

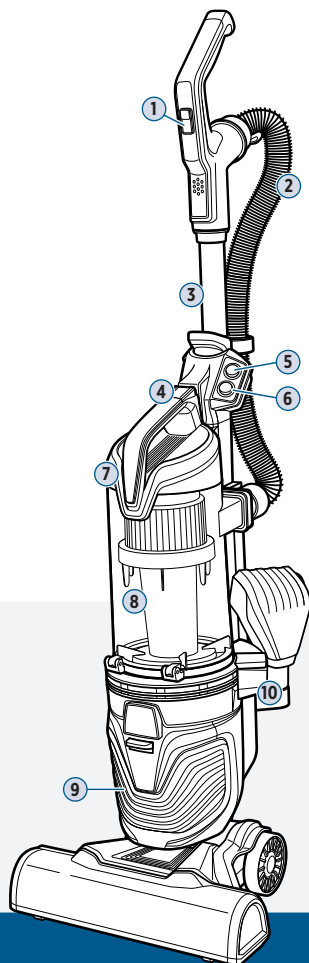


PET HAIR ERASER® TURBO REWIND UPRIGHT VACUUM 2790 SERIES

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Product Overview

- | | |
|-----------------------------|----------------------------------|
| 1. Suction Control | 8. Dirt Tank |
| 2. Hose | 9. Post-Motor Filter |
| 3. Extension Wand | 10. Automatic Cord Rewind Button |
| 4. Dirt Tank Release Button | |
| 5. Power Switch | |
| 6. Brush Roll On/Off Switch | |
| 7. Pre-Motor Filter | |



Meet your new BISSELL® product!

Go to support.BISSELL.com for a walkthrough of your new purchase, including videos, tips, support, and more. Want to get started right away? This guide has all the information you need to set up your new product. Let's take a look...

IMPORTANT SAFETY INSTRUCTIONS



READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Do not leave vacuum cleaner when it is plugged in. Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn all controls OFF before plugging or unplugging vacuum cleaner.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Do not use without filters in place.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Use only on dry, indoor surfaces.
- Keep appliance on a level surface.
- Do not carry the vacuum cleaner while it is running.
- Unplug before connecting or disconnecting the tools.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.
- Turn power switch OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.
- Store unit indoors in a dry location in an area where the product is not likely to get damaged.
- Hold plug when rewinding onto cord reel. Do not allow plug to whip when rewinding.

SAVE THESE INSTRUCTIONS

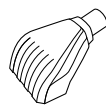
THIS MODEL IS FOR HOUSEHOLD USE ONLY. COMMERCIAL USE OF THIS UNIT voids THE MANUFACTURER'S WARRANTY.

THIS APPLIANCE HAS A POLARIZED PLUG

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

What's in the Box?

Standard accessories vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the carton top flap.

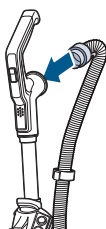
					
Vacuum Base	Upper Handle & Extension Wand	Hose	2-in-1 Dusting Brush and Crevice Tool	Pet TurboEraser® Tool	Febreze Filter

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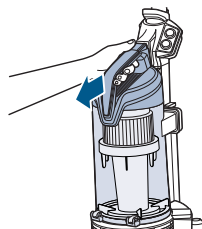
Assembly



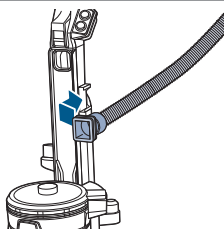
1. Slide end of wand into top of base. It will click when inserted correctly.



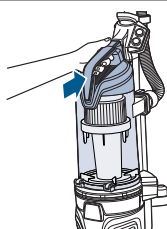
2. Align tabs on hose cuff with notches on back of vacuum. Twist clockwise to lock.



