

Pawsitively Clean



spiffy™ STEAM MOP

USER'S GUIDE
21H6P SERIES

- 2 Thank You
- 3 Safety instructions
- 4 Product view
- 5 Assembly
- 6-8 Operations
- 9 Maintenance and care
- 10 Troubleshooting
- 10 Replacement parts
- 10 Accessories
- 11 Warranty
- 12 Product registration
- 12 Consumer services



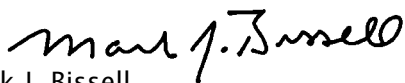
Thanks for buying a Pawsitively Clean Spiffy™ Steam Mop

We're glad you purchased a Pawsitively Clean Spiffy Steam Mop. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your Pawsitively Clean Spiffy Steam Mop is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your Pawsitively Clean Spiffy Steam Mop.

Thanks again, from all of us at BISSELL.

A handwritten signature in black ink that reads "Mark J. Bissell". The signature is fluid and cursive, with the first name "Mark" and last name "Bissell" clearly legible.

Mark J. Bissell
Chairman, President & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

Read all instructions before using your Steam Mop

WARNING: To

reduce the risk of fire, electric shock, or injury:

- Do not direct steam at people, animals, or at electrical outlets.
- Do not expose to rain.
- Store indoors.
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
- Do not leave steam cleaner unattended.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not service steam cleaner when it is plugged in.
- Do not handle steam cleaner with wet hands.
- Do not use steam cleaner if it has been dropped, damaged, left outdoors or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, or expose cord to heated surfaces.
- Do not unplug by pulling on cord.
- Do not use appliance in an enclosed space filled with vapor given off by oil-base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not allow to be used as a toy.
- Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
- Do not immerse.
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments - use of attachments not provided or sold by BISSELL may cause fire, electric shock or injury.
- Never put descaling, aromatic, alcoholic or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.
- Unplug by grasping the plug, not the cord.
- Close attention is necessary when used by or near children.

SAVE THESE INSTRUCTIONS

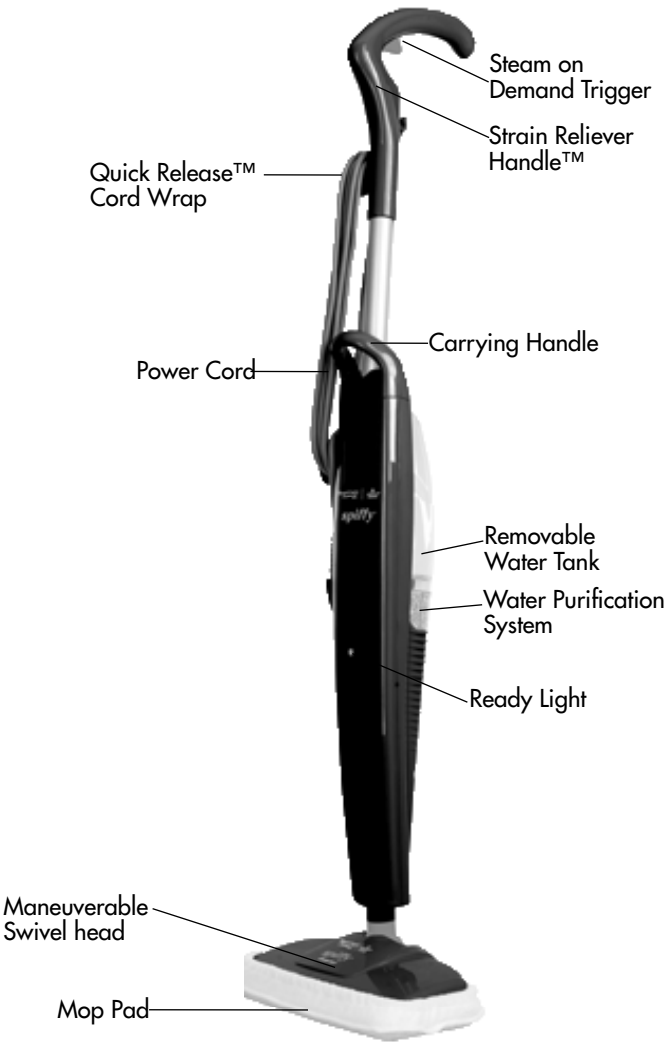
Commercial use of this unit void the manufacturer's warranty.

THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electrical shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

This model is for household use only.

Product view



Accessories:



Deluxe Mop Pads - 2 pack



Water Purification System

Assembly

Your Spiffy Steam Mop assembles quickly and easily. The only thing you will need for assembly is a Phillips head screwdriver.

