



## UCONNECT 4 WITH 7 INCH DISPLAY

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# SAFETY AND GENERAL INFORMATION

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**SAFETY GUIDELINES****WARNING!**

**ALWAYS drive safely with your hands on the steering wheel. You have full responsibility and assume all risks related to the use of the Uconnect features and applications in this vehicle. Only use Uconnect when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.**

Ensure that all persons read this manual carefully before using the system. It contains instructions on how to use the system in a safe and effective manner.

**Do NOT attach any object to the touchscreen, doing so can result in damage to the touchscreen.**

Please read and follow these safety precautions. Failure to do so may result in injury or property damage.

- Glance at screen only when safe to do so. If prolonged viewing of the screen is required, park in a safe location and set the parking brake.
- Stop use immediately if a problem occurs. Failure to do so may cause injury or damage to the product. Return it to an authorized dealer to repair.

- Ensure the volume level of the system is set to a level that still allows you to hear outside traffic and emergency vehicles.

**Safe Usage Of The Uconnect System**

- Read all instructions in this manual carefully before using your system to ensure proper usage!
- Your system is a sophisticated electronic device. Do not let young children use your system.
- Permanent hearing loss may occur if you play your music or the system at loud volumes. Exercise caution when setting the volume on your system.
- Keep drinks, rain and other sources of moisture away from your system. Besides damage to your system, moisture can cause electric shocks as with any electronic device.

**NOTE:** Many features of this system are speed dependent. For your own safety, it is not possible to use some of the touchscreen features while the vehicle is in motion.

## Exposure To Radio Frequency Radiation

The internal wireless radio operates within guidelines found in radio frequency safety standards and recommendations, which reflect the consensus of the scientific community. The radio manufacturer believes the internal wireless radio is safe for use by consumers. The level of energy emitted is far less than the electromagnetic energy emitted by wireless devices such as mobile phones. However, the use of wireless radios may be restricted in some situations or environments, such as aboard airplanes. If you are unsure of restrictions, you are encouraged to ask for authorization before turning on the wireless radio.

## Care And Maintenance

### Touchscreen

- Do not press the touchscreen with any hard or sharp objects (pen, USB stick, jewelry, etc.) which could scratch the touchscreen surface!
- Do not spray any liquid or caustic chemicals directly on the screen! Use a clean and dry micro fiber lens cleaning cloth in order to clean the touchscreen.

- If necessary, use a lint-free cloth dampened with a cleaning solution, such as isopropyl alcohol or an isopropyl alcohol and water solution ratio of 50:50. Be sure to follow the solvent manufacturer's precautions and directions.

## CYBERSECURITY

Your vehicle may be a connected vehicle and may be equipped with both wired and wireless networks. These networks allow your vehicle to send and receive information. This information allows systems and features in your vehicle to function properly.

Your vehicle may be equipped with certain security features to reduce the risk of unauthorized and unlawful access to vehicle systems and wireless communications. Vehicle software technology continues to evolve over time and FCA US LLC, working with its suppliers, evaluates and takes appropriate steps as needed. Similar to a computer or other devices, your vehicle may require software updates to improve the usability and performance of your systems or to reduce the potential risk of unauthorized and unlawful access to your vehicle systems.

The risk of unauthorized and unlawful access to your vehicle systems may still exist, even if the most recent

version of vehicle software (such as Uconnect software) is installed.

### **WARNING!**

- It is not possible to know or to predict all of the possible outcomes if your vehicle's systems are breached. It may be possible that vehicle systems, including safety related systems, could be impaired or a loss of vehicle control could occur that may result in an accident involving serious injury or death.
- **ONLY** insert media (e.g., USB, SD card, or CD) into your vehicle if it came from a trusted source. Media of unknown origin could possibly contain malicious software, and if installed in your vehicle, it may increase the possibility for vehicle systems to be breached.
- As always, if you experience unusual vehicle behavior, take your vehicle to your nearest authorized dealer immediately.

### **NOTE:**

- FCA US LLC or your dealer may contact you directly regarding software updates.
- To help further improve vehicle security and minimize the potential risk of a security breach, vehicle owners should:
  - Routinely check [www.driveuconnect.com/support/software-update.html](http://www.driveuconnect.com/support/software-update.html) (U.S. Residents) or [www.driveuconnect.ca](http://www.driveuconnect.ca) (Canadian Residents) to learn about available Uconnect software updates.
  - Only connect and use trusted media devices (e.g. personal mobile phones, USBs, CDs).

# INTRODUCTION

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## UCONNECT 4 WITH 7-INCH DISPLAY SYSTEM



**NOTE:** Uconnect screen images are for illustration purposes only and may not reflect exact software for your vehicle

### 1. Radio

Press the “Radio” button on the touchscreen to enter Radio Mode. The different tuner modes; AM, FM and SXM can be selected by pressing the corresponding buttons on the touchscreens in Radio Mode.

### 2. Media

Press the “Media” button on the touchscreen to access media sources such as: USB Device, AUX, and Bluetooth as long as the requested media is present.

### 3. Climate

Refer to Climate Controls in your vehicle’s Owner’s Manual for further details.

### 4. Apps

Press the “Apps”  button on the touchscreen to access Smartphone and Connected vehicle options.

### 5. Controls

Press the “Controls” button on the touchscreen to adjust the heated & vented seats, heated & vented steering wheel (If Equipped).

### 6. Phone

Press the “Phone” button on the touchscreen to access the Uconnect Phone feature.

### 7. Settings

Press the Settings button on the touchscreen to access the Uconnect Settings menu.



## IDENTIFYING YOUR RADIO



### Key Features

The following features are present:

- 7.0" Touchscreen
- Hands-free/Bluetooth
- USB port, AUX jack — If Equipped
- Touchscreen Climate Controls
- SiriusXM Satellite Radio with 1 year Trial Included — If Equipped

## UCONNECT 4 SETTINGS

Press the “Settings” button on the bottom bar of the touchscreen, or press the “Uconnect  ” button on the touchscreen, then press the “Settings ” button on the touchscreen to display the menu setting screen. In this mode, the Uconnect system allows you to access all of your programmable features.

### NOTE:

- Only one settings menu may be selected at a time.
- Depending on the vehicles options, available feature settings may vary.

When making a selection, press the button on the touchscreen to enter the desired mode. Once in the desired mode, press and release the preferred setting until a check-mark appears next to the setting, showing that setting has been selected. Once the setting is complete, either press the Back Arrow button on the touchscreen to return to the previous menu, or press the “X” button on the touchscreen to close out of the settings screen. Pressing the Up or Down Arrow button on the right side of the screen will allow you to toggle up or down through the available settings.

Refer to “Uconnect Settings” in “Multimedia” in the Owner’s Manual for further information.



# RADIO MODE

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## RADIO CONTROLS

The radio is equipped with the following modes:

- AM
- FM
- SiriusXM Satellite Radio (if equipped)

Press the Radio button on the touchscreen, bottom left corner, to enter the Radio Mode. The different tuner modes; AM, FM, and SXM, can then be selected by pressing the corresponding buttons in the Radio mode.

### Volume/Power Control

Push the Volume/Power control knob to turn off the screen and mute the radio. Push the Volume/Power control knob a second time to turn the screen back on and unmute the radio.

The electronic volume control turns continuously (360 degrees) in either direction, without stopping. Turning the Volume/Power control knob clockwise increases the volume, and counterclockwise decreases it.

### Tune/Scroll Control

When the audio system is turned on, the sound will be set at the same volume level as last played.

Turn the rotary Tune/Scroll control knob clockwise to increase or counterclockwise to decrease the radio station frequency. Push the Enter/Browse button to choose a selection.

### Screen Close

The X button on the touchscreen at the top right, provides a means to close the Direct Tune Screen. The Direct Tune Screen also auto closes if no activity occurs within a few seconds.

### Seek And Direct Tune Functions

The Seek Up and Down functions are activated by pressing the double arrow buttons on the touchscreen to the right and left of the radio station display, or by pressing the left “Steering Wheel Audio Control” (if equipped) up or down.

### Seek Up▶▶

Press and release the “Seek Up” ▶▶ button on the touchscreen to tune the radio to the next listenable station or channel. During a Seek Up function, if the radio reaches the starting station after passing through the entire band two times, the radio will stop at the station where it began.

## Fast Seek Up

Press and hold the “Seek Up”  button on the touchscreen to advance the radio through the available stations or channels at a faster rate, the radio stops at the next available station or channel when the button on the touchscreen is released.

## Seek Down

Press and release the “Seek Down”  button on the touchscreen to tune the radio to the next listenable station or channel. During a Seek Down function, if the radio reaches the starting station after passing through the entire band two times, the radio will stop at the station where it began.

## Fast Seek Down

Press and hold the “Seek Down”  button on the touchscreen to advance the radio through the available stations or channel at a faster rate, the radio stops at the next available station or channel when the button on the touchscreen is released.

## Direct Tune

Press the “Tune” button on the touchscreen located at the bottom of the radio screen. The Direct Tune button on the

touchscreen is available in AM, FM and SXM radio modes and can be used to direct tune the radio to a desired station or channel.

Press the available number button on the touchscreen to begin selecting a desired station. Once a number has been entered, any numbers that are no longer possible (stations that cannot be reached) will become deactivated/grayed out.

## Undo

You can backspace an entry by pressing the bottom left  on the touchscreen.

## OK

Once the last digit of a station has been entered, press the OK button and the Direct Tune screen will close and the system will automatically tune to that station.

The selected Station or Channel number is displayed in the Direct Tune text box.

## SETTING PRESETS

The Presets are available for all Radio Modes, and are activated by pressing any of the six “Preset” buttons on the touchscreen, located at the top of the screen.

When you are receiving a station that you wish to commit into memory, press and hold the desired numbered button on the touchscreen for more than two seconds or until you hear a confirmation beep.

