



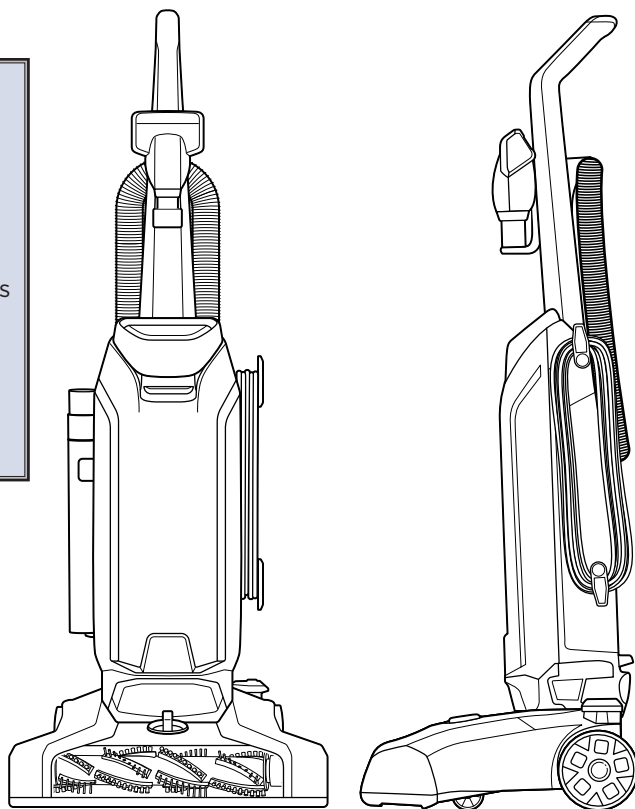
CLEANVIEW[®] BAGGED Vacuum

USER GUIDE
20191, 20193 SERIES



More of a video person? Look for this icon and go online for an instructional how-to video at

www.BISSELL.com/videos



IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR UPRIGHT VACUUM.

Always connect to a polarized outlet (one slot is wider than the other). Unplug from outlet when not in use and before conducting maintenance. When using an electrical appliance, basic precautions should be observed, including the following:

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- » Do not leave vacuum cleaner when it is plugged in. Unplug from outlet when not in use and before servicing.
- » Do not use outdoors or on wet surfaces.
- » Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- » Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- » Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- » Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp

edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.

- » Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- » Do not handle plug or vacuum cleaner with wet hands.
- » Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- » Turn OFF all controls before plugging or unplugging vacuum cleaner.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.

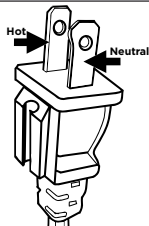
- » Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- » Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- » Do not use without filters in place.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Use only on dry, indoor surfaces.
- » Keep appliance on a level surface.
- » Do not carry the vacuum cleaner while it is running.
- » Unplug before connecting or disconnecting the TurboEraser® Tool

WARNING

- » Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- » Do not plug in your vacuum cleaner UNTIL you are familiar with all instructions and operating procedures.
- » To reduce the risk of electrical shock, turn Power Switch OFF and disconnect polarized plug from electrical outlet BEFORE performing maintenance or troubleshooting checks.

THIS APPLIANCE HAS A POLARIZED PLUG

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.



SAVE THESE INSTRUCTIONS

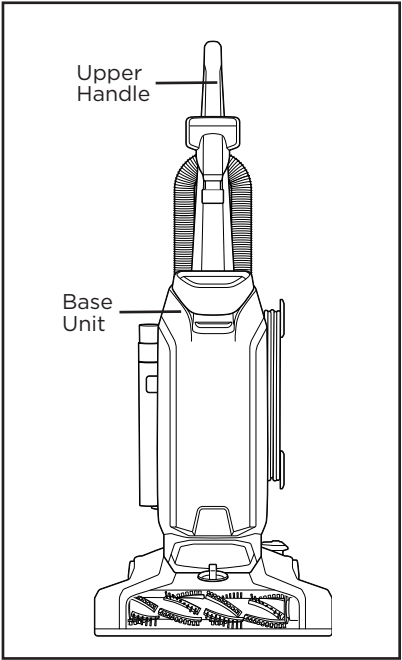
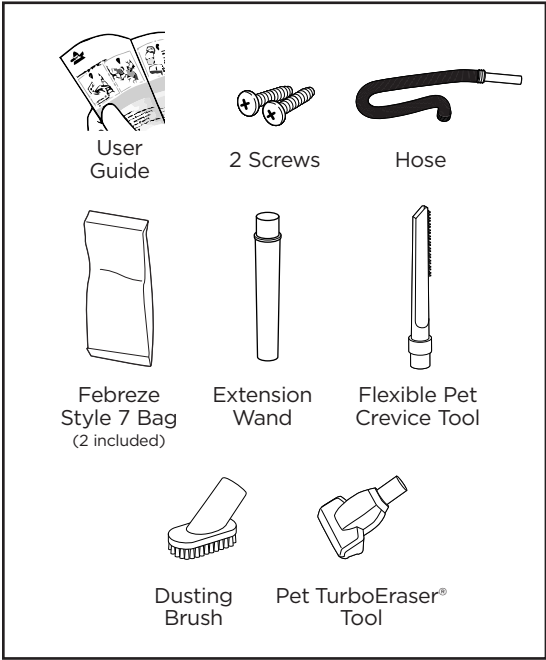
This model is for household use only.

