



CROSSWAVE® HYDROSCRUB™

MULTI-SURFACE HARD FLOOR CLEANER

4275 SERIES

QUICK START GUIDE

1 Get Ready

Assemble and charge machine (pg 5). If wet cleaning, fill the clean water tank (pg 7).

2 Choose Your Cleaning Mode

Press power button **(B)** to turn on and select either Power Vac or Power Mop using mode button **(A)** on display **(C)**. When using both modes in one session, begin with Power Vac Mode for dry cleaning; after Power Mop Mode, parts need to dry for 24 hours or until completely dry.



Power Vac Mode

Perfect for everyday messes like pet hair, crumbs, and dry debris on hard floors and area rugs.



Power Mop Mode

Save time and vacuum and mop together. Clean wet and dry messes from mud to kitchen spills.

3 Start Cleaning

Gently step on the foot of the machine and pull the handle back to recline. Brush roll and suction motor will turn on once machine is reclined.

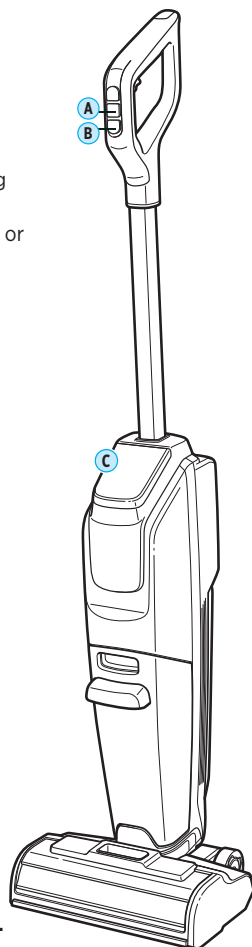
4 Scrub Mode

When in Power Mop Mode, press and hold the trigger on the underside of the handle to engage Scrub Mode to remove stubborn messes.



Hold the brush roll over the mess for 10-15 seconds or until removed.
Release the trigger to resume normal cleaning.

Note: The brush roll will rotate forward and backward during scrub mode.
Scrub Mode works in Power Mop Mode only.



IMPORTANT SAFETY INSTRUCTIONS



READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Use indoors only.
- Do not immerse. Use only on surfaces moistened by cleaning process.
- Use only cleaning products intended for use with this appliance to prevent internal component damage. See the "Power Mop Mode" section of the User Guide for approved BISSELL® formulas.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- Do not charge with damaged charger or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors or dropped into water, have it repaired by a qualified technician.
- Do not pull or carry charger by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord, docking station and charger away from heated surfaces.
- Do not unplug charger by pulling on cord. To unplug, grasp the charger plug, not the cord.
- Do not handle charger, charger plug, or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn OFF all controls before plugging or unplugging charger.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Do not use without filters in place.
- Risk of injury from moving parts. Brush may start unexpectedly. Turn OFF before cleaning or servicing.
- Turn OFF all controls, including the power switch and disconnect charger from electrical outlet before making any adjustments, performing maintenance, troubleshooting, changing accessories, or storing appliance. Such preventative safety measures reduce the risk of starting the appliance accidentally.
- Recharge appliance only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Use only with charger SIL, model SSC-297100US, E-TEK, model ZD024M297120US.
- Battery pack, charging port on the appliance and charger output are not to be short-circuited.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not use appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Do not expose battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C/265°F may cause explosion.
- Follow all charging instructions and do not charge the appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance except as indicated in the instructions for use or care.
- Unplug charger from electrical socket when not in use, before cleaning, maintaining or servicing the appliance.
- Keep the temperature range of between 4-40°C/40-104°F when charging battery, storing unit or during use.
- Do not charge the machine outdoors.
- Do not turn your appliance ON until you are familiar with all instructions and operating procedures.
- This appliance contains batteries that are non-replaceable.
- Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire.
- The battery must be removed from the appliance before it is scrapped.
- Keep appliance on a level surface.
- Do not carry the vacuum cleaner while it in use.
- Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- Liquid must not be directed towards equipment containing electrical components.
- Prevent unintentional starting. Ensure the switch is in the OFF-position before picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing appliance that can turn the switch on invites accidents.
- To reduce the risk of a leaking condition, do not store where freezing may occur. Damage to internal components may result.
- Plastic tanks are not dishwasher safe. Do not put tanks in dishwasher.
- Prevent unintentional starting. Ensure the switch is in the OFF-position before picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing appliance that can turn the switch on invites accidents.

