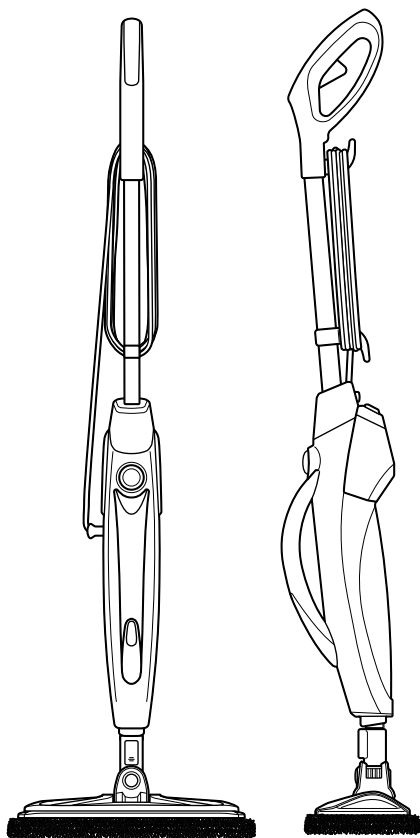




POWERFRESH[®] 2-IN-1 MULTI-SURFACE STEAM MOP

USER GUIDE
2814 SERIES



IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR STEAM MOP.

When using an electrical appliance, basic precautions should be observed, including the following:

Always connect to a polarized outlet (left slot is wider than right). Unplug from outlet when not in use and before conducting maintenance.

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- » This appliance can be used by children 8 years old and above, and persons with reduced physical, sensory and mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- » Children should be supervised to ensure that they do not play with the appliance.
- » If the cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- » Use extra care when cleaning on stairs.
- » Do not use with damaged cord or plug.
- » Do not use outdoors.
- » Always turn OFF this appliance before connecting or disconnecting the nozzle. Do not direct steam at people, animals or at electrical outlets.
- » Do not expose to rain.
- » Store indoors.
- » Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
- » Do not leave steam cleaner unattended.
- » Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- » Do not service steam cleaner when it is plugged in.
- » Do not handle steam cleaner with wet hands.
- » Do not use steam cleaner if it has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- » Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, or expose cord to heated surfaces.
- » Do not unplug by pulling on cord.
- » Do not use appliance in an enclosed space filled with vapor given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- » Do not allow to be used as a toy.
- » Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet, or other delicate, steam-sensitive materials.
- » Do not immerse in water or liquid.
- » Not for space heating purposes.
- » Do not use for any purpose other than described in this user guide.
- » Use only manufacturer's recommended attachments – use of attachments not provided or sold by BISSELL® may cause fire, electric shock or injury.
- » Never put descaling, aromatic, alcoholic, detergent or vinegar products into the steam cleaner, as this may damage it or make it unsafe for use.
- » Unplug by grasping the plug, not the cord.
- » Close attention is necessary when used by or near children.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

This model is for household use only. Commercial use of this unit voids the manufacturer's warranty.

THIS APPLIANCE HAS A POLARIZED PLUG

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

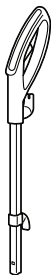
Thanks for buying a BISSELL®

PowerFresh® 2-in-1 Multi-Surface Steam Mop

We love to clean and we're excited to share one of our innovative products with you. We want your steam mop to work like new for the years to come, so this guide has tips on how to use, maintain and, if there's a problem, troubleshoot.

Your steam mop needs a little assembly before getting to work, so flip to the “Assembly” section and let's get started!

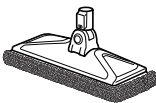
What's In The Box?



Handle



Body



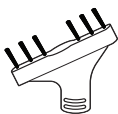
Foot



Mop Pad



Bristle
Brush



Grout Tool

NOTE: Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the “Carton Contents” list located on the carton top flap.

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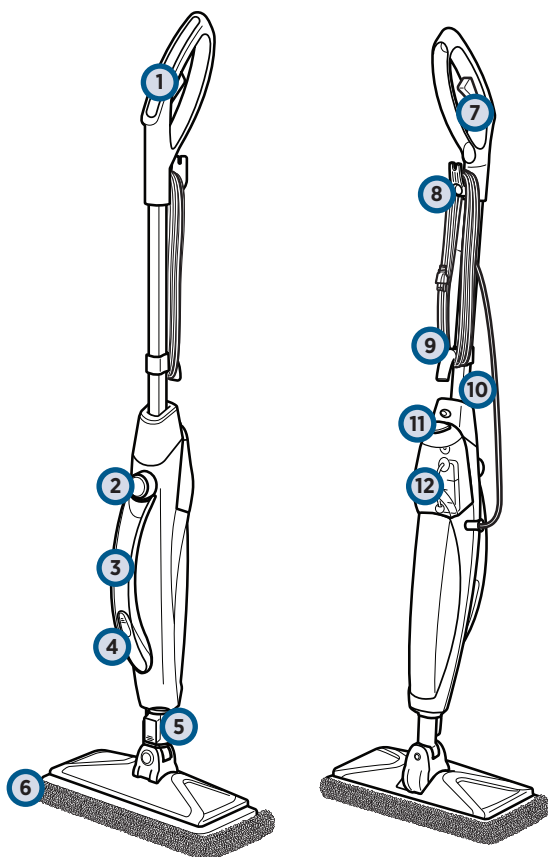
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Product View



