



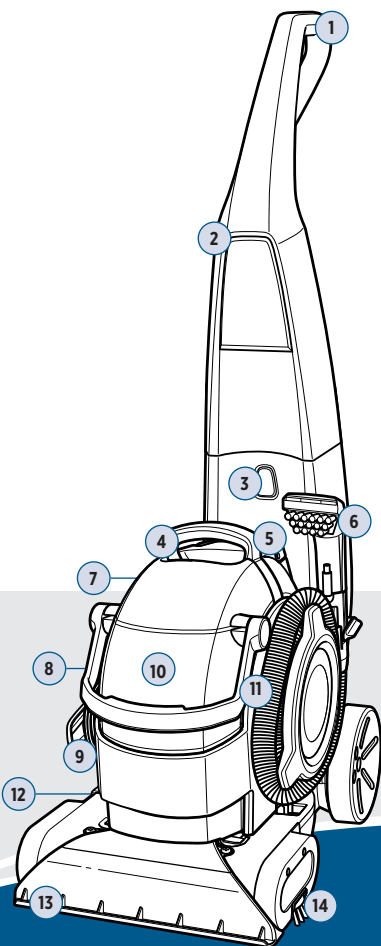
PROHEAT 2X[®] LIFT-OFF[®]

1565 Series

Warranty	2
What's in the Box?	3
Assembly	3
Cleaning Formulas	4
Filling the Clean Water Tank.....	5
Cleaning Your Carpet.....	6
Using the Portable Spot & Stain Cleaner	7
Emptying the Dirty Water Tank.....	8
Cleaning the Machine.....	9
Cleaning the Portable Spot & Stain Cleaner	10
Storing Your Machine.....	10
Troubleshooting.....	11

Product Overview

- | | |
|--|---|
| 1. Spray Trigger | 9. Power Cord |
| 2. Upper Handle | 10. Dirty Water Tank |
| 3. Upright Cleaning Mode Indicator Light | 11. Flex Hose |
| 4. Carry Handle | 12. Portable Spot & Stain Cleaner Release Pedal |
| 5. Clean Water Tank | 13. Removeable Nozzle Assembly |
| 6. Specialty Tools (vary by model) | 14. EdgeSweep [®] Brushes |
| 7. Power Button | |
| 8. Quick Release™ Cord Wrap | |



Go online for a comprehensive walkthrough of your new purchase!

This guide has everything you need to get ready for first use, including setting up, using and maintaining your machine, but online you'll find additional resources like tips and troubleshooting, videos, parts, and more.

Go to **support.BISSELL.com**.

IMPORTANT SAFETY INSTRUCTIONS



READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

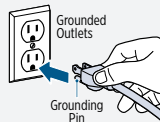
- » Connect to a properly grounded outlet only. See grounding instructions. Do not modify the 3-prong grounded plug.
- » Do not leave appliance when it is plugged in. Unplug from outlet when not in use and before servicing.
- » Do not expose to rain, store indoors.
- » Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- » Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- » Do not use with damaged cord or plug. If appliance is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- » Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- » Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- » Do not handle plug or appliance with wet hands.
- » Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- » Turn OFF all controls before plugging or unplugging appliance.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- » Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- » Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- » Use only BISSELL® cleaning products intended for use with this appliance to prevent internal component damage. See the Cleaning Formula section of this guide.
- » Unplug before connecting TurboBrush® Tool.
- » Do not immerse. Use only on surfaces moistened by the cleaning process.
- » Keep appliance on a level surface.
- » Do not carry the appliance while in use.
- » Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » If your appliance has a motorized Brush Roll, do not leave machine running in the same spot without the handle fully upright.
- » Do not use without filters in place.
- » Liquid must not be directed towards equipment containing electrical components.
- » Use only the type and amount of liquids specified under the operations section of this guide.

⚠ WARNING

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. **DO NOT MODIFY THE PLUG.** If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the illustration. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



SAVE THESE INSTRUCTIONS

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

COMMERCIAL USE OF THIS MACHINE VOIDS THE MANUFACTURER'S WARRANTY.

Warranty

↗ 3-Year limited warranty, may vary by state. Visit **support.BISSELL.com** or call 1-800-237-7691 for complete warranty information.

What's in the Box?

Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the carton top flap.

