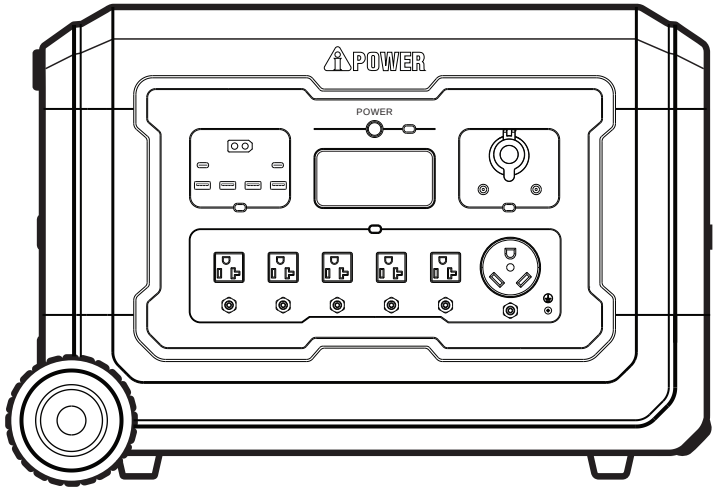
iPOWER™

PORTABLE POWER STATION
Owner's Manual



STOP **DO NOT RETURN TO STORE!**

CALL US FIRST 1-787-251-3131 FOR SUPPORT

Model: _____

Serial: _____

Date Purchased: _____

P/N: 00068-MA90-00

Model# GS7000i

Rev:00

KEEP THIS MANUAL FOR FUTURE REFERENCE

TABLE OF CONTENTS

INTRODUCTION ---------- 02

SAFETY ---------- 02

ATTENTION ---------- 03

DISCLAIMERS ---------- 04

INTENDED USE ---------- 04

GENERAL SAFETY PRECAUTIONS ---------- 05

MAIN SPECIFICATIONS ---------- 07

PURE SINE WAVE ---------- 07

WHAT' S INSIDE THE BOX ---------- 08

GET TO KNOW YOUR GS7000i ---------- 09

USING YOUR PORTABLE POWER STATION (PPS) ---------- 15

USING USBS AND 12V DC OUTPUTS ---------- 16

RECHARGING YOUR PORTABLE POWER STATION (PPS) ---------- 17

1.AC Charging (using the included AC wall charging cable) ---------- 17

2.Solar Panel Charging (using the included solar charging cable) ---------- 18

3.Car Charging (using the included solar charging cable) ---------- 19

EPS (EMERGENCY POWER SUPPLY) ---------- 20

POWER PACK CHARGING ---------- 21

STORAGE & MAINTENANCE ---------- 22

LIMITED WARRANTY ---------- 23

WARRANTY TERMS ---------- 23

WARRANTY EXCLUSIONS ---------- 23

MERCHANDISE RETURN GUIDELINES ---------- 24

INTRODUCTION

Read This Manual Thoroughly

⚠ WARNING



Read and understand manual completely before using product. Failure to completely understand manual and product could result in serious injury.

If any section of this manual is not understood, contact customer service at 1-787-251-3131, or www.tuplantapr.com for starting, operating and servicing procedures. The owner is responsible for proper maintenance and safe use of the unit.

SAVE THESE INSTRUCTIONS for future reference. This manual contains important instructions that must be followed during placement, operation and maintenance of the unit and its components. Always supply this manual to any individual that will use this unit.

The information in this manual is accurate based on products produced at the time of publication. The manufacturer reserves the right to make technical updates, corrections and product revisions at any time without notice.

⚠ WARNING

Lithium-ion batteries and products that contain lithium-ion batteries can expose you to chemicals including cobalt lithium nickel oxide, and nickel, which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to www.P65Wamings.ca.gov.

SAFETY

The words DANGER, WARNING, CAUTION, and NOTICE are used throughout this manual to highlight important information. Make sure that the meanings of this safety information is known to all who operate, perform maintenance on, or are nearthe portable power station.



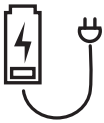
This safety alert symbol appears with most safety statements. It means attention, become alert, your safety is involved! Please read and abide by the message that follows the safety alerts symbol.

The manufacturer cannot possibly anticipate every possible circumstance that might involve a hazard. The warnings in this manual and the tags and decals affixed to the unit are therefore not all-inclusive. If you use a procedure, work method or operating technique that the manufacturer does not specifically recommend you must satisfy yourself that it is safe for you and others. You must also make sure that the procedure work method or operating technique that you choose does not render the generator unsafe.

DEFINITIONS AND SYMBOLS

⚠ DANGER	⚠ WARNING	⚠ CAUTION	⚠ NOTICE
Indicates a hazard which, if not avoided, will result in death or serious injury.	Indicates a hazard which, if not avoided, could result in death or serious injury.	Indicates a hazard which, if not avoided, could result in minor or moderate injury.	Indicates information considered important, but not hazard-related (e.g.,messages relating to property damage).

