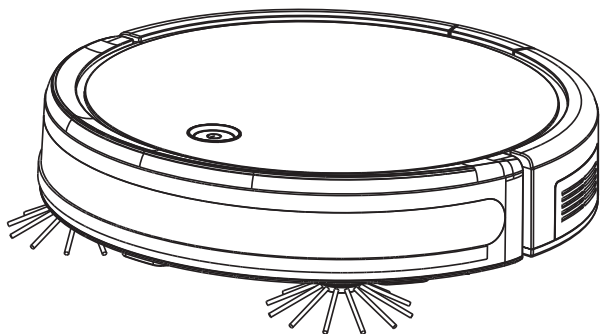




CLEANVIEW[®] CONNECT Robotic Vacuum

USER GUIDE
2933 SERIES



More of a video person?
Find additional resources like tips
and troubleshooting, videos, product
registration, parts, and more. Use
the **BISSELL Connect App** or go to
support.BISSELL.com.

IMPORTANT SAFETY INSTRUCTIONS



WARNING

Read all safety warnings and instructions before using this robotic vacuum cleaner. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.



TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- » Do not use outdoors or on wet surfaces.
- » Do not allow to be used as a toy. Close attention is necessary when used by or near children. Battery pack usage by children should be supervised.
- » Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- » Do not charge with damaged Docking Station or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired by a qualified technician.
- » Do not close a door on cord or plug, or pull cord or plug around sharp edges or corners. Do not run appliance over cord or plug. Keep plug and docking station (including the charger) away from heated surfaces.
- » Do not unplug by pulling on cord. To unplug, grasp the charger, not the cord.
- » Do not handle charger, contact points, Docking Station, or robotic vacuum cleaner with wet hands.
- » Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- » Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- » Do not use in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- » Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Keep appliance on a level surface.
- » Do not carry the robotic vacuum cleaner while it is running.
- » Remove the cords from other corded products out of the area to be cleaned.

- » Do not operate the vacuum in a room where an infant or child is sleeping.
- » Do not operate the vacuum in an area where there are lit candles or fragile objects on the floor.
- » Do not operate the vacuum in a room that has lit candles and/or fragile objects on furniture that the vacuum may accidentally hit or bump.
- » Do not allow children to sit on the vacuum.
- » Prevent unintentional starting. Ensure the ON/OFF switch is in the OFF position before connecting to battery pack, picking up or carrying the appliance. Do not carry the appliance with your finger on the switch.
- » Turn OFF all controls, including the Power Switch and disconnect charger from electrical outlet before making any adjustments, performing maintenance, troubleshooting, changing accessories or storing appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.
- » Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- » Do not use any battery pack which is not designed for use with the vacuum. Use of any other battery packs may create a risk of injury and fire.
- » Remove the battery pack from the equipment when not in use. Do not short-circuit battery pack. Do not store haphazardly in a box or drawer where they may be short-circuited by other metal objects. Shorting the battery terminals together may cause burns or a fire.
- » Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- » Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- » Do not expose a battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130° C may cause explosion.
- » For use only with charger model GSCU0600S019V1ZE/SAW1Z-190-0600UD or ZD012M190060US.
- » For use only with battery pack model INR18650 M26-45IP.
- » Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- » Do not modify or attempt to repair the appliance or the battery pack.
- » Do not charge the machine outdoors.
- » Do not position Docking Station near stairs or cliff edges.
- » Follow all charging instructions. Keep the temperature range between 40-104°F when charging battery, storing machine or during use. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- » Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire. Do not dismantle, open or shred battery pack. Do not subject battery pack to mechanical shock. Dispose of used batteries promptly and properly.
- » Do not remove battery pack from its original packaging until required for use.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » This product contains a wireless device. Refer to website for regulatory information.
- » Observe the plus (+) and minus (-) marks on the battery pack and equipment and ensure correct use.
- » Seek medical advice immediately if battery pack or parts of the battery pack has been swallowed.
- » Wipe the battery terminals with a clean dry cloth if they become dirty.
- » Do not leave battery pack on prolonged charge when not in use.
- » After extended periods of storage, it may be necessary to charge and discharge the battery pack several times to obtain maximum performance.
- » Remove the battery pack from the equipment when not in use.
- » Keep battery pack clean and dry.
- » Battery pack needs to be charged before use. Refer to the manufacturer's instructions for proper charging instructions.
- » Avoid storage in direct sunlight.

