

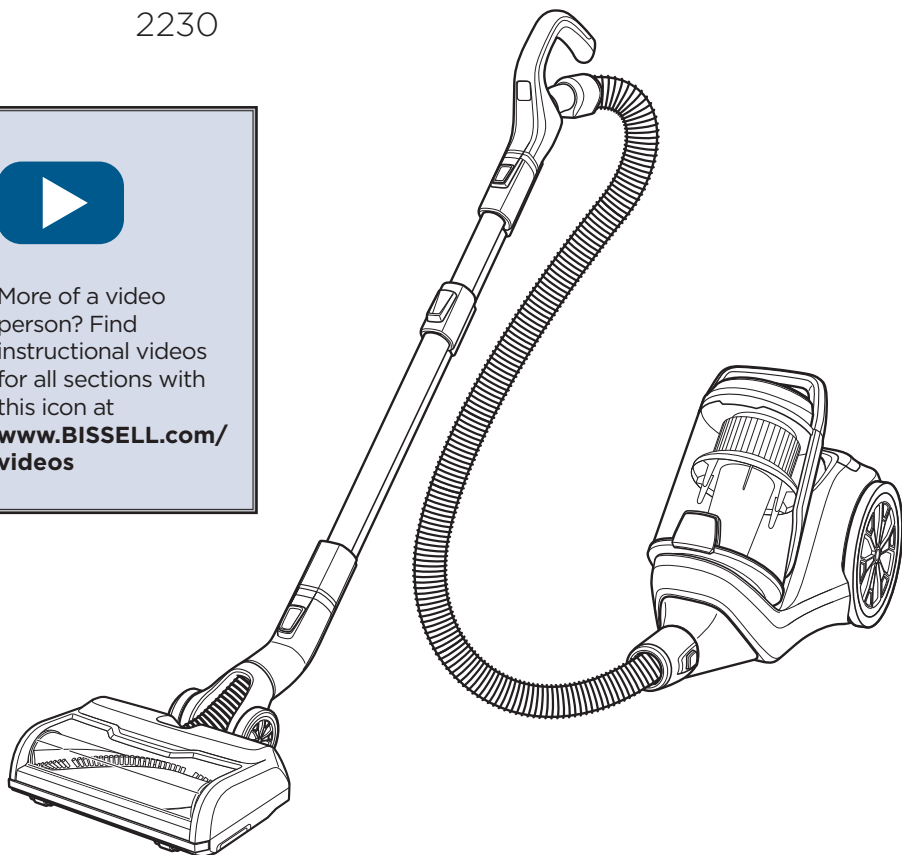


PET HAIR ERASER®

USER GUIDE
2230



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IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- » This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- » Children should be supervised to ensure that they do not play with the appliance.
- » Unplug from electrical socket when not in use, before cleaning, maintaining, or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.
- » Do not immerse in water or liquid.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- » Do not use to suck up water.
- » Do not immerse in water for cleaning.
- » The hose should be checked regularly and must not be used if damaged.
- » Always turn OFF this appliance before connecting or disconnecting either hose or motorised nozzle.
- » If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- » Do not run appliance over cord.
- » Do not use with damaged cord or plug.
- » Do not pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners.
- » Keep cord away from heated surfaces.
- » If the appliance has a hand-held accessory like pet brush, motor driven head, etc., the user shall avoid entrapment.
- » Do not leave appliance when plugged in.
- » To unplug, grasp the plug, not the cord.
- » Do not handle plug or appliance with wet hands.
- » Turn OFF all controls before unplugging.
- » The hose contains electrical wires. Do not use when damaged, cut or punctured. Avoid picking up sharp objects.
- » Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- » Use only as described in this user guide.
- » Use only manufacturer's recommended attachments.
- » If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorised service center.
- » Do not put any object into openings.
- » Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Do not use appliance in an enclosed space filled with vapours given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- » Do not use without filters in place.
- » Do not use outdoors or on wet surfaces.
- » CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

! WARNING

- » Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- » Do not plug in your vacuum cleaner UNTIL you are familiar with all instructions and operating procedures.
- » To reduce the risk of electrical shock, turn power switch off and disconnect polarized plug from electrical outlet BEFORE performing maintenance or troubleshooting checks.

SAVE THESE INSTRUCTIONS

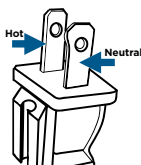
THIS MODEL IS FOR HOUSEHOLD USE ONLY.

