

# Network Turret Camera

## Quick Start Guide

### About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website

Please use this user manual under the guidance of professionals.

### Legal Disclaimer

REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. OUR COMPANY SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, OUR COMPANY WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

SURVEILLANCE LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS THE APPLICABLE LAW. OUR COMPANY SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES. IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATER PREVAILS.

### Regulatory Information

#### FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**FCC compliance:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **FCC Conditions**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

## EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info)



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: [www.recyclethis.info](http://www.recyclethis.info)

## Industry Canada ICE-S003 Compliance

This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.

## Safety Instruction



These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.

The precaution measure is divided into “Warnings” and “Cautions”

**Warnings** Serious injury or death may occur if any of the warnings are neglected.

**Cautions:** Injury or equipment damage may occur if any of the cautions are neglected.

|                                                                                   |                                                                                          |
|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|
|  |         |
| <b>Warnings</b> Follow these safeguards to prevent serious injury or death.       | <b>Cautions</b> Follow these precautions to prevent potential injury or material damage. |



### Warnings

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region. Please refer to technical specifications for detailed information.
- Input voltage should meet both the SELV (Safety Extra Low Voltage) and the Limited Power Source with 12 VDC according to the IEC60950-1 standard. Please refer to technical specifications for detailed information.

- Do not connect several devices to one power adapter as adapter overload may cause over-heating or a fire hazard.
- Please make sure that the plug is firmly connected to the power socket. When the product is mounted on wall or ceiling, the device shall be firmly fixed.
- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.



### Cautions

- Make sure the power supply voltage is correct before using the camera.
- Do not drop the camera or subject it to physical shock.
- Do not touch sensor modules with fingers. If cleaning is necessary, use clean cloth with a bit of ethanol and wipe it gently. If the camera will not be used for an extended period, please replace the lens cap to protect the sensor from dirt.
- Do not aim the camera at the sun or extra bright places. Blooming or smearing may occur otherwise (which is not a malfunction), and affect the endurance of sensor at the same time.
- The sensor may be burned out by a laser beam, so when any laser equipment is in using, make sure that the surface of sensor will not be exposed to the laser beam.
- Do not place the camera in extremely hot, cold (the operating temperature shall be -30°C ~ +60°C, or -40°C ~ +60°C if the

camera model has an “H” in its suffix), dusty or damp locations, and do not expose it to high electromagnetic radiation.

- To avoid heat accumulation, good ventilation is required for operating environment.
- Keep the camera away from liquid while in use.
- While in delivery, the camera shall be packed in its original packing, or packing of the same texture.
- Regular part replacement: a few parts (e.g. electrolytic capacitor) of the equipment shall be replaced regularly according to their average enduring time. The average time varies because of differences between operating environment and using history, so regular checking is recommended for all the users. Please contact with your dealer for more details.
- Improper use or replacement of the battery may result in hazard of explosion. Replace with the same or equivalent type only. Dispose of used batteries according to the instructions provided by the battery manufacturer.
- If the product does not work properly, please contact your dealer or the nearest service center. Never attempt to disassemble the camera yourself. (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)

## Table of Contents

|                                                       |           |
|-------------------------------------------------------|-----------|
| <b>1 Appearance Description.....</b>                  | <b>8</b>  |
| <b>2 Installation.....</b>                            | <b>10</b> |
| <b>3 Setting the Network Camera over the LAN.....</b> | <b>19</b> |
| 3.1 Wiring .....                                      | 19        |
| 3.2 Activating the Camera .....                       | 20        |
| 3.2.1 Activation via Web Browser .....                | 20        |
| 3.2.2 Activation via SADP Software .....              | 21        |
| 3.3 Modifying the IP Address .....                    | 23        |
| <b>4 Accessing via Web Browser.....</b>               | <b>26</b> |
| <b>5 Quick Operation Guide (German Version).....</b>  | <b>28</b> |

# 1 Appearance Description

This camera series of turret camera has four appearance types.

## 1.1 Type I

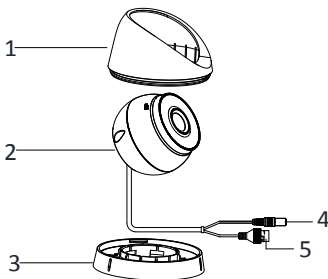


Figure 1-1 Overview of Type I Turret Camera

Table 1-1 Description

| No. | Description   | No. | Description   |
|-----|---------------|-----|---------------|
| 1   | Enclosure     | 3   | Mounting Base |
| 2   | Camera Body   | 4   | Power Cord    |
| 5   | Network Cable |     |               |

**Note:**

For cameras support power over Ethernet (PoE), the power is passed along with data on Ethernet cabling. And a switch supports PoE function is required.

