AMCREST

1080P HD Webcam

User Manual



Model: AWC201-B

Thank you for purchasing an Amcrest Webcam!

We wanted to personally reach out and thank you for purchasing from our Amazon store. Selling on Amazon is what we do to support our family, and product reviews are the lifeblood of our business. It would mean the world to us if you could take one minute of your time to help share the love by leaving us an honest review using the link below:

www.amazon.com/ryp

Thank you again for being one of our amazing customers!

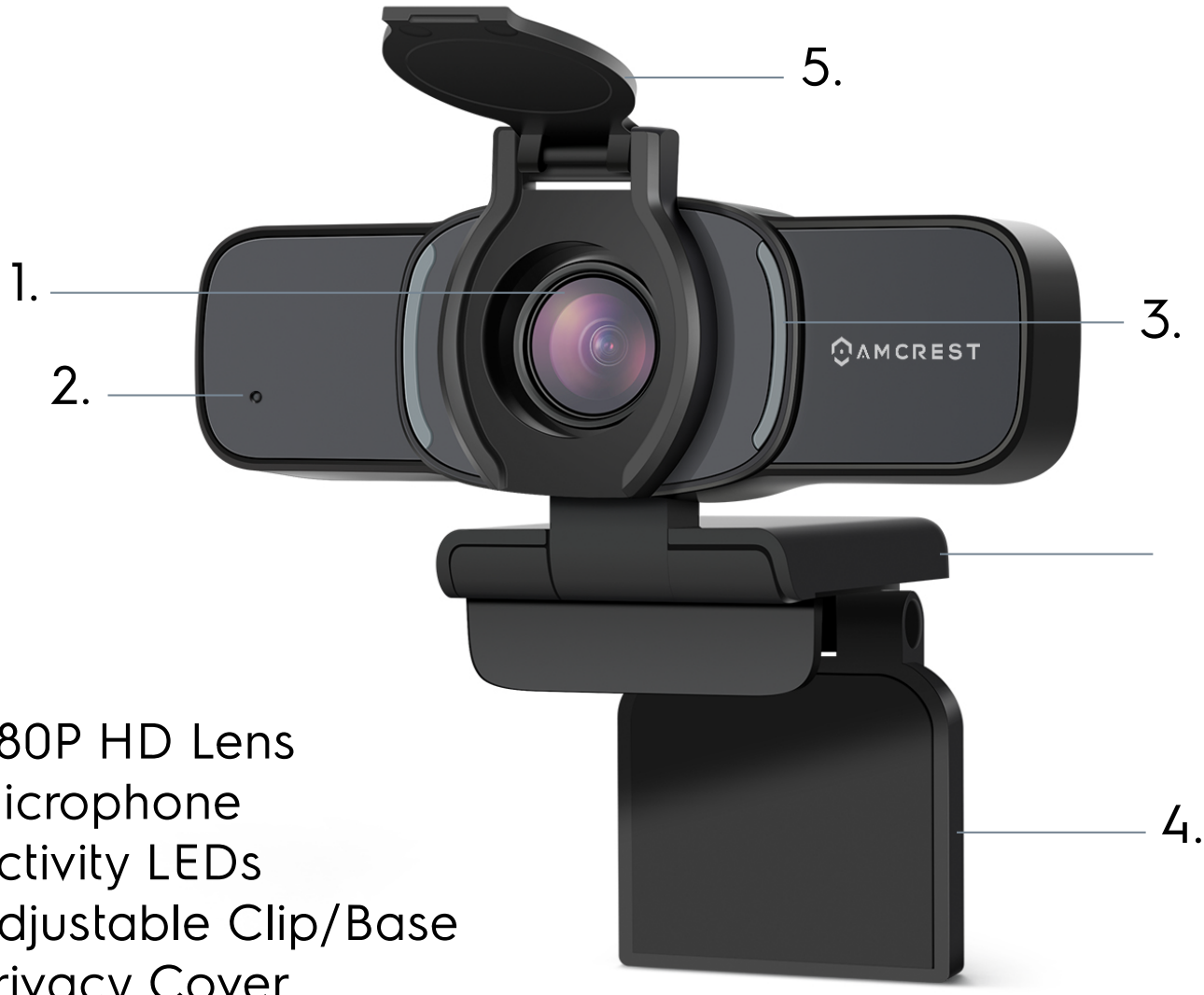
Sincerely,

Amcrest Team

Product Overview

Thank you for purchasing an Amcrest Webcam!