SAVE THESE INSTRUCTIONS

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

COMMERCIAL USE OF THIS UNIT voids THE MANUFACTURER'S WARRANTY.

IMPORTANT INFORMATION

- Keep appliance on a level surface.
- If your appliance has a motorized brush roll, do not leave machine running in the same spot without the handle fully upright.
- Do not store where freezing may occur.
- To reduce the risk of a leaking condition, do not store where freezing may occur. Damage to internal components may result.
- Plastic tanks are not dishwasher safe. Do not put tanks in dishwasher.



WARNING

This product contains Lithium-Ion rechargeable batteries. DO NOT mix Lithium-Ion batteries with general household waste. According to Federal and State regulations, removal and proper disposal of Lithium-Ion batteries is required. For specific battery disposal instructions please contact Call2Recycle at 877-723-1297 or visit www.call2recycle.org. For full instructions on battery removal for recycling visit support.BISSELL.com.



Supplier's Declaration of Conformity 47 CRF Section 2.1077 Compliance Information Charger for BISSELL model CONTACT: BISSELL Homecare Inc., 2345 Walker Ave. NW, Grand Rapids, MI 49544. Visit support.BISSELL.com or call 1-800-237-7691. This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Caution: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment OFF and ON, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio/TV technician for help.

Warranty

Limited 2-year warranty, may vary by state. Visit support.BISSELL.com or call 1-800-237-7691 for complete warranty information.

NOTICE

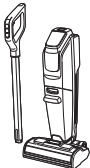
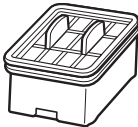
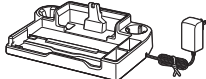
Disconnecting the battery will destroy the appliance and invalidate the warranty.

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What's in the Box?

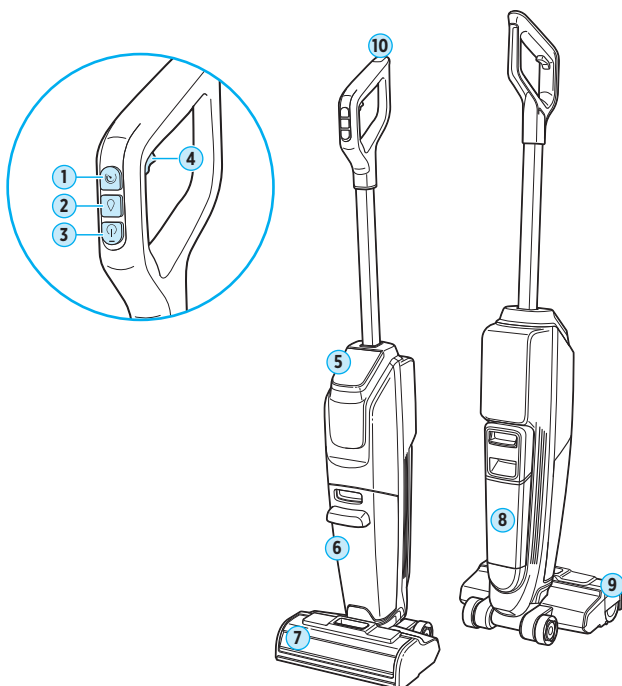
Accessories may vary by model. Check carton to identify accessories for your product.

			
Handle & Body	Filter	5-in-1 Docking Station	Trial Formula(s)

Product Overview

Product Overview

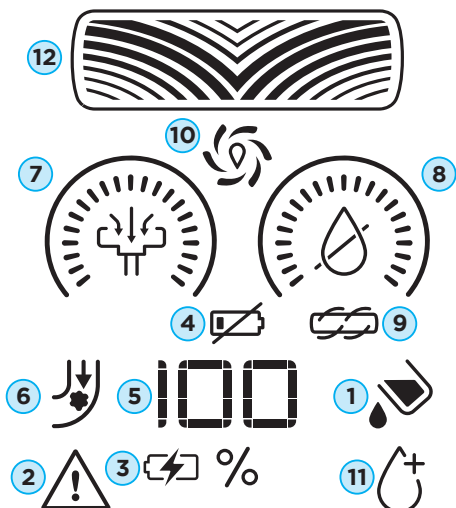
1. Turbo Mode Button
2. Cleaning Mode Button
3. Power ON/OFF Button
4. Scrub Mode Trigger
5. Display
6. Dirty Tank
7. Brush Roll Window
8. Clean Water Tank
9. Edge Brush
10. Clean-Out Cycle Button



Display

Note: When machine is docked, screen will be flipped.

