LEMON LAW AND TIRE INFORMATION

2024 LEMON LAW

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STEPS TO CUSTOMER SATISFACTION

We want you to be happy with your FCA US LLC vehicle. Your satisfaction is our highest priority. If you have any questions or concerns, or are otherwise dissatisfied with the service you are receiving, please take the following steps to ensure the quickest response:

STEP 1 — DEALER

Discuss your concerns with the Sales Representative or Service Manager at your selling or servicing dealer.

STEP 2 — FCA US LLC CUSTOMER CARE

If your dealer is unable to resolve your concerns, contact the FCA US LLC Customer Assistance Center at:

Alfa Romeo	**844-253-2872**
Chrysler	**800-247-9753**
Dodge	**800-423-6343**
FIAT®	**888-242-6342**
Jeep®	**877-426-5337**
Ram	**866-726-4636**
Wagoneer	**833-667-4825**

Please be prepared to provide the following information:

- Your name, address, telephone number, and email.
- Vehicle Identification Number (VIN) located on the driver's side corner of the dashboard under the window, or on your vehicle insurance card.
- Name and city of your dealer.
- Current vehicle mileage.

A Customer Care Representative will assist you and your dealer to find a satisfactory solution to your concerns. If you prefer, you can provide the above information to FCA US LLC by mail, and a Customer Care Representative will contact you. Our mailing address is:

FCA US LLC Customer Assistance Center

P. O. Box 21-8004

Auburn Hills, MI 48321-8004

STEP 3 — CUSTOMER ARBITRATION PROCESS

If your concerns have still not been resolved to your satisfaction, FCA US LLC offers the Customer Arbitration Process through the National Center for Dispute Settlement (NCDS).

For California Residents, FCA US LLC offers arbitration with the California Dispute Settlement Program (CDSP). Visit https://www.dca.ca.gov/acp/cdsp.shtml.

WHAT IS NCDS?

NCDS is an independent and neutral supplier of arbitration and dispute resolution services. It is certified by the Federal Trade Commission to arbitrate warranty-related disputes between automobile manufacturers and their customers.

National Center for Dispute Settlement (NCDS)
FCA US LLC Customer Arbitration Process
P.O. Box 515315
Dallas, TX 75251-5315
800-777-8119
www.ncdsusa.org

WHAT IS THE CUSTOMER ARBITRATION PROCESS?

The Customer Arbitration Process is an expedited dispute resolution process that is free to customers. It is administered by NCDS professionals who are trained and experienced in arbitration. A local neutral arbitrator will arbitrate your case by reviewing the facts, inspecting the vehicle if necessary, and promptly rendering a fair decision. The decision is binding on FCA US LLC, but is binding on the customer only if the customer accepts the decision.

WHAT DISPUTES ARE ELIGIBLE FOR ARBITRATION?

The Customer Arbitration Process applies to disputes involving FCA US LLC's New Vehicle Limited Warranties. It does not apply to:

- Disputes involving the sale of a new or used vehicle
- Non-FCA US LLC products
- Conduct of a servicing dealer
- Items not covered by FCA US LLC's New Vehicle Written Warranties, including aftermarket parts or modifications
- Personal injuries
- Property damage or claims for subsequent damages
- Fires, accidents, abuse of the vehicle
- Disputes relating to design of the vehicle or its components
- Disputes that are the subject of pending litigation

What are the requirements for filing?

You must file a request for arbitration with NCDS within 60 days of the expiration of the applicable New Vehicle Limited Warranty, provided the concern or alleged defect was brought to the attention of FCA US LLC or one of its dealers before the expiration of the warranty.

How long will the arbitration process take?

The entire process, from the receipt of your request until the arbitrator's decision, usually takes 40 days or less.

How much will it cost?

There is no cost to you for participating in the Customer Arbitration Process.

How do I request arbitration?

To request arbitration, complete the attached, pre-addressed application and mail it to NCDS. You may also email your application to info@ncdsusa.org or call 1-800-777-8119 for assistance. When you call, please have your Vehicle Identification Number (VIN), the names of your selling and servicing dealers, and the vehicle's current mileage. NCDS will review your request, contact you regarding the status of your matter, and supply you with additional details about the process.

How does the Customer Arbitration Process work?

Preparing Materials: After NCDS receives your request, verifies your program eligibility, and notes whether you elected a *documents-only review* or an *oral hearing* (see description below), NCDS will contact you to answer any questions you may have. NCDS will provide detailed instructions about preparing for the arbitration (including how and when to submit written materials), the time and location of your hearing or review, and arrangements for any vehicle inspections. Written materials submitted by you, FCA US LLC, and any dealer will be shared with you, FCA US LLC, and the arbitrator(s).

While your matter is pending with NCDS, you may be contacted by NCDS or an FCA US LLC Arbitration Manager to determine whether you are interested in settling the matter by agreement.

Review or Hearing: The arbitrator or panel will receive, review and consider written materials submitted by you, FCA US LLC, and any dealer, as well as the results of any vehicle inspections.

If you choose a *documents-only review*, a three-person panel will meet and review the submitted written materials. Neither you nor FCA US LLC's representative need to be present at the panel's meeting. Although you may attend the meeting, no oral presentations are permitted. The three-person panel will consist of:

- a local consumer advocate
- an independent technical representative (A.S.E. certified by the National Institute of Automotive Service Excellence)
- a representative from the general public

If you elect an *oral hearing*, a single arbitrator will conduct a live hearing (usually at a local dealer). The arbitrator will review the submitted written materials, listen to oral presentations, and, in some cases, inspect or test drive your vehicle.

Decision: Arbitrators base their decisions on a fair application of the appropriate legal standards to the submitted written materials, and on any oral presentations, inspections and test drives. After the review or hearing, you will be notified in writing of the arbitration decision. If arbitrators find in favor of the customer, they are authorized to award: additional repairs, reimbursement of repair costs and incidental expenses (such as reasonable towing charges), or reimbursement or replacement of the subject vehicle pursuant to your state's Lemon Law. Arbitrators are not authorized to award attorney's fees, punitive or exemplary damages, multiple or duplicate damages, or consequential damages.

ACCEPTING THE DECISION AND COMPLYING

The arbitrator's decision is binding on FCA US LLC, but not on you unless you accept the decision. If you accept the decision, FCA US LLC must comply with the decision shortly after it is rendered, usually within 30 days of your acceptance of the decision. NCDS will contact you to ensure that FCA US LLC has complied in a timely manner.

WHAT OTHER RIGHTS DO I HAVE?

If you are dissatisfied with the arbitrator's decision or FCA US LLC's compliance with the decision, you may pursue legal remedies available to you under state or federal law.

CAN THE CUSTOMER ARBITRATION PROGRAM CHANGE?

The foregoing information about the process is correct as of the date of printing. However, FCA US LLC reserves the right to amend or cancel the Customer Arbitration Process at any time without notice.

OWNER'S RIGHTS UNDER STATE LEMON LAWS

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OWNER'S RIGHTS UNDER STATE LEMON LAWS

All states have Lemon Laws allowing you to get a replacement vehicle or a refund of the vehicle's purchase price under certain circumstances. These laws vary from state to state. If your state law allows, FCA US LLC requires that you first notify us in writing of any service difficulty that you may have experienced so that we can have a chance to make any needed repairs before you are eligible for remedies provided by these laws. In all other states, we ask that you give us written notice of any service difficulty unless your state requires the use of a special form. Send your written notice to the FCA US LLC Customer Assistance Center using the self-addressed, detachable card.

NOTICE FOR CONSUMERS IN THE STATES OF ARKANSAS, CONNECTICUT, FLORIDA, GEORGIA, HAWAII, MAINE, MASSACHUSETTS, NEW HAMPSHIRE, VERMONT, AND WASHINGTON

Your state requires that a separate Lemon Law Rights booklet/statement, sticker or form be provided to you during the delivery of your vehicle.

If you have not received this booklet/statement, sticker or form per your state, please ask your dealer for one, or contact:

FCA US LLC Customer Assistance Center

P.O. Box 21-8004

Auburn Hills, MI 48321-8004

Alfa Romeo	844-253-2872
Chrysler	800-247-9753
Dodge	800-423-6343
FIAT®	888-242-6342
Jeep®	877-426-5337
Ram	866-726-4636
Wagoneer	833-667-4825

DISCLOSURE NOTICE FOR COLORADO, CONNECTICUT, GEORGIA, AND MARYLAND

Your state Lemon Law requires FCA US LLC to inform you that if this vehicle does not conform to its applicable warranties and FCA US LLC or its dealers have not repaired the vehicle after a reasonable number of attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state Lemon Law to a replacement or repurchase of the vehicle. In order to seek remedies under your state Lemon Law, you must first:

Notify FCA US LLC at the address below, **BY CERTIFIED MAIL,** of the problem with your vehicle:

FCA US LLC Customer Assistance Center

P.O. Box 21-8004

Auburn Hills, MI 48321-8004

Please use the self-addressed, detachable FCA US LLC Customer Assistance Center form to assist you.

DISCLOSURE NOTICE FOR ARKANSAS, INDIANA, MISSOURI, NEW MEXICO, VIRGINIA, SOUTH CAROLINA, WEST VIRGINIA, MONTANA, AND NORTH CAROLINA

IMPORTANT:

IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER STATE LAW TO A REPLACEMENT OR TO COMPENSATION. HOWEVER, TO BE ENTITLED TO A REPLACEMENT OR TO COMPENSATION, YOU MUST FIRST NOTIFY THE MANUFACTURER OF THE PROBLEM IN WRITING AND PROVIDE THE MANUFACTURER AN OPPORTUNITY TO REPAIR THE VEHICLE.

Notify FCA US LLC, **BY CERTIFIED MAIL,** of the problem with your vehicle.

Please use the self-addressed, detachable FCA US LLC Customer Assistance Center form to assist you.

DISCLOSURE NOTICE FOR ARKANSAS

NOTICE TO ARKANSAS PURCHASERS

Arkansas law allows you the right to orally present your case before either one or three arbitrators in the FCA US LLC Customer Arbitration Process. If you wish to do so, mark the appropriate box on your arbitration application to indicate that you want a panel review or a single decision maker and an oral hearing.

You should note that oral presentations in the Customer Arbitration Process will be limited to a reasonable period of time. This means that you will have a limited amount of time to present your side of the dispute, and FCA US LLC or the dealer may then take the same amount of time to present their side of the dispute.

Upon receipt of your arbitration application including a notice of oral hearing, the FCA US LLC Customer Arbitration Process will notify you of the time and place for your hearing.

You may obtain a brochure describing FCA US LLC's Customer Arbitration Process, including an application, by calling:

Alfa Romeo	**844-253-2872**
Chrysler	**800-247-9753**
Dodge	**800-423-6343**
FIAT®	**888-242-6342**
Jeep®	**877-426-5337**
Ram	**866-726-4636**
Wagoneer	**833-667-4825**

This service is strictly voluntary, and you may submit your dispute directly to the Customer Arbitration Process (CAP) at no cost. The CAP is administered by an independent dispute settlement organization and may be contacted in writing at the following address:

National Center for Dispute Settlement (NCDS)

FCA US LLC's Customer Arbitration Process

P.O. Box 515315

Dallas, TX 75251-5315

The CAP reviews only vehicle disputes involving the FCA US LLC (FCA US) Limited Warranty or the FCA US LLC/Mopar® Part Limited Warranties on an FCA US LLC vehicle. The CAP does not review disputes involving the sale of a new or used vehicle, personal injury/property damage claims, disputes relating to design of the vehicle or part, or disputes which are already the subject of litigation.

The CAP will need the following information from you:

1. Legible copies of all documents and repair orders relevant to your case
2. Vehicle Identification Number (VIN) of your vehicle
3. A brief description of your unresolved concern
4. The identity of your servicing/selling dealer
5. The date(s) of repair(s) and vehicle mileage at the time
6. Current vehicle mileage
7. A description of the action you expect to resolve your concern

Upon receipt of your request:

- The National Center for Dispute Settlement (NCDS) will acknowledge receipt of your request, by email or mail, within 10 days, and advise you whether or not your dispute is within the jurisdiction of the process.
- When your request is within jurisdiction, NCDS will request FCA US LLC and the dealer to present their side of the dispute. You will receive copies of their responses.
- While your dispute is pending, NCDS or FCA US LLC may contact you to see if your case can be settled by agreement. If a settlement is offered to you, FCA US LLC will ask you to sign a form that contains that settlement. Your case will then be closed. There is no requirement for you to participate in this settlement process.
- If you requested an oral hearing, a decision-maker will contact you to arrange a convenient time and place for a hearing. Usually, this will be at a dealer near you or teleconference.
- If you request a document-only review, an NCDS panel will review and decide your case. Neither you, the dealer, nor FCA US LLC need be present.
- NCDS will send you a written statement of decision. This statement will include the decision, any action to be taken by the dealer or FCA US LLC and the time by which the action must be taken. The decision will be binding on the dealer and FCA US LLC but not on you unless you accept the decision.
- If any action is required on the part of the dealer or FCA US LLC you will be contacted within 10 days after the date by which the dealer or FCA US LLC must act to determine whether performance has been rendered.
- The entire dispute settlement process will normally take no longer than 40 days.
- FCA US LLC's dispute settlement procedure does not take the place of any state or federal legal remedies available to you. Whether or not you decide to submit your dispute to the process, you are free to pursue other legal remedies.

DISCLOSURE NOTICE FOR CALIFORNIA

SECTIONS 1793.2(d) AND 1793.22 OF THE CALIFORNIA CIVIL CODE

Section 1793.2(d)(1) Except as provided in paragraph (2), if the manufacturer or its representative in this state does not service or repair the goods to conform to the applicable express warranties after a reasonable number of attempts, the manufacturer shall either replace the goods or reimburse the buyer in an amount equal to the purchase price paid by the buyer, less that amount directly attributable to use by the buyer prior to the discovery of the nonconformity.

