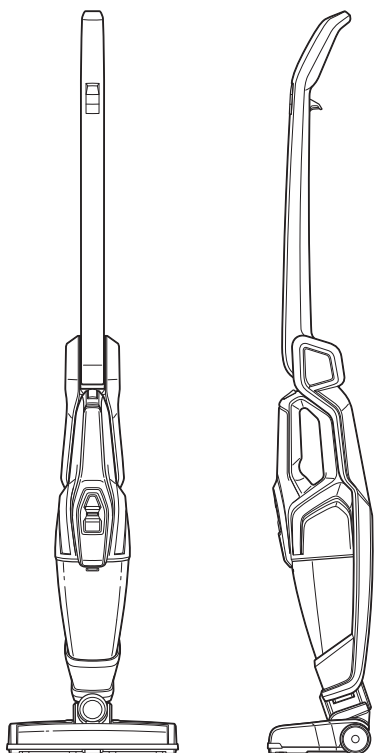




ADAPT™ ION XRT

2-in-1 Cordless Vacuum

USER GUIDE
2387 SERIES



IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR STICK VACUUM.

Always connect to outlet for charging. Unplug from outlet when not in use and before conducting maintenance.

When using an electrical appliance, basic precautions should be observed, including the following:

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- » Do not use outdoors or on wet surfaces.
- » Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- » Do not use for any purpose other than described in this User's Guide. Use only manufacturer's recommended attachments.
- » Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- » Do not put any object into opening.
- » Do not use with any opening blocked.
- » Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- » Do not handle charger, including charger plug and charger terminal with wet hands.
- » Do not charge the unit outdoors.
- » Use only the charger supplied by the manufacturer to recharge.
- » Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire.
- » Keep openings free of dust, lint, hair, and anything that may reduce airflow.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- » Use extra care when cleaning stairs.
- » Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- » Do not use without Dirt Tank or filters in place.
- » Use only on dry, indoor surfaces.
- » Always turn off this appliance before connecting or disconnecting the motorized nozzle.
- » Do not pull or carry charger by the cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord.
- » Prevent unintentional starting. Ensure the switch is in the OFF-position before picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing appliance that have the switch on invites accidents.
- » Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- » Do not use appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- » Do not expose appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C/265°F may cause explosion.
- » Follow all charging instructions and do not charge the appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- » Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- » Do not modify or attempt to repair the appliance except as indicated in the instructions for use and care.
- » Keep the temperature range of between 40-104°F when charging battery, storing unit or during use.
- » Use only with charger SIL, Model ZD5F230030US.
- » Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

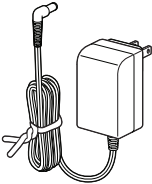
This model is for household use only.

Thanks for buying a BISSELL Adapt™ Ion XRT!

We love to clean and we're excited to share one of our innovative products with you. We want to make sure your vacuum works as well in two years as it does today, so this guide has tips on using (pages 6-9), maintaining (pages 10-13), and if there is a problem, troubleshooting (page 14).

Your vacuum needs a little assembly before you can put it to work, so flip to page 5 and let's get started!

What's In The Box?



