



FLEXCLEAN™

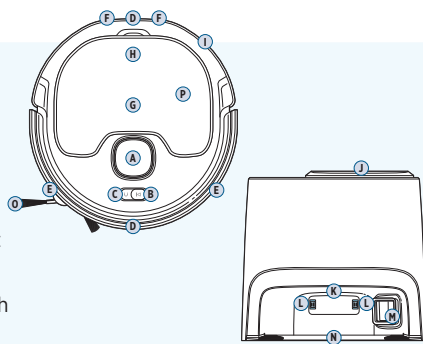
ROBOTIC VACUUM

4270 SERIES

Important Safety Instructions.....	2	Cleaning Formulas.....	6
What's in the Box?.....	3	Filling the Clean Tank.....	7
Docking and Charging Your Robot.....	3	Cleaning the Brush Roll.....	9
Connecting to the App.....	4	Maintaining the Edge-Cleaning Brush.....	9
Before You Clean.....	4	Cleaning the Sensors.....	10
Mapping.....	5	Cleaning the Dock Filters.....	10
Scheduled Cleaning.....	5	Storing Your Robot.....	11
Dry Vacuum Mode.....	5	Troubleshooting.....	11
Map Mode.....	6	Warranty.....	11

Product Overview

- | | |
|-----------------------|-------------------------|
| A. LiDAR Sensor | I. Dust Port |
| B. Play/Pause button | J. Dock Tank |
| C. Home Button | K. IR Lens |
| D. IR Sensor | L. Charging Probes |
| E. Collision Sensor | M. Dust Collection Port |
| F. Charging Electrode | N. Docking tray |
| G. Dirt Tank | O. Edge-Cleaning Brush |
| H. Clean Tank | P. Cover |



Meet your new BISSELL® product!

Go to support.BISSELL.com for a walkthrough of your new purchase including videos, tips, support, and more. Want to get started right away? This guide has all the information you need to set your new product. Let's take a look...

IMPORTANT SAFETY INSTRUCTIONS



READ ALL INSTRUCTIONS BEFORE USE.



WARNING

TO REDUCE THE RISK OF FIRE OR INJURY

When using an electrical appliance, basic precautions should be observed, including the following:

- Failure to follow the warnings and instructions may result in electric shock, fire, and/or serious injury.
- Unplug from outlet before conducting maintenance.
- Place the cords from other appliances out of the area to be cleaned.
- Do not operate the vacuum in a room where an infant or child is sleeping.
- Do not operate the vacuum in an area where there are lit candles or fragile objects on the floor to be cleaned.
- Do not operate the vacuum in a room that has lit candles on furniture that the vacuum may accidentally hit or bump into.
- Do not allow children to sit on the vacuum.
- Use indoors only.
- Do not immerse in water. Use only on hard floor surfaces moistened by the cleaning process during Mop Mode.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- Do not use with damaged cord, docking station, or charger. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord, docking station, or charger away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the charger, not the cord.
- Do not handle docking station, charger, contact points, or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Turn OFF all controls before unplugging.
- Do not use to pick up flammable or combustible liquids (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present while vacuuming.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes while vacuuming.
- Do not use without dry tank, wet tank, or filters in place.
- Use only BISSELL cleaning products intended for use

with this appliance to prevent internal component damage. See the "Mop Mode: Choosing Your Formula" section of this manual.