ATTENTION

	Not permitted on airplanes		Use original or certified charger & cables
	To preserve the battery lifespan, use & recharge at least once every 3 months		Avoid extreme temperature
	Dispose of batteries and electronic goods in accordance with local regulations		Do not expose to liquids
	Aviod dropping		Do not disassemble violation space may cause electric shock or product damage
	Please use PPS between 20%-90% battery volume to achieve longer service life and better performance.		Please keep away from heat source, fire, inflammable gas or the liquid, and please do not expose to the blazing sun for long time

DISCLAIMERS

Our company cannot be held liable for damages caused by fire, earthquake, use by a third party, other accidents, intentional misconduct on the part of the customer, abuse or other abnormal conditions. Do not repair any damage to the AC plug or power supply on your own. The warranty covers all terms and conditions of the warranty. Contents that are not specified in the warranty terms and conditions are beyond our responsibility. Our company assumes no liability for damage caused by incorrect use or non-compliance with this instruction manual.

INTENDED USE

The GS7000i Portable Power Station is a power supply for electronic devices with a maximum power consumption of 4000W. Our product is not suited for use with equipment that relates to one's own personal safety and relies heavily on electricity, such as medical devices, equipment for nuclear facilities, manufacture of air and spacecraft, etc. We assume no liability for accidents involving personal safety, fires, or machine failures caused by using our product with the aforementioned devices.

GENERAL SAFETY PRECAUTIONS

⚠ DANGER

-DO NOT charge, use or store the unit in a bathroom or in an area exposed to rain or moisture.

-DO NOT disassemble, repair or modify the unit or the battery.

-D0 NOT place the unit close to or in a fire or expose it to heat. Keep out of direct sunlight. Only use the output socket to power external devices. Never connect the output to mains power under any circumstances.

-D0 NOT touch the unit or the plug-in points if your hands are wet.

-D0 NOT use any inappropriate or damaged power cords.

-D0 NOT operate the unit above the specified input voltage.

-DO NOT use the unit if it is not functioning correctly.

-DO NOT move the unit if it is recharging or in use.

-D0 NOT connect any metalic objects to the AC input or output.

-DO NOT rub your eyes if fluid from inside the unit gets on your hands

-D0 NOT dispose the unit together with household waste.

⚠ WARNING

-Use and store the unit only in a clean and dry environment. DO NOT use and store in dusty or wet environment.

-Check the unit prior to every use. DO NOT use the unit if it is damaged or broken.

-DO NOT use the unit if the power cord is damaged or broken.

-DO NOT use or store the unit in an area or environment with high temperature.

-D0 NOT charge the unit via power supply systems that operate outside of 100-120V.

-DO NOT place the unit on its side or upside down while in use or storage.

-Keep the unit away from children. DO NOT let children use the power supply unit.

-Keep this product away from pets.

-Should fluid from inside of the unit come in contact with your skin or clothing, wash the affected areas with tap water

-In a storm, unplug the power cord from the socket.

⚠ CAUTION

-Make sure that the device you are connecting is switched off before you connect it.

-Only charge, use and store the unit within ambient temperature of 0 to 40°C(32°F-104°F)

-Make sure that the unit is properly secured when transporting it in a motor vehicle.

-If rust, peculiar odors, overheating or other abnormal circumstances are observed, stop using the unit immediately and contact our customer service team.

-Carefully read the instructions for the electric devices that you intend to connect to your portable power station.

-Turn the unit off immediately if it has accidentally fallen, was dropped or was exposed to vibrations.

⚠ WARNING

This product can expose you to chemicals which are known to the State of California to cause cancer. For more information, go to www.P65Warnings.ca.gov

⚠ ATTENTION

Ce produit peut vous exposer à des produits chimiques reconnus par l'état de la Californie comme pouvant causer le cancer. Pour plus d'informations, visitez www.P65Warnings.ca.gov

⚠ ADVERTENCIA

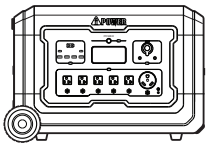
Este producto puede exponerle a sustancias químicas que el Estado de California reconoce como cancerígenas. Para obtener más información, diríjase a www.P65Warnings.ca.gov

MAIN SPECIFICATIONS	
Model Number	GS7000i
Capacity	5040Wh (105Ah,48V)
Peak Output(AC)	7000W
Rated Output(AC)	4000W
Rated Output(DC)	664W
Rated Output(AC + DC)	4200W
Battery Cell	105Ah, 3.2V
Battery Cell Chemistry	LiFePO4
Total mAh	1,575,000mAh
AC Output Voltage	120V
AC Output Frequency	60Hz
Sine Wave Type	Pure Sine Wave
Life Cycle	3500 + Cycles at 80% Capacity
Wall Charging Time at 1800W Input	0% To 80% Within 2.5hrs 0% To 100% Within 3.5hrs
Charging Temperature	0°C to 40°C (32°F to 104°F)
Discharging Temperature	0°C to 40°C (32°F to 104°F)
Certifications	FCC-MSDS-BC-UN38.3
BMS Protections	• High Temperature • Low Temperature • Over Load Protection • Over Voltage • Under Voltage • Overcharge • Overcurrent • Short Circuit
Warranty	5 Years (Residential)
Net Weight	112.4lbs

* PURE SINE WAVE

The output voltage of a sine-wave inverter has a sine wave -form like the sine wave-form of the mains/utility voltage. In a sine wave, the voltage rises and falls smoothly with a smoothly changing phase angle and also changes its polarity instantly when it crosses 0 Volts. The unit provides Pure Sine Wave output and can be compatible with AC electrical appliance that works with Sinusoidal waveform. Appliances that use an AC motor are going to work to full capacity on a pure sine wave, such as an electrical fan. Appliances like refrigerators, microwaves, and compressors that use AC motors and some delicate equipment will be better use with our pure sine wave inverter.