1. Dirty Tank Full
2. Error Indicator
3. Charging
4. Low Battery
5. Battery % Remaining
6. Clog Detected
7. Suction Level
8. Fluid Level
9. Brush Roll Stuck
10. Clean-Out Cycle Indicator
11. Clean Tank Empty
12. Scrub Mode Active

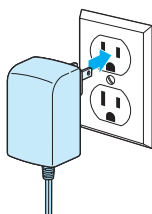


Assembly & Charging the Battery

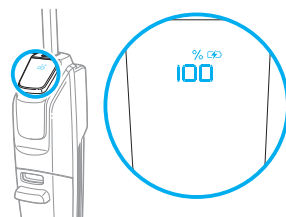
Note: To activate, make sure machine is fully charged before first use. If machine has been in storage for over 6 months, charge fully before using.



1. Firmly install handle into body of machine until it clicks into place.



2. Plug charging cable into outlet.



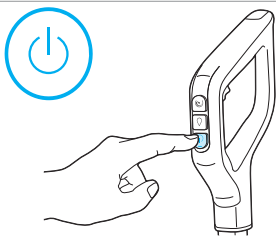
3. Place machine on docking station and ensure charging icon is lit up. Let charge for 5 hours or until battery is fully charged.

Clog Detection Feature

- 1.** If a partial clog is detected,  will be displayed. Refer to troubleshooting guide on page 11 for steps to resolve.
- 2.** If a full system clog is detected, the unit will turn off and display the E1 error code. Refer to troubleshooting guide on page 11 for steps to resolve.

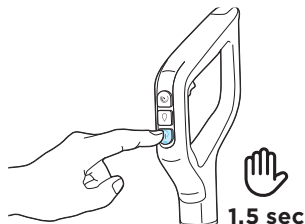
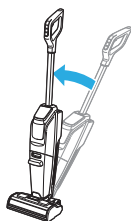
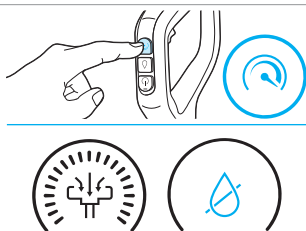
⚠ WARNING To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL® cleaning formula intended for use with this machine.

Power Vac Mode



1. Press power button to turn machine ON. Machine will start in PowerVac Mode. Clean in Power Vac Mode before switching to Power Pop Mode for optimal cleaning performance.

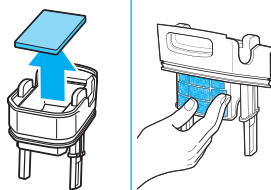
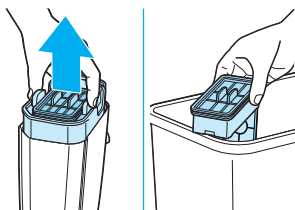
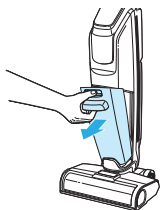
2. Recline the machine to start the brush roll and suction motor. Move the machine back and forth to clean floors.



For larger messes and large area rugs, switch to Turbo Mode for additional suction.

3. Return machine upright when finished cleaning or dirty tank is full.
Note: When powering off or returning upright, machine runs for 1.5 secs to remove debris. Wait for it to finish powering down before moving.

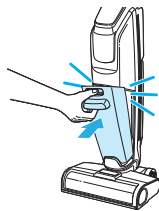
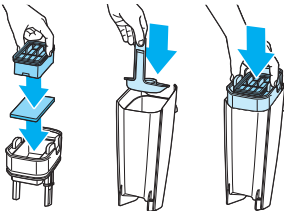
Emptying the Dirty Tank



1. Press button on top of dirty tank and pull out.

2. Remove dirty tank lid by grabbing lid in recessed area on either side of the filter. Remove filter from lid by grasping filter tabs, open the screen and tap in trash.