Charging Adapter



Crevice Tool



Upholstery Tool



Dusting Brush

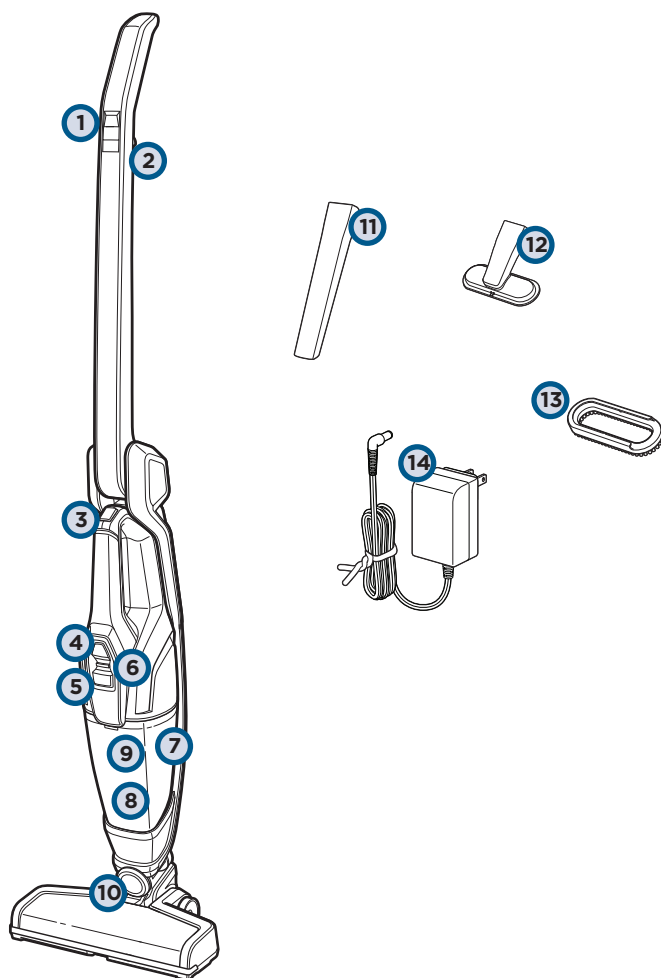


Multi Surface Brush Roll

NOTE: Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the carton top flap.

Safety Instructions.....	2	Troubleshooting.....	14
Product View.....	4	Warranty.....	15
Assembly.....	5	Service.....	15
Operations.....	6-9	Product Registration.....	16
Maintenance & Care.....	10-13	Consumer Care.....	16

Getting to Know Your Adapt™ Ion XRT



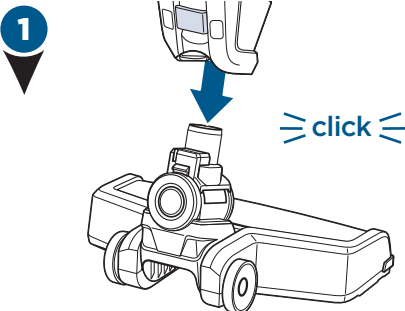
- | | | | |
|---|--------------------------------------|----|--------------------------|
| 1 | Fingertip Controls | 8 | Dirt Tank |
| 2 | 2-Way Folding Handle Release Trigger | 9 | Washable Filter Assembly |
| 3 | Hand Vac Release Button | 10 | Swivel Head |
| 4 | Hand Vacuum Power Button | 11 | Crevice Tool |
| 5 | Dirt Tank Release | 12 | Upholstery Tool |
| 6 | Charging Light Indicator | 13 | Dusting Brush |
| 7 | Detachable Hand Vacuum | 14 | Charging Adapter Plug |

Assembly

⚠ WARNING

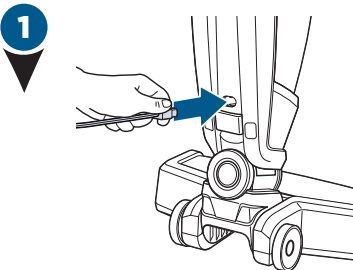
Do not plug in your Adapt™ Ion XRT until you are familiar with all instructions and operating procedures.

Your BISSELL Adapt™ Ion XRT vacuum comes in two easy-to-assemble components and does not require any tools to assemble.

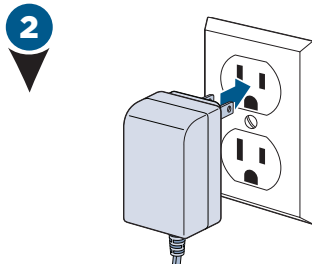


Insert foot into body of the vacuum until you hear a "click".

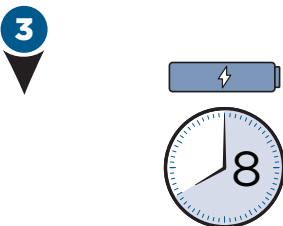
Charging



Insert Charging Adapter Plug into the charging port on the back of the unit.



Plug the adapter into the wall outlet.

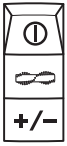


Charge the unit completely for 8 hours prior to first use.