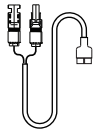
WHAT'S INSIDE THE BOX



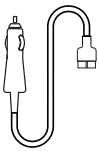
Portable Power Station



AC Wall Charging Cable
IEC 60320 C19
Female Socket to 5-20P



Solar Charging Cable
Anderson PP30
Female Socket to MC4

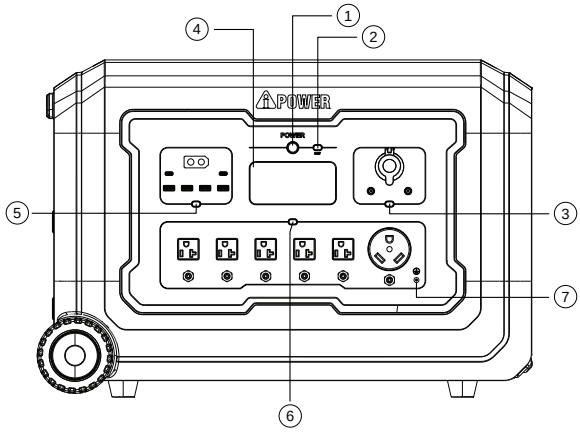


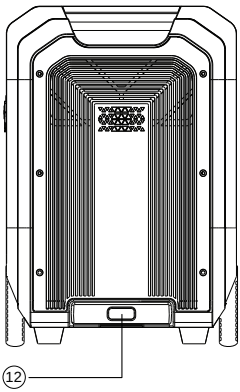
Car Charging Cable
Anderson PP30
Female Socket to Cigarette
Lighter Male Plug

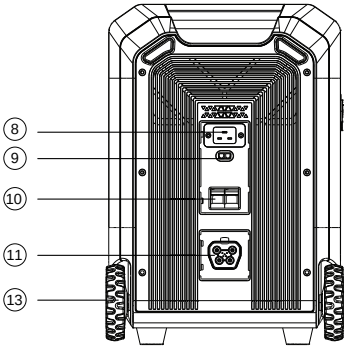


User Manual

GET TO KNOW YOUR GS7000i







① Main Power ON/OFF Button
② Fast/Slow Charging Button
③ 12V DC Power ON/OFF Button
④ LCD Display (Data Center)
⑤ USBs/XT90 Power ON/OFF Button
⑥ AC Power ON/OFF Button
⑦ Ground Terminal
⑧ AC Input (wall charging)
⑨ Anderson DC Input
(for solar panel and car charging)
⑩ Input/Output Circuit Breakers
⑪ Extra Battery Port
⑫ Telescopic Handle
⑬ Wheels

① Main Power ON/OFF Button

Instructions: Press and hold the power button for 3S to turn on the system. Turn on the LCD display, and press and hold again for 3s to turn off.

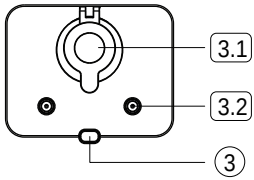
② Fast/Slow Charging Button

When the product is connected to the AC mains for charging, the charging power can be adjusted

according to the actual input voltage. Use the button to switch from fast charging mode to slow charging mode. More input power, means faster charging or shorter time. The charging mode can be seen in LCD display, H for fast charging and L for slow charging. It is worth noting that charging this product at low power is beneficial for extending battery life.

③ 12V DC Power ON/OFF Button

Instructions: Short press the DC button to turn on the DC output port, and short press it again to turn it off.



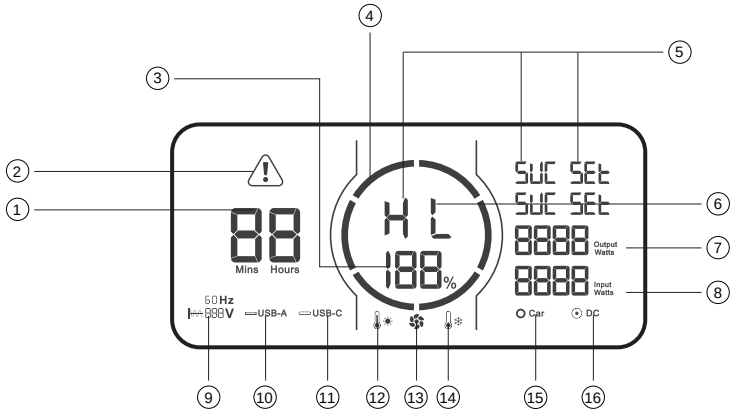
3.1 Cigarette lighter output 12V/10A, 120W Max

3.2 DC5521 (x2) output 12V/10A, 120W Max

NOTE: Max output from this section is 120W

④ LCD Display (Data Center)

Display the product's battery level and usage status tips.



1.Remaining Discharge Time Display
2.Fault Warning
3.Battery level percentage
4.Battery level circle
5.Fast Charging Setting
6.Slow Charging Setting
7.Output (Discharge) Power Display
8.Input (Charging) Power Display
9.AC Output
10.USB-A Output
11.USB-C Output
12.High Temperature Protection
13.Cooling Fan
14.Low Temperature Protection
15.Cigarette Lighter (12V) Output
16.DC5521 (12V) Output

The LCD Battery Capacity Circle indicates the remaining capacity. The circle has been divided into 6 equal segments, accounting for about 17%~35%~51%~68%~85%~100%.
When discharging, the blue segments of the circle will disappear to the real-time remaining capacity. When recharging, the blue circle will be flashed clockwise along the trajectory, and the digital number on the right of the circle will show you the real-time input charging power. After full charge, the whole blue circle will light up and remain stable. When charging is complete, please unplug the adapter.

