EdenPURE®

HeatCast Infrared Heater



User Manual

PLEASE READ AND SAVE THESE INSTRUCTIONS

Model No.: A5964

Welcome

Thanks for choosing the EdenPURE® HeatCast Infrared Heater. Before using, please read the following instructions carefully.

Contents

Introduction 1

Specifications 1

Control Panel 2

Instructions 2

Warnings 3

Notes 3

Maintenance 4

Troubleshooting 5

Warranty 5

Introduction

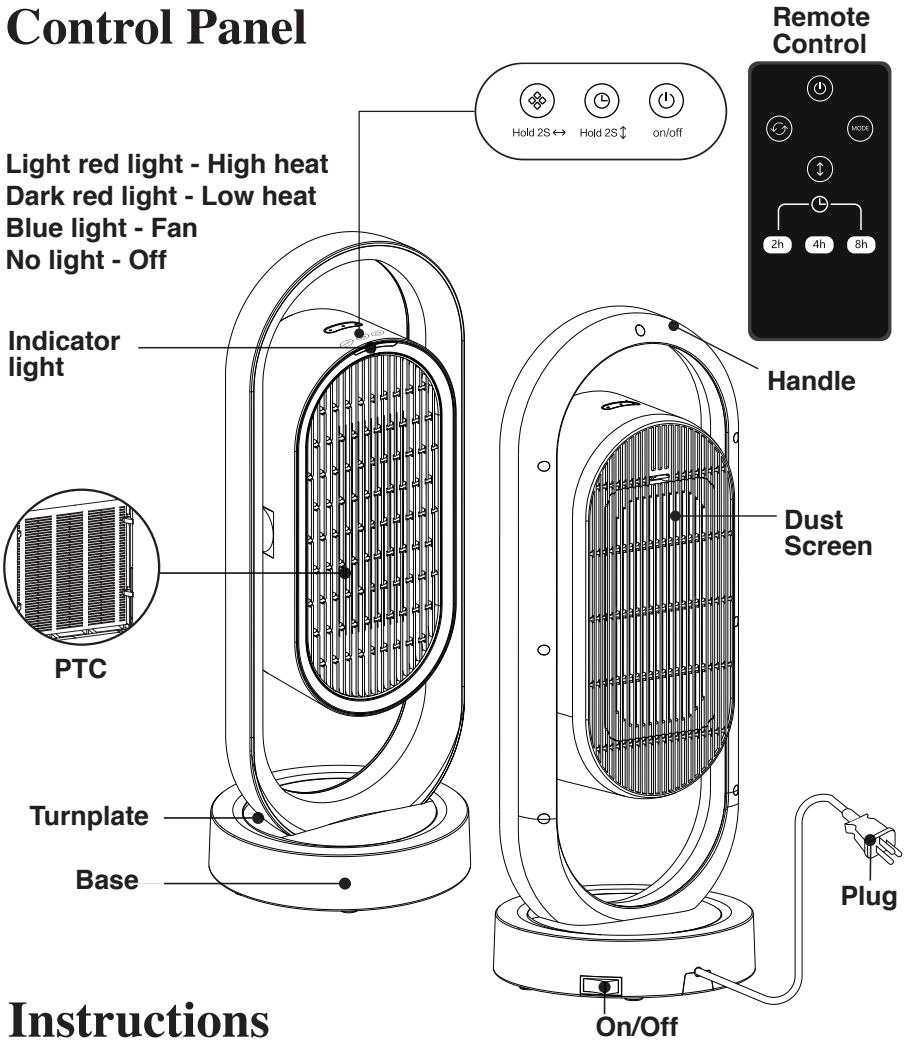
The EdenPURE® HeatCast comes equipped with easy, touch button operation on the unit, as well as a remote control. It puts out a lot of air, while running quietly. It has a tip-over switch, which shuts the unit off if it were to tip over. The HeatCast can be set to oscillate to provide heating/cooling over a wide area. It has a carrying handle at the top, so it is portable and can be moved from room to room.

The GEN40 uses a PTC thermal unit, which heats up quickly but does not have an open flame, so it is suitable for home and office use.

Specifications

Name: HeatCast	Rated voltage: 120V
Model: A5964	Rated Power: 1500W
Electric shock class: II	Rated frequency: 60Hz

Control Panel



Instructions

Please check to make sure all parts are intact before use.