3. Press the dirt tank release button and pull to remove dirt tank.

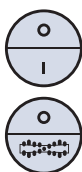
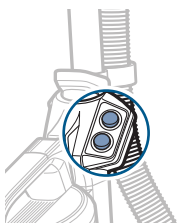


4. Slide square cuff into the bracket below the power switch.



5. Reinstall dirt tank by placing bottom in first and pushing top back until it clicks into place.

Using Your Vacuum

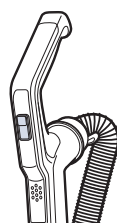


1. Power ON (I). Turn the brush roll ON (I) for carpet cleaning and OFF (O) when vacuuming hard or delicate surfaces like hardwood, tile, small rugs, or frieze carpets with long fibers.



2. Step gently on base and pull the handle back to recline.

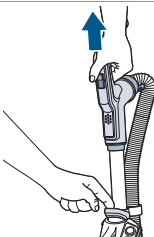
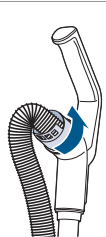
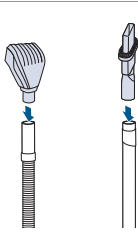
Note: The brush roll shuts OFF when vacuum is locked in upright position.



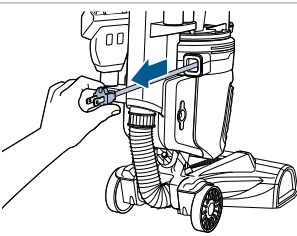
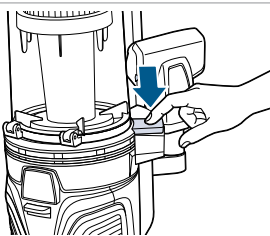
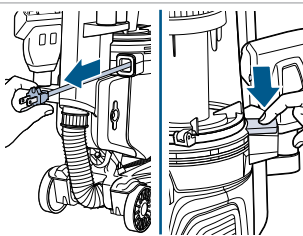
3. Use the suction control for optimized cleaning on high pile and low pile carpet. The control can be moved to the middle position for medium pile carpeting.

⚠ WARNING Do not plug in your vacuum until you are familiar with all instructions and operating procedures.

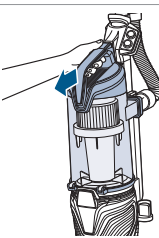
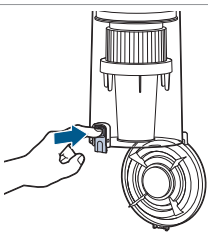
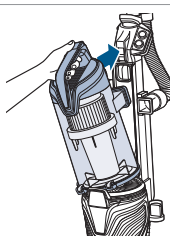
Above-Floor Cleaning

		
1a. To clean with extension wand: Push the release button to remove extension wand.	1b. To clean with the hose: Twist hose cuff counter-clockwise and remove from handle.	2. Attach desired tool. Note: For optimal use, attach the Pet TurboEraser® and Rotating Pet Hair Upholstery tools to the hose instead of wand.

Automatic Cord Rewind

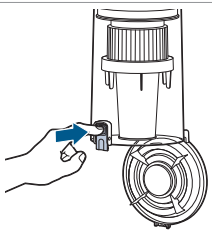
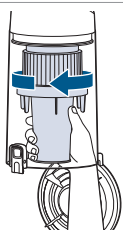
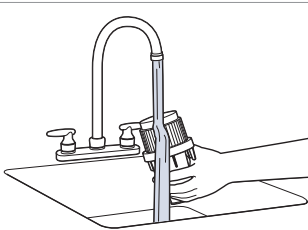
		
1. To plug in your vacuum, gently pull the cord out, being careful not to pass the red mark on the cord. Plug the cord into an outlet.	2. When you're done cleaning, unplug the vacuum. Hold the plug and press the automatic cord rewind button to slowly retract the cord.	3. If it doesn't fully retract at first, pull some of the cord out and press the button again.

Emptying the Dirt Tank

		
1. Press the dirt tank release button and pull the tank away.	2. Hold the tank over a trash bin and press the empty button. Once emptied, snap bottom back into place.	3. Reinstall tank by inserting bottom first and pushing top back until it clicks into place.

