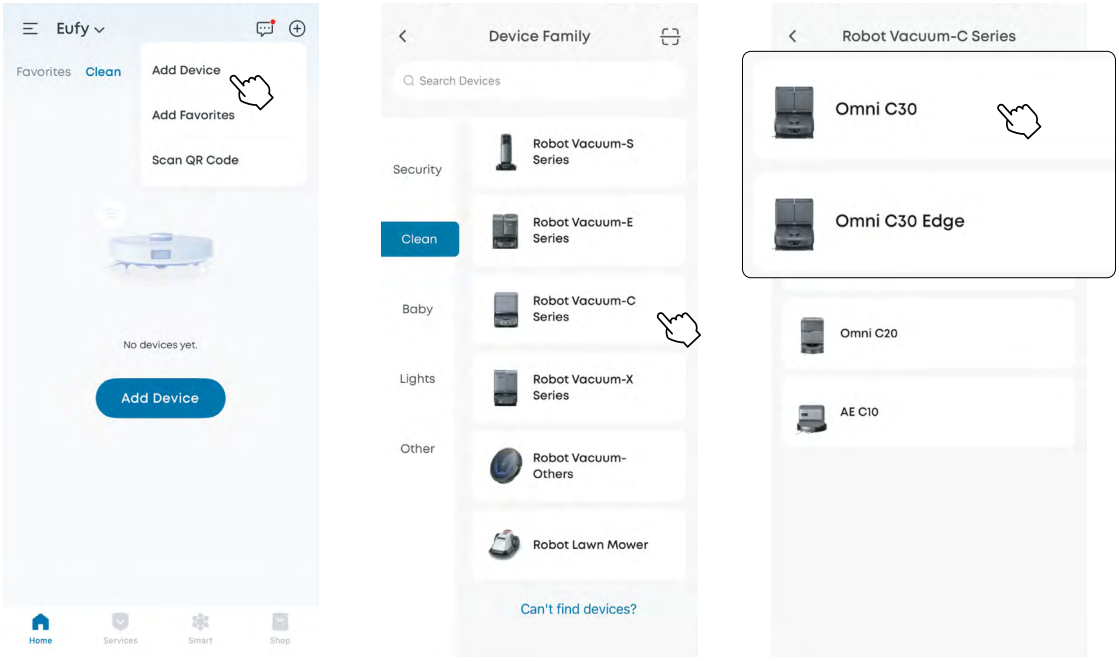


2.3 Download the eufy App

Before you start, ensure:
• Your smartphone runs iOS 13.0 or later, or Android 8.0 or later.
• Your Wi-Fi router broadcasts a 2.4 GHz signal.
1. Download the app from the App Store (iOS) or Google Play (Android).
2. Open the app, create a new account or log into your own eufy account.



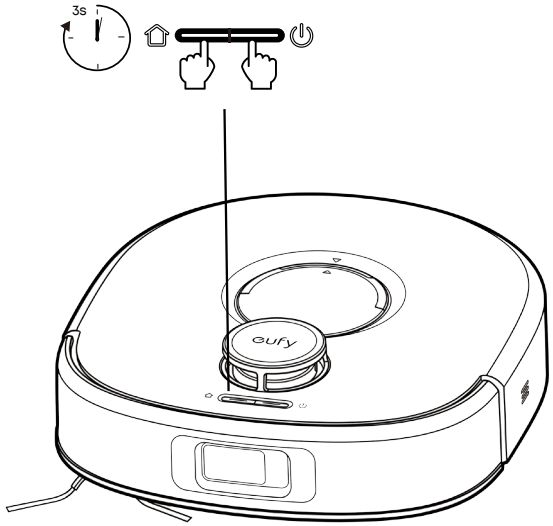
3. Tap **+** > **Add Device** > **Clean** > **Robot Vacuum-C Series** > **Omni C30 Edge / C30**.



4. Follow the in-app instructions to set up the Wi-Fi connection.

2.4 Reset the Wi-Fi Connection

If you encounter issues when connecting your RoboVac to the eufy app, try to reset the Wi-Fi connection. Press and hold both the Power and Recharge buttons simultaneously for 3 seconds until you hear a voice prompt.



The LED indicators on RoboVac will flash white quickly. Then you can follow the in-app instructions to set up the Wi-Fi connection again.

3. Using Your Omni C30 Edge / C30

All UI images shown in this section are for illustration only, and they may be subject to change due to software updates. Please refer to the actual app interface for the most accurate information.

3.1 Important Tips Before Use

- Remove power cords and small objects (socks/toys/slippers/towels/weighing scales, etc.) from the floor that may entangle RoboVac.
- Fold tasseled edges of rugs underneath to prevent tangling RoboVac. Avoid cleaning high-pile rugs or rugs thicker than 0.98 in / 25 mm as they may cause RoboVac to malfunction.
- Before mapping, it is strongly recommended to place physical barriers in front of fireplaces and

certain areas (i.e. air vents) that may cause damage to the robot if entered. For future use, set up virtual boundaries in the eufy app to prevent the robot from falling down staircases.

- Avoid vacuuming large amounts of water as it will potentially damage the device.
- Do not use the RoboVac on floors with standing water, in wet areas such as bathrooms or laundry rooms, or on floors that have been heeavily flooded. The RoboVac is designed for routine damp mopping on hard floors only; prolonged exposure to excessive moisture may damage the device.
- Do not immerse the Robovac or the Omni Station in water or any other liquid. Do not rinse the main body of the Robovac or the Omni Station under running water. Only the detachable parts listed in Chapter 7 are washable. Water entering the internal components may cause electrical damage and void the warranty.
- RoboVac may climb on top of objects less than 0.79 in / 20 mm in height. Remove these objects if possible.
- Anti-drop sensors will prevent RoboVac from tumbling down stairs and steep drops in most cases. Sensors are less effective if dirty or used on carpeted / reflective floors. Place physical barriers or set a “No-Go” zone to block off areas where RoboVac may fall.
- If you notice an abnormal burning smell, arcing noise, unusual loud noise, or reduced suction, stop using the device immediately and check the maintenance schedule to perform the necessary maintenance.
- Do not run the RoboVac on wet or waterlogged surfaces, as this may cause danger.
- Do not add floor cleaners, chemicals, corrosive acids, disinfectants, or any other additives to the water tank, as they may clog the water paths and damage the product.