IMPORTANT INFORMATION

- » Keep appliance on a level surface.
- » If your appliance has a motorized Brush Roll, do not leave machine running in the same spot without the handle fully upright.

THIS APPLIANCE HAS A POLARIZED PLUG

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

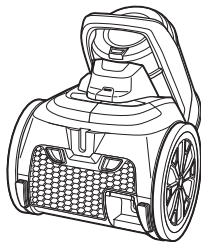


Thanks for buying a BISSELL® vacuum!

We love to clean and we're excited to share one of our innovative products with you. We want your vacuum to work like new for the years to come, so this guide has tips on how to use, maintain and, if there's a problem, troubleshoot.

Your vacuum needs a little assembly before getting to work, so flip to the "Assembly" section and let's get started!

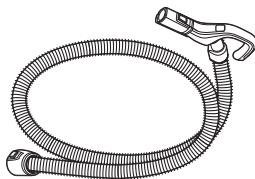
What's in the Box?



Base Unit



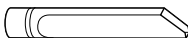
Foot



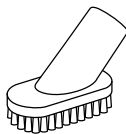
Hose and Handle



Extension Wand



Crevice Tool



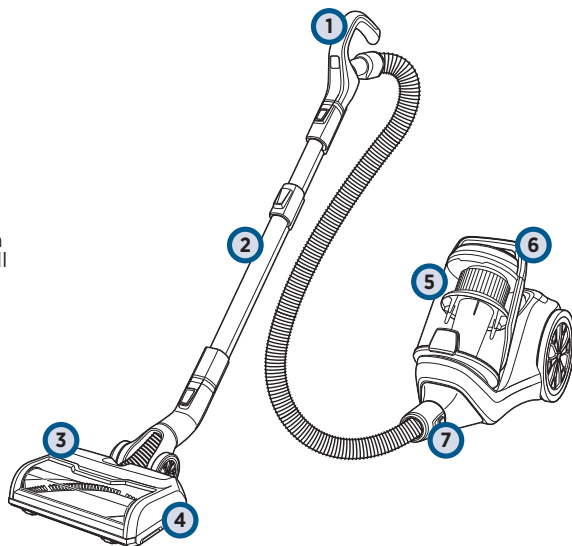
Dusting Brush

NOTE: Not all accessories come with every model. Be sure to check the carton for additional tools.

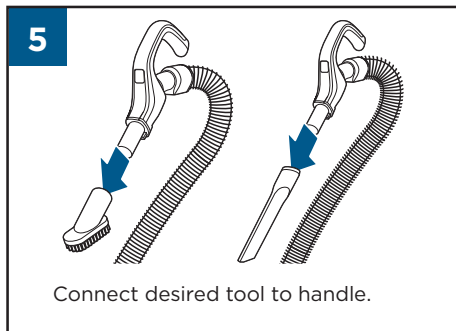
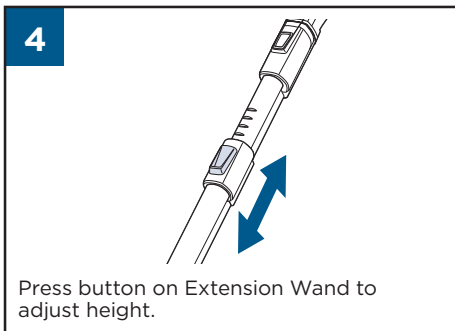
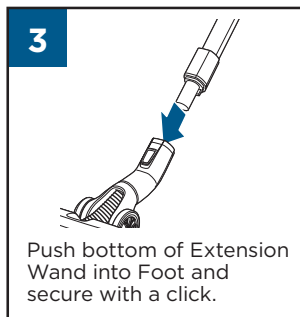
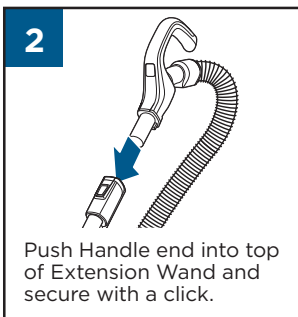
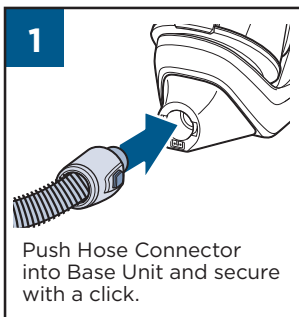
Safety Instructions.....	2	Maintenance & Care	6-9
Product View.....	4	Troubleshooting	10
Assembly	4	Guarantee.....	11
Operations	5	Consumer Care.....	11