					
Handle	Base	4 Screws	3" Tough Stain Tool	Spraying Crevice Tool	2 Trial-Size Formulas

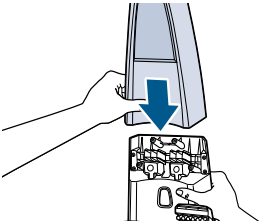
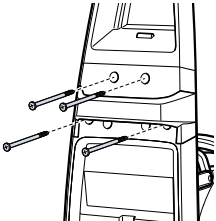
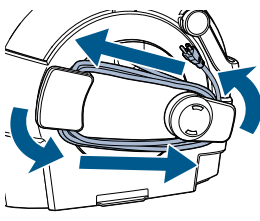
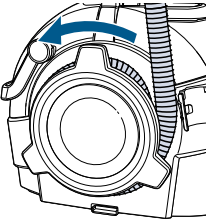
Assembly

Go to support.BISSELL.com for assembly videos.

Required for Assembly



Phillips-head Screwdriver

		
1. Slide the Upper Handle onto the body of the machine by guiding the 2 posts on the body into the opening on the Upper Handle.	2. Firmly holding the Upper Handle in place, screw 2 screws into the marked holes at an upward angle. Screw the remaining screws into the outermost holes under the support handle.	3. Wrap Power Cord around Quick Release™ Cord Wrap.
		
4. Wrap Flex Hose around the hose wrap and secure with latch.	5. Align the portable spot & stain cleaner and push down firmly until it's secured. Plug the machine in and turn ON to make sure the Upright Cleaning Mode Indicator Light illuminates. If it does not, remove and reseat the portable cleaner so it's secure.	6. Snap attachment(s) into the back of machine. Note: Portable spot & stain cleaner must be fully secure to operate in upright cleaning mode.

Cleaning Formulas

View our family of carpet cleaning formulas for your family of messmakers at **BISSELL.com**.

Keep plenty of BISSELL® formulas on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL formulas in your machine. Other formulas may harm the machine and void the warranty. Do not use Hard Floor Formula on area rugs or carpet.

				
Clean + Refresh Powerful cleaning and odor elimination with Febreze freshness	PET Stain & Odor Removes tough pet stains <i>Includes StainProtect™ to protect against future stains</i>	PRO MAX Clean + Protect Our most powerful formula for tough, ground-in dirt & stains <i>Includes StainProtect to protect against future stains</i>	PET PRO OXY Urine Eliminator Our best formula for pet urine stains & odors <i>Includes StainProtect to protect against future stains</i>	Pet Stain & Odor + Antibacterial Cleans and controls odor causing bacteria <i>Use with easyfill SYSTEM</i>

Pretreat

Pretreat spots and stains to improve carpet cleaning performance.

		
PET Stain Pretreat Removes tough pet stains & odors with Enzyme Action	PET PRO OXY Stain Destroyer Removes tough pet stains & odors with OXY	PET Pretreat + Sanitize Penetrates to sanitize and loosen tough stains

Boost

Add Boost carpet cleaning formula enhancers to any formula to increase its effectiveness.

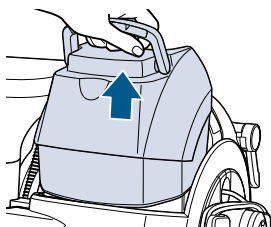
		
OXY Boost Removes old, set-in stains	PRO MAX Boost Add to formula for 2X deep cleaning power	PET OXY Boost Removes pet stains and odors

Certain trademarks used under license from The Procter & Gamble Company or its affiliates.

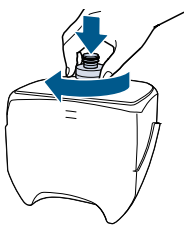
⚠ WARNING To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formula intended for use with this machine.

Filling the Clean Water Tank

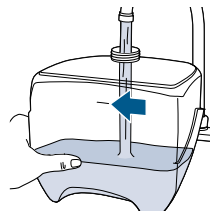
For additional tips and tricks on filling your Clean Water Tank visit support.BISSELL.com.



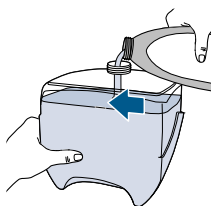
1. Remove tank from the base of the machine.



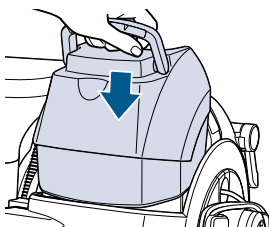
2. Unscrew the black cap and remove bottle insert.



3. Fill tank with warm (60°C/140°F MAX) tap water to the water fill line. Do not boil or microwave water as it can destroy the tank.



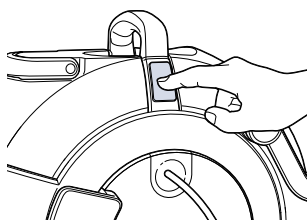
4. Add 2 ounces of BISSELL® formula to the tank.



