

Start Here

EPSON Stylus® C64

1 Unpack

- 1** Make sure you have all the parts shown here. If any parts are missing, contact EPSON as described on the back of this sheet.



Printer



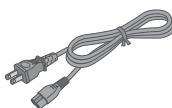
Software
CD-ROM



Quick Guide



Paper support

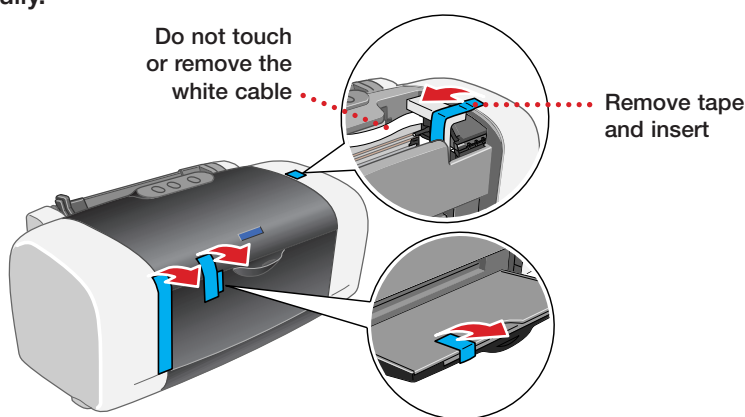


Power cord

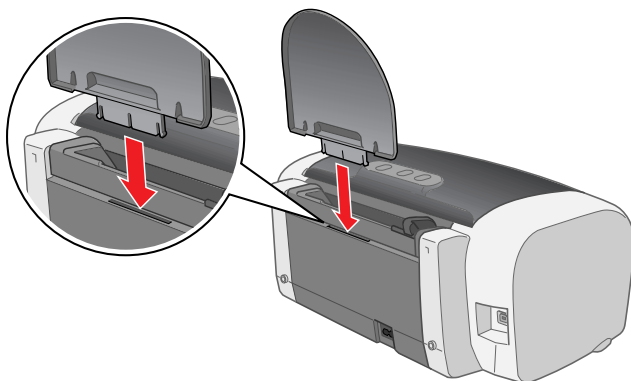


Ink cartridges

- 2** Remove any tape and packing material inside and around the printer. The tape may be in slightly different places on your printer, so check carefully.

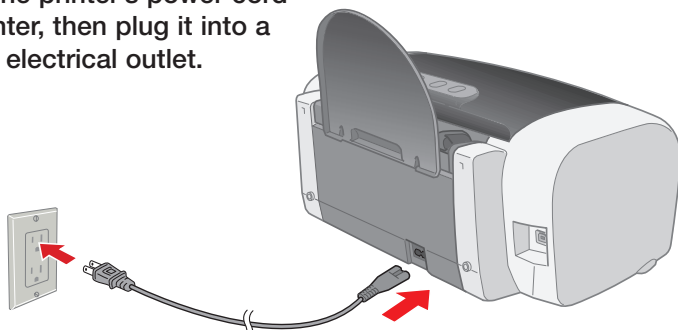


- 3** Slide the paper support into the slot on the back of the sheet feeder. The paper support should fit securely.



2 Power On

- 1** Connect the printer's power cord to the printer, then plug it into a grounded electrical outlet.



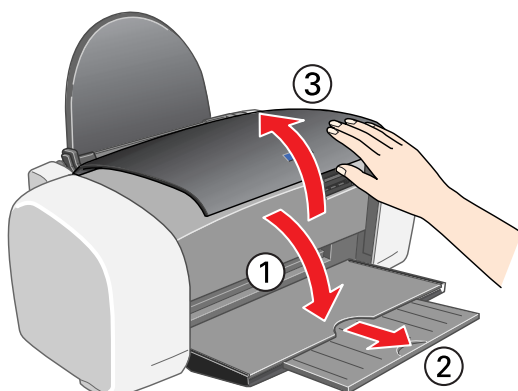
- 2** Press the printer's power button until the green power light comes on.

Caution: Use only the printer's power button to turn the printer on and off.

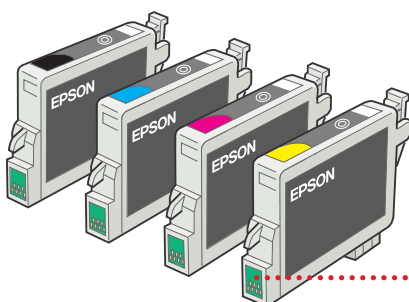
3

Install Ink Cartridges

- 1 Lower the printer's output tray, pull out the extension and open the cover.