- For use only with BISSELL battery pack model 1651043, 1651046.
- For use only with BISSELL docking station model 1651031, 1651034.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not incinerate the appliance when in use.
- Do not use the appliance during charging.
- Do not use the appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.) while vacuuming.
- Do not incinerate the appliance, even if it's severely damaged. The batteries can explode in a fire.
- Do not charge the machine outdoors.
- Do not position docking station near stairs or cliff edges.
- Keep the appliance on a level surface.
- Clear the area to be cleaned. Remove excess clutter like power cords and small objects from the floor that could become entangled in the appliance and tidy up the cleaning area. Lift items, such as curtains and tablecloths, off the floor.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- This product contains a wireless device. Refer to website for regulatory information.
- Brush may start unexpectedly. Turn machine OFF before cleaning or servicing.
- Plastic bags can be dangerous. To avoid danger of suffocation, keep this bag away from babies and children.
- **WARNING:** Read all safety warnings and instructions. Failure to follow the warnings and instructions may result in electric shock, fire, and/or serious injury.
- To prevent unintentional starting the vacuum, ensure the ON/OFF switch is in the OFF position before connecting to battery pack, picking up, or carrying the appliance. Do not carry the appliance with your finger on the switch.
- Turn OFF all controls, including the power switch and disconnect charger from electrical outlet before making any adjustments, performing maintenance, troubleshooting, changing accessories, or storing appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.
- Recharge only with the charger specified by the

manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.

- Do not use any battery pack that is not designed for use with the appliance. Use of any other battery packs may create a risk of injury and fire.
- When battery pack docking station is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws, or other small metal objects that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush the affected area with water. If liquid contacts eyes, seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion, or risk of injury.
- Do not expose a battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C/265°F may cause explosion.
- Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range 4°C-40°C/40°F-140°F. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance except as indicated in the instructions for use or care.
- Keep the temperature range of between 4-40°C/40-104°F when charging battery, storing unit or during use.
- This appliance contains batteries that are non-replaceable.
- Plastic tanks are not dishwasher safe. Do not put tanks in dishwasher.
- Any other maintenance or servicing not included in this manual should be performed by an authorized service representative.
- To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

SAVE THESE INSTRUCTIONS

THIS MODEL IS FOR HOUSEHOLD USE ONLY. COMMERCIAL USE OF THIS UNIT voids THE MANUFACTURER'S WARRANTY.

IMPORTANT INFORMATION

- Do not turn your appliance ON until you are familiar with all instructions and operating procedures.
- This product contains a wireless device. Refer to FCC/IC Notice Document for regulatory information.
- This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.
- **CAUTION:** User that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- **CAUTION:** The Digital Display houses the transmitter and must be kept at a separation distance of a least 20 cm from all persons.
- **WARNING:** Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- This product contains Lithium-Ion rechargeable batteries. DO NOT mix Lithium-Ion batteries with general household waste. According to Federal and State regulations, removal and proper disposal of Lithium-Ion batteries is required. For specific battery disposal instructions please contact Call2Recycle at 877-723-1297 or visit www.call2recycle.org. For full instructions on battery removal for recycling visit support.BISSELL.com
- Supplier's Declaration of Conformity 47 CRF Section 2.1077 Compliance Information
- Charger for BISSELL model
CONTACT: BISSELL Homecare Inc., 2345 Walker Ave. NW, Grand Rapids, MI 49544
Visit support.BISSELL.com or call 1-800-237-7691"

The software included in this product contains open source software. The open source licenses associated with this product may be obtained by visiting www.BISSELL.com/opensource. With regards to GNU Lesser General Public License Version 2.1, you may obtain the complete corresponding source code for a period of three years after the last shipment of this product by visiting BISSELL.com/opensource/2291, which leads to the download page for such source code. This offer is valid to anyone in receipt of this information.

THIS APPLIANCE HAS A POLARIZED PLUG

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

FCC/IC NOTICE: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

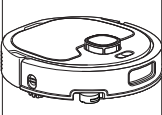
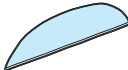
- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

What's in the Box?

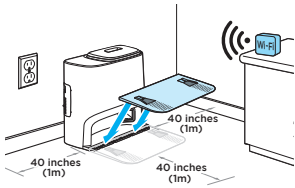
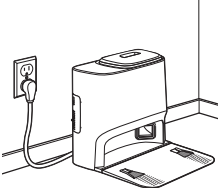
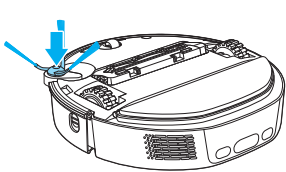
Standard accessories may vary by model.