(d)(2) If the manufacturer or its representative in this state is unable to service or repair a new motor vehicle, as that term is defined in subparagraph (2) of subsection (e) of Section 1793.22, to conform to the applicable express warranties after a reasonable number of attempts, the manufacturer shall either promptly replace the new motor vehicle in accordance with subparagraph (A) or promptly make restitution to the buyer in accordance with subparagraph (B). However, the buyer shall be free to elect restitution in lieu of replacement, and in no event shall the buyer be required by the manufacturer to accept a replacement vehicle.

(d)(2)(A) In the case of replacement, the manufacturer shall replace the buyer's vehicle with a new motor vehicle substantially identical to the vehicle replaced. The replacement vehicle shall be accompanied by all express and implied warranties that normally accompany new motor vehicles of that specific kind. The manufacturer also shall pay for, or to, the buyer the amount of any sales or use tax, license fees, registration fees, and other official fees which the buyer is obligated to pay in connection with the replacement, plus any incidental damages to which the buyer is entitled under Section 1794, including, but not limited to, reasonable repair, towing, and rental car costs actually incurred by the buyer.

(d)(2)(B) In the case of restitution, the manufacturer shall make restitution in an amount equal to the actual price paid or payable by the buyer, including any charges for transportation and manufacturer-installed options, but excluding non-manufacturer items installed by a dealer or the buyer, and including any collateral charges such as sales tax, license fees, registration fees, and other official fees, plus any incidental damages to which the buyer is entitled under Section 1794, including, but not limited to, reasonable repair, towing, and rental car costs actually incurred by the buyer.

(d)(2)(C) When the manufacturer replaces the new motor vehicle pursuant to subparagraph (A), the buyer shall only be liable to pay the manufacturer an amount directly attributable to use by the buyer of the replaced vehicle prior to the time the buyer first delivered the vehicle to the manufacturer or distributor, or its authorized service and repair facility for correction of the problem that gave rise to the nonconformity. When restitution is made pursuant to subparagraph (B), the amount to be paid by the manufacturer to the buyer may be reduced by the manufacturer by that amount directly attributable to use by the buyer prior to the time the buyer first delivered the vehicle to the manufacturer or distributor, or its authorized service and repair facility for correction of the problem that gave rise to the nonconformity. The amount directly attributable to use by the buyer shall be determined by multiplying the actual price of the new motor vehicle paid or payable by the buyer, including any charges for transportation and manufacturer-installed options, by a fraction having as its

denominator 120,000 and having as its numerator the number of miles traveled by the new motor vehicle prior to the time the buyer first delivered the vehicle to the manufacturer or distributor, or its authorized service and repair facility for correction of the problem that gave rise to the nonconformity. Nothing in this paragraph shall in any way limit the rights or remedies available to the buyer under any other law.

1793.22(b) It shall be presumed that a reasonable number of attempts have been made to conform a new motor vehicle to the applicable express warranties if, within 18 months from delivery to the buyer or 18,000 miles on the odometer of the vehicle, whichever occurs first, one or more of the following occurs: (1) the same nonconformity results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven and the nonconformity has been subject to repair two or more times by the manufacturer or its agents, and the buyer or lessee has at least once directly notified the manufacturer of the need for the repair of the nonconformity (2) the same nonconformity has been subject to repair four or more times by the manufacturer or its agents and the buyer has at least once directly notified the manufacturer of the need for the repair of the nonconformity or (3) the vehicle is out of service by reason of repair of nonconformities by the manufacturer or its agents for a cumulative total of more than 30 calendar days since delivery of the vehicle to the buyer. The 30-day limit shall be extended only if repairs cannot be performed due to conditions beyond the control of the manufacturer or its agents. The buyer shall be required to directly notify the manufacturer pursuant to paragraphs (1) and (2) only if the manufacturer has clearly and conspicuously disclosed to the buyer, with the warranty or the Owner's Manual, the provisions of this section and that of subdivision (d) of Section 1793.2, including the requirement that the buyer must notify the manufacturer directly pursuant to paragraphs (1) and (2). The notification, if required, shall be sent to the address, if any, specified clearly and conspicuously by the manufacturer in the warranty or Owner's Manual. This presumption shall be a rebuttable presumption affecting the burden of proof, and it may be asserted by the buyer in any civil action, including an action in small claims court, or other formal or informal proceeding.

(c) If a qualified third-party dispute resolution process exists, and the buyer receives timely notification in writing of the availability of that qualified third-party dispute resolution process with a description of its operation and effect, the presumption in subdivision (b) may not be asserted by the buyer until after the buyer has initially resorted to the qualified third-party dispute resolution process as required in subdivision (d). Notification of the availability of the qualified third-party dispute resolution process is not timely if the buyer suffers any prejudice resulting from any delay in giving the notification. If a qualified third-party dispute resolution process does not exist, or if the buyer is dissatisfied with that third-party decision, or if the manufacturer or its agent neglects to promptly fulfill the terms of the qualified third-party dispute resolution process decision after the decision is accepted by the buyer, the buyer may assert the presumption provided in subdivision (b) in an action to enforce the buyer's rights under subdivision (d) of Section 1793.2. The findings and decision of a qualified third-party dispute resolution process shall be admissible in evidence in the action without further foundation. Any period of limitation of actions under any federal or California laws with respect to any person shall be extended for a period equal to the number of days between the date a complaint

is filed with a third-party dispute resolution process and the date of its decision or the date before which the manufacturer or its agents is required by the decision to fulfill its terms if the decision is accepted by the buyer, whichever occurs later.

(d) A qualified third party dispute resolution process shall be one that does all of the following:

- (1) Complies with the minimum requirements of the Federal Trade Commission for informal dispute settlement procedures as set forth in Part 703 of Title 16 of the Code of Federal Regulations, as those regulations read on January 1, 1987.
- (2) Renders decisions which are binding on the manufacturer if the buyer elects to accept the decision.
- (3) Prescribes a reasonable time, not to exceed 30 days after the decision is accepted by the buyer, within which the manufacturer or its agent must fulfill the terms of its decisions.
- (4) Provides arbitrators who are assigned to decide disputes with copies of, and instruction in, the provisions of the Federal Trade Commission's regulations in Part 703 of Title 16 of the Code of Federal Regulations as those regulations read on January 1, 1987, Division 2 (commencing with Section 2101) of the Commercial Code, and this chapter.
- (5) Requires the manufacturer, when the process orders, under the terms of this chapter, either that the nonconforming motor vehicle be replaced if the buyer consents to this remedy or that restitution be made to the buyer, to replace the motor vehicle or make restitution in accordance with paragraph (2) of subdivision (d) of Section 1793.2.
- (6) Provides, at the request of the arbitrator or a majority of the arbitration panel, for an inspection and written report on the condition of a nonconforming motor vehicle, at no cost to the buyer, by an automobile expert who is independent of the manufacturer.
- (7) Takes into account, in rendering decisions, all legal and equitable factors, including, but not limited to, the written warranty, the rights and remedies conferred in regulations of the Federal Trade Commission contained in Part 703 of Title 16 of the Code of Federal Regulations as those regulations read on January 1, 1987, Division 2 (commencing with Section 2101) of the Commercial Code, this chapter, and any other equitable considerations appropriate in the circumstances. Nothing in this chapter requires that, to be certified as a qualified third-party dispute resolution process pursuant to this section, decisions of the process must consider or provide remedies in the form of awards of punitive damages or multiple damages, under subdivision (c) of Section 1794, or of attorney's fees under subdivision (d) of Section 1794, or of consequential damages other than as provided in subdivisions (a) and (b) of Section 1794, including, but not limited to, reasonable repair, towing, and rental car costs actually incurred by the buyer.

- (8) Requires that no arbitrator deciding a dispute may be a party to the dispute and that no other person, including an employee, agent, or dealer for the manufacturer, may be allowed to participate substantively in the merits of any dispute with the arbitrator unless the buyer is allowed to participate also. Nothing in this subdivision prohibits any member of an arbitration board from deciding a dispute.
- (9) Obtains and maintains certification by the Department of Consumer Affairs pursuant to Chapter 9 (commencing with Section 472) of Division 1 of the Business and Professions Code.

(e) For the purpose of subdivision (d) of Section 1793.2 and this section, the following terms have the following meanings:

- (1) “Nonconformity” means a nonconformity which substantially impairs the use, value, or safety of the new motor vehicle to the buyer or lessee.
- (2) “New motor vehicle” means a new motor vehicle that is bought or used primarily for personal, family, or household purposes. “New motor vehicle” also means a new motor vehicle with a gross vehicle weight under 10,000 pounds that is bought or used primarily for business purposes by a person, including a partnership, limited liability company, corporation, association, or any other legal entity, to which not more than five motor vehicles are registered in this state. "New motor vehicle" includes the chassis, chassis cab, and that portion of a motor home devoted to its propulsion, but does not include any portion designed, used, or maintained primarily for human habitation, a dealer-owned vehicle and a "demonstrator" or other motor vehicle sold with a manufacturer's new car warranty but does not include a motor cycle or a motor vehicle which is not registered under the Vehicle Code because it is to be operated or used exclusively off the highways. A “demonstrator” is a vehicle assigned by a dealer for the purpose of demonstrating qualities and characteristics common to vehicles of the same or similar model and type.
- (3) “Motorhome” means a vehicular unit built on, or permanently attached to, a self-propelled motor vehicle chassis, chassis cab, or van, which becomes an integral part of the completed vehicle, designed for human habitation for recreational or emergency occupancy.

(f)(1) Except as provided in paragraph (2), no persons shall sell either at wholesale or retail, lease, or transfer a motor vehicle transferred by a buyer or lessee to a manufacturer pursuant to paragraph (2) of subdivision (d) of Section 1793.2 or a similar statute of any other state, unless the nature of the nonconformity experienced by the original buyer or lessee is clearly and conspicuously disclosed, to the prospective buyer, lessee, or transferee, the nonconformity is corrected, and the manufacturer warrants to the new buyer, lessee, or transferee in writing for a period of one year that the motor vehicle is free of that nonconformity.

(2) Except for the requirement that the nature of the nonconformity be disclosed to the transferee, paragraph (1) does not apply to the transfer of a motor vehicle to an educational institution if the purpose of the transfer is to make the motor vehicle available for use in automotive repair courses.

DISCLOSURE OF BUYER'S RIGHTS TO WARRANTY REPAIR (Applies Only to Vehicles Sold and Registered in the State of California)

Sections 1793.2 and 1793.22 of the California Civil Code provide buyers of new motor vehicles with certain rights in the event the manufacturer is unable to repair or service the vehicle to conform to the provisions of the vehicle's warranty. The material below is a summary description of those rights. Above, the full text of Sections 1793.2(d) and 1793.22 (b), (c), (d), (e) and (f) of the California Civil Code may be read in its entirety.

I. Under California law, should FCA US LLC or its authorized dealers be unable to service or repair the vehicle to conform to its Limited Warranty after a reasonable number of attempts, FCA US LLC is required to either replace the vehicle or reimburse the buyer in an amount equal to the purchase price paid by the buyer, less that amount directly attributable to use by the buyer prior to the discovery of the nonconformity.

II. It shall be presumed that a reasonable number of attempts have been made to conform the vehicle to the warranty if, within 18 months from delivery to the buyer or 18,000 miles, whichever comes first, one or more of the following occurs: (A) the same nonconformity results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven and the nonconformity has been subject to repair two or more times by the manufacturer or its agents, and the buyer or lessee has at least once directly notified the manufacturer of the need for the repair of the nonconformity, (B) the same nonconformity has been subject to repair four or more times by FCA US LLC or its authorized dealer and the buyer has at least once directly notified FCA US LLC of the need for the repair of the nonconformity, or (C) the vehicle is out of service by reason of repair of the nonconformities by FCA US LLC or its authorized dealers for a cumulative total of more than 30 days since delivery of the vehicle to the buyer. The 30-day limit shall be extended only if repairs cannot be performed due to conditions beyond the control of FCA US LLC or the authorized dealers.

III. However, the presumption discussed above in Paragraph II may not be asserted by the buyer, until after the buyer has initially resorted to a qualified third party dispute resolution process, if one exists. FCA US LLC provides a qualified third party dispute resolution process in California through the California Dispute Settlement Program.

CALIFORNIA DISPUTE SETTLEMENT PROGRAM

If you experience a problem that has not been resolved to your satisfaction by our dealers or Customer Assistance Center, additional assistance may be available at no charge to you through the California Dispute Settlement Program (CDSP) administered by the National Center for Dispute Settlement (NCDS), an independent dispute settlement service organization.

WHAT IS THE DISPUTE SETTLEMENT PROGRAM?

CDSP maintains an active panel of trained and experienced impartial arbitrators. An arbitrator will investigate your case by reviewing the facts, inspecting the vehicle if necessary, and rendering a fair and equitable decision. You have the option of having your dispute decided at an oral hearing before an arbitrator in person or by teleconference, or by the review of documents submitted to a panel of three arbitrators.

WHAT TYPES OF DISPUTES ARE ELIGIBLE?

CDSP arbitrates disputes involving warranty-related claims concerning your FCA US LLC vehicle that arise during the coverage period of FCA US LLC's New Vehicle Written Warranties. CDSP will not arbitrate claims involving:

- A non-FCA US LLC product
- Conduct of a servicing dealer
- A vehicle sales transaction
- A request for reimbursement of consequential expenses or damages
- Items not covered by FCA US LLC's New Vehicle Written Warranties, including aftermarket parts or modifications
- Personal injury
- Property damage
- Cases currently in litigation

You may file a request for arbitration with CDSP within six months of the expiration of the warranty coverage period, provided the concern or alleged defect was brought to the attention of FCA US LLC or one of its authorized dealers before the expiration of the warranty.

You may obtain a free copy of the Program's Operating Procedures by requesting it in writing from CDSP using the contact information below, or by calling 1-866-662-4639.

HOW DO I REQUEST ARBITRATION?

To obtain the necessary forms and more information about requesting arbitration, contact CDSP:

At the CDSP website:

www.ncdsusa.org

By telephone:

866-662-4639

By mail:

CDSP

P.O. Box 515315

Dallas, TX 75251-5315

WHEN SHOULD I USE CDSP?

