LET US KNOW
WHAT YOU THINK



We sincerely thank you for your business and are committed to ensuring your full satisfaction. If you are not entirely satisfied for whatever reason, please reach out to us and we will do all within our power to make it right.

If your experience has been something less than amazing, please drop us an email at **support@amcrest.com** or give us a ring at **1-888-212-7538**

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twitter.com/amcrestsecurity

instagram.com/amcresttechnologies

amcrest.com/videos

amcrest.com/support

AMCREST

Simple. Reliable. Secure.

AMCREST

Simple. Reliable. Secure.

Welcome to the Amcrest Family!

QUICK START GUIDE

WI-FI CAMERA INITIAL SETUP

For the most recent version of this Quick Start Guide visit:
amcrest.com/support

www.amcrest.com

V1.0.1

THANK YOU FOR PURCHASING AN AMCREST CAMERA!

AMCREST

Please follow the instructions in this Quick Start Guide to get your camera set up.

Set Up Your Camera with Amcrest View Pro 2 2

1 WiFi Configuration Setup
Primary setup method for your WiFi camera using its built-in hotspot to establish a WiFi connection

Set Up Your Camera with Amcrest Cloud 7

Configure your new Amcrest camera to an Amcrest Cloud account.

Desktop Setup Methods 12

Access your camera using a Windows PC or Mac computer.

1. Amcrest Surveillance Pro (Recommended)
   Most stable and recommended method of accessing your camera from a computer.
2. Amcrest Blue Iris
   Professional surveillance software that allows you to view, playback and record up to 64 cameras.
3. Local Desktop Setup Using Web Browsers
   Recommended methods for accessing your camera using a web browser.

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AMCREST VIEW PRO 2

WIFI CONFIG SETUP

This section will cover each method for setting up your WiFi camera in Amcrest View Pro 2.

- Apply power to the camera and wait for it to boot before attempting to connect it to the app.
- The camera will indicate the hotspot is broadcasting and ready to be set up. Please make sure it is connected and added to your app **before** connecting it to any other platforms.
- The camera should be set up on your network **first** before physical installation. For more information on how to install your camera please refer to the full user manual or visit amcrest.com/support

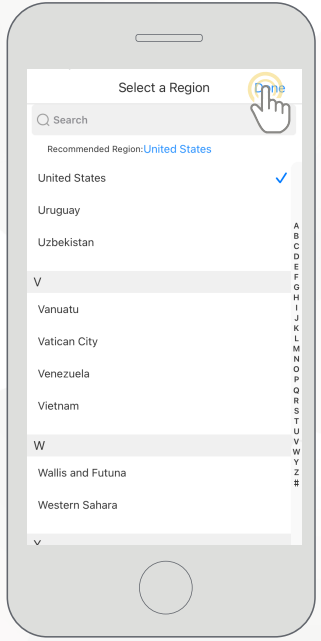
1

Download and open the Amcrest View Pro 2 app from the App Store or Play Store.

Download on the App Store | GET IT ON Google Play

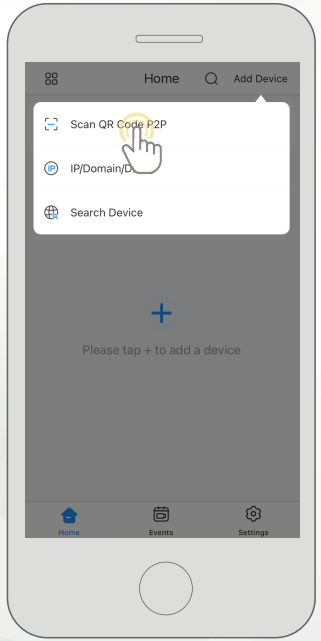
If you are experiencing any issues, please perform a factory reset on the camera and reconnect. For more information on how to perform a factory reset please visit amcrest.com/support

2



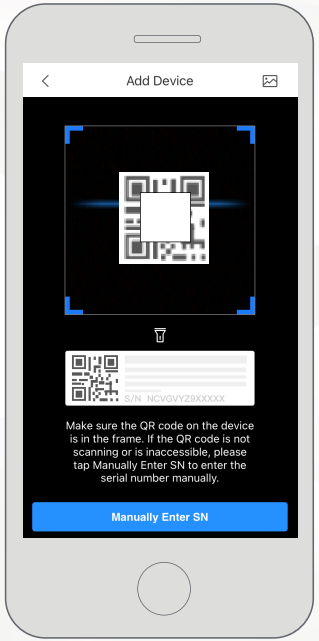
Select a **Region**.
Click **Done**.