This guide is designed to help you setup and better use your Amcrest webcam. If you have questions before you start or just want to learn more about Amcrest, please visit us at: **amcrest.com**



1. 1080P HD Lens
2. Microphone
3. Activity LEDs
4. Adjustable Clip/Base
5. Privacy Cover

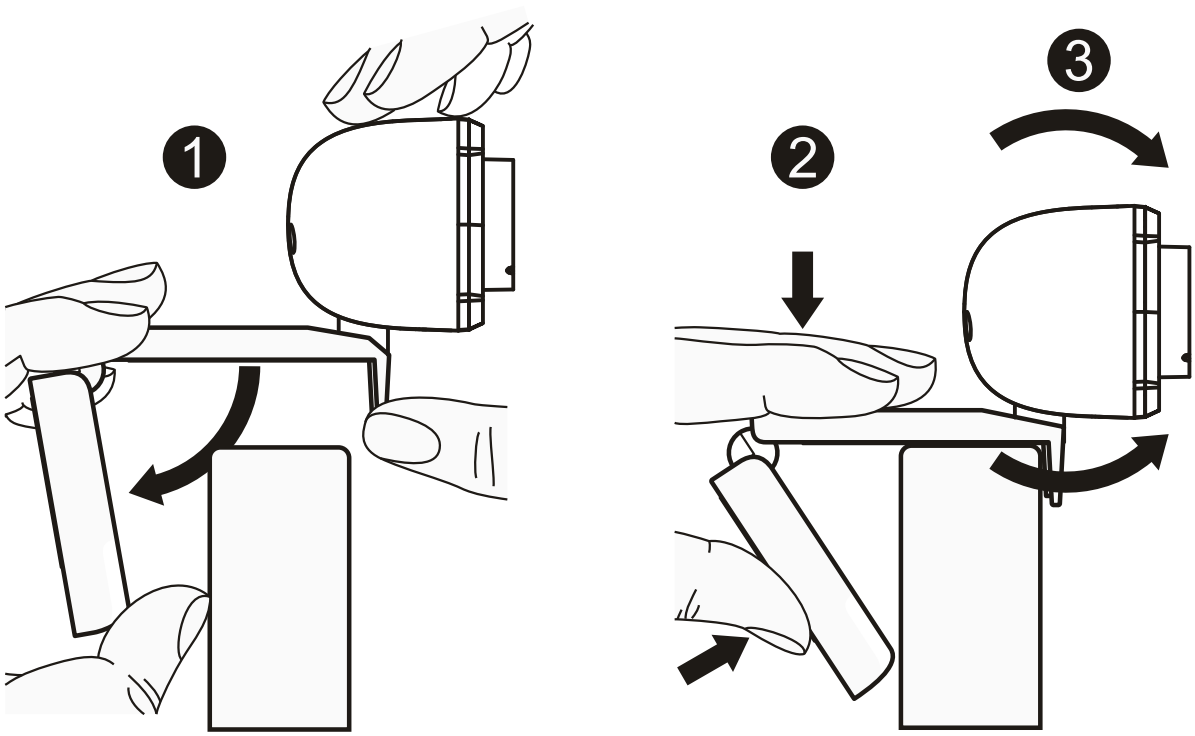
Setting Up Your Webcam

1. Placing Your Webcam

The webcam has an adjustable clip base which allows the device to be secured to a monitor, or desktop, or tripod.