Product View

1. 2-Position Handle
2. Extension Wand
3. Foot
4. Motorized Nozzle with Tangle-Free Brush Roll
5. Dirt Tank
6. Base Unit
7. Hose Connector



Assembly

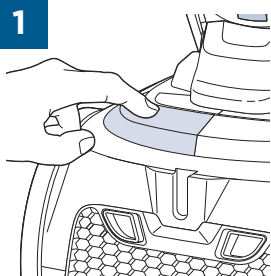


Using Your Pet Hair Eraser®

WARNING

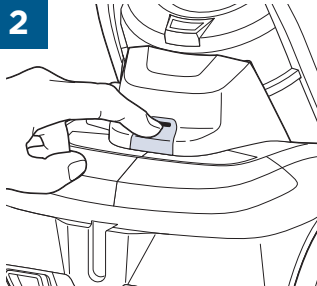
To reduce the risk of injury from moving parts while the vacuum is turned ON, always move the vacuum via the rolling wheels by using the upper handle at the back of the vacuum. Do not carry the vacuum while it is running. Always place vacuum on floor with handle in upright position when using tools.

1



Press the button on the back left side of the unit to power the unit ON and OFF.

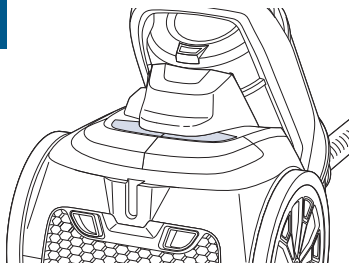
2



Press Auto Button on back of unit for automatic floor type sensing. The Pet Hair Eraser canister will detect your floor type and adjust suction as necessary.



3

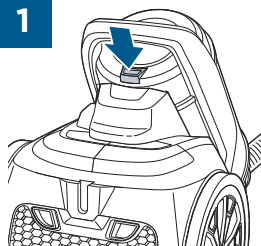


Adjust suction power by pressing the buttons with the plus (+) or minus (-) symbol on them depending on the level of power you want.

Emptying the Dirt Tank

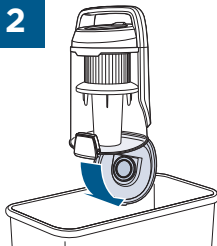
⚠ WARNING To reduce the risk of electric shock, turn Power Switch OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

1



Press Dirt Tank Release Button to remove the tank from the machine.

2

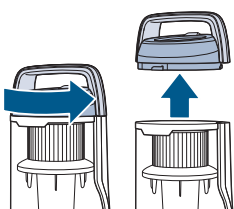


Hold tank over trash bin and press the button on the bottom of the tank to release the tank door.

Cleaning the Filters

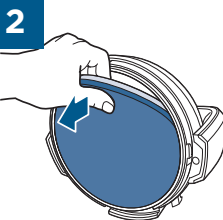
⚠ WARNING To reduce the risk of electric shock, turn Power Switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks. Do not operate vacuum with damp or wet filters or without all filters in place.

1



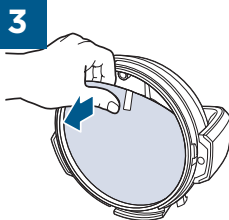
With Dirt Tank removed twist the top counter-clockwise and pull up to remove.

2



Remove foam filter from the tank lid.

3



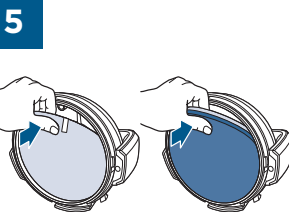
Remove felt filter from the tank lid.

4



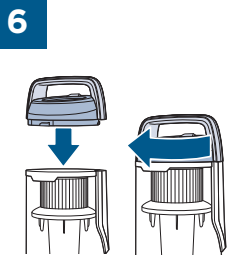
Both filters can be rinsed to clean. Leave to dry for 24 hours before replacing.

5



Replace both filters making sure the flat felt filter is inserted first.

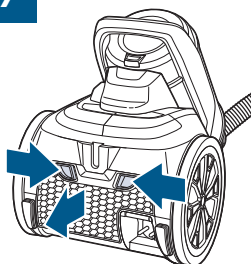
6



Replace lid and turn clockwise to lock in place.

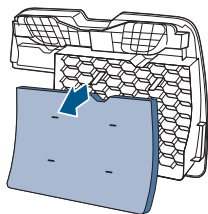
Cleaning the Filters (cont.)

7



Push tabs inward and pull out to remove back cover.