3



Tap **Add Device** and select **Scan QR Code P2P.**

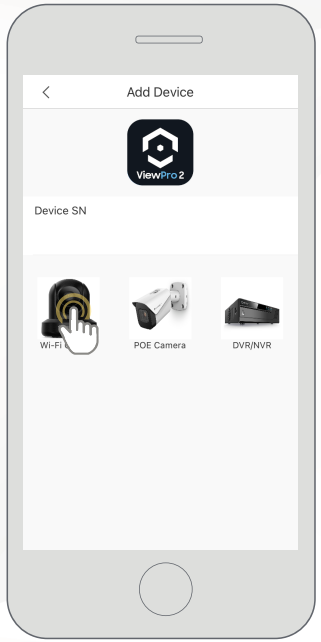
4



Scan the QR code on the camera or manually enter the device's serial number into the **Enter camera SN** (serial number) field.

AMCREST VIEW PRO 2
WIFI CONFIG SETUP

5



Tap **WiFi Camera** and tap **Next** to contnue.

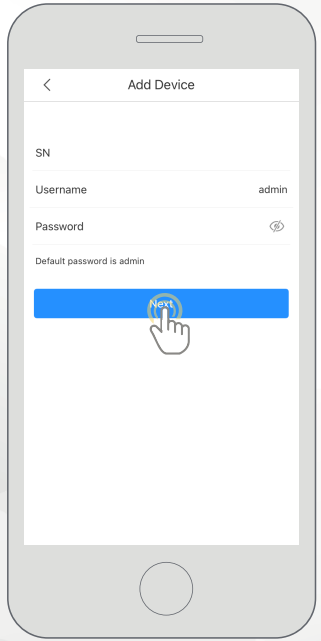
6



Tap **Next** to contnue.

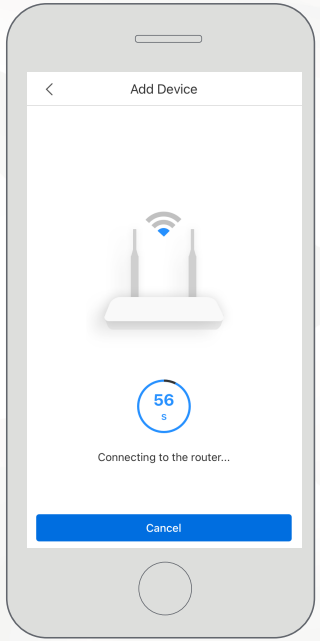
WIFI CONFIG SETUP

7



Allow all permissions and join the hotspot. If using Android, tap **Connect to Hotspot** and connect to the SSID manually. Enter **admin** into the **Password** field. Tap **Next**.

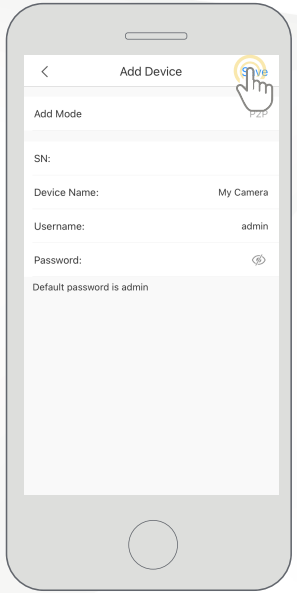
8



Select your WiFi network. Enter the password for your WiFi network and tap **Next**. Allow the camera to connect to the network.

WIFI CONFIG SETUP

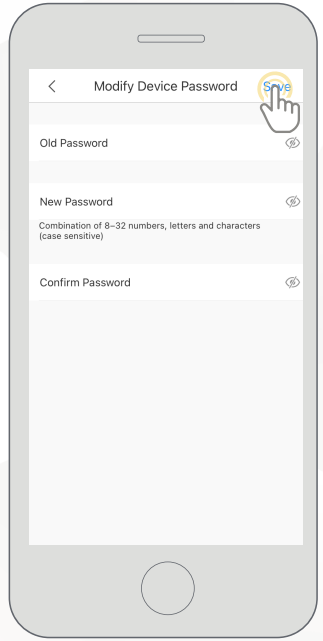
8



Give the camera a name and tap **Save**.

The default password is still **admin**.

