

SURROUND SPEAKERS 700

Please read and keep all safety, security, and use instructions.

Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements. The complete declaration of conformity can be found at: www.Bose.com/compliance

This product conforms to all applicable Electromagnetic Compatibility Regulations 2016 and all other applicable UK regulations. The complete declaration of conformity can be found at: www.Bose.com/compliance

Bose Corporation hereby declares that this product is in compliance with the essential requirements per Radio Equipment Regulations 2017 and all other applicable UK regulations. The complete declaration of conformity can be found at: www.Bose.com/compliance

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
10. Only use attachments/accessories specified by the manufacturer.
11. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
12. Unplug this apparatus during lightning storms or when unused for long periods of time.
13. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

Contains small parts which may be a choking hazard. Not suitable for children under age 3.

This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

- Safe Installation Instructions: Ensure feet under product are clean and free of debris. Place the product on a clean, dust-free, stable, flat, and level surface. For proper support, all feet must be in full contact with surface. Beware of potential fall hazards as audio vibrations can cause the product to move. Do not position above seating or occupied areas.
- To reduce the risk of fire or electrical shock, do NOT expose this product to rain, liquids or moisture.

- Do NOT expose this product to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the product.
- Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorized alterations to this product.
- Do NOT use a power inverter with this product.
- Do NOT use in vehicles or boats.
- The speaker wire and interconnect cables included with this system are not approved for in-wall installation. Please check your local building codes for the correct type of wire and cable required for in-wall installation.
- Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- Due to ventilation requirements, Bose does not recommend placing the product in a confined space such as in a wall cavity or in an enclosed cabinet.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with ISED Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with FCC and ISED Canada radiation exposure limits set forth for general population. This equipment should be installed and operated with a minimum distance of 20 cm between radiator and your body.

This device for operation in the band 5150 – 5250 MHz is only for indoor use to reduce the potential for harmful interference to other co-channel systems.

CAN ICES-3(B)/NMB-3(B)

Power State Information: The product, in accordance with the Ecodesign Requirements for Energy Related Products Directive 2009/125/EC and the Ecodesign for Energy-Related Products and Energy Information (Amendment) (EU Exit) Regulations 2020, is in compliance with Commission Regulation (EU) 2023/826. For information about power consumption for different standby modes and the period after which the product automatically reverts to those modes, visit www.Bose.com/compliance and select this regulation.

Network port deactivation/activation procedures. Deactivating all networks will enable standby mode.	Per Annex III 2(d) of Commission Regulation (EU) 2023/826, the requirement to deactivate a wireless port "does not apply to equipment that relies on a single wireless network connection for intended use and have no wired network connection."

For Europe:

Frequency bands of operation 2400 to 2483.5 MHz, 5150 to 5350 MHz, and 5470 to 5725 MHz.

Maximum transmit power less than 20 dBm EIRP.

Frequency band of operation 5725 to 5850 MHz.

Maximum transmit power less than 14 dBm (25mW) EIRP.

Maximum transmit power is below regulatory limits such that SAR testing is not necessary and exempt per applicable regulations.

This device is restricted to indoor use when operating in the 5150 to 5350 MHz frequency range in all EU Member States listed in the table.

BE	DK	IE	UK (NI)	FR	CY	SK	HU	AT	SE
BG	DE	PT	EL	HR	LV	LT	MT	PL	
CZ	EE	FI	ES	IT	RO	LU	NL	SI	

This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

Management Regulation for Low-power Radio-frequency Devices

Article XII

According to “Management Regulation for Low-power Radio-frequency Devices” without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices.

Article XIV

The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications operated in compliance with the Telecommunications Act.

The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

Names and Contents of Toxic or Hazardous Substances or Elements										
	Toxic or Hazardous Substances and Elements									
Part Name	**Lead (Pb)**	**Mercury (Hg)**	**Cadmium (Cd)**	**Hexavalent (CR(VI))**	**Polybrominated Biphenyl (PBB)**	**Polybrominated diphenyl-ether (PBDE)**	**Dybutyl phthalate (DBP)**	**Di-isobutyl phthalate (DIBP)**	**Butyl benzyl phthalate (BBP)**	**Bis(2-ethylhexyl) phthalate (DEHP)**
PCBs	X	O	O	O	O	O	O	O	O	O
Metal Parts	X	O	O	O	O	O	O	O	O	O
Plastic Parts	O	O	O	O	O	O	O	O	O	O
Speakers	X	O	O	O	O	O	O	O	O	O
Cables	X	O	O	O	O	O	O	O	O	O
This table is prepared in accordance with the provisions of SJ/T 11364. O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572. X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.										