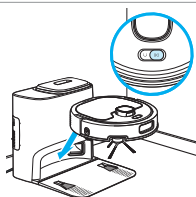
					
BISSELL® FlexClean™ FurForce™ Robot	Docking station	Docking Tray	Mop Pad	Trial Size Formula	Edge-Cleaning Brush

Docking and Charging Your Robot

Go to support.BISSELL.com for assembly videos.

Note: The docking station and docking tray must be installed on a hard surface. The robot's soft surface sensors prevent it from cleaning carpets and area rugs in Mop Mode. Be sure the device is near your Wi-Fi® router and the robot is fully charged or in the dock during the pairing process.

		
1. Place the dock on a flat, hard surface against a wall and attach the docking tray. Leave about 40 inches of clearance on all sides to ensure optimal performance.	2. Plug dock into wall outlet.	3. Turn the robot over and locate the edge-cleaning brush post. Align the brush with the post, ensuring the bristles face outward, then press it down firmly until it clicks into place. Ensure it is attached by pulling upward gently.



4. Place the robot on the dock and ensure the Play/Pause button is illuminated, indicating that charging has started. Allow the robot to charge for 4 hours before first use.

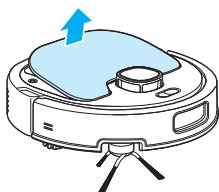
Connecting to the App

Download the BISSELL Connect App to customize your clean. Create cleaning zones or keep-out-zones, schedule cleanings, view the robot's cleaning path, track the cleaning history, view notifications, troubleshoot, and more – all from the palm of your hand.

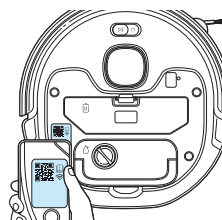


1. Download the BISSELL Connect App from the App Store or Google Play.

Once downloaded, open the app and sign in or create a new login.



2. The cover is held in place magnetically. Lift upward to remove the cover to access the QR code.



3. Scan the QR code and follow the instructions in the app to pair.

Before You Clean

- Pick up loose toys, cords, clothing, or other objects that may interfere with your robot.
- Secure or move fragile items as your robot may push lighter objects across the floor.
- For your convenience, a dry pad is pre-installed on your robot for dry vacuuming. Before starting a mopping run, replace the dry pad with the wet mop pad.

Mapping

Your robot will need to create a map of your home before it can begin cleaning.

Open the App and press Play or press the Play/Pause button on your robot to begin the quick mapping process. The robot will navigate through your home to map the area. Once mapping is complete, it will clean the perimeter first and then continue cleaning the remaining space in a structured pattern.

Note: Do not interrupt the initial mapping process or send the robot back to the dock. If interrupted, the robot will need to restart the mapping process.

Tips for Successful Mapping

- Keep doors open to areas you intend to clean and remove obstacles so the robot can navigate freely.
- Once mapping is complete, use the app to personalize your cleaning plan. You can edit the map by dividing or merging rooms, creating “No-Go” zones, and adding virtual walls directly on the map.

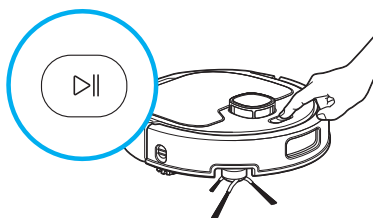
Scheduled Cleaning

 Download the **BISSELL Connect App** to set up automatic features.

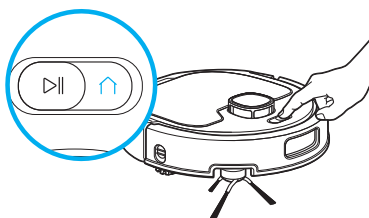
You can designate a day and time for your robot to run automatically using the BISSELL Connect App. Once the robot is connected to the app and a map has been created of your home, go to the Schedule tab and follow the on-screen prompts.

Dry Vacuum Mode

In dry vacuum mode, your robot uses a combination of an extending side brush, rotating NeverTangle™ main brush, and powerful suction to clean multiple floor types, including hard floor and carpet. Please ensure that you always have your dry pad installed while vacuuming carpeted areas.