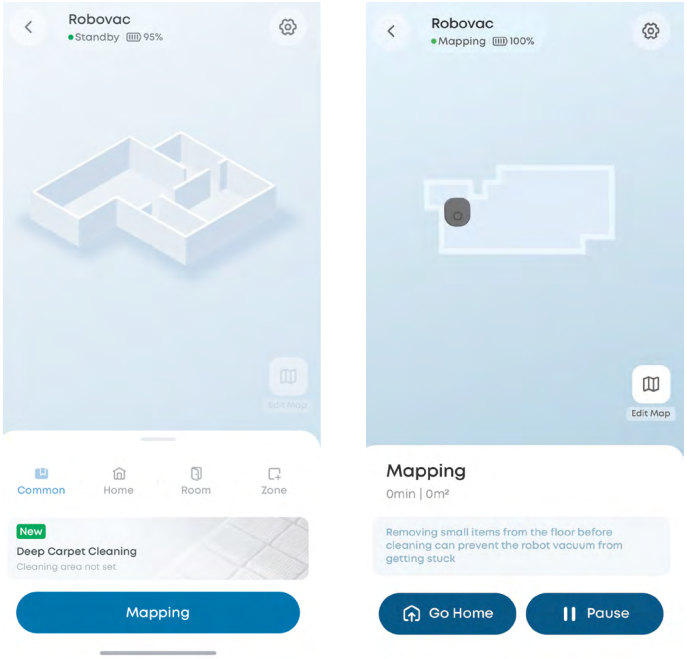
3.2 Mapping

This feature is designed to help your RoboVac efficiently learn the layout of your home, ensuring thorough and systematic cleaning. By creating a detailed floor plan, your RoboVac can navigate and clean with precision.

To maximize the efficiency and accuracy of the mapping process, please follow these steps:

- **Open All Doors:** Ensure all doors within the cleaning area are open. This allows the robot to access and map each room seamlessly.
- **Block Off Restricted Areas:** If there are specific zones you don't want the robot to enter, use physical barriers to block these areas. This can enhance mapping accuracy and prevent the robot from entering unwanted spaces. After the mapping is completed, you can remove physical barriers, and set up restricted areas to prevent the robot from entering those areas.
- **Remove Obstacles:** Clear any objects, such as toys, cables, small furniture, or fringed carpets, that might obstruct path or become entangled in its brushes. This helps RoboVac move freely and map the area without interruptions.
- **Do Not Move the Base Station:** Once the floor plan is created, avoid relocating the base station. RoboVac relies on the base station as a reference point for navigation and mapping. Moving it may disrupt the accuracy of the floor plan.

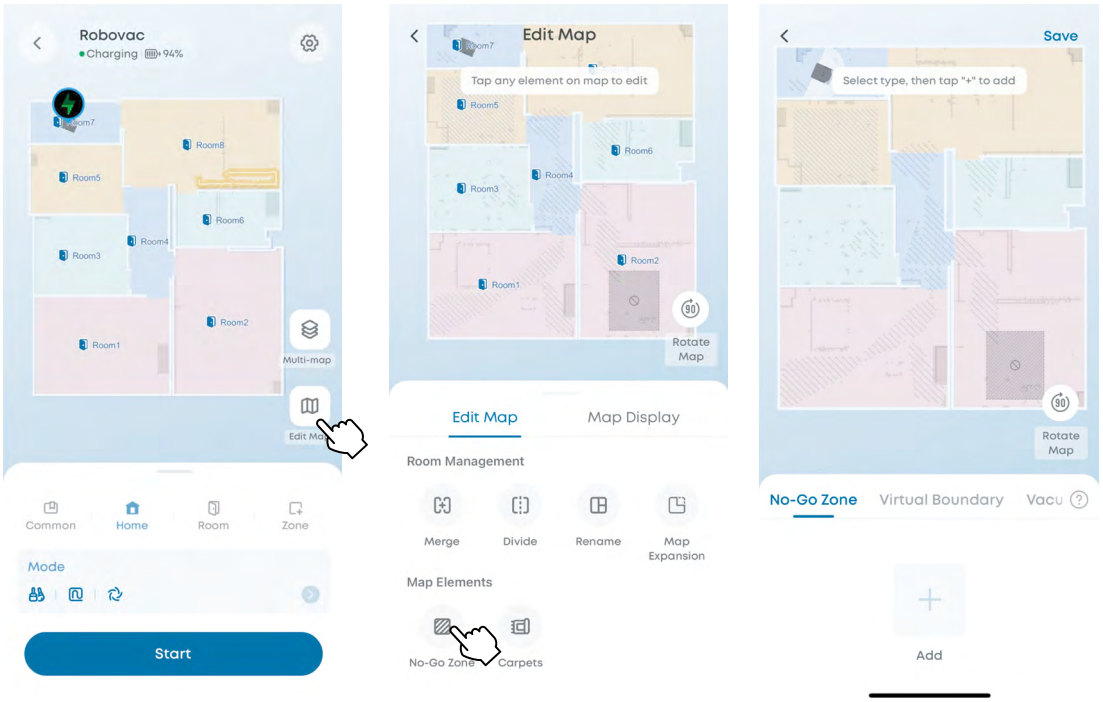
To start the mapping process, tap **Mapping** in the app.