Thanks for buying a BISSELL® vacuum!

We love to clean and we're excited to share one of our innovative products with you. We want your vacuum to work like new for the years to come, so this guide has tips on how to use, maintain and, if there's a problem, troubleshoot.

Your vacuum needs a little assembly before getting to work, so flip to the "assembly" section and let's get started!

What's in the Box?



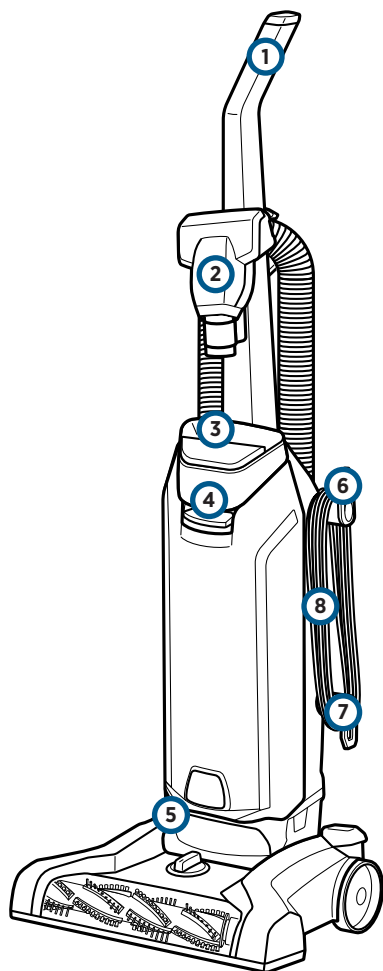
NOTE: Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the carton top flap.

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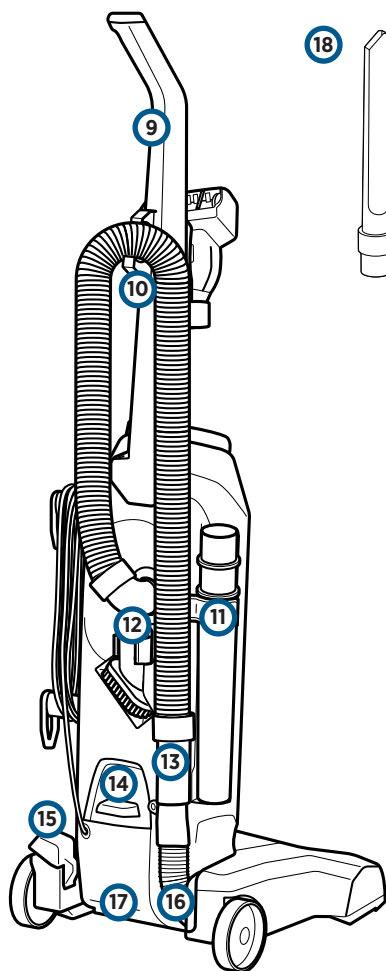
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Product View

NOTICE: Two Febreze Pet Odor Eliminator bags are included with your vacuum.



- 1 Upper Handle
- 2 Pet TurboEraser® Tool
- 3 Carry Handle
- 4 Bag Door Release Button
- 5 Washable Pre-Motor Filter
- 6 Upper Quick Wrap Release Cord Wrap
- 7 Lower Cord Wrap
- 8 Power Cord
- 9 Cord Clip
- 10 Hose Clip



- 11 Extension Wand
- 12 Dusting Brush
- 13 Hose Wand
- 14 Power Switch Pedal
- 15 Handle Recline Pedal
- 16 Foot Hose
- 17 Product Rating Label & Serial Number
- 18 Flexible Pet Crevice Tool

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Assembly

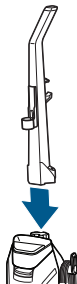
WARNING

Do not plug in your vacuum until you are familiar with all instructions and operating procedures.