1. Press the on/off switch on the base of the unit. The unit will be in stand-by mode.
2. Touch the POWER button on the top of the unit or on the remote control and you will hear a click. The unit will turn on in high heat mode. The indicator light will be red. Touch the POWER button again to turn the unit off. It will continue to run for several seconds to purge the warm air out of it.
3. After turning the unit on, you can change modes by touching the "MODE" button on the remote. The modes are High Heat, Low Heat and Fan.

4. If you want the unit to oscillate, touch and hold the "⊛" button on the unit for 2 seconds or touch the "⟳" button on the remote. The unit will then oscillate left and right. To turn the oscillation off, touch and hold the "⊛" button on the unit for 2 seconds or touch the "⟳" button on the remote.

5. To have the unit swing back and forth, touch and hold the "◷" button on the top of the machine for 2 seconds or touch the "↕" button on the remote. The unit will then swing back and forth. To turn the swing function off, touch and hold the "◷" button on the top of the unit for 2 seconds or touch the "↕" button on the remote.

6. The timer can be set for either 2, 4 or 8 hours. To set the timer, touch the "◷" button on the top of the unit once for 2 hours, twice for 4 hours and three times for 8 hours. A red light will indicate the amount of time you've selected. Or, touch the "◷" button on the remote to toggle between 2, 4 and 8 hours.

7. If the unit is set to turn off from the timer function, it will automatically remember the timer length from the last time it was turned on and will revert to that time period.

8. The panel on the unit and the remote control can be used interchangeably, as they are synchronized.

Warnings

Don't cover the heater to prevent it from overheating.

Don't touch the protection grill in front of the thermal unit. It may get warm.

Don't block air inlets. Keep at least 6 inches of air space between furniture and the unit.

Notes

1. Before using the unit, please make sure that you have a 110v outlet to plug the unit into.

2. If the power cord becomes damaged, contact the manufacturer immediately to have the cord replaced.

3. Don't put the unit near curtains or anything that can be sucked into the unit.

4. Make sure the unit is placed on a flat stable surface.

5. Don’t use the unit in a flammable environment. Keep it away from flammable objects.
6. The protection grill is used to separate the thermal unit from the user. If the protection grill is damaged, contact the manufacturer to have it replaced. Do not continue to use the unit.
7. When not using the unit for longer periods of time, make sure it is turned off and unplugged from the outlet.
8. Make sure you unplug the unit before moving it to another area.
9. Do not twist or pull the cord from the outlet. Remove it holding the end of the plug.
10. Do not place the unit in a place where it may lean more than 10 degrees and do not lay it on it’s side while using.
11. To avoid getting burned, do not touch the protection panel when the unit is in use.
12. Turn the power off before unplugging the unit.
13. Don’t unplug the unit with wet hands.
14. Don’t use the unit around water such as in bathtubs, around sinks or around swimming pools.
15. Don’t put your fingers into the protection grill while the unit is turned on.
16. Keep out of reach of children.
17. If the unit becomes dirty, turn it off, unplug it and clean it with a soft cloth and gentle soap. Don’t clean with abrasive substances.

Maintenance

Turn the unit off before performing any type of maintenance.

1. Clean any dirt that may be on the unit immediately. Otherwise it may fade or damage the unit.
2. Clean only with a soft cloth and gentle soap or detergent.
3. To clean the dust screen, remove the back cover and take it out. Rinse it and make sure it’s completely dry. Then replace it and the back cover.
4. Only clean the outside of the unit. Never clean the thermal unit. After cleaning the unit, store it in the box in a dry place.
5. Don’t spray water directly into the unit.

Troubleshooting

MALFUNCTION	REASONS	SOLUTION
Heater won't turn on	The cord isn't plugged in to the outlet	Check the plug
	The power button is not on	Check the power button
	Damage to the main body	Contact the manufacturer for maintenance
	Heater is placed on thick, uneven carpet	Place heater on flat solid surface
The heater won't turn off	Bad connection of power button	Check the power button
	Damage to the main body	Contact the manufacturer for maintenance
	Damage to the circuit board	
Abnormal noise from the fan	Foreign object in the fan	Clear the foreign object
Indicator light is off	The indicator light is damaged	Contact the manufacturer for maintenance

Warranty

This HeatCast comes with a One Year Limited Component Warranty. If your unit does not appear to be working properly contact our service center by calling 1-800-225-6595. Prior to your call, we encourage you to visit our service related website www.edenpuresupport.com for troubleshooting tips and service instructions if needed.

EdenPURE®
7584 Whipple Avenue NW
North Canton, OH 44720

To place an order call 1-800-360-1070 or visit www.edenpure.com.

©2026 EdenPURE® I-5965 BR12452R-1