

Windows® Printer Software Does Not Install

While you're installing your printer software, you'll see this window:

If this window remains on your screen for a few minutes, your installation program may have stopped responding.

To release the installation program, follow these steps:

1. On your keyboard, hold down the **Ctrl** and **Alt** keys, then press the **Delete** key. You see a window like this:
2. Click the **E_srcv02** program to highlight it (you may need to scroll down).
3. Click the **End Task** button to close the program. (If you see a screen confirming the end of the task, click **End Task** again.)
4. Restart your system.
5. Your printer should now be able to print, but for the best operation, we recommend that you download and install a new version of the EPSON Status Monitor 3 utility from the EPSON web site.

Go to the EPSON [Downloads](#) page, then select **Status Monitor 3** for your version of Windows and install it as instructed.