The Radio stores up to 12 presets in each of the Radio modes. A set of six presets are visible at the top of the radio screen.

You can switch between the two radio presets by pressing the “arrow button” located in the upper right of the radio touchscreen.

### **Browse In AM/FM**

When in either AM or FM, the Browse Screen provides a means to edit the Presets List and is entered by pushing the ENTER/BROWSE button.

### **Scrolling Preset List**

Once in the Browse Presets screen, you can scroll the preset list by rotation of the TUNE/SCROLL knob, or by pressing the “Up and Down” arrow keys, located on the right of the screen.

### **Preset Selection From List**

A Preset can be selected by pressing any of the listed Presets, or by pushing the ENTER/BROWSE button on the TUNE/SCROLL knob to select the currently highlighted Preset.

When selected, the radio tunes to the station stored in the Preset and returns to the main radio screen.

### **Deleting Presets**

A Preset can be deleted in the Presets Browse screen by pressing the “Trash Can” icon for the corresponding Preset.

### **Return To Main Radio Screen**

You can return to the Main Radio Screen, by pressing the “X” button on the touchscreen when in the Browse Presets screen.

## **SIRIUSXM SATELLITE RADIO MODE — IF EQUIPPED**

SiriusXM Satellite Radio uses direct satellite-to-receiver broadcasting technology to provide clear, coast to coast radio content. SiriusXM is a subscription based service.

## SiriusXM All Access Package

All satellite radio equipped vehicles come with a one year trial to the SiriusXM All Access package, providing over 160 channels of the best programming for all the places life takes you.

- In your vehicle — You'll get every channel available on your radio, including all the premium programming like Howard Stern, every NFL game, every MLB game, every NASCAR race, Oprah Radio, and more.
- On the go — With a SiriusXM Internet Radio subscription included with the All Access trial, you'll get SiriusXM on your computer, smartphone, or tablet. Including:
  - A huge On Demand catalog
  - Xtra Channels featuring SiriusXM Latino – a collection of Spanish-language channels
  - MySXM – allowing you to personalize your favorite music channels

Go to [siriusxm.com/getallaccess](http://siriusxm.com/getallaccess) for more information

SiriusXM services require subscriptions, sold separately after the 12-month trial included with the new vehicle purchase. If you decide to continue your service at the end

of your trial subscription, the plan you choose will automatically renew and bill at then-current rates until you call SiriusXM at 866-635-2349 to cancel. See SiriusXM Customer Agreement for complete terms at [www.siriusxm.com](http://www.siriusxm.com). All fees and programming subject to change. Our satellite service is available only to those at least 18 and older in the 48 contiguous USA and D.C. Our SiriusXM satellite service is also available in PR (with coverage limitations). Our Internet radio service is available throughout our satellite service area and in AK. © 2021 SiriusXM Radio Inc. Sirius, XM and all related marks and logos are trademarks of SiriusXM Radio Inc. Service available in Canada; see [www.siriusxm.ca](http://www.siriusxm.ca).

This functionality is only available for radios equipped with a Satellite receiver. In order to receive satellite radio, the vehicle needs to be outside with a clear view to the sky.

If the screen shows Acquiring Signal, you might have to change the vehicle's position in order to receive a signal. In most cases, the satellite radio does not receive a signal in underground parking garages or tunnels.

## No Subscription

Radios equipped with a Satellite receiver, require a subscription to the SiriusXM Service. When the Radio does not have the necessary subscription, the Radio is able to receive the Pre-View channel only.

## Acquiring SiriusXM Subscription

To activate the SiriusXM Satellite Radio subscription, U.S. residents call:

1-800-643-2112

Canadian residents call:

1-877-438-9677

**NOTE:** You will need to provide the SiriusXM ID (RID) located at the bottom of the Channel 0 screen.

The Satellite Mode is activated by a press of the “SXM” button on the touchscreen.

When in Satellite mode:

- The SXM button on the touchscreen is highlighted.
- The SiriusXM Presets are displayed at the top of the screen.

- The Genre is displayed below the Presets Bar.
- The SiriusXM Channel Number is displayed in the center.
- The Program Information is displayed at the bottom of the Channel Number.
- The SiriusXM function buttons are displayed below the Program Information.

Tuning is done by operating the Tune Knob or by Direct Tune, similar to other Radio Bands, see Presets, browse, Tune Knob, and Direct Tune.

In addition to the tuning Operation functions common to all Radio modes, the replay, Traffic/Weather Jump, and fav button functions are available in SiriusXM Mode.

## Replay

The replay function provides a means to store and replay up to 22 minutes of music audio and 48 minutes of talk radio. Once the channel is switched, content in replay memory is lost.

Press the “Replay” button on the touchscreen. The play/pause, rewind/forward and live buttons will display at the top of the screen, along with the replay time.



You can exit by pressing the “Replay” button on the touchscreen, any time during the Replay mode.

### **Play/Pause**

Press the “Pause/Play” button on the touchscreen to pause the playing of live or rewind content at any time. Play can be resumed again by pressing of the “Pause/Play” button on the touchscreen.

### **Rewind**

Press the “RW” button on the touchscreen to rewind the content in steps of five seconds. Pressing the “RW” button on the touchscreen for more than two seconds rewinds the content. The Radio begins playing the content at the point at which the press is released.

### **Forward**

Each press of the “FW” button on the touchscreen forwards the content in steps of five seconds. Forwarding of the content can only be done when the content is previously rewind, and therefore, can not be done for live content. A continuous press of the “FW” button on the touchscreen also forwards the content. The Radio begins playing the content at the point at which the press is release.

### **Live**

Press the “Live” button on the touchscreen to resume playing of Live content.

### **Favorites**

Press the “fav.” button on the touchscreen to activate the favorites menu, which will time out in five seconds in absence of user interaction.

You can exit the Favorites Menu by a press of the “X” in the top right corner.

The favorites feature enables you to set a favorite artist, or song that is currently playing. The Radio then uses this information to alert you when either the favorite song, or favorite artist are being played at any time by any of the SiriusXM Channels.

The maximum number of favorites that can be stored in the Radio is 50.

**Fav. Artist:** While the song is playing to set a Favorite Artist, press the “fav.” button on the touchscreen and then the Fav. Artist button on the touchscreen.

**Fav. Song:** While the song is playing to set a Favorite Song, press the “fav.” button on the touchscreen and then the Fav Song button on the touchscreen.

## Browse In SXM

Press the “Browse” button on the touchscreen to edit Presets, Favorites, Game Zone, and Jump settings, along with providing the SiriusXM Channel List.

This Screen contains many sub menus. You can exit a sub menu to return to a parent menu by pressing the “Back Arrow.”

### All

Press the “All” button at the left of the Browse Screen.

### Channel List

Press the Channel List, or Genre, to display all the SiriusXM Channel Numbers. You can scroll the Channel list by pressing the “Up and Down arrows”, located on the right side of the screen. Scrolling can also be done by operating the TUNE/SCROLL knob.

### Genre

Press the “Genre” button on the touchscreen to display a list of Genres. You can select any desired Genre by pressing the “Genre” list, the Radio tunes to a channel with the content in the selected Genre.

## Presets

Press the “Presets” button located at the left of the Browse screen.

You can scroll the Presets list pressing the up and down arrows located at the right side of the screen. Scrolling can also be done by operating the TUNE/SCROLL knob as well.

### Preset Selection

A Preset can be selected by pressing any of the listed “Presets”, or by pushing the ENTER/BROWSE button on the TUNE/SCROLL knob to select the currently highlighted Preset. When selected, the Radio tunes to the station stored in the Preset, and returns to the main Radio screen.

### Deleting A Preset

A Preset can be deleted in the Presets Browse screen by pressing the “Trash Can” Icon for the corresponding Preset.

### Favorites

Press the “Favorites” button located at the left of the Browse screen.

The Favorites menu provides a means to Edit the Favorites list and to configure the Alert Settings, along with providing a list of Channels currently airing any of the items in the Favorites list.

You can scroll the Favorites list by pressing the “Up and Down” arrows located at the right side of the screen. Scrolling can also be done by operating the TUNE/SCROLL knob as well.

### **Remove Favorites**

Press the “Remove Favorites” tab at the top of the screen. Press the “Delete All” button on the touchscreen to delete all of the Favorites or press the “Trash Can” icon next to the Favorite to be deleted.

### **Alert Settings**

Press the “Alert Setting” tab at the top of the screen. The Alert Settings menu allows you to choose from a Visual alert or Audible and Visual alert when one of your favorites is airing on any of the SiriusXM channels.

### **Game Zone**

Press the “Game Zone” button, located at the left of the Browse screen. This feature provides you with the ability to select teams, edit the selection, and set alerts.

### **On Air**

Press the “On-Air” tab at the top of the screen. The On-Air list provides a list of Channels currently airing any of the items in the Selections list, and pressing any of the items in the list tunes the radio to that channel.

### **Select Teams**

Press the “Select Teams” button on the touchscreen to activate the League Scroll list. Press the chosen league and a scroll list of all teams within the league will appear, then you can select a team by pressing the corresponding box. A check mark appears for all teams that are chosen.

### **Remove Selection**

Press the “Remove Selection” tab at the top of the screen. Press the “Delete All” button on the touchscreen to delete all of the Selections or press the “Trash Can Icon” next to the Selection to be deleted.

### **Alert Settings**

Press the “Alert Setting” tab at the top of the screen. The Alert Settings menu allows you to choose from “Alert me to on-air games upon start” or “Alert upon score update” or both when one or more of your selections is airing on any of the SiriusXM channels.

## Featured

Press the “Featured” button, located on the left of the Browse screen. This feature provides a list of your featured favorite stations.

## AUDIO

Press the “Audio” button on the Satellite Radio main menu, or within the Settings main menu, to activate the Audio settings screen to adjust Balance & Fade, Equalizer, Speed Adjusted Volume, Loudness, AUX Volume Offset, Auto Play, and Radio Off With Door.

