AROMA®
COMMERCIAL



instruction manual

ARC-1033E

Commercial Rice Cooker

Questions or concerns about your Aroma product?
www.AromaCo.com/Support
1-800-276-6286

DISCOVER more of our products!



Digital Rice & Grain Multicookers



Rice & Grain Cookers



Electric Kettles



Indoor Grills



...and More!

AROMA®

To Enhance and Enrich Lives.

Here at Aroma we strive to make a difference—to design and distribute products that enhance and enrich people's lives.

Aroma offers an array of exceptional products to make cooking simple and satisfying. Discover other countertop appliances and cookware from our current product lineup to complement your kitchen.

REGISTER YOUR PRODUCT

SCAN TO REGISTER
AromaCo.com/registration

Registration is quick and easy.

Be notified of:
- new product releases
- new test kitchen recipes
- sales and promotions

...and more!

/AromaHousewares

Published By:
Aroma Housewares Co. | 6469 Flanders Drive, San Diego, CA 92121, U.S.A.
1-800-276-6286 | www.AromaCo.com
©2025 Aroma Housewares Company | All rights reserved.

IMPORTANT SAFEGUARDS

Basic safety precautions should always be followed when using electrical appliances, including the following:

1. **Important: Read all instructions carefully before first use.**
2. Do not touch hot surfaces. Use the handles or knobs.
3. Use only on a level, dry and heat-resistant surface.
4. To protect against fire, electrical shock and injury to persons, do not immerse the power cord, plug or appliance in water or any other liquid. See instructions for cleaning.
5. Close supervision is necessary when the appliance is used by or near children.
6. Unplug from the wall outlet when not in use and before cleaning. Allow the unit to completely cool before putting on or removing parts and before cleaning the appliance.
7. Do not operate any appliance with a damaged power cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact Aroma® customer service for examination, repair or adjustment.
8. The use of accessory attachments not recommended by Aroma® Housewares may result in fire, electrical shock or injury.
9. Do not use outdoors.
10. Do not allow the power cord to touch hot surfaces or hang over the edge of a counter or table.
11. Do not place the appliance on or near a hot gas or electric burner or in a heated oven.
12. Do not use the appliance for other than its intended use.
13. Extreme caution must be used when moving the appliance containing hot food, oil or liquids.
14. Do not touch, cover or obstruct the steam vent on the top of the appliance as it is extremely hot and may cause scalding.
15. Use only with a 120V AC power outlet.
16. Always unplug from the plug gripping area. Never pull on the cord.
17. The appliance should be operated on a separate electrical circuit from other operating appliances. If the electrical circuit is overloaded with other appliances, the appliance may not operate properly.
18. Always make sure the exterior of the inner pot is dry prior to use. If the inner pot is returned to the appliance when wet, it may damage or cause the product to malfunction.
19. Use extreme caution when opening the lid during or after cooking. Hot steam will escape and may cause scalding.
20. Food should not be left in the appliance on ***Warm*** mode for more than 12 hours.
21. Never use the inner pot on a stovetop or burner. This will cause damage or deformation to the inner pot.
22. To turn the appliance off, press the **(⏻)** button then safely remove the plug from the wall outlet.
23. **CAUTION:** To reduce the risk of electrical shock, cook only in the removable inner pot provided.
24. Do not wrap or tie the power cord around the appliance.
25. **CAUTION:** Intended for countertop use only.
26. **WARNING:** Spilled food can cause serious burns. Keep the appliance and power cord away from children.
27. **CAUTION:** Do not use for deep frying.

SAVE THESE INSTRUCTIONS

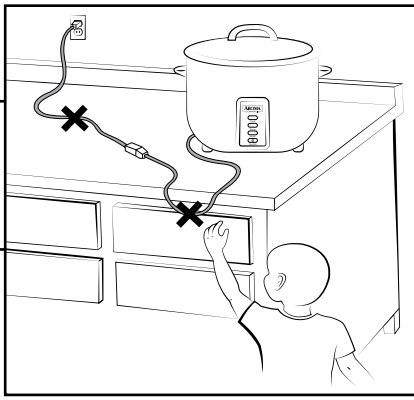
IMPORTANT SAFEGUARDS

Short Cord Instructions

1. A short power-supply cord is used to reduce the risks resulting from it being grabbed by children, and becoming entangled in or tripping over a longer cord.
2. Longer extension cords are available and may be used if care is exercised in their use.
3. If a longer extension cord is used:
   a.) The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.
   b.) The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled by children or tripped over unintentionally.
   c.) The extension cord should be a grounding-type 3-wire cord.

