AROMA®

QUICK START MANUAL

Rice & Grain Cooker
ARC-393NG



ACCESS YOUR FULL MANUAL
Scan To Access or Visit:
www.aromaco.com/product/arc-393ng-parts-manual/

⚠ IMPORTANT SAFEGUARDS

Please follow basic safety precautions when using this appliance, including the following:

1. **Important: Read all instructions carefully before first use.**
2. Do not touch hot surfaces. Use the handles or knobs.
3. Use only on a level, dry and heat-resistant surface.
4. To protect against fire, electric shock and injury to persons, do not immerse the power cord, plug or appliance in water or any other liquid. See instructions for cleaning.
5. Close supervision is necessary when the appliance is used by or near children.
6. Unplug from the wall outlet when not in use and before cleaning. Allow the unit to completely cool before putting on or removing parts and before cleaning the appliance.
7. Do not operate any appliance with a damaged power cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact Aroma® customer service for examination, repair or adjustment.
8. The use of accessory attachments not recommended by Aroma® Housewares may result in fire, electric shock or injury.
9. Do not use outdoors.
10. Do not allow the power cord to touch hot surfaces or hang over the edge of a counter or table.
11. Do not place the appliance on or near a hot gas or electric burner or in a heated oven.
12. Do not use appliance for other than intended use.
13. Extreme caution must be used when moving the appliance containing hot food, oil or liquids.
14. Do not touch, cover or obstruct the steam vent on the top of the cooker as it is extremely hot and may cause scalding.
15. Use only with a 120V AC power outlet.

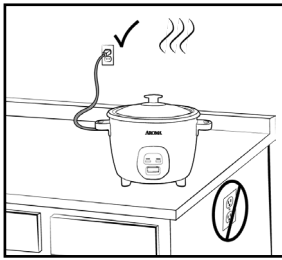
16. Always unplug from the plug gripping area. Never pull on the cord.
17. The cooker should be operated on a separate electrical circuit from other operating appliances. If the electrical civrcuit is overloaded with other appliances, the appliance may not operate properly.
18. Always make sure the exterior of the inner pot is dry prior to use. If the inner pot is returned to the cooker when wet, it may damage or cause the product to malfunction.
19. Use extreme caution when opening the lid during or after cooking. Hot steam will escape and may cause scalding.
20. Food should not be left in the cooker on ***Warm*** mode for more than 12 hours.
21. To prevent damage or deformation, do not use the inner pot on a stovetop or burner.
22. To disconnect, flip the cook switch to ***Warm*** then remove the plug from the wall outlet.
23. **CAUTION:** To reduce the risk of electric shock, cook only in the removable inner pot provided.
24. Do not wrap or tie the power cord around the appliance.
25. **WARNING:** Spilled food can cause serious burns. Keep the appliance and power cord away from children. Never drape the power cord over the edge of a counter, never use outlet below counter, and never use with an extension cord.
26. **CAUTION:** Intended for countertop use only.
27. **CAUTION:** Do not use for deep frying.
28. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

SAVE THESE INSTRUCTIONS

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.

SHORT CORD INSTRUCTIONS

A short power-supply cord is used to reduce the risk resulting from it being grabbed by children, becoming entangled in, or tripping over a longer cord.



WARNING

Spilled food can cause serious burns.
Keep appliance & cord away from children.
NEVER
· Drape cord over edge of counter.
· Use outlet below counter.
· Use extension cord.

POLARIZED PLUG

This appliance has a polarized plug (one blade is wider than the other).
Follow the instructions below:

. To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person in order to avoid a hazard.

4.

DON'T FORGET TO **REGISTER** YOUR PRODUCT

Maximize your experience with easy access to recipes, warranty details, and service.

QUICK & EASY REGISTRATION

Scan QR code or visit:
www.aromaco.com/registration

Register your product and explore our full warranty policy.
Registration is not required to receive warranty service.

★ **1-YEAR LIMITED WARRANTY** ★

SERVICE & SUPPORT

For product assistance, contact Aroma® Customer Service:

www.aromaco.com/contact
CustomerService@AromaCo.com

1-800-276-6286
Mon–Fri, 8:00am–4:00pm PT

QUICK START GUIDE | COOKING RICE

Follow instructions 1-5 below before using your rice cooker for the first time.

1. **Read all instructions and important safeguards.**
2. Remove all packaging materials and check that all items have been received in good condition.
3. Tear up all plastic bags and dispose of them properly as they can pose a risk to children.
4. Wash the inner pot and all accessories in warm, soapy water. Rinse and dry thoroughly.
5. Wipe the cooker's body clean with a damp cloth.
6. Using the provided rice measuring cup, add 1 to 2 cups of white rice to the inner pot. For information on cooking other grains, scan the QR code on the next page to access online manual or cooking guide.
7. Rinse the rice for 10 seconds and drain the water. Repeat this process at least 2 times, or until the water runs clear.
8. Fill the inner pot with water to the line that matches the number of cups of rice added.
9. Place the inner pot into the cooker then place the lid on securely.
10. Plug the power cord into an available 120V AC wall outlet.
11. Press the cook switch down. The cook indicator light will illuminate as the cooker begins heating.
12. Once the rice is ready, the cook switch will automatically flip up and the cooker will switch to ***Warm.***
13. For best results, stir the rice with the serving spatula to distribute any remaining moisture.
14. When finished serving, turn the cooker off by unplugging the power cord.

6.

RICE & WATER MEASUREMENT TABLE

Uncooked Rice*	Water: *Using the Water Line (inside inner pot)*	Approx. Cooked Rice Yield*	Cooking Times
1 Cup	**White Rice:** Line 1 **Brown Rice:** Line 1	**White Rice:** 2 Cups **Brown Rice:** 2 Cups	**White Rice:** 18–23 Min. **Brown Rice:** 31–36 Min.
2 Cups	**White Rice:** Line 2 **Brown Rice:** Line 2	**White Rice:** 4 Cups **Brown Rice:** 4 Cups	**White Rice:** 24–25 Min. **Brown Rice:** 42–47 Min.
3 Cups	**White Rice:** Line 3 **Brown Rice:** --	**White Rice:** 6 Cups **Brown Rice:** --	**White Rice:** 25–30 Min. **Brown Rice:** --

⚠ CAUTION:

- Before placing the inner pot into the cooker, check that it is dry and free of debris. Adding the inner pot when wet may damage the cooker.
- To prevent damage to the cooker, gently press down on the inner pot to ensure that it is sitting level atop the heating plate at the bottom of the cooker.
- Food should not be left in the cooker on Warm for more than 12 hours.
- After cooking, the inner pot will be very hot. Be sure to use heat-resistant gloves or protective oven mitts to remove the inner pot from the cooker.

NOTE:

- The provided rice measuring cup is equivalent to a ¾ standard U.S. cup.
- **Maximum Quantity: 3 cups of uncooked white rice, yielding 6 cups of cooked white rice.**
- We recommend rinsing rice and grains in a bowl of water before cooking. Avoid using a strainer or colander, which may not be as effective in removing excess starch and may affect the final texture.
- Hand wash the inner pot and all accessories or place them in the top rack of the dishwasher.

/aromahousewares

Published By:
Aroma Housewares Co. | 6469 Flanders Drive, San Diego, CA 92121, U.S.A.
1-800-276-6286 | www.AromaCo.com
©2026 Aroma Housewares Company | All rights reserved.