You can return to the Radio screen by pressing the “X” located at the top right.

## Balance & Fade



Press the “Balance & Fade” button on the touchscreen to Balance audio between the front speakers or fade the audio between the rear and front speakers.

Pressing the “Front,” “Rear,” “Left,” or “Right” buttons or press and drag the red Speaker Icon to adjust the Balance/Fade.

## Equalizer



Press the “Equalizer” button on the touchscreen to activate the Equalizer screen.

Press the “+” or “-” buttons, or by pressing and dragging over the level bar for each of the equalizer bands. The level value, which spans between plus or minus nine, is displayed at the bottom of each of the Bands.

## Speed Adjusted Volume



Press the “Speed Adjusted Volume” button on the touchscreen to activate the Speed Adjusted Volume screen.

The Speed Adjusted Volume is adjusted by selecting from “Off,” “1,” “2” or “3.” This alters the automatic adjustment of the audio volume with variation to vehicle speed. Volume increases automatically as speed increase to compensate for normal road noise.

## Surround Sound — If Equipped

Press the “On” button on the touchscreen to activate Surround Sound. Press “Off” to deactivate this feature.

When Surround Sound is On, you can hear audio coming from every direction as in a movie theatre or home theatre system.



## Loudness



Press the “On” button on the touchscreen to activate Loudness. Press “Off” to deactivate this feature.

When Loudness is On, the sound quality at lower volumes improves.

## AUX Volume Offset



Press the “AUX Volume Offset” button on the touchscreen to activate the AUX Volume Offset screen.

The AUX Volume Offset is adjusted by pressing of the “+” and “-” buttons. This alters the AUX input audio volume. The level value, which spans between plus or minus three, is displayed above the adjustment bar.

## Auto Play



Press the “Auto Play” button on the touchscreen to activate the Auto Play screen.

The Auto Play feature has two settings “On” and “Off.” With Auto Play on, music will begin to play from a connected device, immediately after it is connect to the radio.

## Radio Off With Door



Press the “Radio Off With Door” button on the touchscreen to activate the Radio Off With Door screen.

The Radio Off With Door feature, when activated, keeps the radio on until the driver or passenger door is opened, or when the Radio Off Delay selected time has expired.



# MEDIA MODE

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## USB/IPOD MODE

### Overview

USB/iPod Mode is entered by either inserting a USB device or iPod and cable into the USB Port or by pressing the “Select Source” button on the left side of the display, and then selecting USB 1, or USB 2 (if equipped).

### Seek Up ►►/Seek Down◄◄

Press and release the Seek Up ►► button on the touchscreen for the next selection on the USB device/iPod. Press and release the Seek Down ◄◄ button on the touchscreen to return to the beginning of the current selection, or to return to the beginning of the previous selection if the USB device/iPod is within the first three seconds of the current selection.

### Browse

Press the “Browse” button on the touchscreen to display the browse window. The left side of the browse window displays a list of ways you can browse through the contents of the USB device/iPod. If supported by the device, you can browse by Folders, Artists, Playlists, Albums, Songs, etc. Press the desired button on the left side of the screen. The center of the browse window shows items and it’s

sub-functions, which can be scrolled by pressing the “Up” and “Down” buttons to the right. The Tune/Scroll knob can also be used to scroll.

### Media Mode

Press the “Media” button on the touchscreen to select the desired audio source: USB.

### Repeat

Press the “Repeat” button on the touchscreen to toggle the repeat functionality. The Repeat button on the touchscreen is highlighted when active. The Radio will continue to play the current track, repeatedly, as long as the repeat is active. Press the “Repeat” button on the touchscreen a second time to turn this feature off.

### Shuffle

Press the “Shuffle” button on the touchscreen to play the selections on the USB/iPod device in random order to provide an interesting change of pace. Press the “Shuffle” button on the touchscreen a second time to turn this feature off.

## Info

Press the “Info” button on the touchscreen to display the current track information. Press the “Info” button on the touchscreen a second time to cancel this feature.

## Tracks

Press the “Tracks” button on the touchscreen to display a pop up with the Song List. The currently playing song is indicated by an arrow and lines above and below the song title. When in the “Tracks” List screen you can rotate the Tune/Scroll knob to highlight a track (indicated by the line above and below the track name) and then push the Enter/Browse knob to start playing that track.

Pressing the “Tracks” button on the touchscreen while the pop up is displayed will close the pop up.

## Audio

Refer to Radio Mode for adjusting the audio settings.

## AUX MODE

### Overview

AUX (Auxiliary Mode) is entered by inserting an AUX device using a cable with a 3.5 mm audio jack into the AUX port or by pressing the AUX button on the left side of the display.

### Inserting Auxiliary Device

Gently insert the Auxiliary device cable into the AUX Port. If you insert an Auxiliary device with the ignition ON and the radio ON, the unit will switch to AUX mode and begin to play when you insert the device cable.

### Controlling The Auxiliary Device

The control of the auxiliary device (e.g., selecting playlists, play, fast forward, etc.) cannot be provided by the radio; use the device controls instead. Adjust the volume with the Volume/Mute rotary knob, or with the volume of the attached device.

**NOTE:** The radio unit is acting as the amplifier for audio output from the Auxiliary device. Therefore if the volume control on the Auxiliary device is set too low, there will be insufficient audio signal for the radio unit to play the music on the device.

## Media Mode

Press the “Media” button on the touchscreen to select the desired audio source: AUX.

## Audio

Refer to Radio Mode for adjusting the audio settings.

## BLUETOOTH MODE

### Overview

Bluetooth Streaming Audio (BTSA) or Bluetooth Mode is entered by pairing a Bluetooth device, containing music, to the Uconnect System.

Before proceeding, the Bluetooth device must be paired to the Uconnect Phone to communicate with the Uconnect System.

**NOTE:** See the pairing procedure in the Uconnect Phone section for more details.

To access Bluetooth mode, press the “Select Source” button on the left side of the display, and then select “Bluetooth”.



### Seek Up ►► / Down◄◄

Press and release the “Right Arrow” ►► button on the touchscreen for the next selection on the Bluetooth device. Press and release the “Left Arrow” ◄◄ button on the touchscreen to return to the beginning of the current selection, or return to the beginning of the previous selection if the Bluetooth device is within the first second of the current selection.

## Media Mode

Press the “Media” button on the touchscreen to select the desired audio source: Bluetooth.

## Tracks

If the Bluetooth device supports this feature, press the “Tracks” button on the touchscreen to display a pop up with the Song List. The currently playing song is indicated by a red arrow and lines above and below the song title.

Pressing the “Tracks” button on the touchscreen while the pop up is displayed will close the pop up.

## Audio

Refer to Radio Mode for adjusting the audio settings.

## ANDROID AUTO & APPLE CARPLAY — IF EQUIPPED

### Android Auto

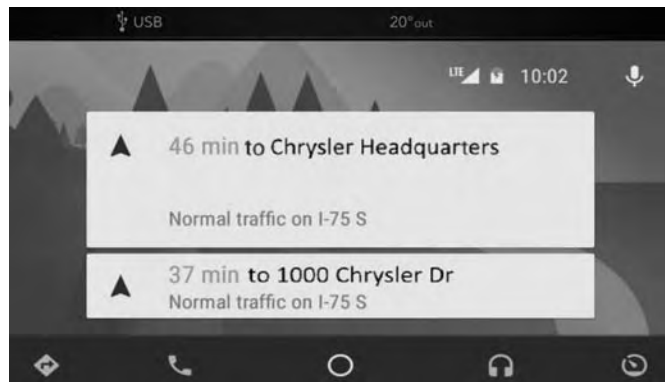
**NOTE:** Feature availability depends on your carrier and mobile phone manufacturer. Some Android Auto features may or may not be available in every region and/or language.

Android Auto is a feature of your Uconnect system, and your Android 5.0 Lollipop, or higher, powered smartphone with a data plan, that allows you to project your smartphone and a number of its apps onto the touchscreen radio display. Android Auto automatically brings you useful

information, and organizes it into simple cards that appear just when they are needed. Android Auto can be used with Google’s best-in-class speech technology, the steering wheel controls, the knobs and buttons on your radio faceplate, and the radio display’s touchscreen to control many of your apps. To use Android Auto follow the following procedure:

1. Download the Android Auto app from the Google Play store on your Android-powered smartphone.
2. Connect your Android powered smartphone to one of the media USB ports in your vehicle. If the Android Auto app was not downloaded, the first time you plug your device in, the app will begin to download.

**NOTE:** Be sure to use the factory-provided USB cable that came with your phone, as aftermarket cables may not work.

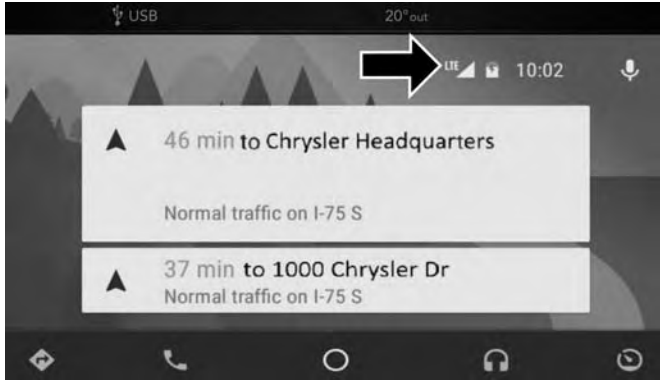


3. Once the device is connected and recognized, the “Phone” icon on the drag & drop menu bar changes to the Android Auto Icon.

Once Android Auto is up and running on your Uconnect system, the following features can be utilized using your smartphone’s data plan:

- Google Maps for navigation
- Google Play Music, Spotify, iHeart Radio, etc. for music
- Handsfree Calling, and Texting for communication
- Hundred of compatible apps

**NOTE:** To use Android Auto, make sure you are in an area with cellular coverage. Android Auto may use cellular data and your cellular coverage is shown in the upper right corner of the radio screen.



