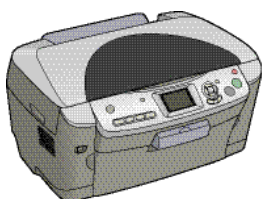# Start Here

Epson Stylus® Photo RX620

① Unpack and Assemble

1 Make sure you have all the parts shown here. If any parts are missing, contact Epson® as described on the back of this sheet.

Epson Stylus Photo RX620

Software CD-ROM
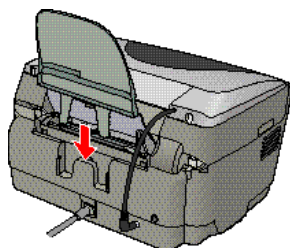
Quick Guide

Paper support
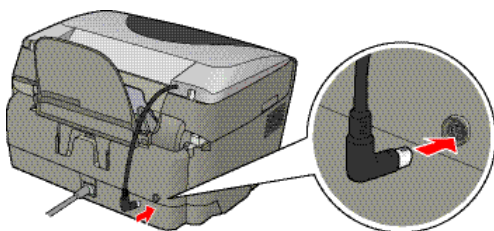
Ink cartridges (6 total)

Film and slide holder

2 Remove all the blue packing tape from the Stylus Photo RX620.

Caution: Do not remove the yellow stickers until instructed.

3 Insert the paper support.
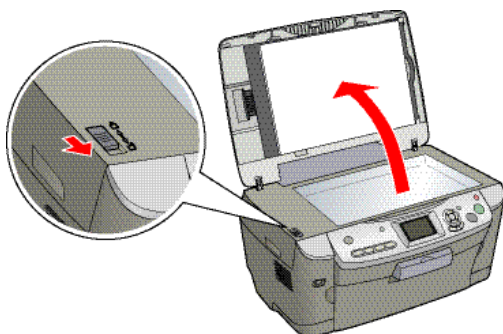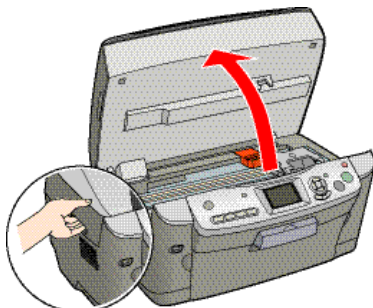
4 Connect the cable.

② Unlock

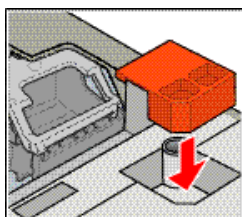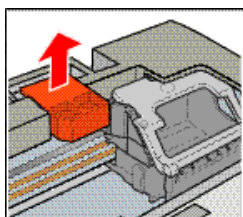**1** Open the scanner lid and remove the yellow sticker. Then unlock the scanner as shown.

Note: You can store the film holder in the scanner lid behind the white document mat.

2 Lift open the scanner section to access the printer area.

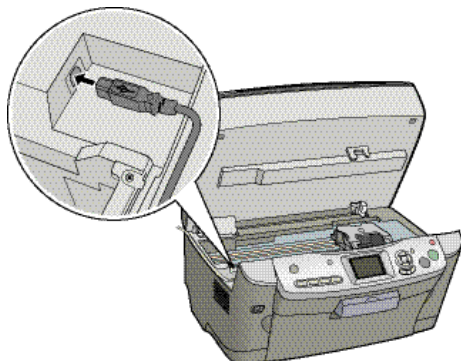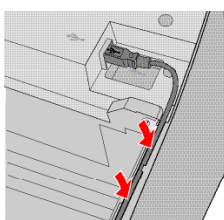**3** Remove the orange print head lock and store it as shown.

③ Connect the Cable

1 Remove the yellow sticker over the USB port and plug the square end of your USB cable into the port, as shown below.

Caution: Do not connect the cable to your computer until you have installed the software.

2 Route the cable in the channel along the side of the RX620, as shown.

④ Install Ink Cartridges

1 Plug your Stylus Photo RX620 into an electrical outlet, then press the **On** button. The green light comes on and the ink cartridge holder moves to the left.
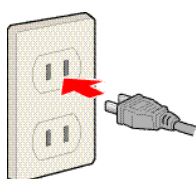
On button
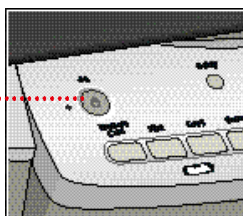
2 Open the ink cartridge holder.

