

Start Here

Epson AcuLaser® CX11N/CX11NF

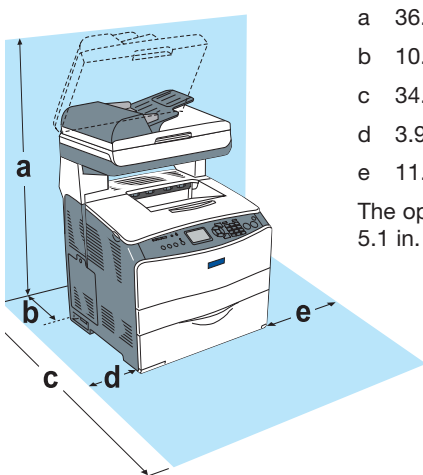
1 Unpack

Note: The illustrations show the CX11NF, but the instructions apply to both the CX11N and CX11NF unless otherwise noted.

1 Check that you have the following:

- 4 toner cartridges (Cyan, Magenta, Yellow, Black)
- Photoconductor unit
- USB cable
- Power cord
- Documentation: *Basics Guide*, *Fax Guide* (CX11NF only)
- 3 software CD-ROMs

2 Select a location for the CX11N. Make sure you allow enough space around the product to ensure smooth operation.



a 36.2 in. (920 mm)

b 10.2 in. (258 mm)

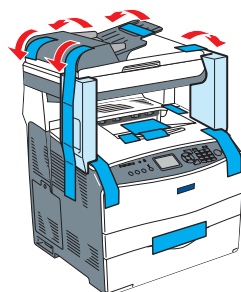
c 34.2 in. (868 mm)

d 3.9 in. (100 mm)

e 11.8 in. (300 mm)

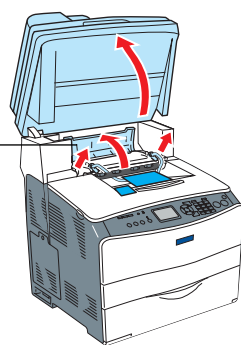
The optional 500-Sheet Paper Cassette Unit adds 5.1 in. (130 mm) to the bottom of the CX11N.

3 Remove all the packing tape from the outside of the unit.

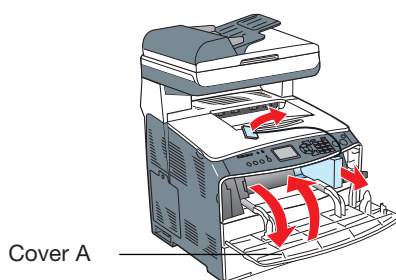


4 Raise the scanner unit, then open cover C and pull out the insert.

5 Close cover C and lower the scanner unit. Cover C

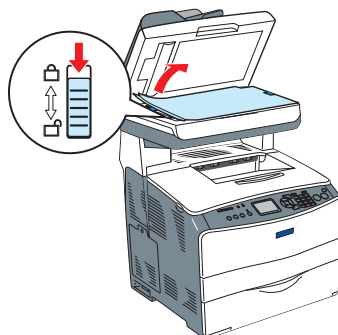


6 Open cover A and remove the foam insert. Then close the cover.



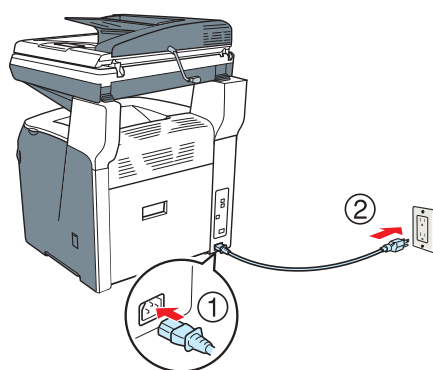
7 Open the document cover and remove the insert. Then unlock the carriage lock.

8 Close the document cover.

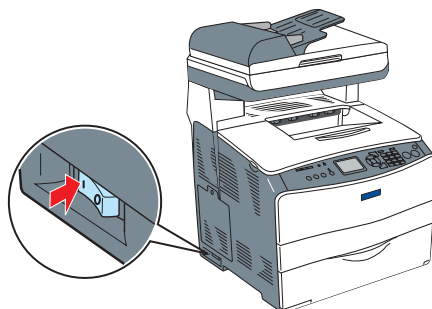


410549000

- 9** Connect the power cord to the CX11N and to an AC outlet.



