

# Bissell®

## JETSCRUB PET

2526, 2529, 2527 SERIES



**Go online for a comprehensive walkthrough of your new purchase!**

This guide features everything you need to get ready for first use, including setting up, using and maintaining your machine, but join us online for a comprehensive walkthrough. Our online support includes tips and troubleshooting, videos, product registration, parts, and more. Go to **[BISSELL.com/support](https://www.bissell.com/support)**.

# IMPORTANT SAFETY INSTRUCTIONS



## READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



## WARNING

### TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- » Connect to a properly grounded outlet only. See grounding instructions. Do not modify the 3-prong grounded plug.
- » Do not leave appliance when it is plugged in. Unplug from outlet when not in use and before servicing.
- » Use indoors only.
- » Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- » Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- » Do not use with damaged cord or plug. If appliance is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.

- » Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- » Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- » Do not handle plug or appliance with wet hands.
- » Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- » Turn OFF all controls before plugging or unplugging appliance.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- » Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- » Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- » Use only BISSELL® cleaning products intended for use with this appliance to prevent internal component damage. See the Cleaning Formula section of this guide.
- » Do not immerse. Use only on surfaces moistened by the cleaning process.
- » Keep appliance on a level surface.
- » Do not carry the appliance while in use.
- » Always install float before any wet pick-up operation.

# SAVE THESE INSTRUCTIONS

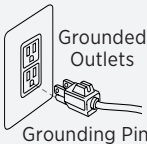
THIS MODEL IS FOR HOUSEHOLD USE ONLY. COMMERCIAL USE OF THIS UNIT VOIDS THE MANUFACTURER'S WARRANTY.

## WARNING

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the illustration. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

### GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



## Troubleshooting

For a comprehensive walkthrough of your product and support tips visit [BISSELL.com/support](https://www.bissell.com/support).

| Problem                   | Possible Cause                                                                          | Remedies                                                                                        |
|---------------------------|-----------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|
| Loss of suction power     | Dirty Water Tank has picked up maximum amount of dirty water and has reached full line. | Empty Dirty Water Tank.                                                                         |
|                           | Brush Roll Nozzle is not latched in place.                                              | Turn Power OFF / Unplug machine and re-install Brush Roll Nozzle.                               |
|                           | Tanks may not be seated properly.                                                       | Turn Power OFF / Remove both tanks and reseal them so they fit properly on the machine.         |
| Reduced spray OR no spray | Clean Water Tank is empty.                                                              | Refill tank.                                                                                    |
|                           | Clean Water Tank isn't seated completely.                                               | Turn power OFF / Remove and reseal tank.                                                        |
|                           | System isn't completely primed.                                                         | Hold Spray Trigger for 10 to 15 seconds to make sure the solution has flowed to the spray tips. |
|                           | Brush Roll Nozzle isn't latched in place.                                               | Turn power OFF / Unplug machine and re-install Brush Roll Nozzle.                               |
|                           | Not holding trigger to spray solution.                                                  | Hold trigger continuously while using the machine.                                              |

Other maintenance or service not included in the manual should be performed by an authorized service representative.

## Warranty

3-Year limited warranty, may vary by state. Visit [BISSELL.com/support](https://www.bissell.com/support) or call 1-844-383-2630 for complete warranty information.



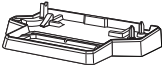
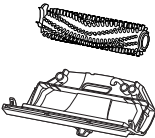
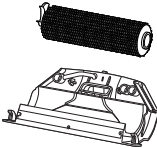
We're so happy you chose the JetScrub Pet. We put this guide together to help you set up, use and maintain your JetScrub Pet. We've also included some tips we think will come in handy when you first start using your JetScrub Pet, so let's get started!

For a comprehensive walkthrough of your product go to **BISSELL.com/support**.

|                                         |   |                                                       |    |
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| Warranty .....                          | 2 | Cleaning Your Stairs.....                             | 8  |
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## What's in the Box?

Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the carton top flap. Additional accessories may be purchased at [BISSELL.com](https://www.bissell.com).

