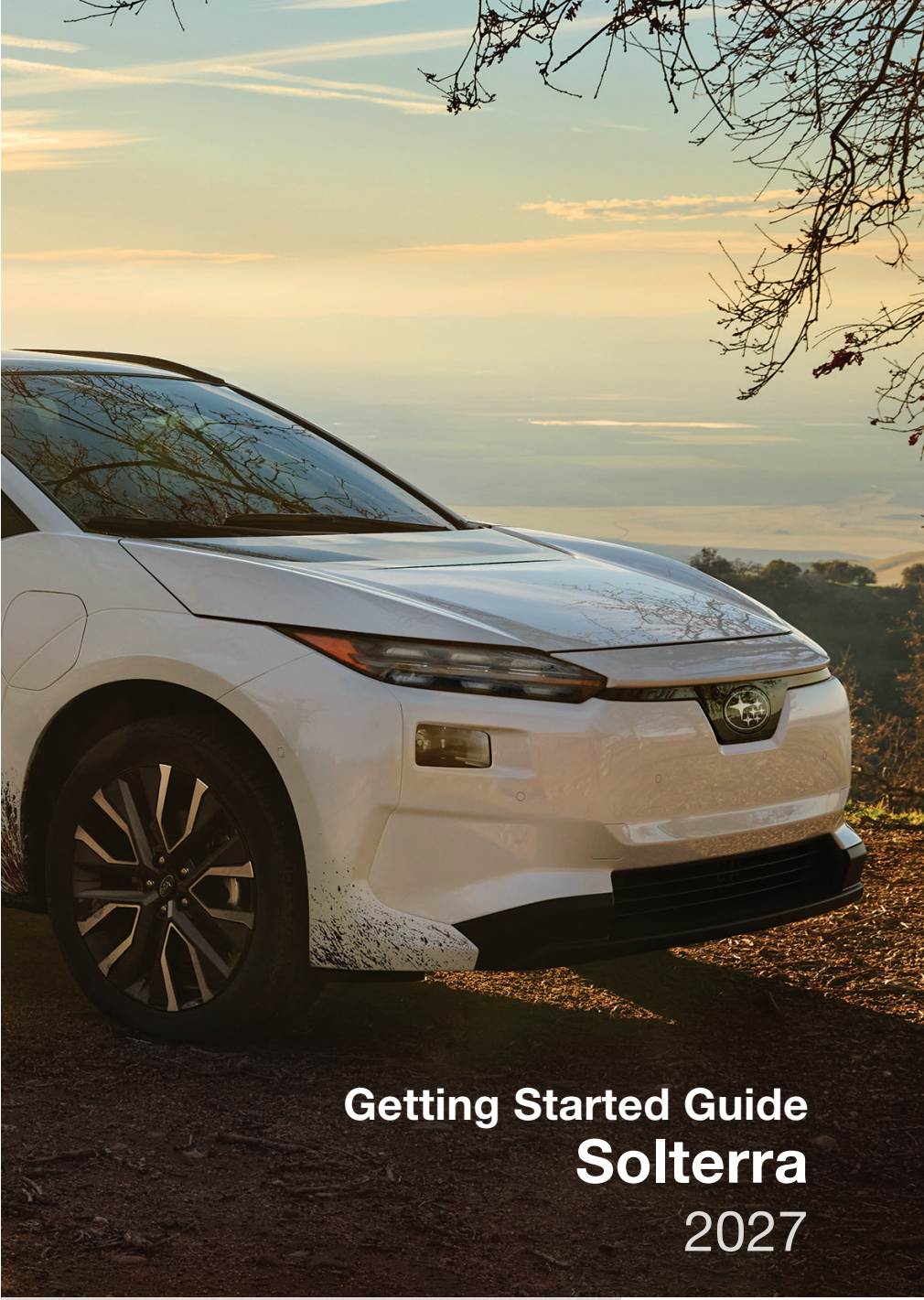

Getting Started Guide
Solterra
2027

Love. It's what makes Subaru, Subaru.®

SUBARU

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TABLE OF CONTENTS



PURPOSE OF THIS GUIDE
- WELCOME 4
- IMPORTANT SAFETY INFORMATION 4
- OWNER'S RESOURCES. 4
- IN CASE OF EMERGENCY 5
- TOWING YOUR ALL-WHEEL DRIVE ELECTRIC SUBARU 6

ELECTRIC VEHICLE SYSTEM
- ELECTRIC VEHICLE SYSTEM FEATURES 7
- ELECTRIC VEHICLE SYSTEM PRECAUTIONS 8
- ELECTRIC VEHICLE DRIVING TIPS. 9

ENTRY AND EXIT
- KEYLESS ENTRY 10
- KEYLESS ACCESS WITH POWER SWITCH 11
- POWER BACK DOOR 13

INSTRUMENT PANEL 17

GAUGES AND WARNING LIGHTS
- MULTI-INFORMATION DISPLAY. . 18
- WARNING AND INDICATOR LIGHTS 19

CONTROLS
- INSTRUMENT PANEL SWITCHES 20
- TURN SIGNALS 20
- LIGHT CONTROLS 21
- METER CONTROL SWITCHES . . 22
- AUDIO CONTROLS. 23
- DYNAMIC RADAR AND CONVENTIONAL CRUISE CONTROL 23
- WINDSHIELD WIPERS 24
- REAR-VISION CAMERA WASHER 24
- CENTER CONSOLE SWITCHES 25
- ONE-TOUCH INTERIOR LIGHTING 25
- OVERHEAD CONSOLE. 26

GETTING COMFORTABLE
- SEATING 27
- TILT AND TELESCOPIC STEERING COLUMN 29
- POWER EXTERIOR MIRRORS . . 30
- REAR VIEW MIRROR 31
- POWER WINDOWS 32
- POWER SUNSHADE 32
- CLIMATE CONTROL 33
- ACCESSORY CHARGING. 38

TABLE OF CONTENTS

ELECTRIC VEHICLE CHARGING
- CHARGING BASICS 40
- CHARGING TIPS. 40
- CHARGING EQUIPMENT AND METHODS. 41
- OPENING THE CHARGING PORT DOOR 42
- AC CHARGING 43
- DC CHARGING PROCEDURE . . 47
- STUCK CONNECTOR OR ADAPTER 49
- USING THE CHARGING SCHEDULE 50
- BATTERY PRECONDITIONING. . 52
- CHARGING WITH SUBARUCONNECT 53

OPERATING THE ELECTRIC VEHICLE
- POWER SWITCH 54
- STARTING THE VEHICLE 55
- DRIVING THE VEHICLE 56
- PARKING BRAKE 60
- X-MODE® 62
- TURNING OFF THE VEHICLE. . . 64

PASSENGER AND CARGO AREAS
- FOLDING THE REAR SEAT. 65
- CHILD SAFETY LOCKS 65
- LATCH/ANCHOR 66
- REAR SEAT REMINDER 67
- CARGO AREA AND COVER . . . 68
- FLAT TIRE REPAIR KIT 69

MOTOR COMPARTMENT
- HOOD PROP. 70
- EV MOTOR COMPARTMENT . . . 71

ADDITIONAL SPECIFICATIONS
- NEW VEHICLE BREAK-IN. 74
- FIRST SERVICE ITEMS. 74
- ROOF RAIL / CROSS BAR CAPACITY 75
- TOWING RESTRICTION / ACTIVITY MOUNT 75
- TIRE PRESSURE MONITORING SYSTEM (TPMS) 76

SUBARU MULTIMEDIA OVERVIEW
- SUBARUCONNECT AND USER PROFILE. 77
- OVERVIEW OF YOUR MULTIMEDIA SYSTEM 82
- SCREEN OVERVIEW. 82
- TOUCH SCREEN OPERATION . . 83
- STEERING WHEEL CONTROLS. 84

INTELLIGENT ASSISTANT
- INTELLIGENT ASSISTANT 85
- USING INTELLIGENT ASSISTANT 85
- USING THE SEARCH FUNCTION 87

MULTIMEDIA
- RADIO 88
- MEDIA 89

PHONE
- PAIRING A PHONE 91
- MAKING A CALL. 91
- RECEIVING A CALL 92
- TEXT MESSAGE 93

NAVIGATION
- CLOUD NAVIGATION OVERVIEW 94

CONNECTED SERVICES
- SUBARUCONNECT OVERVIEW 95
- REMOTE CONNECT 96
- SERVICE CONNECT 99
- WI-FI CONNECTION AND HOTSPOT 99

SETTINGS AND UPDATES
- SETTINGS AND UPDATES OVERVIEW 100
- CLOCK 101

SUBARU EYESIGHT (SAFETY SENSE)
SUBARU EYESIGHT (SAFETY SENSE) OVERVIEW . . 102
OPERATION 102
FUNCTIONS 103
DYNAMIC RADAR CRUISE CONTROL SWITCHES 110
DRIVER ASSIST TECHNOLOGIES
DRIVER ASSIST TECHNOLOGIES OVERVIEW 111
REAR VIEW MONITOR SYSTEM 111
PANORAMIC VIEW MONITOR . . 112
REAR CROSS TRAFFIC ALERT (RCTA) 113
REAR CAMERA DETECTION . . 114
BLIND SPOT MONITOR 114
AUTOMATIC HIGH BEAM (AHB) 115
PARK ASSIST 116
PARKING SUPPORT BRAKE . . 116
ADVANCED PARK 117
SAFE EXIT ASSIST 118
DRIVER MONITOR: DISTRACTION MITIGATION SYSTEM
DRIVER MONITOR OVERVIEW. 119
DRIVER MONITOR COMPONENTS 119
DROWSY/INATTENTIVE WARNINGS 119
CARE AND LIMITATIONS
SUBARU EYESIGHT (SAFETY SENSE) CAMERA AND SENSOR PRECAUTIONS 120
WINDSHIELD GLASS AND DASHBOARD 120
FRONT VIEW
SOLTERRA 121
SUBARU EYESIGHT (SAFETY SENSE) DISCLAIMER
SUBARU EYESIGHT (SAFETY SENSE) DISCLAIMER. 122
HOW TO APPENDIX
OWNER'S RESOURCES. 123
MEMORY DRIVER'S SEAT 124
SETTING THE CLOCK 125
SMART PHONE / SMART DEVICE CONNECTIONS 127
APPLE CARPLAY 129
ANDROID AUTO 129
NAVIGATION 130
INDEX 140

PURPOSE OF THIS GUIDE

WELCOME

Congratulations on choosing a Subaru Solterra and welcome to the Subaru family!

Subaru is More Than a Car Company®. We are committed to making the world a better place, and the Subaru Love Promise® is our vision to show love and respect to all people at every interaction with Subaru. We believe in building lifelong relationships with our customers, earning your trust and exceeding your expectations by providing customer service with integrity and compassion.

This Getting Started Guide will introduce you to your new Subaru Solterra by providing information on the basic operation and key features of your Subaru as well as the Multimedia and SUBARU EyeSight (Safety Sense) systems in your vehicle.

IMPORTANT SAFETY INFORMATION

The Getting Started Guide is not intended as a substitute for your Owner's Manuals. We strongly encourage you to review all Manuals found in your Owner's Information Kit to ensure complete understanding.

OWNER'S RESOURCES

If you're having difficulty using any of the functions outlined in this guide, or want to learn more, you can get additional information from the following sources:

Scan to learn more about **Owner's Resources**.

