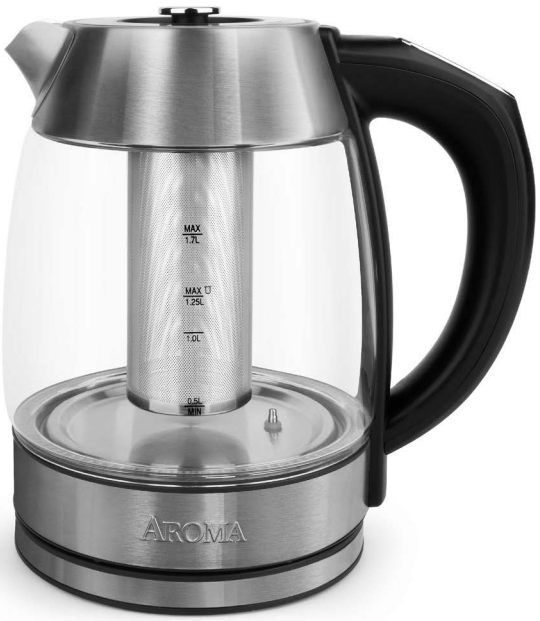
AROMA®
PROFESSIONAL



instruction manual

AWK-172TD

Digital Glass Kettle

Questions or concerns about your Aroma product?
www.AromaCo.com/Support
1-800-276-6286

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IMPORTANT SAFEGUARDS

When using electrical appliances basic safety precautions should always be followed, including the following:

1. **Important: Read all instructions carefully before first use.**
2. Do not touch hot surfaces. Use handles or knobs. Glass surfaces become extremely hot.
3. To protect against fire, electric shock and injury to persons, do not immerse cord, plug, power base or kettle in water. See instructions for cleaning.
4. Close supervision is necessary when the appliance is used by or near children.
5. Always unplug the appliance from the outlet when not in use and before cleaning. Allow the kettle to cool completely before putting on or taking off parts, and before cleaning the appliance.
6. Do not operate the appliance with a damaged cord or plug, or after appliance malfunctions or has been damaged in any manner. Contact Aroma® customer service for examination, repair or electrical/ mechanical adjustment.
7. The use of accessory attachments not recommended by Aroma® Housewares may result in fire, electric shock or injury.
8. Do not use outdoors.
9. Do not let the cord hang over the edge of a table or counter or touch hot surfaces.
10. Do not place the kettle on or near a hot gas or electric burner or in a heated oven.
11. To disconnect, press (⏻) then remove the power cord from the wall outlet.
12. Do not use kettle for other than intended use.
13. The power base must only be used with the provided kettle.
14. Do not unscrew any screws on the kettle or power base or attempt to disassemble them in any way.
15. Do not move the kettle during the brewing process.
16. This appliance is for household use only.
17. Only use the kettle to heat water. No other liquids should be placed inside the kettle.
18. **CAUTION:** To prevent overflow while boiling, do not allow liquids to exceed the MAX line.
19. Use only on a level, dry and heat-resistant surface.
20. Always unplug from the plug gripping area. Never pull on the cord.
21. The electric kettle should be operated on a separate electrical circuit from other operating appliances. If the electrical circuit is overloaded with other appliances the electric kettle may not operate properly.
22. Use only with a 120V AC power outlet.
23. **CAUTION:** Intended for countertop use only.
24. **WARNING:** Do not use the appliance if the kettle or power base is cracked.
25. **WARNING:** Do not open the lid while liquids are boiling. Scalding may occur if the lid is removed during the boiling cycle.
26. **CAUTION:** Position the lid so that escaped steam is directed away from the handle.