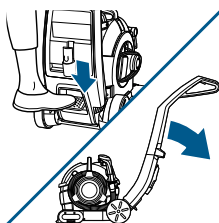
5. Replace the cap and return the tank to the machine.

Cleaning Your Carpet

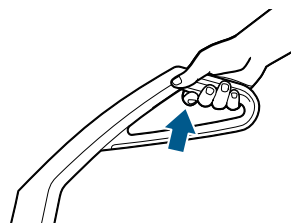
For additional carpet cleaning tips and tricks, visit support.BISSELL.com.



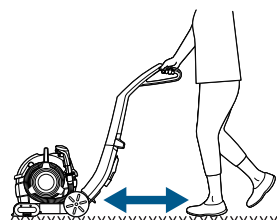
1. Plug into a proper outlet and press the Power Button.



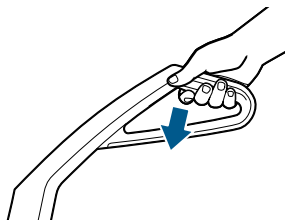
2. Press the gray recline pedal, on the back of the machine in between the wheels.



3. Press the Spray Trigger and make one slow forward wet pass and another back. Do not overwet.



4. Release the Spray Trigger and make one slow forward and backward pass over the same area.



5. Repeat passes until solution being suctioned up appears clean. Continue passes without pressing the Spray Trigger until you can't see any more water being suctioned up. This helps speed up dry time.

NOTE: The ProHeat 2X® Lift-Off® Deep Cleaner may be equipped with a circuit breaker that automatically shuts off the brush if a large or loose object catches in the Brush Roll. If that occurs, unplug your machine, remove the foreign object, and plug the machine back in to reset circuit breaker.

CAUTION Take care not to run over loose objects or edges of area rugs. Stalling the brush may result in premature belt failure.

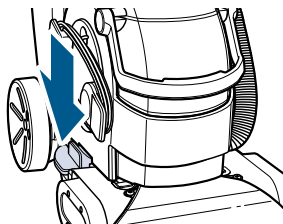
ATTENTION Some Berber carpets have a tendency to fuzz with wear. Repeated strokes in the same area with an ordinary vacuum or carpet cleaner may aggravate this condition.

Using the Portable Spot & Stain Cleaner

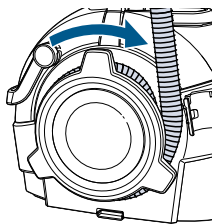
🔧 Your portable spot & stain cleaner comes equipped with a hose and at least one cleaning tool for cleaning stairs, upholstery and more. Find more tools at [BISSELL.com](https://www.bissell.com).

Tips

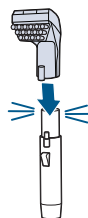
- » When cleaning stairs, avoid tripping by placing the portable spot & stain cleaner on same step on which you are standing or seated.
- » Work your way down the stairs, moving the portable spot & stain cleaner when required.
- » Always be aware of where the machine is plugged into the outlet and avoid entanglement.



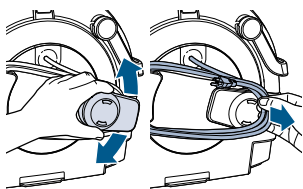
1. Step on the portable spot & stain cleaner Release Pedal to release the machine.



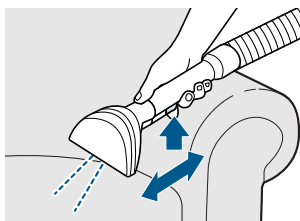
2. Release Flex Hose by twisting the hose secure latch clockwise. Unwrap hose completely.



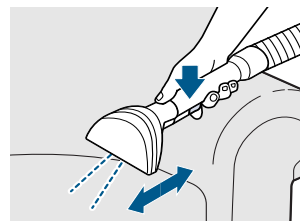
3. Attach the desired cleaning tool to the hose grip until it snaps together.



4. Twist the Quick Release™ Cord Wrap clockwise to unwrap the cord completely and plug into grounded outlet.



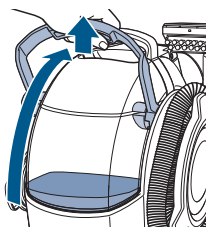
5. Hold the tool approximately 1 inch above the soiled surface. Press the Spray Trigger to apply the cleaning solution. Do not overwet.



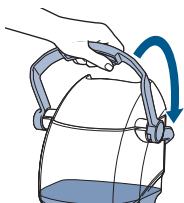
6. Release the Spray Trigger while applying downward pressure on the tool and pull it toward you. The suction will remove the dirt and cleaning solution. Continue until no more dirt can be removed.