LED Light Display Status

Battery Status	Light Status
<i>IN USE</i>	
In Use	Solid green light
Low Power	Blinking red light
No Power	Solid red light (3 seconds)
Brush Stall	Solid red light, then unit shuts off
<i>CHARGING</i>	
Charging	Blinking red light (1 second)
Fully Charged	Green light (on 10 minutes, then blinks every 1 minute)
Charger/Battery Error	Red and green blinking light, contact Consumer Care
Battery/Motor Issue	Red and green blinking light, contact Consumer Care

Control Buttons



Power Icon = ON/OFF



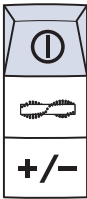
Brush Icon = Brush Roll
ON/OFF



+/- Icon = Brush Speed
HI/LO

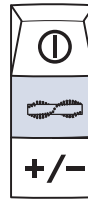
Using your Adapt™ Ion XRT

1



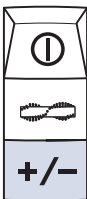
To start cleaning select the power button to turn the unit ON.

2



Select the brush button to turn the motorized Brush Roll OFF and ON.

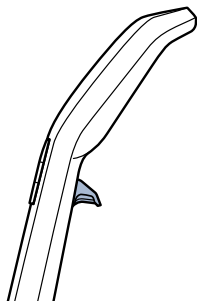
3



Select the +/- button to adjust the brush speed.

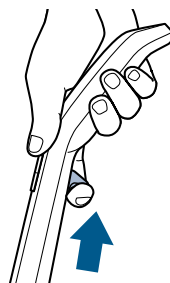
Operating 2-Way Folding Handle

1



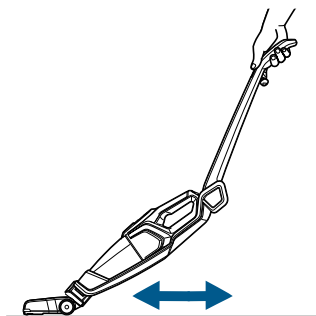
Find the 2-Way Folding Handle Release Trigger located under the handle.

2



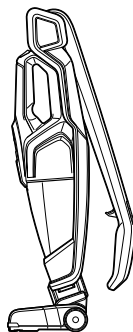
Pull the trigger to fold the handle.

3



Fold the handle forward to easily clean underneath low places.

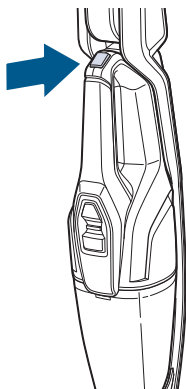
4



Fold the handle back for easy storage.

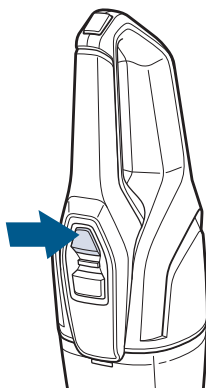
Removable Hand Vacuum

1



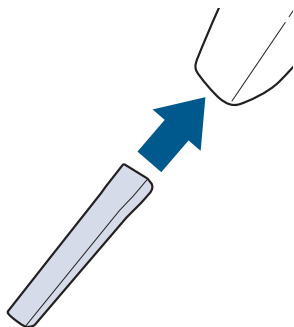
Press the button located on top of the Hand Vacuum handle and lightly pull out to remove it from the machine.

2

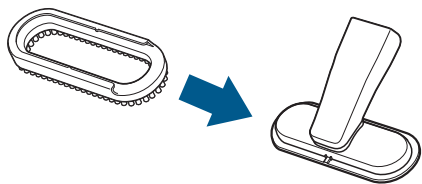


Press the Power Button to begin cleaning.

Hand Vacuum Tools



Your purchase comes with specially design tools to make pet cleanup easier. To attach any of the included tools, remove the Hand Vacuum from the base of the machine and insert the desired tool firmly into the Hand Vacuum Nozzle.



The Upholstery Tool has a felt strip that attracts pet hair while vacuuming upholstery. The Dusting Brush slides onto the Upholstery Tool for dusting on hard surfaces.



The Crevice Tool reaches narrow spaces.

