AMLINK

# Quick Start Guide

4MP Pan/Tilt Wi-Fi Indoor Security Camera

AL4M-P401W






## How can we help?

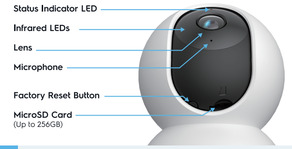
We are dedicated to providing the highest quality support to our customers and are available 7 days a week.

**Need help?**
amlinksecurity.com/pages/contact

For the most recent version of this Quick Setup Guide visit:
**amlinksecurity.com/support**



## Camera Introduction




**Note:** To locate the microSD card slot, move the camera portion upwards and open the cover. The microSD card slot is located next to the factory reset button.






| LED Indicator Status | Device Status | |
|---|---|---|
| Off | • Power off/LED turned off | • Device is in sleep mode |
| Solid red | • Booting | • Device malfunction |
| Flashing blue | • Ready for pairing | • Pairing failed |
| Flashing red and blue | • Connecting to the network | • Configuration in progress |
| Solid blue | • Functioning Properly | |
| Flashing red | • Updating firmware | |

## Setting up the Camera

The **AMLINK PRO** app will be used to connect your camera to your Android or iOS mobile device, ensuring you are always connected to what matters most.




**Note:** The device will not connect to any other platforms or apps except the AMLINK Pro app. A Bluetooth connection will be required to connect the camera.



## Connecting to the AMLINK Pro app

Open the **AMLINK Pro** app and register for an AMLINK account. After registering, log into the app and begin adding your device

You will need to allow all notification and location permissions if requested to allow the camera to connect to your mobile device.




**Note:** While setting up your camera the AMLINK Pro app will ask for Bluetooth permission. Please allow all requested permissions so your mobile device can discover the camera. For more information please visit: **amlinksecurity.com/support**



## Connecting your camera

Apply power to the camera and allow it to initialize. Wait for the status indicator LED on the device to flash blue, once it flashes blue it is ready to add to the app.

Connect your mobile device to your Wi-Fi network and make sure Bluetooth is enabled. Tap the add icon in the AMLINK Pro app to begin adding your camera.

Follow the on-screen prompts to finish adding the camera to your account.




Note: For more information on the setup and use of your device, please visit: **amlinksecurity.com/support**



## FAQ

**How do I connect the camera to different Wi-Fi networks?**

In the AMLINK Pro app access the device and go to Device Settings > General > WiFi Network tap Change Wi-Fi and select the Wi-Fi network from the list. If the camera is registering as offline, press and hold the reset button for 10 seconds to reset the camera and reconnect the camera using a different Wi-Fi network.

**The connection taking too long or is it timing out?**

Check the distance between the camera and the router and ensure that the distance between the camera and the router is within 16 ft (5m). Check the Wi-Fi configuration of the router for firewalls or any other network settings that may be blocking the connection to your Wi-Fi network. Reset the camera, wait until the LED is flashing blue and reconnect.

**Why is the camera not reading my microSD card?**

The camera supports microSD cards with a max capacity of up to 128GB. If your microSD card is not being detected by the camera it may need to be externally formatted to FAT32 before using it in your device. This will ensure compatibility as well as ease of use within the device and allow the camera to easily detect and use the microSD card.

**Where are the recorded videos saved?**

If you have activated AMLINK cloud storage and installed a microSD card, the recordings will be both saved to the card and cloud. If the cloud storage is deactivated, the recordings will only record to the microSD card. Events manually recorded or taken from the live view or from playback will be stored in the My Files folder until downloaded to your phone.



**How do I activate AMLINK cloud storage?**

The AMLINK Pro app provides easy access to activate an optional cloud storage account. To activate, select your device in the app, and tap the cloud storage icon to begin registering and setting up your storage plan.

**How do I know if my camera is using the latest firmware?**

For security and performance, it is highly recommended to make sure your camera operates on the most up-to-date firmware version. To verify your current firmware version, access your device and tap on Device Settings > Access firmware details and updates.

**How do I set my camera up to only detect humans?**

The camera has a built-in human detection mode that will allow the camera to only detect when humans are in the area. This is useful for reducing false alerts and increasing motion detection accuracy. To activate human detection, access your device and go to Device Settings > Detection Settings > Motion/Human Detection, and disable motion detection. Enable only the Human Detection option to enable human detection.

**What is AI tracking and how can I use it?**

The AI tracking option is used to automatically follow a human in the area once it has been detected by the camera. The camera will track the person, record the event, and stop tracking once the person has left the detection area. This option can be enabled by going to Device Settings > Detection Settings > Motion/Human Detection and enabling the AI Tracking option.

**How do I allow push notifications to come through?**

The AI tracking option is used to automatically follow a human in the area once it has been detected by the camera. The camera will track the person, record the event, and stop tracking once the person has left the detection area. This option can be enabled by going to Device Settings > Detection Settings > Motion/Human Detection and enabling the AI Tracking option.