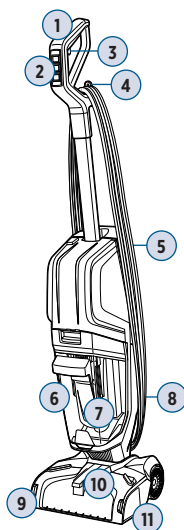
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|  |  |  |  |  |  |
| Body                                                                             | Handle                                                                            | Storage Tray<br>(select models only)                                              | Carpet Brush Roll & Nozzle                                                        | Hard Floor Brush Roll & Nozzle<br>(select models only)                            | Nozzle Clean Out Tool                                                             |

## Getting to Know Your Carpet Washer

➤ For additional support videos and information about your product, visit [BISSELL.com/support](https://www.bissell.com/support).

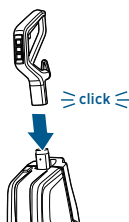
### Product View

1. Upper Handle
2. SmartClean® Fingertip Controls
3. Solution Spray Trigger
4. Quick Release™ Cord Wrap
5. Clean Water Tank
6. Dirty Water Tank
7. Float Stack
8. Lower Cord Wrap
9. Removable Brush Roll & Nozzle
10. Cleanshot®
11. Foot

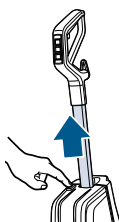


## Assembly

➤ Go to [BISSELL.com/support](https://www.bissell.com/support) for additional how-to videos.



**1.** Insert handle into handle post until you hear a "click".



**2.** Press button to extend handle.



**3.** To easily unwrap the cord for use, turn the Quick Release™ Cord Wrap downward.



## Cleaning Formulas

➤ Find more formulas at [BISSELL.com](https://www.bissell.com).

Keep plenty of BISSELL formulas on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL formulas in your machine. Other formulas may harm the machine and void the warranty. Do not use Hard Floor Formula on area rugs or carpet.

|                                                                                              |                                                                                         |                                                                                                                                                                          |                                                                                                                                        |                                                                                                                              |
|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
|             |        |                                                                                         |                                                       |                                             |
| <b>PET Stain + Odor</b><br>Removes tough pet stains<br><i>Includes Scotchgard™ Protector</i> | <b>Clean + Refresh</b><br>Powerful cleaning and odor elimination with Febreze freshness | <b>easy fill<sup>®</sup> SYSTEM</b><br><b>Pet Stain &amp; Odor + Antibacterial</b><br>Cleans and controls odor causing bacteria<br><i>Use with EasyFill System™ only</i> | <b>PRO MAX Clean + Protect</b><br>Our most powerful formula for tough, ground-in dirt & stains<br><i>Includes Scotchgard Protector</i> | <b>PET PRO OXY Urine Eliminator</b><br>Our best formula for pet urine stains & odors<br><i>Includes Scotchgard Protector</i> |

## Pretreat

Pretreat spots and stains to improve carpet cleaning performance.

|                                                                                             |                                                                                              |                                                                                     |
|---------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|           |           |  |
| <b>PET PRO OXY Stain Destroyer</b><br>Permanently removes tough pet stains & odors with OXY | <b>PET Stain Pretreat</b><br>Permanently removes tough pet stains & odors with Enzyme Action | <b>PET Pretreat + Sanitize</b><br>Penetrates to sanitize and loosen tough stains    |

## Boost

Add Boost carpet cleaning formula enhancers to any formula to increase its effectiveness.

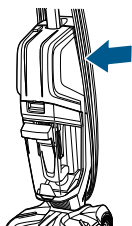
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|  |  |  |
| <b>OXY Boost</b><br>Removes old, set-in stains permanently                          | <b>PRO MAX Boost</b><br>Add to formula for 2X deep cleaning power                   | <b>PET OXY Boost</b><br>Removes pet stains and odors permanently                    |

**⚠ WARNING** To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL® cleaning formulas intended for use with the carpet cleaning device.