3.3 Set Up No-Go Zone

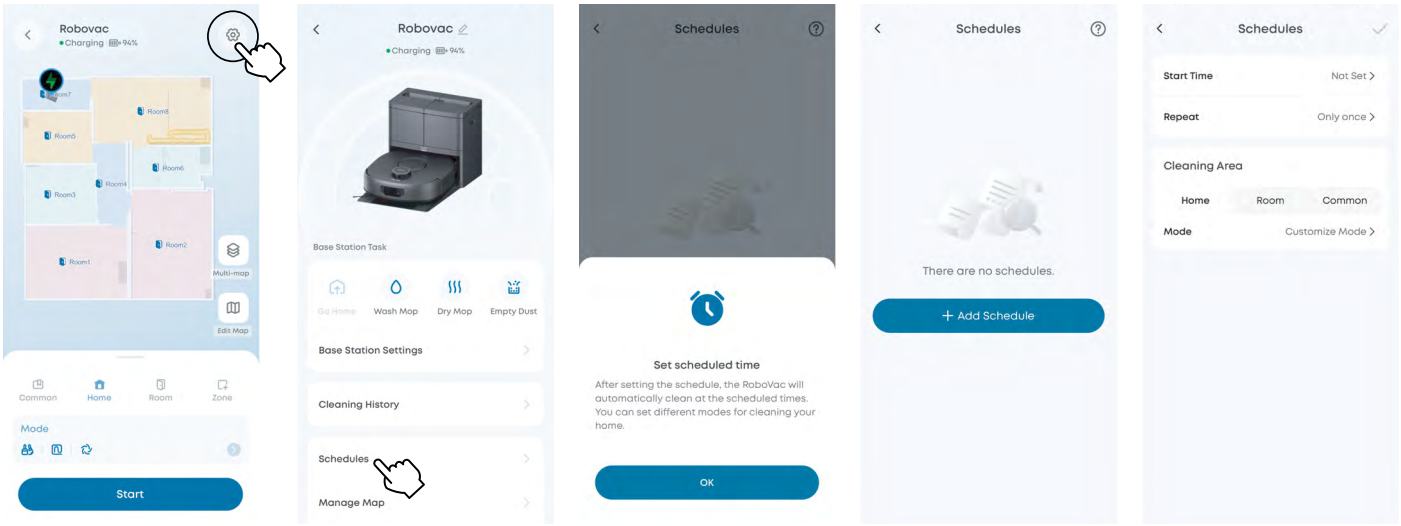
In the eufy app, tap **Edit Map** > **No-Go Zone** > **Add** to set up a "No-Go Zone" as a restricted area, eliminating the need for physical barriers (including boundary strips).

This feature is only designed for dividing the cleaning zones, not for isolating hazardous areas.



3.4 Scheduled Cleaning

Tap the icon in the upper-right corner and select **Schedules**.
On this page, you can schedule RoboVac to start cleaning at a particular time.

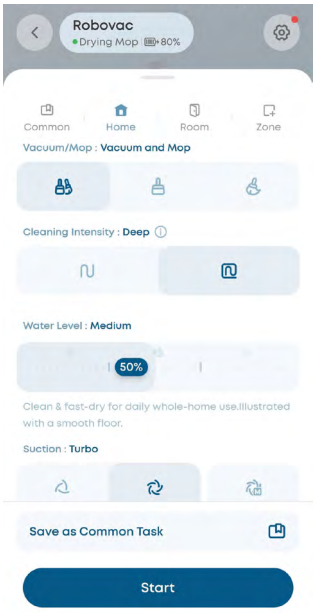


- You can set the time and customize cleaning schedules from Sunday to Saturday on the eufy app. This function is only available on the app.
- During the Do Not Disturb period, RoboVac will remain silent, with automatic dust collection, voice notifications, and scheduled cleaning disabled.

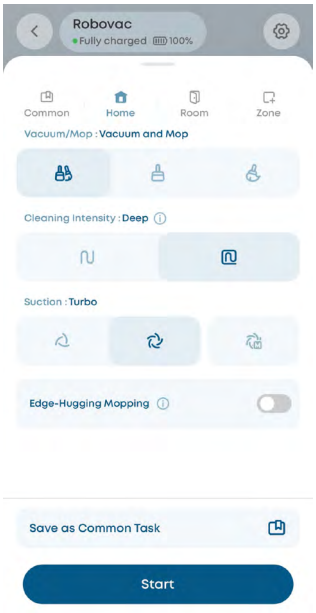
3.5 Select a Cleaning Mode

You can start / pause cleaning or select the desired cleaning mode via the eufy app.
In each mode, you can further customize the cleaning intensity, suction level, and other settings.

The RoboVac C30 Edge includes a built-in clean water reservoir that refills the mop during operation, allowing continuous water level adjustment from 1% to 100% in the eufy app. This feature is available on the **RoboVac C30 Edge** only.



C30 Edge



C30

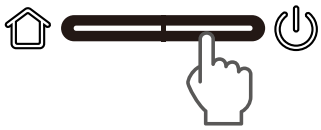
3.5.1 Home Cleaning Mode

Tap **Start** in the eufy app to enable Home Cleaning mode.

After startup, RoboVac moves from the Omni Station and automatically determines its cleaning route. When cleaning is finished, RoboVac automatically returns to the Omni Station.



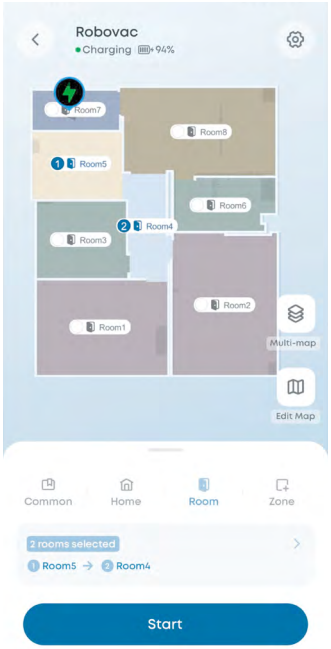
To pause cleaning, tap **Pause** in the eufy app or press the Power Button on RoboVac.



3.5.2 Room Cleaning Mode

In this mode, your home is automatically divided into several rooms in the eufy app. You can customize room settings and select which rooms to clean. RoboVac will clean only the selected rooms, then return to the Omni Station after cleaning.

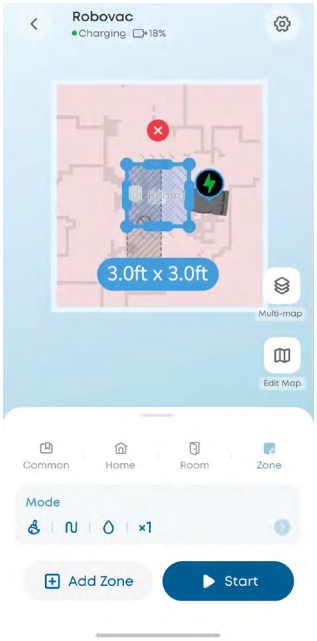




- Enable Room Cleaning mode only after RoboVac has created the map.
- It is recommended that RoboVac moves from the Omni Station to start room cleaning.

3.5.3 Zone Cleaning Mode

In this mode, you can set up a cleaning zone and customize its size in the eufy app. RoboVac will clean the selected zone only.



4. Using the Mopping System

1. Start cleaning. RoboVac will automatically vacuum and mop.

2. To prevent odors in the mop pads, activate the drying function after each mopping task. It is strongly recommended to use **Standard Drying** every time to ensure optimal drying performance and reduce unpleasant smells.

3. Regularly empty and clean the dirty water tank to prevent mildew or unpleasant smells. For instructions on how to clean the dirty water tank, refer to the "**Cleaning and Maintenance**" section.