⚠ WARNING Hold plug when rewinding onto cord reel. Do not allow plug to whip when rewinding.

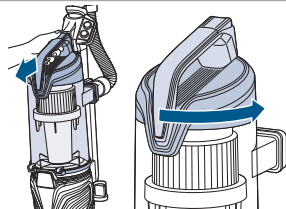
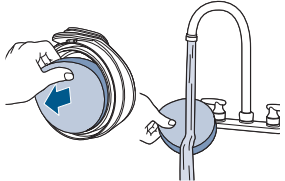
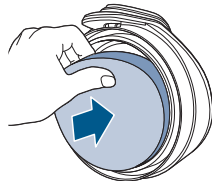
Cleaning the Inner Cyclone Separator

		
1. Hold the dirt tank over a trash container. Press the bottom release button to empty.	2. Twist cyclone counter-clockwise and pull down to remove from tank.	3. Tap against inside of trash container and rinse under warm water, if necessary. Dry completely before reinstalling.

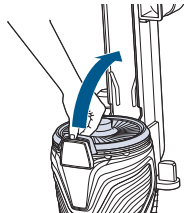
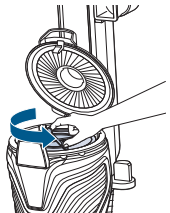
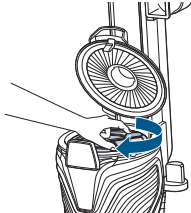
Cleaning and Replacing the Filters

Replace every 3 to 6 months. Visit BISSELL.com for replacements.

Pre-Motor Filters

		
1. Remove dirt tank. Press the release button and pull tank away from vacuum. Twist tank cover to the unlock position then pull up on handle.	2. Remove pre-motor filters from top of dirt tank lid by pulling out. Both felt and foam filters are washable. Clean with mild detergent and rinse.	3. Allow filters to dry completely before reinstalling. Return pre-motor filters to the top of the dirt tank, placing the thick foam filter in last.

Post-Motor Filter

		
1. Remove dirt tank. Pull tab on tank base up to access post-motor filter.	2. Twist filter to unlock and remove. Tap on the inside of a trash container. The pleated filter may NOT be washed.	3. When reassembling, be sure to lock the filter back into place.

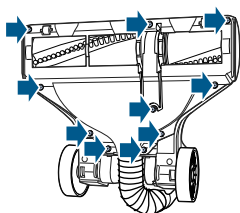
Note: When finished using the machine press the automatic cord rewind button. Store unit indoors in a dry location in an area where the machine is not likely to get damaged.

WARNING To reduce the risk of electrical shock:

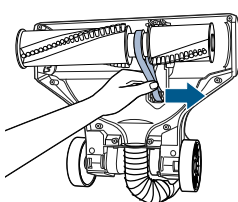
- Turn power switch OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.
- Before using your vacuum, make sure that the dirt tank is in locked position and that all filters, both pre- and post-filters, are in place. DO NOT operate your vacuum without these filters.

Replacing the Brush and Belt

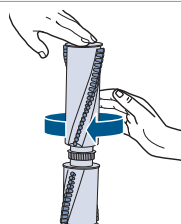
Note: If an object becomes lodged in foot and brush shuts off, turn vacuum OFF and unplug from electrical outlet. Remove obstruction. Brush will reset when vacuum is plugged and turned back ON.



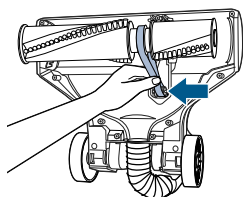
1. Unplug and turn vacuum over. Unscrew 10 screws to remove bottom cover.



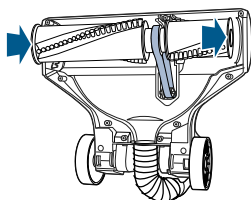
2. Pull brush roll straight out and slide belt off motor gear. Replace brush roll and/or belt.