- 10** Push the power switch to **On**.

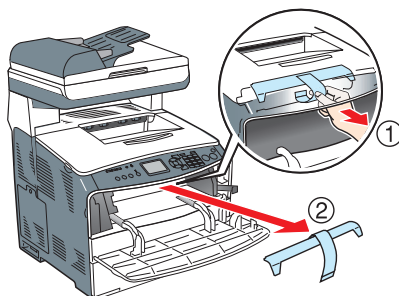


2 Install Toner Cartridges

Caution: Make sure the CX11N is turned on before installing the toner cartridges. Do not install the photoconductor before installing the toner cartridges.

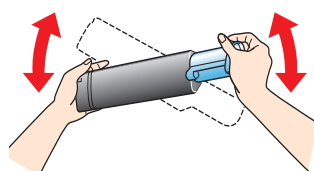
- 1** Open cover A and remove the tape and plastic insert.
- 2** In the LCD screen the message **Install [X] Toner Cartridge** appears, where **[X]** is one of the following:

- Y: Yellow
- M: Magenta
- C: Cyan
- K: Black

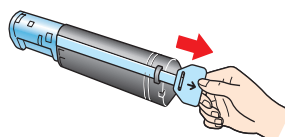


- 3** Remove the toner cartridge from its package and gently shake it.

Warning: Do not touch the toner. Keep the toner away from your eyes. If toner gets on your skin or clothes, wash it off with soap and water immediately.



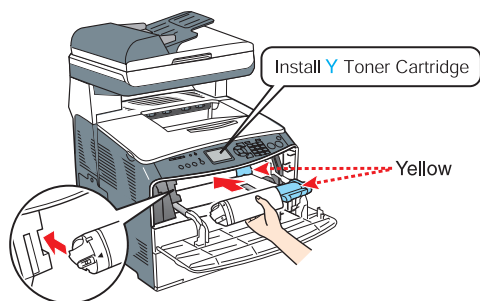
- 4** Hold the tag and gently pull the toner seal until it comes completely out.



- 5** Slide the toner cartridge into the tracks inside the printer. Push evenly on both sides until the cartridge stops securely in its slot.

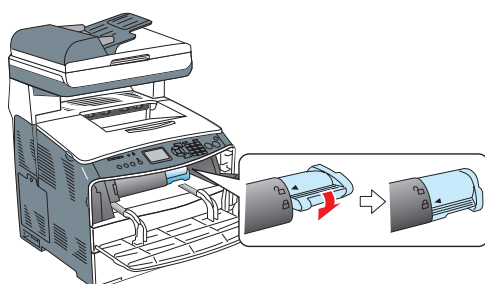
If the cartridge doesn't seem to be installed fully, remove it and reinstall it.

Caution: Don't force the cartridge into the printer or force the lock lever down, or you may damage the printer.



- 6** Push down the lever to lock the toner cartridge.

Note: The toner cartridge is installed securely when you cannot turn the lock lever any further.



- 7** Close cover A and confirm the message in the LCD screen.

The LCD screen will display the next cartridge that needs to be installed. Open cover A and repeat steps 3 to 7 for each of the remaining toner cartridges.

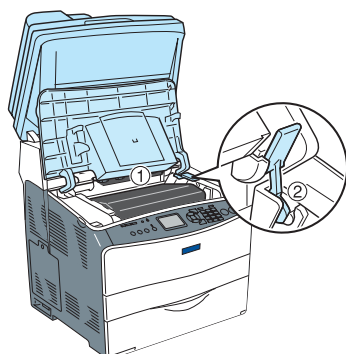
3

Install Photoconductor

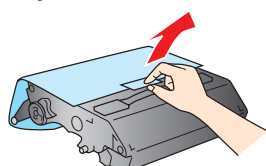
Caution: Make sure the CX11N is turned on and you have installed all the toner cartridges, as described in the previous section.

1 **Install Photoconductor** appears in the LCD screen. Lift up the scanner.

2 Lift up cover B and raise the orange lever inside, on the right.



3 Remove the photoconductor from its package and pull off the protective sheet.

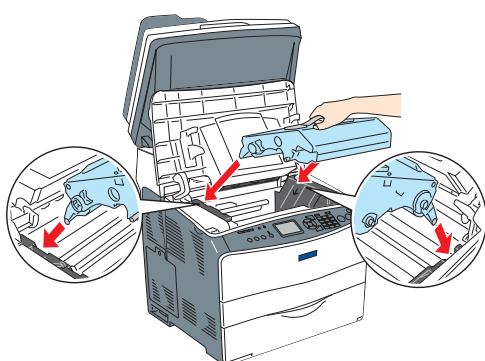


Caution: Do not touch the belt on the top of the photoconductor or the blue roller beneath it; otherwise, print quality may decrease.