3 Remove the ink cartridges from their packages

4 Insert each ink cartridge, then press it down so it clicks into place.
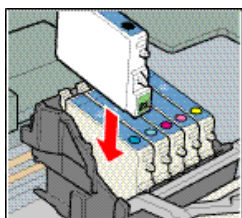
Press
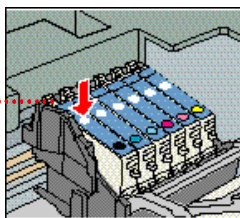
5 Close the ink cartridge holder, then close the scanner section.
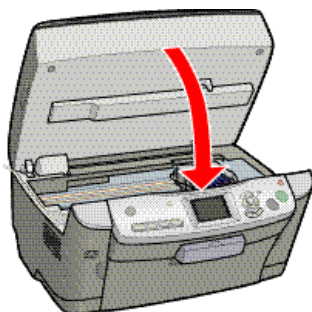
5 Press the **OK** button to start ink charging. Wait about 2 minutes until charging completes.
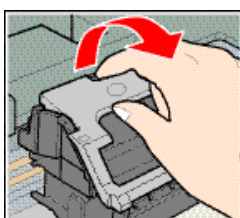
OK button ·····················

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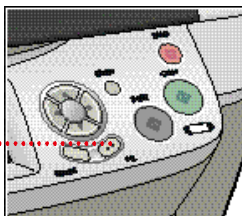
5 # Load Paper

1 Open the output tray.
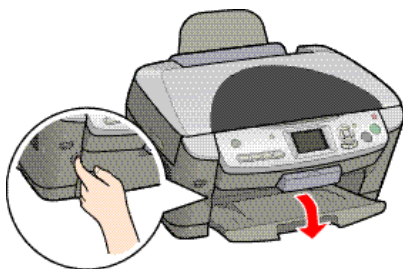
2 Flip the feeder guard forward and slide the edge guide to the left.
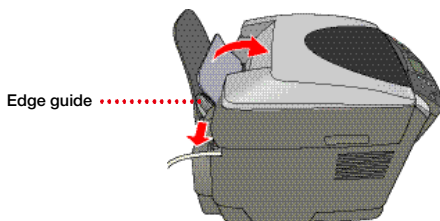
Edge guide ··············

3 Place a stack of paper against the right side of the sheet feeder. Slide the edge guide lightly against the left side of the paper.
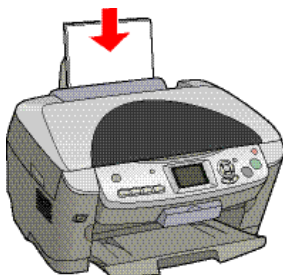
6 Install Software and Connect to Your Computer

The software works with Windows® 98SE, Me, 2000, and XP, and Macintosh® OS 9.2.x and 10.2.x to 10.3.x. Follow the steps below (for Windows), or the steps in the next column (for Macintosh).

Windows

1 Make sure the RX620 is **not** connected to your computer, then turn on your computer.

   Note: If you see several New Hardware Wizard screens, click **Cancel** for each of these screens and disconnect your RX620. You can't install your software that way.

2 Insert your RX620 software CD-ROM in your CD-ROM or DVD drive.

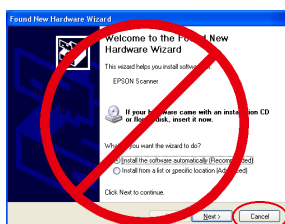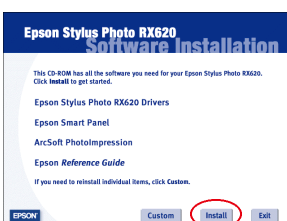   **Note:** If you're using Windows XP and you see a message asking what to do with your CD, click **Cancel**.

3 When you see this screen, then click **Install**.

   Note: If you don't see this screen, do the following:

   Windows XP: click **Start >** **My Computer**. Then double-click the Epson CD-ROM icon.

   Windows 98/Me/2000: double-click **My Computer**. Then double-click the Epson CD-ROM icon.