Scan to learn more about **Customer Support**.

Your Subaru Owner's Manuals:
Located in the center console, under the tray

Online Subaru Owner's Resources:
www.subaru.com/owners

Subaru Customer Support:
www.subaru.com/customer-support

1-800-782-2783 (1-800-SUBARU3)

SubaruConnect Customer Care (for connected services):

(866) 384-3574

IN CASE OF EMERGENCY

SubaruConnect (subscription required)

Emergency Assistance Button ("SOS"): In the event of an emergency on the road, open the protective cover on the overhead console and push the "SOS" button to reach the SubaruConnect Customer Care Center.

NOTE: The answering Customer Care Agent will determine your vehicle's location, assess the emergency, and dispatch the necessary assistance required.



SOS Button

Enhanced Roadside Assistance: Enhanced Roadside Assistance adds GPS data to the already included roadside assistance. Open the protective cover on the overhead console and press the "SOS" button to reach a SubaruConnect Customer Care Agent, who can help with a wide range of needs, such as towing, flat tire, and more.

For more information, please refer to "SubaruConnect Overview" on page 95 in this Getting Started Guide or "For safety and security" in your Owner's Manual. Not available in all states. See your Subaru Retailer for details.

Subaru Roadside Assistance

Subaru Roadside Assistance:
1-800-261-2155

Subaru Roadside Assistance is free and standard on your Subaru; there are no forms to complete. This service is available anytime during the 3-year/36,000–mile Subaru Limited Warranty, whichever comes first. See your Subaru Retailer for details and refer to the Roadside Assistance guide in the owner's information kit for the details on this coverage. A Subaru Roadside Assistance decal has been affixed to the driver's door window.

Roadside assistance helps with:

- Towing to the nearest authorized Subaru Retailer if you cannot safely drive your Subaru
- Jump-start if your battery is dead
- Emergency lockout service
- National Subaru Retailer locator service, with phone numbers and location of the nearest Subaru Retailer anywhere in the U.S. or Canada
- Depending on your situation, roadside assistance can tow your vehicle to the nearest charging station or back home if the battery is depleted

NOTE: Specifically excluded from Subaru Roadside Assistance coverage are service requests or claims resulting from: accidents, vandalism, acts of God, violation of any laws, or vehicle modifications not recommended by the manufacturer.

TOWING YOUR ALL-WHEEL DRIVE ELECTRIC SUBARU

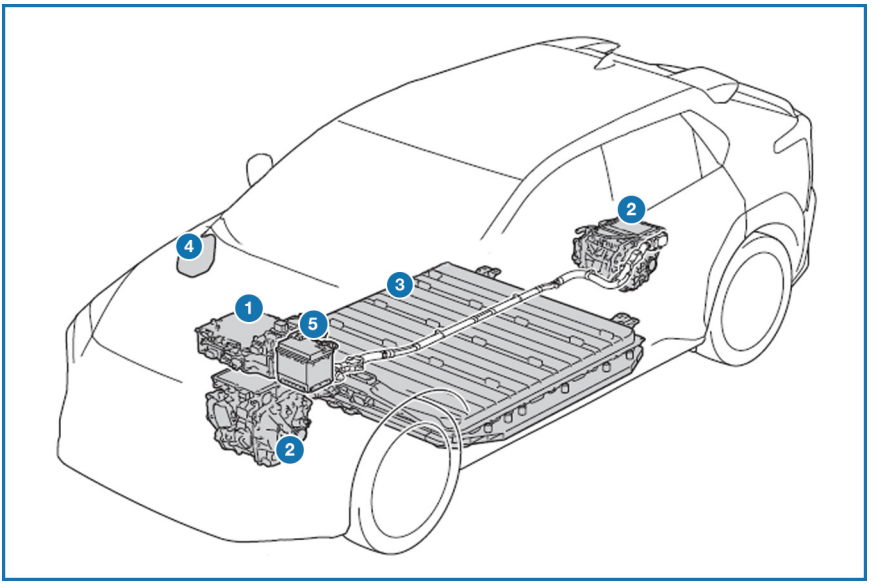
If you need to tow your Solterra, be sure to transport the vehicle with all four wheels raised off the ground. Have your Solterra towed with a flatbed truck by your Subaru Retailer or a commercial towing service.

For more information, please refer to "When trouble arises" in your Owner's Manual.

ELECTRIC VEHICLE SYSTEM FEATURES

Your Subaru Solterra is a battery powered electric vehicle, which is considerably different from conventional vehicles. Battery electric vehicles use electricity charged in a traction battery to drive an electric motor, instead of using an engine that burns a fuel, such as gasoline. Because they use electricity to drive the motor, they do not emit any emissions, such as CO2 (carbon dioxide) or NOx (Nitrogen Oxides). Battery electric vehicles are environmentally friendly vehicles, especially if electricity comes from renewable sources, like wind or solar.

Your Subaru Solterra electric vehicle system contains the following components:



1. Electricity Supply Unit (built in onboard traction battery charger/DC-DC converter)
2. Electric Motor (traction motor)/Inverter (front/rear)
3. Traction Battery (provides electricity to the electric motor)
4. Charging Port
5. 12–Volt Battery (provides electricity to various vehicle systems such as the SRS airbags, headlights, wipers, etc.)

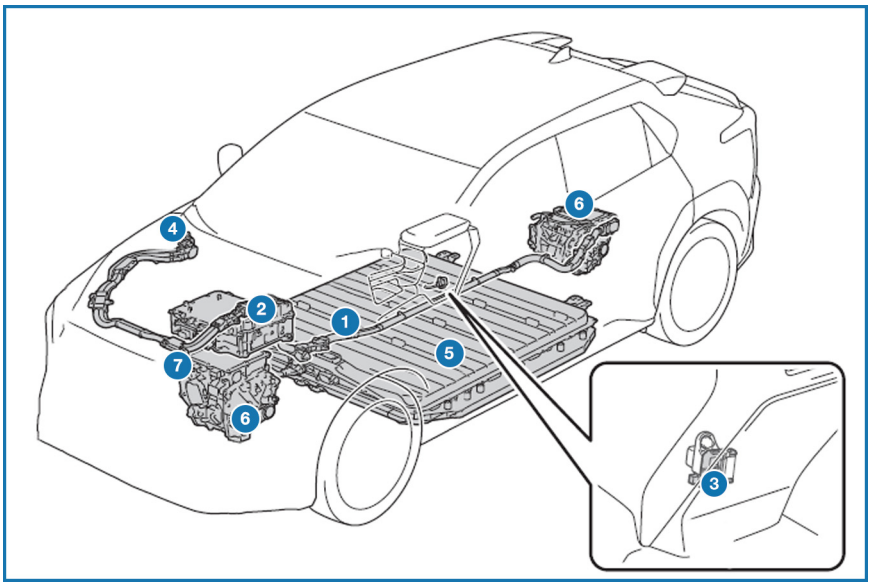
The electric vehicle is driven using electricity, received from an external power source, that is stored in the traction battery. Public charging stations and even your household outlets can be used for charging. Procedures are different from refueling a conventional vehicle.

For more information on charging your vehicle, please refer to page 40.

ELECTRIC VEHICLE SYSTEM PRECAUTIONS

Be careful of the high voltage components, such as the traction battery, electricity supply unit, orange colored high voltage cables, and electric motor, as well as high temperature components such as the cooling radiator. Warning labels are provided on high voltage components.

The high voltage components are given in the following illustration:



1. High Voltage Cables (orange)
2. Electricity Supply Unit (built-in onboard traction battery charger/DC-DC converter)
3. Service Plug
4. Charging Port
5. Traction Battery
6. Electric Motor (traction motor)/Inverter (front/rear)
7. Air Conditioning Compressor

ELECTRIC VEHICLE DRIVING TIPS

Similar to gasoline-powered vehicles, possible driving distance varies depending on factors such as how the vehicle is driven, road conditions, weather, outside temperature, electrical component usage and the number of occupants.

For example, driving at consistently high average speeds on highways and freeways could reduce possible driving distance. Unlike gasoline-powered vehicles, stop and go or city driving conditions can result in longer driving range than highway driving because the electric motors charge the battery each time the vehicle slows down.

The following tips for extending driving range can help get you where you are going in your new Subaru Solterra.

Tips for Extending the Driving Range

- Maintain a safe distance from the vehicle in front and avoid unnecessary acceleration and deceleration.
- Accelerate and decelerate the vehicle as smoothly as possible.
- Drive at moderate speeds as much as possible and maintain a constant speed.
- Set the air conditioning system to a moderate temperature and avoid using the heating and cooling functions excessively.
- Use the S-Flow and ECO climate control settings with auto settings for heated seats and steering wheel for greater efficiency.
- Use tires of the specified size and maintain the specified tire pressure.
- Do not add unnecessary weight to the vehicle.

For more information, please refer to “Electric vehicle system” in your Owner’s Manual.

KEYLESS ENTRY



Access Key Fob

1 Lock/Arm

- Press the lock/arm button to lock the doors, including the back door, and to activate the security alarm. A chirp sounds and the hazard warning lights flash once.

NOTE: Eight chirps may sound when closing and locking the doors as a result of the Rear Seat Reminder feature.
For more information, please refer to “Rear Seat Reminder” on page 67.

2 Unlock/Disarm

- Press the unlock/disarm button once to unlock the driver’s door. Two chirps sound and the hazard warning lights flash twice. To unlock all the doors, including the back door, briefly press the button twice.

3 A/C

- Press and hold the A/C button to operate the remote climate control system at a predetermined temperature. To cancel operation, press the A/C button twice or unlock and open any door.

4 Power Back Door

- Press and hold to automatically unlock and open/close the Power Back Door.

5 Panic Alarm

- Press the panic alarm button for about one second to sound the horn and flash the hazard warning lights.
- Press any button on the access key fob to deactivate the panic alarm.

Automatic Door Locking/Unlocking

The automatic door locking/unlocking feature allows you to set when your Subaru automatically locks or unlocks the doors through the Multimedia Display. The available settings are listed in the table below.

	AVAILABLE SETTINGS		
AUTO LOCK	By Speed	By Shift from PARK	OFF
AUTO UNLOCK	By Shift to Park	By Driver Door	OFF

KEYLESS ACCESS WITH POWER SWITCH

The Keyless Access with Power Switch system features the following touch-activated door locking or unlocking functions, without the key ever leaving your pocket or purse. You can customize some of the touch-activated door locking or unlocking settings using the multimedia system.

For more information, please refer to “Before driving” in your Owner’s Manual.

Unlocking Using Door Handles

Grip the driver’s door handle to unlock the door. Holding the driver’s door handle for approximately two seconds unlocks all the doors. Grip the front passenger's door handle to unlock all doors.



Door Unlock Sensor

Locking Using Door Handles

Close all the doors including the back door and touch the door lock sensor (two lines) on the door handle. All doors including the back door lock. One chirp sounds and the hazard warning lights flash once.



Door Lock Sensor

Unlocking Using the Back Door

Press the back door opener switch to unlock all the doors and open the back door. Two chirps sound and the hazard warning lights flash twice.



Back Door Opener Switch

Locking Using the Back Door

Close all the doors and the back door and press the rear lock switch. All doors and the back door lock. One chirp sounds and the hazard warning lights flash once.