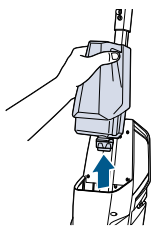
# Filling the Clean Water Tank

▶ Go to [BISSELL.com/support](https://www.bissell.com/support) for additional how-to videos.

**Note:** Fill with warm (140°F/60°C MAX) tap water and add the appropriate BISSELL® formula. Do not use boiling water. Do not heat water or tank in microwave.



**1.** The Clean Water Tank is on the back of the machine.

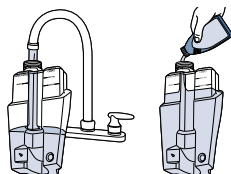


**2.** Lift the tank straight up to remove from the machine.



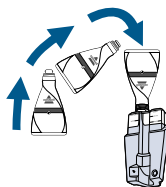
**3.** Unscrew the cap from the Clean Water Tank.

**4.** Fill the Clean Water Tank with water and formula.



## Cleaning Formula

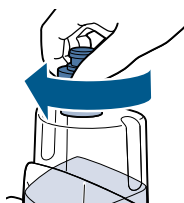
Fill with hot tap water to the Water Fill Line above Carpet Cleaning. Add formula to the Formula Fill Line above Carpet Cleaning. If you're using a Boost formula additive, add one ounce to your tank.



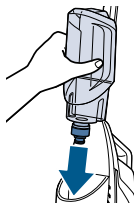
## Antibacterial Formula with EasyFill System™

Fill with hot tap water to the Water Fill Line above the EasyFill line. Twist the yellow cap back onto the tank. Firmly insert the formula bottle into the cap on the tank and squeeze until formula reaches the Formula line and skip to step 6.

**NOTICE:** BISSELL Antibacterial formula is only for BISSELL machines with EasyFill System™.



**5.** Screw the cap back onto the Clean Water Tank.



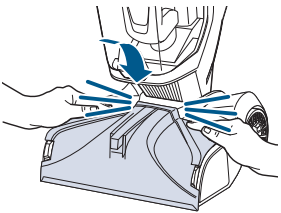
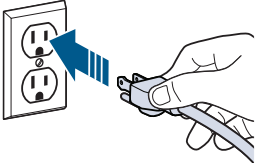
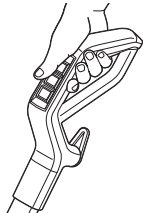
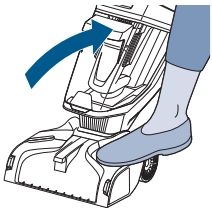
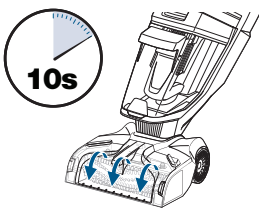
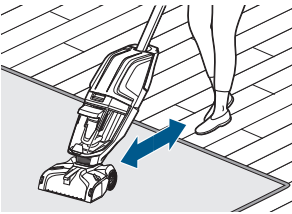
**6.** Align tank with grooves on back of the machine. Slide tank down until you hear a "click".

# Cleaning Carpets and Area Rugs

▶ Go to [BISSELL.com/support](https://www.bissell.com/support) for how-to videos and cleaning tips.

## Tips Before Cleaning

- If cleaning an entire room, consider moving your furniture to another area.
- Use a dry vacuum cleaner over area before using your deep cleaner.
- Pretreat stains with BISSELL Pretreat to improve performance on tough, set-in stains..
- Before cleaning area rugs, check the manufacturer's tag and test an inconspicuous spot on the rug for colorfastness. Don't use on silk or delicate rugs.
- Do not overwet carpet. Be careful not to run over loose objects or edges of area rugs. Stalling the brush may result in premature belt failure.