Input and output status: When the product is working, the total input power, total output power and the cursor corresponding to the working area will be displayed on the screen.
Alarm prompt: See the following troubleshooting table for details.

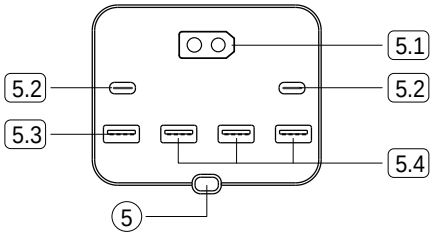
Fault Code and Trouble Shooting

Code	Description	Performance	Trouble Shooting
E000	AC output short circuit protection	60Hz 888V ⚠ fashing, no output	Press the AC Output Poweron/off button for recovery
E001	Output overload protection	60Hz 888V DC ⚠ fashing, no output	Flashing icons indicates which circuit overload. Overload protection needs to be restored manually, UPS function overload 2200W1min, 4000W1sec
E002	AC battery low power protection	The corresponding port has no output	Restart the corresponding function button to restore the function and charge in time
E003	AC output over-voltage and low voltage protection	60Hz 888V fashing, no output	Press the AC Output Poweron/off button for recovery
E004	Abnormal AC input frequency	60Hz 888V fashing, no output	The frequency is normal and automatically restored
E005	Busbar high and low voltage, over-current	⚠ fashing, No output from each part	Need to manually press the AC ON/0FF switch to restore
E006	• Inverter over-temperature charging • over-temperature protection	60Hz 888V ⚠ fashing, no output	Automatic recovery after the temperature returns to normal.
E007	PV input over-voltage and low voltage protection	No PV charging	Return to normal charging after the photovoltaic input voltage is normal.
E008	12V/30A overload short circuit protection	DC ⚠ fashing, no output	Need to manually press the DC ON/OFF switch to restore
E009	24V auxiliary power overload short circuit alarm	The DC board reports a fault, but does not turn off the output.	Reduce the load on DC port
E010	Cigarette lighter port overload and short circuit	DC ⚠ fashing, no output	Need to manually press the DC ON/OFF switch to restore
E011	USB-A port overload and short circuit	DC ⚠ fashing, no output	Need to manually press the DC ON/0FF switch to restore

Code	Description	Performance	Trouble Shooting
E012	USB-C port overload and short circuit	DC fashing, no output	Need to manually press the DC ON/OFF switch to restore
E013	Battery low voltage protection when DC discharge	DC fashing, no output	Restart the correspondingfunction button to restore the function and charge in time
E020	BMS Communication fault	fashing, no output	Check the BMS communication line
E021	Single cell of the battery over-voltage	Capacity percentage fashing	Put the device aside and wait for the cell voltage to recover automatically.
E022	Single cell of the battery low-voltage	Capacity percentage fashing	Connect the AC charging cable and charge until the voltage returns to normal.
E023	The total voltage of the battery is too high	E023 code flashing,but does not turn off the output.	Put the device aside and wait for the cell voltage to recover automatically.
E024	The total voltage of the battery is too low	fashing, no output	Connect the AC charging cable and charge until the voltage returns to normal.
E025	Battery cell over-temperature	fashing, no output	Temperature recovery automatic recovery
E026	Battery cell low-temperature	fashing, no output	Temperature recovery automatic recovery
E027	System overload	The AC icon fashes to turn off the AC function, and the DC output is normal AC load is higher than 4500W or AC+DC loads are higher than 4500W	Need to manually press the AC ON/OFF switch to restore
E028	Charging over-temperature	fashing, charging stop	Temperature recovery automatic recovery

⑤ USBs/XT90 Power ON/OFF Button

Press this button to turn on the power of the USBs/XT90 outputs, and short press it again to turn it off.



5.1 XT90 output 12V/30A, 360W Max

5.2 USB-C 60W (x2) 5V/3A, 9V/13A, 12V/3A, 15V/3A, 20V/3A, 120W Max

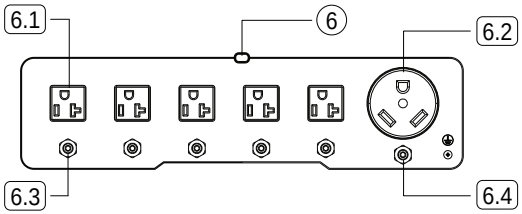
5.3 USB-A 5V/2A, 10W Max

5.4 USB-A QC3.0 (x3), 5V/3A, 9V/2A, 12V/1.5A, 54W Max

NOTE: Max output from this section is 544W

⑥ AC Power ON/OFF Button

Press the AC button to enable the AC output function.



6.1 5-20R (x5) output 120V/20A, 4000W Max

6.2 TT-30R output 120V/30A, 3600W Max

6.3 20A (x5) circuit breaker

6.4 30A circuit breaker

NOTE: Max output from this section is 4000W

⑦ Ground Terminal

A ground terminal has been provided on this model to ground this product. Grounding your unit must be properly connected to an appropriate ground to help prevent electric shock.
The ground system of this product is Neutral Floating which means Neutral circuit IS NOT electrically connected to the frame/ ground of the Power Station.

