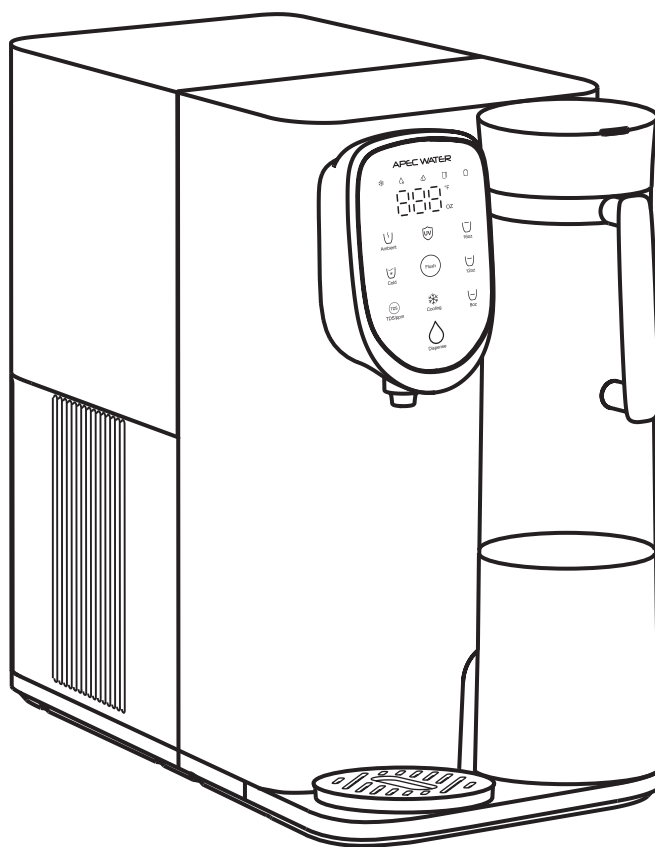


APEC WATER®

INSTALLATION & OPERATING MANUAL



ROCT-C1

COUNTERTOP

REVERSE OSMOSIS DISPENSER

Read the Operating Manual carefully before using the product.
Keep the Operating Manual properly for future reference.

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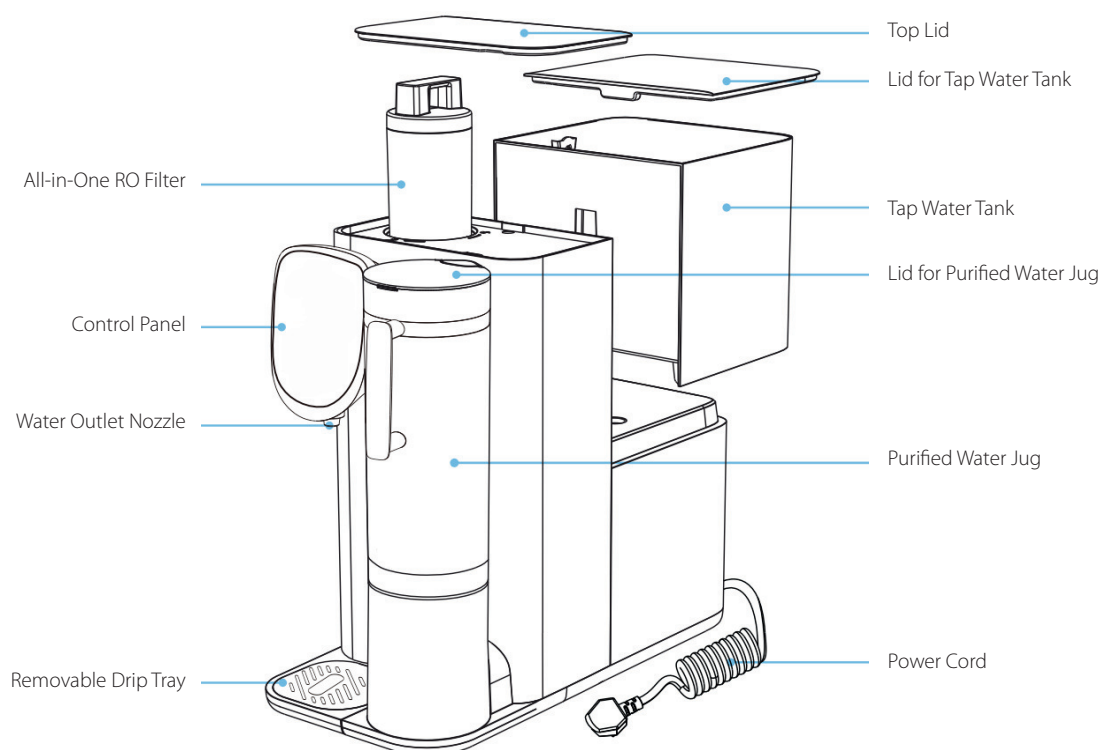
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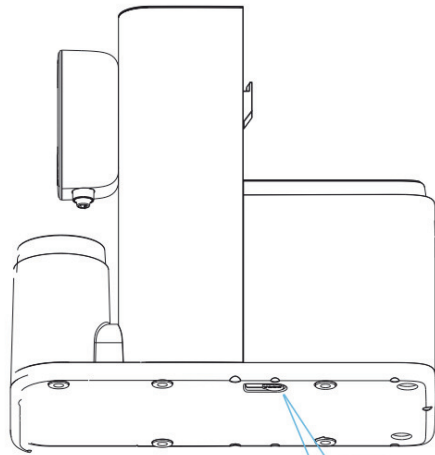
01 PRODUCT SPECIFICS