Rear Lock Switch

POWER BACK DOOR

The Power Back Door allows automatic opening, and a single touch of a switch can close the back door and lock the entire vehicle. The opening height can also be set for spaces where clearance is limited.

Power Back Door Switch

Opening the Power Back Door

Press and briefly hold the Power Back Door Switch on the instrument panel to automatically open the back door. Unlock the doors before opening.

Closing the Power Back Door

Press and briefly hold the Power Back Door Switch on the instrument panel to automatically close the back door.

Stopping the Power Back Door



Power Back Door Switch

If you briefly press the Power Back Door Switch while the back door is opening/closing, it will stop. Press and hold the button again to reverse the operation.

The operation of the Power Back Door is the same using the Power Back Door Switch on the access key fob.

From the Rear of the Vehicle

Opening the Power Back Door

To open the back door, briefly press the Back Door Opener Switch on the underside trim near the license plate, and the back door automatically opens.



Back Door Opener Switch

Closing the Power Back Door

To close the back door, briefly press the Power Back Door Close Switch on the inside edge of the back door.

Stopping the Power Back Door

If you briefly press the Power Back Door Close Switch on the inside edge of the back door while the door is operating, it will stop. Press the switch again to perform the opposite operation.



Power Back Door Close Switch

Power Back Door Lock

Press the lock switch on the inside edge and move far away from the back door. When the access key fob is out of the detection area, the Power Back Door closes, locking all doors including the back door.



Power Back Door Close and Lock Switch

Memory Height

You can set where the Power Back Door stops when it opens. This is a great feature to limit the upward travel of the back door to ensure you can reach it or to prevent the back door from contacting a garage ceiling. The opening height can be set within the Multimedia System or it can also be conveniently set using the Power Back Door itself:

1. Open the back door using the Power Back Door Switch. Pause the back door when it reaches the desired height.



2. Press and hold the Power Back Door Close Switch on the inside edge of the back door for approximately two seconds. A buzzer sounds four times to confirm the height is set.



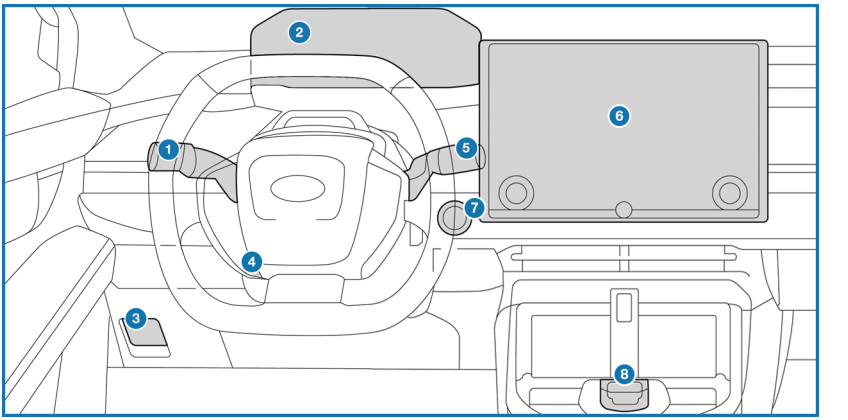
To change the height setting, cancel the memory height by pressing and holding the Power Back Door Close switch on the inside edge of the back door for approximately seven seconds. You will hear four chirps and then two chirps from the vehicle confirming the canceled setting. You can then re-set the memory height following the same procedure.

For more information, please refer to “Before driving” in your Owner’s Manual.

Hands Free Power Back Door (if equipped)

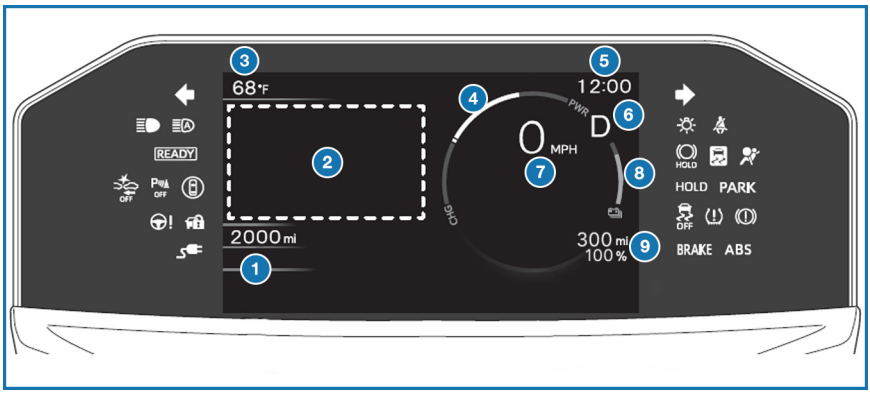
1. While holding the electronic key, stand within the smart key system operation range, 12 to 20 inches from the rear of the bumper.
2. Perform a kick operation by moving your foot within 4 inches of the middle of the rear bumper.
3. When the kick sensor detects kicking motion, the buzzer sounds and the back door automatically opens or closes.





1. Light Controls (p. 21)
2. Multi-Information Display (p. 18)
3. Hood Lock Release
4. Steering Column Unlock (p. 29)
5. Windshield Wiper Controls (p. 24)
6. Subaru Multimedia System (p. 77)
7. Power Switch (p. 54)
8. Rotary Shifter (p. 56)

MULTI-INFORMATION DISPLAY



1. Odometer and Trip Meter Display
2. Multi-Information Display
3. Outside Temperature
4. Power Meter
5. Clock
6. Shift Position Indicator/Regenerative Braking Power Indicator
7. Speedometer
8. State of Charge (SOC) Gauge
9. Driving Range

WARNING AND INDICATOR LIGHTS

Red lights indicate immediate attention is required. Some examples are:

		
Seatbelt Reminder Light	Parking Brake Indicator	Brake System Warning

Yellow lights indicate caution. Some examples are:

		
Brake Hold IN OPERATION	Driving Assist Information Indicator	Tire pressure warning light

Green and **blue** lights are for information. Some examples are:

		
Headlight Indicator	READY Indicator	High Beam Indicator

INSTRUMENT PANEL SWITCHES

1. Automatic High Beam (p. 115)
2. Headlight Washers (p. 22)
3. Power Back Door (p. 13)



TURN SIGNALS

Push fully up for the right turn signal and fully down for the left turn signal. Your Subaru also has a one-touch lane changer feature: push slightly up and release to signal a right lane change or push slightly down and release to signal a left lane change.



LIGHT CONTROLS



1. **AUTO:** Rotate the end of the lever to set your headlights and daytime running lights to automatically turn on or off, depending on the level of light outside.
2. **Parking Lights:** Rotate the end of the lever to turn on the side marker, parking, tail, license plate, instrument panel, and daytime running lights.
3. **Headlights:** Rotate the end of the lever to turn on the headlights, side marker, parking, tail, license plate, and instrument panel lights.
4. **High Beams:** With the headlights on, push the lever forward to turn on the high beams. Pull the lever toward you to the center position to return to low beam. Pull the lever toward you and release to flash the high beams.
5. **DRL OFF:** Rotate the end of the lever to turn all lights off.

Illumination Brightness

Use the up and down arrow switches to raise or lower the illumination brightness of the instrument panel.



Daytime Running Lights

The daytime running lights automatically turn on when the EV system is operating, the parking brake is released, the light switch is set to the “AUTO” or “ ” position, and the surroundings are bright. Always turn on the headlights when it’s dark outside by rotating the dial to the “ ” or “AUTO” position.

Headlight Washers

Washer fluid can be sprayed onto the headlights by pressing the Headlight Washer switch.
The switch is located on the instrument panel, to the left of the steering wheel.

To operate the headlight washers, the headlights and power switch must both be ON.



METER CONTROL SWITCHES



1. **Return:** Display or hide the Multi-information screen. Return to previous screen.
2. **Up/Down Arrow:** Select menu icons, scroll the screen, and move the cursor.
3. **Left/Right Arrow:** Change displayed content, scroll the screen, and move the cursor.
4. **OK:** Press for enter or set. Press and hold to reset/display customizable items.

For more information, please refer to “Vehicle Status Information And Indicators” in your Owner’s Manual.

AUDIO CONTROLS

1. Phone Switch
2. Volume Switch
3. Talk Switch
4. Presets/Skip
5. MODE Switch



For more information, please refer to page 84 in this Getting Started Guide or “Basic operation” in your Multimedia Owner’s Manual.

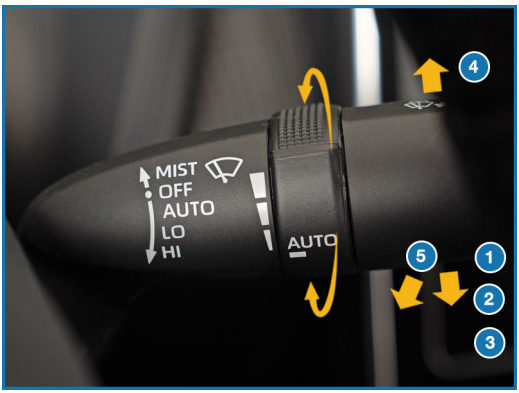
DYNAMIC RADAR AND CONVENTIONAL CRUISE CONTROL

1. Driving Assist Mode Select Switch
2. Driving Assist Switch
3. Lane Tracing Assist Switch
4. Cancel
5. Following Distance
6. Resume (RES)/Increase Speed (+) and Decrease Speed (-)



For more information on Dynamic Radar Cruise Control switches, please refer to page 110 in this Getting Started Guide or “Driving” in your Owner’s Manual.

WINDSHIELD WIPERS



1. **INT/AUTO:** Push the wiper control lever down one position for intermittent, or AUTO operation. Rotate the dial to adjust to adjust the intermittent wiper timing. When the wiper control lever is in the “AUTO” position, the wipers operate automatically when the rain/light sensor detects rain. The system automatically adjusts wiper timing in accordance with rain volume and vehicle speed. Rotate the dial to adjust the sensitivity of the sensor.
   NOTE: Make sure to turn off this function before entering an automatic car wash.
2. **Low Speed:** Push the wiper control lever down two positions for low speed wiper operation.
3. **High Speed:** Push the wiper control lever down three positions for high speed wiper operation.
4. **Mist:** Push the wiper up from the OFF position for a single wipe.
5. **Windshield Washer:** Pull the lever toward you to wash the windshield. The washer will spray and the wipers will operate while you pull the lever. If the headlights are on, the headlight washers will also operate with the lever, every 5 pulls.

REAR-VISION CAMERA WASHER (if equipped)



To help keep your vision clear, your Subaru may be equipped with a Rear-vision Camera Washer. To clean the Rear-vision Camera, simply push the windshield wiper lever forward. The washer operates to clean the camera for the Smart Rear View Mirror, if equipped.

For more information , please refer to “Driving” in your Owner’s Manual.

CENTER CONSOLE SWITCHES

The switches in the center console of the instrument panel allow you to control several convenient and important features. The switches include:



1. Camera Switch (p. 112)
2. Drive Mode Select (p. 57)
3. VSC OFF
4. Parking Brake (p. 60)
5. Brake Hold (p. 61)
6. X-MODE® (p. 62)
7. Grip Control (p. 63)

ONE-TOUCH INTERIOR LIGHTING

Pressing the One-touch Interior Lighting Switch conveniently turns on front interior lights/personal lights and rear interior lights. Pressing the switch again turns all the lights off.