9



Enter the default password into the **Old Password** field (if needed), then enter a new password in the **New Password** field and confirm. Tap **Save** to add the camera to the app.

SETUP YOUR CAMERA WITH AMCREST CLOUD

AMCREST CLOUD MOBILE SETUP

Setup procedure for adding a new camera to Amcrest Cloud.

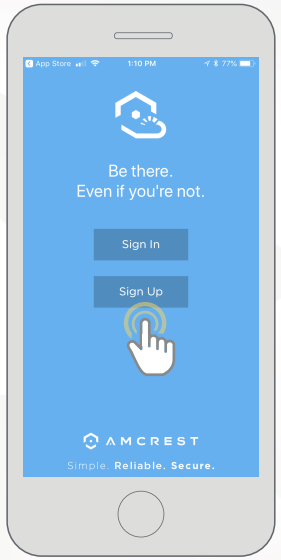
- Make sure your camera is connected to your network before adding it to the cloud. **Amcrest Cloud is an optional service**.
- Make sure the camera is powered on and connected to your network. You will need the password for your camera to add it to your cloud account.
- Make sure your camera and mobile device are on the same network during setup.

1

Download and open the Amcrest Cloud app from the App Store or Play Store.

Download on the App Store | GET IT ON Google Play

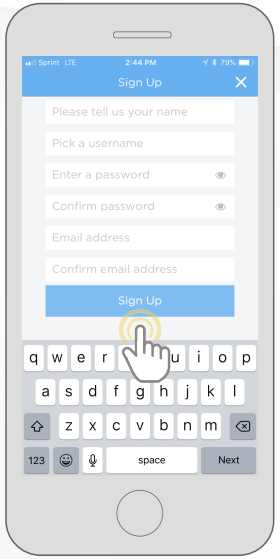
2



Once you have downloaded the Amcrest Cloud app, open the app and allow all notifications.

Press **Sign Up** to create a new Amcrest Cloud account. If you have already signed

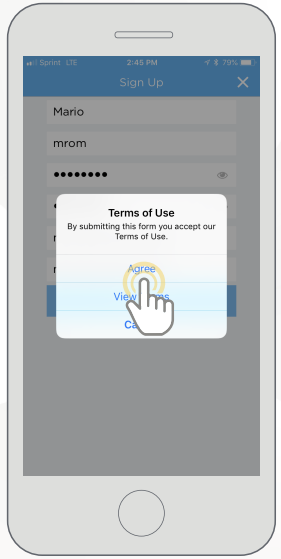
3



Enter your name, and choose a username and password for the cloud account. Enter the password again into the **Confirm password** section.

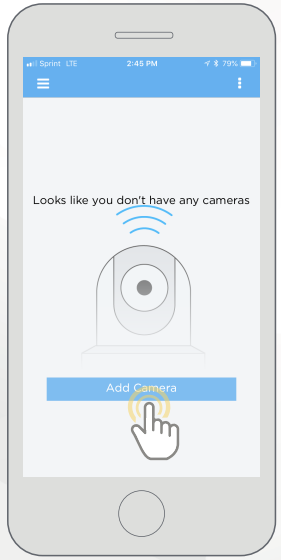
Next, enter your email address. This will be the email address that will be associated with your cloud account. Enter the same email address into the **Confirm email address** section and press the **Sign Up** button when you are done.

4



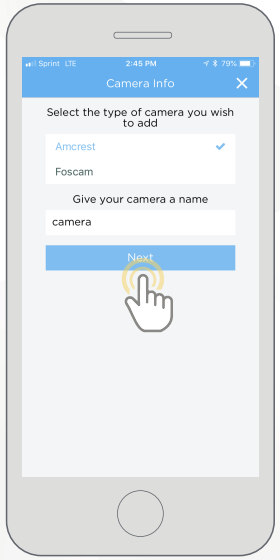
Accept the terms of use for the account. To view the terms of use, click on **View Terms.** Tap on **Agree** to accept the terms of use and proceed

