AMCREST SmartHome

Quick Start Guide

Wireless Doorbell Chime

Model:AD1-CHIME



We'd Love to Hear From You!

We wanted to personally reach out and thank you for purchasing from our Amazon store. Selling on Amazon is what we do to support our family, and product reviews are the lifeblood of our business. It would mean the world to us if you could take one minute of your time to help share the love by leaving us an honest review using the link below:

www.amazon.com/ryp

Thank you again for being one of our amazing customers!

Sincerely,
Amcrest Team

How can we help?

We are dedicated to providing the highest quality support to our customers and are available 7 days a week.

Online Video Tutorial & Quick Start Guide
amcrest.com/support

Need help?
amcrest.com/contactus
1-888-212-7538

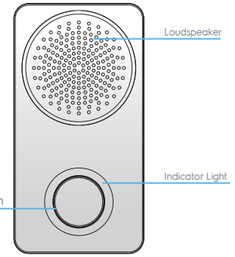
Safety Tips and Warnings

This document is for reference purposes only. Please read the details in this document carefully before use to prevent danger or property loss. It is highly recommended to refer to this document for initial set up as well as future use of your device.

Caution

- Do not place or install the device in areas exposed to direct sunlight or heat generating devices.
- Do not install or store the device in a high humidity, dusty, or fuliginous areas.
- Install the device horizontally on a stable surface to prevent it from falling.
- Do not submerge, drip, or splash liquids on the device.
- Install the device in a well-ventilated area. Do not block the ventilation opening.
- Do not exceed the rated input and output voltage ranges for the device. The voltage range for the chime is AC 90V-240V.
- Do not attempt to dismantle or repair the device. The device does not have any repairable parts.

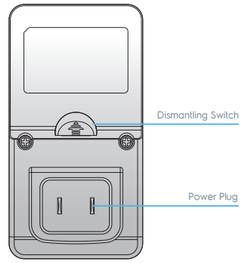
01 Product Overview

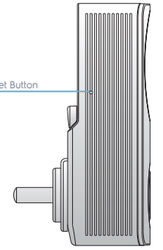


Indicator Light Description

Flashing Blue	• Wireless router is not connected. • Cloud service is not connected. • Hotspot needs to be enabled.
Solid Blue	• Successfully connected.

Note: To set the chime into pairing mode, press and hold the pairing button for 5 seconds





Reset Button Functions

1. Press the reset button to set the chime to pairing mode.
2. Press and hold the reset button for 10 seconds to factory reset the device.

02

Setting Up the Chime

The Amcrest Smart Home app connects your Amcrest chime to your Android or iOS mobile device, ensuring you are always connected to what matters most.

To get the app, search for **"Amcrest Smart Home"** in the Google Play or App Store.

AMCREST SmartHome

Download on the App Store

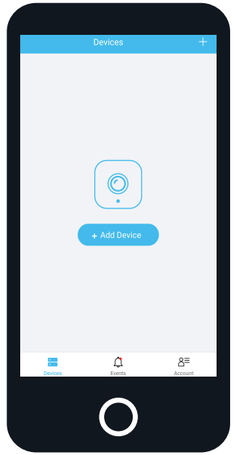
GET IT ON Google Play

Note: The Amcrest doorbell must be connected to your Amcrest Smart Home account before setup. For more information on how to set up a Amcrest doorbell, please visit: **amcrest.com/doorbellsetup**

Connecting to the Smart Home App

Plug the chime into a wall socket and allow the chime to initialize.

Open the Amcrest Smart Home app and tap "Register" to register an account. After registering an account, log into the app and tap "Add Device".



Note: If a doorbell has already been added to your account, please tap on the (+) icon.

Scan the QR Code or Manually Enter the S/N

Scan the QR code located on your chime.

If you are unable to scan the QR code you can manually enter the serial number by tapping "Manually enter SN".



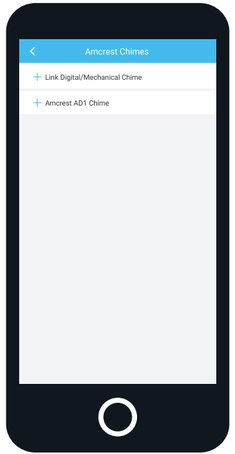
Note: Follow the on-screen prompts to add the chime to your Amcrest Smart Home account.

Linking the Chime

Access the Wi-Fi doorbell on your Amcrest Smart Home account.

Tap on the settings icon (⚙) and access the Amcrest Chimes menu. Tap on "Amcrest AD1 Chime".

Follow the on screen prompts to link the chime to the doorbell.



03

FAQ

Q: How do I factory reset the chime?

Press and hold the reset button on the side of the device with a safety pin or similar object and hold it down for 10 seconds. A blue light will illuminate for 3 seconds and then turn off. The device will automatically reboot and restore to its default settings.

Q: Why is the Device Showing as Offline?

If the device is registering as offline please check the status indicator light on the device. If the status indicator is flashing blue it means the device is not properly connected to your network. Verify that your wireless network is active and configure the device to your network.

Q: Why Does the Chime Keep Timing Out?

During initialization, ensure the device has been placed into wireless configuration mode. To place the device into wireless configuration mode, press and hold the reset button for five seconds until the indicator light flashes green. This signifies that the hotspot for the device is active and ready to connect.