## 1.2 Type II

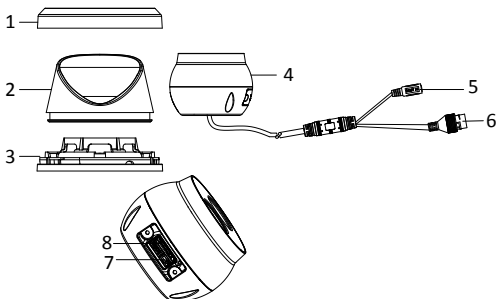


Figure 1-2 Type I Turret Camera

Table 1-2 Description

| No. | Description   | No | Description                                     |
|-----|---------------|----|-------------------------------------------------|
| 1   | Trim Ring     | 5  | Power Cord                                      |
| 2   | Enclosure     | 6  | 10M/100M self-adaptive Ethernet interface (PoE) |
| 3   | Mounting Base | 7  | RST (Reset) Button                              |
| 4   | Camera        | 8  | Memory Card Slot                                |

### Notes:

- For this type I camera, the layout of memory card slot and reset button may be different from model to model.
- Press Reset button about 10s when the camera is power on or rebooting to restore the default settings, including the user name, password, IP address, port No., etc.

## 2 Installation

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### **Before you start:**

- Make sure the device in the package is in good condition and all the assembly parts are included.
- The standard power supply is 12 VDC, please make sure your power supply matches with your camera.
- Make sure all the related equipment is power-off during the installation.
- Check the specification of the products for the installation environment.
- Make sure that the wall is strong enough to withstand four times the weight of the camera and the bracket.

For the camera that supports IR, you are required to pay attention to the following precautions to prevent IR reflection:

- Make sure that there is no reflective surface too close to the camera lens. The IR light from the camera may reflect back into the lens causing reflection.

### **2.1 Ceiling Mounting**

#### **2.1.1 Type I**

##### ***Before you start:***

Both wall mounting and ceiling mounting are suitable for the turret camera. Ceiling mounting will be taken as an example in this section.

And you can take steps of ceiling mounting as a reference for wall mounting.

### Steps:

1. Paste the drill template (supplied) to the desired mounting position on the ceiling.
2. Drill the screw holes and the cable hole in the ceiling according to the drill template.

### Note:

Drill the cable hole, if adopting ceiling outlet to route the cable.

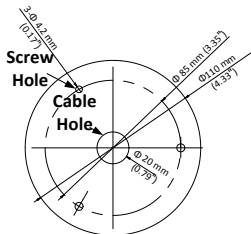


Figure 2-1 The Drill Template

3. Disassemble the camera.
  - 1). Rotate the camera to align the notch to one of the marks.
  - 2). Insert a coin or another similar tool to the notch.
  - 3). Press down the coin or another similar tool to pry the mounting base so as to separate the mounting base from the camera.



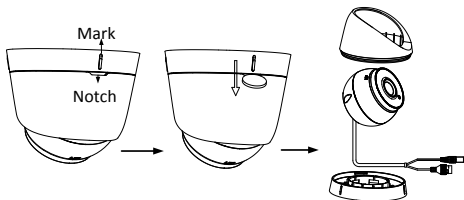


Figure 2-2 Disassemble the Camera

4. Fix the mounting base to the ceiling with supplied screws.

**Notes:**

- In the supplied screw package, both self-tapping screws, and expansion bolts are contained.
- If the ceiling is cement, expansion bolts are required to fix the camera. If the ceiling is wooden, self-tapping screws are required.

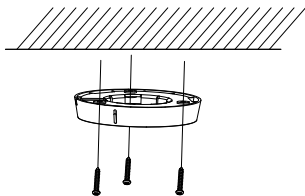


Figure 2-3 Fix the Mounting Base

5. Route the cables through the cable hole or the side opening.

6. Install the camera body back to the mounting base.

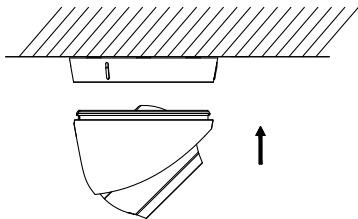


Figure 2-4 Install the Camera Body

7. Connect the power cord and network cable.
8. Power on the camera, and set the network configuration (for details, refer to *3 Setting the Network Camera over the LAN* and *4 Accessing via Web Browser*) to check whether the image is gotten from the optimum angle. If not, adjust the surveillance angle.