COUNTER TOP RO WATER DISPENSER

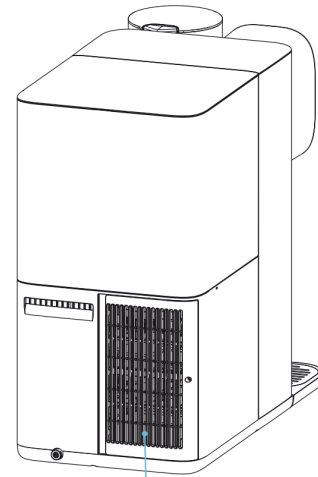
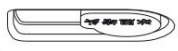
MODEL	ROCT-C1
Water Source	Municipal Tap Water
Feed Water Temperature	41–100°F
Cold Water Temperature	43°F
Pure Water Flow Rate	6.5 Ounce Per Minute
Capacity	75 Gallon Per Day
Rated Total Power	160W
Refrigeration Power	130W
Rated Voltage	120V~ /60Hz
Operating Environment Temp	39–104°F
Operating Enviroment Humidity	≤90%

02 PRODUCT OVERVIEW





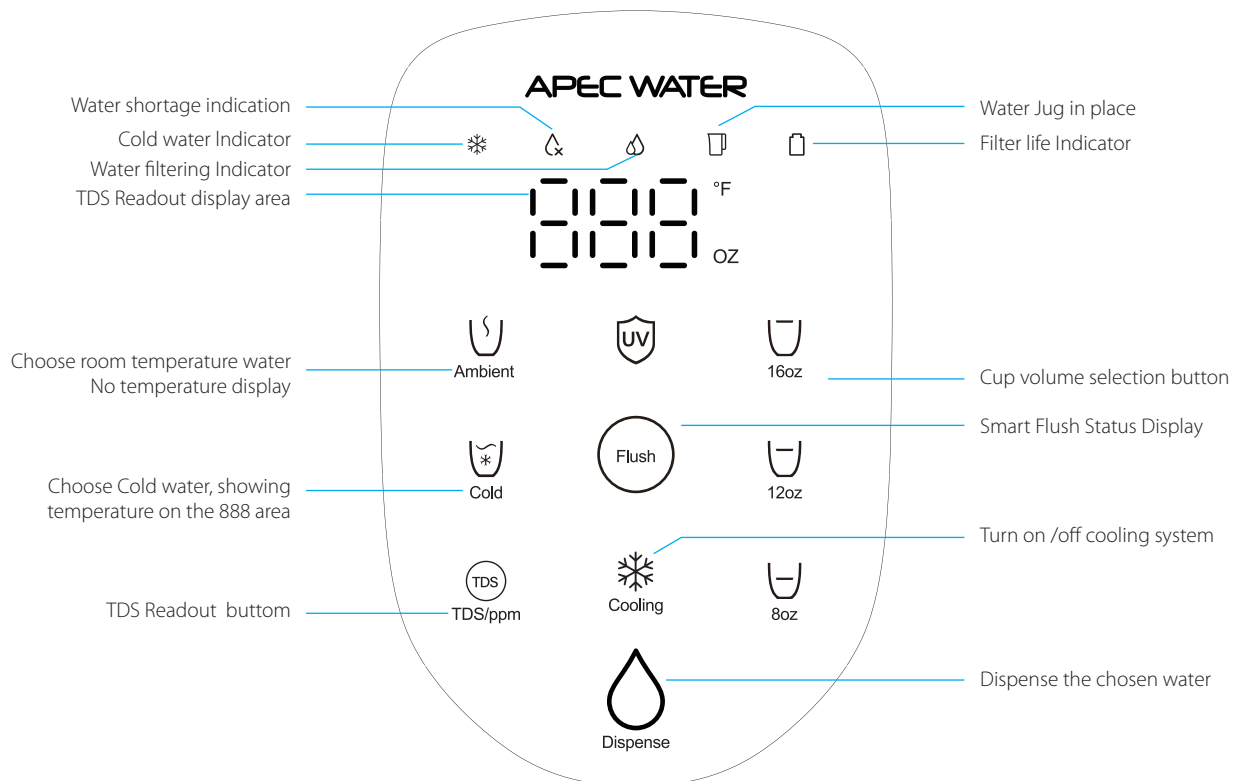
Cooling Tank Drain Plug



Removable Dust Filter

 Note: Do not open unless in a vacuum state.

CONTROL PANEL



 Note: The actual water temperature and volume can be influenced by local usage conditions and water quality.

EXPLANATION OF INDICATORS



Note: The indicator lights listed below are not operational controls but are primarily used to display the system status.

INDICATOR	ICON	FUNCTION	DISPLAY
UV Indicator		Indicates when the UV lamp is operational	Displays white when UV is active
Filter Life Indicator		Indicates the lifespan of the filter	Displays red
Water Purifying Status Indicator		Indicates the water filtering status. When the system detect low water level in the jug, it will automatically start filtering to refill the jug	Steady - Indicates that the system is purifying water. Flashing - Indicates that there is not enough pure water in the Jug. The system automatically starts filtering water to refill the jug. Off - When the pitcher is refilled, the indicator light goes out.
Water Replacement Indicator		Indicates the low water level in the tap water tank, and need to refill the tank	Flashing light is for low water level in tap water tank. Steady when high-quality water is required, need to empty tap water tank and refill
Purified Water Jug Indicator		Indicates whether the purified water jug is properly positioned	Flashes if the jug is not in place; steady when jug is correctly positioned
Water Temperature Unit Symbol		Displays the unit of water temperature, shown concurrently with the temperature value	Synchronizes with temperature display
Water Volume Unit Symbol		Displays the unit of water volume, shown concurrently with the volume value	Synchronizes with volume display
Water Temperature & Volume Display		Displays numerical values for chilled water temperature and volume	with units shown concurrently

