QUICK START GUIDE

2K Window Sticker Camera

AL4M-W301W



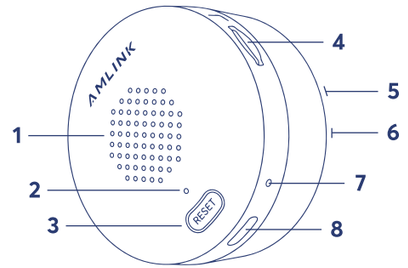
AMLINK

Scan the QR code to learn more

NEED HELP?

Contact our support team:

amlinksecurity.com/pages/contact



BACK

1. Speaker
2. Status Indicator LED
3. Factory Reset Button
4. MicroSD card slot (Up to 128GB)
5. Lens
6. Loop Side
7. Microphone
8. USB C Power

What's that light mean?



LED	Status
OFF	→ Power off/LED turned off → Device is in sleep mode
RED Solid	→ Booting → Device malfunction
BLUE Flashing	→ Ready for pairing → Pairing failed
RED & **BLUE** Flashing	→ Connecting to the network → Configuration in progress
BLUE Solid	→ Functioning Properly
RED Flashing	→ Updating firmware

Let's get started

The AMLINK Pro app will be used to connect your camera to your Android or iOS mobile device, ensuring you are always connected to what matters most.

1 Download the AMLINK PRO app

To get the app, search for "AMLINK Pro" in the Google Play or App Store.

You'll need



Smartphone & app

NOTE: The device will not connect to any other platforms or apps except the AMLINK PRo app. A Bluetooth connection will be required to connect the camera.

2 Connecting to app

Open the AMLINK Pro app and register for an account. After registering, log into the app and begin adding your device.

You will need to allow all notification and location permissions if requested to allow the camera to connect to your mobile device.



NOTE: While setting up your camera the AMLINK Pro app will ask for Bluetooth permission. Please allow all requested permissions so your mobile device can discover the camera. For more information please visit: **amlinksecurity.com/support**

3 Connecting to camera

Apply power to the camera and allow it to initialize. Wait for the status indicator LED on the device to flash blue. Once it flashes blue it is ready to add to the app. Connect your mobile device to your Wi-Fi network and make sure Bluetooth is enabled.

Tap the add icon in the AMLINK Pro app to begin adding your camera. Follow the on-screen prompts to finish adding the camera to your account.



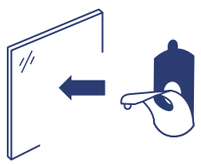
NOTE: For more information on the setup and use of your device, please visit: amlinksecurity.com/support **amlinksecurity.com/support**

4 Mounting the camera

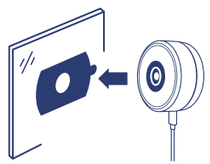
The camera needs to be installed on a glass surface. Choose an area that offers the best view and located near a power outlet and your router.



Please thoroughly clean the glass surface before installation.



Remove the film from the sticker and attach it to the glass surface.



Carefully attach the front of the camera to the loop side of the sticker. Double-check that it is positioned properly on the glass surface and apply power to the camera ensuring it is in pairing mode.

FAQ

How do I connect the camera to different Wi-Fi networks?

In the AMLINK Pro app access the device and go to **Device Settings > General > WiFi Network** tap **Change Wi-Fi** and select the Wi-Fi network from the list. If the camera is registering as offline, press and hold the reset button for 10 seconds to reset the camera and reconnect the camera using a different Wi-Fi network.

The connection taking too long or is timing out?

Check the distance between the camera and the router and ensure that the distance is within 16ft (5m). Check the Wi-Fi configuration of the router for any firewalls or any other network settings that may be blocking the connection to your Wi-Fi network. Reset the camera and wait until the LED is flashing blue and placed in pairing mode then the device to your Wi-Fi network.

Why is the camera not reading my microSD card?

The camera supports microSD cards with a max capacity of up to 128GB. If your microSD card is not being detected by the camera it may need to be externally formatted to FAT32 before using it in your device. This will ensure compatibility as well as ease of use within the device and allow the camera to easily detect and use the microSD card.

Where are the recorded videos saved?

If you have activated AMLINK cloud storage and installed a microSD card, the recordings will be both saved to the card and cloud. If the cloud storage is deactivated, the recordings will only record to the microSD card. Events manually recorded or taken from the live view or from playback will be stored in the **My Files** folder until downloaded to your phone.

How do I activate AMLINK cloud storage?

The AMLINK Pro app provides easy access to activate an optional cloud storage account. To activate, select your device in the app, and tap the cloud storage icon to begin registering and setting up your storage plan.

How do I know if my camera is using the latest firmware?

For security and performance, it is highly recommended to make sure your camera operates on the most up-to-date firmware version. To verify your current firmware version, access your device and tap on **Device Settings > Firmware** to access firmware details and updates.

The device is not booting as expected?

Check the LED indicator status. If the light is not flashing blue then press and hold the reset button for 10 seconds to reset the camera.

How do I set my camera up to only detect humans?

The camera has a built-in human detection mode that will allow the camera to only detect when humans are in the area. This is useful for reducing false alerts and increasing motion detection accuracy. To activate human detection, access your device and go to **Device Settings > Detection Settings > Motion/Human Detection**, and disable motion detection. Enable only the **Human Detection** option to enable human detection.

How do I allow push notifications to come through?

If using push notifications, please make sure your mobile device allows notifications from the AMLINK Pro app. To enable push notifications in the app, go to **Device Settings > Push Notifications** and enable the desired push type and interval of the events.

FC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits care designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radiocommunications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.
Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
RF Exposure Information
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.