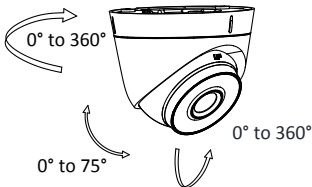


Figure 2-5 Adjust Surveillance Angle

- 1). Hold the camera body and rotate the enclosure to adjust the pan angle [0° to 360°].

- 2). Move the camera body up and down to adjust the tilt angle [0° to 75°].
- 3). Rotate the camera body to adjust the rotation angle [0° to 360°].

## 2.1.2 Type II

### Steps:

1. Disassemble the camera.
  - 1). Rotate the trim ring anticlockwise to take it off from the camera.
  - 2). Loosen the fixing screw. Take the mounting base off from the camera and the enclosure.
  - 3). Separate the camera and the enclosure.

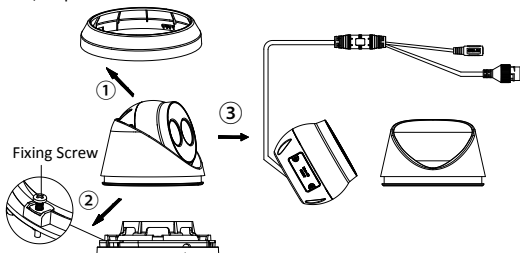


Figure 2-6 Disassemble the Camera

2. Install memory card. If the IP camera is used with a video recorder, the video recorder can directly record videos. And you don't need to insert a TF card. If you use the IP camera alone, you need to insert a TF card before recording videos.
  - 1). Unscrew the memory card slot cover.
  - 2). Insert the memory card.

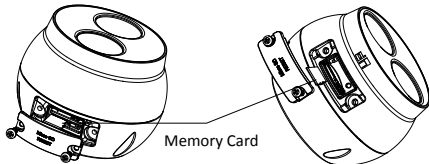


Figure 2-7 Install Memory Card

- 3). (Optional) to unmount the memory card, push to get it ejected.

- 4). Screw the memory card slot cover back.
3. Paste the drill template to desired mounting place.
4. Drill the screw holes (for expansion screws) and the cable hole on the ceiling according to the drill template.

**Note:**

If the camera is installed to a wooden wall, use self-tapping screws instead of expansion screws.

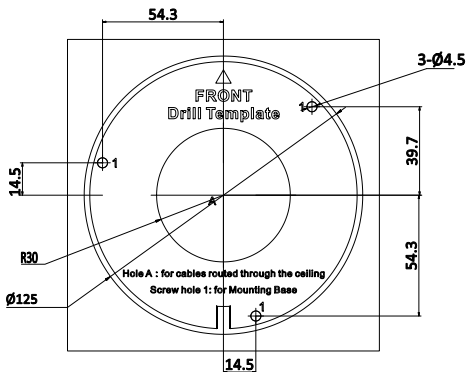


Figure 2-8 Drill Template

5. Fix the mounting base to the ceiling with two supplied screws.

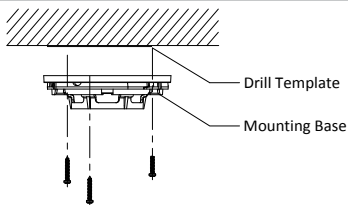


Figure 2-9 Fix Mounting Base

6. Connect the corresponding power/network cable. Refer to the section 2.3 for the water-proof accessory installation if the camera is installed in the outdoor.
7. Install the camera along with the enclosure to the mounting base.

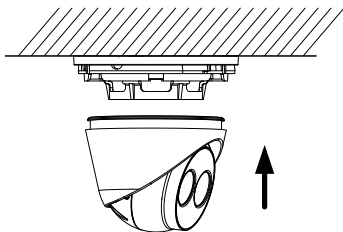


Figure 2-10 Install the Camera

8. Adjust the surveillance angle of the camera. Secure the fixing screw after adjustment.

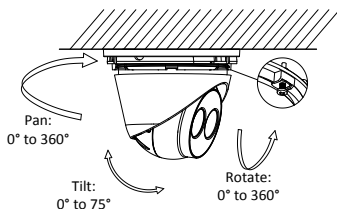


Figure 2-11 Adjust Surveillance Angle

9. Attach the trim ring to the camera and rotate the trim ring clockwise to get it secured.

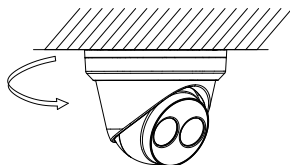


Figure 2-12 Install Trim Ring

## 3 Setting the Network Camera over the LAN

### Note:

You shall acknowledge that the use of the product with Internet access might be under network security risks. For avoidance of any network attacks and information leakage, please strengthen your own protection.