SAVE THESE INSTRUCTIONS

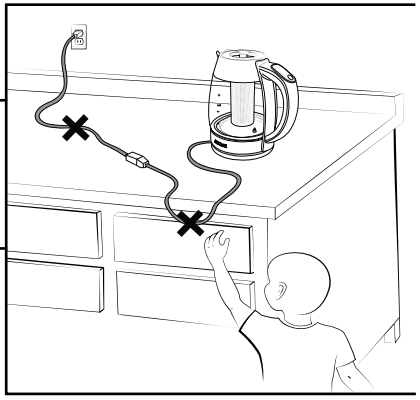
IMPORTANT SAFEGUARDS

Short Cord Instructions

1. A short power-supply cord is used to reduce the risks resulting from it being grabbed by children, and becoming entangled in or tripping over a longer cord.
2. Longer extension cords are available and may be used if care is exercised in their use.
3. If a longer extension cord is used:
   a.) The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.
   b.) The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled by children or tripped over unintentionally.

DO NOT DRAPE CORD!

KEEP AWAY FROM CHILDREN!



Polarized Plug

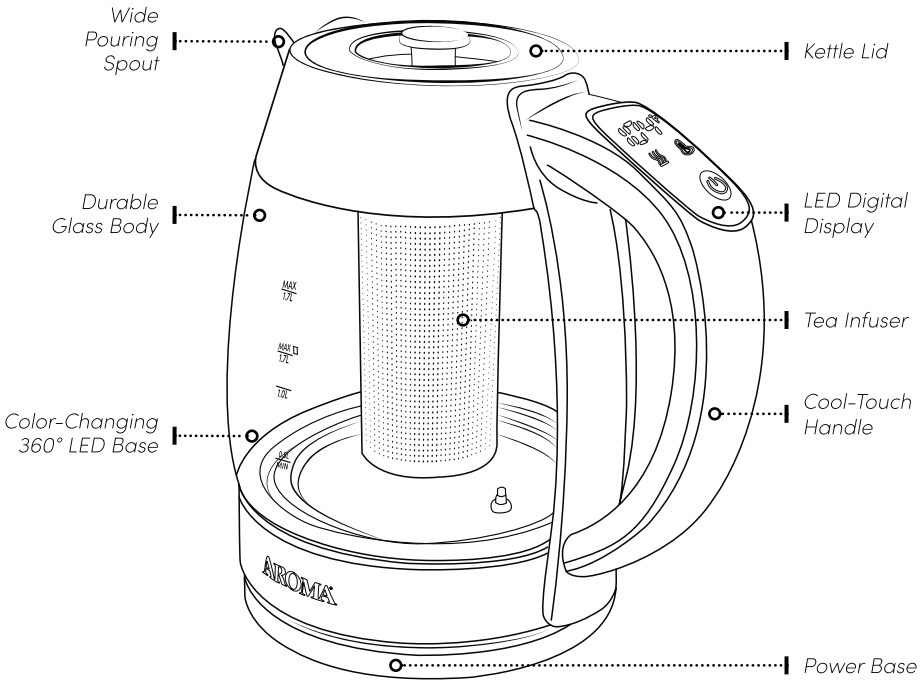
This appliance has a polarized plug (one blade is wider than the other); follow the instructions below:

To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person in order to avoid a hazard.

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.

Parts Identification



Controls/Functions

Power (⏻)
Powers the kettle on/off or initiates heating.

Temperature (🌡)
Cycles through the temperature range (104°F–212°F) in 18-degree increments with each press.

Keep Warm (♨)
Press and hold for over 3 seconds to toggle Keep Warm mode. The (♨) icon appears on the display when the mode is active.

Before First Use

Before using for the first time, it is recommended to clean the interior of the kettle thoroughly. Please follow the procedures below before using the kettle:

1. **Read all instructions and important safeguards.**
2. Remove all packaging materials and check that all items have been received in good condition.
3. Tear up all plastic bags and dispose of them properly as they can pose a risk to children.
4. Clean the interior of the kettle with a soft sponge and warm, soapy water. If your hand will not fit inside the kettle, swish warm, soapy water around in the interior of the kettle with the kettle lid on. Take care to keep the electrical components on the exterior of the kettle dry.
5. With a damp cloth, gently wipe the exterior of the kettle. Hand wash tea infuser. Do not wipe electrical components as this may cause damage to the unit.
6. Dry all parts thoroughly.
7. Following the instructions in "Heating Water" on page **7**, boil 7 cups of water. Once the water has boiled, pour it out then rinse the inside of the kettle once more with warm water. The kettle is now ready for use.