**NOTE:** Requires compatible smartphone running Android™ 5.0 Lollipop or higher and download app on Google Play. Android, Android Auto and Google Play are trademarks of Google Inc.

## Maps

Push and hold the VR button on the steering wheel or tap the microphone icon to ask Google to take you to a desired destination by voice. You can also touch the Navigation icon in Android Auto to access Google Maps.

**NOTE:** If the VR button is not held, and is only pushed, the built-in Uconnect VR prompts you and any navigation command said launches the built-in Uconnect navigation system.

While using Android Auto, Google Maps provides voice-guided:

- Navigation
- Live traffic information
- Lane guidance

4



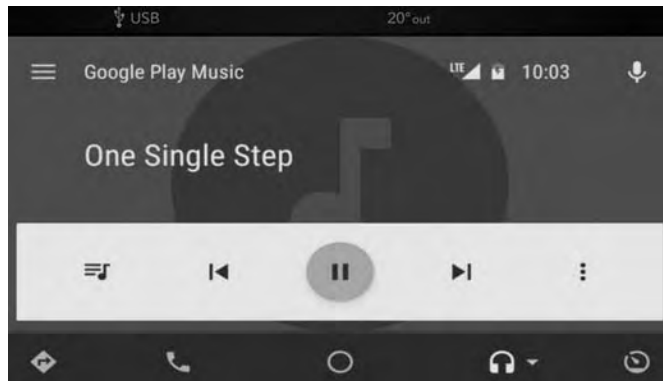
For further information, refer to [www.android.com/auto/](http://www.android.com/auto/) (U.S. Residents) [https://www.android.com/intl/en\\_ca/auto](https://www.android.com/intl/en_ca/auto) (Canadian Residents).

For further information on the navigation function, please refer to <https://support.google.com/android> or <https://support.google.com/androidauto/>.

### Music

Android Auto allows you to access and stream your favorite music with apps like Google Play Music, iHeartRadio, and Spotify. Using your smartphone's data plan, you can stream endless music on the road.

**NOTE:** Music apps, playlists, and stations must be set up on your smartphone prior to using Android Auto, for them to work with Android Auto.



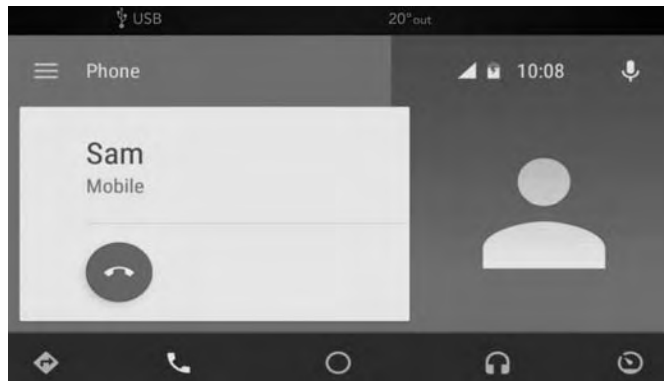
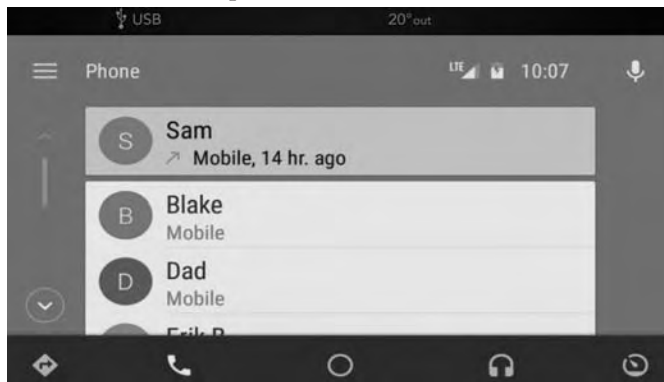
**NOTE:** To see the metadata for the music playing through Android Auto, select the Uconnect System's media screen.

For further information refer to <https://support.google.com/androidauto>.



## Communication

With Android Auto connected, press and hold the VR button on the steering wheel to activate voice recognition specific to the Android Auto. This will allow you to send and reply to text messages, have incoming text messages read out loud, and place and receive hands-free calls.



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## Apps

The Android Auto App will display all the compatible apps that are available to use with Android Auto, every time it is launched. You must have the compatible app downloaded, and you must be signed in to the app for it to work with Android Auto. Refer to [g.co/androidauto](http://g.co/androidauto) to see the latest list of available apps for Android Auto.

## Apple CarPlay Integration

**NOTE:** Feature availability depends on your carrier and mobile phone manufacturer. Some Apple CarPlay features may or may not be available in every region and/or language.

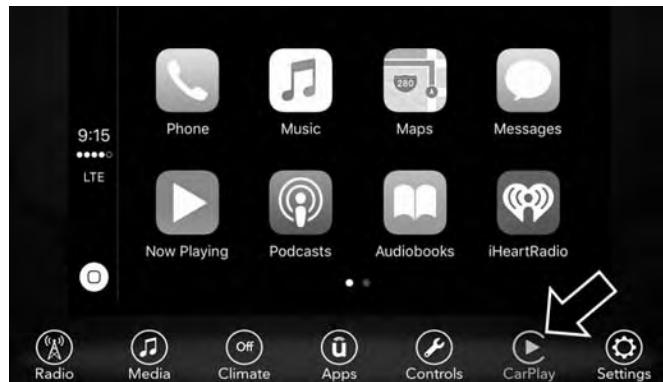
Uconnect works seamlessly with Apple CarPlay, the smarter, more secure way to use your iPhone in the car, and stay focused on the road. Use your Uconnect Touchscreen display, the vehicle's knobs and controls, and your voice with Siri to get access to Apple Music, Maps, Messages, and more.

To use CarPlay, make sure you are using iPhone 5 or later, have Siri enabled in Settings, ensure your iPhone is unlocked for the very first connection only, and then use the following procedure:

1. Connect your iPhone to one of the media USB ports in your vehicle.

**NOTE:** Be sure to use the factory-provided Lightning cable that came with your phone, as aftermarket cables may not work.

2. Once the device is connected and recognized, the "Phone" icon on the drag & drop menu bar changes to the CarPlay Icon.

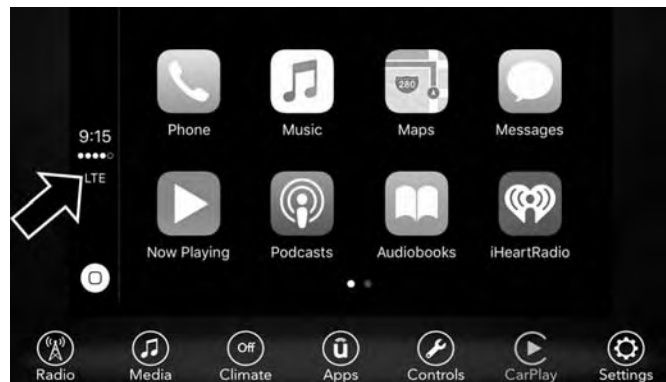


Once CarPlay is up and running on your Uconnect system, the following features can be utilized using your iPhone's data plan:

- Phone
- Music

- Messages
- Maps

**NOTE:** To use CarPlay make sure that cellular data is turned on, and that you are in an area with cellular coverage. Your data and cellular coverage is shown on the left side of the radio screen.



**NOTE:** Requires compatible iPhone. See dealer for phone compatibility. Data plan rates apply. Vehicle user interface is a product of Apple®. Apple CarPlay is a trademark of Apple Inc. iPhone is a trademark of Apple Inc., registered in the US and other countries. Apple terms of use and privacy statements apply.

## Phone

4



# Phone

With CarPlay, press and hold the VR button on the steering wheel to activate a Siri voice recognition session. You can also press and hold the Home button within CarPlay to start talking to Siri. This allows you to make calls or listen to voice mail as you normally would using

Siri on your iPhone.

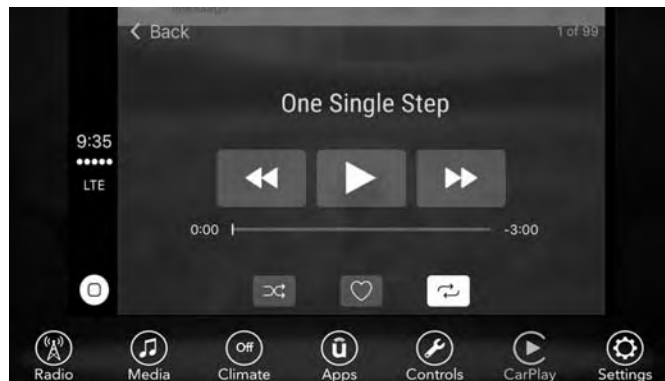
**NOTE:** Only temporarily pushing the VR button on the steering wheel launches a built-in VR session, not a Siri session, and it will not function with CarPlay.

## Music



### Music

CarPlay allows you to access all your artists, playlists, and music from iTunes. Using your iPhone's data plan, you can also use select third party audio apps including music, news, sports, podcasts and more.



## Messages



### Messages

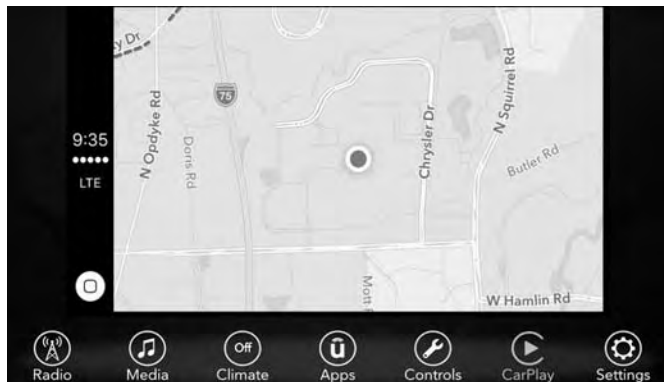
Just like Phone, CarPlay allows you to use Siri to send or reply to text messages. Siri can also read incoming text messages, but driver's will not be able to read messages, as everything is done via voice.