Emptying the Dirty Water Tank

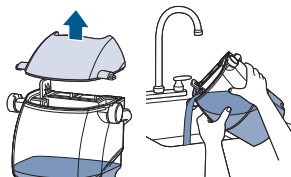
👉 We have additional tips for maintaining your machine at support.BISSELL.com.



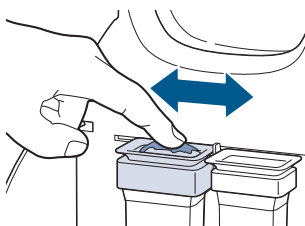
1. Remove tank and carry to a utility sink, toilet or outside (where you will dispose of the dirty water).



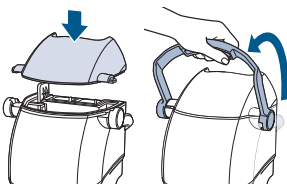
2. To unlock the tank's lid, rotate handle over the back of the tank.



3. Remove lid and pour out dirty water. Rinse tank to remove debris.



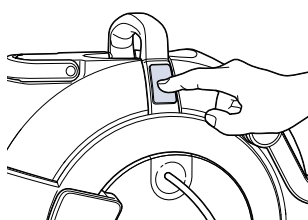
4. Wipe debris from the red filter located behind the Dirty Water Tank.



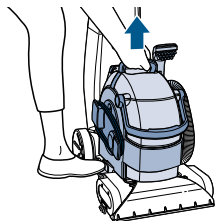
5. Replace top of tank and rotate the handle forward to lock in place.

Cleaning the Machine

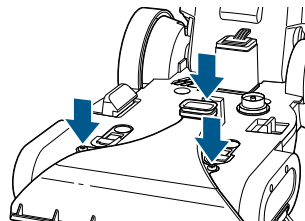
Our help doesn't stop here, visit support.BISSELL.com for additional help.



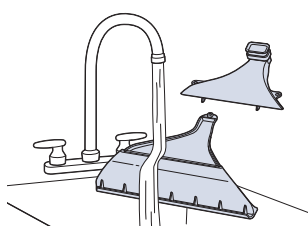
1. Turn the machine OFF and wrap up the Power Cord. Make sure the Dirty & Clean Water Tanks are emptied, rinsed and dried before the next use.



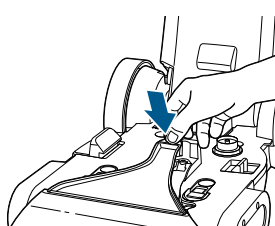
2. Remove portable spot & stain cleaner from the base of the machine.



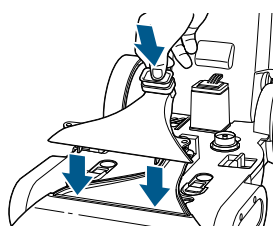
3. Remove the nozzle assembly by unscrewing 3 screws and lifting away the upper and lower nozzle.



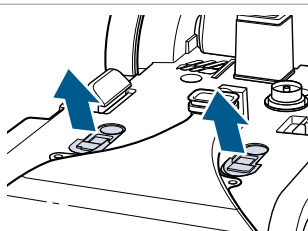
4. Rinse upper and lower nozzles under clean water.



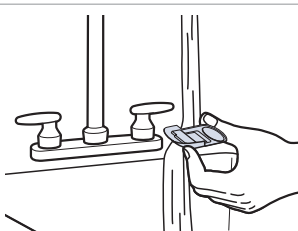
5. Place lower nozzle back onto the machine by hooking the tabs into the holes on the bottom sides of the front of the machine.



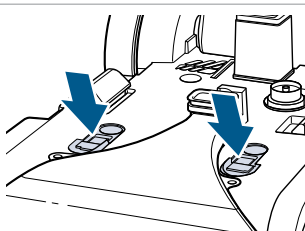
6. Place upper nozzle onto the lower nozzle by hooking the tabs into the holes on the front of the lower nozzle. Secure with 3 screws.



7. Clean the spray tips. To remove black spray tip, unlatch tab on front of spray tip from base of machine and pull up and out of green receiver.



8. Rinse under water to clean.



9. Replace spray tip by inserting back into red receiver and latching tab into base of machine. Repeat steps for second spray tip.