Your Spiffy Steam Mop is packaged with the following items:

**Handle Assembly,
Lower Body with Water Purification
System, Maneuverable Swivel Head
and Removable Water Tank**

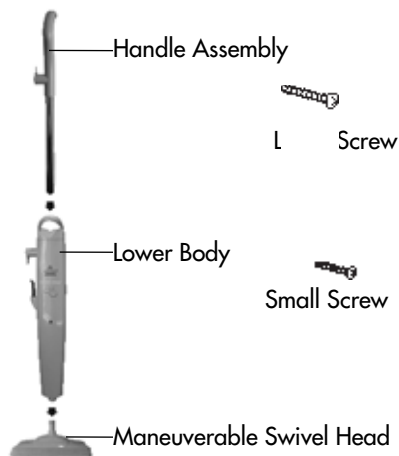
**1 large Phillips Head Screw taped to
the handle**

**1 small Phillips Head Screw taped to
the handle**

2 Deluxe Mop Pads

1. Attach lower body to maneuverable swivel head.
2. Secure maneuverable swivel head with small Phillips head screw. Tighten until secure.
3. Slide handle assembly down into lower body until it will go no further.
4. Secure the handle by placing the large Phillips head screw through the screw opening in the lower body and into the rear of the handle assembly. Tighten with screwdriver until secure.
5. Slide water tank onto lower body by lining up vertical glides and gently sliding tank into place.

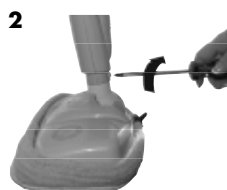
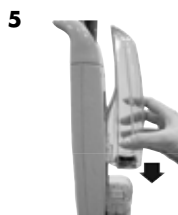
Spiffy Steam Mop assembly is now complete.



Removable
Water Tank



2 Deluxe Mop Pads



Operations

Special Features

Removable water tank

The water tank is located on the back of the Spiffy Steam Mop. It can be refilled with water any time during use. Distilled or demineralized water is recommended in place of tap water.

Do not use chemicals with your Spiffy Steam Mop.

Water purification system

This filter removes minerals and other impurities from tap water, preventing water deposits from damaging your Spiffy Steam Mop. It should be replaced when the bright green grains turn blue. To maximize performance of the filter, distilled water should be used.

Ready light

The ready light will glow when water has been converted to steam and the Spiffy Steam Mop is ready to use.

Steam on demand trigger

Press to release steam.

Maneuverable swivel head

Allows you to pick up dust and small debris while steam cleaning your floor. The maneuverable swivel head gets into tight spaces and under cabinets.

Deluxe mop pads

Reusable microfiber mop pad is machine washable and safe for all hard floor surfaces.

NOTE:

Upon first use of the Spiffy Steam Mop or first use of the filter, the pump may make a "knocking" sound while the filter fills with water. This is normal and should not last longer than 30 seconds. Continue to depress the trigger until the knocking subsides.

Operations

Getting ready

The mop pad may have already come attached to the swivel head. If not attached, follow steps 1A and 1B below.

1. Attach mop pad.
 - A. Set swivel head in mop pad, making sure toggle is located on the back.
 - B. Tighten mop pad by pulling on elastic cord while pressing on toggle
2. Fill the water tank.
 - A. Remove the tank by lifting straight up and away from the unit. **B.** Unscrew the cap at the bottom of the water tank and remove the insert assembly.
 - C. Fill the water tank with water. For best results, water should be at room temperature.
 - D. Replace the insert assembly and cap, tighten until snug.
 - E. Replace the water tank by lining up the vertical guides and gently sliding it back into place.
3. Twist the quick release cord wrap clockwise to unwrap the power cord completely, and plug it into a 120-volt polarized outlet as described on the Important Safety Instructions page.
4. The ready light will illuminate when the Spiffy Steam Mop is ready for use.

NOTE: Upon first use of the Spiffy Steam Mop or first use of the filter, the pump may make a "knocking" sound while the filter fills with water. This is normal and should not last longer than 30 seconds. Continue to depress the trigger until the knocking subsides.

Tip:

To prevent damage to the machine, do not attempt to use your Spiffy Steam Mop without water in the tank.

1A.



1B.



2A.



2B.



2E.



Operations

Before you clean

Thoroughly sweep or vacuum floor prior to cleaning with the Spiffy Steam Mop.

Cleaning hard floors

Your Spiffy Steam Mop is designed to clean hard flooring such as ceramic tile, vinyl, marble, stone and sealed hard wood floors.

Use of your Spiffy Steam Mop on waxed or some unwaxed floors may result in a diminished glossiness. The Spiffy Steam Mop is not for all floors, for best results, test in an inconspicuous area or check the care instructions from your flooring manufacturer.