One-touch Interior Lighting Switch

OVERHEAD CONSOLE



Overhead Console Switches

1. **Emergency Assistance Button (SOS):** Press the "SOS" button to connect with a SubaruConnect Customer Care Agent (subscription required).

   For more information, please refer to page 95 in this Getting Started Guide.

2. **Automatic Illumination:** When the DOOR switch is depressed, the door-linked function is activated, and the lights turn on/off according to the opening and closing of the doors.

3. **One-touch Interior Lighting:** Press to turn on front interior lights/personal lights and rear interior lights. Pressing the switch again turns all the lights off.

4. **Electronic Sunshade (if equipped):** Operate these switches to open and close the sunshade.

   For more information, please refer to page 32 in this Getting Started Guide or "Interior features" in your Owner's Manual.

5. **Personal Lights:** Press a personal light switch to turn the light on or off.

SEATING

Manual Seats



Manual Seat Levers

1. **Recline Seatback:** Pull the lever up to adjust the seatback. Release the lever and make sure the seatback is locked into place.
2. **Seat Height:** Pulling up or pushing down on the lever will raise or lower the seat cushion.
3. **Forward/Backward:** Pull the lever below the seat up and slide the seat forward or backward. Release the lever and make sure the seat is locked into place.

Power Driver's Seat



Power Seat Controls

1. **Seat Position:** Moving the switch forward or backward will adjust the seat in that direction. Pulling up or pushing down on the back of the switch will adjust the seat height up or down. Pulling up or pushing down on the front of the switch will adjust the angle of the seat cushion.
2. **Recline Seatback:** Moving the top of the switch forward or backward will adjust the angle of the seatback.
3. **Lumbar Support:** Pressing the front of the switch will increase support. Pressing the rear of the switch will decrease support.

If equipped, your Subaru can be programmed to automatically recall your preferred Power Driver's Seat and side mirror positions each time you enter your vehicle. For step by step instructions on setting the Power Memory Seat, please refer to page 124.



Memory Seat Buttons

Head Restraint Adjustment

Pull the head restraint up to raise it. To lower the head restraint, push it down while pressing the release button on the top of the seatback. Each head restraint should be adjusted so that the center of the head restraint is closest to the top of the occupant's ears.



Seatbelt Adjuster

To keep yourself comfortable and safe, always position the seatbelt adjuster so the shoulder belt passes over the middle of your shoulder without touching your neck. Press and hold the top of the adjuster and slide it up or down. Release the adjuster and make sure it is locked in place.



Seatbelt Adjustment Tab

TILT AND TELESCOPIC STEERING COLUMN

You can adjust both the height and lengthwise position of the steering wheel. Pull the lever on the steering column down firmly to unlock, and then adjust the position of the steering wheel. Push the lever firmly back up to lock the steering wheel in place.



Steering Column Unlock

POWER EXTERIOR MIRRORS

1. Left/Right Mirror Select Switch
2. Power Mirror Adjustment Switch



The power mirror adjustment switch works with the left/right mirror select switch in ON or ACC. Select “L” (left side) or “R” (right side) to select a mirror. Push the adjustment switch in the direction you want to move the mirror.

Power Folding Mirrors

1. Power Folding Mirror Switch
2. AUTO Switch



The Power Folding Mirrors make it easy to protect your exterior mirrors when your Subaru is parked or being washed in an automated car wash. Press the Power Folding Mirror switch to fold and unfold the power mirrors. To set the mirrors to automatic mode, press the AUTO switch. In automatic mode, the mirrors fold or extend automatically with the locking/unlocking of the doors.

Reverse Tilt Mirror

When “L” or “R” is selected on the power mirror switch, the outside rear view mirrors will automatically angle downwards when the vehicle is reversing in order to give a better view of the ground. To disable this function, deselect “L” and “R” so that neither light is on.

You can use the power mirror switch to adjust the mirror angle with the shift position in R. The adjusted angle will be memorized and the mirror will automatically tilt to the memorized angle the next time the position is shifted to R.

NOTE: The memorized downward tilt position is linked to the normal position (angle adjusted with the shift position not in reverse). Therefore, if the normal position is changed, readjust the reverse tilt position as well.

REAR VIEW MIRROR

Auto-dimming Mirror

The auto-dimming function senses distracting glare and automatically dims to eliminate the glare and preserve your vision. Press the switch to turn auto-dimming on or off. The indicator illuminates when the function is on.



HomeLink® Mirror (if equipped)

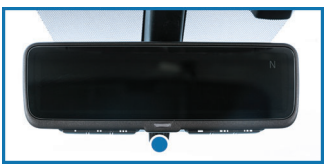
The HomeLink® mirror provides three buttons to replace devices such as garage door openers, gate openers, entry door locks, security systems, and home lighting. The “Interior features” chapter in your Owner’s Manual provides programming instructions.



NOTE: HomeLink® may not be compatible with some older door openers or additional equipment may be required.

Smart Rearview Mirror (if equipped)

The Smart Rearview Mirror displays an image in the rearview mirror from a camera on the rear of the vehicle. This function enhances your view behind the vehicle, even when obstructions inside, such as the head restraints or luggage, block your view. Pull the mode lever toward you to use the Smart Rearview Mirror camera, and push the mode lever away from you to use as a normal mirror.



Mode Lever

POWER WINDOWS

To open or close a window, partially press down or pull up and hold the corresponding switch. All windows also have a one-touch auto up/down function. Fully press down or pull up and release to automatically open or close using the one-touch function.



Power Window Switches

POWER SUNSHADE (if equipped)

The electronic sunshade can be operated when the power switch is in ON.

1. Opening: Press, briefly hold, and release the OPEN side of the switch to open the sunshade.
2. Closing: Press, briefly hold, and release the CLOSE side of the switch to close the sunshade.

To stop the sunshade partway during operation, briefly press either side of the switch.



Power Sunshade Switch

CLIMATE CONTROL

Dual-Zone Automatic Climate Control



The climate control system is equipped with convenient and customizable features. In Auto mode, set your desired temperature and let the system make the adjustments for you. At any time, you can manually take control of the climate settings. You can also set separate temperatures for the driver and front passenger.

1 **Airflow Mode Selection:** Operate the switch upwards or downwards to select the desired airflow mode. The selected mode – ventilation, bi-level, feet, or feet-defrost – is shown on the display.

ICON	MODE	FUNCTION
	**Ventilation**	Instrument panel outlets
	**Bi-Level**	Instrument panel outlets and foot outlets
	**Feet**	Foot outlets
	**Feet-Defrost**	Foot outlets and windshield defroster outlets

NOTE: The defroster switch is used to activate the defrost airflow mode.

2 **Option Screen Switch:** Select to choose from:

- **ECO Heat/Cool:** In ECO mode, the climate control system is controlled to prioritize electricity consumption efficiency.
- **Windshield Wiper Deicer:** Operate the windshield wiper deicer to help prevent or minimize ice buildup on the windshield and wiper blades. The windshield wiper deicer will automatically turn off after a period of time.
- **S-Flow:** This function automatically controls the airflow so that priority is given to the front seats whenever the vehicle senses there are no passengers in the rear seats. Unnecessary air conditioning is reduced, contributing to decreased electricity consumption and increased range.

NOTE: Even if the function is manually switched to directing airflow to only the front seats, when a rear seat is occupied, it may automatically direct airflow to all seats.

3 **Shortcut Screen Switch:** Select to display shortcut screens for various functions.

4 **SYNC:** SYNC mode synchronizes the driver's and passenger's temperature settings to the driver's side control. To turn on SYNC mode, press the SYNC mode switch.

5 **Driver's Temperature Control:** Rotate the dial to the right to increase temperature and to the left to decrease temperature

6 **Automatic Mode:** Air outlets and fan speed are automatically adjusted according to the temperature setting and humidity. If the fan speed or air flow modes are operated, the automatic mode indicator turns off. However, automatic mode for functions other than one operated are maintained.

7 **Climate Control Off:** Press this button to turn the climate control system off.

8 **Fan Speed Control:** Press the plus sign to increase the fan speed, and the minus sign to decrease the fan speed.

9 **Recirculated/Outside Air:** Press the switch to change between outside air mode (indicator off) and recirculated air mode (indicator on).
NOTE: To prevent windshield fogging, do not remain in the recirculated mode for an extended period of time.

10 **Air Conditioner:** Press this switch to activate or deactivate the air conditioning. Turning air conditioning on is also helpful in reducing humidity in the cabin.

11 **Passenger's Temperature Control:** Rotate the dial to the right to increase temperature and to the left to decrease temperature

12 **Defroster Switch:** Press this switch to defrost or dehumidify the windshield and front door windows. Set the outside/recirculated air mode switch to outside air mode if the recirculated air mode is being used (it may switch automatically). To return to the previous mode, press the windshield defogger switch again when the windshield is defogged.

13 **Rear Window Defogger Switch:** Press this switch to turn on the rear window and outside (side) mirror defoggers. It will automatically turn off after a period of time.

Remote Air Conditioning System

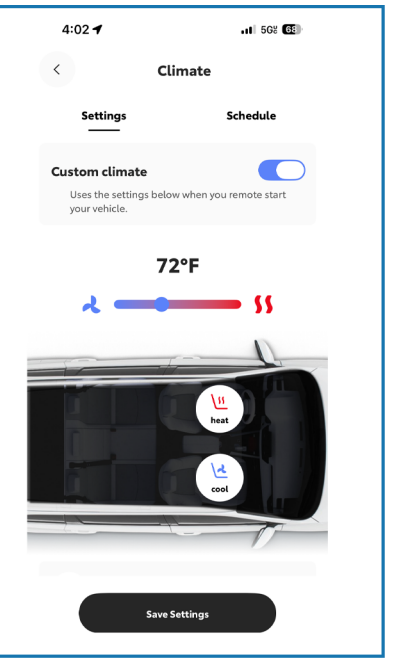


The remote air conditioning system uses electrical energy stored in the traction battery and allows the air conditioning and heat to be operated by remote control. Press and hold the A/C button on the access key fob to operate the system. The HVAC will operate at the last settings it was left on. The system operates when the power switch is OFF and all doors and the motor compartment hood are closed. The system automatically deactivates after about 20 minutes. To cancel operation, press the A/C button twice or unlock and open a door.

If the remote air conditioning system is used while the charging cable is connected, the system will use electricity from the external power source, and charging will be conducted automatically after the remote air conditioning system is stopped. If the charger has enough kW, it can charge the vehicle and run the air conditioning system simultaneously.

Remote Start and Climate Control

With the SubaruConnect* app, you can select your climate settings and then remotely start your Solterra. You can also use the climate schedule feature to pre-select your climate settings in order to program your Solterra to turn on with preferred settings on specific days.



* Subscription Required. See retailer for details.

Heated Seats

The heated seats can be used when the power switch is in the ON position. There are separate switches on the climate control panel for the driver and passenger.

Press the switch to activate the heated seat. Each time you press the switch, the mode will change as follows: AUTO, High, Mid, Low, and Off. The AUTO and/or level indicator illuminates during operation.