To Clean

1. Wipe the exterior of the kettle with a damp cloth, taking care to avoid the electrical components.
2. Clean the interior of the kettle with a soft sponge and warm, soapy water. If your hand will not fit inside the kettle, swish warm, soapy water around in the interior of the kettle with the kettle lid on.
3. Rinse and drain any remaining soapy water from the kettle.
4. If the tea infuser was used, hand wash using warm, soapy water then dry thoroughly.
5. Dry the interior and exterior of the kettle thoroughly before placing it back on the power base.

Caution:

Always unplug the kettle and allow it to cool completely before cleaning.

Never attempt to disassemble the kettle or the power base.

Never immerse the kettle, power cord, plug or power base in water.

Always take care not to allow electrical components to come into contact with water.

Do not use abrasive cleaners or scouring pads of any kind on the kettle or power base. This will cause damage to the finish and may create a risk of electric shock.

Never wash the tea infuser, kettle or kettle lid in the dishwasher.

Note:

- Any other servicing should be performed by Aroma® Housewares
- Not satisfied with your Aroma® purchase? Our product experts can help! **Before returning, please contact Customer Service at 1-800-276-6286** for product support, helpful tips and more!

Troubleshooting

The water is boiling, but the kettle does not turn off.

- The auto shut-off function will not operate properly if the lid is not completely closed. Allow the kettle to cool, then check to see that the lid is properly locked into place.

The kettle will not turn on.

- Make sure that the kettle is seated properly on the power base and that the base is connected to a functioning electrical outlet. Water or debris on the bottom of the kettle or on the power base may interfere with the functioning of the kettle. Be sure that the base of the kettle and the power base are dry and free of debris.

There are mineral deposits or white residue on the interior of the kettle.

- A certain amount of scale build-up is normal after use and is caused by minerals contained in hard water. To remove deposits, refer to "Mineral Deposits" on page **9**.

If the kettle is heated with no water inside, the internal safety mechanism will automatically turn the kettle off.

- Remove the kettle from the power base and fill with at least 2 cups of water, then return to the power base. The kettle will begin working again once the internal temperature has dropped to a safe level.

Heating Water

1. Place power base on a sturdy, level and dry surface.
2. Open the kettle lid and fill with water through opening. Water must be filled between the MIN and MAX levels.
3. Close the lid ensuring it locks into place.
4. Make sure the bottom of the kettle is completely dry then place the kettle onto the power base.
5. Plug the power cord into an available 120V AC wall outlet.
6. Press (⏻) to turn the kettle on if it turns off after the 30-second allowed window.

continued on the next page >>

Note:

- If the problem persists, please contact our customer service department at **1-800-276-6286** or by email at **CustomerService@AromaCo.com**.

HEATING WATER (CONT.)

7. Press (🌡) to cycle through the temperature range in 18-degree increments, up to 212°F. When the desired temperature appears on the LED control panel, press (⏻).
8. To initiate automatic ***Keep Warm*** mode, press and hold (♨) for 3 seconds after setting the temperature. The ***Keep Warm*** icon (♨) will appear in the digital display and the kettle will beep to signify it has been set.
9. The LED base will illuminate turquoise and the kettle will begin heating. As the kettle reaches the input temperature, the color of the LED base will change based on the current internal temperature.
10. Once the water reaches the input temperature, the kettle will automatically shut off. If ***Keep Warm*** mode was initiated, the kettle will automatically maintain the input temperature for 2 hours.
11. Gripping by the cool-touch handle, lift the kettle off the power base to serve. Do not touch the glass body as the surface will be hot.
12. When finished serving, pour out any remaining water and unplug the power cord.