8



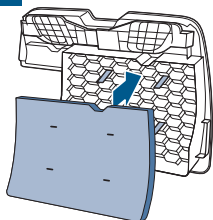
Remove mesh filter from back cover.

9



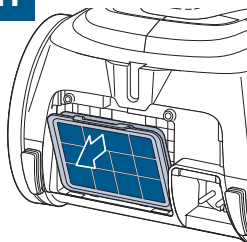
Mesh filter can be rinsed to clean. Let dry for 24 hours before replacing.

10



Replace mesh filter in back cover. Make sure all 4 tabs are aligned with their slots in the filter.

11



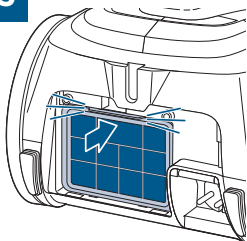
Remove pleated filter from back of machine.

12



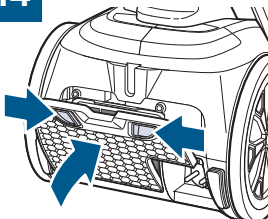
Pleated filter can be rinsed to clean. Let dry for 24 hours before replacing.

13



Replace pleated filter.

14

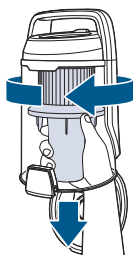


Reattach filter cover until it clicks into place.

Cleaning the Cyclonic System

⚠ WARNING To reduce the risk of electric shock, turn Power Switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

1



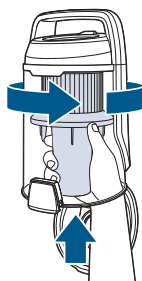
Turn cyclonic system counter-clockwise to release and remove from the tank.

2



Cyclonic system can be rinsed to clean. Let dry for 24 hours before replacing.

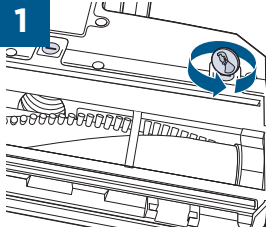
3



Replace cyclonic system and turn clockwise to lock in place.

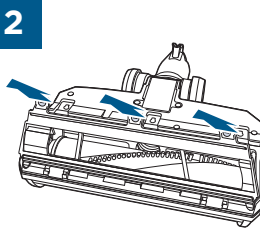
Maintaining the Brush Roll

1



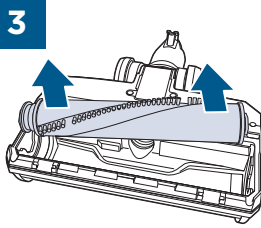
Use a coin to turn counter clockwise to unlock.

2



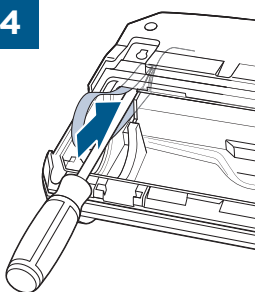
Once unlocked, remove sole plate.

3



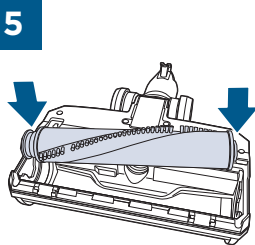
Remove Brush Roll from Foot.

4



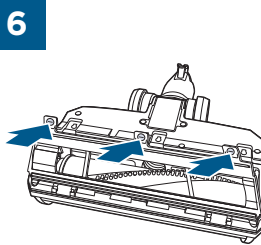
Use a screwdriver to help maneuver belt around silver motor pulley.

5



To replace the Brush Roll to the foot, place the left side of the Brush Roll under the belt before pushing down into place.

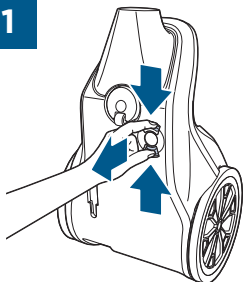
6



Reattach sole plate. Use a coin to turn screws clockwise to secure.

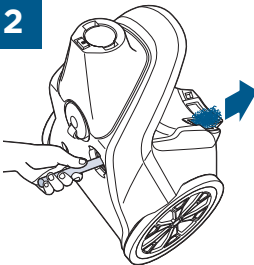
Clearing a Clog

1



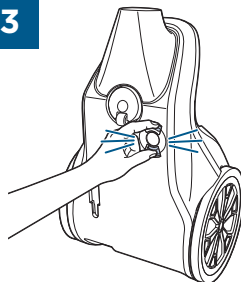
If there is a lack of suction, turn OFF the machine and lift up to access the plug on the bottom of the base. Press tabs inward to remove the plug.