The only tool you will need to assemble your vacuum is a Phillips-head screwdriver.

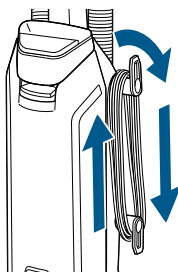


1



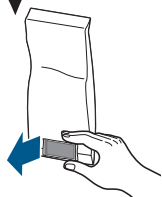
Place the Upper Handle onto the base and push it down. Then attach the handle with the 2 screws that are taped to the handle in a plastic bag.

2



Wrap the Power Cord around the cord wrap clips and clip the end of the plug to the Power Cord.

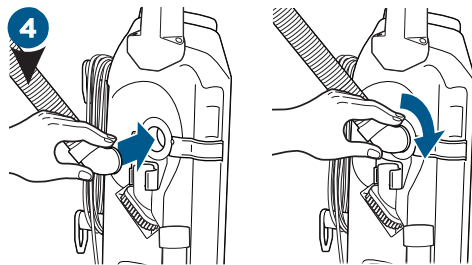
3



To experience freshness as you vacuum, locate the Febreze scent tag at the bottom of the vacuum bag. Carefully pull the tab along the perforated lines in the center of the scent tag.

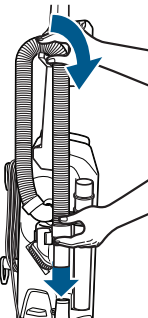
NOTE: Only a portion of the overwrap should be removed.

4



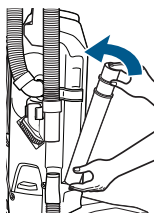
Next, insert the end of the hose into the back of the vacuum and twist to lock it into place.

5

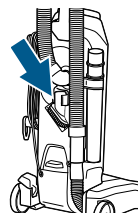


Now wrap the hose through the Hose Clip and connect the Hose Wand to the Foot Hose down at the bottom of the vacuum.

Put your accessory tools on the vacuum and you're ready to go!



Extension Wand



Dusting Brush

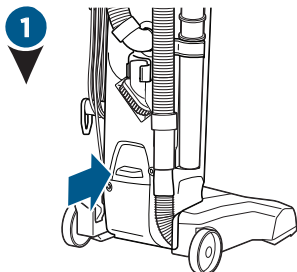


Pet TurboEraser® Tool

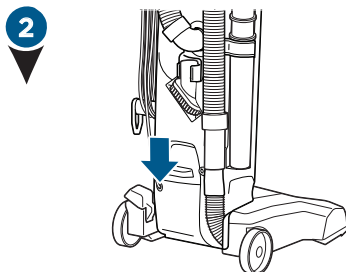
NOTE: The Flexible Pet Crevice Tool does not store on-board.

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Power Switch



Press the red Power Switch ① with your foot to turn on the unit.
Press it ① again to turn your vacuum off when you've finished cleaning.

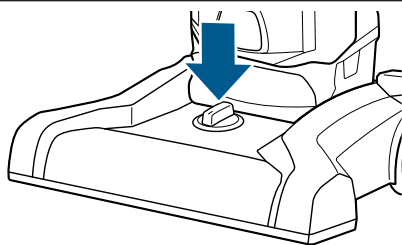


Press the recline pedal to lean your vacuum back for cleaning. To get even lower, press the recline pedal a second time. When you're finished, lean it all the way back up to lock it into the upright position.

NOTICE

The Brush Roll will continue to rotate while you use your vacuum for above floor cleaning. To prevent carpet damage, do not lean on the vacuum or let the powerfoot tilt forward.

Height Adjustment



You can easily raise or lower your vacuum to adjust to different floor types. Simply turn the knob towards the desired flooring type. If your vacuum becomes too difficult to push, just move to a higher setting.

NOTE: Some frieze and berber carpets have long delicate fibers or threads that may be damaged by Brush Roll. Repeated strokes in the same area may enhance this condition.

⚠ WARNING Before using your vacuum, make sure the bag and filter are in place and the bag door is secure. **DO NOT** operate your vacuum without the bag and filter.