3. Remove the foam layer from the tank lid. Wipe any debris from the foam piece and mesh screen, ensuring debris is removed.



4. Remove strainer and remove debris. Empty tank into trash can.

5. Install the foam and filter into the lid. Place the strainer in the dirty tank, then remove strainer lid into dirty tank.

6. Install bottom of tank first. Tilt tank towards machine until it clicks into place.

Power Mop Mode

This machine is compatible with BISSELL® bare floor formulas. For optimal performance, use genuine BISSELL® formulas in your machine. Other formulas or household cleaners may cause defects or damage to the machine. Scan the QR code or visit BISSELL.com for formulas.



Note: When using both modes in one session, begin with **Power Vac Mode** for dry cleaning. After **Power Mop Mode**, parts need to dry for 24 hours or until completely dry.

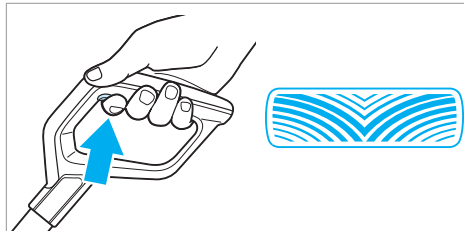
1. Remove clean water tank by pressing latch and tilting tank outward. Open cap on top of tank.	2. Fill with warm, up to (140°F/60°C MAX) tap water to fill line. Do not use boiling water. Do not heat water in microwave. Add cleaning formula to formula fill line.	3. Close cap until it clicks into place. Install bottom of tank and tilt tank toward machine until it clicks into place.
4. Press power button to turn machine ON. Recline machine to begin cleaning. The machine will dispense cleaning fluid automatically while reclined.	5. Press the cleaning mode button to switch to Power Mop Mode. Formula will dispense automatically. Allow the brush roll to spin for 10-15 seconds to fully saturate.	6. For best results, use steady forward and backward strokes to ensure consistent performance. Follow instructions on page 8 to empty dirty tank.
Note: For larger messes and large area rugs, switch to Turbo Mode for additional cleaning fluid and suction.	7. When clean water tank is empty, machine will beep and display add water icon. Remove clean tank and refill.	8. If the dirty tank is full, machine will beep and display dirty tank full icon. Empty the tank (pg 8).

***Compatible BISSELL® formulas include:** Pet Multi-Surface Formula Lemon-Eucalyptus, Pet Multi-Surface with Febreze® Formula, Pet Pro Oxy Formula, Multi-Surface Formula, Hard Floor Sanitize Formula, Wood Floor Formula, Freshstart™ Clean Out Cycle Formula

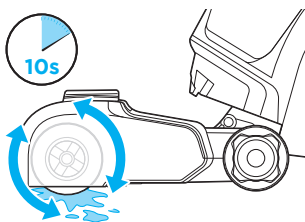
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Scrub Mode

Scrub Mode can only be used when in Power Mop mode to remove stubborn, stuck-on messes.



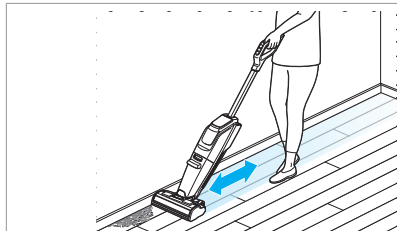
1. Press the trigger on the underside of the handle to engage Scrub Mode. The Scrub Mode icon will be visible on the display when scrub mode is active.



2. The brush roll will rotate forward and backward, scrubbing to remove sticky, stubborn, or dried-on messes. **Hold over the mess for 10-15 seconds or until removed.** Once the mess is removed, release the trigger to return to Power Mop mode. Use Power Mop Mode to remove any excess water from Scrub Mode.

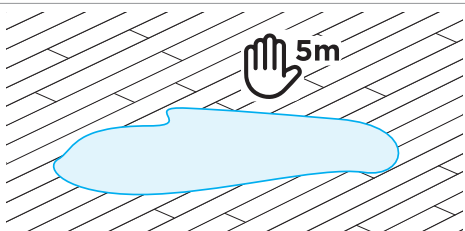
Sanitizing Hard Floors

BISSELL® Hard Floor Sanitize formula is for use on sealed hard floors only. Do not use on carpet or area rugs. Read formula container label fully prior to use.



