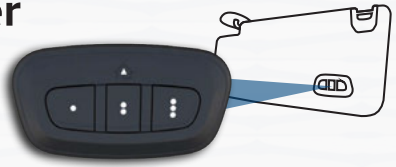
QUICK START GUIDE



CHRYSLER PACIFICA


Garage Door Opener
Overhead Console Buttons
Instrument Cluster Display Buttons
Cruise Control Buttons
Driver Memory Buttons
Radio On/Off
Tune/Browse Button
Gear Selector
Headlight Switch
Electric Park Brake
USB Ports (C)
Wireless Charging Pad
Hood Release

Garage Door Opener



1. With the vehicle in the ON/RUN position, hold the garage door transmitter 1-3 inches from the HomeLink® button you want to program.
2. Push and hold the HomeLink® button and the button on the garage door transmitter.
3. **Watch the indicator light.**
   If it turns solid or blinks rapidly and the door operates programming is complete.
   If it blinks rapidly but the garage door doesn't operate, continue to step 4.
4. **For Rolling Code** garage door openers, push the "Learn", "Program", Smart", or "Train" button on your garage door opener, then push and hold the HomeLink® button in your vehicle up to three times (holding for two seconds each time).
5. If programming was successful, your garage door will open and close with the HomeLink® button.

TO ERASE ALL SET CHANNELS:
Push and hold the two outside HomeLink® buttons until the indicator flashes.

ROLLING OR NON-ROLLING

Check your garage door opener motor in your garage for a "Learn", "Program", Smart", or "Train" button by the hanging antenna. If you have one of these, you have a Rolling Code garage door opener.

NEED ASSISTANCE?
1-800-355-3515

Scan For HomeLink® Video

Pair a Phone

Scan For Phone Pairing Video

1. Make sure Bluetooth® is enabled on your mobile device
2. With the vehicle in the ON/RUN position, press the Phone button on the vehicle's touchscreen menu bar
3. Press "Device Manager"
4. Press "Add Device"
5. Follow the prompts on your phone and on the touchscreen

Troubleshooting

1. Perform a reset by holding the power button on the radio for 15 seconds
2. Reboot your phone
3. Remove the paired phone
4. Follow the Pair a Phone steps above to set up phone

Scan For Android™ Auto

Scan For Apple Carplay®

GARAGE DOOR & PHONE PAIRING

Connected Services

WITH CONNECTED SERVICES YOU CAN...

- Lock Your Vehicle
- Unlock Your Vehicle
- Remote Start Your Vehicle
- Cancel Remote Start
- Activate Your Horn

ACTIVATE YOUR REMOTE SERVICES

1. Press “Apps” on the touchscreen.
2. Press “Activate Services”.
3. Press “Activate Now”.
4. You can activate via email or an agent. Press ”Call An Agent” to speak with an agent. If you were registered for Connected Services at the dealership, simply enter your email and PIN to activate them.
   Some Connected Services features require an active subscription.
5. Download the Chrysler Mobile App from the Google Play® Store or Apple® App Store® for access to Remote Commands. Log in with your account information.

MOPAR®

Scan me (U.S. Residents Only)*

Mopar® YOUR Way

Get 24/7 Access to Everything You Need to including custom vehicle dashboards, maintenance records, mobile vehicle commands and more. Scan the QR code to register.

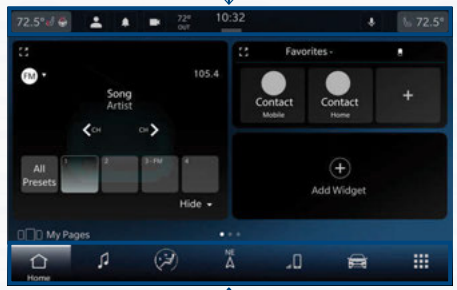
*Canadian residents are not required to create a profile, as one is created when a Chrysler Connect account is activated.

Uconnect 5/5 NAV

Available Modes:

- **Home:** Customize the Home screen with widgets
- **Media:** Listen to the radio and play media
- **Navigation:** Search for and navigate to any destination
- **Phone:** Pair your smartphone and make hands-free calls
- **Comfort:** Adjust the vehicle’s multiple climate systems
- **Vehicle:** Change vehicle settings
- **Apps:** Select from available apps

Swipe down to customize Profile Options



Press and drag an icon to rearrange

Scan For Navigation Video

Scan For Radio Video

Scan For Voice Recognition Video

Voice Recognition

Use Your Voice To Control Uconnect

To begin, push the Voice Recognition button on the steering wheel. If activated within Vehicle settings, you can also say the vehicle’s Wake Up commands, “Hey, Uconnect” or “Hey, Chrysler”, without pushing any buttons.