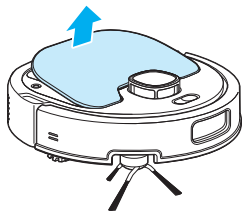
1. Start the robot by using the app or manually by pressing the Play/Pause button.



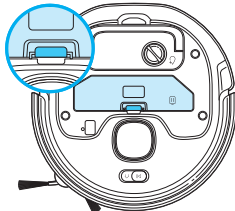
2. When the robot is finished cleaning, it will automatically return to the dock. If you want it to return to the dock before cleaning is complete, press the Play/Pause button, then press the home button. This will end your cleaning session.

Note: For optimized cleaning performance, the robot will automatically return to the dock every 25 minutes to empty the dirt tank.

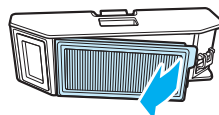
Emptying and Maintaining the Onboard Dirt Tank and Dry Pad



1. Remove the cover on the robot to access the onboard dirt tank.

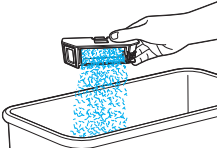
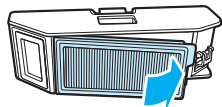
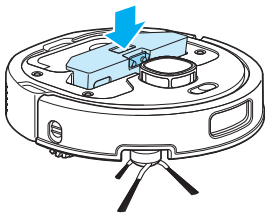
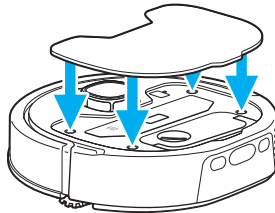
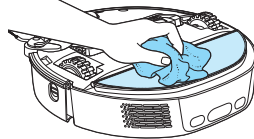


2. Press the dirt tank release latch and lift the dirt tank upward to remove.



3. Remove filter from dirt tank to manually empty debris.

Dry Vacuum Mode (continued)

		
4. Empty the debris into a trash can.	5. Clean the filter under warm water. Allow the filter to air dry completely before installing. Do not machine wash filter.	6. When the filter is completely dry, align the two notches on the filter with the two grooves on the tank and press the other side of the filter inward until it locks into place.
		
7. Install the dirt tank into the robot until it clicks into place.	8. Ensure the magnetic contact points are aligned and install the cover.	9. If your dry pad becomes soiled, please turn the robot over and wipe the pad with a damp cloth.

Mop Mode

▶ More of a video person? Open up the **BISSELL Connect App** for how-to videos.

In Mop Mode, your robot will vacuum and mop at the same time. It uses a mop pad combined with BISSELL formula to clean your homes hard floors while automatically lifting mop pad on soft surfaces.

Cleaning Formulas

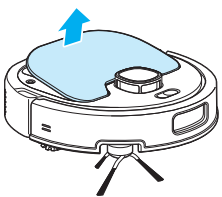
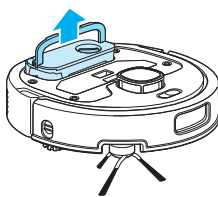
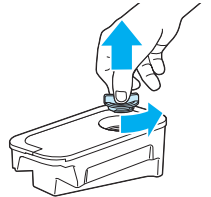
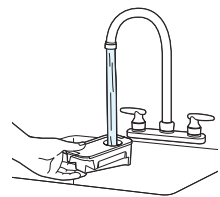
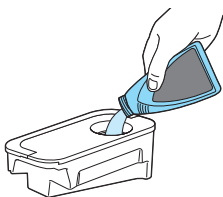
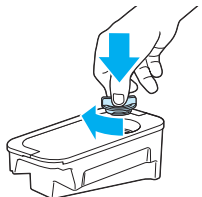
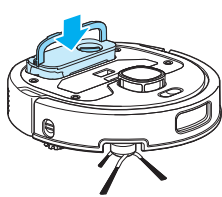
➤ View our family of carpet cleaning formulas for your family of mess-makers at **BISSELL.com**.