## Maps



### Maps

To use your Apple Maps for navigation on your Uconnect system, launch CarPlay, and push and hold the VR button on the steering wheel to use Siri to set your desired destination. Alternatively, choose a Nearby destination by pressing Destinations and selecting a category, by launching Siri from the destinations page, or even by typing in a destination.



**NOTE:** If the VR button is not held, and is only pushed, the built-in Uconnect VR prompts you and any navigation command said launches the built-in Uconnect navigation system.

## Apps

To use a compatible app with CarPlay, you must have the compatible app downloaded, and you must be signed in to the app.

Refer to <http://www.apple.com/ios/carplay/> (U.S. Residents) or <https://www.apple.com/ca/ios/carplay/>

(Canadian Residents) to see the latest list of available apps for CarPlay to see the latest list of available apps for CarPlay.

## Android Auto And Apple CarPlay Tips And Tricks

### AutoPlay

AutoPlay is a feature of the Uconnect system that automatically begins playing music off of the connected device, as soon as it is connected. This feature can be turned on or off in the Uconnect Settings, within the Audio Settings category. It's default setting is on.

**NOTE:** AutoPlay is not supported by Android Auto.

### Android Auto Automatic Bluetooth Pairing

After connecting to Android Auto for the first time and undergoing the setup procedure, the smartphone will automatically pair to the Uconnect system via Bluetooth without any setup required every time it is within range, if Bluetooth is turned on.

**NOTE:** Android Auto features cannot be used with Bluetooth, a USB connection is required for its use. Android Auto uses both Bluetooth and USB connections to function, and the connected device will be unavailable to other devices when connected using Android Auto.

### Multiple Devices Connecting To The Uconnect System

It is possible to have multiple devices connected to the Uconnect system. For example, if using Android Auto/Apple CarPlay, the connected device will be the one that will be used to place hands-free phone calls or send hands-free text messages. However, another device can also be paired to the Uconnect system, via Bluetooth, as an audio source, so the passenger can stream music.

### NOTE:

- If using a Samsung device, every time it is connected to a media USB, and there is another device plugged in, you will need to manually change the configuration of the USB connection in order for the Samsung device to send data.
- The Uconnect 4 built-in media functions will be unavailable when Android Auto/Apple CarPlay are in use.

# PHONE MODE

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## OVERVIEW

Uconnect Phone is a voice-activated, hands-free, in-vehicle communications system. Uconnect Phone allows you to dial a phone number with your mobile phone.

Uconnect Phone supports the following features:

### Voice Activated Features:

- Hands-Free dialing via Voice (“Call John Smith Mobile” or, “Dial 248-555-1212”).
- Hands-Free text to speech listening of your incoming SMS messages.
- Hands-free text message reply. (Forward one of 18 pre-defined SMS messages to incoming calls/text messages).
- Redialing last dialed numbers (“Redial”).
- Calling back the last incoming call number (“Call Back”).
- View call logs on screen (“Show incoming calls,” “Show Outgoing calls,” “Show missed Calls,” “Show Recent Calls”).
- Searching contacts phone number (“Search for John Smith Mobile”).

**NOTE:** Examples of Voice Commands are provided throughout this manual. For quick use, go to the Voice Command Quick Reference Section.

### Screen Activated Features

- Dialing via keypad using touchscreen.
- Viewing and calling contacts from phonebooks displayed on the touchscreen.
- Setting favorite contact phone numbers so they are easily accessible on the main phone screen.
- Viewing and calling contacts from recent call logs.
- Reviewing your recent incoming SMS.
- Listen to music on your Bluetooth device via the touchscreen.
- Pairing up to ten phones/audio devices for easy access to connect to them quickly.

**NOTE:** Your phone must be capable of SMS messaging via Bluetooth for messaging features to work properly.

Your mobile phone’s audio is transmitted through your vehicle’s audio system; the system automatically mutes your radio when using the Uconnect Phone.

For Uconnect customer support:

- U.S. residents - visit [UconnectPhone.com](http://UconnectPhone.com) or call:  
877-855-8400
- Canadian residents - (English) call:  
800-465-2001  
or (French) call:  
800-387-9983
- Visit [UconnectPhone.com](http://UconnectPhone.com)

Uconnect Phone allows you to transfer calls between the system and your mobile phone as you enter or exit your vehicle and enables you to mute the system's microphone for private conversation.

### WARNING!

**ALWAYS drive safely with your hands on the steering wheel. You have full responsibility and assume all risks related to the use of the Uconnect features and applications in this vehicle. Only use Uconnect when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.**

The Uconnect Phone is driven through your Bluetooth "Hands-Free Profile" mobile phone. Uconnect features Bluetooth technology - the global standard that enables different electronic devices to connect to each other without wires or a docking station, so Uconnect Phone works no matter where you stow your mobile phone (be it your purse, pocket, or briefcase), as long as your phone is turned on and has been paired to the vehicle's Uconnect Phone. The Uconnect Phone allows up to ten mobile phones or audio devices to be linked to the system. Only one linked (or paired) mobile phone and one audio device can be used with the system at a time.

### *Uconnect Phone Button*

The Uconnect Phone  button on your steering wheel is used to get into the phone mode and make calls, show recent, incoming, outgoing calls, view phonebook etc.

### *Uconnect Voice Command Button*

The Uconnect Voice Command  button on your steering wheel is only used for "barge in" and when you are already in a call and you want to send tones or make another call.

The  button on your steering wheel is also used to access the Voice Commands for the Uconnect Voice

Command features if your vehicle is equipped. Please see the Uconnect Voice Command section for direction on how to use the  button.

The Uconnect Phone is fully integrated with the vehicle's audio system. The volume of the Uconnect Phone can be adjusted either from the radio volume control knob or from the steering wheel radio control (right switch), if equipped.

## PHONE OPERATION

### Operation

Voice commands can be used to operate the Uconnect Phone and to navigate through the Uconnect Phone menu structure. Voice commands are required after most Uconnect Phone prompts. There are two general methods for how Voice Command works:

1. Say compound commands like "Call John Smith mobile."
2. Say the individual commands and allow the system to guide you to complete the task.

You will be prompted for a specific command and then guided through the available options.

- Prior to giving a voice command, one must wait for the beep, which follows the "Listen" prompt or another prompt.
- For certain operations, compound commands can be used. For example, instead of saying "Call" and then "John Smith" and then "mobile", the following compound command can be said: "Call John Smith mobile."
- For each feature explanation in this section, only the compound command form of the voice command is given. You can also break the commands into parts and say each part of the command when you are asked for it. For example, you can use the compound command form voice command "Search for John Smith," or you can break the compound command form into two voice commands: "Search Contact" and when asked "John Smith." Please remember, the Uconnect Phone works best when you talk in a normal conversational tone, as if speaking to someone sitting a few feet/meters away from you.

## Natural Speech

Your Uconnect Phone Voice system uses a Natural Language Voice Recognition (VR) engine.

Natural speech allows the user to speak commands in phrases or complete sentences. The system filters out certain non-word utterances and sounds such as “ah” and “eh.” The system handles fill-in words such as “I would like to.”

The system handles multiple inputs in the same phrase or sentence such as “make a phone call” and “to Kelly Smith.” For multiple inputs in the same phrase or sentence, the system identifies the topic or context and provides the associated follow-up prompt such as “Who do you want to call?” in the case where a phone call was requested but the specific name was not recognized.

The system utilizes continuous dialog; when the system requires more information from the user it will ask a question to which the user can respond without pushing the “Voice Command”  button on your steering wheel.

## Help Command

If you need assistance at any prompt, or if you want to know your options at any prompt, say “Help” following the beep.

To activate the Uconnect Phone from idle, simply push the Phone  button (if active) on your steering wheel and say a command or say “help.” All Uconnect Phone sessions begin with a push of the VR button or the Phone  button (if active) on the radio control head.

## Cancel Command

At any prompt, after the beep, you can say “Cancel” and you will be returned to the main menu.

You can also push the VR button  or Phone  button (if active) on your steering wheel when the system is listening for a command and be returned to the main or previous menu.

## Pair (Link) Uconnect Phone To A Mobile Phone

To begin using your Uconnect Phone, you must pair your compatible Bluetooth enabled mobile phone. Mobile phone pairing is the process of establishing a wireless connection between a cellular phone and the Uconnect system.

To complete the pairing process, you need to reference your mobile phone Owner’s Manual. Please visit [UconnectPhone.com](http://UconnectPhone.com) for complete mobile phone compatibility information.



#### NOTE:

- You must have Bluetooth enabled on your phone to complete this procedure.
  - The vehicle must be in PARK.
1. Place the ignition in the ACC or ON position.
  2. Press the “Phone” button in the Menu Bar on the touchscreen.
    - If there are no phones currently connected with the system, a pop-up will appear asking if you would like to pair a mobile phone.

3. Select “Yes” to begin the pairing process.
4. Search for available devices on your Bluetooth enabled mobile phone.
  - Press the Settings button on your mobile phone.
  - Select Bluetooth and ensure it is enabled. Once enabled, the mobile phone will begin to search for Bluetooth connections.
5. If No is selected, and you still would like to pair a mobile phone, press the “Phone Settings” button from the Uconnect Phone main screen.
  - Select “Paired Phones” then press the “Add Device” button on the touchscreen.
  - Search for available devices on your Bluetooth enabled mobile phone (see below). When prompted on the phone, select “Uconnect” and accept the connection request.
6. Uconnect Phone will display an in progress screen while the system is connecting.
7. When your mobile phone finds the Uconnect system, select “Uconnect.”
8. When prompted on the mobile phone, accept the connection request from Uconnect Phone.