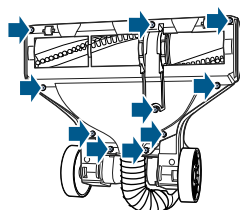
3. Test brush roll to ensure it spins freely. Inspect belt for damage. Replace brush roll and/or belt, if necessary.



4. Reinstall belt on brush roll. Pinch belt around brush and hook back around motor gear.



5. Rotate brush roll into place and line up end caps.



6. Re-attach bottom cover with 10 screws.

Protecting the Vacuum's Motor

An internal thermal protector has been designed into your vacuum to protect it from overheating. When the thermal protector activates, the main vacuum motor will stop operating. The front lights will remain on, even though the motor turns off. If this happens, proceed as follows.

1. Turn vacuum OFF and unplug from electrical outlet.

2. Check for the source of overheating problem (full dirt tank, dirty filters, or a clog) and fix by following the maintenance instructions.

3. When the motor cools for approximately 30 minutes, the thermal protector automatically resets and cleaning may continue. If the vacuum will not turn on or the thermal protector continues to activate, your vacuum may need servicing. Contact BISSELL Consumer Care.

Note: The thermal protector controls the main vacuum motor only, not the brush motor. If the thermal protector activates, brush and lights will continue to operate normally; however, there will be no suction.

Troubleshooting

🔧 Below are some of the issues you may run into. If you don't see the issue you're experiencing below, visit [BISSELL.com](https://www.bissell.com).

Problem	Possible Cause	Remedies
Vacuum is hard to push or pull	Vacuum is in upright position.	Recline vacuum and switch on the brush roll.
	Vacuumping on soft carpet.	Adjust suction control to reduce suction on softer carpets.
	Brush roll is clogged.	Unplug to reset brush motor, checking for and removing debris.
Vacuum or hose won't pick up dirt	Filters are dirty.	Follow instructions for Cleaning and Replacing the Filters.
	Vacuum is clogged.	Remove bottom cover and check for any buildup of debris. Remove debris before reinstalling bottom cover.
	Dirt tank is not seated correctly.	Remove the dirt tank and reseal properly.
	Main hose is cracked or has holes.	Check main hose for cracks or holes. Order a new main hose from the BISSELL website, if necessary.
	Main hose is not connected.	Reconnect by pushing the hose connection.
	Hose is clogged.	Disconnect lower hose and check for clogs. Use a broom handle to push any debris out.
	Suction is set too low.	Adjust using the suction control feature.
Dirt is escaping from the vacuum	Hair wrapped around brush roll.	Run vacuum back and forth on clean carpet several times to release wrapped hair.
	Dirt tank is full.	Empty the dirt tank.
	Filters are missing or dirty.	Check to see if all of the pre-motor and post-motor filters are in place and clean.
High-pitched noise	Vacuum is clogged.	Disconnect main hose and lower hose from vacuum and check inside of hoses for clogs.

Note: Any other servicing should be performed by an authorized service representative.

Warranty

Limited 5-year warranty, may vary by state. Visit [support.BISSELL.com](https://www.bissell.com/support) or call 1-800-237-7691 for complete warranty information.

Terms and Conditions

Your purchase is subject to the BISSELL Terms and Conditions, which includes dispute resolution through arbitration and class waiver. For complete terms or to opt out from arbitration or class waiver, visit [BISSELL.com/terms-of-use](https://www.bissell.com/terms-of-use) or call 1-800-237-7691.

**WARNING**

To reduce the risk of electrical shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.



BISSELL proudly supports BISSELL Pet Foundation® and its mission to help save homeless pets. When you buy a BISSELL® product, you help save pets, too. We're proud to design products that help make pet messes, odors and pet homelessness disappear.

Visit **[BISSELLsavespets.com](https://www.bissellsavespets.com)** to learn more.

Need more support?

Head to **[support.BISSELL.com](https://support.bissell.com)** to troubleshoot, register your product, order spare parts, view your warranty, and more.



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VIDEOS



PARTS



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