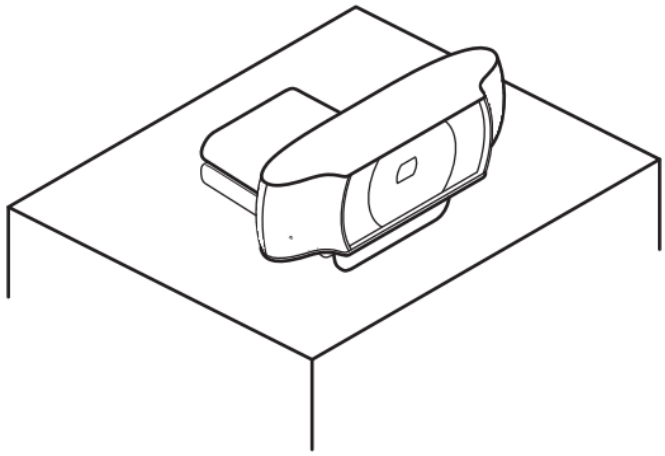
Placement on a Monitor

- Grasp the webcam, as displayed in the image below, and open the clip base.
- Place the opened clip base onto the monitor making sure the foot of the clip base is flush with the back of the monitor.



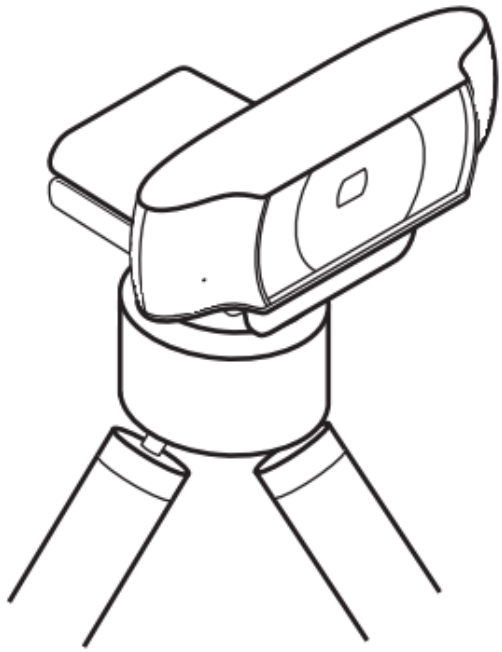
Placement on a Desktop

- Close the base of the clip and place it on your desktop.

