DASH®

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DICM100

ICED TEA & COFFEE MAKER

Instruction Manual | Recipe Guide







WELCOME TO THE FOODIE FAMILY

We hope you *love* our products as much as our team does.









ICED TEA & COFFEE MAKER

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IMPORTANT SAFEGUARDS: PLEASE READ AND SAVE THIS INSTRUCTION AND CARE MANUAL.

When using electrical appliances, basic safety precautions should always be followed, including:

- Read all instructions.
- Remove all bags and packaging from appliance before use.
- Never leave appliance unattended when in use.
- Make sure the appliance is cleaned thoroughly before using.
- Do not use appliance for other than intended use. For household use only. Do not use outdoors. Do not place the appliance inside a cabinet while it is being used.
- Do not operate the appliance if the cord or plug is damaged, if it malfunctions, or if it has been dropped or otherwise damaged. Return the appliance to an authorized service facility for examination, repair, or adjustment. If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or a similarly qualified entity to avoid a hazard.
- For maintenance other than cleaning, please contact StoreBound directly at 1-800-898-6970 Monday-Friday or by email at support@bydash.com.
- Never use abrasive cleaning agents to clean any part of the appliance.
- To prevent the risk of fire, electric shock, or personal injury, do not put cord, plug, or appliance in or near water or other liquids.
- To disconnect, switch to "Off" then remove plug from wall outlet.
- Do not place appliance on or near a hot gas burner, hot electric burner, or in a heated oven.

IMPORTANT SAFEGUARDS

- Refrain from using attachments that are not recommended by the appliance manufacturer as this may result in fire, electric shock, or personal injury.
- Do not let the cord touch hot surfaces or hang over the edge of tables or counters.
- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- This appliance is not a toy. Do not allow children to use it. Cleaning and user maintenance shall not be made by children without supervision. Close supervision is necessary when any appliance is used by or near children.
- Always unplug the appliance from the outlet when not in use. Always unplug the appliance and allow it to cool before putting on or taking off parts, moving the appliance, cleaning, or storing.
- StoreBound shall not accept liability for damages caused by improper use of the appliance.
- This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not completely fit in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.
- A short power supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord. An extension cord may be used if care is exercised in its use. If an extension cord is used, the marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance. The extension cord should be arranged so that it will not drape over the countertop or

tabletop where it can be pulled on by children or tripped over unintentionally.

- Do not immerse the Unit Base, cord, or plug in water or other liquids. Wipe with a damp cloth only.
- Do not touch the plug, cord, or appliance with wet hands.
- Always unplug by pulling the plug, not the cord. Keep the outlet accessible for quick disconnection.
- Use only clean drinking water to brew. Never operate the machine without water in the Water Tank.
- Use caution when removing the Lid during the brewing process as the it will release steam or hot water, which could scald you.
- The appliance and brewed liquid will be hot after use. Avoid hot surfaces, steam, and liquid. Use only the handles and buttons when adjusting or moving the appliance.
- Do not attempt self-repair. For servicing, unplug the machine and contact StoreBound Customer Support at 1-800-898-6970 or support@bydash.com.

IMPORTANT SAFEGUARDS: PLEASE READ AND SAVE THIS INSTRUCTION AND CARE MANUAL.

WARNING: Risk of fire or electric shock. Do not remove the Bottom Cover of the Unit Base. There are no user serviceable parts inside the Base, and any repairs should be done by authorized service personnel only.



BEFORE FIRST USE

- Remove all packaging materials.
- Wash the Water Tank, Tank Lid, Pitcher, Pitcher Lid, Filter Base, Tea/Coffee Filter, and Infuser Cylinder in warm, soapy water. Rinse and dry thoroughly.
- Wipe the Unit Base with a damp cloth. Do not immerse the Unit Base in water.
- To remove any manufacturing residue, run the Iced Tea & Coffee Maker for one brewing cycle without adding any ingredients, just water. To do so, assemble the Maker, fill the Water Tank with clean water, and run one full cycle without tea, coffee, or sugar. Discard the water in the Pitcher and repeat if desired. This helps remove any manufacturing residues or odors.
- For best results, add only room-temperature water to the Water Tank.

USING THE ICED TEA & COFFEE MAKER





1 Place the Base of the Maker on a dry, stable surface. Place the Water Tank into its housing on the Base of the appliance **(photo A)**. Fill the Water Tank with 17 ounces of room temperature water **(photo B)**. One full Water Tank brews one full Pitcher. Cover the Water Tank with the Water Tank Lid.



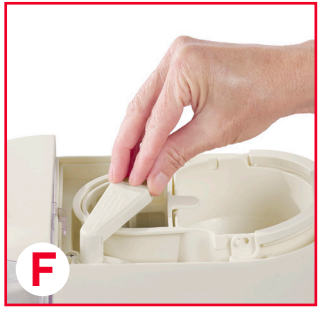


2 Insert the Filter Base into the housing of the Maker **(photo C)**.

3 In the Tea/Coffee Filter, add up to 6 tea bags, up to 6 tablespoons of loose leaf tea, or 4-6 tablespoons of coffee grounds, depending on desired boldness **(photo D)**.