Drink/Food	Suggested Temperature
French Press Coffee	195°F
Oolong Tea	175°F
Green Tea	160°F-175°F
Black Tea or Herbal Tea	212°F
White Tea	160°F
Noodles or Oatmeal	212°F
Hot Chocolate	212°F
LED Base Color	**Temperature**
Turquoise	Room Temperature -121°F
Green	122°F-139°F
Blue	140°F-157°F
Purple	158°F-175°F
Orange	176°F-193°F
Red	194°F-212°F

Caution:

The glass portion of the kettle will become extremely hot during use and remain hot for sometime after. **Do not touch the glass body until the kettle has cooled completely.**

Never fill the kettle with any liquid other than water.

Never open the lid while water is boiling.

Note:

- If the digital display enters standby mode after remaining idle, simply press the power button to exit standby mode.
- Once the kettle is lifted away from the power base, ***Keep Warm*** mode will be canceled.
- To prevent boiling dry, automatic ***Keep Warm*** is only available when the kettle is set below 212°F.

Mineral Deposits

Regular use of the kettle can leave behind mineral deposits or cause white residue and scale build-up on the interior of the kettle. This residue is normal and will not negatively affect you or the unit but can impact the quality of prepared meals/drinks over time if not cleaned properly. Follow these steps to remove deposits and residue:

1. Fill the kettle with 4 cups of water and 3 tablespoons of baking soda or 1 cup of white vinegar or ½ cup of lemon juice.
2. Bring contents to a boil by following the instructions in "Heating Water" on pages **7-8**.
3. Allow the mixture to soak in the kettle overnight.
4. Empty contents and rinse out the kettle thoroughly with warm, soapy water.
5. Fill the kettle with 6 cups of water and bring to a boil. Once boiled, empty the kettle and dry thoroughly.
6. Repeat as needed.



Caution:

The glass portions of the kettle will become extremely hot during use and remain hot for a while. **Do not touch the glass body or kettle lid until the kettle has cooled completely.**

Never open the kettle lid while water and/or other liquids are boiling.

Note:

- To prevent mineral build-up, it's suggested to clean your kettle thoroughly once a month. Follow steps 1-6 on page **9**.
- Using distilled water will help to prevent the build-up of mineral deposits.

Notes

Limited Warranty

Aroma Housewares Company warrants its products against defects in material and workmanship for one year from the date the customer takes possession of the product in the United States. For in-store purchases, this is the purchase date. For online or delivery orders, this is the delivery date.

Within this warranty period, Aroma Housewares Company will repair or replace, at its discretion, defective parts at no charge. Proof of the date of purchase, such as the original dated sales receipt, will be required with any request for warranty repair or replacement. All liability is limited to the amount of the purchase price.

This warranty does not apply if the warranty period expired; the product has been modified by any unauthorized service center or personnel; the defect was subject to abuse, improper use not conforming to product manual instructions, or environmental conditions more severe than those specified in the manual and specification, neglect of the owner or improper installation; the defect was subject to Force Majeure such as flood, fire, lightning, earthquake, other natural calamities, war. The warranty excludes accessories and replacement parts. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as specified on the rating label (e.g., 120V ~ 60Hz).

Aroma's sole obligation under the warranty shall be to replace the defective product with a working one or a similar model of equivalent value, if the same model is not available, in the occurrence of any failure or defect covered under the warranty during the warranty period. Refurbished items or items not purchased through an authorized retailer are not eligible for warranty claims. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser.

This warranty gives you specific legal rights, which may vary from state to state, and does not cover areas outside the United States.

Service & Support

In the event of a warranty claim, or if service is required for this product, please contact Aroma® customer service toll-free at:

1-800-276-6286 | CustomerService@AromaCo.com
M-F, 8am-4pm, Pacific Time

www.AromaCo.com

Aroma Housewares Company
6469 Flanders Drive, San Diego, CA 92121, U.S.A.

Note:

- Proof of purchase is required for all warranty claims.
- Failure to register your product will not diminish your warranty rights.
- Not satisfied with your Aroma® purchase? Our product experts can help! **Before returning, please contact Customer Service at 1-800-276-6286** for product support, helpful tips and more!



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