5



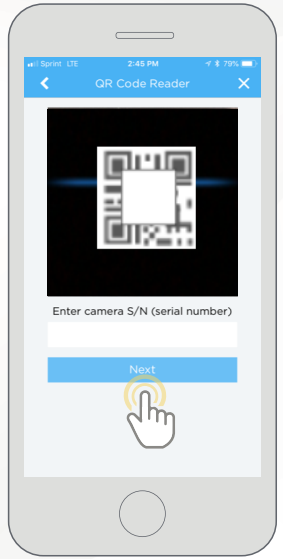
Tap on **Add Camera.**

6



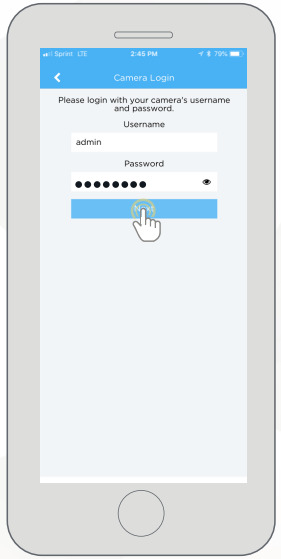
Give the camera a name (Ex. Garage, Living Room, Kitchen, etc.) and tap **Next**

7



Scan the QR code on the camera or manually enter the camera's serial number into the **Enter camera S/N** (serial number) field. Press **Next** to continue.

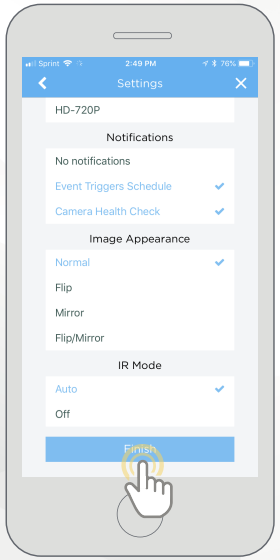
8



Enter the password for your camera, tap **Next** to continue.

The camera is already set up to your Wi-Fi network, tap **Skip WiFi Setup** if needed.

9



Confirm and adjust any needed settings for your camera. When all settings have been confirmed, tap on **Finish.**

For more information on how to set up your camera on Amcrest Cloud using a web browser on Windows or Mac, visit **amcrest.com/support**

DESKTOP ACCESS METHODS

For more information on AI camera based desktop access, visit, amcrest.com/support

1 LOCAL DESKTOP ACCESS USING A WEB BROWSER

Amcrest devices feature the latest in JavaScript technology which allows you to access your device using a wide variety of web browsers such as, Google Chrome, Firefox, or other mainstream web browsers. Please note, some models may require the use of a .exe plugin for more advanced AI features or full functionality with other more advanced features, therefore it is highly recommended to access your device on Windows based operating systems.

To access your camera from your computer you will need to first locate the camera's IP address. To locate the camera's IP address please feel free to download our free Amcrest IP Config Tool software. The Amcrest IP Config Tool can be downloaded at the following web page: **amcrest.com/downloads**

For more information on local desktop access for your camera visit: **amcrest.com/support**

2 AMCREST BLUE IRIS

Amcrest Blue Iris is a professional Windows based surveillance software that allows you to view and record up to 64 IP cameras, or DVR/CCTV based cameras simultaneously. It is a third-party software that is compatible with a vast majority of IP camera and DVR/NVR brands.

To purchase Amcrest Blue Iris, please visit: **amcrest.com/support**

3 AMCREST SURVEILLANCE PRO & AMCREST ORION SURVEILLANCE

These are free professional surveillance software applications provided by Amcrest that allow users access to their cameras from a Windows or Mac. Please note, if adding you are adding your AI camera into the the software certain AI features may only be available in a web browser. For more information on Amcrest Surveillance Pro or Amcrest Orion software, visit: **amcrest.com/support**

ALTERNATIVE ACCESS METHODS

For additional access methods, refer to the alternative access methods provided below.

1 AMCREST CLOUD SETUP

This setup method will be used for setting up your camera on the cloud using a web browser on a PC, laptop, or using the Amcrest Cloud app. For more information on Amcrest Cloud visit:

amcrest.com/cloud

2 ADDING ALREADY SETUP CAMERAS

The P2P setup method will be used for setting up already connected devices to the Amcrest View Pro app. For more information on P2P setup, visit:

amcrest.com/support

3 IP/DOMAIN/DDNS SETUP

The IP/Domain/DDNS Setup method will be used to establish a direct connection without using P2P. For more information on IP/Domain/DDNS setup, visit:

amcrest.com/support

ALTERNATIVE ACCESS METHODS

For additional setup methods for your Amcrest camera, refer to the alternative setup methods provided below.