	Restricted substances and its chemical symbols					
Unit	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr+6)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCBs	–	○	○	○	○	○
Metal Parts	–	○	○	○	○	○
Plastic Parts	○	○	○	○	○	○
Speakers	–	○	○	○	○	○
Cables	–	○	○	○	○	○
Note 1: "○" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence. **Note 2:** The "–" indicates that the restricted substance corresponds to the exemption.						

Date of Manufacture: The eighth digit in the serial number indicates the year of manufacture; "1" is 2011 or 2021.

Importers: Bose Electronics (Shanghai) Company Limited, Level 6, Tower D, No. 2337 Gudai Rd. Minhang District, Shanghai 201100 | Bose Products B.V., Vijzelstraat 68, 1017HL Amsterdam, The Netherlands | Ingram Micro Mexico SA de CV, Joselillo 3 Int. Piso 5 Col. El Parque, Naucalpan de Juarez, Edo Mex 53398 Phone Number: +52 55 5263 6500 | Bose Limited (H.K.), 7F., No. 2, Sec. 3, Minsheng E. Road, Zhongshan Dist., Taipei City 104511, Phone Number: +886-2-2514 7676 | Bose Limited, 16 Dufour's Place, London W1F 7SP

Mexico Service Phone Number: 0800-266-0292

Input Rating: 100 - 240V ∿ 50/60Hz 30W

The CMIIT ID is located on the bottom of the product.

Please complete and retain for your records

The serial and model numbers are located on the bottom of the surround speakers.

Serial number: _____

Model number: _____

Please keep your receipt with your owner's guide. Now is a good time to register your Bose product. You can easily do this by going to global.Bose.com/register

Security Information

This product is capable of receiving automatic security updates from Bose. To receive automatic security updates, you must complete the product setup process in the Bose app and connect the product to the Internet. **If you do not complete the setup process, you will be responsible for installing security updates that Bose makes available.**

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Bose Corporation Headquarters: 1-877-230-5639

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The following license disclosure applies to the FreeRTOS software package that is included as a component of your Bose Surround Speaker 700 product:

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WHAT'S IN THE CARTON

Contents 11

SYSTEM PLACEMENT

Recommendations 12

Mount the speakers 13

WIRELESS RECEIVER SETUP

Connect the adapters 14

Identify switch settings on the wireless receivers 16

Connect the speakers 17

POWER

Connect the surround speakers to power 18

CONNECT TO A SOUNDBAR

Choose your connection method 19

Connect using the Bose app 20

New to the Bose app? 20

Update your SoundTouch 300 soundbar 21

Connect using the SoundTouch 300 remote 22

Check for sound 23

WIRELESS RECEIVER STATUS

Status light 24

CARE AND MAINTENANCE

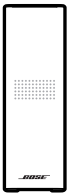
Clean the surround speakers 25
Replacement parts and accessories 25
Limited warranty 25

TROUBLESHOOTING

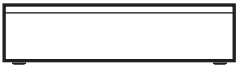
Try these solutions first 26
Other solutions 26
Access your soundbar owner's guide 28

CONTENTS

Confirm that the following parts are included:



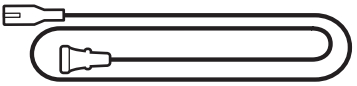
Surround speakers (2)



Wireless receiver (2)



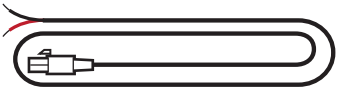
Surround speaker base (2)



Power cord (2)*



Phillips-head screwdriver



Two-pin speaker cable (2)

*May ship with multiple power cords. Use the power cord for your region.