Keep plenty of BISSELL formulas on hand so you can clean whenever it fits your schedule. For Optimal performance, use genuine BISSELL formulas in your machine. Other formulas may harm the machine.

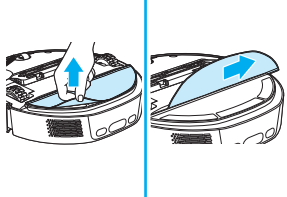
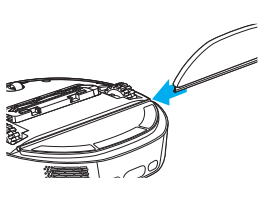
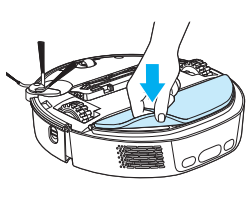
			
Multi-Surface Formula Great for cleaning all sealed hard floors.	Simply Formula Tackle tough stains and elevate home freshness.	Hard Floor Sanitize Cleans and sanitizes, eliminating 99.9% of bacteria.*	Wood Floor Formula Cleans and restores sealed wood floors

*Kills 99.9% of Enterobacter aerogenes (ATCC 13408) and Staphylococcus aureus (ATCC 6538)

Filling the Clean Tank

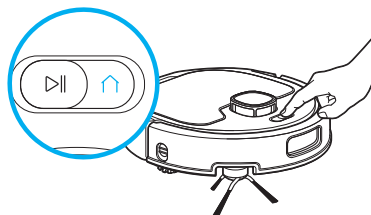
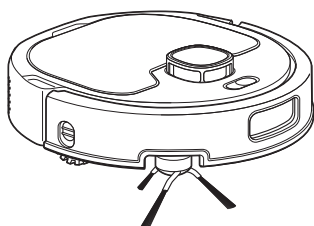
			
1. Remove cover to access the clean tank.	2. Lift the handle on the tank and pull upward to remove.	3. Twist to unlock the tank cap and pull up to remove.	4. Add clean water to the “Water” fill line first.
			
5. Pour BISSELL formula into the tank up to the “Formula” fill line.	6. Twist the cap back into place securely. Note: Hold the tank level to prevent leaking.	7. Install the tank into the robot and lower the handle back into place. Install cover.	

Installing your Mop Pad

		
8. Turn your robot over to access the cleaning plate. Gently pull one corner of the dry pad to detach it from the Velcro, then slide it out of the mop-pad track.	9. Align the edge of the mop pad with the track, then slide it in until fully seated.	10. Press down on the Velcro attachment points to ensure the pad is firmly secured in place.

⚠ WARNING To reduce the risk of fire due to internal component damage, use only BISSELL cleaning products intended for use with this appliance.

Start Mopping



11. Start the robot automatically with the app or manually by pressing the Play/Pause button.

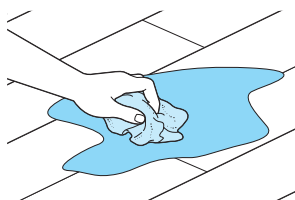
12. When the robot is finished cleaning, it will return to the dock automatically. You can also send the robot back manually by pressing the Home button.

Note: After each use, remove mop pads to wash.

Sanitizing with Spot Mode

In Spot Mode, use BISSELL® Hard Floor Sanitize Formula to sanitize floors after tough messes or give areas extra attention with BISSELL® Multi-Surface or Natural Pet formulas.

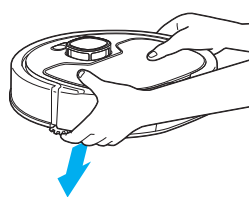
Note: You can sanitize three to four different areas around your home with a single tank.



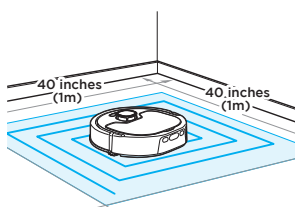
13. Wipe up the mess.



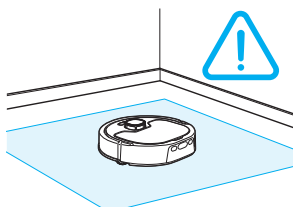
14. Add BISSELL® Hard Floor Sanitize Formula to clean tank.



