

SureColor® R5070

Required Maintenance



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maintenance videos

There is no time for downtime when running your business.

Clean machines run better. When enough debris gets into the various components, wear can be accelerated, and output is negatively impacted. As the debris builds over time, it can impede the machine's performance and reduce reliability.

It is the customer's responsibility to conduct maintenance on time, as outlined below, to keep their printer up and running.

User Maintenance Schedule and Steps

Maintenance Frequency	Customer Steps
Daily	1. Clean platen media edge plates and around dryer ¹
Weekly	1. Clean anti-drying caps, suction cap, around print head, internal lamp ¹ , front transparent cover ¹ , media cleaner ¹ , flushing pad
Monthly	1. Agitate Color Ink Cartridges / Optimizer ¹ 2. Clean Around in Printhead 3. Check for New Firmware/Software ¹
As Needed	1. Replace Printhead Maintenance Kit ¹ 2. Replace Printhead ² 3. Clean Suction Cap after Replacing Printhead

Please refer to product's Operator Maintenance, User's Guide, User Self Service Guide for detailed maintenance requirements.

User maintenance is required. User maintenance is not included as part of the Extended Service Plans. Create a maintenance schedule, update maintenance records, and designate a regular maintenance employee to ensure your printer's productivity.

Customer Responsibilities

Customer is responsible for sourcing maintenance equipment, which includes the following approved parts:

- Cleaning cloth (Product code: C13S210050)

¹ Maintenance videos do not cover these steps. Please refer to product's Operator Maintenance, User's Guide, and User Self Service Guide for more information. | ² Customer must sign up for an Epson Cloud Solution PORT account and have an Extended Service Plan to replace printhead. All features of the PORT system require an active Internet connection and the use of a supported browser.