- 2 Shake the package of ink cartridges four or five times. Then remove the cartridges from the package. (Don't shake them after removing the packaging.)



Do not touch the green circuit boards or remove any labels

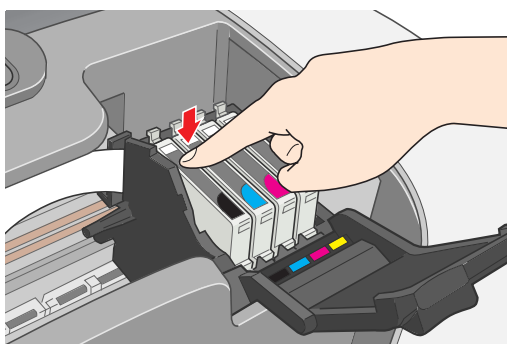
- 3 Open the cartridge cover.



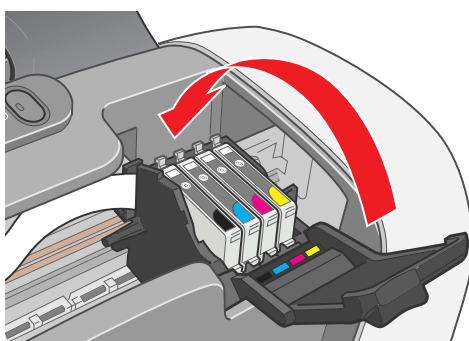
- 4 Lower each ink cartridge into its holder with the green circuit board facing the front.

Then gently push each ink cartridge down until it is firmly seated.

The color of the cartridge label should match the marker on the holder.

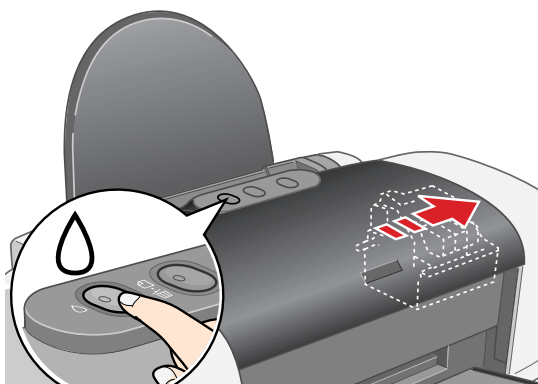


- 5 Close the cartridge cover.



continue

- 6** Press the  ink button and close the printer cover.



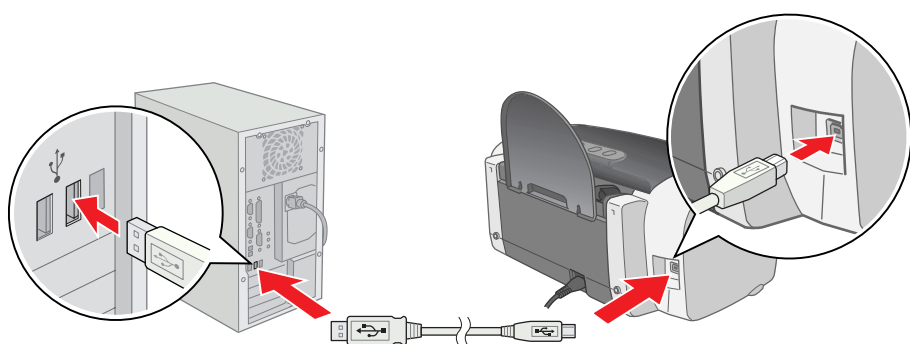
The green  power light flashes as your printer charges ink for several seconds.

Caution: Don't turn off the printer while the green  power light is flashing, unless the printer hasn't moved or made noise for more than 5 minutes.

4

Connect the Printer

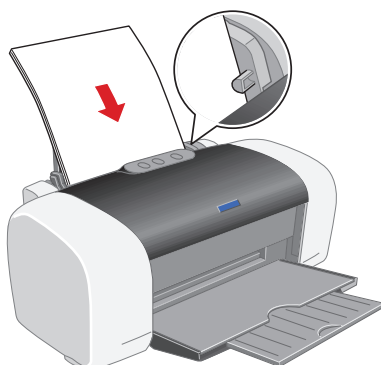
- 1** Make sure your computer is turned off. Keep it turned off until section 6, "Install Software."
- 2** Plug the  square end of the cable into the USB port on your printer.
- 3** Plug the  flat end of the cable into any available USB port on your computer.