5. Using RoboVac with Matter, Alexa, Siri, or Google Assistant Compatible Devices

With Matter, Alexa, Siri, and Google Assistant compatibility, your RoboVac is just a voice command away from cleaning every corner of your house.

Before you start, make sure:

- RoboVac is attached to the Omni Station to ensure there is enough power.
- RoboVac is connected with the eufy app.
- To control your RoboVac with Siri, make sure you have an iPhone or iPad running a recent version of iOS.

To control RoboVac with Matter, Alexa, Siri, or Google Assistant:

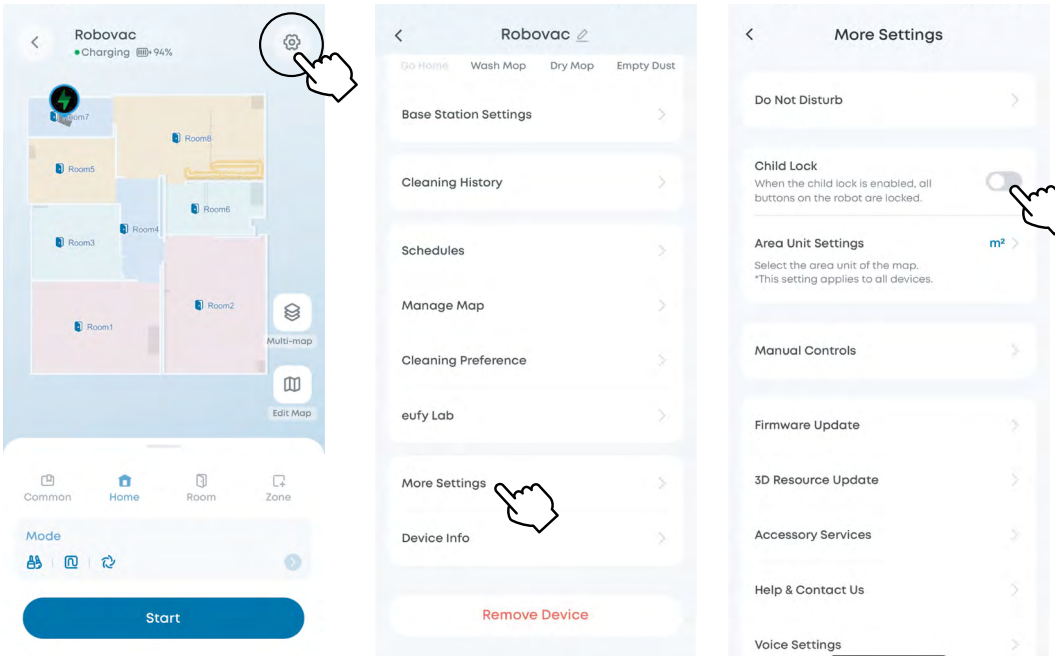
1. Tap on the top left corner of eufy app's main interface, then find **Third Party Services** in the dropdown menu.
2. Follow the on-screen instructions to complete the setup.

6. Enabling / Disabling Child Safety Lock

To activate the child safety lock in the eufy app, tap the ⚙ icon in the upper-right corner, then select **More Settings** > **Child Lock**.

Once the child safety lock is enabled, all buttons will be locked to prevent children from damaging the device or accidentally getting hurt.

Network configuration and factory reset are not affected by the child safety lock.



7. Cleaning and Maintenance

Before cleaning and maintaining, power off the device and unplug the power adapter. Any other servicing should be performed by an authorized service representative.

For optimal performance, follow the instructions below to clean and maintain Omni C30 Edge / C30 regularly. The cleaning and replacement frequency will depend on your usage habits.

Do not spray or pour water, cleaning agents, or any liquid onto the Robovac, the Omni Station, the power cord, or the charging contacts. Use a slightly damp (almost dry) soft cloth for exterior wiping only, and ensure no moisture enters any openings.

Recommended Cleaning and Replacement Frequency

Module	Component	Cleaning Frequency	Replacement Frequency
RoboVac	Dust Bin	Every 3 month	—
	Rolling Brush	Every 3 month	Every 1 year
	Brush Guard	Every 3 month	Every 1 year
	Mop Pads	—	Every 1 year
	Side Brush	Every 3 month	Every 3 month
	Metal Filter	Every 3 month	—
	High-Performance Filter	Every 1 year	Every 1 year
	Sensors	Clean it based on actual conditions	—
	Charging Contact Pins	Clean it based on actual conditions	—
	Swivel Wheel	Clean it based on actual conditions	—
Omni Station	Clean Water Tank	—	—
	Dirty Water Tank	Clean it based on actual conditions	—
	Dust Bag	Every 2/3 months	Replace as needed
	Mop Cleaning Tray	Every 2/3 months	—
	Bottom	—	—
	Detachable Base	/	—

7.1 Clean the Dust Bin and Dust Transfer Duct

7.1.1 Clean the dust bin

❶ Lift the dust bin handle and pull out the multi-cone unit.