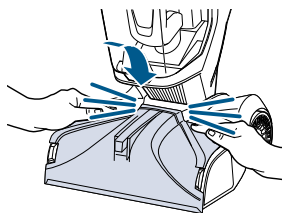
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|                          |                                                                                                                                                                                               |                                                                                                                                    |
| <p><b>1.</b> Ensure you are using the Carpet Nozzle and Brush Roll.</p>                                  | <p><b>2.</b> Plug machine into a properly grounded outlet.</p>                                                                                                                                                                                                                 | <p><b>3.</b> Turn the machine ON and OFF by pressing Deep Clean or Express Clean.</p>                                                                                                                               |
|                         |                                                                                                                                                                                               |                                                                                                                                   |
| <p><b>4.</b> Gently place your foot on the Foot of the machine and pull back to recline the machine.</p> | <p><b>5.</b> Hold the Spray Trigger for 10 seconds to prime the system with cleaning solution<br/> <b>Note:</b> When solution is flowing, bubbles will form at the edges of the Brush Roll Nozzle. Holding the trigger continuously may result in overwetting your carpet.</p> | <p><b>6.</b> Make forward and backward passes based on your selected cleaning mode. See "Cleaning Modes &amp; Instructions" below.<br/><br/> When finished, press Deep Clean or Express clean to turn unit OFF.</p> |

## Cleaning Modes & Instructions

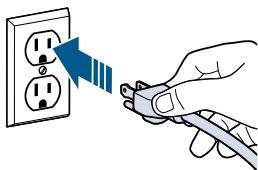
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| <p><b>Deep Clean Mode</b><br/> Delivers a deep clean to your carpet.</p> <ol style="list-style-type: none"> <li>1. Hold Spray Trigger <ul style="list-style-type: none"> <li>• 1 pass forward</li> <li>• 1 pass back</li> </ul> </li> <li>2. Release Spray Trigger <ul style="list-style-type: none"> <li>• 1 pass forward</li> <li>• 1 pass back</li> </ul> </li> </ol> | <p><b>Deep Clean Mode with Antibacterial Formula</b></p> <ol style="list-style-type: none"> <li>1. Hold Spray Trigger <ul style="list-style-type: none"> <li>• 1 pass forward</li> <li>• 1 pass back</li> <li>• 1 forward</li> </ul> </li> <li>2. Release Spray Trigger <ul style="list-style-type: none"> <li>• 1 pass back</li> </ul> </li> </ol> | <p><b>Express Clean Mode</b><br/> Provides a lighter clean that dries in 1 hour or less.</p> <ol style="list-style-type: none"> <li>1. Hold Spray Trigger <ul style="list-style-type: none"> <li>• 1 pass forward</li> <li>• 1 pass back</li> </ul> </li> <li>2. Release Spray Trigger <ul style="list-style-type: none"> <li>• 1 pass forward</li> <li>• 1 pass back</li> </ul> </li> </ol> |
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## Cleaning Your Stairs

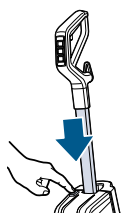
▶ Go to [BISSELL.com/support](https://www.bissell.com/support) for additional how-to videos.



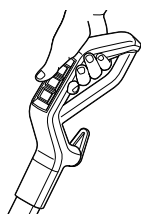
**1.** Ensure you are using the Carpet Nozzle and Brush Roll for carpeted stairs and the Hard Floor Nozzle and Brush Roll for hard floor stairs.



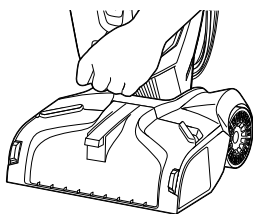
**2.** Plug machine into a properly grounded outlet.



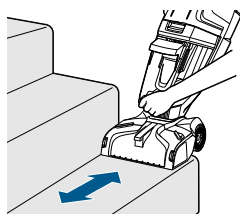
**3.** Press button to retract handle.



**4.** Turn the machine ON and OFF by pressing Deep Clean or Express Clean.



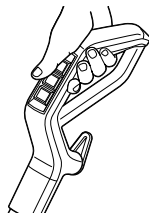
**5.** Hold machine by placing one hand on the Carry Handle under the Dirty Water Tank and one on the Upper Handle of the machine.