If the product does not work properly, contact your dealer or the nearest service center for help.

### 3.1 Wiring

Connect the camera to network according to the following figures.

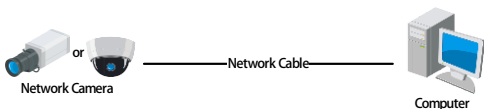


Figure 3-1 Connecting Directly

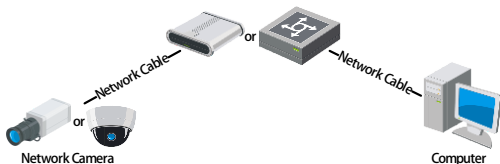


Figure 3-2 Connecting via a Switch or a Router



## 3.2 Activating the Camera

You are required to activate the camera first by setting a strong password for it before you can use the camera.

Activation via Web Browser, Activation via SADP, and Activation via Client Software are all supported. We will take activation via SADP software and Activation via Web Browser as examples to introduce the camera activation.

### Note:

Refer to the User Manual of Network Camera for Activation via Client Software.

### 3.2.1 Activation via Web Browser

#### Steps:

1. Power on the camera. Connect the camera to your computer or the switch/router which your computer connects to.
2. Input the IP address into the address bar of the web browser, and press Enter to enter the activation interface.

### Notes:

The default IP address of the camera is 192.168.1.64.

The computer and the camera should belong to the same subnet.

For the camera enables the DHCP by default, you need to use the SADP software to search the IP address.

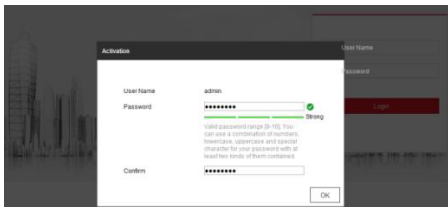


Figure 3-3 Activation Interface(Web)

3. Create a password and input the password into the password field.



**STRONGPASSWORDRECOMMENDED** – We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product . And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

4. Confirm the password.
5. Click **OK** to save the password and enter the live view interface.

### 3.2.2 Activation via SADP Software

SADP software is used for detecting the online device, activating the camera, and resetting the password.

## NetworkTurretCamera• Quick Start Guide

Get the SADP software from the supplied disk or the official website, and install the SADP according to the prompts. Follow the steps to activate the camera, please refer to the User Manual of Network Camera for other two activation methods.

### Steps:

1. Run the SADP software to search the online devices.
2. Check the device status from the device list, and select the inactive device.

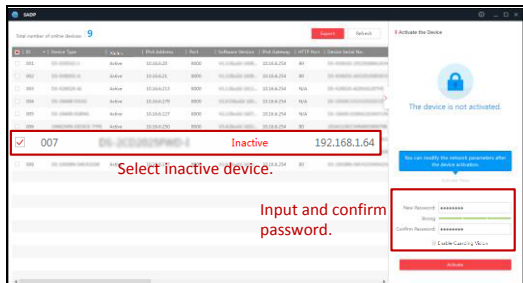


Figure 3-4 SADP Interface

### Note

The SADP software supports activating the camera in batch. Refer to the user manual of SADP software for details.

3. Create and input the new password in the password field, and confirm the password.



**STRONGPASSWORDRECOMMENDED** –We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you set your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

4. Click **Activate** to start activation.

You can check whether the activation is completed on the popup window. If activation failed, make sure that the password meets the requirement and try again.

### 3.3 Modifying the IP Address

#### Purpose:

To view and configure the camera via LAN (Local Area Network), you need to connect the network camera in the same subnet with your PC.

Use the SADP software or client software to search and change the IP address of the device. We take modifying the IP Address via SADP software as an example to introduce the IP address modification.

For IP address modification via client software, refer to the user manual of client software.

### Steps:

1. Run the SADP software.
2. Select an activate device.
3. Change the device IP address to the same subnet with your computer by either modifying the IP address manually or checking the checkbox of Enable DHCP.

! Modify Network Parameters

☐ Enable DHCP

☒ Enable Hik-Connect

Device Serial No.:

IP Address:

Port:

Subnet Mask:

Gateway:

IPv6 Address:

IPv6 Gateway:

IPv6 Prefix Length:

HTTP Port:

Security Verification

Admin Password:

Modify

[Forgot Password](#)

Figure 3-5 Modify the IP Address

4. Input the admin password and click **Modify** to activate your IP address modification.

The batch IP address modification is supported by the SADP. Please refer to the User Manual of SADP for details.