DO NOT DRAPE CORD!

KEEP AWAY FROM CHILDREN!



Grounding Instructions

This appliance must be grounded while in use to protect the operator from electrical shock. The appliance is equipped with a 3-conductor cord and a 3-prong grounding-type plug to fit the proper grounding-type receptacle. The appliance has a plug that looks like **Figure (A)**.

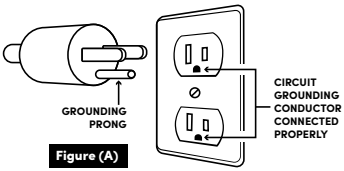
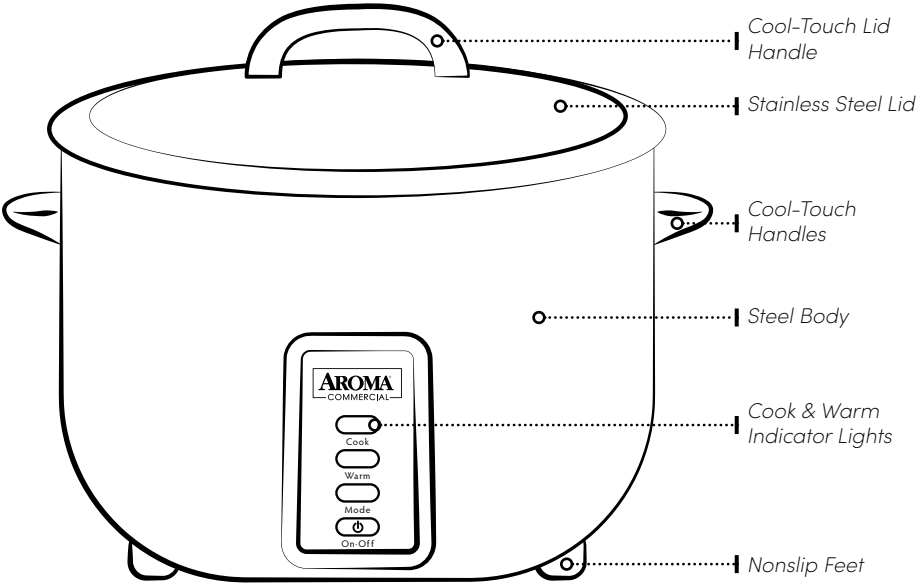


Figure (A)

THIS APPLIANCE IS FOR INDOOR AND COMMERCIAL USE ONLY.

Parts Identification





Aluminum Inner Pot



Small 180mL Measuring Cup



*900mL Rice Measuring Tumbler**



Serving Spatula

*The included 900mL rice measuring tumbler is equivalent to five 180mL rice measuring cups.

Controls/Functions

(⏻) / *On·Off*
Turns the cooker on/off.

Cook
Perfectly cooks fluffy, delicious white or brown rice automatically.

Warm
Automatically switches to ***Warm*** after the cooking cycle is completed; perfect for keeping rice at ready-to-serve temperatures.

Mode
Initiates the cooking cycle or manually switches between ***Cook*** and ***Warm*** mode. The respective indicator light will illuminate when each function is selected.

Before First Use ⚠

1. **Read all instructions and important safeguards.**
2. Remove all packaging materials and check that all items have been received in good condition
3. Tear up all plastic bags and dispose of them properly as they can pose a risk to children.
4. Remove the inner pot from the cooker and clean with warm, soapy water. Rinse and dry thoroughly before returning to the cooker.
5. Wash the lid and all other accessories in warm, soapy water. Rinse and dry thoroughly.
6. Wipe the cooker's body clean with a damp cloth.

To Clean

1. Remove the inner pot when the cooker has completely cooled.
2. Hand wash the lid and all accessories or place on the top rack of the dishwasher.
3. Wipe the cooker's body clean with a damp cloth.
4. Thoroughly dry the cooker's body, lid and all accessories. Reassemble for next use.

Troubleshooting

Rice is too dry/hard after cooking.

- If your rice is dry or hard/chewy when the cooker switches to ***Warm***, additional water and cooking time will soften the rice. Depending on how dry your rice is, add ½ to 1 cup of water and stir thoroughly. Place the lid back on and press the cook switch down. When the cooker switches to ***Warm*** mode, open the lid and stir the rice to check the consistency. Repeat as necessary until rice is soft and moist.

Rice is too moist/soggy after cooking.