2



Use the handle of a broomstick or a similar shaped object to unclog and clear debris.

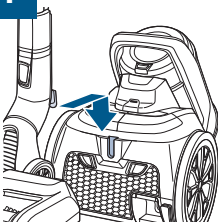
3



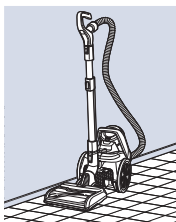
Insert plug until it clicks into place.

Storing the Vacuum

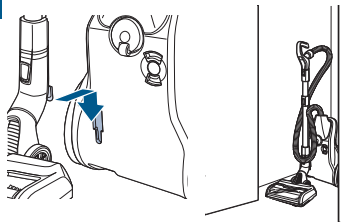
1



Connect T-shaped hook on the Foot to the T-shaped slot on the base for in-use storage positioning.



2



Connect T-shaped hook on the Foot to the T-shaped slot on the bottom of the base for long term storage positioning.

Troubleshooting

WARNING

To reduce the risk of electric shock, turn Power Switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Brush Roll doesn't rotate	Brush Roll Button is turned OFF.	Press the Brush Roll Power Button on the handle.
	Auto Button is turned OFF.	Turn Auto Button ON.
	Brush Roll has an obstruction keeping it from rotating.	Power OFF machine and unplug to reset brush motor, remove the brush and remove debris before reinstalling.
Vacuum won't pick up dirt	Filters are dirty.	Remove and wash the filters. Let them dry for 24 hours before reinstalling. Refer to pages 6-7.
	Multi- Cyclonic system is dirty.	Remove from the separator from the Dirt Tank and rinse to clean. Let it dry for 24 hours before reinstalling. Refer to page 6.
	There is a clog in the vacuum.	Turn off and unplug machine. Refer to page 9.
	Dirt Tank is not seated correctly.	Press the Tank Release Button to release the Dirt Tank and align the tank properly.
	Hose is not connected.	Push the hose connector in the port on the canister until it "clicks" in place.
	Hair wrapped around Brush Roll.	Run vacuum back and forth on clean carpet several times to release wrapped hair.
	There is a crack or hole in the hose.	If there is a crack or hole, order a new hose from BISSELL.com
Dirt is escaping from the vacuum	Dirt Tank is full.	Empty the tank.
	Filters are missing or dirty.	Check to see if filters in the tank and filters under the filter door at the back of the canister are installed and clean.
Vacuum is hard to push or pull	Suction is set too high.	Use the Variable Suction Controls on the canister.
High-pitched noise or whistling	There is a clog in the vacuum.	Power OFF and unplug. Disconnect hose from the canister to check for clogs or debris. Refer to page 9.
	There is a clog in the pleated filter.	Power OFF and unplug. Remove pleated filter from the back of the vacuum and rinse to clean, see page 7. Let it dry for 24 hours before reinstalling.

Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL® Consumer Care by E-mail or telephone as described below.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found online at www.BISSELL.com/privacy-policy.

Limited Five-Year Warranty

Subject to the ***Exceptions and Exclusions from the Terms of the Limited Warranty**, upon receipt of the product BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for five years, any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental, service. This warranty does not apply to fans or routine maintenance components such as filters, belts or brushes. Damage or malfunction caused by negligence, abuse,

neglect, unauthorized repair, or any other use not in accordance with the user guide is not covered. This warranty will only be valid if the product is used in the same country in which it was sold.

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*Exceptions and Exclusions from the Terms of the Limited Warranty

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES, EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES, WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE FIVE-YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area. If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website:

www.BISSELL.com/service-centers

E-mail:

www.BISSELL.com/email-us

Call:

BISSELL Consumer Care
1-800-237-7691

Monday – Friday: 8am - 10pm ET
Saturday: 9am - 8pm ET
Sunday: 10am - 7pm ET

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.

You'll receive:

BISSELL® Rewards Points

Automatically earn points for discounts and free shipping on future purchases.

Faster Service

Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts

We'll contact you with any important product maintenance reminders and alerts.

Special Promotions

Optional: Register your email to receive notice of offers, contests, cleaning tips, and more!

Visit www.BISSELL.com/registration!

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty page for details.

Parts & Supplies

For Parts and Supplies, go to www.BISSELL.com and enter your model number in the search field.

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