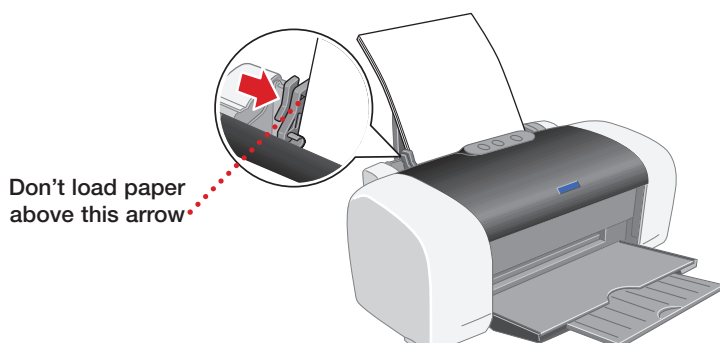
5

Load Paper

- 1** Fan a few sheets of paper and place them against the right edge guide. Make sure the paper is under the tabs on the edge guides.



- 2** Press in the side of the left edge guide and slide it against the paper, but not too tightly.



Don't load paper above this arrow

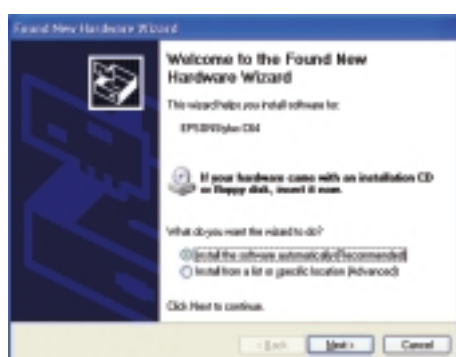
Install Software

Windows®

Follow the steps below to install the software for your operating system.

Windows XP

- 1** Make sure your printer is connected and turned on. Then turn on your computer.
- 2** Wait for Windows to detect your printer and display a screen like this:



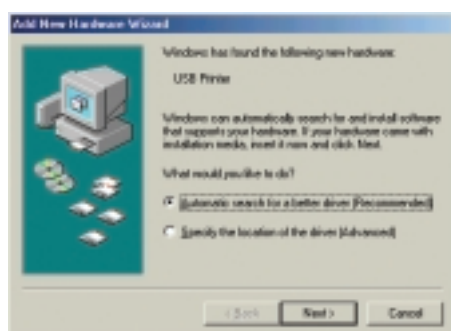
DON'T CLICK ANY BUTTONS ON THIS SCREEN.

Note: If a screen like this doesn't appear, make sure your printer is turned on and connected.

- 3** Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.
- Your printer software installs automatically and various messages appear on the screen.
- 4** When installation halts, click **Finish**.
 - 5** You see the license agreement. Read the agreement and click **Agree**.
- You see the Options Menu. Continue with the instructions in “Finishing Windows Installation” to complete the software installation.

Windows Me and 98

- 1** Make sure your printer is connected and turned on. Then turn on your computer.
- 2** Wait for Windows to detect your printer and display a screen like this:



DON'T CLICK ANY BUTTONS ON THIS SCREEN.

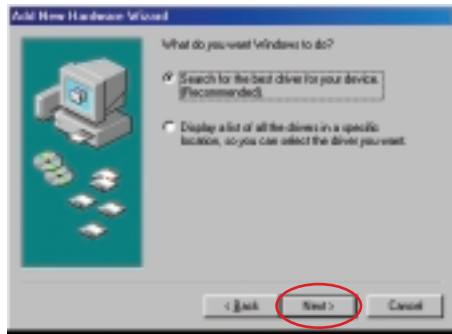
Note: If a screen like this doesn't appear, make sure your printer is turned on and connected.

- 3** Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.
- 4** Click **Next** on the Add New Hardware Wizard Screen. (In Windows Me, you may not need to click **Next**.)

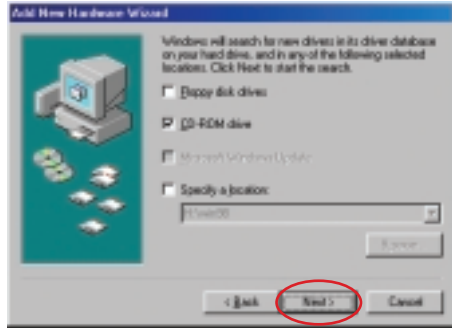
Me If you're using Windows Me, go to step 9.