Heated Seat Switches

Radiant Heaters (if equipped)

Radiant heaters provide extra warmth and comfort during cold weather. If equipped, the radiant heaters are located below the dashboard on both the driver and passenger sides of your Solterra. To use this feature, simply turn on your heated seats. Radiant heaters use less electricity and can extend your vehicle range compared to the climate control system.



Ventilated Seats (if equipped)

The ventilated seats can be used when the power switch is in the ON position. There are separate switches on the climate control panel for the driver and passenger.

Press the switch to activate the ventilated seat. Each time you press the switch, the mode will change as follows: AUTO, High, Mid, Low, and Off. The AUTO and/or level indicator illuminates during operation.



Ventilated Seat Switches

Rear Heated Seats (if equipped)

The rear heated seats can be used when the power switch is in the ON position. There are separate switches on the rear center console for each outboard seat.

Press the switch to activate the heated seat. Each time you press the switch, the mode will change as follows: High, Mid, Low, and Off. The level indicator illuminates during operation.



Rear Heated Seat Switches

Heated Steering Wheel (if equipped)

The heated steering wheel can be activated when the power switch is in the ON position. Press the switch to activate the heated steering wheel. Each time you press the switch, the mode will change as follows: AUTO, High, Low, and Off. The AUTO and/or level indicator illuminates during operation.



Heated Steering Wheel Switch

ACCESSORY CHARGING

Dual USB Charging Ports:

Two Type-C USB charging ports are provided in the front below the center console and on the rear center console. The USB Type-C charging ports can be used when the power switch is in ON or ACC and supply 15 W of power to external devices. The driver side USB port supports charging and connection to the multimedia system. The passenger side USB port is not designed for data transfer or connection to the multimedia system and is for charging only.



Dual Type-C USB Ports

There are also two high-power Type-C USB charging ports on the rear of the center console. An output up to 60 W max on a single port or 60 W combined is possible.

For more information, please refer to "Interior Equipment" in your Owner's Manual.

Power Outlets:

A power outlet is located below the center console. The power outlet can be used when the power switch is ON or ACC. With the center console power outlet, electrical power is available for use with in-vehicle electronic goods that use less than 12 V DC/10 A (power consumption of 120 W). Make sure power consumption of all the connected power outlets is less than 120 W.



Power Outlet

If equipped, you'll find a standard 1500 W 120 V AC power outlet in the cargo area. It is not recommended to use the cargo area power outlet to supply electrical devices outside of the vehicle.

NOTE: Disconnect electrical devices with charging functions when stopping the EV system. If such devices are left connected, the EV system may not stop normally.

For more information, please refer to "Interior Equipment" in your Owner's Manual.

Wireless Qi Charging

Up to two portable devices, such as a smartphone or mobile battery, can be charged by placing it on one of the two 15 W charging areas, provided the devices are compatible with the Qi® wireless charging standard created by the Wireless Power Consortium.



Place a portable device on one of the charging areas with its charging surface facing down. While charging, the operation indicator light (orange) will be illuminated and the multimedia screen indicates charging status. If charging does not begin, move the portable device as close to the center of the charging area as possible. When charging is complete, the operation indicator light (green) will illuminate.

NOTE: Some phone cases may prevent or impact the performance of the wireless charger.

ELECTRIC VEHICLE CHARGING

CHARGING BASICS

Your Solterra takes all of the Symmetrical All-Wheel Drive capability, advanced active safety technology, and trusted longevity and reliability that Subaru vehicles are known for and combines them with the next-generation e-Subaru Global Platform, a new all-electric vehicle architecture. We've made it easy to understand and access the conveniences an EV gives you, like charging at home or through our trusted networks, leaving you more freedom to explore.

With your Solterra, you can leave home each morning with a full charge, so you're always ready to go anywhere. The provided charging cable can support both Level 1 (120V) and Level 2 (240V) charging speeds. Level 1 charging can be used almost anywhere there is a standard power outlet, though the charging rate is slow. Level 2 charging is much quicker and allows you to fully recharge from a low state of charge overnight, even at home. Other Level 2 chargers are available for public or customer use at retail stores, hotels, and parking lots. DC fast-charging stations, with the most powerful charging technology, are available at dedicated locations across the nation.

The following chart gives a brief introduction to the charging levels. For full details, please refer to "Electric Vehicle System" in your Owner's Manual.

Charging Method	Maximum Charging Speed
AC Charging	11 kW (Level 2 Charger)
DC Charging	150 kW (Level 3 Charger)

CHARGING TIPS

For stress-free driving of your all-electric Solterra, it is recommended that you charge your vehicle before leaving home and/or when returning home.

Using a Level 2 AC charging cable is recommended for the best combination of charging time and battery longevity. Level 1 AC charging cables will require longer charging times. Regular usage of DC charging can expedite battery degradation over the life of your Solterra and is not recommended.

If you live in an area that offers discounted electricity rates at certain hours, you can set the Charging Schedule function to charge during those hours.

Charge the vehicle before you leave or schedule to charge the battery every day/night or at the same time on certain days.

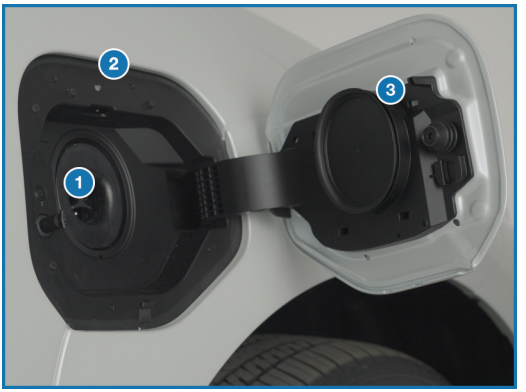
For more information about the charging schedule function, please refer to page 50 in this Getting Started Guide or "Electric Vehicle system" in your Owner's Manual.

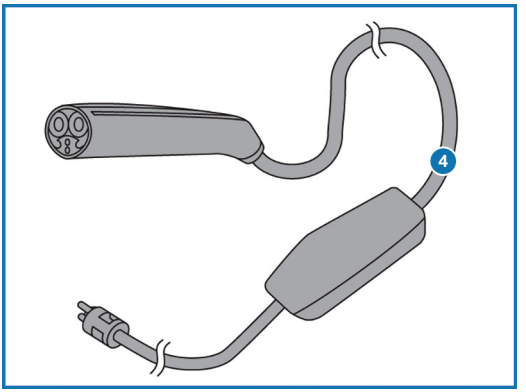
CHARGING EQUIPMENT AND METHODS

Charging Equipment

Your Solterra comes equipped with a L1/L2 AC charging cable to connect to an external power source, along with the following components:

1. Charging Port
2. Charging Indicator and Charging Inlet Light
3. Charging Port Lid
4. AC Charging Cable





Charging Methods

Your Solterra EV system can be charged using both AC charging and DC charging methods:

- **AC Charging:** This charging method uses an AC electrical outlet with the AC charging cable (L1/L2 cable equipped with the vehicle) at your home or at a public charging station. Maximum charging speed (L2 charger) is 11 kW. For more information, please refer to page 43 in this Getting Started Guide and “Electric vehicle system” in your Owner’s Manual.

  NOTE: Plug adapters are included with your vehicle to support different available charging platforms. Use the appropriate adapters accordingly.

- When using AC charging, the charging start time (or departure time) and day can be set to carry out charging using the schedule at the desired date and time. For more information on setting the charging schedule, please refer to page 50.

- **DC Charging:** This is a charging method using a DC charger that complies with the SAE NACS charging standard. A CCS1 charging station can also be used with a provided plug adapter. Maximum charging speed is 150 kW. Compared to AC charging, the traction battery can be charged in a shorter amount of time. For more information, please refer to page 47.

NOTE:

- The 150 kW charging speed is not sustained during the full duration of charging. Certain factors may slow down the charging speed, such as charging being close to full, the battery getting cold or hot, or if another EV is using the same charging station.
- Plug adapters are included with your vehicle to support different available charging platforms. Use the appropriate adapters accordingly.

OPENING THE CHARGING PORT DOOR

The charging port is located just in front of the passenger's door. To access the charging port for AC or DC charging, first open the charging port door by pressing the rear edge to slightly open it. Then, fully open the charging port door by hand.

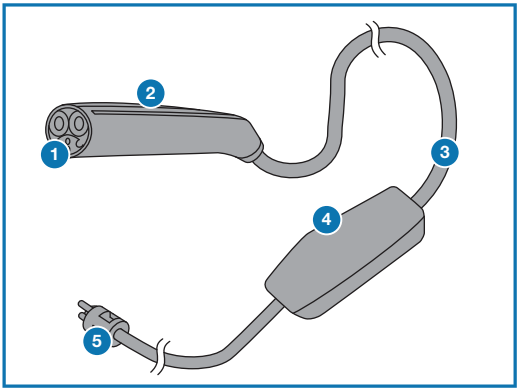
Move the charging port door to the slightly open position and then press the rear edge to close it.



AC CHARGING

AC Charging Cable

1. NACS/J3400 Charging Connector
2. Latch Release Button
3. Plug Cord
4. Charging Circuit Interrupting Device (CCID)
   - Power Indicator
   - Charging Indicator
   - Error Warning Indicator
5. Plug



AC Power Sources

An external power source that fulfills the following criteria is necessary for charging this vehicle. Confirm this before charging:

- For L1 charging connect to an AC 120 V outlet (NEMA 5-15R) with a Ground-Fault Circuit-Interrupter (GFCI) and a circuit breaker. Use of a 15A individual circuit is strongly recommended to ensure the AC charging cable will operate properly.
- For L2 charging connect to an AC 240 V outlet (NEMA 14-50) with a Ground-Fault Circuit-Interrupter (GFCI) and a circuit breaker. Use of a 40A individual circuit is strongly recommended to ensure the Dual Voltage Portable Charger will operate properly. If you'll be installing a more powerful L2 home charger that charges at the maximum speed of 11 kW, use of a 60A individual circuit is strongly recommended to ensure proper functionality. Consult with your electrician and L2 home charger provider for more details.
- When charging outdoors, make sure to connect to a weatherproof outlet that is certified for outdoor use. Checking Ground-Fault Circuit-Interrupter (GFCI) operation before its use is recommended.

NOTE: If your circuit breaker consistently trips after plugging in the vehicle, the breaker is likely overloaded. Understanding that vehicle charge times will increase, use the vehicle customization function to reduce the charging current. You may need to consult an electrician if the issues persist.

Locking and Unlocking the AC Charging Connector

The AC charging connector will be automatically locked when it is connected to the AC charging inlet, preventing the AC charging cable from being disconnected while charging.

Unlock the AC charging connector by unlocking the doors and pull the AC charging connector straight out while pressing the latch release button. For proper AC charging procedure refer to page 46.

AC Charging Procedure

Before charging, confirm the following:

- The parking brake is set.
- The headlights, the emergency flashers, interior lights, and other electrical components or equipment are switched off.
- The power switch is in the OFF position.
- Each part of the AC charging cable is in good condition.

Charging your Solterra

1. Prepare the AC charging cable and insert the plug of the AC charging cable into the electrical outlet of the external power source.
   NOTE: In order to reduce the load on the electrical socket and plug, when inserting the plug, hang the CCID (Charging Circuit Interrupting Device) on a hook or equivalent.