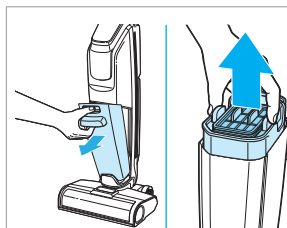
1. Follow cleaning instructions on page 7 to remove visible soils.

To Sanitize: Using BISSELL Hard Floor Sanitize formula and with machine in Power Mop mode, make forward and backward passes. Solution will dispense automatically.

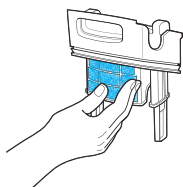


2. Allow floor to remain visibly wet with formula for five minutes. This may require additional passes in Power Mop mode.

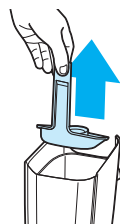
Emptying the Dirty Tank



1. Press button on top of dirty tank lid and pull out. Remove top of tank by grabbing lid in recessed area on either side of filter to remove.

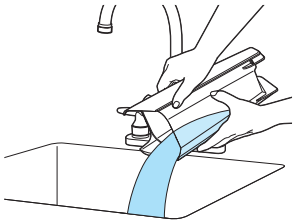
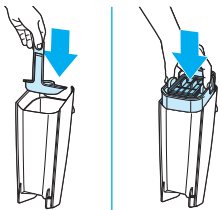
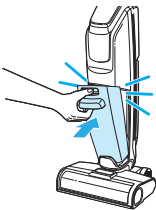


2. Clean mesh screen, ensuring all debris is removed.



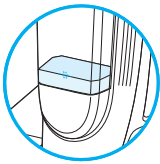
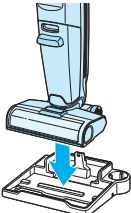
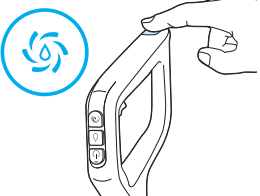
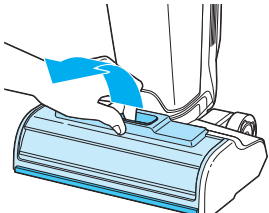
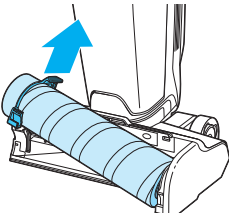
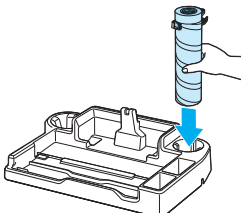
3. Remove strainer from dirty tank. Dispose of debris.

Power Mop Mode (continued)

		
4. Empty dirty water and rinse tank and tank lid.	5. Install strainer and dirty tank lid.	6. Install bottom of tank first. Tilt tank towards machine until it clicks into place.

Using the Clean-Out Cycle

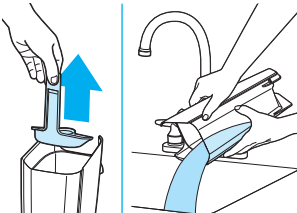
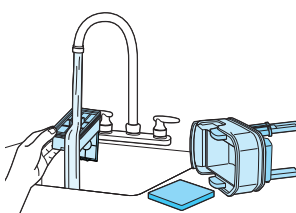
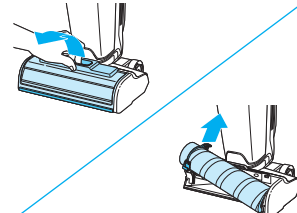
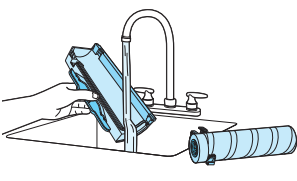
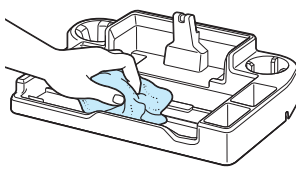
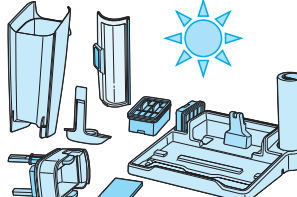
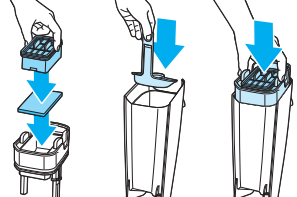
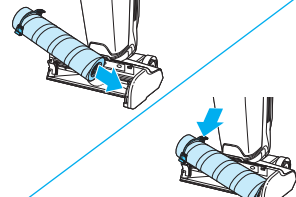
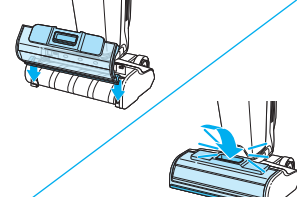
For use after wet cleaning only. A minimum battery charge level of 11% is required to run the clean-out cycle.