Avoid exposing the photoconductor to light any longer than necessary.

Do not touch any other components inside the CX11N.

4 Hold the photoconductor by its handle and insert it into the slots marked with blue arrows inside the CX11N. Push it in until it clicks into place.



5 Flip down the orange lever, then close cover B.

6 Pull out the extension tray if necessary. Lower the scanner unit to its original position.

4

Set Fax/Printer Information

CX11NF

1 Select the Country: Press the ▲ or ▼ button to select the country, then press the ► button.

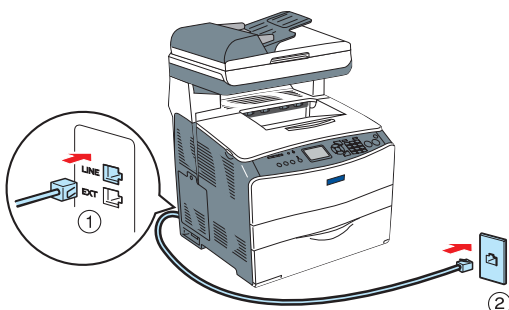
2 Select the Language: Press the ▲ or ▼ button to select the language, then press the ► button.

3 Set the Date and Time: Press the ▲ or ▼ button to select the year, month, day, hour, and minute. Press the ► button after selecting each item. The CX11NF then resets itself and reboots.

4 Turn off the CX11NF.

5 Connect an RJ-11 cord to the telephone line interface on the CX11NF and to the RJ-11 jack on the wall.

Note: An RJ-11 cord is not included with the CX11NF.



6 Turn on the CX11NF.

CX11N

1 Press the  **Setup** button.

The Setup light turns on and the LCD screen shows **Setup Mode** for a few seconds, then changes to the Setup menu screen.

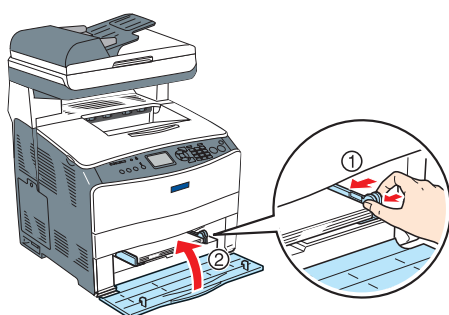
2 Press the ▼ button until **Printer Settings** is selected, then press the ► button.

3 Press the ▼ button until **Setup Menu** is selected, then press the ► button.

- 4 With **Lang = XXXX** selected, press the button.
- 5 Use the ▲ or ▼ button to select the desired language, then press the ► button.

5 Load Paper/Verify Settings

- 1 **Paper Out** appears in the LCD screen. Open the MP Tray and place a stack of up to 80 sheets of paper in the tray. Adjust the paper guide on the right so that it is snug against the stack. Then close the cover.
- 2 Press the  **Setup** button.
The Setup light turns on and the LCD screen shows **Setup Mode** for a few seconds, then changes to the Setup menu screen.
- 3 While **Printer Settings** is highlighted, press the ► button.
- 4 While **Information Menu** is highlighted, press the ► button.
- 5 While **Status Sheet** is highlighted, press the ► button.
A Status Sheet is printed.
- 6 If you have the CX11NF, place the Status Sheet face up on the Auto Document Feeder.
If you have the CX11N, place the Status Sheet face down on the document table.
- 7 Press the  **Copy** button on the control panel to enter the Copy mode.
- 8 Press the  **B&W Start** button.
The Status Sheet is copied.