4 AMCRESTVIEW.COM SETUP

This setup method will be used to setup a amcrestview.com connection for your device. The web page will connect via a P2P method through a designated web interface. For more information on how to setup a connection using amcrestview.com, visit:

amcrest.com/support

5 REMOTE ACCESS DESKTOP SETUP

This setup method will be used for establishing and accessing your device remotely, via a web interface, on a desktop or laptop. For more information on local access desktop setup, visit:

amcrest.com/support

For more information on Alternative Access Methods visit, **amcrest.com/support**

TROUBLESHOOTING/FAQ

HOW DO SETUP PUSH NOTIFICATIONS?

Push notifications can be set in the app which can allow you to be notified once an event is detected by the camera. This can include events such as, motion detection, IVS, human detection, vehicle detection, face detection, etc. These can be set in the app, per device as needed. Push notifications can be found in the Events menu located on the main interface of the app.

To set push notifications, access the device from the main menu and select the settings icon. Select Push Notfications from this menu and enable the function. Select which push types you would like to enable, please note, the feature must be enabled in the app or via a web browser for it to function. Once the notification type is set, tap Save. When the rule or feature is triggered a push event will be sent to your phone. Use the Events option on the main menu to access the event. For more information please visit amcrest.com/support

HOW DO I DOWNLOAD RECORDINGS TO MY PHONE?

The playback option in the app allows you to clip or manually record a recording and export it to your phone. Please allow any permissions that will prevent the recording from being exported from the app to your phone before proceeding. All clipped recordings can be accessed in the File folder located on the main menu.

To clip a recording, access the playback menu and select a recording via the timeline or file list. Locate the recording you would like to download, tap the clip icon, then tap the play icon to begin clipping the recording, tap stop when done. The clipped recording will be displayed in the File menu. To download it to your phone, tap and hold the clipped recording and tap Export. The recording with then automatically export to the photos or video folder on your phone. For more information please visit amcrest.com/support

HOW DO I CHANGE NIGHT VISION SETTINGS?

The app allows you to change between different night vision settings depending on the settings your specific model supports, such as white light modes for color night vision, smart illumination, IR modes, etc. To access and change night vision settings, select the device and tap the settings option. Tap Night Vision and select the night vision mode from the provided menu.

This allows you to turn it on (enable) set to automatically trigger, or disable. Once a night vision mode is set, tap Save. For more information on night vision modes, please visit amcrest.com/support

HOW DO I ENABLE TWO WAY TALK USING THE APP?

Two way talk is a feature only applicable if the camera either has a built-in mic or speaker, or if an external RCA mic and speaker are connected and supported. However, two way talk can be accessed directly from the live view screen of the device.

To enable two way talk, tap the Talk button. If this is your first time using this feature the app may ask you permission to use the mic, allow this feature and the two way talk option will not be enabled for you to use. You should only have to allow the permission one time to use, to use this feature in the future, just tap Talk. For more information please visit amcrest.com/support

HOW DO I CHANGE MY VIDEO STREAM RESOLUTION?

The resolution of the video stream can be changed using the app or web user interface. Having a higher resolution video stream may help to increase the overall accuracy of AI or IVS reporting data. To change the video stream using the app, select your device and tap the settings icon, tap Video Stream, select configuration center and select Video Encode. Adjust the resolution accordingly if needed. For more information on changing video streams or general info regarding AI features , please visit: amcrest.com/support

INFORMATION & LINKS

Contact our customer service team
amcrest.com/contact
USA Toll Free: (888) 212-7538
USA Direct: 713-893-8956
Canada: 437-888-0177
UK: 203-769-2757
International Callers: +1-713-893-8956

Amcrest Cloud App

The latest version of the Amcrest Cloud app can be downloaded in the Google Play or App Store.





Amcrest View Pro 2 App

The latest version of the Amcrest View Pro 2 app can be downloaded in the Google Play or App Store.





Product Support

To download the User Manual for your camera,
amcrest.com/support

To view our product support videos visit
amcrest.com/videos

Amcrest Cloud Features

To help guide you through the features of the Amcrest Cloud please visit,
amcrest.com/cloud

FCC COMPLIANCE STATEMENT

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

2. The users manual or instruction manual for an intentional or unintentional radiator shall caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. In cases where the manual is provided only in a form other than paper, such as on a computer disk or over the Internet, the information required by this section may be included in the manual in that alternative form, provided the user can reasonably be expected to have the capability to access information in that form.

**3. (b) For a Class B digital device or peripheral, the instructions furnished the user shall include the following or similar statement, placed in a prominent location in the text of the manual:
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.**

4. RF exposure warning this equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.