1. When the ready light illuminates, begin cleaning by slowly passing over the surface while pressing the steam on demand trigger to emit steam as needed.
2. To sanitize an area of your floor, (attack invisible germs and bacteria) put the center of the Spiffy Steam Mop over the spot using continuous steam for a minimum of 15 seconds, but no longer than 20 seconds. For larger areas, overlap swivel head placement.
3. When the Spiffy Steam Mop stops emitting steam, turn the unit off. Simply remove the water tank, refill, and continue cleaning.

WARNING:

Never put descaling aromatic, alcoholic, or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.

Tip:

During first use, it may take several seconds for the Spiffy Steam Mop to begin steaming. The water needs to flow through the filter to the heater. This delay will only occur during initial use or when using a new filter.

Maintenance and care

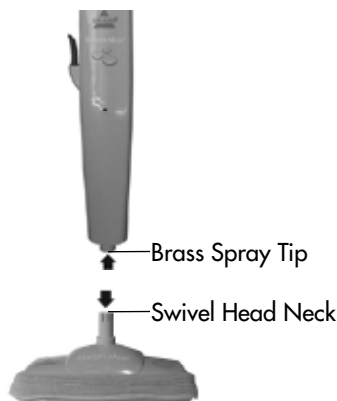
When you're done

1. Unplug power cord from outlet.
2. Carefully remove mop pad from swivel head, as mop pad and lower assembly will be hot.
3. Any water remaining in the water tank should be emptied prior to machine storage.
4. Mop pad can be machine washed in warm water with mild detergent. For best results, air dry. **Do not use fabric softeners.**
5. Wrap power cord around quick release cord wrap on side of Spiffy Steam Mop.
6. Wipe all surfaces of Spiffy Steam Mop with a soft cloth. Store upright in a protected, dry area.

NOTE: If steam output is reduced, the nozzle may be blocked. To remedy, unplug unit, remove swivel head from lower body and pour vinegar through center tube of swivel head "neck". Clear nozzle by inserting a paper clip into the brass spray tip located in bottom of lower body.

⚠ CAUTION:

Upright storage of the Spiffy Steam Mop with a wet mop pad may result in the formation of white marks on your floor. To remove the white marks, clean area with vinegar.



Replacing the water purification system

If you fill your Spiffy Steam Mop cleaner with normal tap water, it is essential to check the water purification system and replace it when it is no longer effective. Change the filter when the bright green grains turn blue. If the filter is not changed at the appropriate time, calcium deposits will accumulate on the heating element, causing damage or reduced performance.

Using distilled or demineralized water will maximize the performance of your filter.

To order a replacement water purification system refer to the replacement parts section on page 10.

Tip:

Using distilled or demineralized water will maximize the performance of your filter.

Tip:

Be sure to use only a BISSELL water filter in your Spiffy Steam Mop.

Troubleshooting

Reduced steam or no steam

Possible causes

1. Water tank is empty
2. Depleted water filter
3. Blocked steam nozzle

Remedies

1. Fill water tank
2. Replace filter
3. Refer to **NOTE** on top of page 9.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a Pawsitively Clean product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement parts

Item	Part No.	Part Name
1	218-5600	Water filter
2	203-2167	Handle assembly with screw
3	203-2159	Water tank with cap and insert
4	603-2046	Cap and Insert Assembly
5	203-2168	Storage hook with screws

1



2



3



4



5



Additional accessories

Item	Part No.	Part Name
1	3252-A	Carpet Refresher Attachment with Pad
2	3252-1	Eucalyptus Mint natural aroma
3	3255-H	Deluxe Mop Pads - 2pack

1



2



3



Warranty - Pawsitively Clean Spiffy Steam Mop

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited One Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, mop pads, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:

www.bissell.com,

Use the "Customer Support" tab or visit: www.pawsitivelycleanpet.com

Or Call:

BISSELL Consumer Services

1-800-237-7691

Monday - Friday 8 a.m. - 10 p.m. ET

Saturday 9 a.m. - 8 p.m. ET

Or Write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids, MI 49501

ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

BISSELL Rewards Points

Automatically earn points for discounts and free shipping on future bissell.com purchases.

Faster Service

Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts

We'll contact you with any important product maintenance reminders and alerts.

Special Promotions

Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.pawsitivelycleanpet.com/productregistration now!

Consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services
1-800-237-7691

Monday - Friday 8 a.m. — 10 p.m. ET

Saturday 9 a.m. — 8 p.m. ET

Or write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids MI 49501

ATTN: Consumer Services

Or visit the Pawsitively Clean website -
www.pawsitivelycleanpet.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.



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www.pawsitivelycleanpet.com
www.bissell.com