**NOTE:** Some mobile phones will require you to enter the PIN number.

9. When the pairing process has successfully completed, the system will prompt you to choose whether or not this is your favorite phone. Selecting “Yes” will make this phone the highest priority. This phone will take precedence over other paired phones within range and will connect to the Uconnect system automatically when entering the vehicle. Only one mobile phone and/or one Bluetooth audio device can be connected to the Uconnect system at a time. If “No” is selected, simply select “Uconnect” from the mobile phone/audio device Bluetooth screen, and the Uconnect system will reconnect to the Bluetooth device.

**NOTE:** Software updates on your phone or the Uconnect system may interfere with the Bluetooth connection. If this happens, simply repeat the pairing process. However, first, make sure to delete the device from the list of phones on your Uconnect system. Next, be sure to remove Uconnect from the list of devices in your phone’s Bluetooth settings.

### **Pair Additional Mobile Phones**

1. Press the “Phone Settings” button on the touchscreen from the Phone main screen.
2. Press the “Add Device” button on the touchscreen.
3. Search for available devices on your Bluetooth enabled mobile phone. When prompted on the phone, enter the name and PIN shown on the Uconnect screen.
4. Uconnect Phone will display an in process screen while the system is connecting.
5. When the pairing process has successfully completed, the system will prompt you to choose whether or not this is your favorite phone. Selecting “Yes” will make this phone the highest priority. This phone will take precedence over other paired phones within range.

**NOTE:** For phones which are not made a favorite, the phone priority is determined by the order in which it was paired. The latest phone paired will have the higher priority.

You can also use the following VR commands to bring up the Paired Phone screen from any screen on the radio:

- “Show Paired Phones” or
- “Connect My Phone”

## Pair A Bluetooth Streaming Audio Device

1. Press the “Media” button on the touchscreen to begin.
2. Change the Source to Bluetooth.
3. Press the “Bluetooth” button on the touchscreen to display the Paired Audio Devices screen.
4. Press the “Add Device” button on the touchscreen.

**NOTE:** If there is no device currently connected with the system, a pop-up will appear.

5. Search for available devices on your Bluetooth enabled audio device. When prompted on the device, enter the PIN shown on the Uconnect screen.
6. Uconnect Phone will display an in process screen while the system is connecting.
7. When the pairing process has successfully completed, the system will prompt you to choose whether or not this is your favorite device. Selecting Yes will make this device the highest priority. This device will take precedence over other paired devices within range.

**NOTE:** For devices which are not made a favorite, the device priority is determined by the order in which it was paired. The latest device paired will have the higher priority.

You can also use the following VR command to bring up a list of paired audio devices.

- “Show Paired Phones” or
- “Connect My Phone”

## Connecting To A Particular Mobile Phone Or Audio Device After Pairing

Uconnect Phone will automatically connect to the highest priority paired phone and/or Audio Device within range. If you need to choose a particular phone or Audio Device follow these steps:

1. Press the “Phone Settings” button on the touchscreen.
2. Press the “Paired Phones” or “Paired Audio Sources” button on the touchscreen.
3. Press to select the particular Phone or the particular Audio Device. A pop-up menu will appear, press “Connect Phone.”
4. Press the “X” to exit out of the Settings screen.

### Disconnecting A Phone Or Audio Device

1. Press the “Phone Settings” button on the touchscreen.
2. Press the “Paired Phones” or “Paired Audio Devices” button on the touchscreen.
3. Press the “Settings” button located to the right of the device name.
4. The options pop-up will be displayed.
5. Press the “Disconnect Device” button on the touchscreen.
6. Press the “X” to exit out of the Settings screen.

### Deleting A Phone Or Audio Device

1. Press the “Phone Settings” button on the touchscreen.
2. Press the “Pair Phones” or “Paired Audio Devices” button on the touchscreen.
3. Press the “Settings” button located to the right of the device name for a different Phone or Audio Device than the currently connected device.
4. The options pop-up will be displayed.
5. Press the “Delete Device” button on the touchscreen.

6. Press the “X” to exit out of the Settings screen.

### Making A Phone Or Audio Device A Favorite

1. Press the “Phone Settings” button on the touchscreen.
2. Press the “Paired Phones” or “Paired Audio Devices” button on the touchscreen.
3. Press the “Settings” button located to the right of the device name.
4. The options pop-up will be displayed.
5. Press the “Make Favorite” button on the touchscreen; you will see the chosen device move to the top of the list.
6. Press the “X” to exit out of the Settings screen.

### Phonebook Download (Automatic Phonebook Transfer From Mobile Phone) — If Equipped

If equipped and specifically supported by your phone, Uconnect Phone automatically downloads names (text names) and number entries from the mobile phone’s phonebook. Specific Bluetooth Phones with Phone Book Access Profile may support this feature. See Uconnect website, [UconnectPhone.com](http://UconnectPhone.com), for supported phones.



- To call a name from a downloaded mobile phone book, follow the procedure in the “Uconnect Voice Recognition Quick Tips” section.
- Automatic download and update of a phone book, if supported, begins as soon as the Bluetooth wireless phone connection is made to the Uconnect Phone, for example, after you start the vehicle.
- A maximum of 5,000 contact names with four numbers per contact will be downloaded and updated every time a phone is connected to the Uconnect Phone.
- Depending on the maximum number of entries downloaded, there may be a short delay before the latest downloaded names can be used. Until then, if available, the previously downloaded phonebook is available for use.
- Only the phonebook of the currently connected mobile phone is accessible.
- This downloaded phonebook cannot be edited or deleted on the Uconnect Phone. These can only be edited on the mobile phone. The changes are transferred and updated to Uconnect Phone on the next phone connection.

## Managing Your Favorites

There are two ways you can add an entry to your Favorites.

1. After loading the mobile phonebook, press the “Favorites” button on the touchscreen, and then press one of the “+Add favorite Contact” buttons that appears on the list.
2. After loading the mobile phonebook, select “Contacts” from the Phone main screen, then select the appropriate number. Press the down arrow symbol button next to the selected number to display the options pop-up. In the pop-up select “Add to Favorites.”

**NOTE:** If the Favorites list is full, you will be asked to remove an existing favorite.

## To Remove A Favorite

1. To remove a Favorite, select “Favorites” from the Phone main screen.
2. Next select the down arrow icon next to the contact you want to remove from your favorites. This will bring up the options for that favorite contact.
3. Press “Remove from Favs.”

## PHONE CALL FEATURES

The following features can be accessed through the Uconnect Phone if the feature(s) are available and supported by Bluetooth on your mobile service plan. For example, if your mobile service plan provides three-way calling, this feature can be accessed through the Uconnect Phone. Check with your mobile service provider for the features that you have.

### Ways To Initiate A Phone Call

Listed below are all the ways you can initiate a phone call with Uconnect Phone.

- Redial
- Dial by pressing in the number
- Voice Commands (Dial by Saying a Name, Call by Saying a Phonebook Name, Redial or Call Back)
- Favorites
- Mobile Phonebook
- Recent Call Log
- SMS Message Viewer

### Dial By Saying A Number

1. Push the “VR” button on your steering wheel to begin.
2. After the “Listening” prompt and the following beep, say “Dial 151-123-4444.”
3. The Uconnect Phone will dial the number 151-123-4444.

### Call By Saying A Phonebook Name

1. Push the “VR” button on your steering wheel to begin.
2. After the “Listening” prompt and the following beep, say “Call John Doe Mobile.”
3. The Uconnect Phone will dial the number associated with John Doe, or if there are multiple numbers it will ask which number you want to call for John Doe.

### Call Controls

The touchscreen allows you to control the following call features:

- Answer
- End
- Ignore
- Hold/unhold

- Mute/unmute
- Transfer the call to/from the phone
- Swap two active calls
- Join two active calls together

### Touch-Tone Number Entry

1. Press the “Phone” button on the touchscreen.
2. Press the “Dial” button on the touchscreen.
3. The Touch-Tone screen will be displayed.
4. Use the numbered buttons on the touchscreens to enter the number and press “Call.”

If your vehicle has two or three buttons on the steering wheel (VR, Phone Send, and Phone End) press the “VR” button to send a touch-tone and say “Send 1234#” or you can say “Send Voicemail Password” if Voicemail password is stored in your mobile phonebook.”

### Recent Calls

You may browse a list of the most recent of each of the following call types:

- All Calls
- Incoming Calls
- Outgoing Calls
- Missed Calls

These can be accessed by pressing the “recent calls” button on the Phone main screen.

You can also push the “VR” button on your steering wheel and say “Show my incoming calls” from any screen and the Incoming calls will be displayed.

**NOTE:** Incoming can also be replaced with “Outgoing,” “Recent” or “Missed.”

### Answer Or Ignore An Incoming Call — No Call Currently In Progress

When you receive a call on your mobile phone, the Uconnect Phone will interrupt the vehicle audio system. Push the Phone  button on the steering wheel to accept the call. You can also press the “answer” button on the touchscreen or press the caller ID box.

### Answer Or Ignore An Incoming Call — Call Currently In Progress

If a call is currently in progress and you have another incoming call, you will hear the same network tones for

call waiting that you normally hear when using your mobile phone. Press the “Uconnect Phone”  button on the steering wheel, answer button on the touchscreen or caller ID box to place the current call on hold and answer the incoming call.

**NOTE:** The Uconnect Phone compatible phones in the market today do not support rejecting an incoming call when another call is in progress. Therefore, the user can only answer an incoming call or ignore it.

### **Do Not Disturb**

With Do Not Disturb, you can disable notifications from incoming calls and texts, allowing you to keep your eyes on the road and hands on the wheel. For your convenience, there is a counter display to keep track of your missed calls and text messages while you were using Do Not Disturb.

Do Not Disturb can automatically reply with a text message, a call or both, when declining an incoming call and send it to voicemail.

