

This article mainly introduces the compatibility rules for pairing POE cameras with recorders and common usage methods.

1.Compatibility rules

Below are the compatible conditions between the POE cameras and NVR/DVR systems. Please kindly check.

- 1.The resolution of the NVR/DVR is higher than or equal to the resolution of the camera.
- 2.The video compression format of the camera and NVR/DVR should match.
- 3.If your system is from a different brand, kindly note that the NVR/DVR and the camera must support the same onvif protocol.

Note:

If both the camera and the DVR/NVR are from ANNKE, the camera and DVR/NVR will be compatible if they meet the first and second rules. If the DVR/NVR is from another brand, the camera and DVR/NVR must meet all three rules to be compatible.

To check the compatibility issue further, you could also share the detailed model information or relevant product link of your third-party/current system.

You can find the model number on the backside of the system, here is an image for your reference.



2. POE Camera Standalone Usage

If you want to use this camera as a standalone camera, here are some instructions that may help you. Please kindly check.

Please refer to the article below to view the camera via the PC web browser.

<https://help.annke.com/hc/en-us/articles/900003867006->

--How to Access the Web interface of ANNKE PoE Cameras via Browser? (Without NVR)

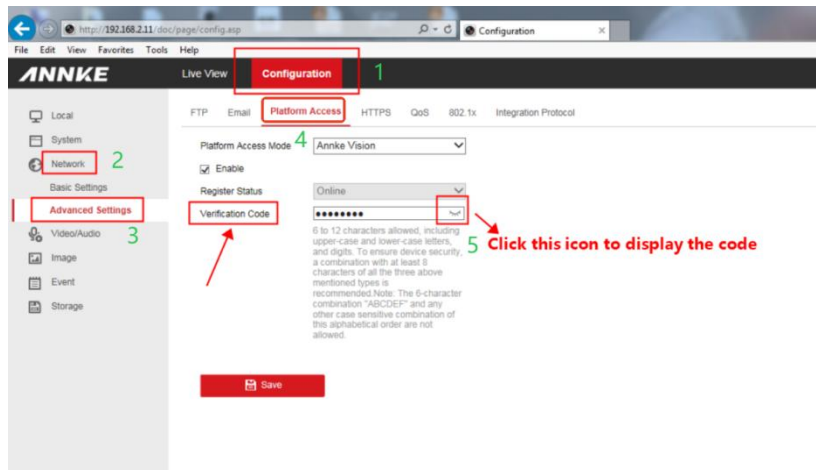
Please refer to the below to add the camera to the ANNKE Vision app.

<https://help.annke.com/hc/en-us/articles/900000598586->

--How to Connect IP Cameras Alone with ANNKE VISION Phone App (without Using NVR)?

If the ANNKE Vision app requires the Verification Code/Encryption Password while adding the camera, we can find it via the PC web browser.

Please go to Configurations→Network→Advanced Settings→Platform Access. Here is an image for your reference.



Below are the articles for your reference to set up the recording plan for the camera.

(Kindly note that we can only set up one recording plan at a time)

<https://help.annke.com/hc/en-us/articles/4406167784601->

--How to Set up 24-Hour Continuous Recording for The Standalone POE Camera on The Web Browser? (Without NVR)

<https://help.annke.com/hc/en-us/articles/4404884544793->

--How to Set up Motion Detection Recording for POE Camera on The Web Browser? (Without NVR)

If you want to receive the push notifications from the camera on the phone, please refer to the below to set it up.

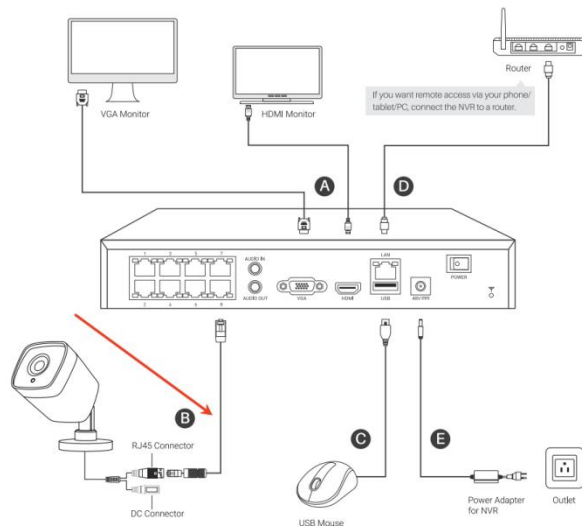
<https://help.annke.com/hc/en-us/articles/4413118333849->

--How to Set Up Push Function of Motion Detection for ANNKE PoE cameras?

(Without NVR)

3.For use with Compatible Annke NVR

Please refer to the image below to connect the camera to the NVR system.



If the camera does not display the image after that, here is an article for your reference to manually add the camera to the NVR system. Please kindly check.

<https://help.annke.com/hc/en-us/articles/32777453833753->

--How to add IP camera with RTSP protocol to NVR?

4.For use with Compatible Annke DVR

Here is article for your reference to connect our POE camera to the DVR system.

Please kindly check.

<https://help.annke.com/hc/en-us/articles/5924770611097->

--How to Connect IP Camera to DVR?(S500)

The monitor' s interface might be different, please just refer to the steps.

5.For use with a different brand Compatible DVR/NVR

Here is an article for your reference to connect our POE cameras to the third-party system. Please kindly check.

<https://help.annke.com/hc/en-us/articles/900000598226->

--How to connect ANNKE IP Camera to Different Brands of DVR/NVR System via Onvif Protocol?