98 If you're using Windows 98, continue with step 5.

- 5** Click the **Search for** option, then click **Next**.



- 6** Click **CD-ROM** drive, then click **Next**. Make sure **Specify a location** is not checked.



- 7** At the next screen, click **Next**. Installation proceeds automatically.

- 8** When installation halts, click **Finish**.

- 9** Your computer detects your printer again. Do one of the following:

Me Click **Next** on the next screen. The **Add Printer Wizard** screen appears; click **Finish**.

98 Click **Next** on each of the four screens that follow.

- 10** When installation halts, click **Finish**.

- 11** You see the license agreement. Read the agreement and click **Agree**.

You see the **Options Menu**. Continue with the instructions in “Finishing Windows Installation” in the next column to complete the software installation.

Windows 2000

- 1** Make sure your printer is connected and turned on. Then turn on your computer.

- 2** Wait for Windows to detect your printer and display a screen like this:



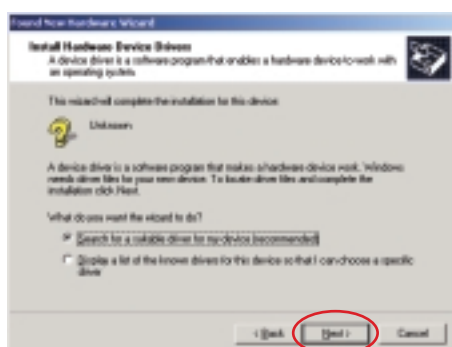
DON'T CLICK ANY BUTTONS ON THIS SCREEN.

Note: If a screen like this doesn't appear, make sure your printer is turned on and connected.

- 3** Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.

- 4** Click **Next** on the **Found New Hardware Wizard** Screen.

- 5** Click the **Search for** option, then click **Next**.



continue

- 6** Click **CD-ROM drive**, then click **Next**. Make sure Specify a location is not checked.
- 7** At the next screen, click **Next**. Installation proceeds automatically.
- 8** When installation halts, click **Finish**.
- 9** You see the license agreement. Read the agreement and click **Agree**.
You see the Options Menu. Continue with the instructions in “Finishing Windows Installation” to complete the software installation.

Finishing Windows Installation

- 1** Make sure you have paper loaded in the printer. Then click **Print a Test Page** to check that your printer is set up correctly.



- 2** Click **Install EPSON Software Film Factory** and follow the instructions on the screen.
- 3** Click **Install Printer Manual and Movies** and follow the instructions on the screen to install the EPSON Printer Information Center on your desktop.
Note: You need a browser—such as Microsoft Internet Explorer 4.0 or later or Netscape Navigator® 4.0 or later—to view the guide.
- 4** When you're finished, click **Exit** to close the Options Menu.
- 5** When you see the EPSON Product Registration screen, register your printer as instructed, then remove the EPSON CD.

You're ready to print! See your *Quick Guide* for details.

Macintosh

Note: To print from Macintosh Classic applications as well as OS X applications, follow the steps below in OS X, then restart your Macintosh in OS 9 and follow the steps below again.

- 1** Make sure your printer is connected and turned on. Then turn on your computer.
- 2** Put the EPSON CD in your CD-ROM or DVD drive and wait a few seconds for the CD to be recognized.
- 3** If the CD-ROM window doesn't open automatically, double-click the **EPSON CD-ROM** icon. Then double-click the  **EPSON** installer.
- 4** You see the license agreement. Read the agreement and click **Agree**.
- 5** You see the Main Menu. Click **Install Printer Driver**. In Mac OS X, enter your administrator password and click **OK**.



- 6** Follow the instructions on the screen to install the software and restart your Macintosh.

- 7** After your Macintosh restarts, double-click the **EPSON** CD-ROM icon (if necessary). Then double-click the  **EPSON** installer.
 - 8** Click **Install EPSON Software Film Factory** and follow the instructions on the screen.
 - 9** Click **Install Printer Manual and Movies** and follow the instructions on the screen to install the EPSON Printer Information Center on your desktop.
- Note:** You need a browser—such as Microsoft Internet Explorer 4.0 or later or Netscape Navigator® 4.0 or later—to view the guide.
- 10** When you're finished, click **Exit** to close the Options Menu.
 - 11** When you see the EPSON Product Registration screen, register your printer as instructed, then remove the EPSON CD.