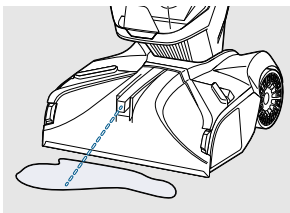
**6.** While holding the Spray Trigger, make 1 pass forward. Release the Spray Trigger and make 1 pass back.

## Using CleanShot

▶ Go to [BISSELL.com/support](https://www.bissell.com/support) for a full list of how-to videos.



**1.** Press and hold the CleanShot button located on the Upper Handle.



**2.** Maneuver your machine to completely cover the stain with CleanShot spray. Release the button when the stain is completely soaked with solution.



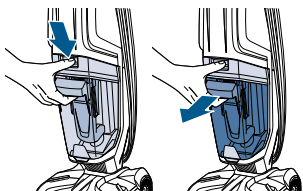
**3.** Maneuver the foot over the stain to extract.

## ⚠ WARNING To reduce the risk of fire and electric shock:

When cleaning a hard surface, the Hard Floor Nozzle and Microfiber Brush Roll must be used and is only to be used with BISSELL® Multi-Surface Floor Cleaning Formula intended for use with this appliance. Visit [BISSELL.com](https://www.bissell.com) to purchase.

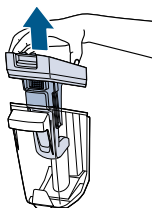
# Emptying the Dirty Water Tank

▶ Go to [BISSELL.com/support](https://www.bissell.com/support) for a full list of how-to videos.



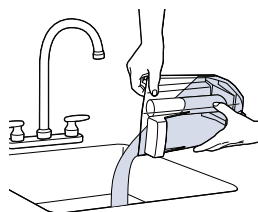
**1.** To release Dirty Water Tank, press down on recessed button on the top of the tank.

Tilt the tank slightly toward you. Grab the handle and tank with both hands and pull the Dirty Water Tank up and away to remove.

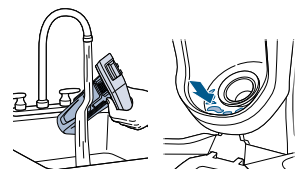


**2.** Grab top of Dirty Water Tank in recessed area on each side of the Float Stack and pull upward to remove top of tank.

The Float Stack prevents the tank from overflowing. When the tank is full, the Float Stack will shut off your suction motor creating a high-pitched sound indicating it is time to empty your tank.

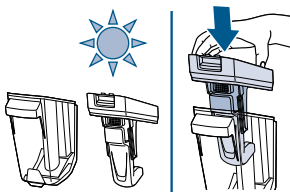


**3.** Pour dirty water and debris out.



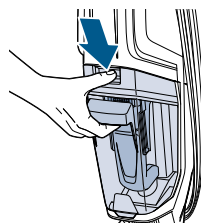
**4.** Rinse the inside of the Dirty Water Tank. Rinse the float located at the bottom of the top of the Dirty Water Tank.

If the inside area where the Dirty Water Tank sits is dirty, wipe it clean with a rag.



**5.** Leave parts out to dry before reassembling.

Once parts are dry, reassemble and replace the top of Dirty Water Tank.



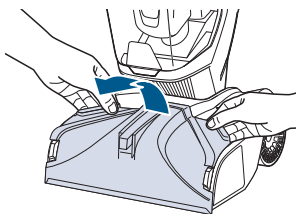
**6.** Angle the tank back into body of machine inserting bottom first. Tilt the top of the tank toward the machine and push into place until you hear a “click”.