EXPLANATION OF FUNCTION BUTTONS

BUTTON/DISPLAY	ICON	DESCRIPTION AND NOTES
Water Dispensing Button		Tap to dispense water. If dispensing is not possible, you'll hear 2 beeps and the button will blink 3 times. The button glows half-bright when inactive and fully bright during dispensing. Features a breathing light in standby mode.
Ambient Button		Tap to choose the room temperature water setting. Temperature is about 113°F. No temperature will be displayed.
Cold Water Button		Tap to activate the cold water setting. Temperature is roughly 41°F 43°F..
TDS Readout		Tap to activate the TDS/ppm to show the TDS value of purified water
16Oz Preset Volume. Button		Tap to select a 16Oz water volume.
12Oz Preset Volume. Button		Tap to select a 12Oz water volume.
8Oz Preset Volume. Button		Tap to choose a 8Oz water volume.
Auto Flush		Blinking indicates a need to manually activate filter cleaning. Fully illuminated during active cleaning. Half-bright signals normal operation with no cleaning activated.
Turn on/off cooling function		Solid light: the cooling function is on; No light: the cooling function is off. To turn it on by long pressing for 3-second

EXPLANATION OF INDICATORS

FUNCTION NAME	BUTTON OPERATION (HOLD FOR 3 SECONDS)	ICON	FUNCTION DESCRIPTION (COMBINATION KEY OPERATION SOUNDS 3 BEEPS)
Reset Filter Life	Cooling Water Button + 8Oz Water Volume Button	 +  Cooling 8OZ	Resets the filter life counter.
One-Touch Drain	Cold Water Button + 12Oz Water Volume Button	 +  Cold 12OZ	Drains the purified water tank, removing room temperature water.
System Reset	TDS Button + 8Oz Water Volume Button	 +  TDS/ppm 8OZ	Full screen flashes for 1 second; initializes the machine, restoring factory settings or default values.

03 IMPORTANT NOTES

This manual contains essential safety information outlining the associated risks, potential hazards, and possible accidents that may occur. For correct usage of this machine, users must strictly adhere to the following guidelines:

- Power Supply: Use only a power source of 120V/60Hz
- Water Source: This machine must only use tap water from the municipal supply.
- Water Temperature: Operate the machine within a water temperature range of 41°F-100°F
- Power Cord Safety: Do not use this product if the power cord, plug, or socket is damaged or loose. Clean the power plug or contact parts if dusty or wet and avoid touching the power cord plug with wet hands to prevent electric shock.
- Machine Placement: Do not immerse the machine in liquid. Keep the machine out of the reach of children and pets, and avoid placing it near heating devices, in high-temperature areas, or where flammable gases may be present. Install the machine away from direct sunlight and humid environments, on a stable, flat, and level surface.
- Initial Use and Maintenance: Flush the system by filling and emptying the water tank five times, followed by dispensing 16 Oz of cold water three times before normal use. This process ensures the provision of fresh and healthy drinking water.
- Water Replacement: Always empty the water tank before refilling and avoid adding water directly to residual water in the tank.
- Usage of Components: Only use the brand's recommended components for maintenance, filter

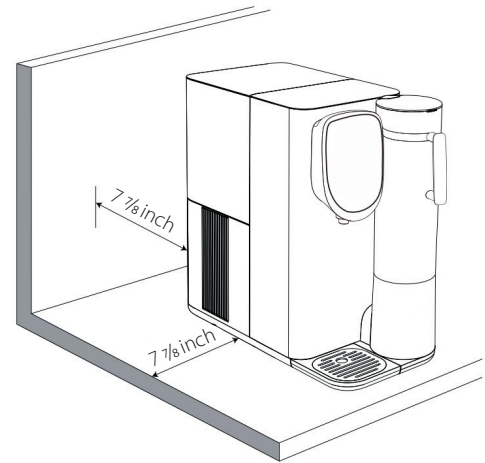
replacement, and repairs to avoid any quality issues or decreased performance, which are not covered under the warranty if non-recommended parts are used.

- Cleaning: Avoid using cleaning agents, diluents, or alcohol on the product. Instead, use a soft, dry cloth for cleaning.
- Handling: When moving the machine, hold it from the bottom to prevent any damage from accidental drops.
- Ventilation: Ensure that the side and rear air vents are not blocked or obstructed.
- Liability: The company will not be held responsible for any consequences resulting from non-compliance with these instructions.

04 FIRST-TIME USE GUIDE

INSTALLATION CLEARANCE ☒STEP 1

- Placement of Device: Position the device on a cool, well-ventilated, and stable surface, ensuring it is located away from any sources of heat.
- Clearance for Ventilation: Maintain a clearance of at least 7 7/8 inch at the back and left side of the product. This space is essential for proper heat dissipation, which is crucial for maintaining cooling efficiency and extending the lifespan of the device.

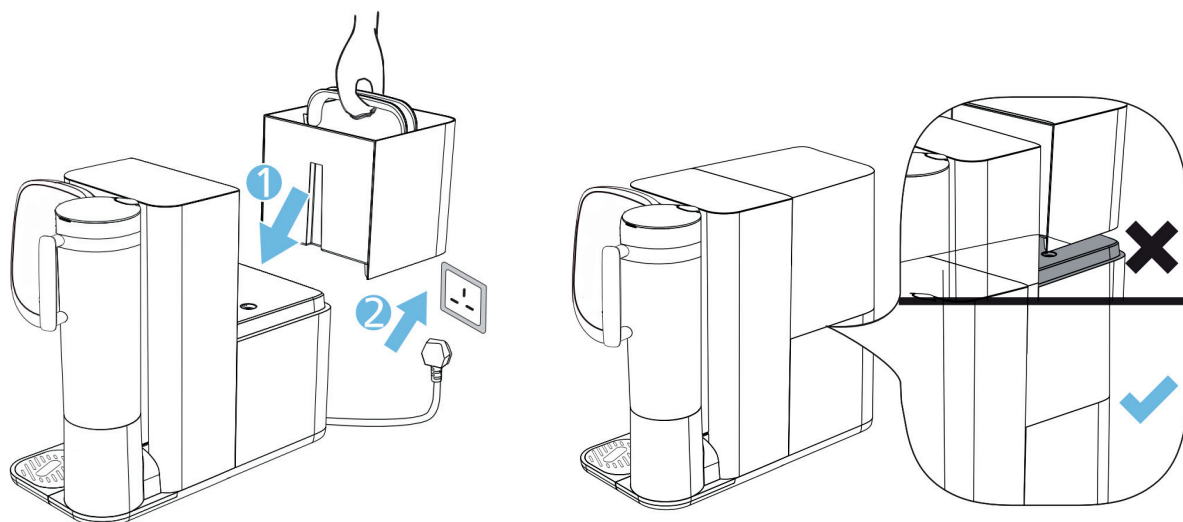


INITIAL FLUSHING AND FILTER REPLACEMENT FLUSHING ☒STEP 2

The flushing process is essential to prepare the device for use and should also be conducted after replacing any filters. Please allow sufficient time for this process to ensure optimal performance and cleanliness of the system.