FCA US LLC's dispute settlement program does not take the place of any state or federal legal remedies available to you. Whether or not you first decide to submit your dispute to CDSP, you are free to pursue other legal remedies. However, certain legal presumptions under California's Lemon Law, Civil Code 1793.22(b) may not be available to you unless you use the program before pursuing other legal remedies.

HOW DOES THE ARBITRATION PROCESS WORK?

1. When the CDSP receives your claim, it will be reviewed to determine whether your concern is eligible for arbitration. If it is, CDSP will send an acknowledgment assigning a case number. If CDSP determines your case is not eligible for arbitration, CDSP will provide a letter of explanation. If you believe the eligibility determination was made in error, you have the right to appeal that determination within 30 days of the notice of ineligibility to an independent three-member arbitration panel. At their next board meeting, the panel will review and consider any written appeals concerning eligibility.
2. There is no cost to you for submitting your request to CDSP.
3. To assist in evaluating your claim, CDSP will request a written statement from FCA US LLC. You will be provided with copies of all documents CDSP receives five days prior to your scheduled hearing. Review all documents carefully when you receive them. If you find information you believe is contradictory to your original application or information you believe requires further explanation, promptly submit additional written materials directly to CDSP by email, mail or fax. (CDSP must receive this information no later than 48 hours before your scheduled hearing.) Be sure to include your case number.
4. If you have elected an oral hearing in person or by teleconference, you and an FCA US LLC representative will be allowed to present evidence to the arbitrator, including testimony, documents, and rebuttal evidence. If either party to the dispute fails to appear at an oral hearing, the other party may still present its case. If you elected a “documents only” hearing your case will be decided based upon all information submitted to the board.
5. During the period that your dispute is pending, FCA US LLC or CDSP may contact you to explore whether your case can be settled by agreement. If you agree to a settlement, you will be asked to sign a form that contains the terms of that settlement so that your arbitration case can be closed. There is no requirement that you participate in a settlement process. Unless you agree to a settlement, your participation will not affect the handling of your case or the decision of the arbitrator.
6. If the arbitrator determines that an independent technical evaluation of your vehicle is necessary to make a decision, CDSP will arrange with you for such inspection. These arrangements will be made to minimize any inconvenience to you. If a technical evaluation is made, the technical expert will forward an evaluation report to CDSP.
7. At oral hearings, the arbitrator will listen to all testimony and review the available information and the applicable legal standards and render a decision within 10 days of the hearing's conclusion.
8. The entire dispute resolution process, from the time CDSP receives your request to the time the arbitrator makes a decision, will normally take no longer than 40 days. To inquire about the status of your dispute, you may call CDSP toll-free at 1-866-662-4639.

WHAT TYPES OF DECISIONS ARE RENDERED?

Decisions are based on what the arbitrator believes is fair and appropriate under the circumstances after applying the appropriate legal standards. Remedies include, but are not limited to, repairs, reimbursement for repair or incidental expenses, such as towing costs or repurchase or replacement of your vehicle. The decision is binding on FCA US LLC, but not on you. FCA US LLC must comply with the decision within 30 days after you accept it. CDSP will contact you within 10 days after scheduled performance to ensure that FCA US LLC has timely complied.

ARE THERE LIMITS ON THE SCOPE OF THE DISPUTE SETTLEMENT PROGRAM DECISION?

The CDSP decision will not award consequential expenses such as lost wages or profits, civil penalties, punitive damages, or attorney fees. The arbitrator cannot alter the terms of the FCA US LLC's New Vehicle Limited Warranties.

WHAT OTHER RECOURSE DO I HAVE?

You may reject the decision and pursue any other legal remedies which you may have, including small claims court. Arbitration decisions are admissible as evidence in subsequent legal proceedings.

DISCLOSURE NOTICE FOR DISTRICT OF COLUMBIA

NOTICE TO PURCHASER:

IF AFTER A REASONABLE NUMBER OF ATTEMPTS, THE MANUFACTURER, ITS AGENT, OR AUTHORIZED DEALER IS UNABLE TO REPAIR OR CORRECT ANY NON-CONFORMITY, DEFECT, OR CONDITION WHICH RESULTS IN SIGNIFICANT IMPAIRMENT OF THE MOTOR VEHICLE, THE MANUFACTURER, AT THE OPTION OF THE CONSUMER, SHALL REPLACE THE MOTOR VEHICLE WITH A COMPARABLE MOTOR VEHICLE, OR ACCEPT RETURN OF THE MOTOR VEHICLE FROM THE CONSUMER AND REFUND TO THE CONSUMER THE FULL PURCHASE PRICE, INCLUDING ALL SALES TAX, LICENSE FEES, REGISTRATION FEES, AND ANY SIMILAR GOVERNMENT CHARGES. IF YOU HAVE ANY QUESTIONS CONCERNING YOUR RIGHT, YOU MAY CONTACT THE DEPARTMENT OF CONSUMER AND REGULATORY AFFAIRS.

SIGNATURE: CUSTOMER RELATIONS MGR. FCA US LLC

SIGNATURE: SALES MANAGER, SELLING DEALER

SIGNATURE: CUSTOMER

NOTE:

Selling dealer must retain signed copy for three (3) years using form #81-016-1050 to provide Disclosure Notice to purchaser.

DISCLOSURE NOTICE FOR FLORIDA

Your state Lemon Law requires FCA US LLC to inform you that if this vehicle does not conform to its applicable warranties and FCA US LLC or its dealers have not repaired the vehicle after a reasonable number of attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state Lemon Law to a replacement or repurchase of the vehicle. In order to seek remedies under your state Lemon Law, you must first:

Notify FCA US LLC at the address below, **BY REGISTERED OR EXPRESS MAIL,** of the problem with your vehicle:

FCA US LLC Customer Assistance Center

P.O. Box 21-8004

Auburn Hills, MI 48321-8004

Please use the Motor Vehicle Defect form found in Florida's Lemon Law Rights booklet. Do not use the form in this booklet for notification.

DISCLOSURE NOTICE FOR HAWAII

If a vehicle has a defect that substantially impairs the use, safety, or value of the vehicle and a reasonable opportunity to repair has been provided within the Lemon Law Rights Period, the manufacturer may be required to provide a refund or replacement vehicle to the consumer under the Lemon Law. To make this determination, a consumer may be eligible for the State Certified Arbitration Program (SCAP) administered by the Department of Commerce and Consumer Affairs. The Lemon Law Rights Period means the term of the manufacturer's express warranty, the period ending two years after the date of the original delivery of a vehicle to a consumer, or the first 24,000 miles of operation, WHICHEVER OCCURS FIRST. At least one of the following must apply:

1. a "nonconforming defect" has been examined or repaired three or more times and the defect continues to exist; or
2. a "life-threatening safety defect" has been examined or repaired at least once and the defect continues to exist; or
3. the vehicle has been out of service because of repair of one or more defects for thirty (30) or more cumulative business days.

The manufacturer or its authorized dealer should provide this notice at time of purchase. If you received this notice, you must give the manufacturer written notice of the defect before the Lemon Law Rights Period expires. The manufacturer's address is as follows:

FCA US LLC Customer Assistance Center

P.O. Box 21-8004

Auburn Hills, MI 48321-8004

Whenever a vehicle is returned from diagnosis or repair under the manufacturer's warranty, the dealer must provide a legible itemized repair order. It is very important to keep copies of all repair orders. Obtain more information to determine if you qualify to participate in the State Certified Arbitration Program (SCAP) by contacting:

Regulated Industries Complaints Office

235 S. Beretania Street, 9th floor

Honolulu, HI 96813

(808) 587-4272

http://cca.hawaii.gov/rico/lemon-law/

If you qualify, your case must be initiated within one year after the expiration of the Lemon Law Rights Period. There is a $50.00 filing fee to process your case, which will be returned to you if you win after an arbitration hearing. The arbitration decision will be issued within forty-five (45) days after your case is initiated by the program.

DISCLOSURE NOTICE FOR IDAHO

"IMPORTANT IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER THE STATE'S LEMON LAW TO REPLACEMENT OF IT OR A REFUND OF ITS PURCHASE PRICE OR YOUR LEASE PAYMENTS. HOWEVER, TO BE ENTITLED TO REFUND OR REPLACEMENT, YOU MUST FIRST NOTIFY THE MANUFACTURER, ITS AGENT, OR ITS AUTHORIZED DEALER OF THE PROBLEM IN WRITING AND GIVE THEM AN OPPORTUNITY TO REPAIR THE VEHICLE. YOU ALSO HAVE A RIGHT TO SUBMIT YOUR CASE TO THE CONSUMER ARBITRATION PROGRAM WHICH THE MANUFACTURER MUST OFFER IN THIS STATE."

You may obtain a brochure describing FCA US LLC's Customer Arbitration Process, including an application, by calling:

Alfa Romeo	**844-253-2872**
Chrysler	**800-247-9753**
Dodge	**800-423-6343**
FIAT®	**888-242-6342**
Jeep®	**877-426-5337**
Ram	**866-726-4636**
Wagoneer	**833-667-4825**

This service is strictly voluntary, and you may submit your dispute directly to the Customer Arbitration Process (CAP) at no cost. The CAP is administered by an independent dispute settlement organization and may be contacted in writing at the following address:

National Center for Dispute Settlement (NCDS)

FCA US LLC Customer Arbitration Process

P.O. Box 515315

Dallas, TX 75251-5315

The CAP reviews only vehicle disputes involving the FCA US LLC Limited Warranties or the FCA US LLC/Mopar® Part Limited Warranty on an FCA US LLC vehicle. The CAP does not review disputes involving the sale of a new or used vehicle, personal injury/property damage claims, disputes relating to design of the vehicle or part, or disputes which are already the subject of litigation.

The CAP will need the following information from you:

1. Legible copies of all documents and repair orders relevant to your case
2. Vehicle Identification Number (VIN) of your vehicle
3. A brief description of your unresolved concern
4. The identity of your servicing/selling dealer
5. The date(s) of repair(s) and the vehicle mileage at the time
6. Current vehicle mileage
7. A description of the action you expect to resolve your concern

Upon receipt of your request:

- The National Center for Dispute Settlement (NCDS) will acknowledge receipt of your request, by email or mail, within 10 days, and advise you whether or not your dispute is within the jurisdiction of the process.
- When your request is within jurisdiction, NCDS will request FCA US LLC and the dealer to present their side of the dispute. You will receive copies of their responses.
- While your dispute is pending NCDS or FCA US LLC may contact you to see if your case can be settled by agreement. If a settlement is offered to you, FCA US LLC will ask you to sign a form that contains that settlement. Your case will then be closed. There is no requirement for you to participate in this settlement process.
- If you requested an oral hearing, a decision-maker will contact you to arrange a convenient time and place for a hearing. Usually, this will be at a dealer near you or by teleconference.
- If you request a document-only review, an NCDS panel will review and decide your case. Neither you, the dealer, nor FCA US LLC need be present.
- NCDS will send you a written Statement of Decision. This statement will include the decision, any action to be taken by the dealer or FCA US LLC and the time by which the action must be taken. The decision will be binding on the dealer and FCA US LLC but not on you unless you accept the decision.

- If any action is required on the part of the dealer or FCA US LLC, you will be contacted within 10 days after the date by which the dealer or FCA US LLC must act to determine whether performance has been rendered.
- The entire dispute settlement process will normally take no longer than 40 days.
- FCA US LLC's dispute settlement procedure does not take the place of any state or federal legal remedies available to you. Whether or not you decide to submit your dispute to the process, you are free to pursue other legal remedies.

DISCLOSURE NOTICE FOR ILLINOIS

If, after a reasonable number of repair attempts, the new motor vehicle you have purchased does not conform to FCA US LLC's express warranty, under the Illinois New Vehicle Buyer Protection Act you may be entitled to a new (or comparable) replacement vehicle or, upon return of the car, to a refund of the full purchase price including all collateral charges, less an allowance for your actual use. It is presumed that a reasonable number of repair attempts have been made if, during one (1) year following delivery or 12,000 miles of use, whichever occurs first, there have been four or more unsuccessful attempts to repair the same nonconformity, or the vehicle has been out of service for repair of nonconformities for a total of thirty (30) or more business days.

In order to exercise these legal rights, you must first:

1. Notify FCA US LLC at the address below, BY CERTIFIED MAIL, of the problem with your vehicle, and
2. Provide FCA US LLC with an opportunity to repair it.

FCA US LLC Customer Assistance Center

P.O. Box 21-8004

Auburn Hills, MI 48321-8004

Please use the self-addressed, detachable FCA US LLC Customer Assistance Center form to assist you.

You may obtain a brochure describing FCA US LLC's Customer Arbitration Process, including an application, by calling:

Alfa Romeo	844-253-2872
Chrysler	800-247-9753
Dodge	800-423-6343
FIAT®	888-242-6342
Jeep®	877-426-5337
Ram	866-726-4636
Wagoneer	833-667-4825

DISCLOSURE NOTICE FOR IOWA

THE PURCHASER OR LESSEE OF THIS VEHICLE IS PROTECTED UNDER THE WARRANTY PROVISIONS OF IOWA CODE CHAPTER 322G, COMMONLY REFERRED TO AS THE LEMON LAW. IF THIS VEHICLE FAILS TO CONFORM TO THE MANUFACTURER'S EXPRESS WARRANTY DURING THE TERM OF THE WARRANTY, THE FIRST 2 YEARS OF OWNERSHIP, OR THE FIRST 24,000 MILES, WHICHEVER EXPIRES FIRST, AND THE NONCONFORMITY SUBSTANTIALLY IMPAIRS THE VEHICLE, YOU MAY QUALIFY FOR A REFUND OR REPLACEMENT OF THIS VEHICLE. CONTACT THE MANUFACTURER OF THE VEHICLE IF YOU BELIEVE THE VEHICLE FAILS TO CONFORM TO THE MANUFACTURER'S EXPRESS WARRANTY. FOR FURTHER INFORMATION REGARDING YOUR RIGHTS AND OBLIGATIONS, UNDER CHAPTER 322G, CONTACT THE CONSUMER PROTECTION DIVISION OF THE IOWA ATTORNEY GENERAL'S OFFICE AT: CONSUMER PROTECTION DIVISION, HOOVER STATE OFFICE BUILDING, 1305 WALNUT STREET, DES MOINES, IOWA 50319, OR CALL (515) 281-5926.