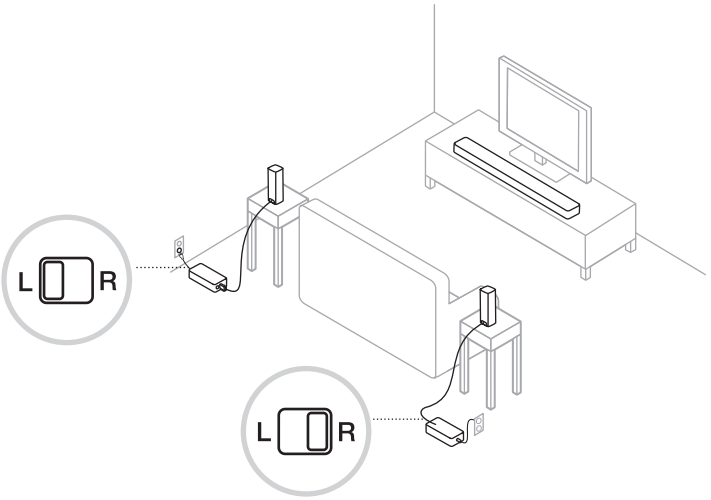
NOTE: If any part of the product is damaged, do NOT use it. Contact your authorized Bose dealer or Bose customer service.

Visit: worldwide.Bose.com/Support

RECOMMENDATIONS

To avoid wireless interference, keep other wireless equipment 1 – 3 ft. (0.3 – 0.9 m) away from the wireless receivers. Place the speakers and wireless receivers outside and away from metal cabinets, other audio/video components, and direct heat sources.

COMPONENT	PLACEMENT RECOMMENDATIONS
Surround speakers	Place the speakers on their rubber feet on a stable and level surface. Place the speakers at ear height or higher in the back of the room. If placing the speakers in an enclosed bookcase shelf, position them at the front edge of the shelf. For a sound that reflects off the walls to fill the room, aim the speakers out towards a rear or side wall.
Wireless receivers	Confirm that the switch on one wireless receiver is set to **R** (right). Confirm that the switch on the other wireless receiver is set to **L** (left). Facing the TV, place the speaker and **R** wireless receiver on the **right** side of the room. Facing the TV, place the speaker and **L** wireless receiver on the **left** side of the room. Make sure there is an AC (mains) outlet near each wireless receiver.



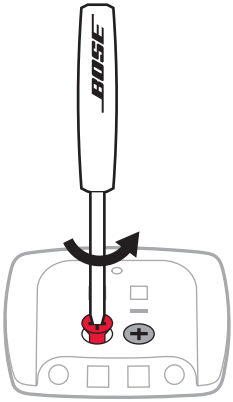
Mount the speakers

You can mount the speakers on wall brackets, ceiling mounts, floor stands, or table stands. To purchase these accessories, visit Bose.com or contact your local Bose dealer.

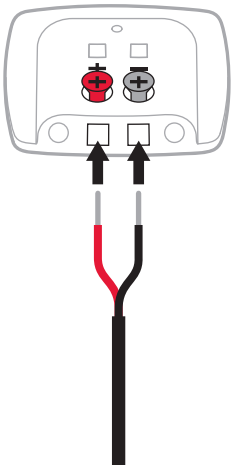
CAUTION: Only use Bose hardware to mount the speakers. Using unauthorized mounts may damage your Bose system and its components.

CONNECT THE ADAPTERS

1. Using the screwdriver, turn the screws to the left (counterclockwise) to loosen the wire terminals.



2. Insert the red, stripped end of the two-pin cable marked + into the red + terminal.
3. Insert the black, stripped end of the two-pin cable into the silver — terminal.

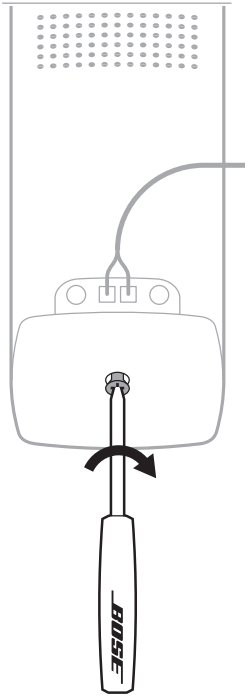


NOTE: Be sure to only insert the stripped and tinned portions of each exposed wire to avoid clamping the wire's insulation.