Emptying the Dirt Tank

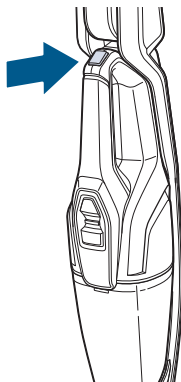
⚠️ WARNING

To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

⚠️ WARNING

Do not operate your Adapt™ Ion XRT with damp or wet filters or without filters in place.

1



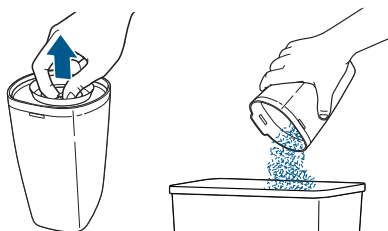
Make sure the vacuum is OFF. Remove the Hand Vacuum by pressing the release button on its top handle.

2



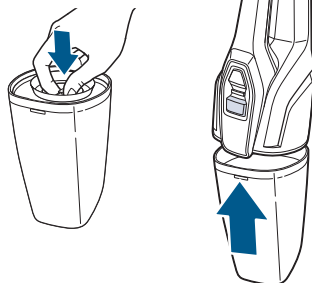
Hold the Hand Vacuum vertically and depress release button on the front to release the Dirt Tank.

3



Grasp filter tabs and pull vertically to remove Filter Assembly and empty dirt into waste container.

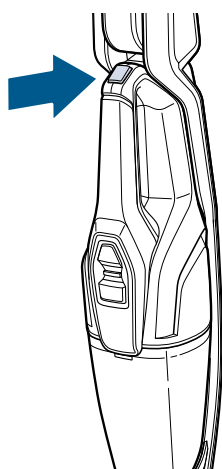
4



Replace Filter Assembly back into the Dirt Tank and attach Dirt Tank to Hand Vacuum until it snaps securely into place.

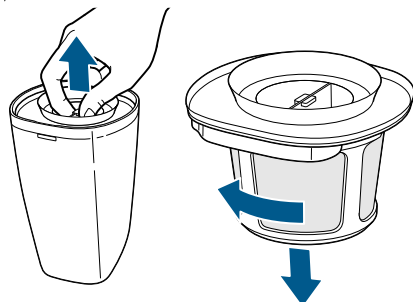
Cleaning the Filters

1



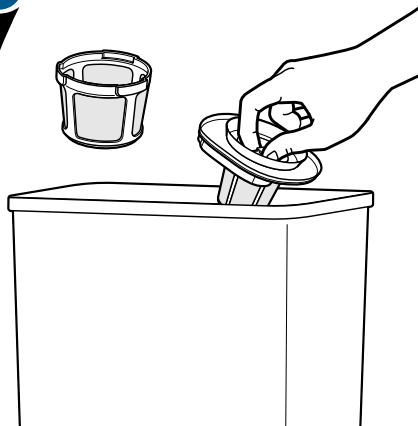
Turn power OFF and remove the Dirt Tank as directed in "Empty the Dirt Tank" section.

2



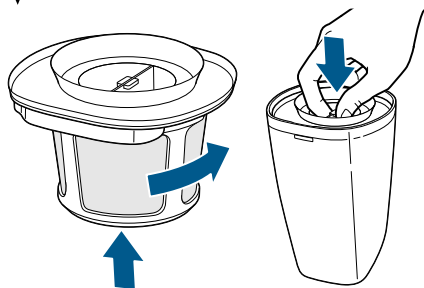
Grasp filter tabs and lift up to remove the washable Filter Assembly from the Dirt Cup. Grip the Filter Assembly and turn counter-clockwise and lift down to remove Filter from Filter Screen.

3



Tap firmly against the inside of a waste container, removing any visible dirt.

4



Replace Filter back into the Filter Screen then turn clockwise to lock into place. Attach Filter Assembly back into the Dirt Tank and attach to Hand Vacuum until it snaps securely in place.