If you live in one of the counties listed below contact:

FCA US LLC Denver Business Center

PO Box 1256

Parker, CO 80134

Alfa Romeo	844-253-2872
Chrysler	800-247-9753
Dodge	800-423-6343
FIAT®	888-242-6342
Jeep®	877-426-5337
Ram	866-726-4636
Wagoneer	833-667-4825

Adams	Buena Vista
Cass	Cerro Gordo
Cherokee	Clay
Crawford	Dickinson
Emmet	Floyd
Fremont	Hancock
Harrison	Howard
Ida	Kossuth
Lyon	Mills
Mitchell	Monona
Montgomery	Obrien
Oceola	Page
Palo Alto	Plymouth
Potawattamie	Sac
Shelby	Sioux
Winnebago	

DISCLOSURE NOTICE FOR KENTUCKY

NOTICE TO KENTUCKY PURCHASERS

Kentucky law allows you the right to orally present your case within the FCA US LLC Customer Arbitration Process (CAP). If you wish to do so, mark the box that requests "a single decision maker and an oral hearing" on your arbitration application form.

You should note that oral presentations in the Customer Arbitration Process will be limited to a reasonable period of time. This means that you will have a limited amount of time to present your side of the dispute, and FCA US LLC or the dealer may then take the same amount of time to present their side of the dispute.

Upon receipt of your request including a notice of oral hearing, the FCA US LLC Customer Arbitration Process will notify you of the time and place for your hearing.

You may obtain a brochure describing FCA US LLC's Customer Arbitration Process, including an application, by calling:

Alfa Romeo	**844-253-2872**
Chrysler	**800-247-9753**
Dodge	**800-423-6343**
FIAT®	**888-242-6342**
Jeep®	**877-426-5337**
Ram	**866-726-4636**
Wagoneer	**833-667-4825**

This service is strictly voluntary, and you may submit your dispute directly to the CAP at no cost. The CAP is administered by an independent dispute settlement organization and may be contacted in writing at the following address:

National Center for Dispute Settlement (NCDS)

FCA US LLC Customer Arbitration Process

P.O. Box 515315

Dallas, TX 75251-5315

The CAP reviews only vehicle disputes involving the FCA US LLC Limited Warranties or the FCA US LLC/Mopar® Part Limited Warranty on an FCA US LLC vehicle. The CAP does not review disputes involving the sale of a new or used vehicle, personal injury/property damage claims, disputes relating to design of the vehicle or part, or disputes which are already the subject of litigation.

The CAP will need the following information from you:

1. Legible copies of all documents and repair orders relevant to your case
2. Vehicle Identification Number (VIN) of your vehicle
3. A brief description of your unresolved concern
4. The identity of your servicing/selling dealer
5. The date(s) of repair(s) and the vehicle mileage at the time
6. Current vehicle mileage
7. A description of the action you expect to resolve your concern

Upon receipt of your request:

- The National Center for Dispute Settlement (NCDS) will acknowledge receipt of your request, by email or mail, within 10 days, and advise you whether or not your dispute is within the jurisdiction of the process.
- When your request is within jurisdiction, NCDS will request FCA US LLC and the dealer to present their side of the dispute. You will receive copies of their responses.
- While your dispute is pending, NCDS or FCA US LLC may contact you to see if your case can be settled by agreement. If a settlement is offered to you, FCA US LLC will ask you to sign a form that contains that settlement. Your case will then be closed. There is no requirement for you to participate in this settlement process.
- If you requested an oral hearing, a decision maker will contact you to arrange a convenient time and place for a hearing. Usually, this will be at a dealer near you or by teleconference.
- If you request a document-only review, an NCDS panel will review and decide your case. Neither you, the dealer, nor FCA US LLC need to be present.
- NCDS will send you a written statement of decision. This statement will include the decision, any action to be taken by the dealer or FCA US LLC and the time by which the action must be taken. The decision will be binding on the dealer and FCA US LLC but not on you unless you accept the decision.
- If any action is required on the part of the dealer or FCA US LLC, you will be contacted within 10 days after the date by which the dealer or FCA US LLC must act to determine whether performance has been rendered.
- The entire dispute settlement process will normally take no longer than 40 days.
- FCA US LLC's dispute settlement procedure does not take the place of any state or federal legal remedies available to you. Whether or not you decide to submit your dispute to the process, you are free to pursue other legal remedies.

DISCLOSURE NOTICE FOR MAINE

MAINE LEMON LAW ARBITRATION IF YOU HAVE SERIOUS PROBLEMS WITH THIS VEHICLE

The Maine Lemon Law (10 M.R.S.A. §§ 1161-1169) provides free Attorney General arbitration for consumer buyers or lessees whose vehicle (including motorcycles and motorized RVs) is seriously defective. Under the Maine Lemon Law, you may have a right to a **refund or replacement** of the vehicle if the following applies:

1. There is an unrepaired defect or combination of defects which substantially impairs the use, safety, or value of your vehicle; and
2. This unrepaired defect was reported to the dealer or manufacturer:
   - During the manufacturer's express warranty; and
   - Within the 3-year period following the delivery date of the vehicle to the original purchaser or lessee; and
   - During the first 18,000 miles of operation; and
3. The defect still exists or has recurred after:
   - Three or more repair attempts for the same defect; **or**
   - One or more repair attempts for the serious failure of either the braking or steering system; **or**
   - Being out of service for repairs for a cumulative total of 15 or more business days (for one or more defects); **and**
   - The manufacturer had been given in writing a 7-day Final Opportunity to Repair.

For this vehicle you should notify the Manufacturer or its authorized dealer of the defects and the right to make a final repair.

Mail your notification to:

FCA US LLC Customer Relations Manager

108 Route 303

Tappan, NY 10983-1592

The Attorney General's state-run arbitration is different from any manufacturer-sponsored program to which you may also be entitled. Under the state Lemon Law program, you will receive a free hearing before a neutral state Arbitrator and a decision within 45 days of the acceptance of your Lemon Law application. If your vehicle is declared a Lemon, the manufacturer must refund your purchase price or replace the vehicle.

You must apply for state-run arbitration within 3 years after delivery to the original consumer and within the term of the manufacturer's warranty.

THIS SHEET PROVIDES ONLY A SUMMARY OF THE MAINE LEMON LAW.

To request arbitration, or to get further information, contact:

The Attorney General's Lemon Law Arbitration Program Consumer Protection Division:

6 State House Station

Augusta, ME 04333

(207) 626-8849

e-mail: lemon.law@maine.gov https://www.maine.gov/ag

DISCLOSURE NOTICE FOR MASSACHUSETTS

LEMON LAW INFORMATION: IF YOU HAVE SERIOUS PROBLEMS WITH THIS VEHICLE

The Massachusetts Lemon Law, General Laws Chapter 90, Section 7N 1/2, provides protection for consumers who have serious problems with their new vehicle.

UNDER THE LEMON LAW, YOU HAVE A RIGHT TO A REFUND OR REPLACEMENT OF THE VEHICLE IF:

(a) There is a defect(s) which substantially impairs the use, safety or market value of the vehicle, AND

(b) The defect(s) still exists or has recurred after either:

1. three or more repair attempts for the same defect, or
2. being out of service by reason of repair for any combination of defects for a cumulative total of 15 or more business days, within one year or 15,000 miles (whichever occurs first) after original delivery, AND

(c) The manufacturer has been notified of the defect(s) and given one final repair attempt of no more than 7 business days.

IF THE MANUFACTURER DOES NOT REFUND OR REPLACE THE VEHICLE AFTER THESE STANDARDS HAVE BEEN MET, YOU HAVE A RIGHT TO HAVE YOUR CASE ARBITRATED BY THE STATE.

This state-run arbitration is different from any manufacturer-sponsored program to which you may also be entitled. Under the state program, you will be sent a decision within 45 days of when your request for arbitration is accepted.

Under the law, you must request state-run arbitration within 18 months of original delivery of the vehicle.

THIS SHEET PROVIDES ONLY A SUMMARY OF YOUR RIGHTS.

To request arbitration, or to get further information, contact:

Office of Consumer Affairs and Business Regulation

Lemon Law Mediation and Arbitration Program

501 Boylston Street, Suite 5100

Boston, MA 02116

(617) 973-8787

DISCLOSURE NOTICE FOR MINNESOTA

MINNESOTA DISCLOSURE INFORMATION

IMPORTANT: IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER THE STATE'S LEMON LAW TO REPLACEMENT OF IT OR A REFUND OF ITS PURCHASE PRICE OR YOUR LEASE PAYMENTS. HOWEVER, TO BE ENTITLED TO REFUND OR REPLACEMENT, YOU MUST FIRST NOTIFY THE MANUFACTURER, ITS AGENT, OR ITS AUTHORIZED DEALER OF THE PROBLEM IN WRITING AND GIVE THEM AN OPPORTUNITY TO REPAIR THE VEHICLE. **YOU ALSO HAVE A RIGHT TO SUBMIT YOUR CASE TO THE CONSUMER ARBITRATION PROGRAM WHICH THE MANUFACTURER MUST OFFER IN MINNESOTA.**

You may obtain a brochure describing FCA US LLC's Customer Arbitration Process, including an application, by calling:

Alfa Romeo	**844-253-2872**
Chrysler	**800-247-9753**
Dodge	**800-423-6343**
FIAT®	**888-242-6342**
Jeep®	**877-426-5337**
Ram	**866-726-4636**
Wagoneer	**833-667-4825**

This service is strictly voluntary, and you may submit your dispute directly to the Customer Arbitration Process (CAP) at no cost. The CAP is administered by an independent dispute settlement organization and may be contacted in writing at the following address:

National Center for Dispute Settlement (NCDS)

FCA US LLC Customer Arbitration Process

P.O. Box 515315

Dallas, TX 75251-5315

The CAP reviews only vehicle disputes involving the FCA US LLC Limited Warranties or the FCA US LLC/Mopar® Part Limited Warranty on an FCA US LLC vehicle. The CAP does not review disputes involving the sale of a new or used vehicle, personal injury/property damage claims, disputes relating to design of the vehicle or part, or disputes which are already the subject of litigation.

The CAP will need the following information from you:

1. Legible copies of all documents and repair orders relevant to your case
2. Vehicle Identification Number (VIN) of your vehicle
3. A brief description of your unresolved concern
4. The identity of your servicing/selling dealer
5. The date(s) of repair(s) and vehicle mileage at the time
6. Current vehicle mileage
7. A description of the action you expect to resolve your concern

Upon receipt of your request:

- The National Center for Dispute Settlement (NCDS) will acknowledge receipt of your request, by email or mail, within 10 days, and advise you whether or not your dispute is within the jurisdiction of the process.
- When your request is within jurisdiction, NCDS will request FCA US LLC and the dealer to present their side of the dispute. You will receive copies of their responses.
- While your dispute is pending, NCDS or FCA US LLC may contact you to see if your case can be settled by agreement. If a settlement is offered to you, FCA US LLC will ask you to sign a form that contains that settlement. Your case will then be closed. There is no requirement for you to participate in this settlement process.
- If you requested an oral hearing, a decision maker will contact you to arrange a convenient time and place for a hearing. Usually, this will be at an authorized dealer near you or by teleconference.
- If you request a document-only review, an NCDS panel will review and decide your case. Neither you, the dealer, nor FCA US LLC need to be present.
- NCDS will send you a written Statement of Decision. This statement will include the decision, any action to be taken by the dealer or FCA US LLC and the time by which the action must be taken. The decision will be binding on the dealer and FCA US LLC but not on you unless you accept the decision.
- If any action is required on the part of the dealer or FCA US LLC, you will be contacted within 10 days after the date by which the dealer or FCA US LLC must act to determine whether performance has been rendered.
- The entire dispute settlement process will normally take no longer than 40 days.
- FCA US LLC's dispute settlement procedure does not take the place of any state or federal legal remedies available to you. Whether or not you decide to submit your dispute to the process, you are free to pursue other legal remedies.

DISCLOSURE NOTICE FOR NEW HAMPSHIRE

MANUFACTURERS ARE REQUIRED TO SUPPLY THIS NOTICE WITH DELIVERY OF A NEW MOTOR VEHICLE SOLD WITHIN THE STATE OF NEW HAMPSHIRE - RSA 357D

NOTICE TO CONSUMER

STATE OF NEW HAMPSHIRE NEW MOTOR VEHICLE ARBITRATION BOARD

The New Hampshire New Motor Vehicle Arbitration Law, RSA 357-D, applies to new motor vehicles sold or leased (for two or more years) in the state of New Hampshire. A new motor vehicle is defined as a passenger vehicle or truck with a gross vehicle weight not exceeding 11,000 pounds, motorcycle or off-highway recreational vehicle as defined in RSA 215-AA:1,VI.

If, during the express warranty period, you discover a defect which substantially impairs the use, market value or safety of this vehicle, and it has not been successfully repaired after three repair attempts by the manufacturer, its agent or an authorized dealer, or it has been out of service by reason of repair for one or more nonconformities, defects or conditions which still exist for a cumulative total of 30 business days, you may be entitled to apply for a comparable replacement or refund of purchase price, plus incidental damages, less a reasonable allowance for use.

In order for a repair attempt to qualify, you must obtain a written repair order. Neither the manufacturer nor any agent of the manufacturer (including the authorized dealer's service) may refuse to provide you with a written repair order at your request.

The vehicle is deemed to be out of service if it is in for repair for a majority of the day.

You cannot use the New Motor Vehicle Arbitration Law if you elect to use the manufacturer's dispute settlement mechanism.

You may not use the New Motor Vehicle Arbitration Law if you have stopped making payments on any financing agreement because of the vehicle's condition.

The New Hampshire Motor Vehicle Arbitration Program includes other eligibility requirements which you must meet to qualify.

Forms for electing to proceed before the New Hampshire Motor Vehicle Arbitration Board should be included with your new vehicle on delivery.