- 1 Handle
- 2 Ready Light
- 3 Pod Handle
- 4 Handheld Steam Trigger
- 5 Handheld Steamer Release Button
- 6 Mop Pad

- 7 Steam Trigger
- 8 Upper Cord Wrap
- 9 Lower Cord Wrap
- 10 Button to Remove Handle
- 11 Water Tank Release Button
- 12 Easy Fill Water Tank

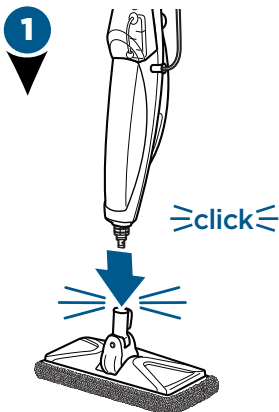
Assembly

WARNING

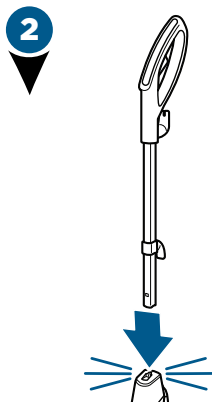
Do not plug in your machine until you are familiar with all instructions and operating procedures.

Your BISSELL® PowerFresh® 2-in-1 Multi-Surface Steam Mop comes in three easy-to-assemble components and does not require any tools to assemble:

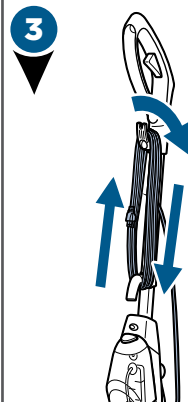
- Handle
- Body
- Foot



Attach lower body to foot by snapping it into place.



Then, insert handle into body of unit until you hear a "click".



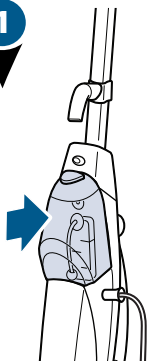
Wrap the cord around the Upper and Lower Cord Wrap.

Filling Your Water Tank

WARNING

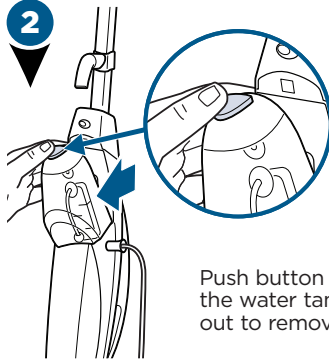
Never put descaling, alcoholic, vinegar, or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.

1



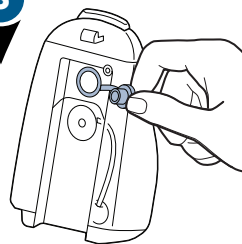
The Easy Fill Water Tank is located on the back of the machine.

2



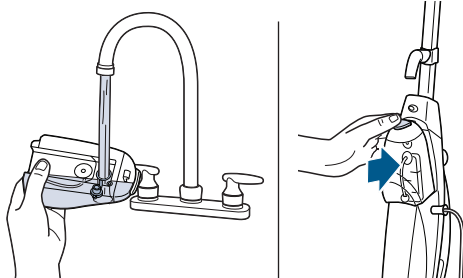
Push button on top of the water tank and lift out to remove.

3



To fill the water tank, remove grey rubber nozzle on the back of the tank.

4



Fill water tank with distilled or demineralized water, recommended in place of tap water. Place the nozzle back into the tank after filling and return tank to machine.

A few notes about filling the Water Tank:

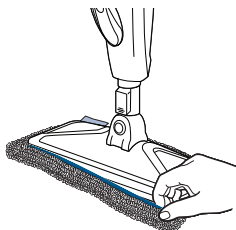
- The Water Tank's capacity is 300 mL (10 oz). **DO NOT USE CHEMICALS IN THE WATER TANK OF YOUR POWERFRESH® 2-IN-1 MULTI-SURFACE STEAM MOP.**

TIP: Use of distilled water or demineralized water is recommended to prolong the life of your hard floor cleaner.