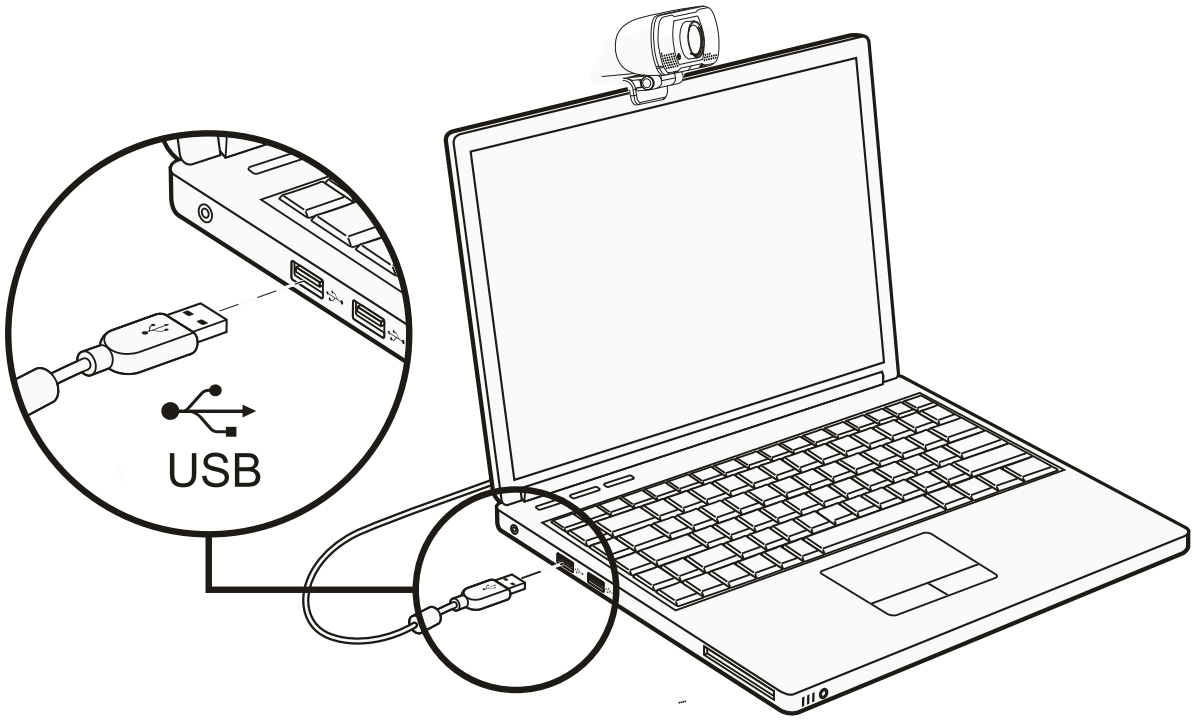


Placement on a Tripod

Place the 1/4"20 tripod screw on the bottom of the adjustable clip base to the male end of a tripod and twist the base allowing it to be secured to the tripod (sold separately).



2. Connecting the Webcam



The webcam is compatible with both Windows and Mac computers. To setup your webcam, plug the USB cord of the webcam into a USB plug on your device.

The webcam will begin to install automatically on your device. Allow the webcam about 1 minute to finish installing before attempting to access.

Note: All feature adjustments such as sound and video quality or other settings will be performed via a third party or local camera software on the computer.

Video Calling

Your Amcrest HD Webcam provides full HD 1080P video calling.

To take advantage of video calling both you and the person you are calling must install Skype™ or other similar video-calling applications such as Microsoft Teams, Gmail, or any other platforms that support video calling.

As well as needing a webcam and video calling application, both callers need:

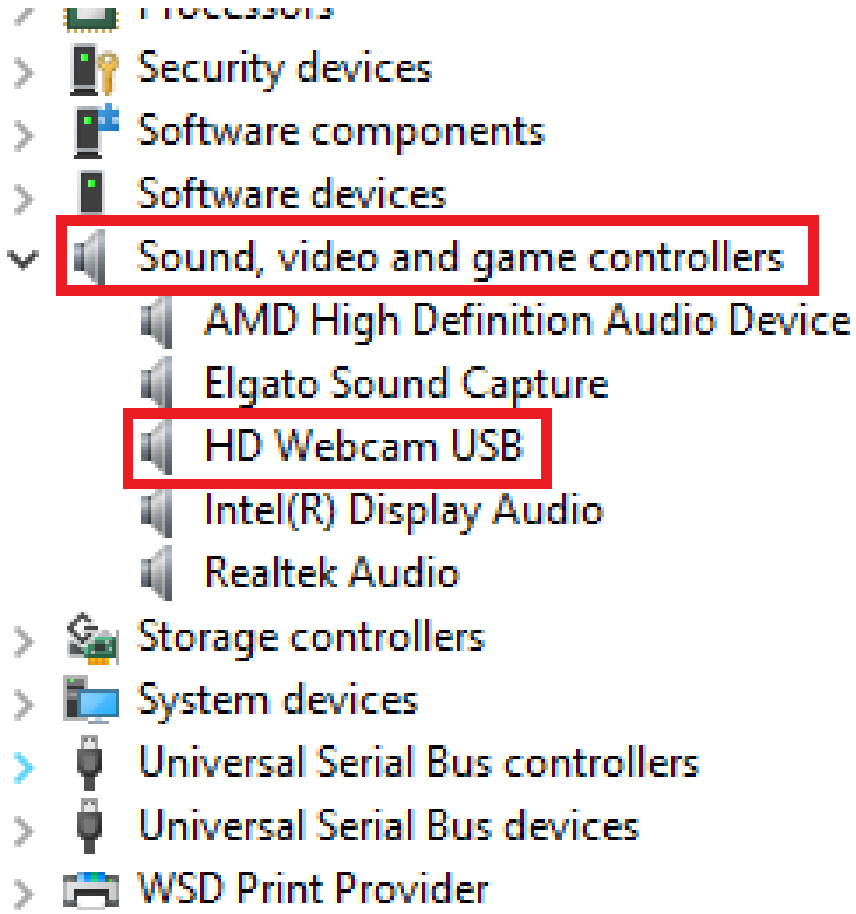
- A computer with speakers (or headset) and a microphone; your Amcrest HD webcam has a built-in microphone.
- An internet connection/computer capable of handing 1080P video streaming and audio.