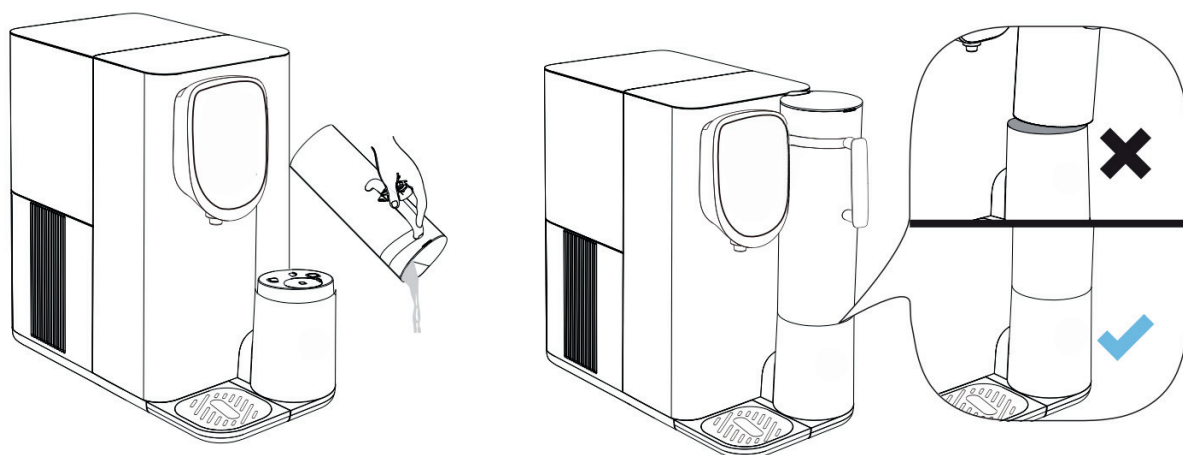
- Cleaning and Refilling the Tap Water Tank Cleaning: Thoroughly clean the tap water tank. Refilling: Fill the tank with tap water up to the 'Max' line.
- Reinstallation: Place the cleaned and filled tank back into the machine.
- Power Connection: Ensure that both the power supply and socket are dry and undamaged before connecting the machine to power
Installing the Purified Water Jug

**Ensure that the tap water tank is fully aligned with the back panel. Incorrect alignment may lead to abnormal water production or potential water leakage.*



- Installation: Position the purified water jug correctly. The [] icon will light up continuously.
- Initial Purification: Wait approximately 10 minutes until the [] icon turns off. Then, remove the purified water jug and discard the water.
- Repeat Process: Repeat the above steps with five more fills of water from the tap water tank to ensure thorough purification.

** Ensure that the purified **water jug is fully aligned with the base**. Incorrect placement may lead to abnormal water production or leakage from the jug.*

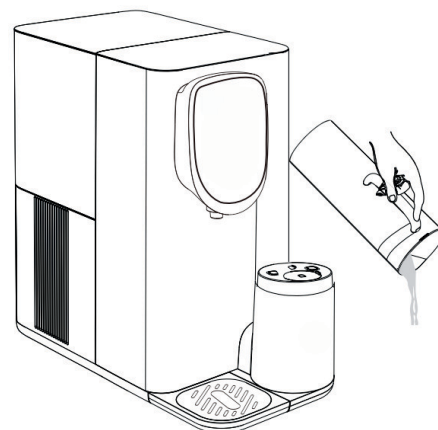
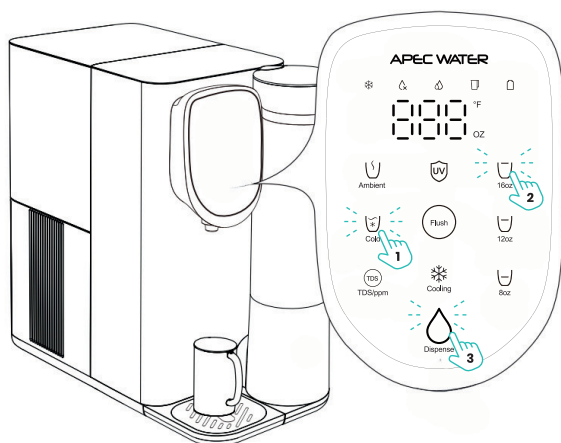


** During initial use or after replacing a new filter, **the presence of bubbling or white powder in the tap water tank is normal** . Bubbling indicates normal air venting from the filter, and the white powder consists of densely formed air bubbles caused by air dissolved in the water. This will significantly decrease after multiple draining cycles. Please use it with confidence.*

** When the water change indicator flashes during the repeated water production process, please empty the water in the tap water tank, refill it with water to complete the machine cleaning and draining process. **Do not add water directly to the tap water tank without first emptying the remaining water.***