⚠ WARNING

Failure to properly ground this product can result in electric shock.

For remote grounding, connect a length of heavy gauge copper wire between the Power Station's ground terminal and a copper rod driven into the ground. We strongly recommend that you consult with a qualified electrician to ensure compliance with local electrical codes.

⑧ AC Input (IEC 60320 C20 Male Plug)

Fast charging with a household socket can perform a 100% charge within 3.5 hours.

※ The charging of this product can directly use the socket on the wall, etc. Please do not use extension cords and cable taps to connect several devices at the same time.

※ Using a cable tap to charge several devices at the same time will cause a large current to flow, causing cable breakage and fire risk.

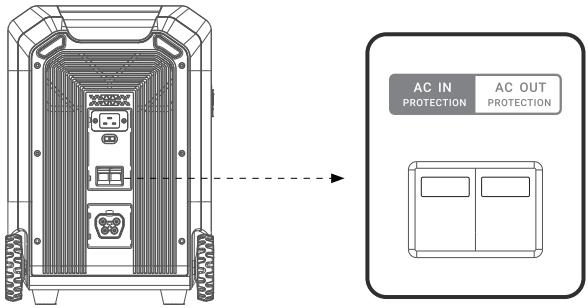
※ Do not use the same socket to connect other devices while charging this product. In general, when the AC input exceeds 20A, the safety circuit breaker will trip.

⑨ Anderson PP30 DC Input (Solar Panel and Car Charging)

This interface supports solar panel input or car charging input.
The input of the solar panel can be up to 2100W and the maximum voltage is 150V.
It would be outside the scope of warranty, if the equipment is damaged by exceeding the maximum voltage.

⑩ Input/Output Circuit Breakers

When using the power station the input/output circuit breakers need to be turned on.
The main function of the circuit breaker is to cut off and connect the load circuit, and cut off the fault circuit to prevent the expansion of the accident and ensure safe operation. In the case of electrical overload or abnormal operation, if a fault occurs, the circuit breaker will automatically disconnect the switch to protect electrical appliances and circuits.
1. Please turn on the AC IN switch when charging by mains electricity.
2. Please turn on the AC OUT switch when loading with AC output, otherwise there will be no output at the AC output port.
3. Please turn on the AC IN and AC OUT switches at the same time if you want to use EPS funtion (Load takes precedence over charging: charging + load < 2200W).



⑪ Extra Battery Port

This power station can be connected to an extra battery with a battery extension cord for added capacity.

⑫ ⑬ Handle & Wheels

This product is designed for easy transportand mobility with telescoping handle & wheels.

USING YOUR PORTABLE POWER STATION (PPS)

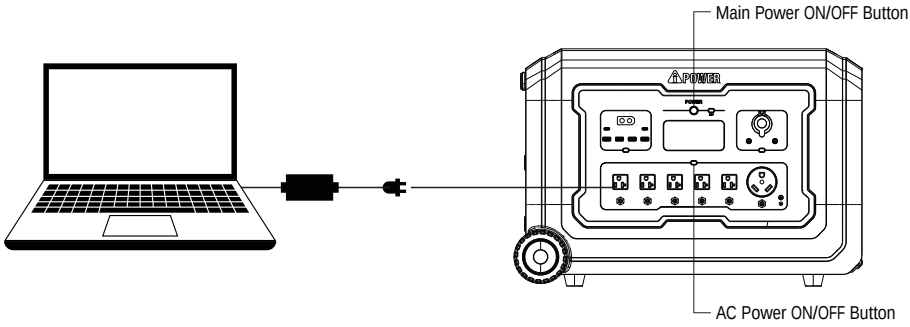
Long press the power button, the power station is turned on, the LCD screen lights up, and the power button enters the white light breathing status; long press the power button (about 3 seconds or more), the product shuts down, and the LCD screen goes out.

USING AC OUTPUT (120V)

Before use, plug your PPS into the wall until it is fully charged.
1. Make sure the appliance you are plugging in is turned off.
2. Connect the power cable plug of the electrical appliance to the AC outlet (s) of the PPS.
3. Press and hold the main power ON/OFF button for 3S to turn on the PPS. The button will illuminate when it is ON.
4. Press AC power ON/OFF button. The LCD display indicates AC output.
5. Turn AC appliance ON. The LCD Display will display real-time wattage of the appliances.
6- When finished:
-Turn off AC appliance
-Press AC power ON/OFF button to turn the AC outlets off (If you leave the AC Power button ON it will drain the battery)
-Press and hold the main power ON/OFF button for 3S to turn off the PPS and remove power cable.

NOTICE: If the total output exceeds 4000W, the power station will automatically shut off. Please ensure the power consumption is less than 4000W, then press the AC power ON/Off button.