- If your rice is still too moist or soggy when the cooker switches to ***Warm***, use the serving spatula to stir the rice. This will redistribute the bottom (moist) part of the rice as well as release excess moisture. Place the lid back on and allow the cooker to remain on ***Warm*** mode for 10-30 minutes as needed, opening the lid and stirring periodically to release excess moisture.



Caution:

Do not use harsh abrasive cleaners, scouring pads or products that are not considered safe to use on nonstick coatings.

Note:

- Before placing the inner pot into the cooker, ensure its exterior is dry and free of debris. Cooking with wet inner pot exterior may damage the cooker.
- We recommend hand washing the inner pot with warm, soapy water to lengthen its lifespan and avoid damage over time. If washing in a dishwasher, a slight discoloration to the inner pot may occur. This is cosmetic and will not negatively affect performance. Any other servicing should be performed by Aroma® Housewares.
- Not satisfied with your Aroma® purchase? Our product experts can help! **Before returning, please contact Customer Service at 1-800-276-6286** for product support, helpful tips and more!

Internal Errors

If an internal error occurs, the following chart will help explain the next course of action.

Error	Cause	Corrective Action
The unit quickly beeps 3 times and all LED lights shut off	Overheat Protection	Unplug the cooker and allow it to cool for 15 minutes, then plug it back in and restart. If the problem persists, contact customer service at 1-800-276-6286.

Rice & Grains

1. Measure rice or grain using the provided measuring cup. Overfill the cup slightly, then level it off at the brim of the cup for an accurate measurement.
2. Rinse measured rice in a bowl of water before adding to the inner pot. For rice, rinse for 10 seconds and drain the water. Repeat this process at least 2 times, or until the water runs clear. For other grains, see the package instructions.
3. Add rinsed rice to the inner pot. For white Rice, fill the inner pot with water to the line that matches the number of cups of uncooked rice added. For brown rice, see the "Rice & Water Measurement Table" on page **8**.
4. Place the inner pot into the cooker then place the lid on securely.
5. Plug the power cord into an available 120V AC wall outlet. The ***Cook*** indicator light will flash, indicating ***Cook*** mode has been preselected.
6. Press ***Mode*** button; the ***Cook*** indicator light will remain on to indicate cooking has started.
7. When rice is ready, the cooker will automatically switch to ***Warm*** and the warm indicator light will illuminate.
8. For best results, stir the rice with the provided serving spatula to distribute any remaining moisture.
9. When finished serving, turn the cooker off by pressing (⏻) and unplug the power cord.

Caution:

The rice cooker will not switch to ***Warm*** mode until all liquid has evaporated. Follow your recipe carefully and do not leave the rice cooker unattended.

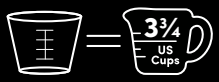
After cooking, the inner pot will be very hot. Be sure to use heat-resistant gloves or protective oven mitts to remove the inner pot from the cooker.

Note:

- Food should not be left in the cooker on ***Warm*** mode for more than 12 hours.
- To set the cooker in ***Warm*** mode, first initiate the ***Cook*** function, then press ***Mode*** button to lock it in ***Warm*** mode.
- For best results, we recommend rinsing rice and grains in a bowl of water before cooking. Avoid using a strainer or colander, which may not be as effective in removing excess starch and may affect the final texture.

Helpful Hints:

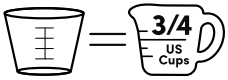
The provided 900mL rice measuring tumbler is equivalent to 5 conventional 180mL rice measuring cups, or 3¾ standard U.S. cups.



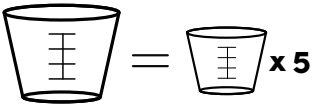
Rice & Water
Measurement Table

Uncooked Rice*	**Water:** *Using the Water Line (inside pot)*	**Water:** *Using the Small 180mL Measuring Cup**	**Approx. Cooked Rice Yield***	**Cooking Times**
15 Cups	**White Rice:** Line 15 **Brown Rice:** --	**White Rice:** 16½ Cups **Brown Rice:** 22½ Cups	30 Cups	**White Rice:** 25-31 Min. **Brown Rice:** 48-54 Min.
20 Cups	**White Rice:** Line 20 **Brown Rice:** --	**White Rice:** 22 Cups **Brown Rice:** 30 Cups	40 Cups	**White Rice:** 35-41 Min. **Brown Rice:** 54-60 Min.
25 Cups	**White Rice:** Line 25 **Brown Rice:** --	**White Rice:** 27½ Cups **Brown Rice:** --	50 Cups	**White Rice:** 45-51 Min. **Brown Rice:** --
30 Cups	**White Rice:** Line 30 **Brown Rice:** --	**White Rice:** 33 Cups **Brown Rice:** --	60 Cups	**White Rice:** 55-61 Min. **Brown Rice:** --