USING THE ICED TEA & COFFEE MAKER





4 Insert the Tea/Coffee Filter into the Filter Base **(photo E)**.

5 Adjust the Water Outlet so it is aligned with the Tea/Coffee Filter **(photo F)**.





6 If using the Infusing Cylinder, fill it with fruit or other ingredients then insert it into the Pitcher Lid **(photo G)**. Fill the Pitcher with ice to the line indicated on the Pitcher. Cover with the Pitcher Lid and slide it into place on the Base of the Maker.

7 To insure sugar melts and is fully incorporated into the beverage, it will be necessary to add sugar in small batches throughout the brewing process. For most recipes, you will add up to ½ cup of sugar into the Sugar Inlet, but you will do so in three increments, stirring gently with a spoon as you go to avoid clumping. Just prior to brewing, add the first batch of sugar to the Sugar Inlet **(photo H)**.

WARNING: Use caution when removing the Lid to add sugar during the making process as the process will release steam which could scald you. The appliance and liquid will be hot after use. Avoid contact with hot surfaces, steam, or hot liquid.

USING THE ICED TEA & COFFEE MAKER





8 Ensure once more that the Water Outlet is aligned with the Tea/Coffee Filter. Plug the Maker in and press the Power Switch to begin brewing **(photo I)**. The Switch will illuminate when the unit is operating. Once brewing, hot water will flow through the sugar inlet melting and incorporating sugar into the beverage.

9 The brewing process will take about 5-7 minutes. As brewing progresses, be sure to add all batches of sugar and stir to incorporate. The Maker will automatically stop when the Water Tank is empty, indicating brewing is done.

10 When brewing is finished, power off the Maker and unplug it.

11 To serve, remove the Pitcher from the Base of the Maker **(photo J)**.

TIPS & TRICKS

- For best results, add only room-temperature water to the Water Tank.
- For a stronger flavor, add more tea leaves or coffee to the Tea/Coffee Filter.
- Never add sugar directly to the Pitcher. Once a beverage is cold and iced, it will not dissolve sugar easily. Only add sugar through the Sugar Inlet during the brewing process.
- For flavored teas & coffee, add berries, citrus, cucumbers, or herbs & spices to the Infusing Cylinder.
- For best results, allow the Maker to cool before beginning a second brewing cycle.

CLEANING & MAINTENANCE

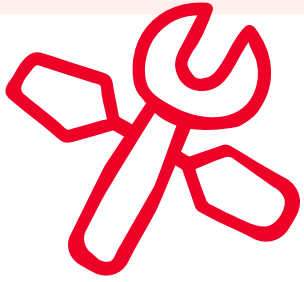
- To keep the Maker in pristine working order and preserve flavor for every use, run a brewing cycle with clean water after each use to flush out any remaining sugar or tea residues.
- Always unplug the Maker before cleaning.
- The Water Tank, Tank Lid, Pitcher, Pitcher Lid, Filter Base, and Tea/Coffee Filter are dishwasher safe. To hand wash, use a soft cloth or sponge with warm, soapy water. Rinse and dry thoroughly.
- Wipe the Unit Base with a damp cloth. Do not immerse the Unit Base, cord, or plug in water.
- Dry all parts thoroughly before storing.

While Dash products are durable, you may encounter one or more of the problems listed below. If the issue is either not solved by the solutions recommended below or not included on this page, please contact our Customer Support Team at **1-800-898-6970** or **support@bydash.com**.

ISSUE	CAUSE	SOLUTION
The Maker does not turn on.	It is not plugged in or the outlet is not supplying power.	Check that the cord is fully plugged in. Test the outlet with another appliance.
Brewing stops mid-cycle.	The Water Tank is empty.	Refill and restart.
Sugar is not dissolving.	Too much sugar was added through the Sugar Inlet or sugar was added directly the Pitcher.	Add sugar in increments gradually to the Sugar Inlet and stir to combine. Never add sugar directly to the Pitcher.

TROUBLESHOOTING

ISSUE	CAUSE	SOLUTION
The tea or coffee tastes weak.	Too much ice was added or not enough coffee/tea was used.	Use more coffee grounds or tea bags and/or reduce ice slightly.
There is leaking at the base of the Pitcher.	The Pitcher is not aligned correctly on Base of the Maker.	Remove Pitcher and slide it back in such that it fits on the Base securely.





RECIPE GUIDE

Want even more *deliciousness*?

Scan here for more recipes!

bydash.com/recipes



FRUIT INFUSED CLASSIC BLACK TEA

Prep Time: *3-7 minutes* • ***Brew Time:*** *5-7 minutes* • ***Servings:*** *4-6*

Ingredients:

6 bags black tea or
6 teaspoons loose leaf tea

½ cup sugar, honey,
or simple syrup

1 cup fresh fruit of choice
(peaches, mixed berries)

Ice

Fruit to garnish

Directions:

1. For maximum flavor release, add the fruit to a small bowl and muddle. The add the fruit to the Infusing Cylinder and insert it into the Pitcher, following assembly & set up instructions. Fill the Pitcher with ice.
2. Add tea to the Filter Basket and power on the Maker to begin brewing.
3. When using granulated sugar, for best results, it's necessary to add sugar into the Sugar Basket in increments throughout the brewing process. Begin brewing then add about ⅓ of the sugar into the Sugar Basket. Stir the sugar to help it dissolve. As brewing progresses, add another ⅓ and stir to incorporate. Repeat with remaining sugar. If using simple syrup or honey, there's no need to add in increments, but stirring a bit while adding will help it dissolve and incorporate into the tea.
4. Once brewing is complete, remove the Pitcher and power off the Maker.
5. Add more sweetener or ice to preference.
6. Pour into serving glasses, garnish with fresh fruit, and start sipping!