FAQ

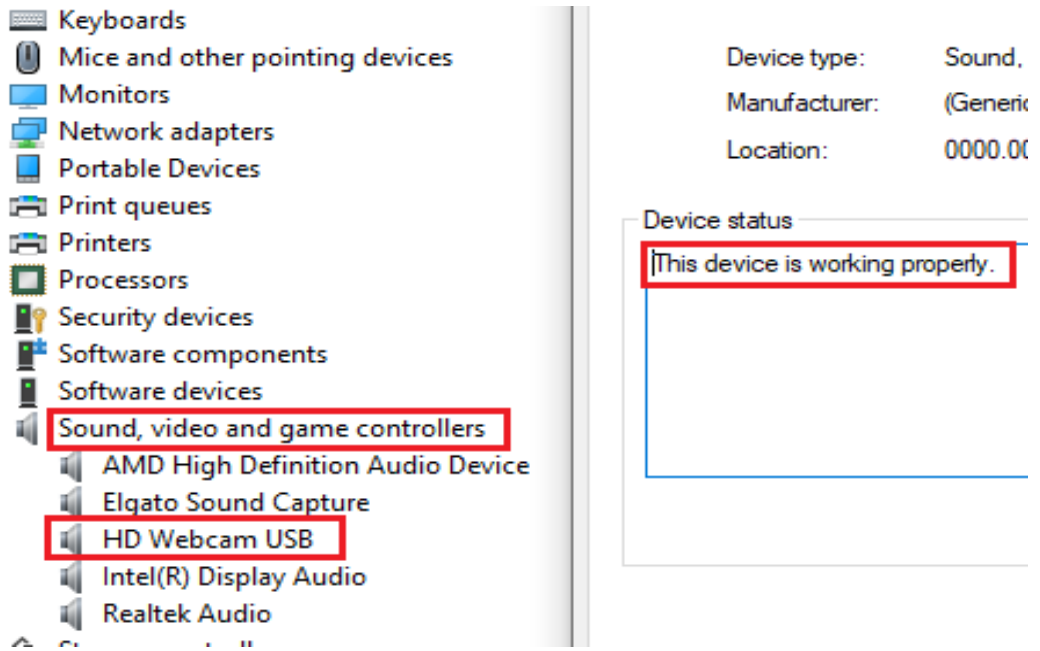
1. How do I know if the webcam is recognized or installed on my computer?

Once the webcam has been connected to your device, it will take approximately 1 minute for the webcam to be automatically recognized or installed.