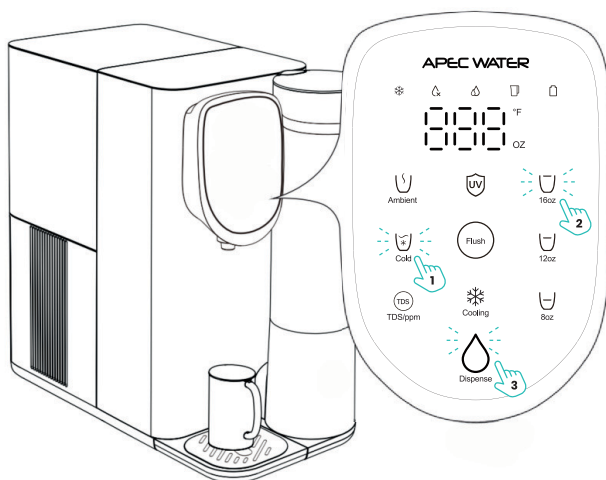
After completing the flushing process and emptying five batches of water from the tap water tank, refill it with tap water and wait for the water production to finish. Place a container under the water outlet,

select the [] icon and the [] icon, and then press the [] icon. Repeat this step 3 times to finalize the initial flushing



COOLING TANK FLUSHING

After Initial Flushing/Filter Replacement Flushing: Following the previously mentioned steps, ensure the water level in the tap water tank reaches the Max line. Wait for the water production indicator to turn off. Fill the purified water jug with water, press the [] icon to activate the cooling function, select the [] icon, and then press the [] icon to flush all water from the cold water tank 3 times.



* UV Activation and Operation:

Regardless of whether the cooling function is activated, the UV system will automatically turn on when the chilling chamber reaches the high water level. Once UV activation conditions are met, the system will initiate a sterilization cycle for one hour, followed by subsequent 7-minute sterilization sessions every hour to maintain cleanliness and safety.

05 DAILY OPERATION GUIDE

COOLING FUNCTION

Upon first powering up, restoring factory settings, or by default, **the cooling function is enabled** without power-off memory. To disable the cooling function: at any time, under any condition, hold the cold water button for 3 seconds. To activate the cooling function: either power on the machine or hold the cold water button for another 3 seconds. The cooling element operates whenever the cooling function is active (except during cooling alarms or when the purified water jug is empty).

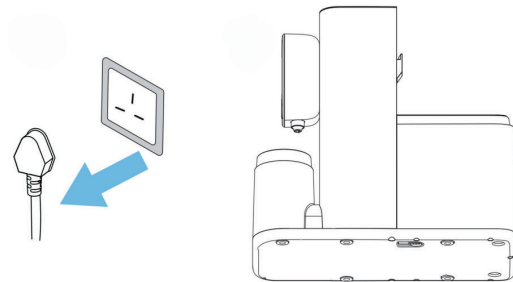
** The cooling preparation time for the system is approximately 45 minutes. This estimate is based on conditions where the ambient and reservoir water temperatures are both at 77°F, and the cooling function brings the water within a temperature range of 43-50°F with the chilling chamber fully filled*



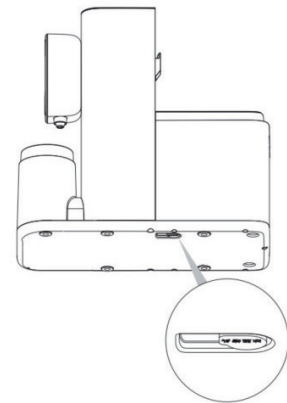
COOLING TANK FLUSHING

** After turning off the cooling function, it is recommended to manually drain the water from the cooling tank using the steps outlined below. This helps prevent residual water from affecting the water quality.*

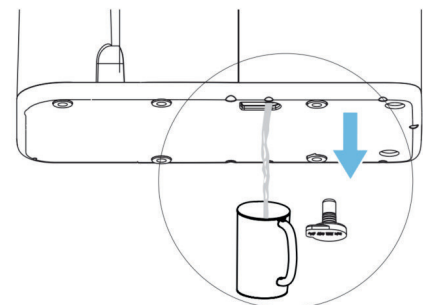
- Unplug the power and remove the tap water tank and purified water jug to facilitate easy movement of the machine.



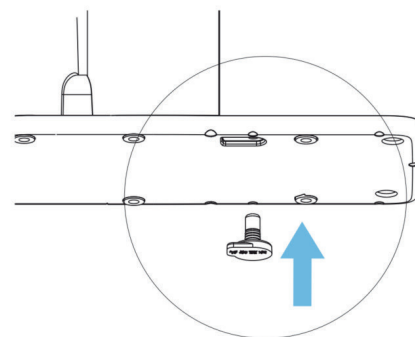
- Relocation for Draining: Move the machine to a location suitable for draining. Locate the blue cooling tank plug at the bottom of the machine.



- Draining Process: Position a container with a capacity of approximately 1 liter directly beneath the plug. Remove the cooling tank plug, allowing the water inside to flow out.



- Reassembly: Once all the water has drained, ensure to reinsert the cooling tank plug securely to prevent any leakage when the machine is next powered on and the cooling function is activated. Replace the tap water tank and purified water jug.



WATER DISPENSING INSTRUCTIONS

- Selecting Temperature and Volume: Choose the desired water temperature and volume as needed. The display screen will show your current selections. Press the "Dispensing" icon button to begin dispensing water at the selected temperature and volume.
- Stopping Water Flow: You can stop the water flow at any time during dispensing by pressing any button. For continuous flow, press and hold the dispensing button for 3 seconds.