## 4 Accessing via Web Browser

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### System Requirement:

Operating System: Microsoft Windows XP SP1 and above version

CPU: 2.0 GHz or higher

RAM: 1G or higher

Display: 1024×768 resolution or higher

Web Browser: Internet Explorer 8.0 and above version, Apple Safari 5.0.2 and above version, Mozilla Firefox 5.0 and above version and Google Chrome 18 and above version

### Steps:

1. Open the web browser.
2. In the browser address bar, input the IP address of the network camera, and press the **Enter** key to enter the login interface.

#### Note:

The default IP address is 192.168.1.64. You are recommended to change the IP address to the same subnet with your computer.

3. Input the user name and password.

The admin user should configure the device accounts and user/operator permissions properly. Delete the unnecessary accounts and user/operator permissions.

#### Note:

The device IP address gets locked if the admin user performs 7 failed password attempts (5 attempts for the user/operator).

### 4. Click **Login**



Figure 4-1 Login Interface

5. Install the plug-in before viewing the live video and managing the camera. Please follow the installation prompts to install the plug-in.

**Note:**

You may have to close the web browser to finish the installation of the plug-in.

[Please click here to download and install the plug-in. Close the browser when installing the plug-in.](#)

Figure 4-2 Download Plug-in

6. Reopen the web browser after the installation of the plug-in and repeat steps 2 to 4 to login.

**Note:**

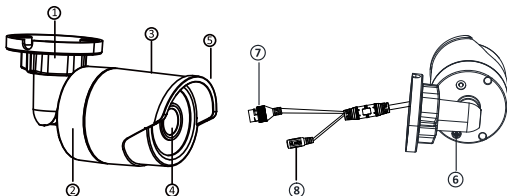
For detailed instructions of further configuration, please refer to the user manual of network camera.



# Netzwerk Turret Kamera

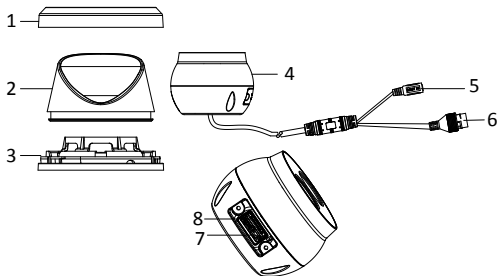
## kurzanleitung

## Übersicht von Bullet Kamera



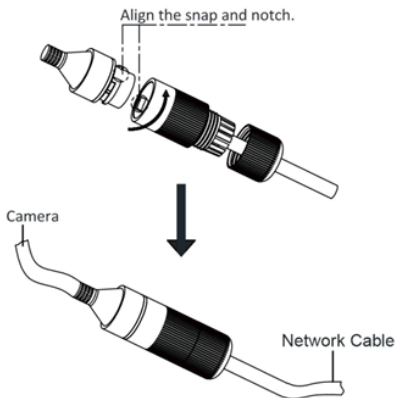
| Nr. | Beschreibung  | Nr. | Beschreibung | Nr. | Beschreibung                                     |
|-----|---------------|-----|--------------|-----|--------------------------------------------------|
| 1   | Montagesockel | 4   | Linse        | 7   | Anschluss von Ethernet PoE (802.3af) unterstützt |
| 2   | Hinterseite   | 5   | Sonnenschutz | 8   | Netzteil-Anschluss                               |
| 3   | Vorderseite   | 6   | GND Schraube | 9   |                                                  |

## Übersicht von Dome Kamera



| Nr. | Beschreibung      | Nr. | Beschreibung                                       | Nr. | Beschreibung             |
|-----|-------------------|-----|----------------------------------------------------|-----|--------------------------|
| 1   | Zierring          | 4   | Kamera                                             | 7   | RST-Taste (Reset)        |
| 2   | Gehege            | 5   | Netzteil-Anschluss                                 | 8   | Speicherkartensteckplatz |
| 3   | Befestigungsbasis | 6   | Netzwerk-Anschluss<br>PoE (802.3af)<br>unterstützt | 9   |                          |

## Mit NVR anschließen



Hinweise: Bilder sind nur für Referenz gültig

1. Schließen Sie die Kamera mit dem Ende des Netzkabel an, wo es einen wasserdichten Stecker gibt.
2. Schließen Sie die andere Ende des Netzkabel mit dem PoE Netzwerk-Anschluss vom NVR.



For more information,  
please visit:

[www.annke.com](http://www.annke.com)



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Address: Room 1001, Rujun Building, No.105 Center  
Road, Bantian Street, Longgang District, Shenzhen, China.  
Tech Support Email Address: support@annke.com