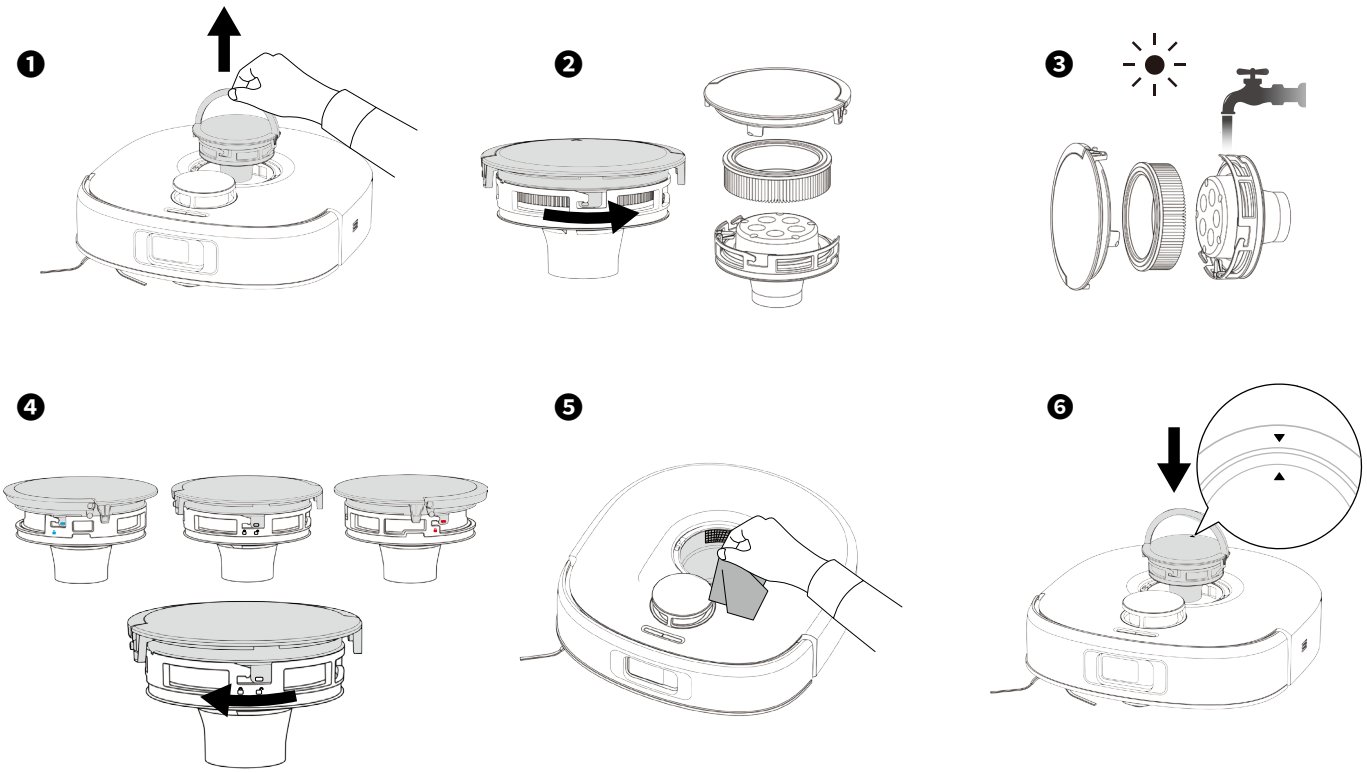
❷ Rotate the cover counterclockwise to open it, and take out the high-performance filter.

❸ Rinse the components thoroughly with water. Use a small brush to gently scrub if needed. Air-dry completely before next use.

❹ Reinstall the components. Make sure the three alignment marks are correctly positioned, then rotate to tighten.

❺ Wipe the interior of the dust bin with a damp cloth, paying close attention to residual dust on the metal filter.

❻ Place the multi-cone unit back into the RoboVac. Ensure the alignment mark on top cover matches the indicator on the RoboVac.

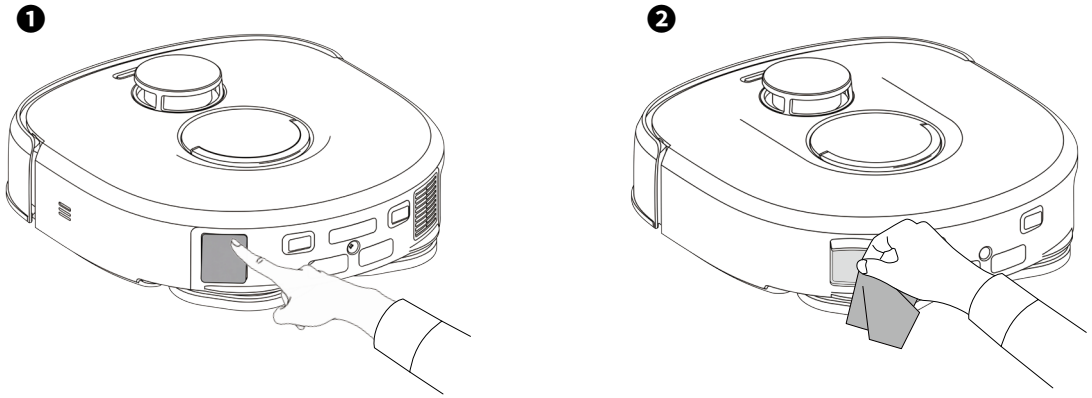


- Do not use the filter if it is not completely dry, otherwise it may affect the cleaning performance.
- Do not use hot water or any detergent to clean the filter.

7.1.2 Clean the dust transfer duct

❶ Push the top of the cover to open it.

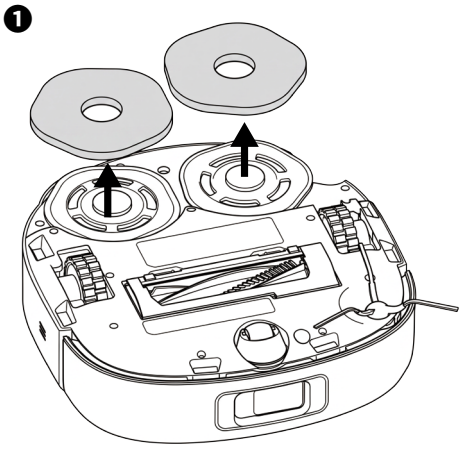
❷ Wipe the residual hair and dust to prevent blockages in the dust channel.



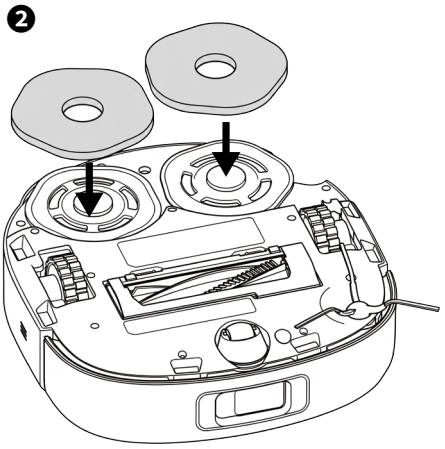
7.2 Replace the Mop Pads

❶ Peel off the mop pads.
❷ Place the new mop pads and press down firmly.

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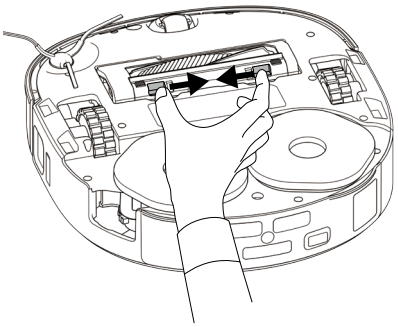
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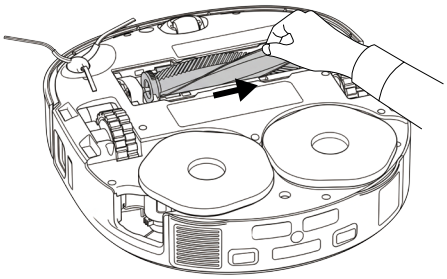
7.3 Clean the Rolling Brush

❶ Press the release tabs to unlock the brush guard.
❷ Push the rolling brush away from the side brush, then gently lift it up.
❸ Gently pull out the rolling brush.
❹ Rinse the rolling brush and brush guard under running water. Air-dry completely before next use.
❺ Reinsert the rolling brush until it is properly seated.
❻ Press down on the brush guard until it snaps into place.