Cleaning Your Hard Floors

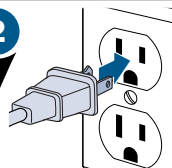
NOTE: Before you clean, thoroughly sweep or vacuum floor prior to cleaning with your PowerFresh® 2-in-1 Multi-Surface Steam Mop. Your hard floor cleaner is designed to clean hard flooring, such as ceramic tile, marble, stone, and sealed hard wood floors. Use on waxed or some unwaxed floors may result in a diminished glossiness. The hard floor cleaner is not for use on unsealed wood floors. For best results, test in an inconspicuous area and check the care instructions from your flooring manufacturer.

1



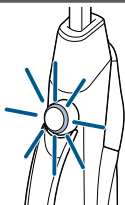
Attach Mop Pad by wrapping around bottom of foot, making sure gray stitching is located on the front of foot and the quick grip release tab is located on the back.

2



Plug machine into an outlet.

3



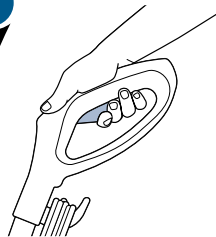
When the machine is plugged in, the Ready Light will start to blink. The Ready Light will turn solid when the machine is ready to use.

4



Step on the back of the foot to recline the body of machine to begin cleaning.

5



Push the trigger on the handle to release steam.

6



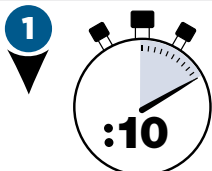
To be sure to sanitize an area of your floor, use the microfiber cloth pad and slowly and evenly stroke your steam mop back and forth at least three times over the area using continuous steam. For best results, remove the pad and wash after use.

NOTE: Upon the first use of your steam mop or first use after refilling the water tank, the pump may make a “knocking” sound. This is normal and will diminish after a few seconds.

NOTE: The steam mop generates hot steam, so move the unit continuously when pressing the trigger as damage to flooring can occur. The trigger does not need to be pressed at all times.

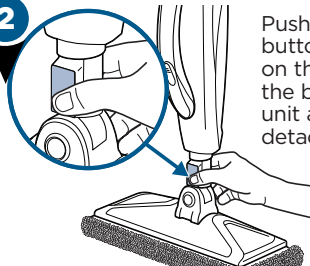
Using the Handheld Steamer

CAUTION: Before connecting or disconnecting a tool from the steam cleaner, make certain that steam is no longer coming from the nozzle. Rotate the unit slowly upward to a vertical position to allow any excess steam to release prior to attaching a tool.

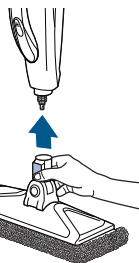


When changing from mopping to the handheld feature, wait 10 seconds for steam to cool down.

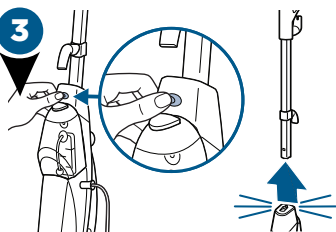
2



Push the release button located on the bottom of the body of the unit and lift up to detach from foot.

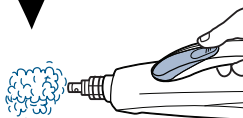


3



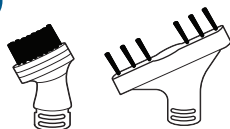
To remove the handle from the machine, push the button located above the clean water tank and lift up the handle.

4



Push the trigger on the handheld steamer to release steam.

5

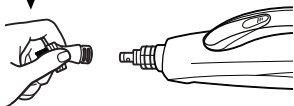


Bristle Brush

Grout Tool

Your PowerFresh® 2-in-1 Multi-Surface Steam Mop may have come with tools to attach to the pod.

6

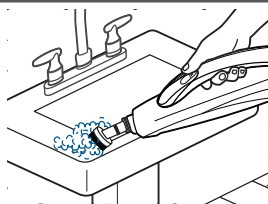


Connect desired tool to end of the pod based on your cleaning needs.

7

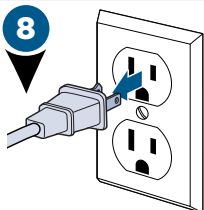


Use the **Grout Tool** to remove dirt and grime from grout.