2. Open the charging port door. The charging inlet light illuminates to provide light to the charging area in the dark.

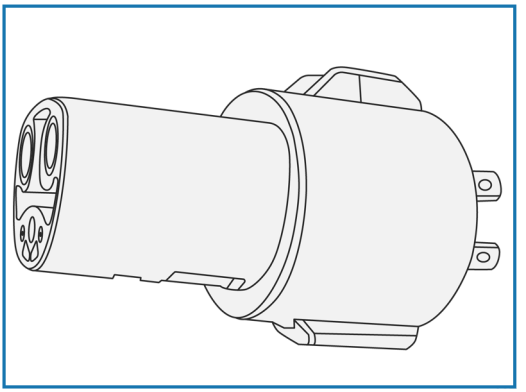


3 Insert the charging connector into the charging port. Align the guide position on the bottom of the charging connector, and push the charging connector straight into the charging inlet as far as possible. When the charging connector is inserted straight as far as possible, it will automatically lock.



NOTE:

- During extreme cold weather, it may be difficult to remove the charging cable as cold weather may freeze the charging port. Never try to defrost the charging port with water or any other liquid. It is a best practice to use a charging port frost kit to protect the charge port and charging cable.
- If you have to use a non NACS charger, use the supplied J1772 adapter as needed to make your vehicle compatible with public charging stations. Attach the adapter to the charging cable before plugging into the charge port. The J1772 plug adapter is for AC charging only despite sharing the same main connector shape as the CCS1 adapter used exclusively for DC charging.



J1772 Plug Adapter

4 Confirm that the charging indicator of the charging port is illuminated. Charging will not start if the charging indicator does not illuminate when the charging connector is inserted. If the charging indicator is flashing, the charging schedule is registered. The charging indicator will turn off when charging is completed.

AC Charging Removal

1. Unlock the vehicle and press the release button to inform your car that the charging session is ending. Do not remove the cable from the charging port while pressing the release button.



2. Remove charge cable and adapter (if equipped) from the vehicle by pulling the handle straight out of the charge port. Make sure that you are not pressing the release button while removing the charge handle.
   NOTE:
   - Do not remove charging handle at an angle as it will make removing the handle more difficult.
   - If the charging adapter gets separated from the charging handle and is stuck in the charge port, reinsert the charging handle and repeat the procedure. If your adapter is still stuck refer to “Charging” in your Owner’s Manual for more information.
3. If you are using a J1772 charge adapter, once the handle and adapter are disconnected from the vehicle, disconnect the adapter from the charging handle by pressing the release button and pulling the adapter and handle away from each other.
4. Close the charging port door and disconnect the plug of the AC charging cable from the electrical outlet.



DC CHARGING PROCEDURE

DC charging is performed at a charging station, and typically takes less time to charge the traction battery than AC charging. Before charging, confirm the following:

- The parking brake is set.
- The headlights, emergency flashers and interior lights, and other electrical components are switched off.
- The power switch is OFF.
- Each part of the DC charging cable/station is in good condition.

Charging your Solterra

1. Open the charging port door.
2. The charging inlet light illuminates.



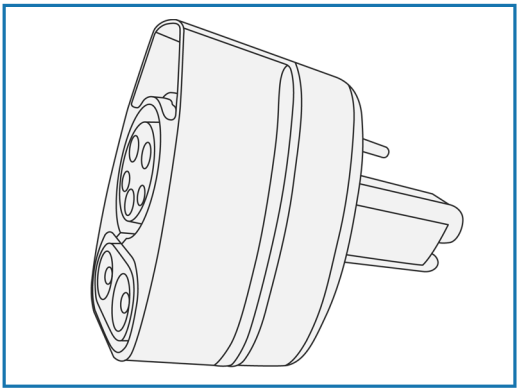
3. Insert the DC charging connector firmly and fully into the charging inlet.

   NOTE: If you have to use a non NACS charger, use the supplied CCS1 adapter as needed to make your vehicle compatible with public charging stations. Attach the adapter to the charging cable before plugging into the charge port.



4. Operate the DC charger and start the charging.

The DC charging connector shape and treatment will differ depending on the type of DC charger being used. A CCS1 adapter, which is included with your vehicle, may need to be used. A CCS1 adapter is to be used for DC charging only despite sharing the same main connector shape as the J1772 adapter used exclusively for AC charging. Perform the operations in accordance to handling procedures of the DC charger. Operate the DC charger and start charging, confirming that the charging indicator illuminates. Charging starts after a system check is complete.



CCS1 Plug Adapter

DC Charging Removal

1. Unlock the vehicle and either end the charging session on the charge station screen or press and release the release button to inform your car that the charging session is ending. Do not remove the cable from the charging port while pressing the release button.



2. Remove charge cable and adapter (if equipped) from the vehicle by pulling the handle straight out of the charge port. Make sure that you are not pressing the release button while removing the charge handle.

   NOTE:

   - Do not remove charging cable at an angle as it will make removing the charging handle more difficult.
   - If the charging adapter gets separated from the charging handle and is stuck in the charge port, reinsert the charging cable handle and repeat procedure. If your adapter is still stuck refer to “Charging” in your Owner’s Manual for more information.

3. If you are using a CCS1 charge adapter, once the handle and adapter are disconnected from the vehicle, disconnect the adapter from the charging cable handle by pressing the release button and pulling the adapter and handle away from each other.

4. Close the charging port door.



STUCK CONNECTOR OR ADAPTER

Troubleshooting Guide

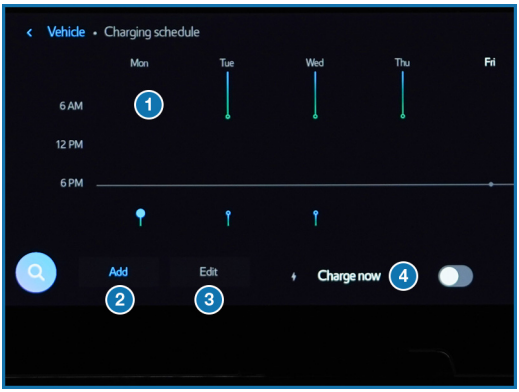
Issue	Solution
Stuck connector and adapter when Level 2 charging.	There are two solutions to removing a stuck connector or adapter from the charge port: • Select “Stop Charging” using the steering wheel controls and the multi-information display. • Press the unlock button on the key fob three times and then pull the connector and attached adapter straight out of the charge port.
Adapter is still stuck in the charge port but not the connector.	While removing the charge handle and adapter, do not press the release button on the charger handle. If the adapter becomes stuck, reinsert the connector into the adapter and then perform one of the two actions below: • Select “Stop Charging” inside the vehicle. • Press the unlock button on the key fob three times and then pull the connector and attached adapter straight out of the charge port.

USING THE CHARGING SCHEDULE

On the multimedia screen, you can set a charging schedule to start at a certain time, or start and stop charging at your desired leave time, including setting repeated charging schedules for your desired days/times. Setting the schedule is possible when the power switch is in the ON position.

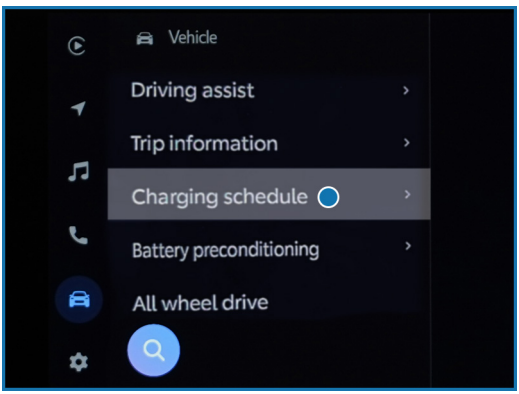
Display the charging schedule screen by selecting the vehicle icon on the main menu, and then selecting “Charging schedule.”

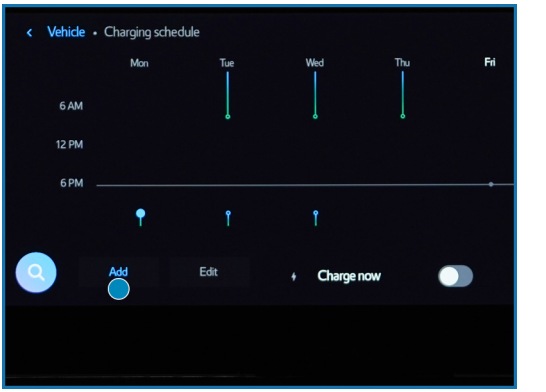
1. Charging Schedules
2. Add Button
3. Edit Button
4. Charge now button



Setting a Charging Schedule

Select the vehicle icon on the main menu, and then select “Charging Schedule” to display the “Charging schedule” screen.





To set a charging schedule, select “Add.” The add event screen displays, and you can select your desired charging mode. Select “Start at set time” to set the charging start time, or select “Start and stop at set times” to also set a stop time. Operate the screen to select your desired time(s), and then select “OK.”

You can also use the repeat settings to apply the charging schedule to multiple days. Select the desired day(s) of the week and then select “OK” to repeat the charging schedule for those days. After all the settings are complete, select “Save” to register the schedule.

After the schedule(s) are registered to the vehicle, charging is carried out according to the charging schedule settings when the power switch is in the OFF position and the AC charging connector is connected to the vehicle. You can turn registered schedules on or off by selecting the “Edit” button.

If subscribed, these schedules can also be set up and modified through the SubaruConnect app.

BATTERY PRECONDITIONING

By setting battery preconditioning in advance before DC charging, the temperature of the traction battery is adjusted to the optimal state for charging. Charging time can be shortened by bringing the traction battery to the optimal charging temperature.

Note: Preconditioning uses some of the traction battery's energy in order to adjust the traction battery's temperature, which reduces total driving range.

You can turn the battery preconditioning feature on or off through the Multimedia System.

To activate through the Multimedia System:

1. Select the Vehicle Information icon.
2. Select “Battery preconditioning”.
3. Select “General”.
4. Select “Battery preconditioning” to turn the feature on or off.

You can also turn the battery preconditioning feature on automatically by navigating to a DC charging station through the navigation system (Subscription required. See retailer for details. Feature not compatible with Android Auto™ or Apple CarPlay®). Follow steps 1–3 above and then select “Battery preconditioning linked with navigation service”.

You can set a schedule for battery preconditioning feature through the Multimedia System.

To set a schedule through the Multimedia System:

1. Select the Vehicle Information icon.
2. Select “Schedule”.
3. Select “Add”.
4. Set the desired time and select “OK”.
5. When complete select “Save”

For information on setting up scheduled battery preconditioning, please refer to "Charging” in your Owner’s Manual.

CHARGING WITH SUBARUCONNECT

Whether you're heading across town or the entire country, you'll have access to over 46,000 public charging stations – including super-fast Direct Current Fast Charging stations (DCFC) that can charge your battery from 10% to 80% in as little as 28 minutes. You can manage and pay for charging at select charging stations through your SubaruConnect mobile app.

Your Solterra can charge at any Level 2 or DCFC stations. Charging stations must be NACS/J3400 compliant with your Solterra charge port. You can also use charging stations that are J1772 or CCS1 compliant if you decide to use the provided plug adapters. The SubaruConnect mobile app makes it easy to find the closest available charger. SubaruConnect subscription required, see retailer for details.