Automatic reply messages can be:

- “I am driving right now, I will get back to you shortly.”
- Create a custom auto reply message up to 160 characters.

**NOTE:** Only the first 25 characters can be seen on the touchscreen while typing a custom message.

While in Do Not Disturb, Conference Call can be selected so you can still place a second call without being interrupted by incoming calls.

**NOTE:**

- Reply with text message is not compatible with iPhones.
- Auto reply with text message is only available on phones that support Bluetooth MAP.

### **Place/Retrieve A Call From Hold**

During an active call, press the “Hold” button on the Phone main screen.

### **Making A Second Call While Current Call Is In Progress**

You can place a call on hold by pressing the “Hold” button on the Phone main screen, then dial a number from the dialpad, recent calls, SMS Inbox or from the phonebooks. To go back to the first call, refer to “Toggling Between Calls” in this section. To combine two calls, refer to “Join Calls” in this section.

## Toggling Between Calls

If two calls are in progress (one active and one on hold), press the “Swap” button on the Phone main screen. Only one call can be placed on hold at a time.

You can also push the Phone  button to toggle between the active and held phone call.

## Join Calls

When two calls are in progress (one active and one on hold), press the “Join Calls” button on the Phone main screen to combine all calls into a Conference Call.

## Call Termination

To end a call in progress, momentarily press the Phone “End”  button on the touchscreen or the Phone “End” button on the steering wheel. Only the active call(s) will be terminated and if there is a call on hold, it will become the new active call.

## Redial

Press the “Redial” button on the touchscreen, or push the “VR” button and after the “Listening” prompt and the following beep, say “Redial.”

The Uconnect Phone will call the last number that was dialed from your mobile phone.

## Call Continuation

Call continuation is the progression of a phone call on the Uconnect Phone after the vehicle ignition has been switched to OFF.

**NOTE:** The call will remain within the vehicle audio system until the phone becomes out of range for the Bluetooth connection. It is recommended to press the “transfer” button on the touchscreen when leaving the vehicle.

## Browsing SMS

Using the steering wheel commands, you can view and manage the last ten SMS messages received on the instrument panel. To use this function, the mobile phone must support the SMS exchange function through Bluetooth.

Select “Phone” on the instrument panel menu and then select “SMS reader” using the arrow keys on the steering wheel controls.

The ‘SMS reader’ submenu allows the last ten SMS messages to be displayed.

## ADVANCED PHONE CONNECTIVITY

### Transfer Call To And From Mobile Phone

The Uconnect Phone allows ongoing calls to be transferred from your mobile phone to the Uconnect Phone without terminating the call. To transfer an ongoing call from your connected mobile phone to the Uconnect Phone or vice versa, press the “Transfer” button on the Phone main screen.

### Connect Or Disconnect Link Between The Uconnect Phone And Mobile Phone

If you would like to connect or disconnect the Bluetooth connection between a Uconnect Phone paired mobile phone and the Uconnect Phone, follow the instructions described in your mobile phone User’s Manual.

## THINGS YOU SHOULD KNOW ABOUT YOUR UCONNECT PHONE

### Voice Command

For the best performance:

- Adjust the rearview mirror to provide at least ½ inch (1 cm) gap between the overhead console (if equipped) and the mirror.
- Always wait for the beep before speaking.
- Speak normally, without pausing, just as you would speak to a person sitting a few feet/meters away from you.
- Ensure that no one other than you is speaking during a voice command period.

Performance is maximized under:

- Low-To-Medium Blower Setting
- Low-To-Medium Vehicle Speed
- Low Road Noise
- Smooth Road Surface
- Fully Closed Windows
- Dry Weather Condition

### WARNING!

**ALWAYS drive safely with your hands on the wheel.  
You have full responsibility and assume all risks**

*(Continued)*

**WARNING! (Continued)**

related to the use of the Uconnect features and applications in this vehicle. Only use Uconnect when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.

Even though the system is designed for many languages and accents, the system may not always work for some.

**NOTE:** It is recommended that you do not store names in your favorites phonebook while the vehicle is in motion.

Phonebook (Mobile and Favorites) name recognition rate is optimized when the entries are not similar. You can say "O" (letter "O") for "0" (zero).

Even though international dialing for most number combinations is supported, some shortcut dialing number combinations may not be supported.

**Far End Audio Performance**

Audio quality is maximized under:

- Low-To-Medium Blower Setting
- Low-To-Medium Vehicle Speed
- Low Road Noise

- Smooth Road Surface
- Fully Closed Windows
- Dry Weather Conditions
- Operation From The Driver's Seat

Performance such as audio clarity, echo, and loudness to a large degree rely on the phone and network, and not the Uconnect Phone.

Echo at the far end can sometimes be reduced by lowering the in-vehicle audio volume.

In a convertible vehicle, system performance may be compromised with the convertible top down.

**Bluetooth Communication Link**

Mobile phones have been found to lose connection to the Uconnect Phone. When this happens, the connection can generally be re-established by switching the mobile phone OFF/ON. Your mobile phone is recommended to remain in Bluetooth ON mode.

**Power-Up**

After switching the ignition key from OFF to either the ON or ACC position, or after a language change, you must wait at least 15 seconds prior to using the system.

## General Information

The following regulatory statement applies to all Radio Frequency (RF) devices equipped in this vehicle:

This device complies with Part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



# VOICE RECOGNITION QUICK TIPS

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## INTRODUCING UCONNECT

Start using Uconnect Voice Recognition with these helpful quick tips. It provides the key Voice Commands and tips you need to know to control your Uconnect 4.

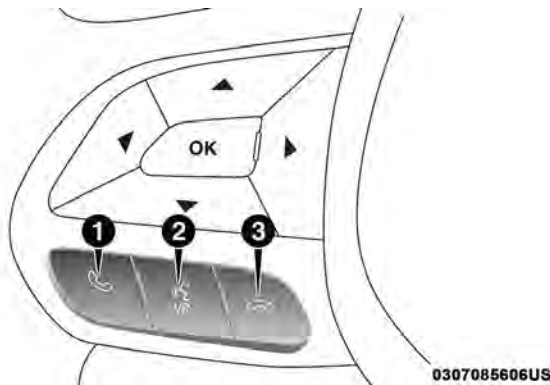


## GET STARTED

All you need to control your Uconnect system with your voice are the buttons on your steering wheel.

1. Visit **UconnectPhone.com** to check mobile device and feature compatibility and to find phone pairing instructions.
2. Reduce background noise. Wind and passenger conversations are examples of noise that may impact recognition.
3. Speak clearly at a normal pace and volume while facing straight ahead. The microphone is positioned on the rearview mirror and aimed at the driver.
4. Each time you give a Voice Command, you must first push either the VR or Phone button, wait until **after** the beep, then say your Voice Command.

5. You can interrupt the help message or system prompts by pushing the VR or Phone button and saying a Voice Command from current category.



- 1 — Phone Pick up Button Push To Initiate Or To Answer A Phone Call, Send Or Receive A Text  
 2 — Voice Recognition Button Push To Begin Radio, Media, Apps, And Climate Functions  
 3 — Phone Hang Up Button Push To End Call

## BASIC VOICE COMMANDS

The basic Voice Commands below can be given at any point while using your Uconnect system.

Push the VR button . After the beep, say:

- “**Cancel**” to stop a current voice session
- “**Help**” to hear a list of suggested Voice Commands
- “**Repeat**” to listen to the system prompts again

Notice the visual cues that inform you of your voice recognition system’s status. Cues appear above the radio icon on the touchscreen.

6



## RADIO

Use your voice to quickly get to the AM, FM or SiriusXM Satellite Radio stations you would like to hear. (Subscription or included SiriusXM Satellite Radio trial required.)

Use your voice to quickly get to the AM or FM.

Push the VR button . After the beep, say:

- “ **Tune to** ninety-five-point-five FM”
- “ **Tune to** Satellite Channel Hits 1”

**TIP:** At any time, if you are not sure of what to say or want to learn a Voice Command, push the VR button and say “ **Help.**” The system provides you with a list of commands.



## MEDIA

Uconnect offers connections via USB, SD, Bluetooth and auxiliary ports. Voice operation is only available for connected USB and iPod devices. (Remote CD player optional and not available on all vehicles.)

Push the VR button . After the beep, say one of the following commands and follow the prompts to switch your media source or choose an artist.

- “ **Change source to Bluetooth**”
- “ **Change source to iPod**”
- “ **Change source to USB**”
- “ **Play artist** Beethoven”; “ **Play album** Greatest Hits”; “ **Play song** Moonlight Sonata”; “ **Play genre** Classical”

**TIP:** Press the Browse button on the touchscreen to see all of the music on your iPod or USB device. Your Voice Command must match **exactly** how the artist, album, song and genre information is displayed.



## PHONE

Making and answering hands-free phone calls is easy with Uconnect. When the “phonebook” button is illuminated on your touchscreen, your system is ready. Check UconnectPhone.com for mobile phone compatibility and pairing instructions.

Push the Phone button . After the beep, say one of the following commands:

- “ Call John Smith”
- “ Dial 123-456-7890 and follow the system prompts”
- “ Redial (call previous outgoing phone number)”
- “ Call back (call previous incoming phone number)”

You can send “tones” to remove the need of typing into the keypad when joining a conference call which requires a code. Push the Phone button , after the beep, say “Send” followed by the desired tones; e.g. 49275#.

**TIP:** When providing a Voice Command, push the Phone button  and say “ Call,” then pronounce the name **exactly** as it appears in your phone book. When a contact has multiple phone numbers, you can say “ Call John Smith **work**.”



## VOICE TEXT REPLY

Uconnect announces **incoming** text messages. Push the “VR” button and say **Listen**. (Must have compatible mobile phone paired to Uconnect system.)