4. Using the screwdriver, turn the screws to the right (clockwise) to secure the wires into the terminals.

5. While holding the speaker, place the base into the bottom.

   The base should fit flush into your speaker with the wire terminals facing the back.



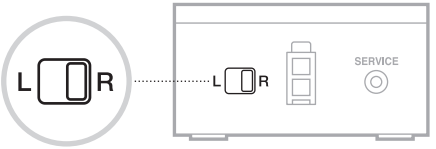
6. Attach the base to the speaker using the screwdriver to turn the screw on the bottom of the base to the right (clockwise) until seated.

IDENTIFY SWITCH SETTINGS ON THE WIRELESS RECEIVERS

The speakers connect to wireless receivers to communicate with your soundbar. The receivers come preset to a left and right channel out of the box. You can use the switch on the front of the receiver to adjust the channel settings.

1. Confirm that the switch on one wireless receiver is set to **L** (left).

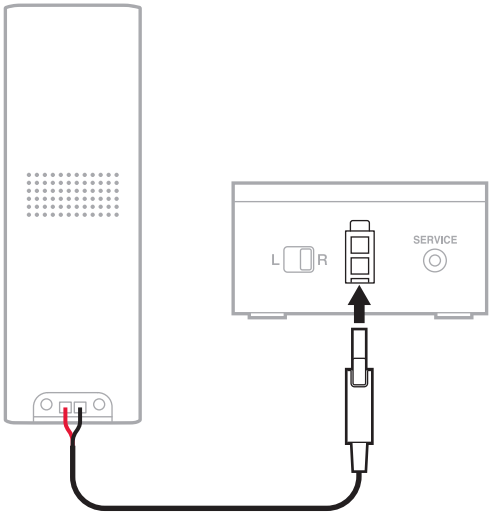
2. Confirm that the switch on the other wireless receiver is set to **R** (right).



NOTE: Make sure that one wireless receiver is always set to **L** (left) and the other is set to **R** (right).

CONNECT THE SPEAKERS

1. Place your speaker according to the “Placement guidelines” on page 12.
2. Connect and attach the base to the surround speaker (see page 14).

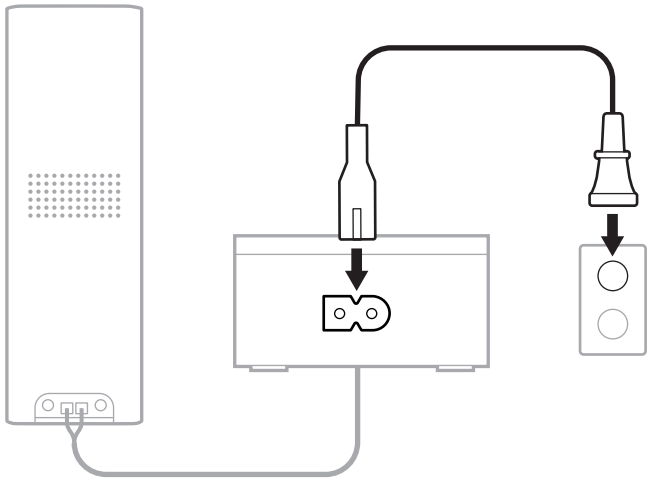


3. Insert the other end of the two-pin cable into your wireless receiver.

   You hear or feel a click.
4. Repeat steps 1 - 3 to connect your other speaker.

CONNECT THE SURROUND SPEAKERS TO POWER

1. Connect the power cord to the wireless receiver.



2. Plug the other end of the power cord into an AC (mains) power outlet.
3. Repeat steps 1 – 2 to connect the other speaker to power.

CHOOSE YOUR CONNECTION METHOD

The way you connect the surround speakers depends on your soundbar. Choose your connection method from the table below.