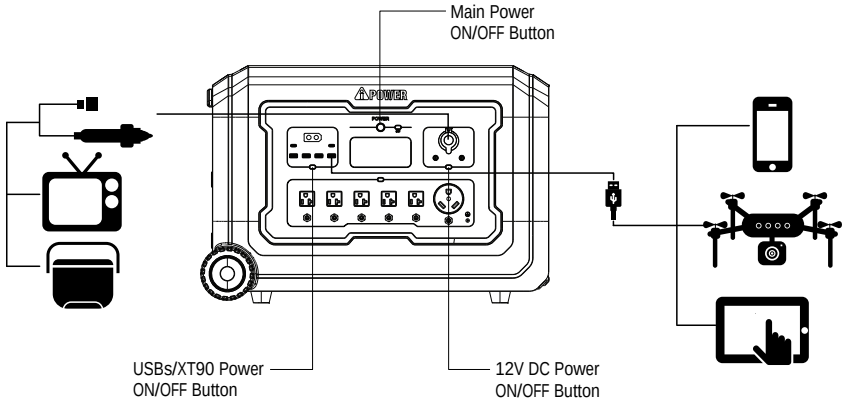
WARNING: The AC outlets, AC voltage, and frequency are different according to different countries, please carefully check whether the product specifications are consistent with the appliance specifications before use, otherwise, it can lead to dangerous situations.



USING USBS AND 12V DC OUTPUTS

Before use, plug your PPS into the wall until it is fully charged.
1. Make sure the electric device that you are plugging in is turned off.
2. Connect the power cable plug of the DC electrical device to the DC outlets or USBs of the PPS including:
USB-A QC3.0 (Qty:3)
USB-C PD-60W (Qty:2)
USB-A (Qty:1)
DC5521 outlet (Qty:2)
XT90 outlet (Qty:1)
Cigarette lighter (automotive) outlet (Qty:1)
3. Press and hold the main power ON/OFF button for 3S to turn on the PPS. The button will illuminate when it is ON.
4. Press USBs/XT90 power ON/OFF button for USBs and XT90 or DC power ON/OFF button for 12V DC Outlets. The LCD display indicates USB icon ▭ or DC icon ⊙ . The LCD Display will display real-time wattage of DC electric devices.
When finished:
-Turn off DC electric device
-Press DC power ON/OFF button and USBs/XT90 power ON/OFF button to turn off the DC outlets and USBs (If you leave the buttons ON it will drain the battery)
-Press and hold the main power ON/OFF button for 3S to turn off the PPS and remove power cable

NOTICE: If the total output exceeds the wattage output of the DC outlet, the power station will automatically shut off. Please ensure the power consumption is less what the outlet is rated for before using the device.

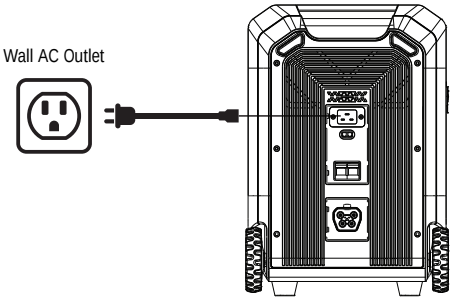


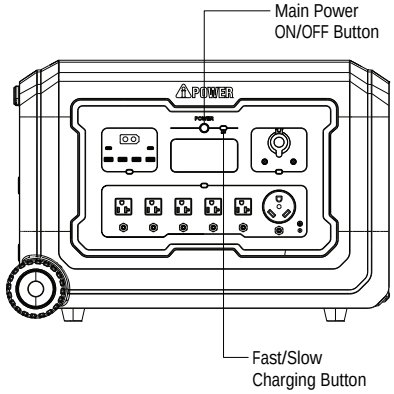
RECHARGING YOUR PORTABLE POWER STATION (PPS)

Your PPS can be recharged by:

1.AC Charging (using the included AC wall charging cable)

-Plug your PPS into the standard wall outlet to charge the unit.
-Press and hold the main power ON/OFF button for 3S to turn on the PPS. The button will illuminate when it is ON.
-Select your Charging speed by using Fast/Slow Charging button. More input power means faster charging or shorter charging time. It only takes 3.5 hours to fully charge from 0 to 100% in fast charging mode. It is worth noting that charging this product at low power is beneficial for extending battery life.
-When recharging, the blue circle will be flashed clockwise along the trajectory, and the digital number on the right of the circle will show you the real-time input charging power. After full charge, the whole blue circle will light up and remain stable. When the product is working, the total input power, total output power and the cursor corresponding to the working area will be displayed on the screen.





2.Solar Panel Charging (using the included solar charging cable)

Under condition of sunlight, this product can be connected to the solar panel and can be charged through the solar panels.

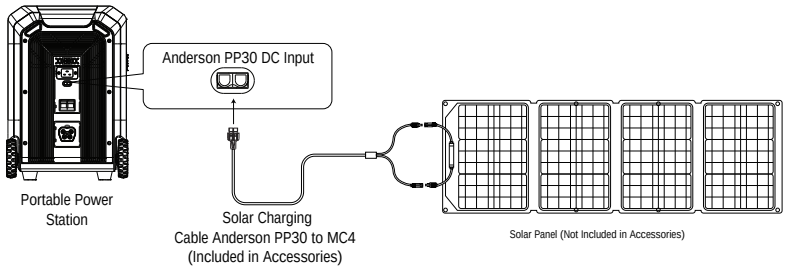
The input of the solar panel can be maximum 2100W, maximum voltage 150V.

※ The charging power of the solar panel is determined according to the weather and other conditions.