15. Place the robot in the center of the area you want to clean.

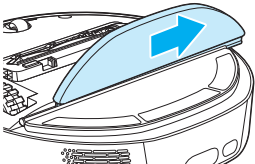
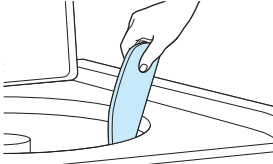
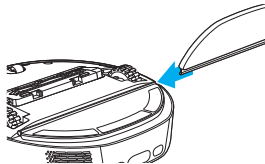


16. Select Spot Mode in the app to begin cleaning. The robot will clean in a square pattern, covering an area of approximately 40" x 40" for about 5 minutes. It will return to the dock when finished.



17. Use caution when walking through the area as the floor may be slippery. Allow to remain wet for 5 minutes.

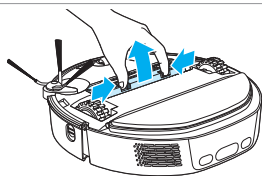
Maintaining the Mop Pads

		
18. Lift the mop pad from the Velcro and slide it out of the track to remove.	19. Machine wash mop pad separately in warm water. Dry mop pad in a dryer on a low heat setting or allow to air dry completely before reinstalling.	20. Slide mop pad into the track and lower into place to secure it on the Velcro.

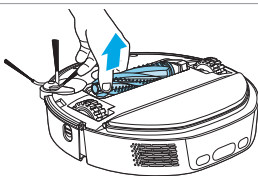
⚠ WARNING To reduce the risk of fire, turn robot off completely by holding the Play/Pause button for 3 seconds before performing maintenance or troubleshooting checks.

Cleaning the Brush Roll

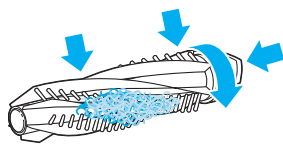
➤ Check out the **BISSELL Connect App** for tips and videos on maintenance.



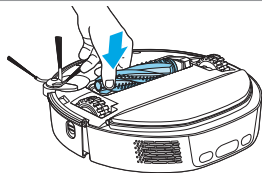
1. Pinch the tabs on the brush roll guard inward and pull up to remove.



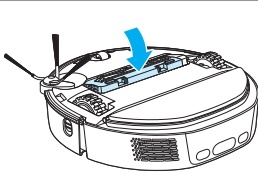
2. Remove the brush roll from the brush roll chamber.



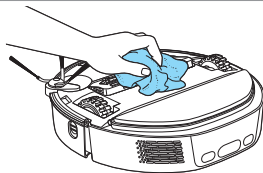
3. Clean the brush roll with a dry, clean cloth. Wipe out the brush roll chamber and remove any debris.



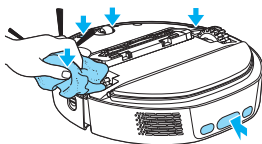
4. Install the brush roll ensuring it is fully seated into the groove in the brush roll chamber.



5. Align the tabs on the brush roll guard with the inserts on the brush roll chamber and press down until it clicks into place.



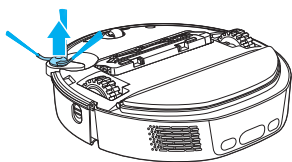
6. After reinstalling the brush roll and brush roll guard, gently wipe the underside of the robot with a damp cloth.



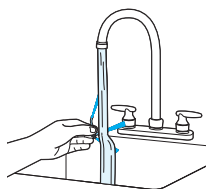
7. Wipe all sensors with a damp cloth to maintain optimal performance.

Maintaining the Edge-Cleaning Brush

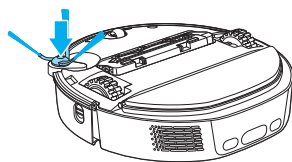
The edge-cleaning brush needs to be occasionally cleaned to work more effectively.