POWER SWITCH



Each time you press the power switch without depressing the brake pedal, the power mode will change as follows: ACC, ON, OFF.

Accessory: Provides power to some electrical components, such as the audio system. “ACCESSORY” is displayed on the Multi-Information Display.

NOTE: Always be mindful of your 12V battery usage when using Accessory mode for extended periods of time. If the 12V battery falls below the threshold voltage, you will be unable to start the EV system. When using accessories for extended periods of time, leave the vehicle ON. The high voltage battery charges the 12V battery.

For information on how to jump start your Solterra, please refer to page 72 in this Getting Started Guide.

Power ON: All electrical components can be used. “POWER ON” is displayed on the Multi-Information Display.

OFF: Power is switched off (emergency flashers can still be used).

STARTING THE VEHICLE

With Power Switch

To start the EV system:

1. Make sure the charge cable is disconnected.
2. Sit in the driver's seat with the access key fob.
3. Make sure the vehicle is in the "P" shift position.
4. Depress the brake pedal.
5. When the keyless entry system indicator and a message appears on the Multi-Information Display, briefly press the power switch.
6. Check that the "READY" indicator is illuminated on the Multi-Information Display.

READY Indicator

The READY indicator light in the Multi-Information Display illuminates when the EV system is running, and your Solterra is ready for driving. Be sure to check for the READY indicator when starting your vehicle, as there are no engine sounds or vibrations in the all-electric system. Ensure the READY indicator is off when turning your Solterra off.



DRIVING THE VEHICLE

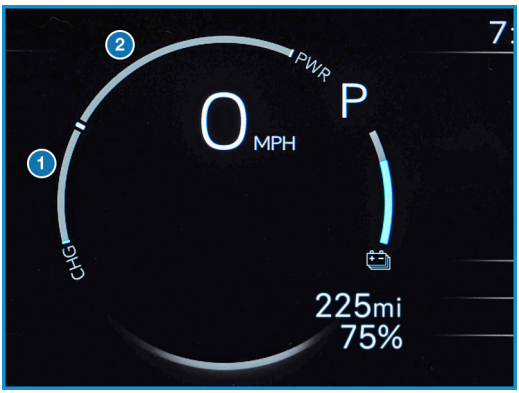
Rotary Shifter



1. **Rotary Shifter:** To shift to D or R, slide the dial shift down and turn right or left in the direction of the arrow on the shift position indicator.
   To shift to N, slide the dial shift down and briefly hold. Release the rotary shifter after each shifting operation to allow it to return to its regular position.
2. **Shift Position Indicator:** The currently selected shift position is illuminated. The selected position also displays in the Multi-Information Display.
3. **Park Position Switch:** Fully stop your Solterra and press the P position switch. When the shift position is changed to P, the switch illuminates. When shifting from P to another position, depress the brake pedal and operate the rotary shifter. If the shifter is operated without depressing the brake pedal, a buzzer sounds and the shift operation is canceled.

Power Meter

The Power meter displays EV system output or regeneration level:



1. **Charge Area:** Displays regeneration status. Energy recovered from regenerative braking is used to charge the high voltage battery (traction battery).
2. **Power Area:** Displays the EV system output (acceleration force) while driving.

Acoustic Vehicle Alerting System

Your Solterra makes a sound in order to warn nearby pedestrians of the vehicle's approach. You may hear the sound inside the vehicle. The sound changes in accordance with driving speed and stops when vehicle speed is about 23 mph or more. A sound is also produced when your Solterra is driving in Reverse.

Drive Mode Select

Using the Drive Mode select switch, you can adjust the driving mode to suit your different driving conditions or preferences. Each time the switch is pressed, the system changes between Power mode, ECO Drive Mode, and Normal Mode:



Drive Mode Select Switch

- **Normal Mode:** Provides a good balance of electrical consumption performance, quietness, and drive performance. Normal Mode is suitable for typical driving situations.
- **Power Mode:** Controls the EV system to speed up reaction to accelerator operation, providing powerful acceleration. When the Power Mode is selected, the power mode indicator appears in the Multi-Information Display.
- **ECO Drive Mode:** Moderates the driving force for accelerator operation, and is suited for improving power consumption efficiency. When the ECO Drive Mode is selected, the ECO Drive Mode indicator appears in the Multi-Information Display.

Regenerative Braking

The driving range is extended by actively using regenerative braking to store electricity in the traction battery. During regenerative braking, the kinetic energy involved in decelerating the vehicle is used by the electric motor to charge the high voltage battery (traction battery). Regenerative braking is automatically activated in the following situations:

- Driving at high speeds while going downhill, minimal accelerator input provides regenerative braking, with the shift position in D.
- The brake pedal is depressed while driving with the shift position in D.

If "Regenerative Braking Limited Press Brake to Decelerate" appears on the Multi-Information Display, depress the brake pedal to decelerate the vehicle. For more information, please refer to "Driving" in your Owner's Manual.

Regenerative Braking Power Selection Mode

Operating the paddle shift control switches changes the amount of regenerative braking that is applied as the accelerator pedal is released. The regenerative braking power can be selected from 5 levels. The number of the arrows (regenerative braking power indicator) on the Multi-Information Display increases as regenerative braking power becomes stronger.



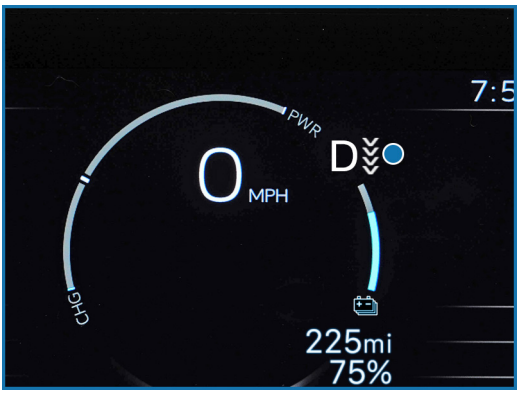
Paddle Shift Control Switches

With the shift position in D, operate the “-” paddle shift control switch to increase the regenerative braking power. Operate the “+” paddle shift control switch to decrease regenerative braking power.

The regenerative braking power indicator arrows are displayed on the Multi-Information Display.

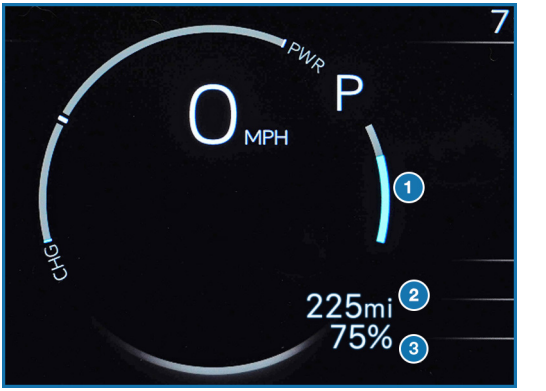
The regenerative braking power selection is automatically deactivated in the following situations:

- The shift position is shifted to a position other than D
- The “+” paddle shift switch is pressed and held
- X-MODE® is activated



Regenerative Braking Indicators

State of Charge and Vehicle Range



1. State of Charge (SOC) Gauge
2. Driving Range
3. State of Charge (SOC) Value

The State of Charge (SOC) gauge in the Multi-Information Display shows the amount of charge remaining in the traction battery.

Nearby the SOC gauge, the Driving Range displays the mileage for which a sufficient level of driving performance can be provided, estimated based on the remaining charge of the traction battery, the state of the traction battery, the outside temperature, and other factors.

Next to the Driving Range display, you will also find a State of Charge (SOC) value which indicates the remaining charge level (when the vehicle is not charging).

When the climate control system is operating, the air conditioning icon is displayed along with the estimated range. When the outside temperature is high or low, the traction battery output may be decreased, causing the possible driving distance to be shorter. Charge the traction battery earlier than usual in these situations.

PARKING BRAKE



Parking Brake Switch

Manual Mode

To apply the parking brake, depress the brake pedal and pull the parking brake switch up. The indicator light illuminates, showing “PARK” in the Multi-Information Display.

To release the parking brake manually, depress the brake pedal and push the parking brake switch down with the Power Switch in the “ON” position. To automatically release the parking brake, gently press the accelerator pedal with the rotary shifter in the “D” or “R” position.

NOTE: Automatic parking brake release will not work unless all the doors are closed and your seatbelt is fastened.

Automatic Mode

To activate automatic mode, depress the brake pedal and pull and hold the parking brake switch up until a buzzer sounds and a message is shown on the Multi-Information Display. With automatic mode activated, the parking brake operates as follows:

- When the shift position is shifted out of the P position, the parking brake will be released, and the parking brake indicator turns off.
- When the shift position is shifted to P, the parking brake will be set, and the parking brake indicator light illuminates.

To deactivate automatic mode, depress the brake pedal and press and hold the parking brake switch until a buzzer sounds and message is shown on the Multi-Information Display.

Brake Hold

Brake Hold gives your feet a break by automatically holding your Solterra in place when at a complete stop, such as a traffic signal, even after you release the brake pedal. Press the Brake Hold switch on the center console to turn on the function. The indicator in the Multi-Information Display will illuminate.



While your Solterra is being held by this function, the “HOLD” operation indicator in the Multi-Information Display will illuminate. The function is canceled when you depress the accelerator pedal with the shift position in D, allowing a smooth start.

Press the switch again to turn it off. The function works in the D (or N) shift position.

NOTE:

- For this system to work your seatbelt must be fastened.
- **Make sure to turn off this function before entering an automatic car wash.**

ICON	MODE
HOLD	Brake Hold ON
HOLD	Brake Hold IN OPERATION

X-MODE®

X-MODE gives improved handling abilities off road. Using X-MODE, you can drive more comfortably even in slippery road conditions, such as mud or snow, including uphill and downhill. You can activate the system when the vehicle speed is less than 13 mph. If the vehicle speed reaches 24 mph or more with X-MODE active, the system is automatically deactivated. X-MODE, and Downhill Assist Control, automatically reactivate when the vehicle speed drops below 21 mph.



X-MODE Switch

To activate the X-MODE system, press the X-MODE switch once to select SNOW/DIRT and again to select DEEP SNOW/MUD. While the system is active, the SNOW/DIRT or DEEP SNOW/MUD indicator appears in the Multi-Information Display. To deactivate X-MODE, press the switch a third time.

- SNOW/DIRT is suitable for driving on slippery road surfaces such as snow or gravel, where the points of contact between the tires and road surface are visible.



Snow/Dirt Indicator

- DEEP SNOW/MUD is suitable for driving on roads where the tires can become buried, such as deep snow, dry sand, or muddy roads.



Deep Snow/Mud Indicator

Downhill Assist Control



The Downhill Assist Control function helps maintain a consistent vehicle speed when driving down steep hills or declines. Downhill Assist Control is automatically activated and set in standby mode when X-MODE® is activated. The Downhill Assist Control Indicator appears in white when in standby, and the function operates when vehicle speed is less than approximately 18 mph.

Grip Control

The Grip Control function can maintain a constant speed (from about 1 to 6 mph) without slipping on rough roads, including uphill and downhill slopes. To activate grip control, first press the X-MODE® switch (activating either SNOW/DIRT or DEEP SNOW/MUD), and then operate the Grip Control Adjustment switch down. X-MODE® and Downhill Assist are set in standby and Grip Control activates. You can adjust the speed using the Grip Control Adjustment switch.