SAVE THESE INSTRUCTIONS

This model is for household use only.

IMPORTANT INFORMATION

- » Do not plug in your robotic vacuum cleaner UNTIL you are familiar with all instructions and operating procedures.
- » Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.

FCC/IC CAUTION Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

This device complies with Part 15 of FCC Rules and Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of this device.

Le présent appareil est conforme aux la partie 15 des règles de la FCC et CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device has been evaluated to meet general radiofrequency exposure requirement. This equipment complies with FCC's RF radiation exposure limits set forth for an uncontrolled environment. The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

L'appareil a été évalué pour répondre aux exigences générales d'exposition RF. Le dispositif a été évalué pour répondre aux exigences générales d'exposition RF.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radiofrequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment OFF and ON, the user is encouraged to try to correct the interference by one or more of the following measures:

- » Reorient or relocate the receiving antenna.
- » Increase the separation between the equipment and receiver.
- » Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- » Consult the dealer or an experienced radio/TV technician for help.

The software included in this product contains open source software. The open source licenses associated with this product may be obtained by visiting www.BISSELL.com/opensource.

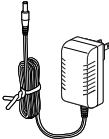
Package Contents



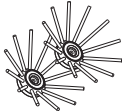
BISSELL®
CleanView® Connect



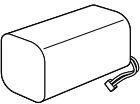
Docking
Station



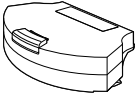
Power Adapter
(charger)



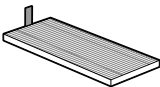
Edge Cleaning
Brushes



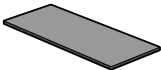
Rechargeable
Li-Ion Battery
(pre-installed)



Dirt Bin
(pre-installed)



Pleated Filter



Foam Filter



Cleaning Tool

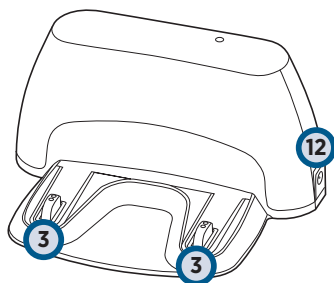
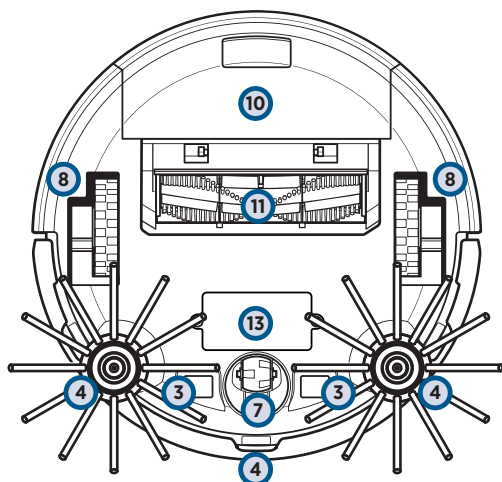
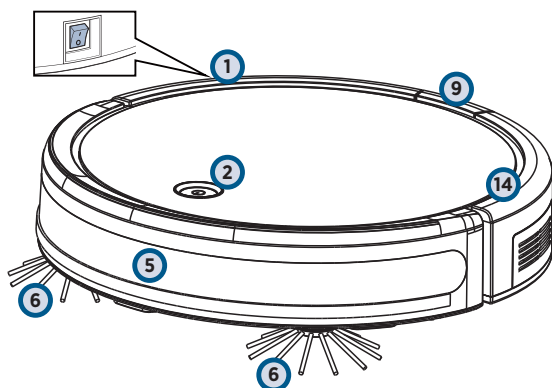
NOTE: Standard accessories may vary by model.