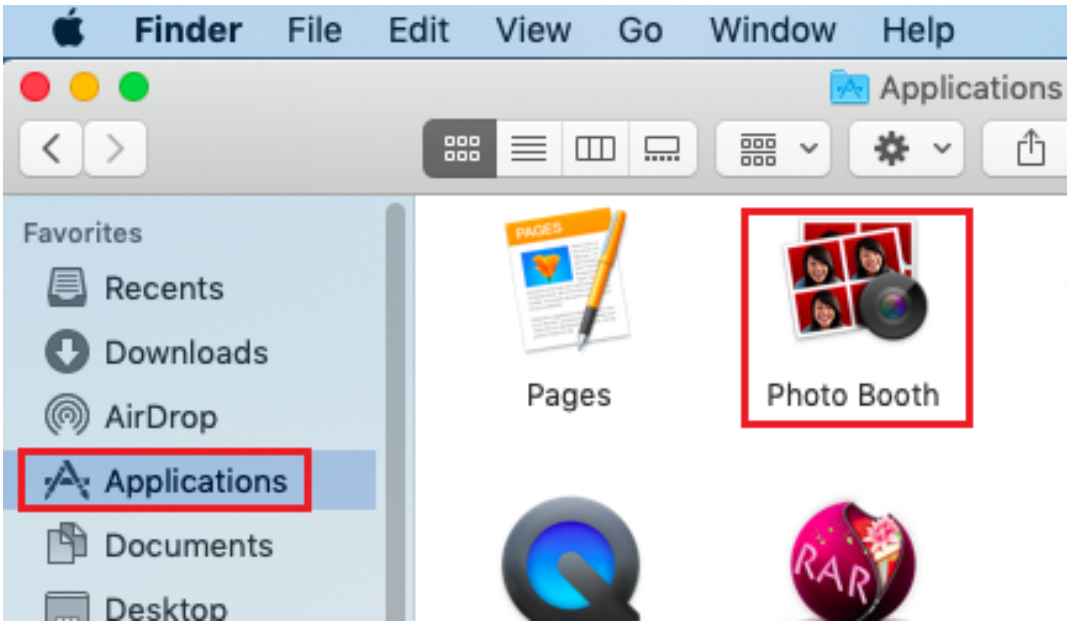
To verify connectivity on Windows, go to Control Panel> System and Security>System>Device Manager>Sound, video controllers>HD Webcam USB.



You can also verify connectivity by going to Computer Management>Device Manager>Sound, Video Controllers>HD Webcam USB. Double click to verify.



To verify connectivity on Mac, go to Finder>Applications>Photo Booth.



2. How do I Improve Audio Quality?
If you are experiencing issues with audio on your webcam, the audio quality can be optimized using third party software such as Equalizer APO. The Equalizer APO software can be optimized as well using the Peace GUI equalizer extension.

For more information on how to improve microphone quality, visit: https://amcrest.com/audio

3. Why is my camera having issues when I try to use it in Skype, Facebook, and other applications?
Most software will automatically display the webcam by default if it is properly connected to your computer. If your camera is not showing, verify your camera is properly connected or go to the video settings of the software you are using and make sure the proper camera is selected.

For instance, if you are using Skype, you can go to Settings>Audio&Video to enable the HD Webcam USB via the available drop down box located on the screen. The same concept can apply to most other third party software if similar issues are occuring.



4. Why does the microphone still not work even though it is being recognized by my computer?
This could mean there is communication issue happening between the camera and your computer. This can be resolved by uninstalling and then reinstalling the webcam.

On your computer, navigate to Computer Management>Device Manager>Sound, video and game controllers and click to expand the menu. Locate the HD Webcam USB option, right click and select “Uninstall device”.