ICED MOCHA LATTE

Prep Time: *3-5 minutes* • ***Brew Time:*** *5-7 minutes* • ***Servings:*** *4-6*

Ingredients:

¼ cup coffee grounds,
about 4 tablespoons

1-2 tablespoons cocoa powder (or
used mocha flavored coffee)

¼ to ½ cup sugar or simple syrup

Ice

Creamer or milk of choice

Cocoa powder to garnish

Directions:

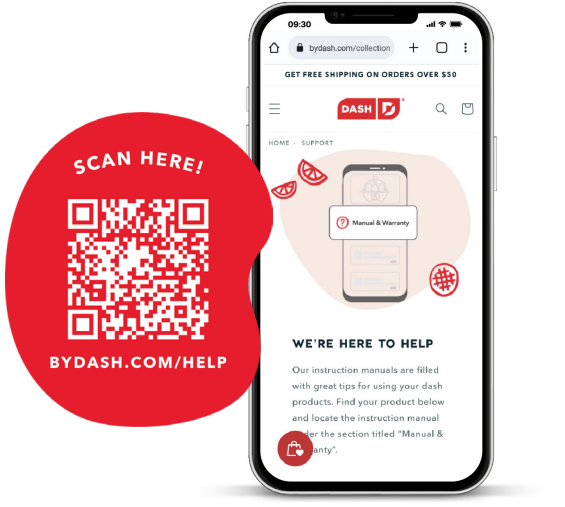
1. Fill the Pitcher with ice.
2. Add coffee grounds and cocoa powder to the Filter Basket and power on the Maker to begin brewing.
3. When using granulated sugar, for best results, it's necessary to add sugar into the Sugar Basket in increments throughout the brewing process. Begin brewing then add about ⅓ of the sugar into the Sugar Basket. Stir the sugar to help it dissolve. As brewing progresses, add another ⅓ and stir to incorporate. Repeat with remaining sugar. If using simple syrup or honey, there's no need to add in increments, but stirring a bit while adding will help it dissolve and incorporate into the tea.
4. Once brewing is complete, remove the Pitcher and power off the Maker.
5. Add more sweetener or ice to preference.
6. Pour into serving glasses, add cream or milk, and start sipping!

CUSTOMER SUPPORT

FEEL GOOD DOUBLE YOUR WARRANTY REWARDS

We want you to Feel Good about your Dash products! Sign up for our Feel Good Rewards program at **bydash.com/feelgood** to **DOUBLE** your warranty, part of our commitment to quality and customer satisfaction.

We're here to help! Our customer support teams in the US and Canada are at your service Monday - Friday. Contact us at **1 (800) 898-6970** or **support@bydash.com**.



WARRANTY

STOREBOUND, LLC – 1 YEAR LIMITED WARRANTY

Your StoreBound product is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of the original purchase when utilized for normal and intended household use. Should any defect covered by the terms of the limited warranty be discovered within one (1) year, StoreBound, LLC will repair or replace the defective part. To process a warranty claim, contact Customer Support at support@bydash.com for further assistance and instruction. A Customer Support agent will assist you by troubleshooting minor problems. If troubleshooting fails to fix the problem, a return authorization will be issued. Proof of purchase indicating the date and place of purchase is required and should accompany the return. You must also include your full name, shipping address, and telephone number. StoreBound will not ship to a PO Box. StoreBound will not be responsible for delays or unprocessed claims resulting from a purchaser's failure to provide any or all of the necessary information. Freight costs must be prepaid by the purchaser.

All replacement inquiries are to be submitted to support@bydash.com or contact Customer Support at 1-800-898-6970. There are no express warranties except as listed above.

Warranty is voided if used outside of the 50 states of the United States, the District of Columbia or the 10 provinces of Canada. Warranty is voided if used with an electric adapter/converter or used with any voltage plug other than 120V.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER. STOREBOUND SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT EXCEPT TO THE EXTENT REQUIRED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts. Therefore, the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

Refurbished items or items not purchased through an authorized retailer are not eligible for warranty claims.

REPAIRS

DANGER! Risk of electric shock! The Dash Iced Tea & Coffee Maker is an electrical appliance.
Do not attempt to repair the appliance yourself under any circumstances.
Contact Customer Support regarding repairs to the appliance.

TECHNICAL SPECIFICATIONS

Voltage: ~120V
Power Rating: 600W
Stock#: DICM100_20251008_V5

FOOD SAFE

This product has passed food safety testing in accordance with FDA guidelines.

DASH®



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