Safety Instructions.....	2	Troubleshooting	10
Product View.....	4	Warranty	11
Setup	5-6	Service.....	11
Operations	6-7	Product Registration.....	12
Maintenance & Care	7-10	Parts & Supplies	12

Product View

WARNING

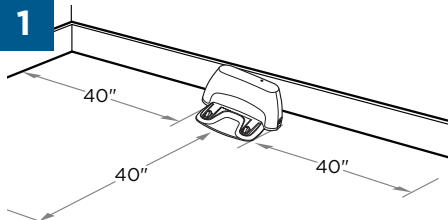
Do not plug in your robot until you are familiar with all instructions and operating procedures.



- | | | |
|---|----------------------------|-------------------------------|
| 1. Power Switch | 5. Bumper | 10. Dirt Bin (filters inside) |
| 2. Start/Pause Button | 6. Edge Cleaning Brushes | 11. Brush Roll |
| 3. Contact Points
(for automatic charging) | 7. Front Wheel | 12. DC Port |
| 4. Cliff Sensors | 8. Rear Wheels | 13. Removable Battery |
| | 9. Dirt Bin Release Button | 14. LED Light Ring |

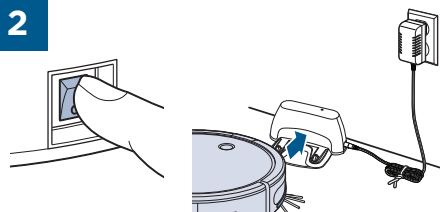
Setting Up Your Robot

1



Place the back of Docking Station firmly against a wall. Ensure there are at least 40 inches to one side, 40 inches to the opposing side and no obstructions in front of the Docking Station.

2



Insert the Docking Station Power Adapter plug into the port on the side of the Docking Station and then plug the other end into the wall outlet. Turn the robot's Power Switch ON and put on the Docking Station. **The first charge will take 4-5 hours.**

Connecting to the App

Downloading the BISSELL Connect App means you can change your robot's cleaning mode, start, pause, or stop your robot, schedule cleanings, view notifications, track your cleaning history, and troubleshoot all from the palm of your hand.

1



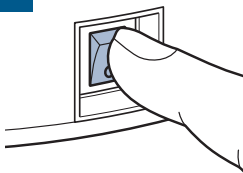
In the App or Google Play Store search "BISSELL Connect" and download.

2



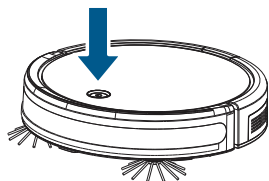
Once downloaded, open the app and sign in or create a new login.

3



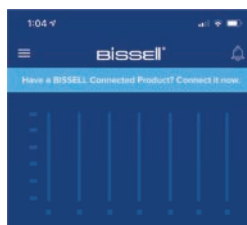
Make sure you're near your Wi-Fi router before turning the robot ON (I).

4



To put the robot in pairing mode, press and hold the Start/Pause Button for 5 seconds until you hear a single beep.

5



From the app, select "Have a BISSELL Connected Product? Connect it now." Then choose your product from the menu. **Note:** Be sure the device is near your Wi-Fi router and the robot is fully charged or in the dock during the pairing process.

Connecting to the App (cont.)

6



The QR code needed for setup can be found by removing the Dirt Bin and turning the robot over.

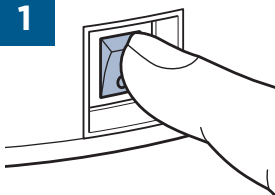
7



Once you locate and scan the QR code, follow the instructions in the app to pair.

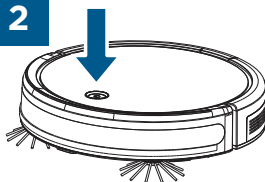
Manual Cleaning

1



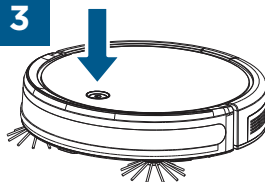
Press the Power Switch to the ON (I) position.