*Cups referenced are with the included small 180mL measuring cup
(1 Small 180mL Measuring Cup = ¾ U.S. Cup)



1 large 900mL measuring cup = 5 small 180mL measuring cups



Note:

- **Maximum Capacity: 30 rice measuring cups of uncooked rice (20 cups of brown rice) which yields 60 cups of cooked rice (40 cups of brown rice).**
- **Minimum Capacity: 15 cups of uncooked white or brown rice.**
- Rinse rice before cooking it to remove excess bran and starch. This will help reduce browning and sticking to the bottom of the pot.
- Cooking times are approximate. Altitude, humidity, and external temperature will affect cooking time.
- Brown rice takes longer to cook and requires more water than white rice due to the extra bran layers on the grains. **The water lines in the inner pot are meant for white rice only**. Please see the chart above for brown rice to water ratios.

Recipes

Garlic Rice

2 cups	garlic, minced
½ cup	vegetable oil
½ cup	butter (salted or unsalted), divided
25 cups*	white rice
27½ cups*	water
2 cups	fresh parsley, chopped
3 tbsp.	onion powder
3 tbsp.	salt

Place all of the ingredients into the inner pot then place the lid on securely. Turn the cooker on then press ***Mode*** to begin heating the mixture. Once the cycle is completed and the cooker automatically switches to ***Warm***, stir thoroughly to combine then serve.

SERVES 80-100

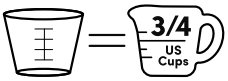
Fennel Rice

1 cup	extra virgin olive oil
2 cups	onion, chopped
1 cup	garlic cloves, minced
2 cups	fennel, trimmed, cored and minced
25 cups*	basmati rice
27½ cups*	water
3 tbsp.	salt

Place all of the ingredients into the inner pot then place the lid on securely. Turn the cooker on then press ***Mode*** to begin heating the mixture. Once the cycle is completed and the cooker automatically switches to ***Warm***, stir thoroughly to combine then serve.

SERVES 80-100

*Cups referenced are with the included small 180mL measuring cup
(1 Small 180mL Measuring Cup = ¾ U.S. Cup)



Notes

Limited Warranty

Aroma Housewares Company warrants its products against defects in material and workmanship for one year from the date the customer takes possession of the product in the United States. For in-store purchases, this is the purchase date. For online or delivery orders, this is the delivery date.

Within this warranty period, Aroma Housewares Company will repair or replace, at its discretion, defective parts at no charge. Proof of the date of purchase, such as the original dated sales receipt, will be required with any request for warranty repair or replacement. All liability is limited to the amount of the purchase price.

This warranty does not apply if the warranty period expired; the product has been modified by any unauthorized service center or personnel; the defect was subject to abuse, improper use not conforming to product manual instructions, or environmental conditions more severe than those specified in the manual and specification, neglect of the owner or improper installation; the defect was subject to Force Majeure such as flood, fire, lightning, earthquake, other natural calamities, war. The warranty excludes accessories and replacement parts. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as specified on the rating label (e.g., 120V ~ 60Hz).

Aroma sole obligation under the warranty shall be to replace the defective product with a working one or a similar model of equivalent value, if the same model is not available, in the occurrence of any failure or defect covered under the warranty during the warranty period. Refurbished items or items not purchased through an authorized retailer are not eligible for warranty claims. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser.

This warranty gives you specific legal rights, which may vary from state to state, and does not cover areas outside the United States.

Service & Support

In the event of a warranty claim, or if service is required for this product, please contact Aroma® customer service toll-free at:

1-800-276-6286 | **CustomerService@AromaCo.com**
M-F, 8:00am-4:00pm, Pacific Time

www.AromaCo.com

Aroma Housewares Company
6469 Flanders Drive, San Diego, CA 92121, U.S.A.

Note:

- Proof of purchase is required for all warranty claims.
- Failure to register your product will not diminish your warranty rights.
- Not satisfied with your Aroma® purchase? Our product experts can help! **Before returning, please contact Customer Service at 1-800-276-6286** for product support, helpful tips and more!



To Enhance and Enrich Lives.

www.AromaCo.com