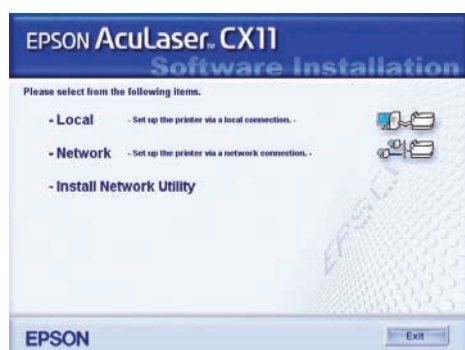
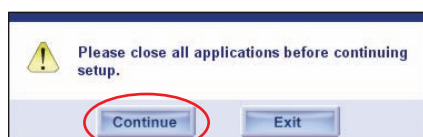
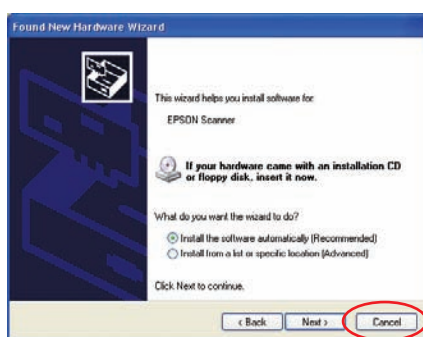
6 Install Software

CX11N as a Local Printer

See “CX11N as a Network Printer” for information on setting up the CX11N as a network printer.

Windows®

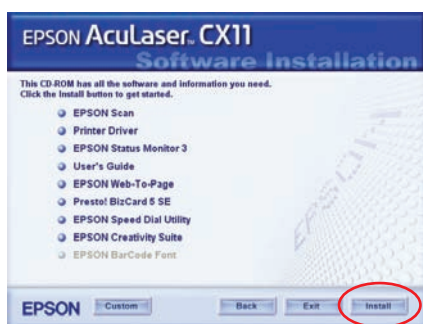
- 1 Make sure the CX11N is not connected to your computer.
Note: If you see a screen like this, click **Cancel** and disconnect the USB cable. You cannot install your software that way.
- 2 Insert the Epson CD-ROM into the CD drive of your computer.
- 3 Make sure you close all other applications. When you see the following screen, click **Continue**.
- 4 Read the license agreement that appears and click **Agree**.
- 5 For the type of installation, select **Local**.



Turn over

- 6** Click **Install**. The software is installed. Wait for the installer to install all the selected programs.

Note: If you are asked to restart your computer, click **No**.

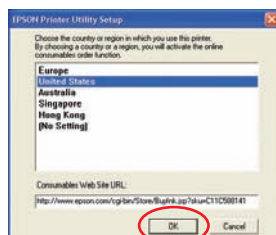


- 7** When you see this screen, connect the square end of your USB cable to the back of the CX11N and the flat end of the USB cable to your computer. (You can connect to any open port.)



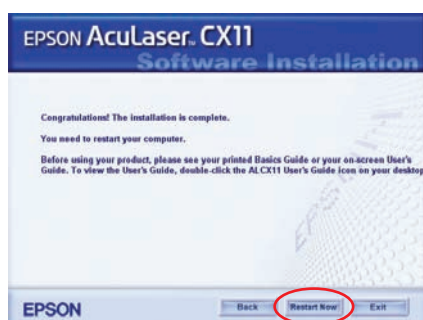
- 8** Select your country or region, then click **OK**.

- 9** When you are done installing the software, the registration screen appears. Follow the on-screen instructions to register your product.



- 10** Click **Restart Now**.

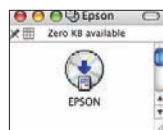
Note: If you see a message after restarting your computer indicating the Event Manager is blocked, click **Unblock**.



You are ready to print, copy, and scan.

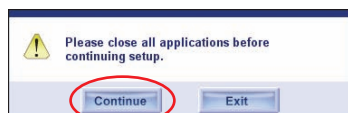
Macintosh®

- 1** Connect the square end of your USB cable to the back of the CX11N and the flat end of the USB cable to your computer.



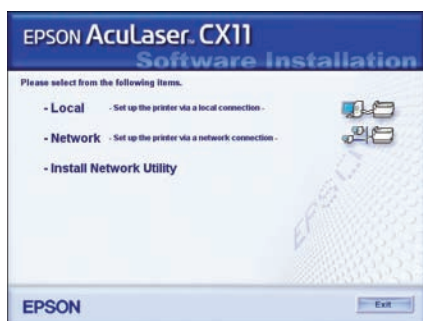
- 2** Insert the Epson CD-ROM into the CD drive of your computer. Double-click the **EPSON** icon.

- 3** Make sure you close all other applications. When you see the following screen, click **Continue**.