1. Once an incoming text message is read to you, push the “VR” button. After the beep, say: “ **Reply**.”
2. Listen to the Uconnect prompts. After the beep, repeat one of the pre-defined messages and follow the system prompts.

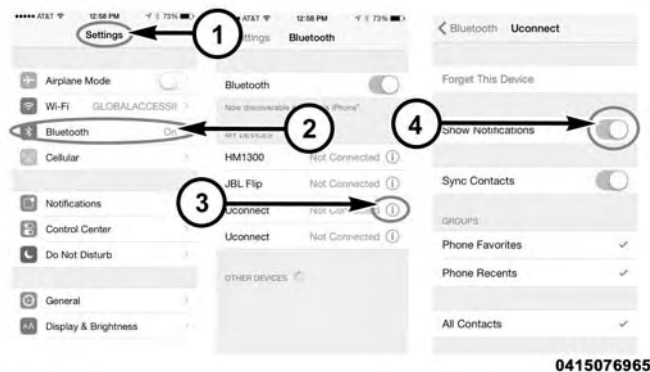
## PRE-DEFINED VOICE TEXT REPLY RESPONSES

|                      |                       |                                                             |
|----------------------|-----------------------|-------------------------------------------------------------|
| Yes.                 | Stuck in traffic.     | See you later.                                              |
| No.                  | Start without me.     | I'll be late.                                               |
| Okay.                | Where are you?        | I will be 5 <or 10, 15, 20, 25, 30, 45, 60> * minutes late. |
| Call me.             | Are you there yet?    |                                                             |
| I'll call you later. | I need directions.    | See you in 5 <or 10, 15, 20, 25, 30, 45, 60> * minutes.     |
| I'm on my way.       | Can't talk right now. |                                                             |
| I'm lost.            |                       | Thanks.                                                     |

**TIP:** Your mobile phone must have the full implementation of the **Message Access Profile (MAP)** to take advantage of this feature. For details about MAP, visit [UconnectPhone.com](http://UconnectPhone.com).

**NOTE:** Say only the indicated numbers, otherwise the Uconnect doesn't understand the command.

Apple iPhone iOS 6 or later supports reading **incoming** text messages only. To enable this feature on your Apple iPhone, follow these four simple steps:



## iPhone Notification Setting

- 1 — Select "Settings"
- 2 — Select "Bluetooth"
- 3 — Select The (i) For The Paired Vehicle
- 4 — Turn On "Show Notifications"

**TIP:** Voice Text Reply is not compatible with iPhone, but if your vehicle is equipped with Siri Eyes Free, you can use your voice to send a text message.

## SIRI EYES FREE — IF EQUIPPED

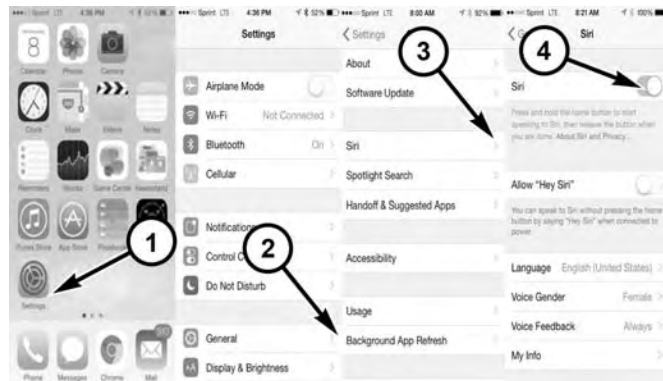
Siri lets you use your voice to send text messages, select media, place phone calls and much more. Siri uses your natural language to understand what you mean and responds back to confirm your requests. The system is designed to keep your eyes on the road and your hands on the wheel by letting Siri help you perform useful tasks.

To enable Siri push and hold, then release the Uconnect Voice Recognition (VR) button on the steering wheel. After you hear a double beep you can ask Siri to play podcasts and music, get directions, read text messages and many other useful requests.



## Getting Started

Ensure Siri is enabled on your iPhone.

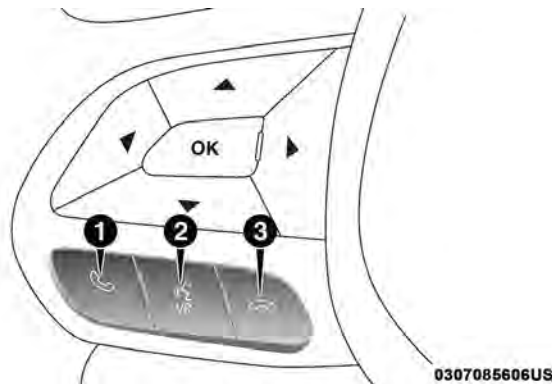


- 1 — Select Settings On Your iPhone
- 2 — Select General

- 3 — Select Siri
- 4 — Enable Siri

1. Pair your Siri enabled device to the vehicles sound system. Refer to “Phone Mode” for a detailed pairing procedure.





Voice Recognition/Siri Buttons

- 1 — Phone Pick Up Button  
 2 — Voice Recognition/Siri Eyes Free Button  
 3 — Phone Hang Up Button

**NOTE:** A **push and release** of the  button will start normal embedded VR functions. The **push and hold, then release** of the  button will start Siri functions.

2. After the double beep, begin speaking to Siri.

Examples of Siri commands and questions:

- "Play Rolling Stones"
- "Send text message to John"

- "Read text message from Sarah"
- "Take me to the nearest coffee shop"

#### NOTE:

- Speak clearly at a normal pace and volume while facing straight ahead to ensure your command is understood.
- Siri is available on iPhone 4S and later.



## USING DO NOT DISTURB

With Do Not Disturb, you can disable notifications from incoming calls and texts, allowing you to keep your eyes on the road and hands on the wheel. For your convenience, there is a counter display to keep track of your missed calls and text messages while you were using Do Not Disturb.

Do Not Disturb can automatically reply with a text message, a call or both, when declining an incoming call and send it to voicemail.

Automatic reply messages can be:

- “I am driving right now, I will get back to you shortly.”
- Create a custom auto reply message up to 160 characters.

While in Do Not Disturb, Conference Call can be selected so you can still place a second call without being interrupted by incoming calls.

### NOTE:

- Only the beginning of your custom message will be seen on the touchscreen.
- Reply with text message is not compatible with iPhones.

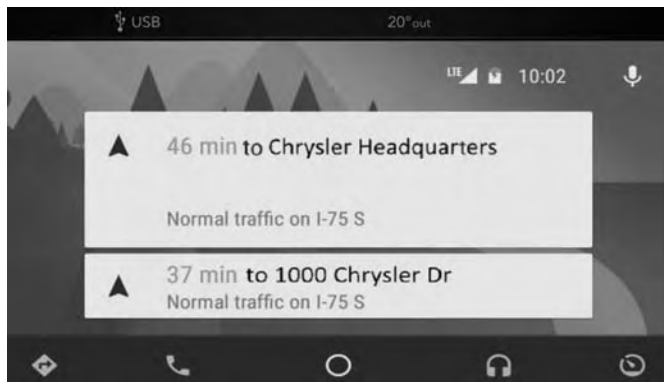
- Auto reply with text message is only available on phones that supporting Bluetooth MAP.

## ANDROID AUTO — IF EQUIPPED

Android Auto allows you to use your voice to interact with Android’s best-in-class speech technology through your vehicle’s voice recognition system, and use your smartphone’s data plan to project your Android powered smartphone and a number of its apps onto your touchscreen. Connect your Android 5.0 (Lollipop), or higher, to one of the media USB ports, using the factory-provided USB cable, and press the new Android Auto icon that replaces your “Phone” icon on the main menu bar to begin Android Auto. Push and hold the VR button on the steering wheel, or press and hold the “Microphone” icon within Android Auto, to activate Android’s VR, which recognizes natural voice commands, to use a list of your smartphone’s features:

- Maps
- Music
- Phone
- Text Messages

- Additional Apps

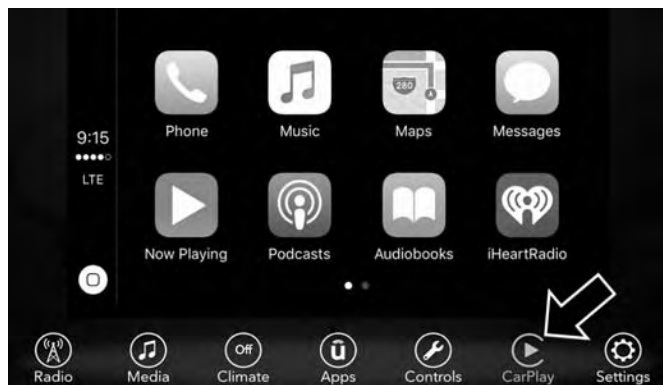


### APPLE CARPLAY — IF EQUIPPED

Apple CarPlay allows you to use your voice to interact with Siri through your vehicle's voice recognition system, and use your smartphone's data plan to project your iPhone and a number of its apps onto your Uconnect touchscreen. Connect your iPhone 5, or higher, to one of the media USB ports, using the factory-provided Lightning cable, and press the new CarPlay icon that replaces your "Phone" icon on the main menu bar to begin Apple CarPlay. Press and hold the VR button on the steering

wheel, or press and hold the "Home" button within Apple CarPlay, to activate Siri, which recognizes natural voice commands to use a list of your iPhone's features:

- Phone
- Music
- Messages
- Maps
- Additional Apps



## GENERAL INFORMATION

The following regulatory statement applies to all Radio Frequency (RF) devices equipped in this vehicle:

This device complies with Part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## ADDITIONAL INFORMATION

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Uconnect System Support:

- U.S. residents visit [DriveUconnect.com](https://DriveUconnect.com) or call: 1-877-855-8400 (24 hours a day 7 days a week)
- Canadian residents visit [DriveUconnect.ca](https://DriveUconnect.ca) or call: 1-800-465-2001 (English) or 1-800-387-9983 (French)







