

Concerning this document

1 Important Information

1.1 Purpose

The following repair instructions are provided to support consumers in making device repairs by themselves in accordance with eco-design regulation dated (03/02/2021).

These instructions contain information on how to exchange replacement parts including applicable warnings and risks.

If further questions persist, please contact BISSELL customer service.

BISSELL will only be liable for repair related damages if ALL repair instructions have been followed properly.

1.2 Explanation of Symbols

1.2.1 Danger Levels

Warning labels consist of a symbol and signal word. The signal word indicates the severity of danger.

Warning level	Meaning
 Danger	Non-observance of the warning message will result in death or serious injuries.
 Warning	Non-observance of the warning message could result in death or serious injuries.
 Caution	Non-observance of the warning message could result in minor injuries.
Notice	Non-observance of the warning message could result in damage to property.

Table 1: Danger Levels

1.2.2 Hazard Symbols

Hazard symbols are visual representations which indicate the type of danger. The following hazard symbols may be used in this document.

Hazard symbol	Meaning
	Danger from hot surfaces
	Danger from strong magnetic field
	Danger from non-ionizing radiation

Hazard symbol	Meaning
	General warning message
	Danger from electrical voltage
	Risk of explosion
	Danger of cuts
	Danger of crushing

Table 2: Hazard Symbols

1.2.3 Structure of Warnings

Warnings in this document have a standardized appearance and structure.

	 Danger Type and source of danger! Possible consequences of ignoring the danger / warning. ► Measures and prohibitions for preventing the danger.
The following example shows a warning that warns against electric shock due to live parts. The measure for avoiding the danger is mentioned.	
	 Danger Risk of electric shock due to live parts! Death by electrocution ► Disconnect appliances from electrical supply at least 60 seconds before starting repairs.

Table 3: Structure of Warnings

1.2.4 General Symbols

The following general symbols may be used in this document.

Gen. symbol	Meaning
	Identification of a special tip (text and/or graphic)
	Identification of a simple tip (only text)
	Identification of a link to a video tutorial

Gen. symbol	Meaning
	Identification of required tools
	Identification of required preconditions
	Identification of a condition (if ..., then ...)
	Identification of a result
[Start]	Identification of a key or button
[00123456]	Identification of a material number
Status	Identification of displayed text / window (in the appliance's display)

Table 3: General Symbols

Repair

2 Repair Instructions

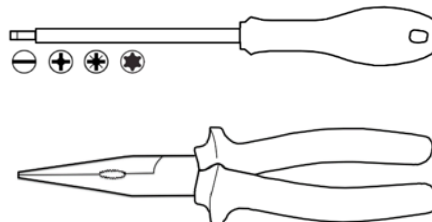
2.1 Suction Hose Replacement

Required Tools

 Philips head screwdriver, half round nose pliers

Prerequisite

 Device is disconnected from mains



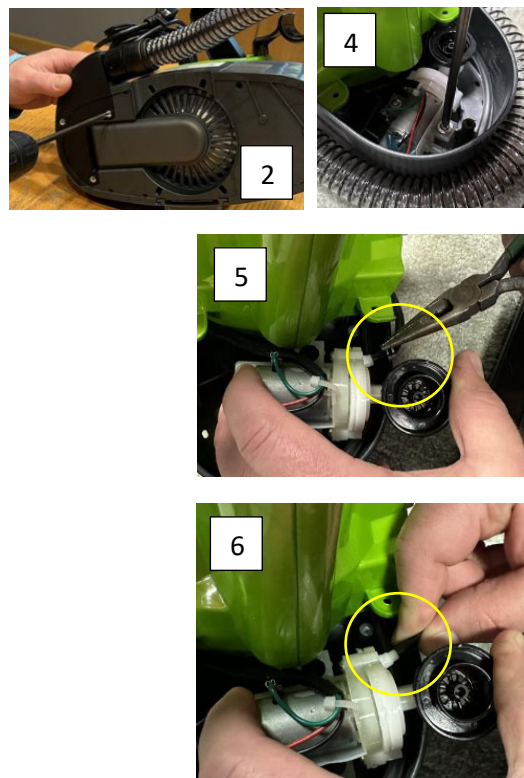
2.1.1 Remove tanks and tank bases

- 1 - Remove clean tank and collection tank.
- 2 - Using the Philips head screwdriver, remove 3 screws and remove clean tank base.
- 3 - Using the Philips head screwdriver, remove 3 screws and remove collection tank base.



