AMCREST
SmartHome

Quick Start Guide

4MP Full Color Dual-Antenna
Outdoor Wi-Fi Security Camera

Model: **ASH47-W**





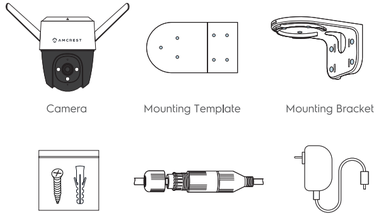
How can we help?

We are dedicated to providing the highest quality support to our customers and are available 7 days a week.

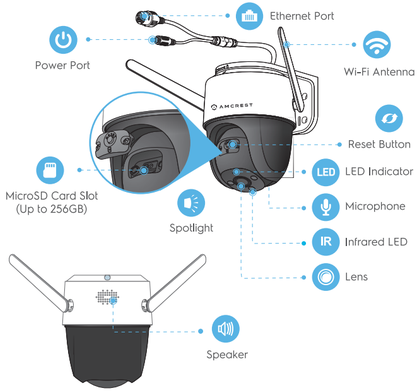
Online Quick Start Guide
amcrest.com/support

Need help?
amcrest.com/contact
1-888-212-7538

What's Included



Camera Introduction



Note: Disconnect the camera from power before installation or when removing the microSD card.

See the table below for definitions of camera's LED behaviors.

LED Indicator Status	Device Status
Off	• Power off/LED turned off • Rebooting after reset
Solid red	• Booting • Device malfunction
Flashing red	• Network connection failed • Pairing failed
Flashing green	• Ready for network configuration • Ready to pair
Solid green	• Functioning Properly
Flashing green and red alternately	• Updating firmware

NOTE:

- Press and hold the reset button for 10 seconds to reset the camera.
- Double tap the reset button to enable the camera's hotspot.

01 Setting Up the Camera

The Amcrest Smart Home app connects your Amcrest camera to your Android or iOS mobile device, ensuring you are always connected to what matters most.

Download on the App Store

GET IT ON Google Play

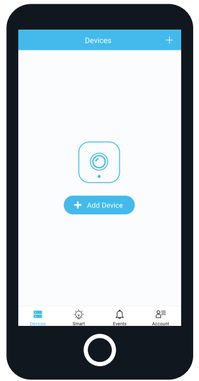
To get the app, search for **"Amcrest Smart Home"** in the Google Play or App Store.

Note: To add the device on the **Amcrest View Pro** app you must complete setup on **Amcrest Smart Home** app first. Then follow link below:
amcrest.com/usingviewpro

Connecting to the Smart Home app

Open the Amcrest Smart Home app and tap on **"Register"** to register an account. After registering an account, log into the app and tap on **"Add Device"**.

You will need to allow all notification and location permissions to allow the camera to connect to your mobile device.



Scan the QR Code or Manually Enter the S/N

Apply power to the camera and allow the camera to initialize. Scan the QR code located on the camera.

If you are unable to scan the QR code you can manually enter the serial number by tapping **"Manually enter SN"**.

Follow the on-screen prompts to finish adding the camera to your account.



Note: For more information on the setup and use of your device, please visit: **amcrest.com/support**

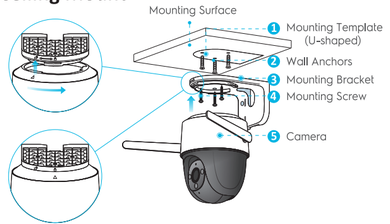
02
Physical Installation

After the camera has been successfully connected to your account you can begin physically installing the camera.

While installing the camera, please make sure the mounting surface is strong enough to support three times the weight of the camera and the bracket.

Note: For more information on the physical installation of your camera, please visit **amcrest.com/support**

Ceiling Mount



Step 1: Peel off the U-shaped mounting template and stick it onto the desired installation area.

Step 2: Drill holes into the mounting surface as the mounting template marks and then insert the wall anchors as needed.

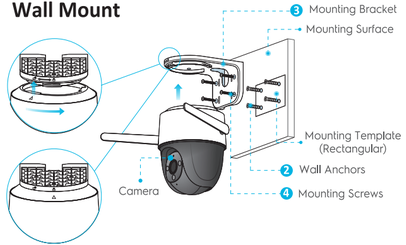
Step 3: Secure the mounting bracket to the surface with the included mounting screws.

Step 4: Align the △ on top of the camera with the on the bracket, then fit the two parts together.

Step 5: Rotate the camera counterclockwise until it is locked. Make sure the △ aligns with the .

Step 6: Apply power to the camera and allow it to initialize, then adjust the angle of the camera accordingly.

Wall Mount



Step 1: Peel off the rectangular mounting template and stick it onto the desired installation area.

Step 2: Drill holes into the mounting surface as the mounting template marks and then insert the wall anchors as needed.

Step 3: Secure the mounting bracket to the surface with the included mounting screws.

Step 4: Align the △ on top of the camera with the on the bracket, then fit the two parts together.

Step 5: Rotate the camera counterclockwise until it is locked. Make sure the △ aligns with the .

Step 6: Apply power to the camera and allow it to initialize, then adjust the angle of the camera accordingly.

FAQ

Q: The device is not booting as expected?
Check the LED indicator status. If the light is not in green, press and hold the reset button for 10 seconds to reset the camera.

Q: How to connect the camera to another Wi-Fi network?
In the Amcrest Smart Home app access the device and go to **Settings > WiFi Settings** and select the Wi-Fi network from the list.
If the camera is registering as offline, press and hold the reset button for 10 seconds to reset the camera and try to connect to the camera again.

Q: Connection is taking too long or is timing out?
Check the distance between the camera and the router and ensure that the distance between the camera and the router is within 16ft (5m).
Check the Wi-Fi configuration of the router: Select the channel to auto, and the mode to 11bgn mixed.

Q: When the micro SD card is full, how is the recorded video saved?
When the micro SD card is full, the system will overwrite the previous recorded videos. Save the important information in time.

Q: Where are the recorded videos saved?
If you have activated the cloud storage and installed a micro SD card, the recordings will be both saved to the card and cloud. If the cloud storage is deactivated, the recordings are saved to the SD card. Videos recorded during live view or playback is saved on your phone.