For information as to your rights under the New Motor Vehicle Arbitration Law or for additional forms, contact one of the following:

New Hampshire Motor Vehicle Arbitration Board

23 Hazen Drive

Concord, NH 03305

(603) 227-4385

lemonlaw@dos.nh.gov, or an authorized dealer

DISCLOSURE NOTICE FOR NEW JERSEY

IMPORTANT: IF THIS VEHICLE HAS A DEFECT THAT SUBSTANTIALLY IMPAIRS ITS USE, VALUE OR SAFETY, OR THAT IS LIKELY TO CAUSE DEATH OR SERIOUS BODILY INJURY IF DRIVEN, AND WAS PURCHASED, LEASED OR REGISTERED IN NEW JERSEY, YOU MAY BE ENTITLED UNDER NEW JERSEY'S LEMON LAW TO A REFUND OF THE PURCHASE PRICE OR YOUR LEASE PAYMENTS.

Here is a summary of your rights:

1. To qualify for relief under the New Jersey Lemon Law, you must give the manufacturer or its dealer the opportunity to repair or correct the defect in the vehicle within the Lemon Law's term of protection, which is the first 24,000 miles of operation or two years after the vehicle's original date of delivery, whichever occurs first.
2. If the manufacturer or its dealer is unable to repair or correct a defect within a reasonable time, you may be entitled to return the vehicle and receive a full refund, minus a reasonable allowance for vehicle use.
3. It is presumed that the manufacturer or its dealer is unable to repair or correct the defect, if substantially the same defect continues to exist after the manufacturer has received written notice of the defect by certified mail, return receipt requested, and has had a final opportunity to correct the defect or condition within 10 calendar days after receipt of the notice. This notice must be received by the manufacturer within the term of protection and may be given only after (i) the manufacturer or its dealer has had two or more attempts to correct the defect; (ii) the manufacturer or its dealer has had at least one attempt to correct the defect if the defect is one that is likely to cause death or serious bodily injury if the vehicle is driven; or (iii) the vehicle has been out of service for repair for a cumulative total of 20 or more calendar days, or in the case of a motorhome, 45 or more days.
4. If substantially the same defect continues to exist after the manufacturer has had the final opportunity to repair or correct the defect, you may file an application for relief under New Jersey's Lemon Law.

FOR COMPLETE INFORMATION REGARDING YOUR RIGHTS AND REMEDIES UNDER THE RELEVANT LAW, INCLUDING THE MANUFACTURER'S ADDRESS TO GIVE NOTICE OF THE DEFECT, CONTACT:

New Jersey Division of Consumer Affairs

Lemon Law Unit

P.O. Box 45026

Newark, NJ 07101

(973) 504-6226

DISCLOSURE NOTICE FOR NEW JERSEY

IMPORTANTE: SI ESTE VEHÍCULO TIENE UN DEFECTO QUE SUBSTANCIALMENTE AFECTA SU USO, VALOR O SEGURIDAD, O QUE PUEDE CAUSAR MUERTE O SERIO DAÑO CORPORAL SI SE MANEJA, Y FUE COMPRADO, ARRENDADO O REGISTRADO EN NUEVA JERSEY, USTED PUEDE TENER EL DERECHO BAJO LA LEY DE LIMÓN DEL ESTADO DE NUEVA JERSEY A UN REEMBOLSO DEL PRECIO DE COMPRA O A LOS PAGOS DE SU ARRENDAMIENTO.

Aquí le damos un sumario de sus derechos:

1. Para calificar por compensación bajo la Ley de Limón de Nueva Jersey, usted debe darle al fabricante o a su concesionario la oportunidad de reparar o corregir el defecto del vehículo dentro del término de protección bajo la Ley de Limón, que son las 24,000 millas primeras de operación o dos años después de la fecha original de la entrega del vehículo o lo que suceda primero.
2. Si el fabricante o su concesionario no puede arreglar o corregir el defecto dentro de un tiempo razonable, usted puede tener el derecho de devolver el vehículo y recibir un reembolso completo, menos un descuento por el uso del vehículo.
3. Si se supone que el fabricante o su concesionario no puede reparar o corregir el defecto y si substancialmente el mismo defecto continúa existiendo después que el fabricante ha recibido un aviso del defecto, mandado por correo certificado con recibo de retorno, y ha tenido una oportunidad final para corregir el defecto o condición dentro de los 10 días naturales después de recibir el aviso. Este aviso tiene que ser recibido por el fabricante dentro del término de protección y sólo se puede dar después que (i) el fabricante o su concesionario ha intentado dos o más veces de corregir el defecto; (ii) el fabricante o su concesionario ha intentado por lo menos una vez de corregir el defecto si el defecto es uno que puede causar la muerto o serio daño corporal si el vehículo se maneja; o (iii) el vehículo ha estado fuera de servicio por reparos por una acumulación total de 20 días naturales o más, o en el caso de una casa rodante motorizada (motorhome) de 45 días o más.
4. Si substancialmente el mismo defecto continua existiendo después que el fabricante ha tenido la ultima oportunidad de reparar o corregir el defecto, usted puede presentar unasolicitud para compesanción bajo la Ley de Limón de Nueva Jersey.

PARA INFORMACIÓN COMPLETA ACERCA DE SUS DERECHOS Y RECURSOS BAJO ESTA LEY, INCLUYENDO LA DIRECCIÓN DEL FABRICANTE PARA NOTIFICARLE EL DEFECTO, PÓNGASE EN CONTACTO CON:

New Jersey Division Of Consumer Affairs

Lemon Law Unit

P.O. Box 45026

Newark, NJ 07101

(973) 504-6226

DISCLOSURE NOTICE FOR NEW YORK

New Car Lemon Law Bill Of Rights

(1) In addition to any warranties offered by the manufacturer, your new car, if purchased and registered in New York, is warranted against all material defects for 18,000 miles or two years, whichever occurs first.

(2) You must report any problems to the manufacturer, its agent, or an authorized dealer.

(3) Upon notification, the problem must be corrected free of charge.

(4) If the same problem cannot be repaired after four or more attempts, if your car is out of service to repair a problem for a total of 30 days during the warranty period, or if the manufacturer or its agent refuses to repair a substantial defect or condition within 20 days of receipt of notice sent by you to the manufacturer by certified mail, return receipt requested, then you may be entitled to either a comparable car or a refund of your purchase price, plus license and registration fees, minus a mileage allowance only if the vehicle has been driven more than 12,000 miles. special notification requirements may apply to motor homes.

(5) A manufacturer may deny liability if the problem is caused by abuse, neglect, or unauthorized modification of the car.

(6) A manufacturer may refuse to exchange a comparable car or refund your purchase price if the problem does not substantially impair the value of your car.

(7) If a manufacturer has established an arbitration procedure, the manufacturer may refuse to exchange a comparable car or refund your purchase price until you first resort to the procedure.

(8) If the manufacturer does not have an arbitration procedure, you may resort to any remedy by law and may be entitled to your attorney's fees if you prevail.

(9) No contract or agreement can void any of these rights.

(10) As an alternative to the arbitration procedure made available through the manufacturer, you may instead choose to submit your claim to an independent arbitrator approved by the attorney general. You may have to pay a fee for such an arbitration. contact your local consumer office or attorney general's office to find out how to arrange for independent arbitration.

DISCLOSURE NOTICE FOR OHIO

IMPORTANT:
IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER STATE LAW TO A REPLACEMENT OR TO COMPENSATION.

DISCLOSURE NOTICE FOR PENNSYLVANIA

PENNSYLVANIA AUTOMOBILE LEMON LAW RIGHTS

If the new motor vehicle you have purchased does not conform to the manufacturer's express warranty, the Pennsylvania Automobile Lemon Law provides that the manufacturer may have to replace it or pay you a refund, at your option.

If you discover a defect that substantially impairs the use, value or safety of this vehicle, contact the manufacturer or its authorized service and repair facility immediately.

Your Lemon Law rights only cover defects which occur within one year after delivery, 12,000 miles of use, or the term of the express warranty, whichever occurs first.

The Lemon Law states that it is reasonable for the dealer, manufacturer or its agent to make up to three (3) separate attempts to correct the same defect.

After three unsuccessful repair attempts, or after a total of 30 days in which the vehicle is out of service for repair, you may be entitled to a comparable replacement vehicle or a refund of the purchase price less an allowance for your actual use.

If a dispute arises concerning a defect, you must first resort to any informal dispute settlement procedure established by the manufacturer to assert your Lemon Law rights.

The manufacturer or dealer must provide you with an itemized statement of all repair work performed when your vehicle is returned from service. Keep those records for future reference.

For more information, contact the office of:

Attorney General, Bureau of Consumer Protection

Strawberry Square, 15th Floor

Harrisburg, Pennsylvania 17120

(717) 787-9707

FCA US LLC Mid-Atlantic Business Center

6940 Columbia Gateway Drive, Suite 220

Columbia, MD 21046

Please use the self-addressed, detachable FCA US LLC Customer Assistance Center form to assist you.

DISCLOSURE NOTICE FOR VERMONT

MANUFACTURERS ARE REQUIRED TO SUPPLY THIS NOTICE WITH DELIVERY OF A NEW MOTOR VEHICLE SOLD WITHIN THE STATE OF VERMONT 9 V.S.A. § 4180.

NOTICE TO CONSUMER

New Motor Vehicle Arbitration

The Vermont Lemon Law applies to new motor vehicles. A motor vehicle is defined as “a passenger motor vehicle which is purchased or leased, or registered in the state of Vermont and shall not include tractors, motorized highway building equipment, road-making appliances, snowmobiles, motorcycles, motor-driven cycles, the living portion of recreation vehicles, or trucks with a gross vehicle weight rating (GVWR) over 12,000 pounds. A new motor vehicle means a passenger motor vehicle which is still under the manufacturer's express warranty” 9 V.S.A. Sections 4171 (6) and (9).

You may be entitled to apply for a comparable replacement vehicle or prorated refund if you discover a defect during the express warranty period that has not been successfully repaired after three repair attempts by an authorized dealer. The first repair must occur within the express warranty.

An alternative way of filing is if this vehicle has been out of service for repair for a cumulative total of 30 calendar days within the express warranty. The vehicle is considered to be out of service if it is in control of an authorized dealer for the majority of each day.

A consumer may file a Demand with fewer than three unsuccessful repair attempts or fewer than 30 days out of service for a safety or other reason which meets the reasonable repair threshold. Written repair orders or examination reports must be obtained to attain the presumption of reasonable repair.

You will explain at the hearing how the defect(s) or condition(s) substantially impairs any combination of the use, market value or safety of the vehicle as of the date of signing the Demand for Arbitration.

The Lemon Law may not be used if you elect to file a claim with the manufacturer's dispute settlement mechanism or if you have discontinued vehicle payments.

The New Motor Vehicle Arbitration program includes other eligibility criteria.

Forms to initiate the New Motor Vehicle Arbitration Process should be included with your new vehicle upon delivery. They may also be obtained via lemonlaw.vermont.gov or by contacting:

Vermont Department of Motor Vehicles

14 Baldwin Street

Montpelier, VT 05602

T: 802-828-2943

F: 802-828-5809

Telecommunications Relay Service, TTY/TDD: 711

E-Mail: LemonLaw@vermont.gov

DISCLOSURE NOTICE FOR PUERTO RICO

THIS NOTICE MUST BE SUPPLIED WITH DELIVERY OF NEW FCA US LLC VEHICLES SOLD WITHIN THE COMMONWEALTH OF PUERTO RICO.

Although the FCA US LLC Warranty applicable to your vehicle may be broader than the minimum statutory warranty established under Puerto Rican law, your new car, if purchased and registered in Puerto Rico, is subject to rights and remedies neither expressly provided for nor implied in FCA US LLC's Warranty.

For example, you may be entitled, under certain circumstances involving certain types of defects, to request from the pertinent judicial or administrative authority the resolution of the sales contract, provided a reasonable opportunity to repair such defect has been provided to the authorized service dealer and the manufacturer; and such defect has not been effectively corrected or repaired.

For complete information regarding your rights and remedies under state law, contact the:

Department of Consumer Affairs of the Commonwealth of Puerto Rico

Minillas Station, P.O. Box 41059

San Juan, PR 00940

Phone: 787-722-7555

www.daco.pr.gov

NOTIFICATION DE AVISO PARA PUERTO RICO

ESTA NOTIFICACION SERA SUMINISTRADA AL MOMENTO DE ENTREGAR LOS VEHICULOS FCA US LLC NUEVOS VENDIDOS EN EL ESTADO LIBRE ASOCIADO DE PUERTO RICO.

A pesar de que la Garantía de Fábrica de FCA US LLC aplicable a su vehículo puede ser más amplia que la garantía estatutaria mínima establecida bajo la ley de Puerto Rico, su auto nuevo, comprado y registrado en Puerto Rico, está sujeto a derechos y remedios no provistos en la Garantía de Fábrica de FCA US LLC.

Por ejemplo, usted también podrá tener derecho, bajo ciertas circunstancias y en relación con ciertos tipos de defectos, a solicitar de la autoridad judicial o administrativa pertinente, la resolución del contrato de compraventa, siempre y cuando se le haya dado al representante autorizado de servicio y a manufacturero oportunidad razonable para reparar dicho defecto y tal defecto no haya sido corregido o reparado.

Para información completa en relación con sus derechos y remedios bajo las leyes y reglamentos estatales, comuníquese con:

Departamento de Asuntos al Consumidor del Estado Libre Asociado Puerto Rico

Minillas Station, P.O. Box 41059

San Juan, PR 00940

787-722-7555

www.daco.pr.gov

SPECIAL ADJUSTMENT PROGRAM NOTICE FOR CONNECTICUT, VIRGINIA, AND WISCONSIN

IMPORTANT:

Sometimes FCA US LLC offers a special adjustment program to pay all or part of the cost of certain repairs beyond the terms of the warranty. Check with an authorized dealer to determine whether any adjustment program is applicable to your motor vehicle.

NATIONAL CENTER FOR DISPUTE SETTLEMENT
FCA US LLC Customer Arbitration Process
P.O. Box 515315
Dallas, TX 75251-5315

CUSTOMER ARBITRATION PROCESS APPLICATION

Did you contact dealership management regarding your complaint? Did you contact FCA US LLC directly regarding your complaint? Have you met with the Factory Representative regarding your complaint? AR Consumers only: Indicate if you are requesting a panel review.