** Low Water Indicator: If the water purification indicator light is flashing, it indicates that the purified water jug is low on water.*

WATER TEMPERATURE ADJUSTMENT

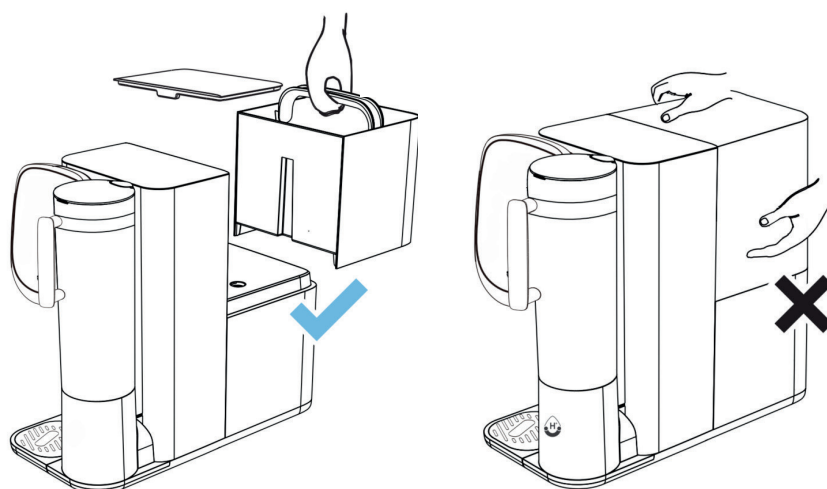
Default Water Temperatures (two preset water temperature options): Ice Water/Room Temperature

* Temperature Display: The cold water setting does not allow for temperature adjustment. Upon selecting the cold water option, the display screen will indicate the current temperature of the cold water. To toggle the cooling function on or off, press and hold the "cold" icon button. The ice water temperature option is available only when the cold water function is active, as indicated by a half-lit white light on the display.

WATER VOLUME ADJUSTMENT

Default Water Volumes: The machine offers three preset water volume options: 8Oz, 12Oz, and 16Oz

WATER TANK REFILL



- The machine uses both steady and flashing lights with Water Replacement Indicator [] to indicate when it's time to replace the water under several conditions:
- Low Water Level: A flashing white light from the tap water tank signals the need to replace the water.
- Improper Tank Cover Installation: If the tap water tank cover is not properly secured, a flashing white light will alert you to correct it.
- Poor Water Quality: A steady white light indicates that the entire water in the tap water tank should be replaced due to poor quality.
- Mandatory Replacement Reminder: A flashing red light signals that it is necessary to replace the entire water in the tank.

**To maintain drinking water quality and ensure the machine functions properly, completely empty the remaining water in the tap water tank before refilling it, following a replacement prompt. Never add new water directly on top of the remaining water.*

**It is strictly prohibited to pour unknown liquids, water from unverified sources, or any foreign substances into the tap water tank.*

PURIFIED WATER JUG

- Purified Water Jug Misplacement: If the purified water jug is not in place or incorrectly positioned, the indicator light for the purified water jug will flash to alert you.
- Correct Placement: When the purified water jug is properly placed, the indicator light will remain steady, indicating correct installation.

**If the indicator light for the purified water jug  is flashing, the machine will not produce water. Please ensure that the purified water jug is correctly placed and properly positioned.*

**It is strictly prohibited to pour any liquids, foreign substances, or water sources into the purified water jug other than room temperature purified water.*

06 CLEANING AND MAINTENANCE

FLUSH FUNCTION AUTO CLEAN

- Indicator Status: The Flush icon normally displays in a semi-bright state.
- Activation: When the Smart Flush icon starts flashing, it indicates that the machine requires a smart flush. Press and hold the icon for 3 seconds to initiate the Smart Flush function.
- Flush Duration: The total flush process lasts for 3 minutes. During this time, a short press of the icon will pause the Smart Flush, and another press will resume it. To completely stop the flush, press and hold the icon for 3 seconds. If no buttons are pressed for 3 continuous seconds, the Smart Flush will automatically complete.

**Preparation: Before starting the Flush, please empty the water tank and refill it with tap water.*

** Post-Flush Care: To ensure optimal filter performance and water quality, follow the water replacement indicator to replace the entire box of source water after completing the Smart Flush.*

CLEANING THE WATER JUG

- If you notice impurities at the bottom of the purified water jug, it should be rinsed with water. For cleaning, please use a soft sponge brush to avoid damaging the jug.

CLEANING THE WATER TANK

- Routine Cleaning: If sediment accumulates at the bottom of the tap water tank, rinse it with water. For more thorough cleaning, especially when sediment cannot be easily removed, use a cleaning brush. It is advisable to clean the tap water tank with a brush at least once a week.
- Regular Descaling: To prevent severe scaling, descaling of the tap water tank is recommended every three months.
- Descaling Procedure: Fill the tap water tank halfway with water and add 30 grams of citric acid. Stir until the citric acid is fully dissolved. Allow the solution to soak for at least two hours. Afterwards, discard the solution and rinse the tank thoroughly before returning it to normal use.

** If the machine will not be used for more than five days, please empty both the tap water tank and the hydrogen-rich water pitcher in advance. Upon resuming use, follow the "Initial Flushing/Filter Replacement Flushing" method to clean and drain the system properly.*

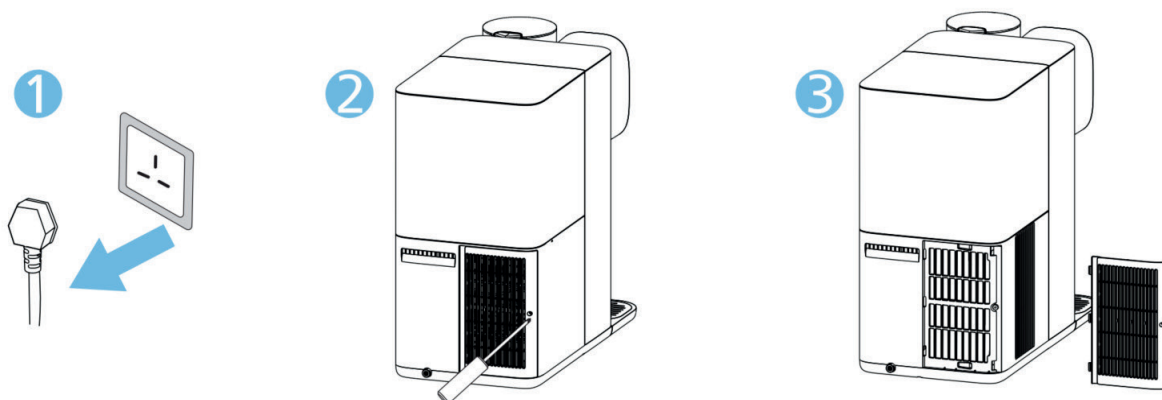
** Citric acid and cleaning brushes are not included with the machine and must be purchased separately. Note that the use of citric acid is prohibited in the hydrogen-rich water pitcher to prevent damage.*

** Do not use alcohol or other organic solvents to clean the tap water tank and hydrogen-rich water pitcher. These substances can damage the surface of the tanks and lead to water leakage.*

CLEANING THE REMOVABLE DUST FILTER

It is advisable to clean the product regularly if you notice an increase in cooling time or noise, or if it has been in use for more than six months.

