



Dear Partner, Installer,

The APsystems Labor Cost Reimbursement Program for Warranty Service ("Labor Cost Reimbursement Program" or Truck Roll) is designed to help solar installation professionals ("Installers") who do not have a product purchase agreement (or similar agreement) with APsystems offset a portion of the service labor costs associated with replacing defective eligible products (defined below) that are covered by an existing, active APsystems Limited Warranty and are installed in a PV solar system in the USA. This Truck-roll policy will take effect on April 1, 2025.

Compensation - DS3 – QT2

- 1st micro: \$150
- 2nd micro: \$50
- 3rd micro: \$40
- 4th micro: \$30
- 5th micro: \$20
- 6th micro and above: no further compensation

Conditions

All amounts are expressed in USD and include any applicable taxes. To qualify for reimbursement under the Labor Cost Reimbursement Program, the following conditions must be met:

- The product in question is covered by an active APsystems Limited Warranty at the time the RMA is requested.
- APsystems has performed a remote diagnosis and issued an RMA to the installer prior to the warranty replacement of the product.
- The inverter installation date must be within 3 years of the claim date.
- The installer has correctly replaced and integrated the inverter on-site and updated the replacement in the EMA portal.
- The installer has submitted the reimbursement request within three months of the RMA issuance.

To successfully complete this truck-roll, the following steps must be followed:

- A case must be submitted to support.USA@apsystems.com for system diagnosis, always including the ECU number or the inverter UID.
- If this results in an RMA, replace the corresponding device on-site (keep the unit until the truck-roll process is fully completed, as the unit may be requested for testing).
- The truck-roll request must be sent to support.USA@apsystems.com with the subject: Truck- roll request.
- In the body of the email, the case number(s) and RMA date of approval must be included.
- Attach your correct itemized invoice (case number) according to the above compensation table.

If the submitted documentation is incomplete or does not comply with the requirements, APsystems reserves the right to consider the truck-roll invalid and, consequently, will not proceed with the payment of the truck-roll.

APsystems

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