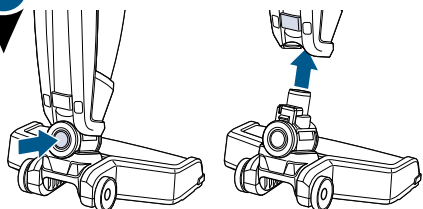
NOTE: You may rinse the Filter and screen in warm water to clean. The Filter and screen need to be 100% dry before reuse. The key to maximum performance is having a clean Filter. Cleaning the Filter after each use will help your vacuum operate at peak efficiency.

Maintaining the Brush Roll

⚠️ WARNING

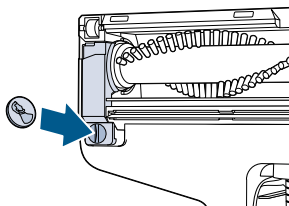
To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

1



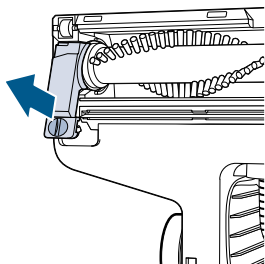
Make sure the vacuum is OFF. Press the vacuum foot release button to disconnect it from the vacuum.

2



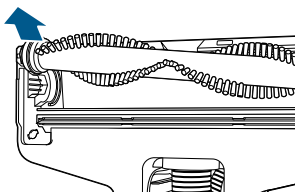
Turn the foot over and locate the Brush Roll Cover Tab. Use a coin to remove the Brush Roll, turning counter-clockwise to unlock.

3



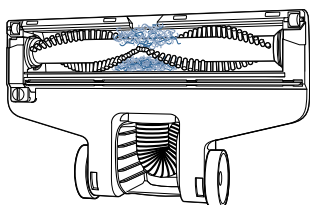
Slide the tab down to un-lock and lift the corner cover piece.

4



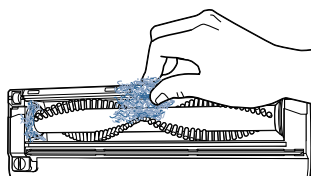
Grasp the Brush Roll and remove from the foot window area. Clean off hair or debris from brush. Place the cleaned Brush Roll back into the foot of unit and use coin to turn lock clockwise to lock into place.

5



If the Brush Roll stops spinning due to debris, the LED light will turn solid red.

6



BRUSH ROLL RESET:

Turn unit OFF and remove debris from Brush Roll and Brush Roll End Cap area, following the steps above. Replace Brush Roll and turn unit ON to reset the brush.

NOTE: Make sure the Brush Roll cover tab is locked back into place to prevent breaking or faulty Brush Roll.

Disposal of Batteries

WARNING

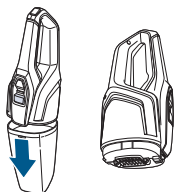
This product contains lithium-ion rechargeable batteries. According to Federal and State regulations, removal and proper disposal of lithium-ion batteries is required. For removal of the batteries in your Adapt™ Ion XRT, see instructions on this page.



NOTICE

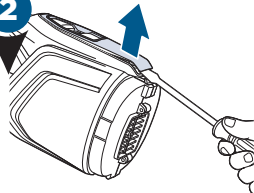
Disconnecting the battery will destroy the appliance and invalidate the warranty.

1



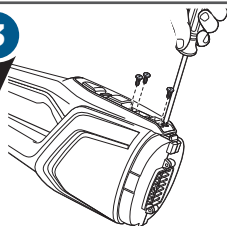
Ensure the unit is disconnected from the charger and powered OFF. Remove the Dirt Tank from the unit.

2



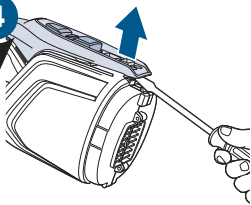
Using a flat-head screwdriver, pry off top cover of handle and remove it.

3



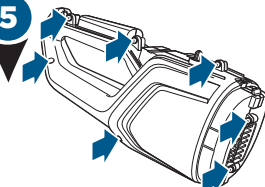
Using a Phillips-head screwdriver, remove the four screws below.

4



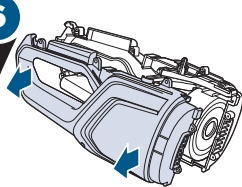
Using a flat-head screwdriver, pry off the cover and remove it.