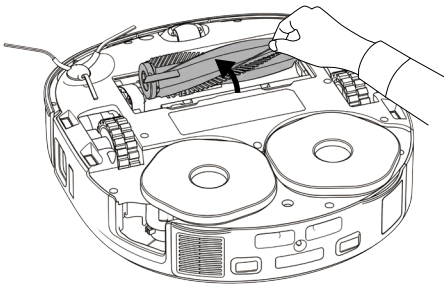
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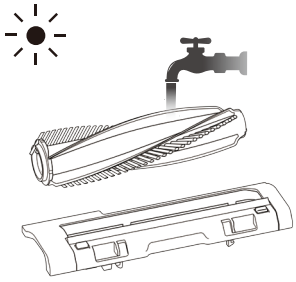
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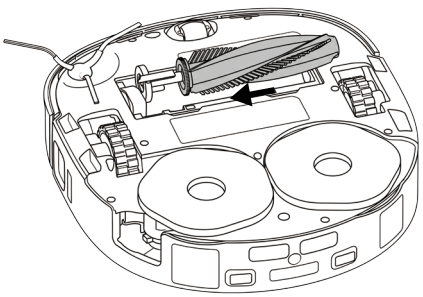
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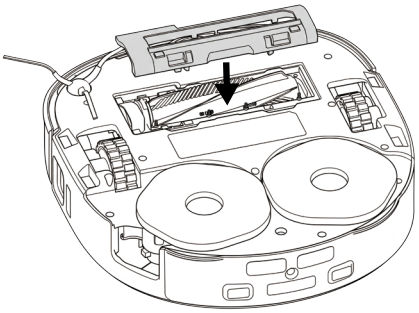
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7.4 Clean the Side Brush

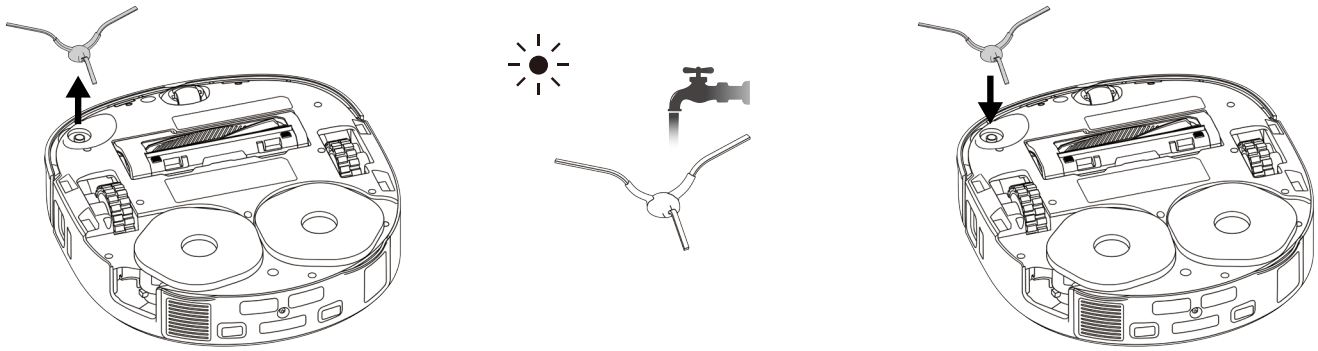
Foreign substances, such as hair, can easily get tangled in the side brush, so it is best to clean them regularly.

❶ Remove the side brush, and carefully unwind and pull off any hair or substances attached to the side brush.

❷ Clean the side brush with water, and air-dry before next use.

❸ Reinstall the side brush on RoboVac.

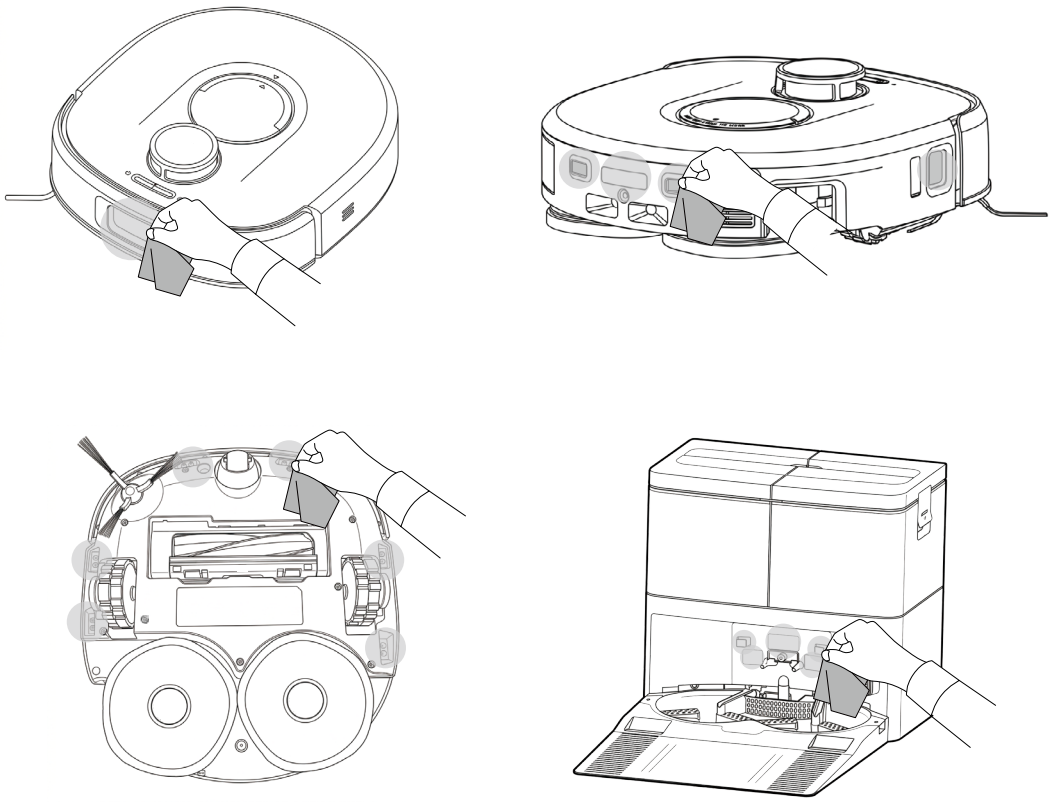
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7.5 Clean Sensors and Charging Contact Pins