		
1. Empty dirty tank. Ensure solution in clean water tank reaches the Clean-Out Cycle line.	2. Place the machine on the 5-in-1 Docking Station.	3. Push Clean-Out Cycle Button to start 45-second cycle.
		
4. To remove brush roll window, press button on window and rotate window outward away from machine.	5. Pull up brush roll tab to remove.	6. Place brush roll in brush holder on docking station to dry.

Note: If brush roll is still dirty, it can be hand washed with mild detergent and placed in brush roll holder on docking station to dry.

After-Cleaning Care & Changing the Brush Roll

Important: Filter must be cleaned and dried after every use to maximize suction and performance. Replace filter every 3 months.

		
1. Empty and rinse dirty tank (pg 8). Remove filter from top of tank by grabbing tabs on filter and lifting up. Remove any debris from under filter.	2. Open and then wash the filter, foam layer, and dirty tank lid with warm water and mild detergent. Remove debris from dirty tank cover.	3. To remove brush roll window, press button on window and rotate window outward and away from machine.
		
4. Wash brush roll and window with water and mild detergent.	5. Remove machine from dock to wipe out tray. Do not rinse tray to avoid water entering charging plug.	6. Allow parts to dry completely before installing.
		
7. Once parts are completely dry, install strainer, lid and filter into the dirty tank. Install the bottom of tank into machine first. Tilt tank towards machine until it clicks into place.	8. Install right side of brush roll first and press downward until tab on left side of brush is locked in place.	9. Install window by aligning tabs on bottom edges of foot and rotating towards machine. Press down until window clicks into place.

Note: Any other maintenance or servicing not included in this manual should be performed by an authorized service representative.

Troubleshooting

Problem	Possible Cause	Remedies
Streaking or loss of suction power	Brush roll window is not latched.	Install brush roll window.
	Debris channel in foot is clogged.	Remove debris.
	Filter is clogged and/or is wet.	Remove debris, then clean and dry filter.
	Mesh screen in dirty tank is clogged.	Remove debris from mesh screen.
	Filter is clogged.	Remove debris from mesh screen.
	Dirty tank is damaged.	Order replacement dirty tank.
	Brush roll is wet and dirty.	Clean and dry brush roll.
Leaking	Clean water tank or lid is damaged.	Remove tank from machine and inspect for damage on tank and/or lid. If damage is found, order replacement tank.
	Dirty tank is damaged.	Remove tank from machine and inspect for damage. If damage is found, order replacement tank.
	Dirty tank is full.	Empty tank.
Clean-Out Cycle not working	Machine is not on storage tray.	Place machine on storage tray.
	Clean tank low.	Ensure tank is filled to clean-out cycle line.
	Dirty tank is full.	Empty tank before starting the Clean-Out Cycle.
	Battery Low	Ensure machine is charged above 11% before running Clean-Out Cycle.
Scrub Mode Not Working	Machine is not in Power Mop Mode	Press the mode button to enter Power Mop Mode.
	Clean tank is empty.	Refill the clean tank.
Error Code	Possible Cause	Remedies
E1	System clog	Replace the filter with a clean filter, and clear any debris from the dirty tank screen. If error persists, remove brush roll window and brush roll and check for clogs.
E2	Brush roll stuck	Remove brush roll window and brush roll to check for debris in foot. Unscrew the end of the brush roll and remove any accumulated debris from brush roll.
E3	Fan error	Contact BISSELL Consumer Care.
E4	Battery communication error	Contact BISSELL Consumer Care.



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