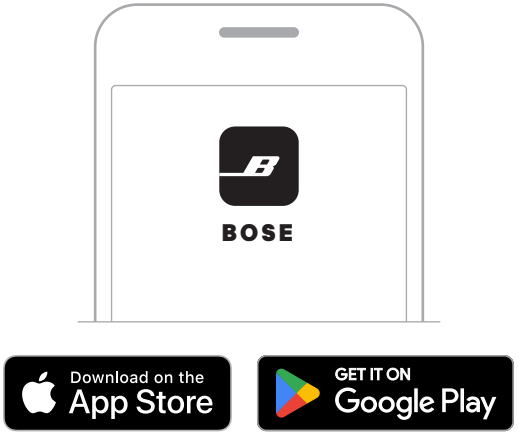
SOUNDBAR	CONNECTION METHOD
Bose Smart Soundbar (voice-enabled soundbar) 	Connect using the Bose app (see page 20). **NOTE:** If you can't access or have trouble connecting using the Bose app, see "Troubleshooting" on page 26.
SoundTouch 300 soundbar 	Update the soundbar software (required), then connect using your soundbar remote (see page 21).

CONNECT USING THE BOSE APP

1. In the Bose app, select your soundbar.
2. Go to the Settings menu to add your surround speakers.

New to the Bose app?

1. On your mobile device, download the Bose app.



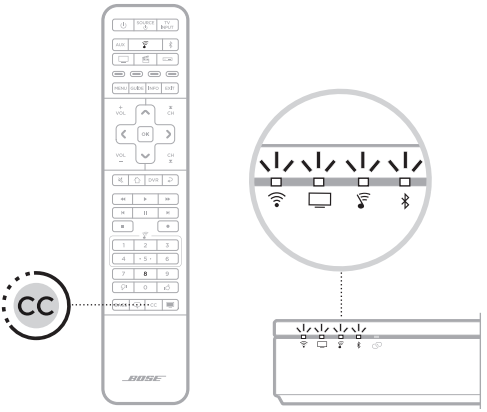
2. Follow the app instructions.

UPDATE YOUR SOUNDTOUCH 300 SOUNDBAR

If you are connecting your SoundTouch 300 to the surround speakers, you MUST make sure your soundbar software is up to date. You can update the system software using the SoundTouch app or the remote. The app alerts you when a software update is available for your soundbar.

1. On the remote, press the SoundTouch button.

2. Press and hold the Closed Captioning button **CC** until the Wi-Fi indicator, TV indicator, SoundTouch indicator, and *Bluetooth*® indicator on the soundbar blink white.



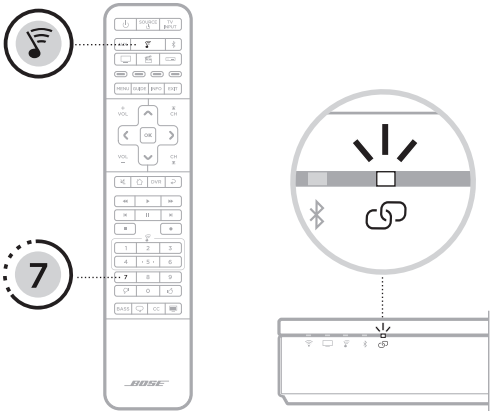
The soundbar reboots when the update is complete.

NOTE: The update may take 10 or more minutes.

CONNECT USING THE SOUNDTOUCH 300 REMOTE

CAUTION: You MUST make sure your soundbar software is up to date for optimal sound quality and to prevent damage to your surround speakers. For more information about updating your soundbar, see page 21.

1. On your soundbar remote, press the SoundTouch button.
2. Press and hold 7 until the connectivity light on the soundbar blinks white.



Once connected, you hear a tone. The light on the back of the wireless receivers and on the soundbar glow white.

NOTES:

- Connecting may take several minutes.
- If the surround speakers don't connect to the soundbar, see "Troubleshooting" on page 26.

CHECK FOR SOUND

NOTE: To avoid hearing distorted audio, turn off your TV speakers. Refer to your TV owner's guide for more information.

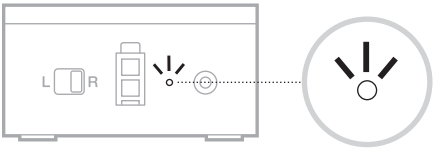
1. Power on your TV.
2. If you are using a cable/satellite box or other secondary source:
   a. Power on this source.
   b. If this source is connected to your TV, select the appropriate TV input.
3. Power on the soundbar.