4 Read the license agreement, then click **Agree**. Several messages display on your screen.

5 When you see this screen, plug the flat end of the USB cable into any available USB port on your computer.
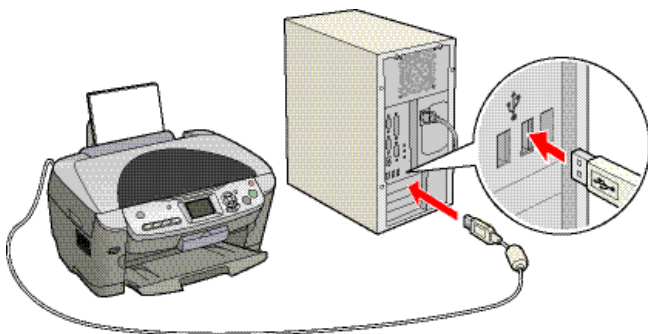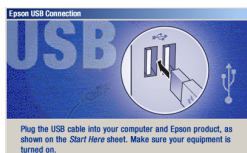
6 Click **Next** to continue the installation.

   Note: It will take several minutes to install the software. Click **Next** or **Finish**, as prompted. Don't cancel the installation.

7 When the installation is complete, print a test page, if desired. Then click **Next** to install optional software.

8 Follow the instructions on the screen to install the software. When done, click **Exit**.

9 When you see the Product Registration screen, register your RX620 as instructed, then remove the CD-ROM and restart your computer.

Now you're ready to copy, scan, and print. See the *Quick Guide* or your on-screen *Reference Guide* for instructions.

Macintosh

1   Insert your RX620 software CD-ROM into your CD-ROM or DVD drive.

2   Double-click the 🌀 **Epson**
CD-ROM icon, if necessary. Then
double-click the **Epson** installer
icon. You see this screen:

3   Click **Install**.

4   Read the license agreement, then
click **Agree**.

> **Note:** If you're installing on Macintosh OS X, enter your
> administrator name and password, if necessary.

5   **Macintosh OS X:** Continue with the following steps.

       Macintosh OS 9: Follow any on-screen instructions,
then continue with step 9.

6   Click **Install** at the EPSON Scan
Installer screen to install the
scanner portion of your software.

7   When the software finishes
installing, click **Quit**.

8   Follow the on-screen instructions to install additional software.

> **Note:** Click **Quit** when each part finishes installing.

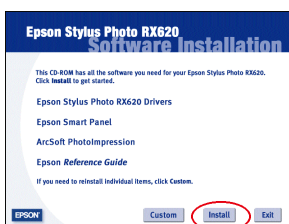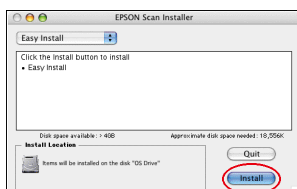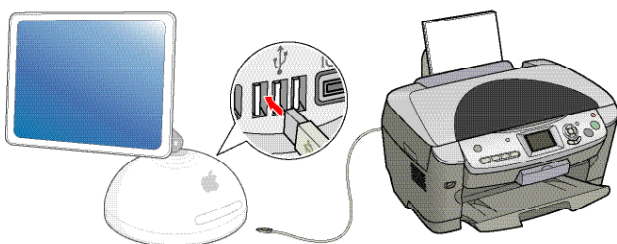*9*   When installation is complete, you see the Additional Software screen.
Follow the instructions on the screen to install the software. When
done, click **Exit**.

10   Close any open screens, remove the CD-ROM, and restart your
Macintosh.

11   Plug the flat end of the USB cable into any available USB port on your
Macintosh.

Follow the instructions below to add the RX620 to the Print Center or Printer
Setup Utility (for OS X) or the Chooser (for OS 9).

Selecting the RX620 for Mac® OS X

1   Open the OS X **Applications** folder, then open the **Utilities** folder and
start **Print Center** or the **Printer Setup Utility**.

       If you see this screen, click **Add**.
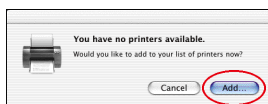
2   On the Printer List screen, click the
Add button.

3   On the next screen, select **EPSON USB** from
the pull-down menu.

4   Click **Stylus Photo RX620**.

> **Note:** If the RX620 doesn't appear, make
> sure it is turned on and securely connected
> to your Macintosh.
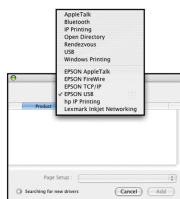
5   Click the **Add** button. You see the Stylus Photo RX620 in the
Printer List.