Yes ☐ No ☐
Yes ☐ No ☐
Yes ☐ No ☐
Yes ☐ No ☐

I want (check one only)

☐ A single decision maker and an oral hearing
☐ A 3-person panel and a documents-only review

Your Name_____ Date_____

Address _____ Phone (H)_____
(Street) (City) (State) (ZIP Code) Phone (W)_____

Selling Dealer_____ Servicing Dealer _____

Vehicle: Year _____Make _____ Model_____ Delivery Date _____

Identification No. | | | | | | | | | | | | | | | | |

Is this a leased vehicle? Yes ☐ No ☐
Lessor's name and address, if yes: _____

Mileage at time of dispute _____ Current Mileage _____

VERY IMPORTANT: Be very specific in describing your current unresolved problems. Include copies of any receipts, service repair orders, complaint letters to the dealer or Business Center Representative, and any other relevant documents.

Nature of current unresolved problem:* _____

_____

_____

_____

Number and dates of repair attempts (if any):* (1)_____ (2)_____ (3)_____
if more, specify: _____

What do you feel should be done to resolve your problem:* _____

_____

ARBITRATION AGREEMENT

In signing this Arbitration Agreement, I understand that I am not bound by the decision of the arbitration process unless I accept it. I also understand that if I accept the decision, FCA US LLC will be bound by the decision and will be required to perform the terms of the decision within the time frame prescribed in the decision, I further understand that if I am dissatisfied with the decision or FCA US LLC's eventual performance of the decision, I may pursue other legal remedies available to me in my state, including the use of small claims court. Whether or not I accept the decision of the arbitration process, the decision is admissible in any subsequent legal proceeding concerning my dispute. I acknowledge notification that this dispute settlement process does not take the place of any available state or federal legal remedies.

Signed by _____

*Please use additional sheets of paper as necessary to describe these items.

NOTIFICATION TO BUSINESS CENTER

Customer Name _____

Address _____
(Street) (City) (State) (Zip)

Daytime Telephone _____

VIN Number _____

Date of Purchase _____ Mileage_____

Servicing Dealer _____

Number of days vehicle has been Out-of-Service _____

Number of repair attempts to repair same condition _____

Description of Concern: _____

_____

_____

Name

Street Address

City, State, ZIP

PLACE
STAMP
HERE

Business Center

Street Address

City, State, ZIP

NOTIFICATION TO FCA US LLC CUSTOMER CENTER

Customer Name _____

Address _____
(Street) (City) (State) (Zip)

Daytime Telephone _____

VIN Number _____

Date of Purchase _____ Mileage_____

Servicing Dealer _____

Number of days vehicle has been Out-of-Service _____

Number of repair attempts to repair same condition _____

Description of Concern: _____

_____

_____

Name

Street Address

City, State, ZIP

PLACE
STAMP
HERE

FCA US LLC
Customer Assistance Center
P.O. Box 21-8004
Auburn Hills, MI 48321-8004

2024 TIRE WARRANTY

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TIRES 4

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TIRE LIMITED WARRANTY AND ADJUSTMENT POLICY

When a tire is removed from service due to a covered warranty condition under a tire manufacturer's "Limited Warranty Program", you may be eligible for a free tire replacement or a comparable new tire on a prorated basis.

NOTE:
Refer to the specific tire manufacturer's website for information relating to that tire manufacturer's limited warranty for the tires installed on your vehicle. If you have any questions regarding the limited tire warranty coverage, contact your local authorized dealer or your local authorized tire dealer.

Certain conditions, such as irregular wear or tire damage due to road hazards, collision, improper inflation, intentional alteration, and misuse, are excluded from the Tire Limited Warranty Program. The Tire Limited Warranty Program expires when your tires either wear to a specified tread depth, and/or after a period of time from the date of purchase, as stated in the Tire Warranty in this manual.

Disclaimer:

THE MOST UP-TO-DATE INFORMATION FOR THE TIRE MANUFACTURER'S LIMITED WARRANTY PROGRAM CAN BE ACCESSED THROUGH THE SPECIFIC TIRE MANUFACTURER'S WEBSITE.

THE TIRE MANUFACTURER'S LIMITED WARRANTY PROGRAM, THE DETAILS OF WHICH CAN BE FOUND IN THE TIRE MANUFACTURER'S WEBSITE OR AT ANY AUTHORIZED SERVICE CENTER ARE IN LIEU OF ALL OTHER REMEDIES OR WARRANTIES, EXPRESS OR IMPLIED, ARISING BY LAW OR OTHERWISE, INCLUDING FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY. THE TIRE MANUFACTURER EXPRESSLY DISCLAIMS LIABILITY FOR INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOST PROFIT, LOSS OF BUSINESS, LOSS OF GOODWILL, LOSS OF REPUTATION, PUNITIVE OR ANY OTHER DAMAGE, COST OR LOSS OF ANY KIND. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

WARNING!
Refer to the Owner's Manual online for complete warning information that could prevent accidents, injuries and even deaths.

WARNING!

Death, serious injury and/or property damage may result from tire failure due to tire damage and/or improper tire maintenance.

- All tires (including spare) should be inspected regularly by a qualified technician for signs of wear, and signs of damage, such as puncture, impact, improper maintenance, underinflation or overinflation and overloading.
- Only qualified persons should repair tires. See US Tire Manufacturers Association (USTMA) established repair procedures at www.USTires.org for information on proper repair procedures.
- Only specially trained persons should mount tires.

Check Your Tires For Damage

Frequent (at least monthly) inspection of your tires for signs of damage, uneven tread wear and their general condition is important for safety. Impacts, penetrations, cracks, knots, bulges or air loss always require tire removal and expert inspection.

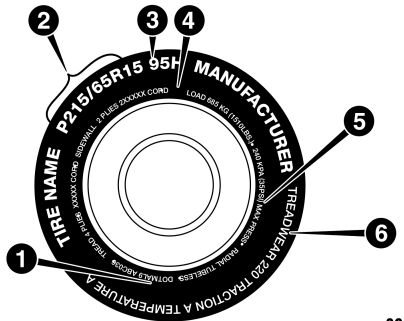
NOTE:
All tire warranties are made by the tire manufacturer. Tires are not covered under your New Vehicle Limited Warranty.

NOTE:
If your vehicle is equipped with beadlock wheels, please refer to your vehicle's beadlock specific part number for additional information and instructions on www.mopar.com or by contacting an authorized dealer.

TIRE SAFETY INFORMATION

Tire safety information will cover aspects of the following information: Tire Markings, Tire Identification Numbers, Tire Terminology and Definitions, Tire Pressures, and Tire Loading.

TIRE MARKINGS



Tire Markings

1 — US DOT Safety Standards Code (TIN)	4 — Maximum Load
2 — Size Designation	5 — Maximum Pressure
3 — Service Description	6 — Treadwear, Traction and Temperature Grades

NOTE:

- P (Passenger) — Metric tire sizing is based on US design standards. P-Metric tires have the letter “P” molded into the sidewall preceding the size designation. Example: P215/65R15XL 95H.
- European — Metric tire sizing is based on European design standards. Tires designed to this standard have the tire size molded into the sidewall beginning with the section width. The letter "P" is absent from this tire size designation. Example: 215/65R15 96H.
- LT (Light Truck) — Metric tire sizing is based on US design standards. The size designation for LT-Metric tires is the same as for P-Metric tires except for the letters “LT” that are molded into the sidewall preceding the size designation. Example: LT235/85R16C.
- Temporary spare tires are designed for temporary emergency use only. Temporary high pressure compact spare tires have the letter “T” or “S” molded into the sidewall preceding the size designation. Example: T145/80D18 103M.
- High flotation tire sizing is based on US design standards and it begins with the tire diameter molded into the sidewall. Example: 31x10.5 R15 LT.

NOTE:

If your vehicle is equipped with beadlock wheels, please refer to your vehicles beadlock specific part number for additional information and instructions on www.mopar.com or by contacting an authorized dealer.

Tire Sizing Chart

EXAMPLE:
Example Size Designation: P215/65R15XL 95H, 215/65R15 96H, LT235/85R16C, T145/80D18 103M, 31x10.5 R15 LT
P = Passenger car tire size based on US design standards, or **"....blank...."** = Passenger car tire based on European design standards, or **LT** = Light Truck tire based on US design standards, or **T or S** = Temporary spare tire or **31** = Overall diameter in inches (in) **215, 235, 145** = Section width in millimeters (mm) **65, 85, 80** = Aspect ratio in percent (%) • Ratio of section height to section width of tire, or **10.5** = Section width in inches (in) **R** = Construction code • "R" means radial construction, or • "D" means diagonal or bias construction
15, 16, 18 = Rim diameter in inches (in)
Service Description:
95 = Load Index • A numerical code associated with the maximum load a tire can carry

EXAMPLE:
H = Speed Symbol • A symbol indicating the range of speeds at which a tire can carry a load corresponding to its load index under certain operating conditions • The maximum speed corresponding to the speed symbol should only be achieved under specified operating conditions (i.e., tire pressure, vehicle loading, road conditions, and posted speed limits)
Load Identification: Absence of the following load identification symbols on the sidewall of the tire indicates a Standard Load (SL) tire: • **XL** = Extra load (or reinforced) tire, or • **LL** = Light load tire or • **C, D, E, F, G** = Load range associated with the maximum load a tire can carry at a specified pressure
Maximum Load – Maximum load indicates the maximum load this tire is designed to carry
Maximum Pressure – Maximum pressure indicates the maximum permissible cold tire inflation pressure for this tire

TIRE IDENTIFICATION NUMBER (TIN)

The TIN may be found on one or both sides of the tire; however, the date code may only be on one side. Tires with white sidewalls will have the full TIN, including the date code, located on the white sidewall side of the tire. Look for the TIN on the outboard side of black sidewall tires as mounted on the vehicle. If the TIN is not found on the outboard side, then you will find it on the inboard side of the tire.

EXAMPLE:
DOT MA L9 ABCD 0301
DOT = Department of Transportation • This symbol certifies that the tire is in compliance with the US Department of Transportation tire safety standards and is approved for highway use
MA = Code representing the tire manufacturing location (two digits)
L9 = Code representing the tire size (two digits)
ABCD = Code used by the tire manufacturer (one to four digits)
03 = Number representing the week in which the tire was manufactured (two digits) • 03 means the 3rd week
01 = Number representing the year in which the tire was manufactured (two digits) • 01 means the year 2001 • Prior to July 2000, tire manufacturers were only required to have one number to represent the year in which the tire was manufactured. Example: 031 could represent the 3rd week of 1981 or 1991

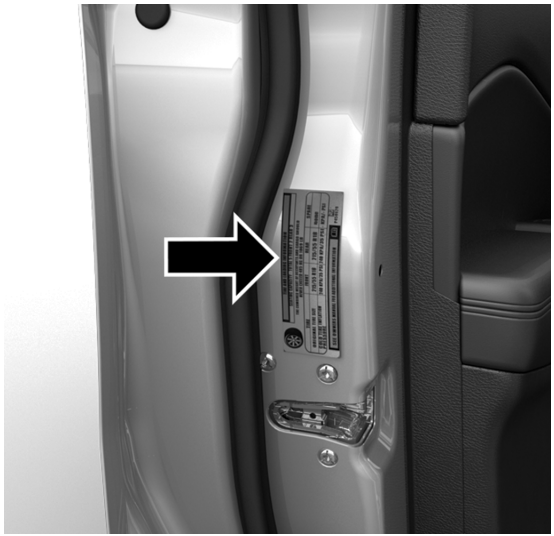
TIRE TERMINOLOGY AND DEFINITIONS

Term	Definition
B-pillar	The vehicle B-pillar is the structural member of the body located behind the front door.
Cold Tire Inflation Pressure	Cold tire inflation pressure is defined as the tire pressure after the vehicle has not been driven for at least three hours, or driven less than 1 mile (1.6 km) after sitting for a minimum of three hours. Inflation pressure is measured in units of psi (pounds per square inch) or kPa (kilopascals).
Maximum Inflation Pressure	The maximum inflation pressure is the maximum permissible cold tire inflation pressure for this tire. The maximum inflation pressure is molded into the sidewall.
Recommended Cold Tire Inflation Pressure	Vehicle manufacturer's recommended cold tire inflation pressure as shown on the tire placard.
Tire Placard	A label permanently attached to the vehicle describing the vehicle's loading capacity, the original equipment tire sizes and the recommended cold tire inflation pressures.

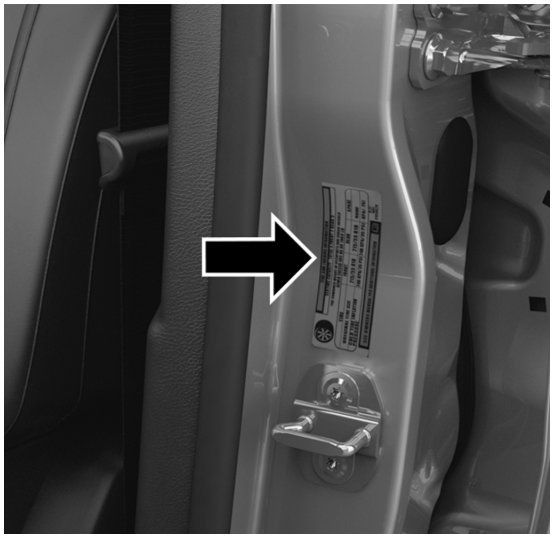
TIRE LOADING AND TIRE PRESSURE

NOTE:
The proper cold tire inflation pressure is listed on the driver side B-pillar or the rear edge of the driver side door.

Check the inflation pressure of each tire, including the spare tire (if equipped), at least monthly and inflate to the recommended pressure for your vehicle.