   You hear sound coming from the surround speakers.

   NOTE: If you don't hear sound from the surround speakers, see "Troubleshooting" on page 26.

STATUS LIGHT

The light on the front of the wireless receiver shows system status.



LIGHT ACTIVITY	SYSTEM STATE
Solid white	Connected to the soundbar
Blinking white	Downloading a software update
Solid amber (dim)	Disconnected from the soundbar
Blinking amber	Ready to connect to the soundbar
Blinking red	Error - contact Bose customer service

CLEAN THE SURROUND SPEAKERS

Clean the exterior of the surround speakers with a soft, dry cloth.

CAUTIONS:

- Do NOT allow liquids to spill onto the surround speakers or into any openings.
- Do NOT use any sprays near the surround speakers.
- Do NOT use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia, or abrasives.
- Do NOT allow objects to drop into any openings.

REPLACEMENT PARTS AND ACCESSORIES

Replacement parts and accessories can be ordered through Bose customer service.

Visit: worldwide.Bose.com/Support

LIMITED WARRANTY

Your surround speakers are covered by a limited warranty. Visit our website at global.Bose.com/warranty for details of the limited warranty.

To register your product, visit global.Bose.com/register for instructions.
Failure to register will not affect your limited warranty rights.

TRY THESE SOLUTIONS FIRST

If you experience problems with the surround speakers:

- Unplug the power cords for the wireless receivers and soundbar, wait 30 seconds, and plug them firmly into a live AC (mains) outlet.
- Secure all cables.
- Check the wireless receiver status light (see page 24).
- Move the surround speakers and soundbar away from possible interference (wireless routers, cordless phones, televisions, microwaves, etc.).
- Place the surround speakers according to the placement guidelines (see page 12).

OTHER SOLUTIONS

If you could not resolve your issue, see the table below to identify symptoms and solutions to common problems. If you are unable to resolve your issue, contact Bose customer service.

Visit: worldwide.Bose.com/contact

SYMPTOM	SOLUTION
Bose app doesn't work on mobile device	Make sure your mobile device is compatible with the Bose app and meets minimum system requirements. For more information, refer to the app store on your mobile device.
Surround speakers don't connect to the soundbar	Confirm that the status light is blinking amber, indicating that the wireless receivers are ready to connect (see page 24). Repeat the connection process (see page 19). Unplug the power cords for the wireless receivers and soundbar, wait 30 seconds, and plug them firmly into a live AC (mains) outlet. Update your soundbar. For more information, refer to your soundbar owner's guide (see page 28).

SYMPTOM	SOLUTION
Intermittent or no audio from the surround speakers	Unmute the system. Increase the volume. Confirm that the soundbar is playing audio. If not, refer to your soundbar owner's guide for troubleshooting information (see page 28). Confirm that the status light is solid white, indicating that the surround speakers are connected to the soundbar (see page 24). Test different sources (if available). Make sure that the audio you're playing supports surround sound. **NOTE:** Most music and some TV shows are recorded in stereo, meaning that they have no audio assigned to play from surround speakers. Make sure that your TV can output surround sound audio (refer to your TV owner's guide). Repeat the connection process (see page 19). Make sure that one wireless receiver is set to the **L** (left) channel and the other is set to the **R** (right) channel (see page 16). Make sure that the positive and negative speaker cable wires are securely inserted into the adapters. Firmly insert the adapters into the speakers. Place the surround speakers according to the placement guidelines (see page 12).
Poor or distorted sound from the surround speakers	Update your soundbar. For more information, refer to your soundbar owner's guide (see page 28). Test different sources (if available). Place the surround speakers according to the placement guidelines (see page 12). Make sure that the positive and negative speaker cable wires are securely inserted into the adapters. Firmly insert the adapters into the speakers. If placing the speakers in a cabinet or on a shelf, position them as close as possible to the front edge of the shelf for optimum acoustic performance.

ACCESS YOUR SOUNDBAR OWNER'S GUIDE

For instructions and troubleshooting specific to your soundbar, refer to your soundbar owner's guide. Visit:

Bose Smart Soundbar: worldwide.Bose.com/Support

SoundTouch 300 soundbar: global.Bose.com/Support/ST300



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