⚠ WARNING The rotating Brush Roll continues to rotate while tools are in use. To reduce the risk of injury from moving parts, always move the cleaner with the Carry Handle at the front of the unit. Always place the cleaner on the floor with the handle in the upright position when using tools. Never place your fingers under the cleaner when it is running. Never place the powerfoot on furniture or uneven surfaces. Do not place vacuum cleaner close enough to objects to pull them into Brush Roll.

Tools



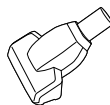
Extension
Wand



Flexible Pet
Crevice Tool
(does not store on unit)



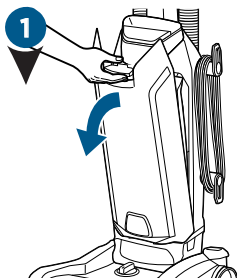
Dusting
Brush



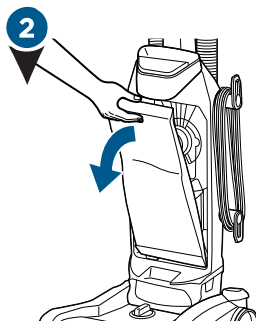
Pet TurboEraser®
Tool

Your new CleanView® Bagged vacuum not only does a great job on your floors, it also comes with a complete set of accessory tools to make your above floor cleaning jobs easier. Just put your vacuum in the upright position, pick the accessory tool that best fits your needs and attach it to the end of your hose and you're ready to clean base boards, curtains, upholstery and much more.

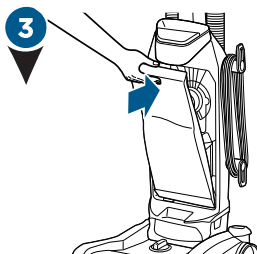
Changing the Bag



1
As you use your CleanView Bagged vacuum, eventually your bag will get full and need to be replaced. To check it, open the bag door and inspect the bag. If the bag is full, it is time to replace it.



2
Remove the old bag by grabbing the dust bag collar and pull towards you to remove it from the vacuum. Then carefully throw it away.

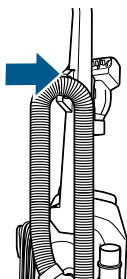


3
Grab a new bag, grasp the collar and press it onto the connector tube. Tuck the bag into the bag compartment. If it's a Febreze bag, open the wrapper on the scent tag by pulling along the perforated line to release the Febreze freshness. Put the bag door back on and you're finished.

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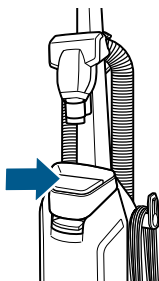
Cleaning Tips

1



While vacuum is in use, fasten the Power Cord to the Cord Clip located on the back of the handle above the Hose Clip. This will help to keep the cord out of your way as you vacuum.

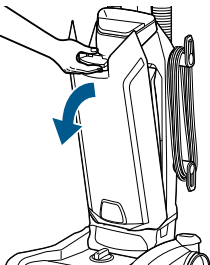
2



Easily carry the vacuum up and down stairs or from room to room using the vacuum Carry Handle. The vacuum Carry Handle is located on the front of the vacuum above the vacuum bag latch.

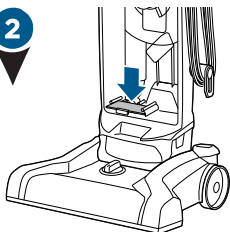
Cleaning the Pre-Motor Filter

1



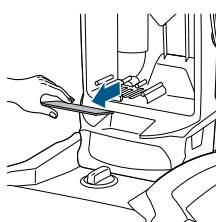
Remove the bag door cover by pressing the latch down and pulling the door off.

2



Locate the filter on the left side at the bottom of the bag compartment. You may need to lift the bag out of the way to find it.

3



Remove the pre-motor filter. Clean it with warm water. Once it's clean and dry, put it back into the unit.

WARNING

To reduce the risk of electrical shock, turn Power Switch OFF and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

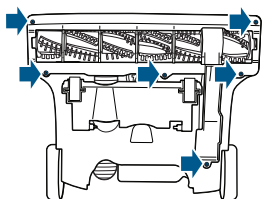
WARNING

Do not operate the vacuum with damp or wet filters, without the bag in place, or with the bag door missing. Allow components to dry before reassembling the unit.