Wireless Charging Pad

The **wireless charging pad** is equipped with an anti-slip mat to hold your mobile phone in place, and an LED indicator light.

- **No Light:** Charging pad is idle or searching for a device.
- **Blue Light:** Device is detected and is charging.
- **Red Light/Flashing:** Internal error, or foreign object is detected.
- **Green Light:** Device has completed battery charging.
  (If device is equipped to transmit this information).



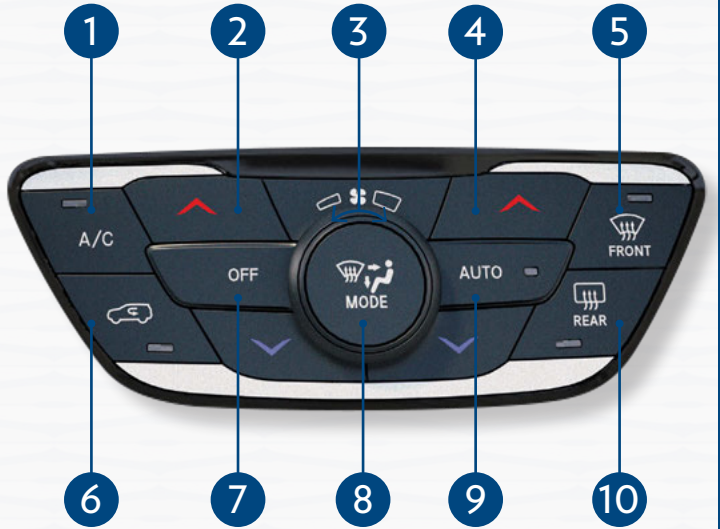
Scan For Wireless Charging Pad Video

KEEP IN MIND:

- The charging pad will not work if any door is open, regardless if the engine is running.
- Having multiple applications open on the phone will reduce charging efficiency.
- In the event the phone starts to overheat, the phone may shut down during the charging process.
- For the wireless charging pad to work properly, remove the phone's protective case and place within the outline shown on the pad.

Climate Controls

1 A/C Button
2 Driver Temperature Control
3 Blower Control Dial
4 Passenger Temperature Control
5 Front Defrost
6 Recirculation Button
7 OFF Button
8 Mode Control
9 Auto Climate
10 Rear Defrost



- Press the FRONT button to turn on the front defroster. Use with maximum temperature setting for best defrosting performance.
- Touch REAR CLIMATE on the touchscreen to turn on the rear climate control. Touch REAR AUTO to control the rear temperature automatically or use the rear climate temperature control to adjust the temperature.
- Touch LOCK REAR on the touchscreen to limit control of the rear climate settings to the front passengers.

Scan For Auto Climate Video

Scan for Manual Climate Video

Head Restraints

UP/DOWN ADJUSTMENT

Pull up on the head restraint to raise it.

Push the adjustment button while pushing down on the head restraint to lower it.

REMOVAL

With the head restraint raised all the way, push the release and adjustment buttons while pulling up on the head restraint.

INSTALLATION

Insert the head restraint posts into the holes and push downward.

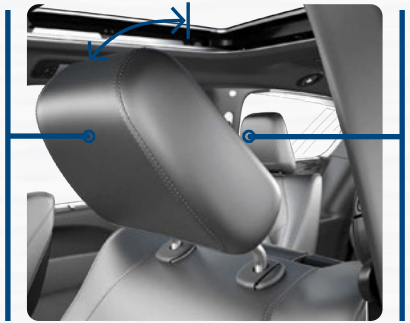
TIP:
The seatback angle may need to be adjusted to fully remove the head restraint.



TILTED

FORWARD ADJUSTMENT

To **tilt forward**, pull the top of the head restraint toward the front of the vehicle to the desired position.



UPRIGHT

REARWARD ADJUSTMENT

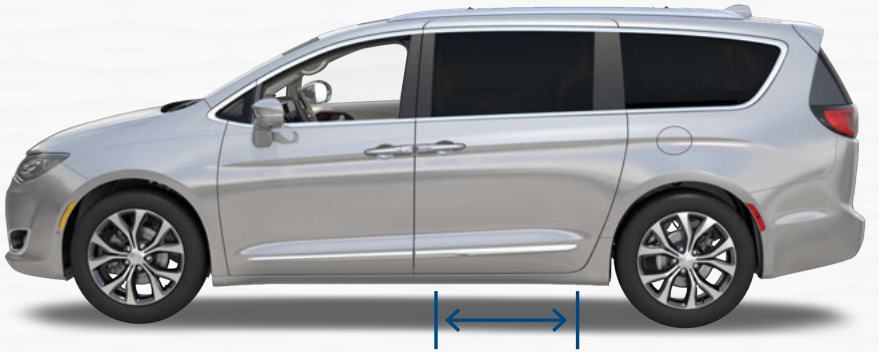
To **tilt rearward**, pull the top of the head restraint to the farthest forward position and the head restraint will return to the upright position.