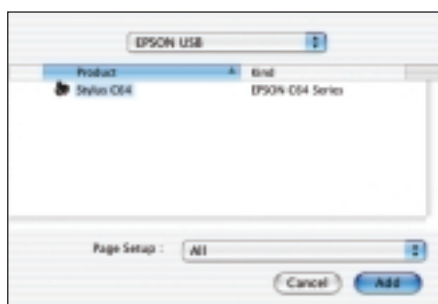
Continue with the instructions below for your operating system.

Mac OS X

- 1** Open the **Applications** folder on your hard drive, then open the **Utilities** folder and select **Print Center**.
- 2** Select **Stylus C64** in the Printer List window and click the **Add** icon.

Note: If you don't see your printer in the Printer List, make sure the printer is turned on and connected.

- 3** Select **EPSON USB** from the pull-down list, click **Stylus C64**, then select **All** from the Page Setup drop-down list.
- 4** Click **Add**. You see the printer list with the Stylus C64 and Stylus C64(Sheet Feeder - Borderless) printer options.



- 5** Close the Print Center.

You're ready to print! See your *Quick Guide* for details.

Mac OS 9.x or Earlier

- 1** Open the Apple menu and select **Chooser**.
- 2** Click the **C64 Series** icon, click your USB port, and turn on Background printing.
- 3** Close the Chooser.

You're ready to print! See your *Quick Guide* for details.

Problems?

If your problem is listed here, try these suggestions. For more information, see your software Help, your *Quick Guide* or your on-screen EPSON Printer Information Center.

You don't see the Found (or Add) New Hardware screen when installing the Windows printer software.

Make sure your printer is on and the USB cable is securely connected to your printer's USB port. If you still don't see the screen, try connecting your printer to a different USB port on your computer.

The red  paper light is on (nothing prints).

If paper is out, load more paper and press the  paper button to resume printing.

If paper is jammed, press the  paper button to eject it.

If the paper doesn't eject, turn off the printer, open the cover, and pull the paper out from the front. Then reload paper, turn the printer on, and press the  paper button.

Paper jams frequently.

Use new, smooth, high-quality paper. Don't load paper above the arrow mark inside the left edge guide. Place paper behind the tabs. Slide the left edge guide against the paper, but not too tightly.

Questions?

Here's where to look for answers:

On-screen EPSON Printer Information Center

Double-click the **EPSON Printer Information Center** icon on your desktop to view Print Show Animations and your EPSON *User's Guide*.

On-screen Help for EPSON Software™ Film Factory™

Click the **Help** button or question mark that appears on the screen when you're using the program. You can also go to **Start > Programs** (or **All Programs**) > **Film Factory > Getting Started Guide**.

EPSON Technical Support

• World Wide Web

For the Internet, you can reach EPSON Support at <http://support.epson.com>. Here you can download drivers and other files, look at product documentation and troubleshooting information, and receive technical advice through e-mail.

• Automated Telephone Services

A variety of automated help services are available 24 hours a day, 7 days a week. To use these services, you must have a touch tone telephone and call **(800) 922-8911**. Your EPSON SoundAdviceSM Express Code is **70435**. Use this code to quickly select the EPSON Stylus C64 in SoundAdvice.

How To Get Paper and Ink

Use genuine EPSON inks and paper to get the best results from your EPSON printer! You can purchase ink cartridges, paper, and accessories from your local retailer or from the EPSON StoreSM at **(800) 873-7766**, or visit www.epsonstore.com (U.S. sales only). In Canada, please call **(800) 463-7766** for dealer referral.

Look for these cartridges and paper:



T044120

Black Ink
Cartridge

T044220

Cyan Ink
Cartridge

T044320

Magenta Ink
Cartridge

T044420

Yellow Ink
Cartridge



Premium Bright White Paper

Premium Bright White Paper has a sleek, ultra-smooth surface, and 108+ brightness. This paper delivers crisp black text and vivid, colorful images. It's perfect for everyday printing—especially two-sided documents.



Double-Sided Matte Paper

Double-Sided Matte Paper is coated on both sides with a flat matte finish for photographic quality output. It's the ideal media when you need high-quality double-sided printing for brochures, newsletters, or flyers.



DuraBrite Ink Glossy Photo Paper

DuraBrite[®] Ink Glossy Photo Paper is a high-gloss, heavyweight paper that is optimized for use with DuraBrite inks. This paper is perfect for reprints, snapshots, and enlargements. Also available in 4 x 6" size.