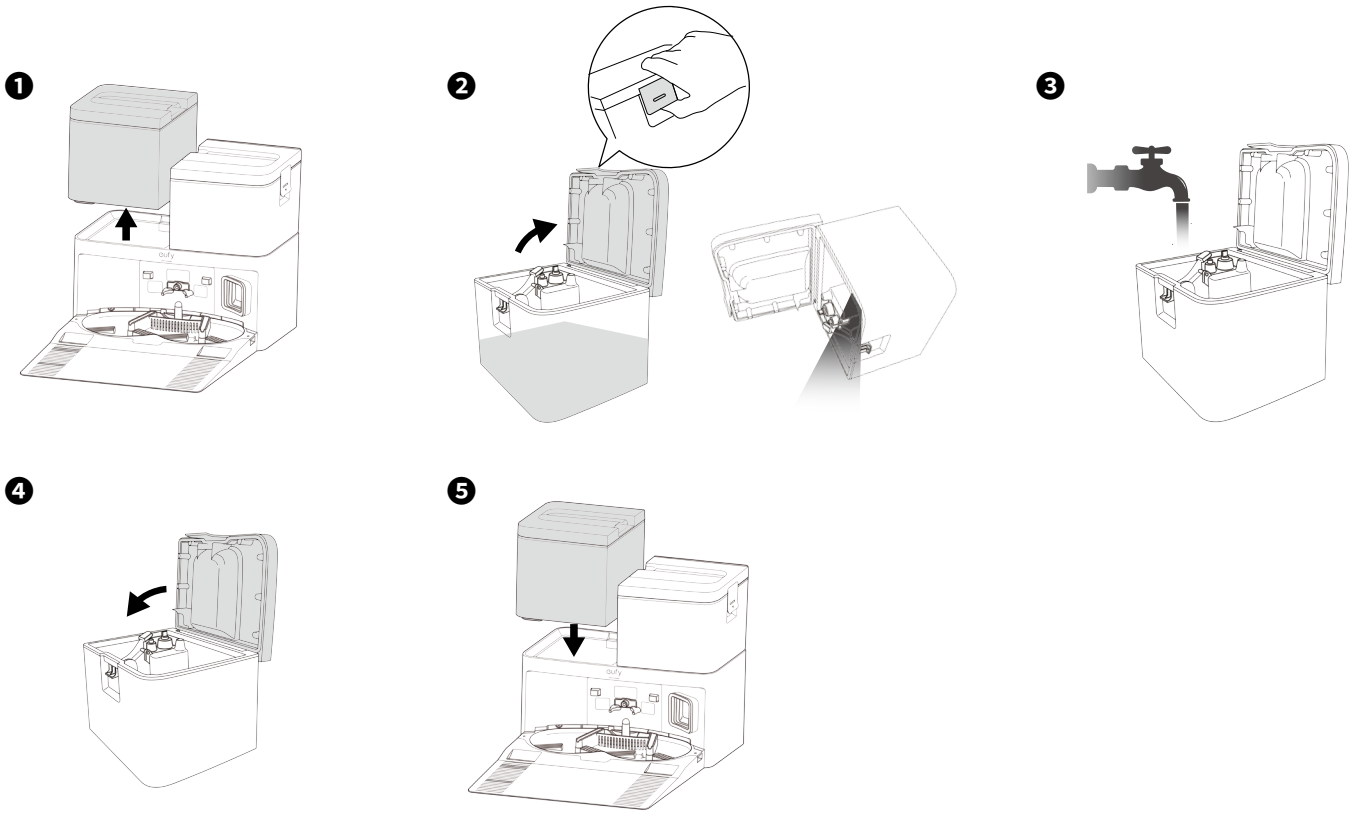
To maintain the best performance, clean the sensors and charging contact pins regularly.

Dust off the sensors and charging contact pins using a soft, dry cloth.



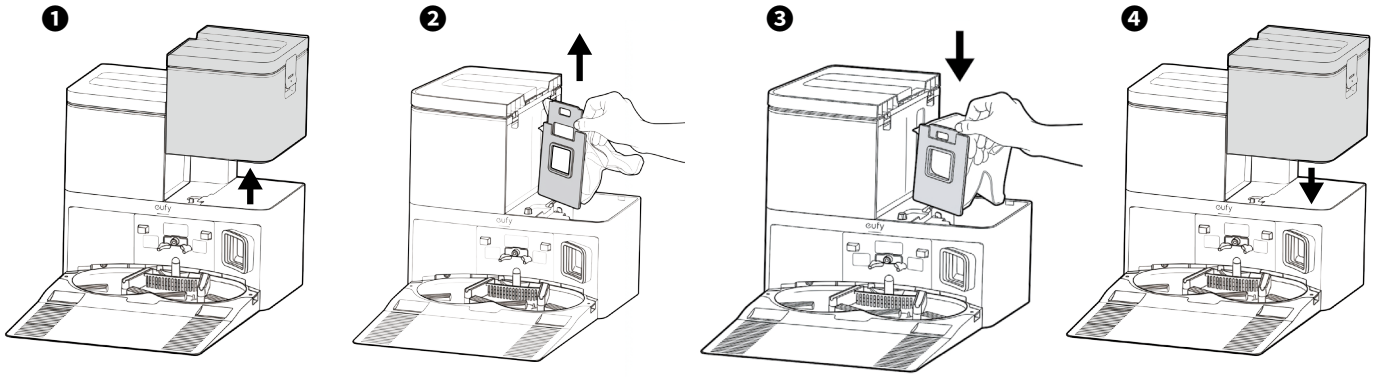
7.6 Clean the Dirty Water Tank

❶ Remove the dirty water tank from the Omni Station.
❷ Open and empty the dirty water tank.
❸ Rinse the dirty water tank thoroughly with running water.
❹ Close the dirty water tank cover.
* You will hear a "click" when it is securely in place.
❺ Reinstall the dirty water tank on the Omni Station.