6   Quit Print Center or the Printer Setup Utility. Now you're ready to copy,
scan, and print. See the *Quick Guide* or your on-screen *Reference
Guide* for instructions.

Selecting the RX620 for Mac OS 9

1 Open the Chooser from the Apple® menu.

2 Select **SP RX620 Series**, then select your USB port and turn on background printing.

3 Close the Chooser. Now you're ready to copy, scan, and print. See the *Quick Guide* or your on-screen *Reference Guide* for instructions.

Any Problems?

If you are having a problem with your RX620, check the message on the control panel. Try turning the RX620 off and then back on to clear the error. If your problem is listed here, try these suggestions. For more information, see your *Quick Guide*, software Help, or on-screen *Reference Guide*.
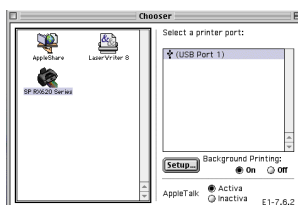
The Found New Hardware Wizard appears on your screen.	Click **Cancel** and disconnect the RX620. Install the software as described on this page.
You see an error message when you try to print or scan.	Make sure your RX620 is connected to your computer, plugged into a power source, and turned on.
The RX620 doesn't work.	Make sure you have unlocked the scanner and print head, as described in section 2. Turn the RX620 off and then on again.
	Make sure the ink cartridges are pushed all the way down.
	Make sure your RX620 software is installed correctly.

Any Questions?

Here's where to look for answers:

Epson Stylus Photo RX620 *Quick Guide*

Includes instructions on copying, printing, and scanning without a computer.

On-screen *Reference Guide*

Explains how to use your RX620 with a computer. Double-click the **Reference Guide** icon on your desktop to view the guide.

On-screen help for EPSON Smart Panel™ ArcSoft PhotoImpression™ and EPSON Scan

Click the **Help** button or question mark that appears on the screen when you're using any of these programs.

Epson Technical Support (Stylus Photo RX620 and EPSON Scan)

- **World Wide Web**
  http://support.epson.com

- **Automated Telephone Services**
  To use these services, you must have a touch tone telephone and call (800) 922-8911. Your Epson SoundAdvice℠ Express Code is **70595**. Use this code to quickly select your product in SoundAdvice.

- **To speak to a Technical Support Representative**
  Dial (562) 276-4382 (U.S.) or (905) 709-3839 (Canada), 6 AM to 6 PM, Pacific Time, Monday through Friday. Toll or long distance charges may apply.

Software Technical Support

Software	Telephone and Fax	Internet and E-mail
EPSON Smart Panel	(510) 445-8616 Fax: (510) 445-8601	www.newsoftinc.com tech@newsoftinc.com
ArcSoft PhotoImpression	(510) 440-9901 8:30 AM to 5:30 PM, Pacific Time, Monday–Friday Fax: (510) 440-1270	www.arcsoft.com/techmain support@arcsoft.com

Need Ink and Paper?

For the best prints and copies, use genuine Epson ink and paper. You can buy them from your local retailer or from the Epson Store℠ at (800) 873-7766, or visit www.epsonstore.com (U.S. sales only). In Canada, please call (800) 463-7766 for dealer referral.

T048120
Black Ink
Cartridge

T048220
Cyan Ink
Cartridge

T048320
Magenta Ink
Cartridge

T048420
Yellow Ink
Cartridge

T048520
Light Cyan
Ink Cartridge

T048620
Light Magenta
Ink Cartridge

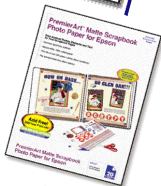**Note:** A color ink multipack is also available (T048920).

Premium Glossy Photo Paper
Heavyweight paper with a high gloss finish that lets you create borderless photos with no perforated edges. Available in 4 x 6, 5 x 7, 8 x 10, and Letter sizes.
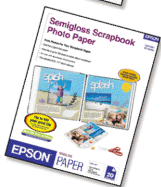
Matte Paper Heavyweight
Perfect for high-quality photo reprints and enlargements.

PremierArt™ Matte Scrapbook Photo Paper for Epson
Ideal for printing beautiful-quality matte photos and scrapbook-safe elements.

Semigloss Scrapbook Photo Paper
Perfect for printing satin-finish photos that stand out against the traditional matte background of your scrapbook pages.