- Power Disconnection: First, disconnect the power supply to ensure safety.
- Accessing the Dust Filter & Cleaning the Filter: Using a screwdriver, remove the screws from the back of the product as indicated in the diagram. Take out the dust filter and clean it with water. Allow it to dry completely.
- Reinstallation: Once dry, reinstall the dust filter and secure it back in place with the screws.



07 FILTER REPLACEMENT

It is crucial to replace the filter based on the filter lifespan indicator or within the recommended replacement period.

Replacement Filter:

- Name: APEC All-in-One Counter Top RO Replacement Filter
- Model Number: FI-ROCTC1
- Recommended Replacement Interval: Every 6-12 months

Filter Life Display:

- Light Off: The filter lifespan is normal.
- Red Light: The filter lifespan is nearing expiration.
- Flashing Red Light: The filter lifespan has expired and needs immediate replacement.

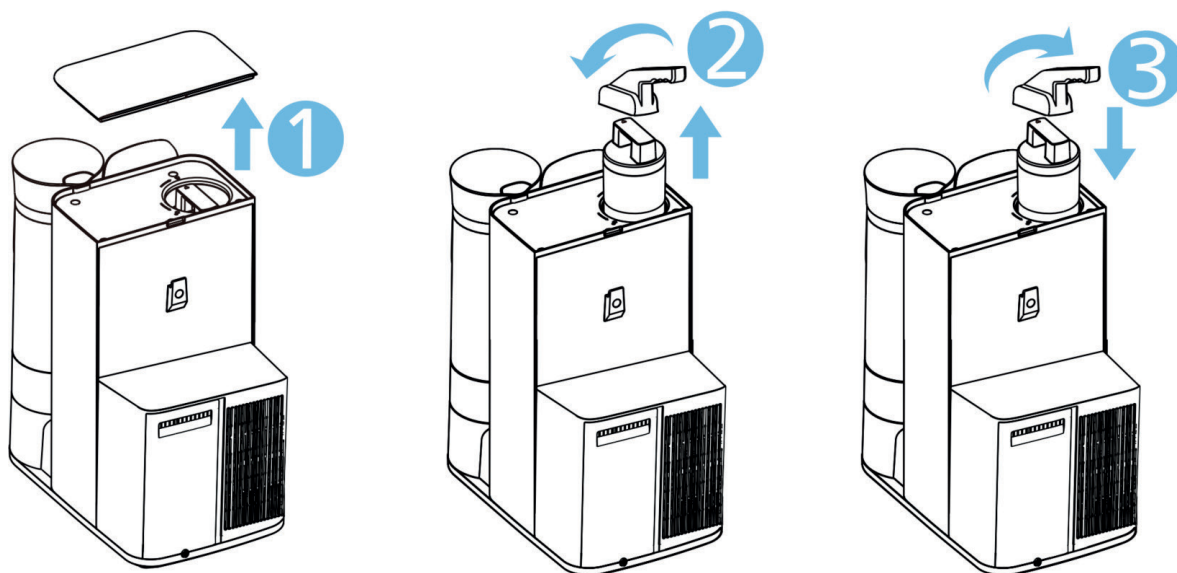


Note:

- *Use Genuine Filters: Only use genuine APEC Composite RO Reverse Osmosis filters to ensure optimal system performance.*
- *Variable Lifespan: Filter lifespan varies with water usage and quality. Regularly check and replace as needed.*

FILTER REPLACEMENT STEPS

- Power Off & Access: Disconnect the power and remove the water tank. Open the top cover.
- Remove Old Filter: Rotate the old filter counterclockwise to the unlock position [] and pull it out. Use the provided filter wrench if needed.
- Install New Filter: Place the new filter in the compartment and rotate it clockwise until it locks. Replace the top cover and reinsert the water tank.
- Reset Filter Indicator: Reconnect the power and simultaneously press and hold the "Cooling Water Button + 8 Oz Water Volume Button" for 3 seconds to reset the filter lifespan. Listen for two beeps indicating a successful reset.
- Flush System: After installing the new filter, use the "Initial flushing/Filter replacement flushing" method to clean and prime the system.



08 TROUBLESHOOTING

ISSUE	POSSIBLE CAUSES	RECOMMENDED ACTIONS
E6 Fault: Purification Problem	Filter improperly installed or clogged	Check installation; replace filter if clogged
EOb Fault: Ice Water Issue	Over 4 hours continuous refrigeration without use	Power off for 1-2 minutes, then reconnect
EOL Fault: No Ice Water	Cold tank temperature probe alarm	Power off for 1-2 minutes, then reconnect
EU Fault: Communication Error	Communication signal abnormality from control board	Power off for 1-2 minutes, then reconnect
Water Not Dispensing	Low water in pitcher or improper tank installation	Wait if the indicator is flashing; ensure tank is correctly installed
Water Leakage	Overflow or blockage at tank's seal	Empty drip tray; clear any blockages from the seal
Drinking Water Taste Issues	Inadequate initial flush or overdue filter replacement	Follow instructions for flushing or replacing the filter
Electrical Faults	Poor grounding or damaged power cable	Ensure usage of a grounded outlet; replace cable if needed
Buttons/Display Unresponsive	System malfunction or hardware damage	Power off for 1-2 minutes and then reconnect
Issues with Dispensing Ice Water	Cooling function inactive or chilling chamber needs replenishment	Activate cooling function; wait for internal chilling chamber to refill