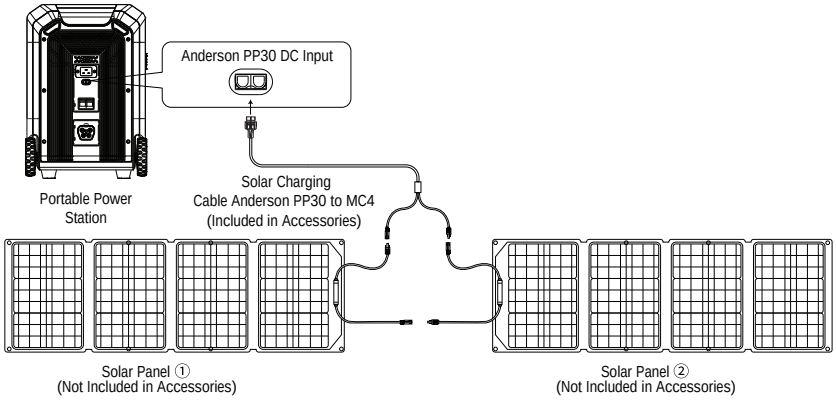
※ The solar panel voltage exceeding 150V will damage the equipment and may be out of warranty.

- **We recommend the following charging options:**

Option One: One Solar Panel



Option Two: Two Solar Panels (In Series)



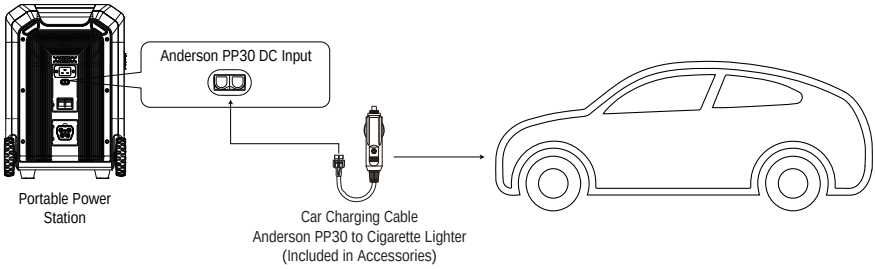
NOTE: It is possible to use more than two solar panels to charge this product. contact customer service for consultant.

3.Car Charging (using the included solar charging cable)

This product uses car charging cable, which can be used for mobile charging by the cigarette lighter in the car.
Connect the car charging cable to the cigarette lighter in the car and the Anderson PP30 interface on the side of the product, turn on the engine of the car, and the LCD display of this product will display the input power.

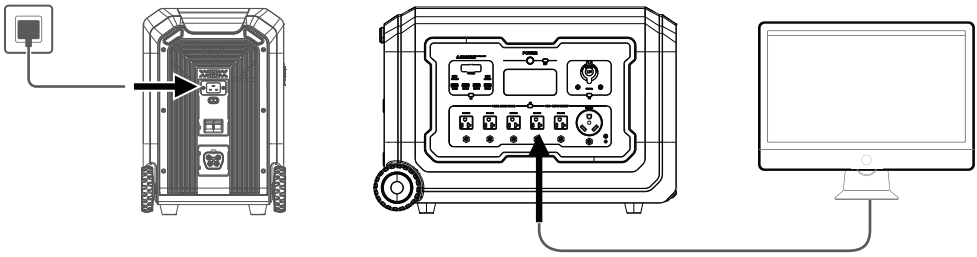
※ Please do it when the car started, otherwise the car battery may be exhausted.

※ Vehicle charging power is usually in the range of 90W-120W, and the charging time is long. If fast charging is required, the AC mains charging is recommended.



EPS (EMERGENCY POWER SUPPLY)

This product supports EPS (emergency power backup) function. When connecting the power grid and the AC input port of this product through the AC charging cable, the electrical appliance can connect the AC output port of this product to work (the AC power comes from the power grid instead of the battery at this time). When the power grid is suddenly cut off, the product can be automatically switched to the battery power supply mode with in 20ms.

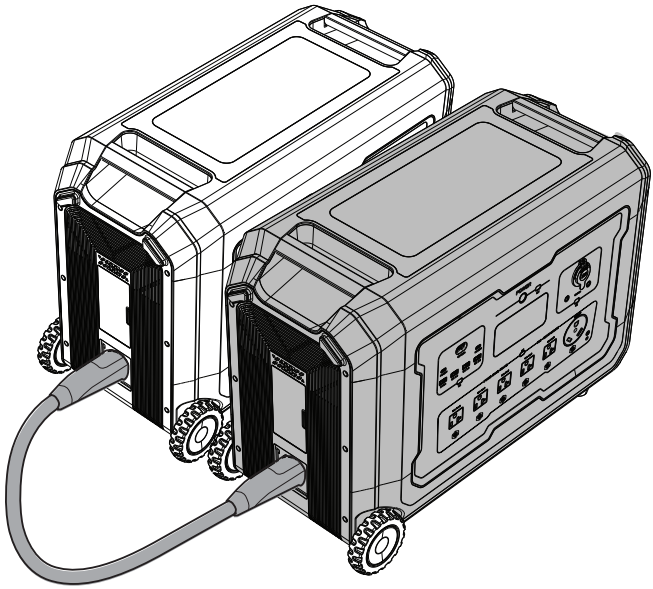


Notice:

This function is a non-professional UPS function and does not support 0ms switching. Please do not connect it to devices that require high uninterrupted power supply (such as data servers and workstations), or use it after multiple tests to confirm whether it is compatible. And it is recommended to use only one device during use, and the operating power of the device should not exceed 2200W (input + output). When the load and charging reach 2200W, the output will be turned off in one minute for overloading, and the output will be turned off in 1 second for more than 2200W. Do not use multiple devices at the same time to avoid overload protection of this product. If the device does not operate normally or data is lost due to failure to follow the instructions, the company will not bear the corresponding responsibility.