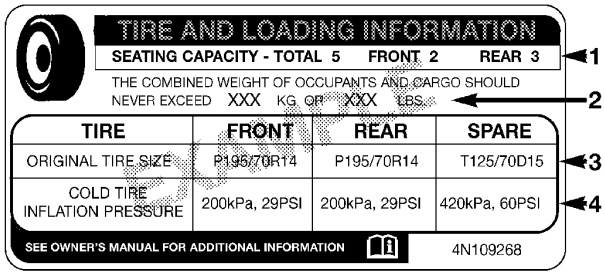


Example Tire Placard Location (Door)



Example Tire Placard Location (B-Pillar)

Tire And Loading Information Placard



811b5a9a

Tire And Loading Information Placard

This placard tells you important information about the:

1. Number of people that can be carried in the vehicle.
2. Total weight your vehicle can carry.
3. Tire size designed for your vehicle.
4. Cold tire inflation pressures for the front, rear, and spare tires.

LOADING

The vehicle maximum load on the tire must not exceed the load carrying capacity of the tire on your vehicle. You will not exceed the tire's load carrying capacity if you adhere to the loading conditions, tire size, and cold tire inflation pressures specified on the Tire and Loading Information placard. Refer to “Vehicle Loading” in the “Vehicle Maintenance” section of your Owner’s Manual.

NOTE:
Under a maximum loaded vehicle condition, Gross Axle Weight Ratings (GAWRs) for the front and rear axles must not be exceeded.

To determine the maximum loading conditions of your vehicle, locate the statement “The combined weight of occupants and cargo should never exceed XXX kg or XXX lb” on the Tire and Loading Information placard. The combined weight of occupants, cargo/luggage and trailer tongue weight (if applicable) should never exceed the weight referenced here.

Steps For Determining Correct Load Limit:

(1) Locate the statement “The combined weight of occupants and cargo should never exceed XXX kg or XXX lb” on your vehicle's placard.

(2) Determine the combined weight of the driver and passengers that will be riding in your vehicle.

(3) Subtract the combined weight of the driver and passengers from XXX kg or XXX lb.

(4) The resulting figure equals the available amount of cargo and luggage load capacity. For example, if “XXX” amount equals 1,400 lb and there will be five 150 lb passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lb (1,400-750 (5x150) = 650 lb).

(5) Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not exceed the available cargo and luggage load capacity calculated in Step 4.

(6) If your vehicle will be towing a trailer, the load from your trailer will be transferred to your vehicle. Consult this manual to determine how this reduces the available cargo and luggage load capacity of your vehicle.

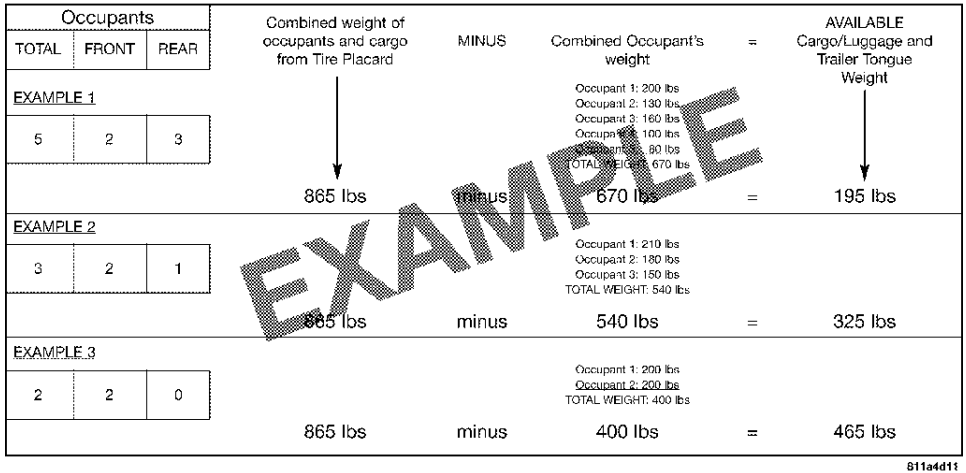
Metric Example For Load Limit

For example, as shown in step 4 above, if "XXX" amount equals 635 kg and there will be five 68 kg passengers in your vehicle, the amount of available cargo and luggage load capacity is 295 kg (635-340 (5x68) = 295 kg).

NOTE:

- If your vehicle will be towing a trailer, the load from your trailer will be transferred to your vehicle. The following table shows examples on how to calculate total load, cargo/luggage, and towing capacities of your vehicle with varying seating configurations and number and size of occupants. This table is for illustration purposes only and may not be accurate for the seating and load carrying capacity of your vehicle.
- For the following example, the combined weight of occupants and cargo should never exceed 865 lb (392 kg).

For the following example, the combined weight of occupants and cargo should never exceed 392 kg.



WARNING!

Overloading of your tires is dangerous. Overloading can cause tire failure, affect vehicle handling, and increase your stopping distance. Use tires of the recommended load capacity for your vehicle. Never overload them.

TIRES — GENERAL INFORMATION

TIRE PRESSURE

Proper tire inflation pressure is essential to the safe and satisfactory operation of your vehicle. Four primary areas are affected by improper tire pressure:

- Safety
- Fuel Economy
- Tread Wear
- Ride Comfort and Vehicle Stability

Safety

WARNING!

- Improperly inflated tires are dangerous and can cause collisions.
- Underinflation increases tire flexing and can result in overheating and tire failure.
- Overinflation reduces a tire's ability to cushion shock. Objects on the road and chuckholes can cause damage that result in tire failure.
- Overinflated or underinflated tires can affect vehicle handling and can fail suddenly, resulting in loss of vehicle control.
- Unequal tire pressures can cause steering problems. You could lose control of your vehicle.
- Unequal tire pressures from one side of the vehicle to the other can cause the vehicle to drift to the right or left.
- Always drive with each tire inflated to the recommended cold tire inflation pressure.

Both underinflation and overinflation affect the stability of the vehicle and can produce a feeling of sluggish response or over responsiveness in the steering.

NOTE:

- Unequal tire pressures from side to side may cause erratic and unpredictable steering response.
- Unequal tire pressure from side to side may cause the vehicle to drift left or right.

Fuel Economy

Underinflated tires will increase tire rolling resistance, resulting in higher fuel consumption.

Tread Wear

Improper cold tire inflation pressures can cause abnormal wear patterns and reduced tread life, resulting in the need for earlier tire replacement.

Ride Comfort And Vehicle Stability

Proper tire inflation contributes to a comfortable ride. Overinflation produces a jarring and uncomfortable ride.

TIRE INFLATION PRESSURES

The proper cold tire inflation pressure is listed on the driver side B-pillar or rear edge of the driver side door.

At least once a month:

- Check and adjust tire pressure with a good quality pocket-type pressure gauge. Do not make a visual judgement when determining proper inflation. Tires may look properly inflated even when they are underinflated.
- Inspect tires for signs of tire wear or visible damage.

CAUTION!
After inspecting or adjusting the tire pressure, always reinstall the valve stem cap. This will prevent moisture and dirt from entering the valve stem, which could damage the valve stem.

Inflation pressures specified on the placard are always “cold tire inflation pressure”. Cold tire inflation pressure is defined as the tire pressure after the vehicle has not been driven for at least three hours, or driven less than 1 mile (1.6 km) after sitting for a minimum of three hours. The cold tire inflation pressure must not exceed the maximum inflation pressure molded into the tire sidewall.

Check tire pressures more often if subject to a wide range of outdoor temperatures, as tire pressures vary with temperature changes.

Tire pressures change by approximately 1 psi (7 kPa) per 12°F (7°C) of air temperature change. Keep this in mind when checking tire pressure inside a garage, especially in the Winter.

Example: If garage temperature = 68°F (20°C) and the outside temperature = 32°F (0°C), then the cold tire inflation pressure should be increased by 3 psi (21 kPa), which equals 1 psi (7 kPa) for every 12°F (7°C) for this outside temperature condition.

Tire pressure may increase from 2 to 6 psi (13 to 40 kPa) during operation. DO NOT reduce this normal pressure build up or your tire pressure will be too low.

TIRE PRESSURES FOR HIGH SPEED OPERATION

FCA US LLC advocates driving at safe speeds and within posted speed limits. Where speed limits or conditions are such that the vehicle can be driven at high speeds, maintaining correct tire inflation pressure is very important. Increased tire pressure and reduced vehicle loading may be required for the high-speed vehicle operation. Refer to an authorized tire dealer or original equipment vehicle dealer for recommended safe operating speeds, loading and cold tire inflation pressures.

WARNING!
High speed driving with your vehicle under maximum load is dangerous. The added strain on your tires could cause them to fail. You could have a serious collision. Do not drive a vehicle loaded to maximum capacity at continuous speeds above 75 mph (120 km/h).

RADIAL PLY TIRES

WARNING!

Combining radial ply tires with other types of tires on your vehicle will cause your vehicle to handle poorly. The instability could cause a collision. Always use radial ply tires in sets of four. Never combine them with other types of tires.

Tire Repair

If your tire becomes damaged, it may be repaired if it meets the following criteria:

- The tire has not been driven on when flat.
- The damage is only on the tread section of your tire (sidewall damage is not repairable).
- The puncture is no greater than a ¼ of an inch (6 mm).

Consult an authorized tire dealer for tire repairs and additional information.

Damaged Run Flat tires, or Run Flat tires that have experienced a loss of pressure should be replaced immediately with another Run Flat tire of identical size and service description (Load Index and Speed Symbol).

RUN FLAT TIRES — IF EQUIPPED

Run Flat tires allow you the capability to drive 50 miles (80 km) at 50 mph (80 km/h) after a rapid loss of inflation pressure. This rapid loss of inflation is referred to as the Run Flat mode. A Run Flat mode occurs when the tire inflation pressure is at or below 14 psi (96 kPa). Once a Run Flat tire reaches the Run Flat mode, it has limited driving capabilities and needs to be replaced immediately. A Run Flat tire is not repairable.

It is not recommended to drive a vehicle loaded at full capacity or to tow a trailer while a tire is in the Run Flat mode.

See the Tire Pressure Monitoring System (TPMS) section for more information.

TIRE SPINNING

When stuck in mud, sand, snow, or ice conditions, do not spin your vehicle's wheels above 30 mph (48 km/h) or for longer than 30 seconds continuously without stopping.

Refer to “Freeing A Stuck Vehicle” in “In Case Of Emergency” in your Owner’s Manual for further information.

WARNING!

Fast spinning tires can be dangerous. Forces generated by excessive wheel speeds may cause tire damage or failure. A tire could explode and injure someone. Do not spin your vehicle's wheels faster than 30 mph (48 km/h) for more than 30 seconds continuously when you are stuck, and do not let anyone near a spinning wheel, no matter what the speed.

TREAD WEAR INDICATORS

Tread wear indicators are in the original equipment tires to help you in determining when your tires should be replaced.



Tire Tread

1 — Worn Tire
2 — New Tire

These indicators are molded into the bottom of the tread grooves. They will appear as bands when the tread depth becomes a 2/32 of an inch (1.6 mm). When the tread is worn to the tread wear indicators, the tire should be replaced.

Refer to “Replacement Tires” in this section for further information.

LIFE OF TIRE

The service life of a tire is dependent upon varying factors including, but not limited to:

- Driving style.
- Tire pressure - Improper cold tire inflation pressures can cause uneven wear patterns to develop across the tire tread. These abnormal wear patterns will reduce tread life, resulting in the need for earlier tire replacement.
- Distance driven.
- Performance tires, tires with a speed rating of V or higher, and Summer tires typically have a reduced tread life. Rotation of these tires per the vehicle scheduled maintenance is highly recommended.

WARNING!

Tires and the spare tire should be replaced after six years, regardless of the remaining tread. Failure to follow this warning can result in sudden tire failure. You could lose control and have a collision resulting in serious injury or death.

Keep dismounted tires in a cool, dry place with as little exposure to light as possible. Protect tires from contact with oil, grease, and gasoline.

(Continued)

REPLACEMENT TIRES

The tires on your new vehicle provide a balance of many characteristics. They should be inspected regularly for wear and correct cold tire inflation pressures. FCA US LLC strongly recommends that you use tires equivalent to the originals in size, quality and performance when replacement is needed. Refer to the paragraph on "Tread Wear Indicators" in this section. Refer to the Tire and Loading Information placard or the Vehicle Certification Label for the size designation of your tires. The Load Index and Speed Symbol for your tires will be found on the original equipment tire sidewall.

See the Tire Sizing Chart example found in the "Tire Safety Information" section of this manual for more information relating to the Load Index and Speed Symbol of a tire.

It is recommended to replace the two front tires or two rear tires as a pair. Replacing just one tire can seriously affect your vehicle's handling. If you ever replace a wheel, make sure that the wheel's specifications match those of the original wheels.

It is recommended you contact an authorized tire dealer or original equipment dealer with any questions you may have on tire specifications or capability. Failure to use equivalent replacement tires may adversely affect the safety, handling, and ride of your vehicle.

WARNING!

- Do not use a tire, wheel size, load rating, or speed rating other than that specified for your vehicle. Some combinations of unapproved tires and wheels may change suspension dimensions and performance characteristics, resulting in changes to steering, handling, and braking of your vehicle. This can cause unpredictable handling and stress to steering and suspension components. You could lose control and have a collision resulting in serious injury or death. Use only the tire and wheel sizes with load ratings approved for your vehicle.
- Never use a tire with a smaller load index or capacity, other than what was originally equipped on your vehicle. Using a tire with a smaller load index could result in tire overloading and failure. You could lose control and have a collision.
- Failure to equip your vehicle with tires having adequate speed capability can result in sudden tire failure and loss of vehicle control.

CAUTION!

Replacing original tires with tires of a different size may result in false speedometer and odometer readings.

TIRE TYPES

ALL-SEASON TIRES — IF EQUIPPED

All-season tires provide traction for all seasons (Spring, Summer, Autumn, and Winter). Traction levels may vary between different all-season tires. All-season tires can be identified by the M+S, M&S, M/S or MS designation on the tire sidewall. Use all-season tires only in sets of four; failure to do so may adversely affect the safety and handling of your vehicle.

SUMMER OR THREE SEASON TIRES — IF EQUIPPED

Summer tires provide traction in both wet and dry conditions, and are not intended to be driven in snow or on ice. If your vehicle is equipped with summer tires, be aware these tires are not designed for winter or cold driving conditions. Install winter tires on your vehicle when ambient temperatures are less than 40°F (5°C) or if roads are covered with ice or snow. For more information, contact an authorized dealer.