2



Press the Start/Pause Button on the top of the robot to start cleaning.
When finished, press the Start/Pause Button again to stop the robot.

3



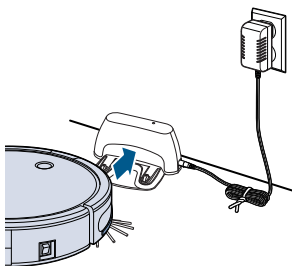
To return the robot to the dock, press the Start/Pause Button twice. The button will flash white as it finds its way back to the dock.

Automatic Cleaning

You can designate a day and time for your robot to run automatically using the BISSELL Connect App. Once the robot is connected to the app, go to the Schedule tab and follow the on-screen prompts.

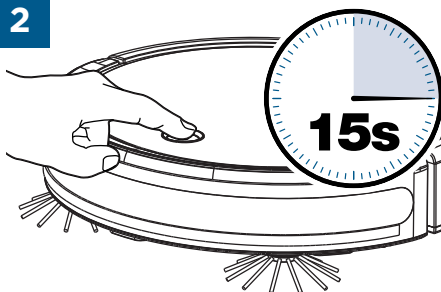
Activating Low Power Mode

1



Send the robot back to the dock.

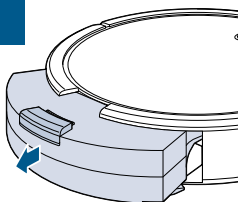
2



Press and hold the Start/Pause Button for 15 seconds until you hear 2 beeps. Release the button to activate low power mode.

Cleaning the Dirt Bin

1



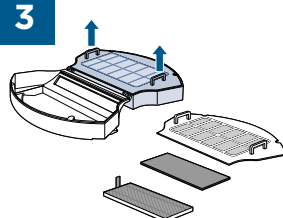
Press the button on top of the Dirt Bin and pull to remove.

2



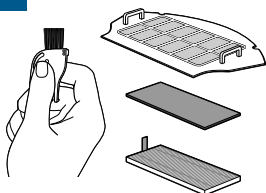
Open filter door by pulling both sides apart. Empty the debris from the Dirt Bin.

3



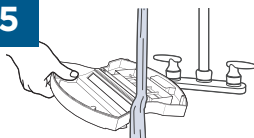
Remove the filter cover, then the Foam and Pleated Filters.

4



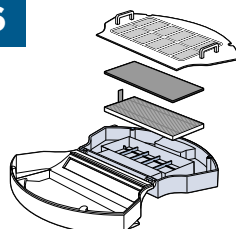
Use the Cleaning Tool to brush the filter cover and filters. **Do not wash the filters.**

5



With filters removed, rinse the Dirt Bin with tap water. Ensure Dirt Bin is completely dry before reinstalling. It is not necessary to wash every time. **Do not machine wash the Dirt Bin.**

6



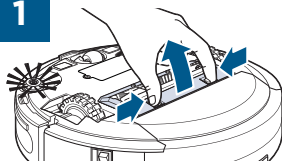
Once clean, reinstall the filters and filter cover, close and push back into the machine.

Cleaning the Brush Roll

WARNING

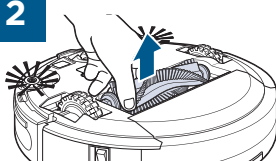
To reduce the risk of electric shock, turn Power Switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

1



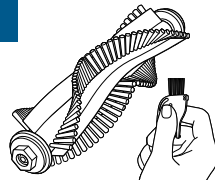
Pinch the tabs on the brush guard inward and pull to remove.

2



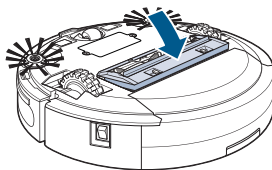
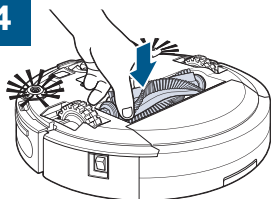
Lift to remove the Brush Roll.