POWER PACK CHARGING

Power pack (up to one) can be connected to this product. Use the product-specific power pack cable to connect the product and the battery pack, and the device starts to charge when a reading appears on the input power onthe screen.

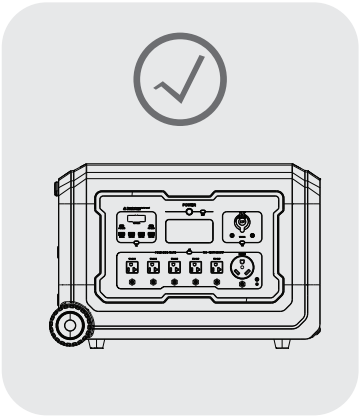


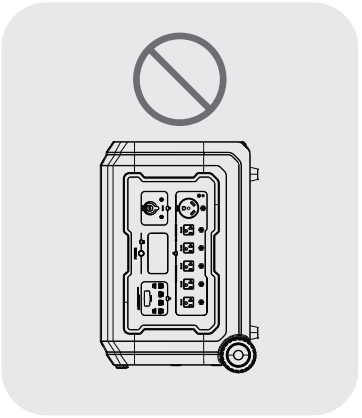
Notice:

1. Please make sure that both the product and the power pack are turned off Before connecting the power pack to this product.
2. After this product is connected to the power pack, make sure that the LCD display of this product shows the input power, and then start to use.
3. Do not directly connect or remove the power pack during the charging and discharging process. If you need to connect or remove the power pack when using, please turn off the power before operating.
4. Do not use your hands or other objects to touch the metal terminals at the connection port of the power pack . If there are foreign objects attached to the metal terminals, please lightly wipe with a dry cloth.

STORAGE & MAINTENANCE

1. Please store the product away from water, heat, and metal objects.
2. In order to prolong the service life of the battery, it is recommended to use or store this product in an environment temperature between 20℃ to 30℃.
3. For long-term storage, please charge and discharge the product once every 3 months (discharge to 0% first, then fully charge, and then dischargeto 60% for long-term storage). Products that have not been charged and discharged for more than 6 months will not be covered under warranty.
4. For safety, do not store this product in an environment temperature above 45℃ or below -10℃ for a long time.
5. If the product has been idle for too long and the battery is severely low, it will enter a deep sleep protection mode. In such case, please charge the product before using it again.
6. For long-term storage, please place it horizontally.





LIMITED WARRANTY

KEEP YOUR RECEIPT. Proof of purchase will be required to substantiate any warranty claim. WHAT IS COVERED: A-iPower/TuplantaPR warrants to the original retail purchaser that this product is free of defects in material and workmanship and agrees, at A-iPower/TuplantPR' s direction, to either repair, provide replacement parts for, or replace (without charge for parts or labor) any product or component with a material defect for a period of 5 years from the date of purchase, subject to exclusions noted herein. Warranty service and replacement parts are warranted only for the duration of the warranty on the original product. All replaced parts or products become the property of A-iPower/TuplantaPR.

WARRANTY TERMS

We will provide 5 years limited warranty for A-iPower portable power station products purchased through any authorized A-iPower dealer in Puerto Rico that fails to operate during the applicable warranty period due to any defect in workmanship or material. If a valid claim is made during the applicable period, A-iPower/TuplantaPR, at its option, will either (1) repair the product, or (2) exchange the product with a product that is of equal value. A replacement product assumes the remaining warranty of the original product or ninety (90) days from the date of replacement, whichever is greater. For questions regarding coverage, please contact:

TUPLANTAPR

AVENUE LOMAS VERDES IH-5 BAYAMON PUERTO RICO

www.tuplantapr.com

1-787-251-3131

Please have the necessary information available - Model Number, Serial Number and Proof of Purchase.

WARRANTY EXCLUSIONS

This warranty does not cover the followings:

This warranty will not cover repair when normal use has exhausted the lifetime of a part(s) or the unit.

-Installation and Maintenance - this warranty does not cover improper or unauthorized assembly, alteration, modification, or any other damage resulting from misuse or neglect.

-Cosmetic defects such as scratches to paint, decals, etc.

-Costs of normal maintenance and adjustments.

-Repairs or diagnostics performed by individuals other than an A-iPower's Authorized Service Dealer (unless approved by A-iPower)

-Failures due to normal wear and tear, accident, misuse, abuse, negligence, or improper use.
-Failures caused by any external cause or act of God, including but not limited to, collision, theft, vandalism, riot, war, fire, freezing, lightning, earthquake, windstorm, hail, water, flood, tornado, or hurricane.
-Damage related to rodent and/or insect infestation.
-Any incidental, consequential or indirect damage caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
-Failure due to misapplication.
-Telephone, cellular phone, facsimile, internet access, or other communication expenses.
-Expenses related to “customer instruction" or troubleshooting where no manufacturing defect is found.
-Overnight freight or special shipping costs for replacement part(s).
-Overtime, holiday or emergency labor.

MERCHANDISE RETURN GUIDELINES

-All products must be returned in original or equivalent packaging, if determined by A-iPower/TuplantaPR Customer Service. Improperly packaged returns will not be accepted.
-Must have adequate packing for transportation.
-Return to address provided in return authorization, using the parcel service required. Units returned without authorization will not be rewarded.
-Please Note: Refunds will not be granted for items that have been modified or damaged by abuse or usage not in accordance with product instructions.