Scan For Seats Overview Video

Hands-Free Liftgate & Sliding Doors

While the key fob is with you, use a straight in and out or sweeping kicking motion under the appropriate zone to open the Hands-Free Liftgate or Hands-Free Sliding Door. The feature does not close the doors.

HANDS-FREE SLIDING DOORS



HANDS-FREE LIFTGATE



If equipped with the Trailer Tow Package:
The activation zones for the Hands-Free Liftgate will be located on the left and right sides of the receiver.

TIP:
The liftgate close button is located on the left side trim panel inside the cargo area.

Scan For Sliding Door & Liftgate Video

Rear Seat Entertainment With Amazon Fire TV Built-In

GET STARTED

You will be prompted to pair the Voice Remote with Alexa, connect to a network, and sign into an Amazon account. You can also enable parental controls.

Rear Seat Entertainment with Amazon Fire TV built-in can stream movies, music, and much more!

1. Push the Power button on the Voice Remote with Alexa or tap on either of the rear touchscreens to turn on the screen
2. Select from one of the available apps or source inputs. There are AUX and HDMI ports located near both displays on the seatbacks.



Scan For Rear Seat Pairing Video

Scan For Phone Pairing Video

Scan For Remote & Touchscreen Video

Scan For Rear Seat DVD/Blu-ray™ Video

GET TO KNOW YOUR VOICE REMOTE WITH ALEXA



REAR SEAT ENTERTAINMENT WITH AMAZON FIRE TV BUILT-IN HEADPHONE PAIRING

1. Push the Gear/Settings button on the Voice Remote with Alexa or tap the screen
2. Select the Gear/Settings icon on the screen
3. Select “Settings” on the screen
4. While in Settings, select “Controllers & Bluetooth® Devices”
5. Select “Other Bluetooth® Devices” and follow the on-screen steps for pairing

DID YOU KNOW?

You can download games from the Apps menu to play on your rear touchscreen

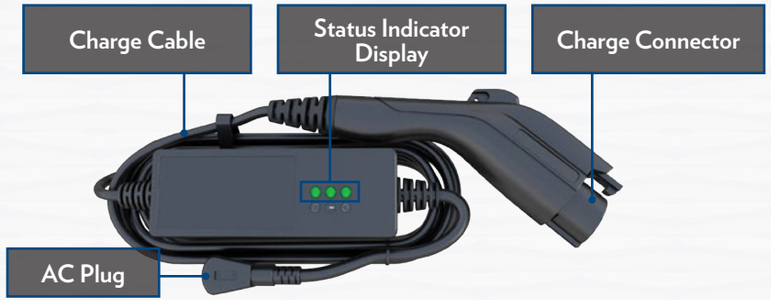
Charging

If equipped, your hybrid can be charged with an industry standard SAE J1772 charge inlet for both **AC Level 1 (120v)** and **AC Level 2 (240v).**

CHARGING TIPS & TRICKS

- Before charging, ensure the vehicle is in park first.
- Your vehicle is ready to charge when the green indicator lights are showing.
- Always insert the AC plug prongs of the Portable Charging Cordset into a grounded wall outlet first.
- The Charge Connector charges the vehicle through the vehicle's charge inlet.





It is good practice to keep the vehicle in the OFF position while conducting Level 1 charging to minimize any additional vehicle loads the EVSE has to support.

State of Charge and Hybrid Features

The SOC indicator visually shows the high voltage battery's charge status, signaling charging progress and detecting issues or waiting for a scheduled charge.

VEHICLE CHARGE INDICATORS

Number Of Indicator Lights Illuminated	Percent Of Battery Charge
1st light blinks	0 – 20%
1st light on, 2nd light blinks	21 – 40%
1st and 2nd lights on, 3rd light blinks	41 – 60%
1st, 2nd, and 3rd lights on, 4th light blinks	61 – 80%
1st, 2nd, 3rd, and 4th lights on, 5th light blinks	81 – 99%
All 5 lights on	100%
Two outer lights are blinking	Indicates an error in the charging process
Lights turn on one at a time	Indicates system is waiting for time in charge schedule to begin charging
All lights turn on, then immediately turn off	Indicates a successful plug-in



Chrysler Pacifica Plug-In Hybrid

Available Hybrid powertrain with the ability to go 32 miles **ALL ELECTRIC**

With a total combined gas and electric driving range of 520 miles!



Featuring **Max Regeneration!**
This feature gives you the ability to see when the vehicle is charging through regenerative braking.

Charge your vehicle in 14 hours with Level 1 Charging (120V outlet) and **only 2 hours** with Level 2 Charging (240V outlet).