Summer tires do not contain the all-season designation or mountain/snowflake symbol on the tire sidewall. Use summer tires only in sets of four; failure to do so may adversely affect the safety and handling of your vehicle.

WARNING!
Do not use Summer tires in snow/ice conditions. You could lose vehicle control, resulting in severe injury or death. Driving too fast for conditions also creates the possibility of loss of vehicle control.

SNOW TIRES

Some areas of the country require the use of snow tires during the winter. Snow tires can be identified by a “mountain/snowflake” symbol on the tire sidewall.



If you need snow tires, select tires equivalent in size and type to the original equipment tires. Use snow tires only in sets of four; failure to do so may adversely affect the safety and handling of your vehicle.

Snow tires generally have lower speed ratings than what was originally equipped with your vehicle and should not be operated at sustained speeds over 75 mph (120 km/h). For speeds above 75 mph (120 km/h) refer to original equipment or an authorized tire dealer for recommended safe operating speeds, loading and cold tire inflation pressures.

While studded tires improve performance on ice, skid and traction capability on wet or dry surfaces may be poorer than that of non-studded

tires. Some states prohibit studded tires; therefore, local laws should be checked before using these tire types.

SPARE TIRES — IF EQUIPPED

For vehicles equipped with a Tire Service Kit instead of a spare tire, please refer to “Tire Service Kit” in the “In Case Of Emergency” section in the Owner’s Manual for further information.

CAUTION!
Because of the reduced ground clearance, do not take your vehicle through an automatic car wash with a compact or limited use temporary spare installed. Damage to the vehicle may result.

SPARE TIRE MATCHING ORIGINAL EQUIPPED TIRE AND WHEEL — IF EQUIPPED

Your vehicle may be equipped with a spare tire and wheel equivalent in look and function to the original equipment tire and wheel found on the front or rear axle of your vehicle. This spare tire may be used in the tire rotation for your vehicle. If your vehicle has this option, refer to an authorized tire dealer for the recommended tire rotation pattern.

COMPACT SPARE TIRE — IF EQUIPPED

The compact spare is for temporary emergency use only. You can identify if your vehicle is equipped with a compact spare by looking at the spare tire description on the Tire and Loading Information Placard located on the driver side door opening or on the sidewall of the tire. Compact spare tire descriptions begin with the letter “T” or “S” preceding the size designation. Example: T145/80D18 103M.

T, S = Temporary Spare Tire

Since this tire has limited tread life, the original equipment tire should be repaired (or replaced) and reinstalled on your vehicle at the first opportunity.

Do not install a wheel cover or attempt to mount a conventional tire on the compact spare wheel, since the wheel is designed specifically for the compact spare tire. Do not install more than one compact spare tire and wheel on the vehicle at any given time.

WARNING!

Compact and collapsible spares are for temporary emergency use only. With these spares, do not drive more than 50 mph (80 km/h). Temporary use spares have limited tread life. When the tread is worn to the tread wear indicators, the temporary use spare tire needs to be replaced. Be sure to follow the warnings, which apply to your spare. Failure to do so could result in spare tire failure and loss of vehicle control.

COLLAPSIBLE SPARE TIRE — IF EQUIPPED

The collapsible spare is for temporary emergency use only. You can identify if your vehicle is equipped with a collapsible spare by looking at the spare tire description on the Tire and Loading Information Placard located on the driver side door opening or on the sidewall of the tire.

Collapsible spare tire description example: 165/80-17 101P.

Since this tire has limited tread life, the original equipment tire should be repaired (or replaced) and reinstalled on your vehicle at the first opportunity.

Inflate the collapsible tire only after the wheel is properly installed on the vehicle. Inflate the collapsible tire using the electric air pump before lowering the vehicle.

Do not install a wheel cover or attempt to mount a conventional tire on the collapsible spare wheel, since the wheel is designed specifically for the collapsible spare tire.

WARNING!

Compact and Collapsible spares are for temporary emergency use only. With these spares, do not drive more than 50 mph (80 km/h). Temporary use spares have limited tread life. When the tread is worn to the tread wear indicators, the temporary use spare tire needs to be replaced. Be sure to follow the warnings, which apply to your spare. Failure to do so could result in spare tire failure and loss of vehicle control.

FULL SIZE SPARE — IF EQUIPPED

The full size spare is for temporary emergency use only. This tire may look like the originally equipped tire on the front or rear axle of your vehicle, but it is not. This spare tire may have limited tread life. When the tread is worn to the tread wear indicators, the temporary use full size spare tire needs to be replaced. Since it is not the same as your original equipment tire, replace (or repair) the original equipment tire and reinstall on the vehicle at the first opportunity.

LIMITED USE SPARE — IF EQUIPPED

The limited use spare tire is for temporary emergency use only. This tire is identified by a label located on the limited use spare wheel. This label contains the driving limitations for this spare. This tire may look like the original equipped tire on the front or rear axle of your vehicle, but it is not. Installation of this limited use spare tire affects vehicle handling. Since it is not the same as your original equipment tire, replace (or repair) the original equipment tire and reinstall on the vehicle at the first opportunity.

WARNING!

Limited use spares are for emergency use only. Installation of this limited use spare tire affects vehicle handling. With this tire, do not drive more than the speed listed on the limited use spare wheel. Keep inflated to the cold tire inflation pressures listed on your Tire and Loading Information Placard located on the driver's side B-Pillar or the rear edge of the driver's side door. Replace (or repair) the original equipment tire at the first opportunity and reinstall it on your vehicle. Failure to do so could result in loss of vehicle control.

DEPARTMENT OF TRANSPORTATION UNIFORM TIRE QUALITY GRADES

The following tire grading categories were established by the National Highway Traffic Safety Administration. The specific grade rating assigned by the tire's manufacturer in each category is shown on the sidewall of the tires on your vehicle.

All passenger vehicle tires must conform to federal safety requirements in addition to these grades.

TREADWEAR

The treadwear grade is a comparative rating, based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and one-half times as well on the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices, and differences in road characteristics and climate.

TRACTION GRADES

The traction grades, from highest to lowest, are AA, A, B, and C. These grades represent the tire's ability to stop on wet pavement, as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

WARNING!
The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning, or peak traction characteristics.

TEMPERATURE GRADES

The temperature grades are A (the highest), B, and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat, when tested under controlled conditions on a specified indoor laboratory test wheel.

Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance, which all passenger vehicle tires must meet under the Federal Motor Vehicle Safety Standard No. 109. Grades A and B represent higher levels of performance on the laboratory test wheel, than the minimum required by law.

WARNING!

The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

2024 FCA US LLC DOMESTIC TIRE CHAIN CHART

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2024 FCA US LLC DOMESTIC TIRE CHAIN CHART

JEEP® VEHICLES AND TRUCKS			
Vehicle	**Can Tire Chains Be Used**	**Only With These Tire Sizes**	**Cable Class/Chain Class**
Jeep® Cherokee FWD	YES Front Only	215/60R17	7 mm Cable/Chain
Jeep® Cherokee 4X4 – Jeep® Active Drive I	YES Front Only	215/60R17	9 mm Cable/Chain
Jeep® Cherokee 4X4 – Jeep® Active Drive II	YES Front Only	225/65R17 225/60R18	7 mm Cable/Chain
Jeep® Cherokee Trailhawk	YES Front Only	225/65R17	9 mm Cable/Chain
Jeep® Compass	YES Front Only	215/65R16	7 mm Cable/Chain
Jeep® Renegade	YES Front Only	215/60R16	7 mm Cable/Chain
Jeep® Gladiator	YES Rear Only	245/75R17	S
	YES Rear Only	245/75R17 LT285/70R17C 255/70R18 275/55R20	AutoSock

JEEP® VEHICLES AND TRUCKS			
Vehicle	**Can Tire Chains Be Used**	**Only With These Tire Sizes**	**Cable Class/Chain Class**
Jeep® Wrangler	YES Rear Only	245/75R17	S
	YES Rear Only	245/75R17 LT255/75R17C LT285/70R17C 255/70R18 275/55R20	AutoSock
Jeep® Wrangler 4xe	YES Rear Only	275/55R20 LT255/75R17C LT285/70R17C	AutoSock
Jeep® Grand Cherokee	YES Rear Only	275/45R21XL	12 mm Cable/Chain
	YES Rear Only	P245/70R17 265/60R18 265/50R20	S
Jeep® Grand Cherokee L	YES Rear Only	275/45R21XL	12 mm Cable/Chain
	YES Rear Only	265/60R18 265/50R20	S

JEEP® VEHICLES AND TRUCKS			
Vehicle	**Can Tire Chains Be Used**	**Only With These Tire Sizes**	**Cable Class/Chain Class**
Jeep® Grand Cherokee 4xe	YES Rear Only	275/45R21XL	12 mm Cable/Chain
	YES Rear Only	265/60R18 265/50R20	S
Dodge Durango	YES Rear Only	255/60R18 P265/60R18 265/60R18 265/50R20 295/45ZR20	THULE XG-12 PRO or Equivalent
Dodge Durango SRT	YES Rear Only	295/45ZR20	THULE XG-12 PRO or Equivalent
Dodge Hornet R/T	NO	—	—
Dodge Hornet R/T Plus	NO	—	—
Dodge Hornet GT	YES Front Only	215/60 R17	7 mm Cable/Chain
Dodge Hornet GT Plus	YES Front Only	215/60 R17	7 mm Cable/Chain
Ram ProMaster	YES Front Only	225/75R16C LT225/75R16E	Quality Chain Corp Light Truck Highway Service (Non-Cam) or Equivalent

JEEP® VEHICLES AND TRUCKS			
Vehicle	**Can Tire Chains Be Used**	**Only With These Tire Sizes**	**Cable Class/Chain Class**
Ram 1500	YES Rear Only	275/65R18 275/55R20	S
Ram TRX	NO	—	—
Ram 1500 Classic	YES Rear Only	P265/70R17 LT265/70R17E P275/60R20	S
Ram 2500	YES Rear Only	LT245/70R17E LT285/70R17D LT275/70R18E LT285/60R20E	U
Ram 2500 Power Wagon	YES Rear Only	LT285/70R17D	U
Ram 3500 (SRW)	YES Rear Only	LT275/70R18E LT285/60R20E	U
Ram 3500 (DRW 4X2)	YES Rear Only	LT235/80R17E LT285/60R20E	U
Ram 3500 (DRW 4X4)	YES Front and Rear	LT235/80R17E	U
Ram Chassis Cab 3500 (SRW)	YES Rear Only	LT275/70R18E	U

JEEP® VEHICLES AND TRUCKS			
Vehicle	**Can Tire Chains Be Used**	**Only With These Tire Sizes**	**Cable Class/Chain Class**
Ram Chassis Cab 3500 (DRW) 4X2	YES Rear Only	LT235/80R17E	U
Ram Chassis Cab 3500 (DRW) 4X4	YES Front and Rear	LT235/80R17E	U
Ram Chassis Cab 4500/5500	YES Rear Only	225/70R19.5G	U
Wagoneer/Grand Wagoneer	YES Rear Only	275/65R18 275/55R20	S

PASSENGER VEHICLES AND MINIVANS			
Vehicle	**Can Tire Chains Be Used**	**Only With These Tire Sizes**	**Cable Class/Chain Class**
Alfa Romeo Giulia	YES Rear Only	255/35R19 225/50R17 225/45R18 225/40R19	For a 255/35R19 tire, use of a snow traction device with a maximum projection of 7 mm beyond the tire profile is recommended. For 225/50R17, 225/45R18 or 225/40R19 tires, use of a snow traction device with a maximum projection of 9 mm beyond the tire profile is recommended.
Alfa Romeo Giulia Quadrifoglio	YES Rear Only	265/35R19	For a 265/35R19 98V tire, use of a zero-clearance snow traction device is recommended.
Alfa Romeo Stelvio	YES Rear Only	All tires except for R20	13 mm Cable/Chain
Alfa Romeo Stelvio Quadrifoglio	NO	—	—
Alfa Romeo Tonale	YES Front Only	225/55 R18	S

PASSENGER VEHICLES AND MINIVANS			
Vehicle	**Can Tire Chains Be Used**	**Only With These Tire Sizes**	**Cable Class/Chain Class**
FIAT® 500X	YES Front Only	215/60 R16 215/55 R17	Use reduced size snow chains or traction devices with a maximum projection of 7mm beyond the tire profile.
Chrysler 300	YES Rear Only	P215/65R17 P225/60R18 245/45R20	Peerless Chain Super Z6 Low Profile or Equivalent
Chrysler 300 AWD	YES Rear Only	235/55R19	S
Chrysler 300 6.4	NO	—	—
Dodge Charger	YES Rear Only	P215/65R17 P225/60R18 245/45R20 245/45ZR20	Peerless Chain Super Z6 Low Profile or Equivalent
Dodge Charger AWD	YES Rear Only	P225/60R18 245/55R18	Peerless Chain Super Z6 Low Profile or Equivalent
		235/55R19 245/45R20 245/45ZR20	S

PASSENGER VEHICLES AND MINIVANS			
Vehicle	**Can Tire Chains Be Used**	**Only With These Tire Sizes**	**Cable Class/Chain Class**
Dodge Charger SRT	NO	—	—
Dodge Challenger	YES Rear Only	235/55R18 245/45R20 245/45ZR20 275/40ZR20	Peerless Chain Super Z6 Low Profile or Equivalent
Dodge Challenger AWD	YES Rear Only	235/55R19 245/45R20 245/45ZR20	S
Dodge Challenger SRT	NO	—	—
Chrysler Voyager FWD	YES Front Only	235/65R17	9 mm Cable/Chain
Chrysler Pacifica AWD	YES Front Only	235/60R18	9 mm Cable/Chain
Chrysler Pacifica FWD	YES Front Only	235/65R17 235/60R18	9 mm Cable/Chain
Chrysler Pacifica Hybrid	YES Front Only	235/65R17 235/60R18	9 mm Cable/Chain



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