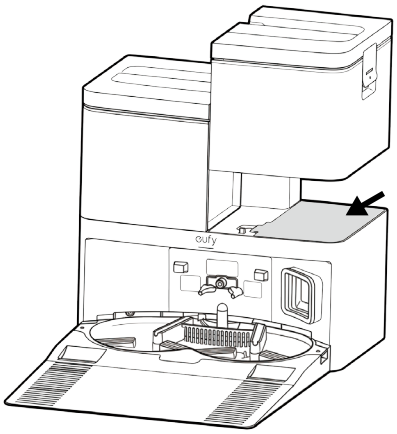


7.7 Replace the Dust Bag

❶ Remove the clean water tank and open the cover of the dust bag container.
❷ Take out the dust bag.
❸ Install a new dust bag. Ensure the dust bag is fully inserted, then close the cover.
❹ Place the clean water tank back.

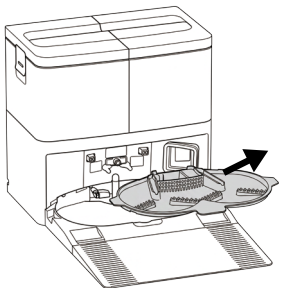


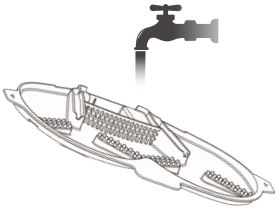
Make sure the dust bag compartment lid is in place — or the Auto Dust Emptying function won't work.

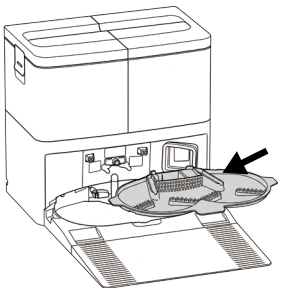


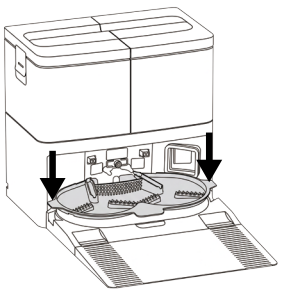
7.8 Clean the Mop Cleaning Tray

❶ Remove the mop cleaning tray from the Omni Station.
❷ Rinse the mop cleaning tray thoroughly with water, and clean it with a brush. Air-dry the mop cleaning tray before next use.
❸ Gently tilt the cleaning tray inward and align it with the two clips inside.
❹ Press down firmly on both sides until it clicks into place.
*The LED indicator on the Omni Station will turn from red to white when it is successfully installed.

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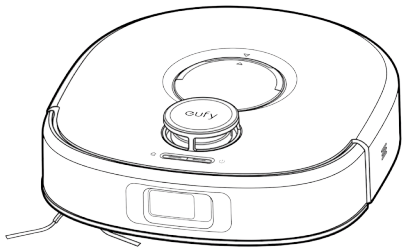
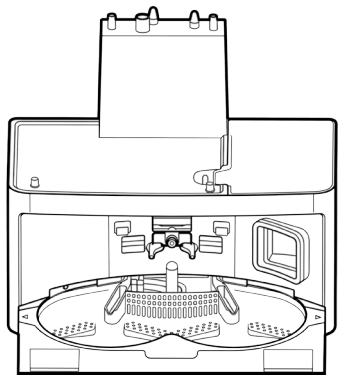
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8. Troubleshooting

When an error occurs, refer to the in-app instructions for solutions.
If the problem persists, contact support@eufy.com for help.

9. Specifications

	Model Name	T210Q / T210S
	Dimensions	357.5*329*114 mm
	Weight	4.9 kg (10.80 lbs)
	Battery	Li-ion 5200 mAh
	Input	20V ⎓ 1.8A
	Charging Time	< 5.5 H
	Water Reservoir (for C30 Edge only)	150 mL
	Operation Frequency	2.4G Band (2.4000GHz - 2.4835GHz)
	Water Resistance	Not rated. Do not expose to liquids beyond normal mopping operation.
	Model Name	T210Q / T210S
	Dimensions	500*330*315 mm
	Weight	4.8 kg (10.58 lbs)
	Input	100-240V ~ 50/60 Hz
	Power	Dust collection: 500 W
	Clean Water Tank	3L
	Dirty Water Tank	2.5L
	Disposable Dust Bag Capacity	2.5L
	Water Resistance	Not rated. Do not expose to liquids beyond normal mopping operation.

- As voltages vary across different countries and regions, we recommend purchasing the machine version specific to your location to avoid potential safety hazards and equipment damage.
- Anker Innovations Limited declares that the radio equipment type T210Q / T210S is in compliance with Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available at the following website: https://service.eufy.com/recommended?ref=Home_Page&type=DownLoad

10. Customer Service

For support, FAQs, and troubleshooting guides:
Website: www.eufy.com/support
Email: support@eufy.com

11. Other Information

Hereby, Anker Innovations Limited declares that this device is in compliance with The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023. For the Statement of Compliance, visit the website: https://www.eufy.com/uk/psti-related

A. the equipment does not have a standby mode or other equivalent state in terms of energy efficiency requirements, power management function or the ability to deactivate wireless network connections mode;

B. the power consumption of the equipment is likely to be higher than other equipment models meeting these functional requirements.

1. Power consumption in standby mode: ≤ 0.5 W
2. Power consumption in standby mode with Display: ≤ 0.8 W
3. Power consumption in networked standby mode: ≤ 2 W
4. Power management: ≤ 20 min

Network Configuration Instructions

Network Configuration Process:

By default, the device is configured via BLE (Bluetooth Low Energy) through the mobile app. If BLE configuration fails, a button to try another configuration method (AP mode) will appear.

1. BLE (Bluetooth Low Energy) Configuration:

Trigger Condition:

Activate Bluetooth network configuration by pressing the device's reset button.

Status Description:

When the device is not yet connected to a network, it will automatically enable BLE broadcasting and activate BLE services to provide Bluetooth-based network configuration.

2. AP (Access Point) Configuration:

Trigger Condition:

Activate AP network configuration by pressing the device's reset buttons.

Status Description:

When the device is not yet connected to a network, it will broadcast an open (no password) and visible AP hotspot to provide network configuration via AP mode.

The device will:

- Listen for network configuration requests over HTTP on TCP ports 8899 and 8900, and over TLS on TCP port 9668.

Note:

During the BLE and AP configuration processes, please ensure your network environment is stable and follow the instructions to complete the setup. If you encounter any issues, you can press the reset button again to restart the configuration process.