3



Clean the Brush Roll with the Cleaning Tool.

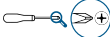
4



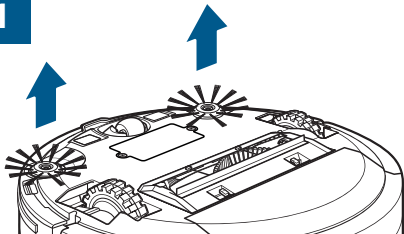
Replace the Brush Roll and brush guard.

NOTE: The Brush Roll has two different end pieces. Ensure the square-shaped end piece is inserted into the square-shaped port.

Replacing the Edge Cleaning Brushes

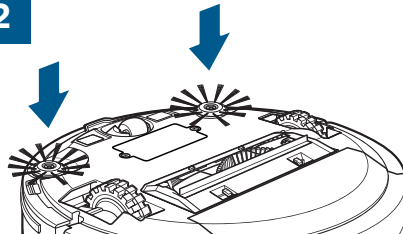
A Phillips-head screwdriver is required for this task. 

1



Use a Phillips-head screwdriver to remove the screw. Pull up on the base of the brush.

2



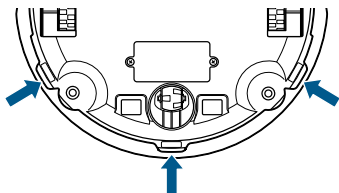
Push the brush directly onto the holder. Replace the screws with a Phillips-head screwdriver.

NOTE: After being used for a period of time, the Edge Cleaning Brushes need to be cleaned to work more effectively. Once removed, the Edge Cleaning Brushes can be rinsed or soaked in water. Be sure they are completely dry before returning to the machine.

Cleaning the Sensors

WARNING

To reduce the risk of electric shock, turn Power Switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.



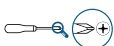
After repeated use, debris can accumulate on the sensors of the robot and the robot's performance could be affected.

To ensure the best efficiency, the sensors should be cleaned off periodically by brushing any debris from them.

Before cleaning the sensors, ensure the Power Switch on the robot is in the OFF (O) position.

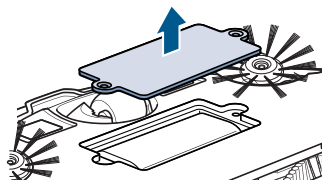
Replacing the Battery

A Phillips-head screwdriver is required for this task.



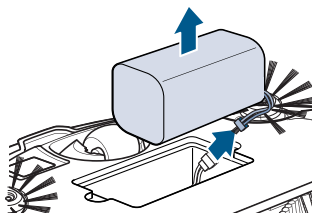
DO NOT REMOVE THE PLASTIC SHRINK SLEEVE FROM THE BATTERY PACK.

1



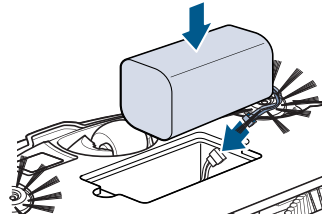
Turn the Power Switch OFF. Use a Phillips-head screwdriver to remove the two screws and battery cover.

2



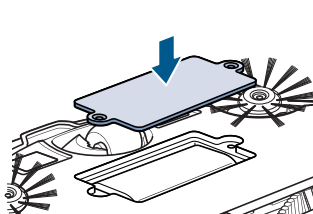
Remove the battery and disconnect.

3



Connect the new battery and install into battery compartment.

4



Use a Phillips-head screwdriver to replace the battery cover.

WARNING

This product contains Lithium-Ion rechargeable batteries. **DO NOT** mix Lithium-Ion batteries with general household waste. According to Federal and State regulations, removal and proper disposal of Lithium-Ion batteries is required. For specific battery disposal instructions please contact Call2Recycle at 877-723-1297 or visit www.call2recycle.org.



Storing Your Robot

Store your robotic vacuum cleaner safely indoors where it is unlikely to be damaged.