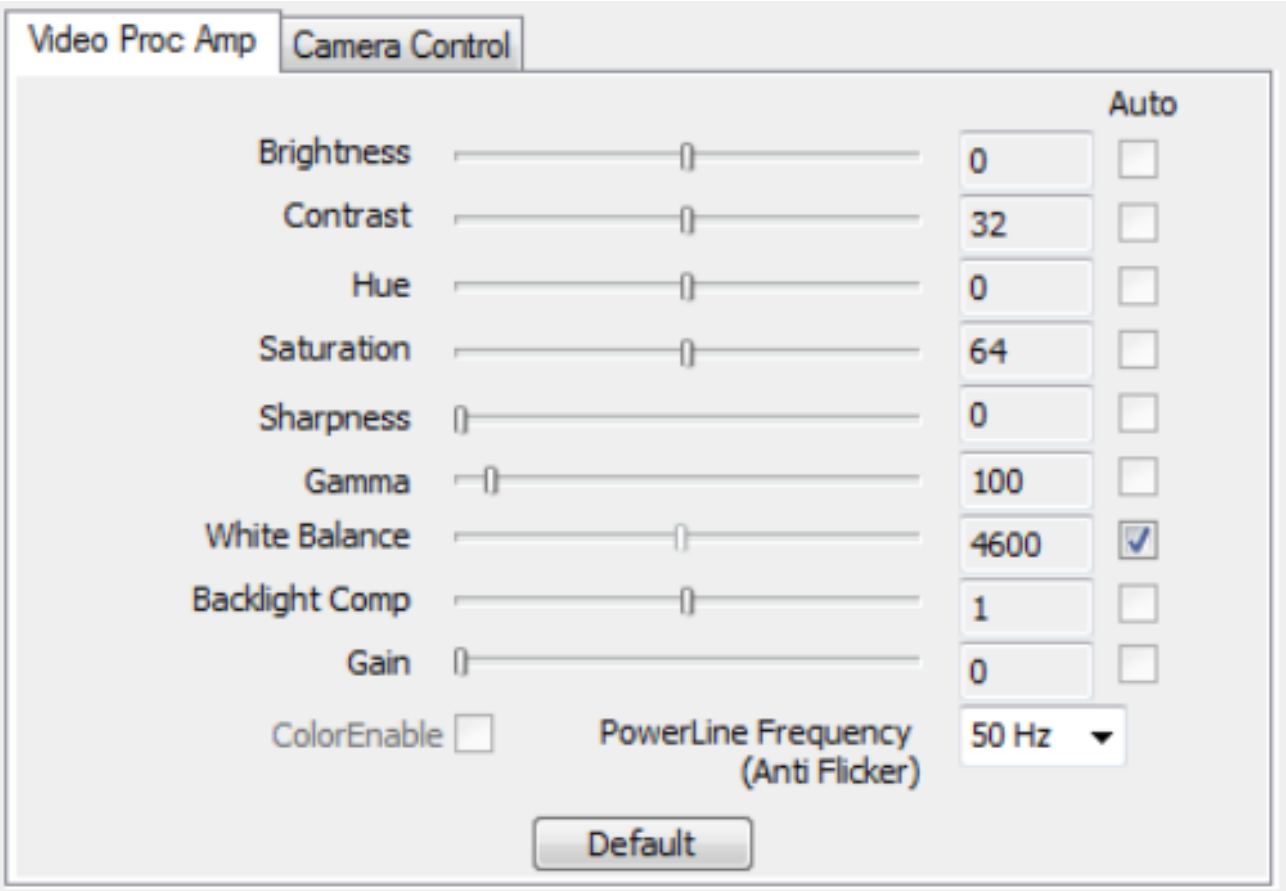
Once the webcam has been uninstalled, unplug the USB cord from your computer and then plug it back into the USB port. The webcam will automatically install the new driver. Wait about 1 minute and verify if the microphone is working properly.

The audio settings can also be adjusted in the settings menu using any third party software.

5. Why does the feed from the webcam keep flickering and cutting out on the bottom?
This could be an indication that there is inadequate power being supplied to the webcam. Please try other USB port, such as one on the back of the computer, which gets power from the mainboard of your computer.

6. How do I adjust video settings for the webcam?
All video settings and parameters will be controlled by the settings of the third party viewing software or from the local camera software on your computer.

Access the webcam settings located in your particular viewing software and configure it according to your specifications. For more information on adjusting video settings, please visit: https://www.amcrest.com/video



Contact Us

Have any questions regarding your webcam?
Give us a call toll free: **888-212-7538**
Email us at: **www.amcrest.com/othersupport**
For other contact information please visit
www.amcrest.com/contacts

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