09 LIMITED PRODUCT WARRANTY

Scope

APEC takes pride in selling a superb line of products, including this countertop reverse osmosis system ("Product"). As such, APEC expressly warrants to the original purchaser that, for a period of one (1) year from the date of purchase, the Product will be reasonably free of defects in materials and workmanship. Within that one (1) year period from the original purchase, APEC will, at its option, repair or replace the Product without charge, or refund the cost of the Product, if the Product fails or does not perform as warranted solely due to a manufacturing defect within the warranty period, subject to the limitations and exclusions set forth in this Limited Product Warranty. This Limited Product Warranty only applies when the Product is used, stored, handled, fabricated and/or installed in the manner recommended by APEC in the Installation Instruction & Owner's Manual ("Manual").

Repair or Replacement

Repair or replacement during this one (1) year warranty shall include reasonable labor charges necessary to repair or replace the defective Product, but shall not include freight charges or any other local labor charges from third parties other than APEC, unless APEC expressly approves such charges in writing. During the entire one (1) year warranty, APEC's obligation to repair or replace shall further be limited to repair or replacement with the styles, models, products, colors, etc. of the Product that are available at the time of the repair or replacement, and shall be limited to the repair or replacement of only the specific Product that fails due to a manufacturing defect. Any repaired or replaced product shall also remain subject to the original one (1) year warranty from the date of the original purchase, and any repair or replacement shall not extend the original warranty period in any manner or start a new warranty period.

Conditions of Validity of this Limited Product Warranty

Even though the Product has extremely high endurance for operating conditions such as pH, maximum TDS, temperature, etc.

THIS LIMITED PRODUCT WARRANTY SHALL ONLY BE VALID IF:

1. The replaceable filters and membrane are changed and maintained on a regular basis as directed in the Manual. Moreover, depending on local water input water quality, regular maintenance may need to be increased.
2. The Product is operated within the confines of the following standard operating conditions:

	pH Range	Max. TDS	Water Temperature
Standard System	6.5-8.5	500 ppm	41°-100°F

Any information or suggestion by APEC with respect to the Product concerning applications, specifications or compliance with codes and standards is provided solely for your convenient reference and is made without any representation as to accuracy or suitability. You must verify and test the suitability of any information with respect to the Product for your specific application.

Non-Covered Defects

THIS LIMITED PRODUCT WARRANTY DOES NOT COVER DEFECTS CAUSED BY:

1. Improper storage, installation, maintenance, handling, use and/or alterations of the Product, including, but not limited to, non-compliance with the installation, maintenance and standard operation conditions stated in the Manual and this Limited Product Warranty.
2. Unreasonable use, unintended use, or misuse of the Product for something other than its intended purpose as a reverse osmosis system.
3. Use of replacement parts, filters, membranes or other accessories that are not sold or manufactured by APEC for use with this particular Product.

4. Damage not resulting from manufacturing defects that occur while the Product is in the original purchaser's possession.
5. Installation of the Product with known or visible manufacturing defects at the time of installation.
6. Damage caused by freezing, flood, fire or Act of God.

CONDITIONS THAT RENDER THIS LIMITED PRODUCT WARRANTY VOID

THIS LIMITED PRODUCT WARRANTY DOES NOT COVER DEFECTS CAUSED BY:

1. The Product is not operated in compliance with normal municipal water conditions for which the particular model of this Product is intended.
2. The person seeking to invoke the warranty is not the original purchaser. That is, this Limited Product Warranty only extends to original purchasers.
3. The product is purchased used. That is, this Limited Product Warranty only covers new products.
4. The Product is purchased from someone other than APEC or one of APEC's authorized dealers. This is because, unless the Product was sold by APEC or one of its authorized dealers, APEC cannot verify or guarantee the integrity or authenticity of the Product.

General Conditions

The warranties set forth herein are the only warranties made by APEC in connection with the product. APEC cannot and does not make any implied or express warranties with respect to the product, and disclaims all other warranties, including, but not limited to, any warranty of merchantability or fitness for a particular purpose. Products sold by APEC are sold only to the specifications specifically set forth by APEC in writing. Other than the limited product warranty set forth herein, APEC makes no other warranties, express or implied. APEC's sole obligation under this warranty shall be repair or replacement of a non-conforming product or parts of the product, or at the option of APEC, return of the product and a refund of the purchase price. Buyer assumes all risk whatsoever as to the result of the use of the product purchased, whether used singularly or in combination with any other products or substances.

No claim by the buyer/owner of any kind, including claims for indemnification, shall be greater in amount than the purchase price of the products in respect to which damages are claimed. In no event shall APEC be liable to buyer/owner in tort, contract or otherwise, for any special, indirect, incidental, consequential, reliance, statutory, special, punitive or exemplary damages, including, but not limited to, lost profits, loss of use, loss of time, inconvenience, damage to good will or reputation, or loss of data, even if advised of the possibility of such damages or such damages could have been reasonably foreseen, in connection with, arising out of, or as a result of, the sale, delivery, servicing, use or loss of use of the products sold hereunder, or for any liability of buyer to any third party with respect thereto.

Obtaining Warranty Coverage or General Inquiries

If coverage is available, you may obtain coverage under this Limited Product Warranty by providing APEC with proof of original purchase, and that you are the original purchaser. For service under this Limited Product Warranty, you must notify APEC by phone at 1-800-880-4808 or by email at techsupport@freedinkingwater.com. In making the claim, please provide your name, address, phone number, a description of the product involved, and an explanation of the defect.

California Proposition 65 Warning



WARNING:

This product contains chemicals known to the State of California to cause cancer or birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

APEC WATER®

www.FreeDrinkingWater.com

California, USA

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