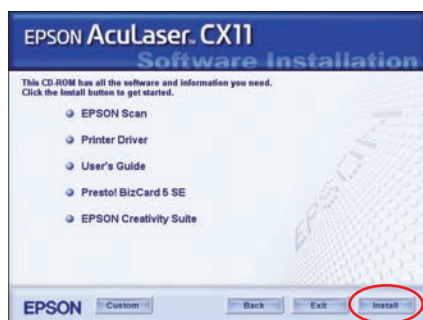
- 4** Read the license agreement that appears and click **Agree**.

- 5** For the type of installation, select **Local**.



- 6** Click **Install**. The software is installed. Wait for the installer to install all the selected programs.

- 7** When you are done installing the software, the registration screen appears. Follow the on-screen instructions to register your product.



- 8** Click **Restart Now**.

- 9** Open the **Applications** folder, then open the **Utilities** folder and double-click **Printer Setup Utility** (OS X 10.3.x or 10.4.x) or **Print Center** (OS X 10.2.x).

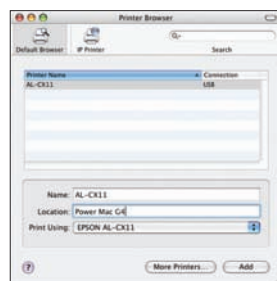
- 10** Click the **Add** button.



11 In OS X 10.4.x, select **AL-CX11**.

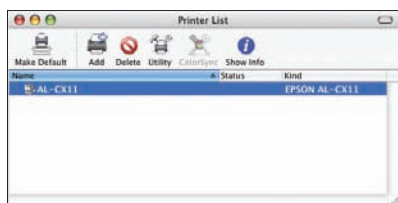
In OS X 10.2.x to 10.3.x, select **EPSON USB** and **AL-CX11**.

Note: If AL-CX11 doesn't appear, make sure it is turned on and securely connected to your Macintosh.



12 Click the **Add** button. You see the AL-CX11 in the Printer List.

13 Quit the Printer Setup Utility or Print Center.



You are now ready to print, copy, and scan.

CX11N as a Network Printer

Connect the CX11N

Note: A network cable is not included with the CX11N.

1 Make sure that your printer is turned off.

2 Connect one end of the network cable to the RJ-45 connector on the CX11N, and the other end to the network.

Caution: You must use a Category 5 shielded twisted-pair cable to prevent malfunction.

Do not connect or disconnect the network cable while the printer is on.

Do not connect the CX11N and a computer directly. Be sure to use a hub to connect the CX11N to the network.

3 Turn on the CX11N.

Caution: After turning off the printer, wait until the status lights go off before turning it back on; otherwise the network interface may not work correctly.

Set the IP Address

Dynamic

If DHCP is running on your network, an IP address is automatically assigned to the printer once it is connected. Follow these steps to view the IP address:

1 Press the  **Setup** button.

The Setup light turns on and the LCD screen shows Setup Mode for a few seconds, then changes to the Setup menu screen.

2 Press the ▼ button until **Host/IF Settings** is selected, then press the ► button.

3 Press the ▼ button until **Network Menu** is selected, then press the ► button.

4 Press the ▼ button until **Network Config** is selected, then press the ► button.

5 Press the ▼ button until **Yes** is selected, then press the ► button.

Note: By default, **Network Config** is set to **No**. After it is set to **Yes**, the next time the Network menu is viewed, the Network Config setting reverts to **No**.

6 Press the ▼ button until the **IP Address** is selected.

See “Install and Configure the Client Software (Windows Only)” to install the software on each computer that will be using the CX11N on the network.

Static

1 Press the  **Setup** button.

The Setup light turns on and the LCD screen shows Setup Mode for a few seconds, then changes to the Setup menu screen.

2 Press the ▼ button until **Host/IF Settings** is selected, then press the ► button.

3 Press the ▼ button until **Network Menu** is selected, then press the ► button.

4 Press the ▼ button until **Network Config** is selected, then press the ► button.

- 5** Press the ▼ button until **Yes** is selected, then press the ► button.
- 6** Press the ▼ button until **Get IP Address** is selected, then press the ► button.
- 7** Press the ▲ button until **Panel** is selected, then press the ► button.
- 8** For each of the following settings, press the ▼ button until it is selected, then press the ► button. Use the ▲ and ▼ buttons to set the numbers. When done press the ► button.
 - **IP Address**
 - **Subnet Mask**
 - **Gateway**

See the next section to install the software on each computer that will be using the CX11N on the network.