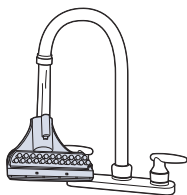
⚠ WARNING To reduce the risk of electric shock, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Cleaning the Portable Spot & Stain Cleaner

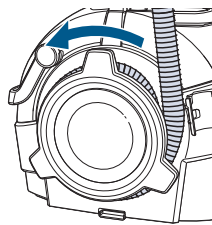
➤ For additional tips on cleaning your portable machine after use, visit support.BISSELL.com.



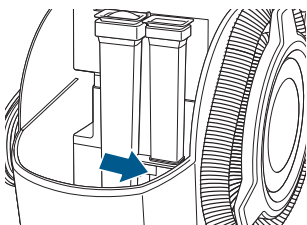
1. Before turning OFF the machine, suction up clean water from a bowl to rinse out the hose. Then, lift the tool and point it upwards to drain remaining water into the tank.



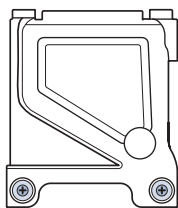
2. Remove and rinse the tools in clean, running water. Dry and replace in the tool storage provided.



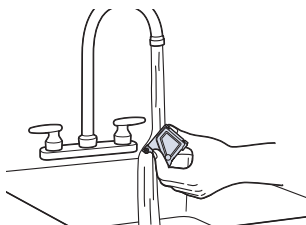
3. Wrap up the hose and secure it with the latch.



4. Check suction gate for debris. The suction gate automatically diverts air when the portable spot & stain cleaner is detached.



5. To clean suction gate, remove two screws and pull off suction gate door.



6. Wipe suction gate clean and rinse suction gate door. Once dry, replace suction gate door and two screws.

Storing Your Machine

➤ For more helpful maintenance tips, check out support.BISSELL.com.

Clean the machine before storing. Store in a protected dry area. To reduce the risk of a leaking condition, do not store machine where freezing may occur. Damage to internal components may result.

⚠ WARNING To reduce the risk of electric shock, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Troubleshooting

Below are some of the issues you may run into. If you don't see the issue you're experiencing below, visit support.BISSELL.com.

Problem	Possible Cause	Remedies
Upright Cleaning Mode Indicator Light does not illuminate	The power is not turned ON.	The power must be ON to activate the indicator light.
	The portable spot & stain cleaner is not attached completely.	Make sure the portable spot & stain cleaner is attached. Push down firmly to check.
Reduced/no spray	Clean Water Tank may be empty.	Refill tank.
	Clean Water Tank may not be seated completely.	Turn power OFF. Remove and reseal tank.
	Pump may have lost prime in portable spot cleaning mode.	Hold end of hose below water level in tank to prime.
	The portable spot & stain cleaner is not attached completely.	Push down firmly to check connection.
DirtLifter® PowerBrush does not turn	The portable spot & stain cleaner is not attached completely.	Make sure the portable spot & stain cleaner is attached. Push down firmly to check.
	The machine is in the upright position.	Brushes only rotate when machine is reclined using the recline pedal.
	Circuit breaker on machine (if equipped) may have tripped.	Turn the machine OFF and unplug from outlet. Check to see if foreign object is caught in Brush Roll. Remove object. Plug machine in to reset circuit breaker.
	The belt is off or broken.	Turn power OFF and unplug machine from outlet. Visit support.BISSELL.com for instructions on replacing the belt.
Loss of suction power	Tanks may not be seated properly.	Pick up both tanks and reseal them so they fit snugly on the machine.
	Nozzles may not be assembled properly.	Unplug the machine. Check to make sure the "lip" of the nozzle is securely hooked into the groove on bottom of the machine (see page 9).
	The portable spot & stain cleaner is not attached completely.	Make sure the portable spot & stain cleaner is attached. Push down firmly to check.
	Dirty Water Tank has picked up maximum amount of dirty water and has reached full line.	Empty Dirty Water Tank.
	Clean Water Tank is empty.	Check fluid levels in tank.
	Suction gate is open.	Check to make sure the suction gate is closed. Follow instructions on page 10.

⚠ WARNING To reduce the risk of electric shock, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.



We're Waggin' Our Tails!

BISSELL® proudly supports BISSELL Pet Foundation® and its mission to help save homeless pets. When you buy a BISSELL product, you help save pets, too. We're proud to design products that help make pet messes, odors and pet homelessness disappear.

Visit **BISSELLsavespets.com** to learn more.

But wait, there's more!

Join us online for a complete guide to your new product, including troubleshooting, product registration, parts, and more.

Go to support.BISSELL.com.



REGISTER



INFO



VIDEOS



PARTS



SUPPORT



©2020 BISSELL Inc. All rights reserved.
Printed in China. Part Number 1623400 03/20 RevE