5



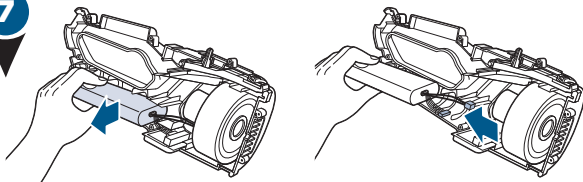
Using a Phillips-head screwdriver, remove 7 screws

6



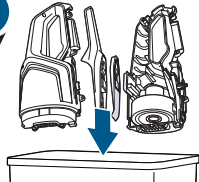
Pull two halves of vacuum apart.

7



Disconnect and remove entire battery assembly by unplugging the two sockets (one red, one white) from the vacuum.

8



Discard remainder of product.

NOTE: Keep Battery Pack together – DO NOT separate individual batteries. For specific disposal instructions of batteries, please contact the RBRC (Rechargeable Battery Recycling Corporation) at 1-800-822-8837 or visit www.call2recycle.org.

Troubleshooting

WARNING

To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Problem	Possible causes	Remedies
Vacuum won't turn on	Battery isn't fully charged	Charge battery. Follow charging battery instructions on page 5
	Wrong charger is being used	Be sure to use only the charger supplied with your product. The label on the detachable hand vacuum will list which charger can be used
Brush Roll not turning	Brush Roll is jammed	Remove obstruction. Follow instructions on page 12
	Brush Roll needs to be reset	Follow instructions on page 12
	Broken Brush Roll Belt	Visit www.BISSELL.com or call 1-800-237-7691 to order replacement parts
Vacuum cleaner has low suction	Dirt Tank is full	Empty Dirt Tank
	Dirt Tank isn't installed properly	Position Dirt Tank correctly and snap firmly into place
	Foot is loose	Make sure foot is fully inserted into body of unit
	Filters need cleaning	Follow filter instructions on page 11
	Filters need replacing	Visit www.BISSELL.com or call 1-800-237-7691 to order replacement Filters
	Clog or obstruction in foot area	Detach foot from main body and examine and remove clog from brush chamber
Visible dirt escaping from cleaner	Dirt Tank is full of debris	Empty Dirt Tank
	Filter Assembly is missing or installed incorrectly	Check Filter for correct installation
	Dirt Tank installed incorrectly	Position Dirt Tank correctly and snap firmly into place
Vacuum won't charge	Wrong charger is being used	Use only the charger that comes with the machine
	Hand vac may not be installed in place properly	Remove the hand vac and install it properly.
Vacuum won't turn on and LED light is solid RED	Brush roll stalled by debris.	Clear the Brush Roll and Brush Roll End Cap area. Follow instructions on page 12

Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone or regular mail as described below.

Limited One-Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year, any defective or malfunctioning part.

See information below on "If your BISSELL product should require service."

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES, EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE-YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website:

www.BISSELL.com/service-centers

E-mail:

www.BISSELL.com/email-us

Call:

BISSELL Consumer Care
1-800-237-7691
Monday - Friday 8am - 10pm ET
Saturday 9am - 8pm ET
Sunday 10am - 7pm ET

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.

You'll receive:

BISSELL Rewards Points

Automatically earn points for discounts and free shipping on future purchases.

Faster Service

Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts

We'll contact you with any important product maintenance reminders and alerts.

Special Promotions

Optional: Register your email to receive notice of offers, contests, cleaning tips, and more!

Visit **www.BISSELL.com/registration**!

Visit us online at: **BISSELL.com**

When contacting BISSELL, have model number of cleaner available.

Please record your

Model Number: _____

Please record your

Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See warranty page for details.

*We can't wait
to hear from you!*

We really do read
your comments, tweets
and posts.

**Rate this product on
BISSELL.com**

or any of our retailer sites
and let us (and millions of
your closest friends)
know what you think!

Parts & Supplies

For Parts and Supplies, go to BISSELL.com and enter your model number in the search field.

For cleaning tips and more visit www.BISSELL.com or find us at:



BISSELL



BISSELLClean



BISSELLClean



BISSELL



BISSELL



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