2.1.2 Remove existing suction hose

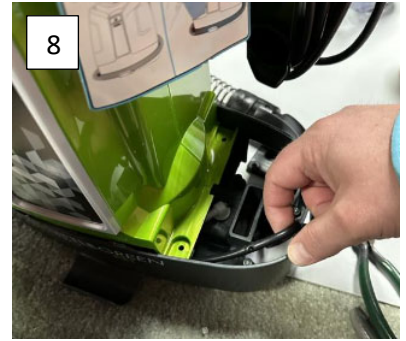
- 1 - Place the unit on it's side to access the bottom panel.
- 2 - Using the Philips head screwdriver, remove 3 screws to free the suction hose base.
- 3 - Place the unit upright.
- 4 - Using the Philips head screwdriver, remove 2 screws to access the pump assembly.
- 5 - Using the needle nose pliers, gently remove the hose clamp on the black fluid delivery tube by applying pressure to the tabs and sliding the hose clamp off of the retention barb.
- 6 - Carefully pull the fluid delivery tube loose from the pump assembly.



7 – Remove hose clamp from the fluid delivery tube and set aside for use in the following steps.

8 – Once the fluid delivery tube is free from the pump assembly find it on the collection tank base side of the unit, and pull the hose through from underneath the body of the unit.

9 – Remove the existing suction hose assembly and discard.



2.1.3 Replace the suction hose

1 – Locate the new suction hose, and set the unit on it's side.

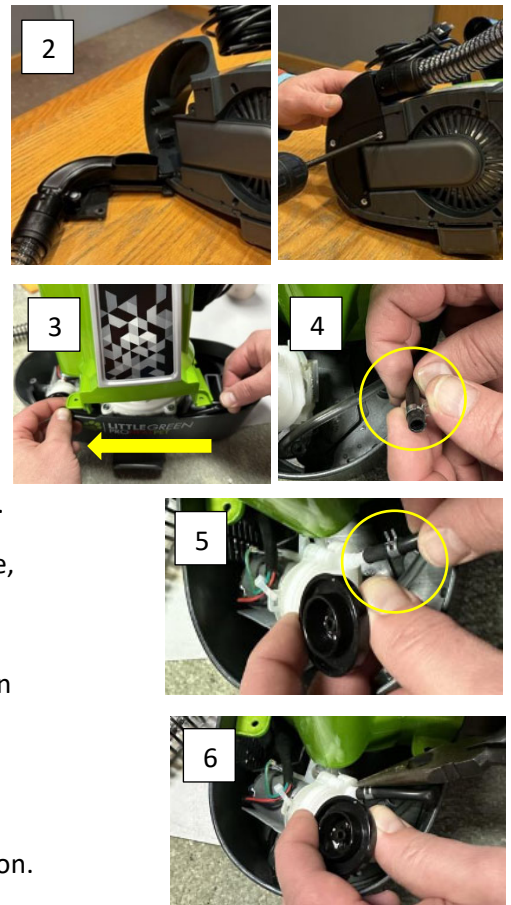
2 – Ensure the fluid delivery tube is routed freely in the collection tank base and then using the Philips head screwdriver, replace the three screws securing the new hose assembly to the base of the unit.

3 – Carefully push the fluid delivery tube underneath the base of the until it is accessible on the clean tank base side of the unit, ensuring that the hose is properly routed behind all screw bosses.

4 – Locate the hose clamp, and slide it onto the fluid delivery tube, using needle nose pliers if necessary to loosen the hose clamp.

5 – Slide the fluid delivery tube onto the pump assembly retention barb, ensure the fluid delivery tube is fully seated.

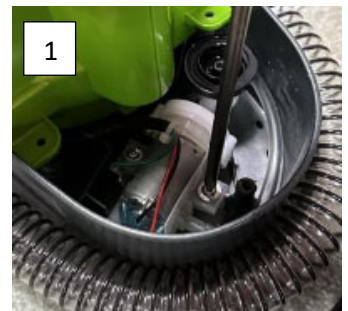
6 – Using the needle nose pliers, loosen the hose clamp and slide over the retention barb until properly seated in it's original position.



2.1.4 Reassemble the unit

1 – Locate the two pump housing screws, and using the Philips head screwdriver, resecure the pump assembly in it's original position.

2 – Locate the clean tank base and set in position, ensuring that the clean tank receiver is properly seated.



3 – Locate the clean tank base screws and resecure the clean tank base to the unit.

4 - Locate the collection tank base and set in position, ensuring that the fluid delivery tube is properly routed behind the screw bosses and is free of kinks.

5 - Locate the collection tank base screws and resecure the collection tank base to the unit.

6 – Locate and replace both clean and collection tanks. The unit is now ready to use.