Replace the Brush & Belt

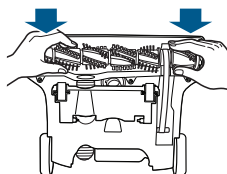


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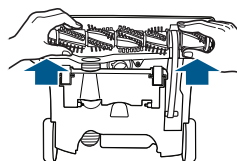
Unplug vacuum, turn over and unscrew Phillips-head screws to remove bottom cover. This model has 6 screws.

2



Lift roller straight out. If the belt is not broken, remove roller from inside of the looped belt.

3

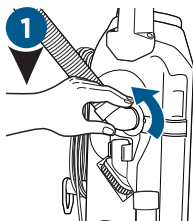


Replace the Brush Roll and belt by looping the belt over the motor shaft and the Brush Roll. Line up the end caps and pull the brush forward into place. This will stretch the belt. Once the Brush Roll is installed, place the bottom cover back on and replace the screws.

Clearing a Clog

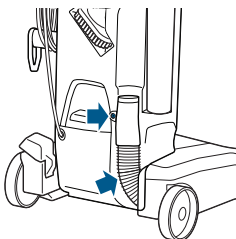


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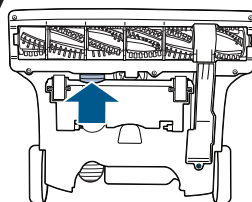
Remove the hose from the back of the vacuum by twisting it to the left. Remove any debris that may have gotten clogged.

2



Check the Foot Hose on the back of your vacuum down towards the bottom. Remove the screw from the Foot Hose and check for clogs.

3



Check the air passageway on the bottom of your vacuum. Remove the bottom cover and the brush. Remove any debris.

Troubleshooting

WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Problem	Possible causes	Remedies
Vacuum cleaner won't run	Power Cord not plugged in	Check electrical plug
	Blown fuse/tripped breaker	Check/replace fuse or reset breaker
Vacuum cleaner won't pick up dirt	Bag is full	Replace bag
	Filter dirty	Check, remove debris or clean
	Hose not secure	Check to ensure the hose is secured into place at both ends
	Bag door is not in place	Make sure the bag isn't caught between the door and the body of the unit and snap the door into place
	Vacuum path clogged	Visually check air passageway, hose inlet, and hose for anything that might be obstructing the vacuum path. Carefully remove blockage
	Rotating power brush drive belt broken	Replace drive belt
	Drive belt stretched	Check drive belt area and remove obstructions. Replace drive belt if necessary
	Brush Roll bristles worn	Replace Brush Roll
	Brush Roll jammed	Remove Brush Roll and clean debris from brush and ends, then check drive belt for any damage

Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL® Consumer Care by E-mail or telephone as described below.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found online at www.BISSELL.com/privacy-policy.

Limited Three-Year Warranty

Subject to the ***Exceptions and Exclusions from the Terms of the Limited Warranty**, upon receipt of the product BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for three years, any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental, service. This warranty does not apply to fans or routine maintenance components

such as filters, belts or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the user guide is not covered. This warranty will only be valid if the product is used in the same country in which it was sold.

BISSELL is not liable for incidental or consequential damages of any nature associated with the use of this product. BISSELL's liability will not exceed the purchase price of the product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*Exceptions and Exclusions from the Terms of the Limited Warranty

This warranty is exclusive and in lieu of any other warranties, either oral or written. Any implied warranties, which may arise by operation of law, including the implied warranties of merchantability and fitness for a particular purpose, are limited to the three-year duration from the date of purchase as described above.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

Service

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area. If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website:

www.BISSELL.com/service-centers

E-mail:

www.BISSELL.com/email-us

Call:

BISSELL Consumer Care
1-800-237-7691

Monday – Friday: 8am – 10pm ET
Saturday: 9am – 8pm ET
Sunday: 10am – 7pm ET

Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.

You'll receive:

BISSELL® Rewards Points

Automatically earn points for discounts and free shipping on future purchases.

Faster Service

Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts

We'll contact you with any important product maintenance reminders and alerts.

Special Promotions

Optional: Register your email to receive notice of offers, contests, cleaning tips, and more!

Visit www.BISSELL.com/registration!

Visit the BISSELL website: www.BISSELL.com

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty page for details.

Parts & Supplies

For Parts and Supplies, go to www.BISSELL.com and enter your model number in the search field.

Love your **BISSELL®** *product?*

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Leave your star-rating on BISSELL.com

www.BISSELL.com



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