## ⚠ WARNING

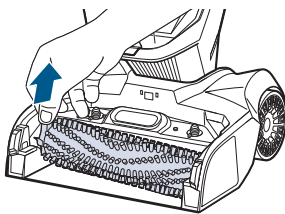
To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

## Cleaning & Replacing the Brush Roll and Chamber

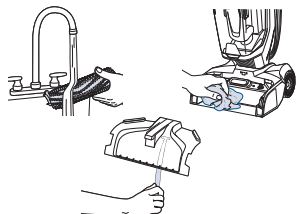
Go to [BISSELL.com/support](https://www.bissell.com/support) for additional maintenance tips for your machine.



**1.** Grasp Brush Roll Nozzle on both sides and pull upward to remove.

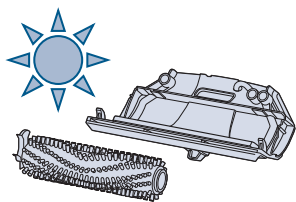


**2.** Pull Brush Roll out by grabbing the Brush Roll tab and pulling upward.

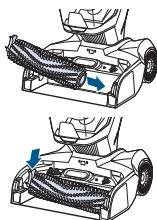


**3.** Rinse your brush roll and brush roll nozzle with warm water. The nozzle Clean Out tool can be used to remove hair and debris. **Note:** These parts are not dishwasher or automatic washing machine safe.

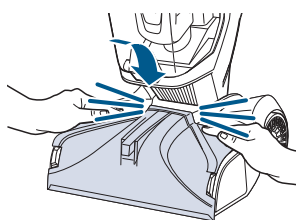
If your Brush Roll chamber is dirty, clean with a rag or towel.



**4.** Let your Brush Roll and Brush Roll Nozzle dry before reassembling.



**5.** Replace Brush Roll by inserting the Brush Roll end into the right side of the foot. Then lock the pull tab into place by pressing downward.

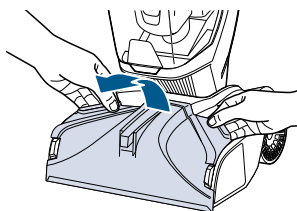


**6.** Replace the Brush Roll Nozzle by first lining up both Brush Roll Nozzle tabs with the edges of the foot. Then press the nozzle back into place until you hear a "click".

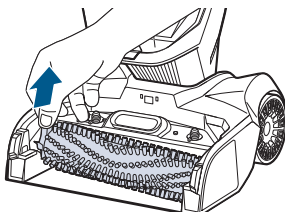
**⚠ WARNING** To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

## Using the Storage Tray (select models)

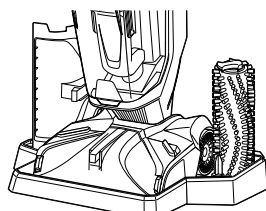
➤ Go to [BISSELL.com/support](https://www.bissell.com/support) for feature videos of your machine.



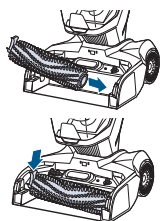
**1.** Grasp Brush Roll Nozzle at the front of the nozzle and pull upward to remove.



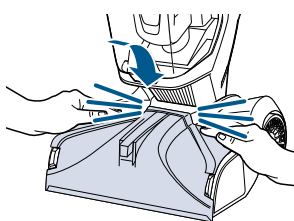
**2.** Pull Brush Roll out by grabbing the Brush Roll tab and pulling upward.



**3.** Place the Brush Roll upright in the Brush Roll Drying Tray to dry.



**4.** Replace Brush Roll by inserting the Brush Roll end into the right side of the foot. Then lock the pull tab into place by pressing downward.



**5.** Replace the Brush Roll Nozzle by first lining up the Brush Roll Nozzle tabs with the edges of the foot. Then press the window back into place until you hear a “click”.

## Storing Your Machine

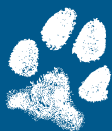
➤ Visit [BISSELL.com/support](https://www.bissell.com/support) for additional maintenance tips for your machine.

Store your machine in a protected, dry area. When finished using the product, wrap cord around cord wrap for storage.

**NOTICE:** To reduce the risk of a leaking condition, do not store unit where freezing may occur. Damage to internal components may result.

### **WARNING**

To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.



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