Scan For Charging Video

Scan For Pedestrian Warning Video

Did You Know You May Have An Audible Pedestrian Alert System?

In Hybrid vehicles (in electric mode only), a sound is emitted to alert pedestrians that your vehicle is approaching. The sound will increase or decrease in volume depending on the speed of the vehicle.

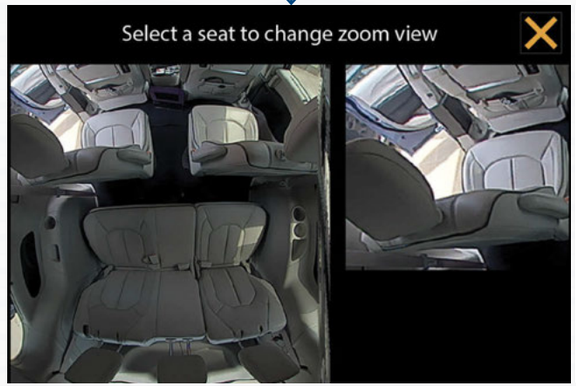




FamCAM

The **FamCAM** interior camera features automatic day and night modes as well as a split screen option to help you keep an eye on your precious cargo, even a child in a rear-facing child seat!

Monitor the whole crew with a Best-in-Class HD picture



Radio User Profiles

Your Uconnect 5 system has the ability to store five custom **User Profiles**. These Profiles can be tailored to fit each individual driver's needs.
Your system also has the option for two phones to be paired at once, opening up options for each individual phone.



Advanced Driver Assistance Systems



Use these buttons to activate your **Cruise Control system** and set your speed.

Use these buttons to activate your **Adaptive Cruise Control (ACC) with Stop 'n Go system** and set your following distance.

Scan For ACC Video

Turn the **Forward Collision Warning (FCW) system** on or off, and adjust the sensitivity and active braking status through your radio.

Scan For FCW Video

The **Pedestrian Emergency Braking (PEB) system** is a subsystem of FCW that provides audible and visual warnings, and may apply automatic braking when it detects a potential frontal collision with a pedestrian. You can turn the PEB system on or off through your radio.

Lighting Controls

Parking Lights & Instrument Panel Lights

Headlights, Parking Lights, & Instrument Panel Lights



Fog Lights

KEEP IN MIND:
Vehicles sold in Canada are equipped with a headlight switch with an AUTO and ON detent but without an OFF detent. Headlights will be deactivated when the headlight switch is placed in the parking lights position. However, the Daytime Running Lights will be activated along with the front and rear marker lights.

Scan For Lights & Wipers Video

PUSH
TO ACTIVATE HIGH BEAMS



PULL
FOR FLASH-TO-PASS

Rear Window & Camera Wash

To activate the **REAR WINDOW and CAMERA WASHER,** push the windshield wiper lever forward to activate the rear window washer and rear camera washer



PUSH
FOR REAR WINDOW & CAMERA WASHER

Scan For Multifunction Lever Video

Warning & Indicator Lights

	Air Bag		Battery Charge		Brake		Door Open		Electric Power Steering Fault
	Electronic Throttle Control (ETC)		Engine Coolant Temperature		Hood Open		Hybrid Electric Vehicle System Service Light		Liftgate Open
	Oil Pressure		Oil Temperature		Plug Status Fault		Seat Belt Reminder		Limp Home Mode
	Transmission Temperature		Vehicle Security		Adaptive Cruise Control (ACC) Fault		Anti-Lock Brake System (ABS)		Automatic Emergency Braking (AEB) off
	Electric Park Brake (EPB)		Electronic Stability Control (ESC) Active		Electronic Stability Control (ESC) off		Engine Check/ Malfunction Indicator		LaneSense
	Low Fuel		Low Washer Fluid		Service All-Wheel Drive (AWD)		Service Automatic Emergency Braking (AEB)		Service LaneSense
	Service Stop/Start System		Tire Pressure Monitoring System (TPMS)		Adaptive Cruise Control (ACC) Set With No Target Detected		Adaptive Cruise Control (ACC) Set With Target Detected		Cruise Control Set
	Front Fog		LaneSense		Max Regeneration		Parking/Headlights On		Plug Status
	Ready To Drive		Stop/Start Active		Turn Signal		Adaptive Cruise Control (ACC) Ready		Cruise Control Ready
	LaneSense		Passive Speed Limiter		Set Speed Display		High Beam		

Chrysler Customer Assistance: (800) 247-9753 (US), (800) 465-2001 (CANADA) **Free2Move Charge:** (888) 639-7596

Your vehicle may be equipped with different features than shown in this guide.

For additional information on any of the topics in this publication, please refer to your digital Owner's Manual.

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