Troubleshooting

This guide has everything you need to get ready for first use, including setting up, using and maintaining your machine, but online you'll find additional resources like tips and troubleshooting, videos, product registration, parts, and more. For a comprehensive walkthrough of your product and support tips use the BISSELL Connect App or go to support.BISSELL.com.

Status and Error Notifications

Status Notifications

Status	Button Light State	Light Ring	Sound
Power ON	Pulse Once > Blink > On	Pulse Once	Activation Sound
Cleaning	Blink > Fade In > On	Pulse Once > Fade In > 30 seconds > Fade Out	Activation Sound
Charging	Breathing	Pulse Once > Breathing for 30 seconds > Off	1 Beep
Pairing Mode	Blink	Off	1 Beep
Paired	On	Solid for 5 Seconds > Fade Out	3 Beeps
Low Battery	Blinking White	Off	2 Beeps

Error Notifications

Error	Button Light State	Sound	Remedies
Robot is Trapped, Lifted, or Cliff Sensors are Dirty	Flashing Red	1 Beep	Place robot on floor away from objects and resume cleaning. If error persists, use a dry cloth to clean the 3 cliff sensors on the bottom of the robot.
Front Caster Wheel Sensor is Blocked	Flashing Red	3 Beeps	Remove Front Caster Wheel assembly, clear debris from assembly housing, reinstall wheel.
Left or Right Wheel is Stuck	Flashing Red > Solid Red	1 Beep	Turn robot OFF and remove hair and debris from wheels.
Edge Cleaning Brushes are Stuck	Flashing Red > Solid Red	2 Beeps	Turn OFF the robot and remove hair and debris from Edge Cleaning Brushes.
Brush Roll is Stuck	Flashing Red > Solid Red	3 Beeps	Turn OFF the robot and remove hair and debris from Brush Roll.
Bumper is Stuck or Robot is Trapped	Flashing White	2 Beeps	Turn OFF the robot and tap the Bumper several times to release any debris that may have accumulated.

Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL® Consumer Care by E-mail or telephone as described below.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found online at www.BISSELL.com/privacy-policy.

Limited One-Year Warranty

Subject to the ***Exceptions and Exclusions from the Terms of the Limited Warranty**, upon receipt of the product BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year, any defective or malfunctioning part. See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental, service. This warranty does not apply to fans or routine maintenance components such as filters, belts or brushes. Damage or

malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user guide is not covered. This warranty will only be valid if the product is used in the same country in which it was sold.

BISSELL is not liable for incidental or consequential damages of any nature associated with the use of this product. BISSELL's liability will not exceed the purchase price of the product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*Exceptions and Exclusions from the Terms of the Limited Warranty

This warranty is exclusive and in lieu of any other warranties, either oral or written. Any implied warranties, which may arise by operation of law, including the implied warranties of merchantability and fitness for a particular purpose, are limited to the one-year duration from the date of purchase as described above.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area. If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website:

www.BISSELL.com/service-centers

E-mail:

www.BISSELL.com/email-us

Call:

BISSELL Consumer Care
1-844-383-2630

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

BISSELL® Rewards Points

Automatically earn points for discounts and free shipping on future purchases.

Faster Service

Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts

We'll contact you with any important product maintenance reminders and alerts.

Special Promotions

Optional: Register your email to receive notice of offers, contests, cleaning tips, and more!

Visit BISSELL.com/registration!

Parts & Supplies

For Parts and Supplies, go to www.BISSELL.com and enter your model number in the search field.

We're Waggin' Our Tails!

BISSELL® proudly supports BISSELL Pet Foundation® and its mission to help save homeless pets. When you buy a BISSELL product, you help save pets, too. We're proud to design products that help make pet messes, odors and pet homelessness disappear.

Visit **BISSELLsavespets.com** to learn more.



Love your **BISSELL®** product?

Don't keep it a secret.
Let us, and millions of others, know what you think!
Leave your star-rating on **BISSELL.com**.



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