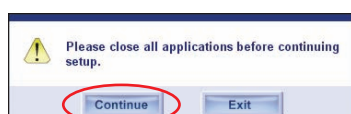
Install and Configure the Client Software (Windows Only)

Note: For Mac OS X 10.2.4 or later, see the *Basics Guide* for information on setting up a Macintosh computer to connect to the CX11N over a network.

Install Software

- 1** Insert the Epson CD-ROM into the CD drive of your computer.

- 2** Make sure you close all other applications. When you see the following screen, click **Continue**.



- 3** Read the license agreement that appears and click **Agree**.

- 4** For the type of installation, select **Local**.

- 5** Select **Custom**.



- 6** Select the following:

- **EPSON Scan**
- **Printer Driver**
- **EPSON Status Monitor 3**
- **User's Guide**

Then click **Install**.



- 7** Follow the prompts to install the software.

Note: If you are asked to restart your computer, click **No**.

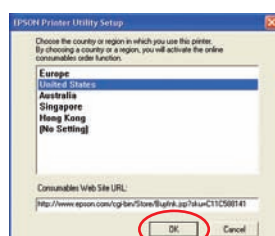
- 8** When the Epson Printer Utilities Window appears, select **EPSON AL-CX11 Advanced** and click **OK**.

- 9** When you see this screen, select **Manual**, then select **LPT1** as the printer port and click **OK**.



- 10** Select your country or region, then click **OK**.

- 11** When you are done installing the software, click **Exit** and remove the CD from your computer's CD-ROM drive.



Add Port

- 1** From the Windows Start menu, select **Settings > Printers and Faxes**.
- 2** Right-click **EPSON AL-CX11 Advanced** and select **Properties**.
- 3** Select the **Ports** tab, then click **Add Port**.
- 4** Select **Standard TCP/IP**, then click **New Port**.
The Add Standard TCP/IP Port Wizard appears.
- 5** Click **Next**.
- 6** Enter the IP Address that was assigned, then click **Next**.
- 7** Click **Finish**.
- 8** Select the IP address in the Ports list, then click **Apply**.
- 9** Restart your computer.

Epson Scan Settings

- 1
- From the Windows Start menu, select **All Programs > Epson Scan > Epson Scan Settings**.
- 2
- Set the connection to **Network**. The IP address of the CX11N appears in the list.
- 3
- Select the IP address, then click **Test**.
- 4
- Close the Epson Scan Settings.

You are now ready to print, copy, and scan.

Questions?

The *Basics Guide* tells you how to use your Epson AcuLaser CX11N and contains maintenance and troubleshooting information.

For more detailed information about your product, see your on-screen *User’s Guide*.

For more detailed information on configuring your product to work on a network, see your on-screen *Network Guide*. You need to install this guide from the Epson CD-ROM to your computer’s hard disk before referring to it. At the main installation screen, select **Install Network Utility**, then select **Network Guide** and follow the on-screen instructions.

If you have purchased the CX11NF, see your *Fax Guide* for details about sending and receiving faxes.

Epson Technical Support

Epson provides these technical support services:

- World Wide Web
From the Internet, you can reach Epson Support at **http://support.epson.com**.
- To speak to a technical support representative, dial:
Toll-free: **(800) 556-6025**, 6 AM to 6 PM, Pacific Time, Monday through Friday. An Epson Personal Identification Number is required; this can be found on your PrivateLine® card.
U.S.: **(562) 276-4350**, 6 AM to 6 PM, Pacific Time, Monday through Friday and 7 AM to 4 PM, Saturday. (Toll or long distance charges may apply.)
Canada: **(905) 709-2170**, 6 AM to 6 PM, Pacific Time, Monday through Friday. (Toll or long distance charges may apply.)
Please have the following information ready:
 - Product name (Epson AcuLaser CX11N or CX11NF)
 - Product serial number (located on the back of the printer)
 - Proof of purchase (such as a store receipt) and date of purchase
 - Computer configuration and operating system version
 - Description of the problem

Software Technical Support

Software	Telephone/Fax*	Internet and E-mail
OfficeReady Essentials	Tel: (617) 441-3171 8:30 AM–5:30 PM, Pacific Time, Monday–Friday Fax: (617) 344-5992	www.kmt.com support@kmt.com
Presto! BizCard® Presto! PageManager®	Tel: (510) 445-8616 Fax: (510) 445-8601	www.newsoftinc.com contactus@newsoftinc.com

* Toll or long distance charges may apply.