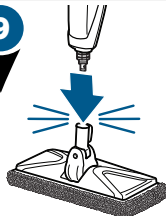
Use the **Bristle Brush** to clean around your sinks, countertops, showers, etc.

8



When done cleaning, unplug the machine.

9



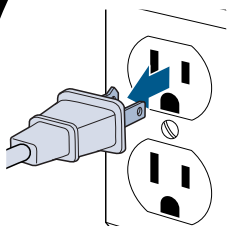
Insert foot back into body of the machine until it snaps in place. If you removed the handle, insert handle back into body of machine until it snaps into place.

Cleaning Your Steam Mop

WARNING

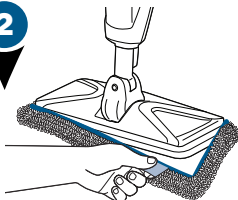
To reduce the risk of fire, electric shock or injury, disconnect plug from electrical outlet before performing maintenance or troubleshooting.

1



Unplug the machine from the outlet.

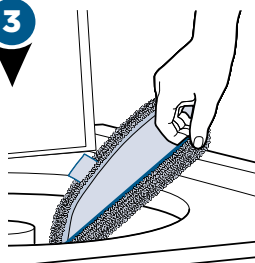
2



Carefully remove Mop Pad using the quick grip release tab from the mop head.

NOTE: Mop pad and lower assembly may be hot.

3



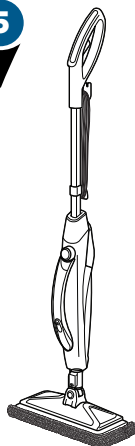
Mop Pads can be machine washed in warm water. Use only liquid detergents. Do not use fabric softeners or bleach. For best results, air dry.

4



Wrap cord around Upper and Lower Cord Wrap on the back of the steam mop and wipe all surfaces of the machine with a soft cloth.

5



Store upright in a protected, dry area.

Store with dry pads as wet mop pads may damage wood and other delicate hard floors.

NOTICE: Since this product uses water, it must not be stored where there is danger of freezing. Freezing will damage internal components and may void the warranty.

Troubleshooting

WARNING

To reduce the risk of electric shock, disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Reduced steam OR no steam	Water tank empty.	Refill tank.
	Handle not installed properly.	Push the Handle all the way into the unit until you hear a “click”.
	Foot not installed properly.	Insert the body of the machine into the steam mop foot until you hear a “click”.
Streaking	Dirty Mop Pad.	Remove and wash pad per instructions before further use.
	Use on waxed or oiled floor.	If you have used floor polishes or wax on your floors, steam products may decrease glossiness. Refer to the wax or polish manufacturer. If you don't wax or polish your floors, check the floor care instructions from your flooring manufacturer.
Leaking	Mop Pad is too wet.	Remove and replace with dry Mop Pad.
Knocking Noise	First use or water tank is empty.	Fill water tank and knocking will diminish after a few seconds.

Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL® Consumer Care by E-mail or telephone as described below.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found online at www.BISSELL.com/privacy-policy.

Limited One-Year Warranty

Subject to the ***Exceptions and Exclusions from the Terms of the Limited Warranty**, upon receipt of the product BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year, any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental, service. This warranty does not apply to fans or routine maintenance components

such as filters, belts or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user guide is not covered. This warranty will only be valid if the product is used in the same country in which it was sold.

BISSELL is not liable for incidental or consequential damages of any nature associated with the use of this product. BISSELL's liability will not exceed the purchase price of the product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*Exceptions and Exclusions from the Terms of the Limited Warranty

This warranty is exclusive and in lieu of any other warranties, either oral or written. Any implied warranties, which may arise by operation of law, including the implied warranties of merchantability and fitness for a particular purpose, are limited to the one-year duration from the date of purchase as described above.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area. If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website:

www.BISSELL.com/service-centers

E-mail:

www.BISSELL.com/email-us

Call:

BISSELL Consumer Care
1-800-237-7691

Monday – Friday: 8am – 10pm ET
Saturday: 9am – 8pm ET
Sunday: 10am – 7pm ET

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.

You'll receive:

BISSELL® Rewards Points

Automatically earn points for discounts and free shipping on future purchases.

Faster Service

Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts

We'll contact you with any important product maintenance reminders and alerts.

Special Promotions

Optional: Register your email to receive notice of offers, contests, cleaning tips, and more!

Visit www.BISSELL.com/registration!

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty page for details.

Parts & Supplies

For Parts and Supplies, go to www.BISSELL.com and enter your model number in the search field.

Love your **BISSELL®** *product?*

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Leave your star-rating on BISSELL.com

www.BISSELL.com



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