1. Gently pull the side edge brush from its base to remove.



2. Clean the edge brush under warm water. Allow the brush to air dry completely before installing.



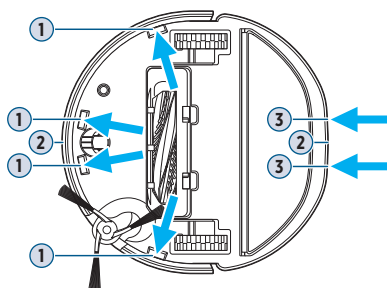
3. Push the side brush back into the bracket until it snaps securely into place.

Cleaning the Sensors

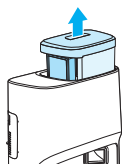
After repeated use, debris can accumulate on the sensors of the robot and impact its performance. Locate and wipe the sensors with a cloth to remove built up debris.

Sensors and Contacts

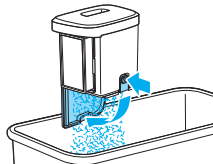
1. Cliff Sensor
2. IR sensor
3. Charging electrode



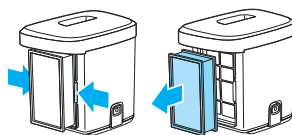
Cleaning the Dock Tank Filter



- 1.** To remove the dock tank, grasp the tank handle and pull upward until the tank releases from the dock.



- 2.** Hold the tank over a trash can. Press the release latch to open and empty debris.



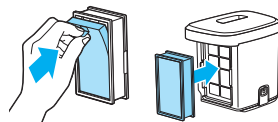
- 3.** Press inward on both sides of the filter housing and pull outward to remove the filter from the tank.



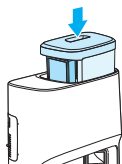
- 4.** Locate the tab on the foam filter and pull it outward to remove the filter from the housing.



- 5.** Clean the foam filter under warm water. Then clean the pleated filter under warm water. Allow filter parts to dry completely before installing.



- 6.** Wipe out inside of dock dirt tank and close the lid. Once the filters are dry, install the foam filter into the filter housing. Install filter housing into dock dirt tank until it is securely in place.

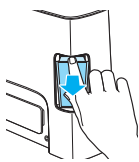


- 7.** Install the dock dirt tank into the docking station by pressing the tank downward into the dock until it is fully seated.

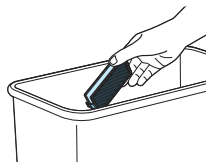
Maintaining the Exterior HEPA Filter



1. To access the HEPA dock filter, press the filter cover release button and remove the cover from the dock.



2. Pull down on the filter tab at the top of the filter to remove it from the dock.



3. Tap the filter against the side of a trash can to remove built up debris. Wipe the filter with a dry cloth to remove any remaining debris.



4. Install the filter bottom first and press the upper portion inward until it is fully seated into place. Install the filter cover bottom first and press the upper portion inward until it clicks into place.

Storing Your Robot

Store your robotic vacuum cleaner safely indoors where it is unlikely to be damaged. Store with clean, dry mop pads. Any solution remaining in the mop tank should be emptied prior to storage.

Troubleshooting

For a comprehensive walkthrough of your product and support tips and videos, visit **support.BISSELL.com**.

Warranty

Limited 2-year warranty, may vary by state. Visit **support.BISSELL.com** or call 1-844-383-2630 for complete warranty information.

⚠ WARNING To reduce the risk of fire, turn the machine OFF completely by holding the Play/Pause button for 3 seconds before performing maintenance or troubleshooting checks.

NOTICE

- To reduce the risk of a leaking condition, do not store machine where freezing may occur. Damage to internal components may result.
- Disconnecting the battery will destroy the appliance and invalidate the warranty.



Every purchase makes it possible for BISSELL to continue our support of BISSELL Pet Foundation and its mission of saving pets in need. Since 2011, BISSELL has donated over \$26 million in support of BISSELL Pet Foundation. When you purchase a BISSELL® product, you help save pets, too. Our products are engineered to clean even the toughest messes so pets can stay at home and out of shelters.

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