Grip Control Adjustment Switch

Grip Control is deactivated by pressing the X-MODE® switch again, completely stopping the vehicle with the brake pedal, or when vehicle speed reaches 13 mph or more.

TURNING OFF THE VEHICLE

With Power Switch

To stop the EV system:

1. Stop your Subaru completely.
2. Press the “P” position switch on the rotary shifter.
3. Press the power switch. The EV system will stop, and the power and meter display will be turned off. Make sure that the “READY” light is not shown on the Multi-Information Display. “Not Ready to Drive” and “POWER ON” should be displayed in the Multi-Information Display when in Accessory mode.

NOTE: The windows will remain active for about 45 seconds after the power switch is turned to ACC or OFF, or until a front door is opened.

Automatic EV Shut Off

To help preserve the charge of your high voltage battery and keep you and your passengers safe, your Solterra is equipped with an Automatic EV Shut Off safety feature. The Automatic EV Shut Off feature automatically shuts off the EV system when the shift position is in P with the EV system operating for an extended period.

The EV system will automatically shut off after approximately 1 hour if it has been left operating while the shift position is in P. The timer for the automatic EV system shut off feature will reset if the brake pedal is depressed or if the shift position is in a position other than P.

NOTE: After the vehicle is parked, if the door is locked with the door lock switch from the inside or the mechanical key from the outside, the automatic EV system shut off feature will be disabled. The timer for the automatic EV system shut off feature will be re-enabled if the drivers door is opened.

FOLDING THE REAR SEAT

First, lower the headrests. Then, pull up on the seat angle adjustment lever and fold down the seats.

To return the seatback to its original position, pass the seatbelt outside the seatbelt guide, and then raise the seatback until it locks into place. Make sure the seatback is in a securely locked position.



Seat Angle Adjustment Lever

CHILD SAFETY LOCKS

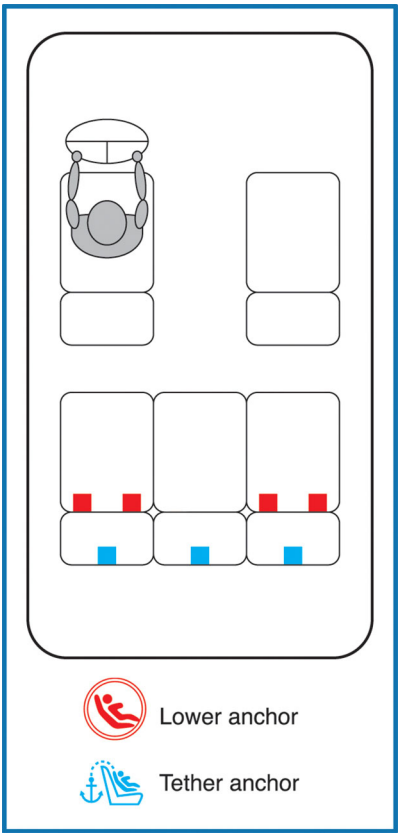
The child safety locks are located on the inside edges of the rear doors. In the locked position, the rear doors can only be opened from the outside.



LATCH/ANCHOR

Your Subaru is equipped with Lower Anchors and Tethers for Children (LATCH). For maximum safety, first carefully read the LATCH system instructions from the device manufacturer, as well as the installation instructions in your Owner's Manual, to properly install the LATCH compatible restraint system. Use the appropriate seatbelts or anchorages provided in your Subaru. Children age 12 and under must properly occupy the rear seat at all times.

For more information, please refer to "For safety and security" in your Owner's Manual.



REAR SEAT REMINDER



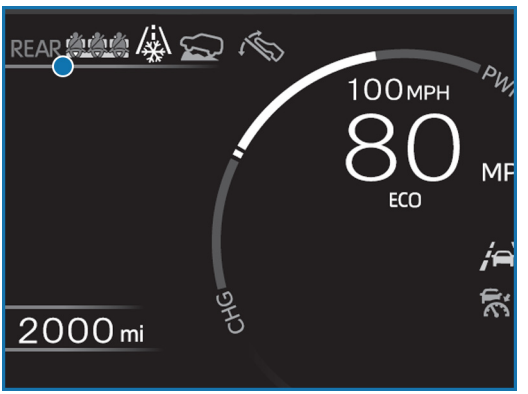
The Rear Seat Reminder system assists you in preventing a child or pet from being left in your Subaru, prompting you to confirm the presence of passengers and cargo in the rear seats. The system monitors the opening and closing of the rear doors. It does not physically sense the presence of a child or pet.

The system activates when the rear doors are opened and closed and the EV system is started within 10 minutes, or when a rear door has been opened and closed after the EV system has already started. If a rear door is opened and then closed within approximately 2 seconds, the Rear Seat Reminder function may not operate. When the power switch is turned to the “OFF” position, the system warns you audibly and with an “Attention: Check Rear Seat” message in the Multi-Information Display. Eight chirps may also sound when closing and locking the doors.

You can turn the Rear Seat Reminder off in the Multi-Information Display.

Rear Passenger Seatbelt Reminder Lights

To help keep your passengers safe, your Solterra has rear passenger seatbelt reminder lights. The lights illuminate and the rear passenger seatbelt warning buzzer sounds to alert the rear passenger that their seatbelt is not fastened. If the seatbelt is unfastened, the buzzer sounds intermittently for a certain period of time after the vehicle reaches a certain speed.



CARGO AREA AND COVER (if equipped)

The cargo area is equipped with several tie-down hooks to secure your cargo with a cargo net or ropes, and the height of the deck board can adjusted to two heights for storage convenience. Fold and set the deck board upright to easily access the under deck tray.

If equipped, use the detachable cargo cover to protect contents in the cargo area from direct sunlight. Pull the cover toward the rear of your Subaru and insert both ends of the cover into the catches.





FLAT TIRE REPAIR KIT

Your Solterra comes equipped with a flat tire repair kit and towing hook (eye bolt). The flat tire repair kit is located under the right side panel in the cargo area:

1. Air compressor
2. Sealant bottle

For more information, please refer to “When trouble arises” in your Owner’s Manual.



Flat Tire Repair Kit

HOOD PROP

The hood prop is located on the left underside of the hood. Release it from the retainer and insert the end into the slot.



EV MOTOR COMPARTMENT

WARNING: Do not touch high voltage parts, cables (orange) and connectors.

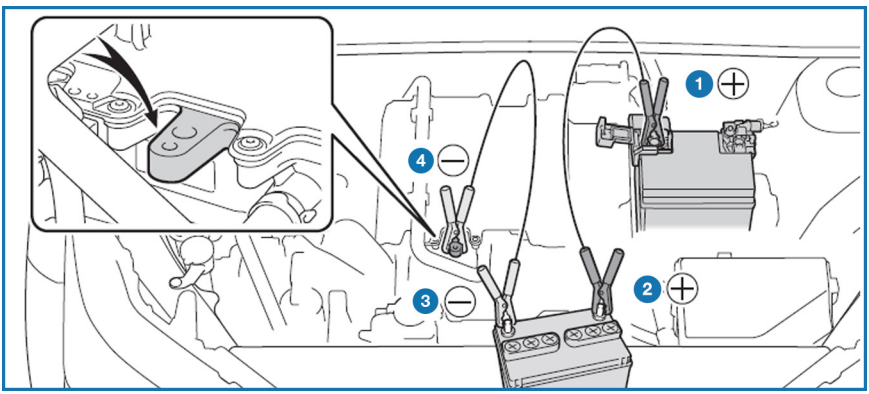


1. Brake Fluid Reservoir
2. 12–volt Battery (see page 72)
3. High Voltage Cables (orange)
4. Fuse Box
5. Power Control Unit Coolant Reservoir
6. Washer Fluid Tank
7. Heater Coolant Reservoir

12V Battery

If ACC mode is used for extended periods of time, the 12V battery may fall below the threshold voltage and the EV system may be unable to start (the 12V battery recharges automatically while the EV system operates). It is recommended to leave the vehicle ON if you use accessories for an extended period of time. The high voltage battery will charge the 12V battery. If the 12V battery is discharged, you can use the following procedure with jumper cables and a second vehicle with a 12V battery to jump start your Solterra and restart the EV system:

1. Confirm that you are carrying the access key fob, and then, open the hood.
2. Open the positive (+) battery terminal cover.
3. Connect a positive jumper cable clamp to the positive (+) battery terminal on your Solterra, and then connect the clamp at the other end of the positive cable to the positive (+) battery terminal of the second vehicle.
4. Next, connect a negative cable clamp to the negative (-) battery terminal of the second vehicle, and the connect the clamp at the other end of the negative cable to a solid, stationary, unpainted metallic point on your Solterra away from the battery and any moving parts.



1. Positive (+) battery terminal (your vehicle)
2. Positive (+) battery terminal (second vehicle)
3. Negative (-) battery terminal (second vehicle)
4. Solid, stationary, unpainted metallic point away from the battery and any moving parts as shown in the illustration

5. Start the engine of the second vehicle. Increase the engine speed slightly (only if the other vehicle is not electrified and has a gasoline-powered engine) and maintain at that level for approximately 5 minutes to recharge the 12-volt battery of your Solterra.
6. Open and close any of the doors of your Solterra with the power switch OFF.
7. Maintain the engine speed (gasoline-powered vehicles) of the second vehicle and start the EV system of your Solterra by turning the power switch to ON.
8. Make sure the “READY” indicator light illuminates. If it does not, contact your Subaru Retailer.
9. Once the EV system has started, remove the jumper cables is the exact reverse order by which they were connected.
10. Close the positive (+) battery terminal cover and hood of your Solterra.
11. Do not immediately turn off your Solterra. The high voltage battery will need some time to charge the 12V battery.

For complete details and precautions, please refer to “When trouble arises” in your Owner’s Manual.

NEW VEHICLE BREAK-IN

The performance and long life of your Subaru are dependent on how you handle and care for your Solterra while it is new. Observing the following precautions is recommended to extend the life of your Solterra:

During the first 200 miles:

- Avoid sudden stops, except in an emergency.

During the first 600 miles:

- Do not drive at extremely high speeds.
- Avoid sudden acceleration.
- Do not drive at a constant speed for extended periods.

FIRST SERVICE ITEMS

The following table lists recommended first service items. Your maintenance needs may vary depending on your driving conditions. Please consult with your Subaru Retailer and refer to the Warranty and Maintenance Booklet for complete information and recommended replacement intervals.

Maintenance Item	Maintenance Interval	
	6 months or 5,000 Miles	12 months or 10,000 Miles
Rotate Tires	•	•
Inspect Brake Pads and Discs	•	•
Inspect Steering Linkage, Suspension Ball Joints and Dust Covers, and Drive Shaft Boots	•	•
Tighten Bolts and Nuts on Chassis	•	•

ROOF RAIL / CROSS BAR CAPACITY (if equipped)

DYNAMIC	STATIC
176 Pounds	700 Pounds[1]

NOTE: Total weight, including the crossbars/carrying attachments and cargo, must not exceed load limits.

[1] Total weight on the roof rails, including the roof crossbars and cargo, must not exceed 700 lb. or load limit of the roof crossbars, whichever is lower

For more information, please refer to “Driving” in your Owner’s Manual.

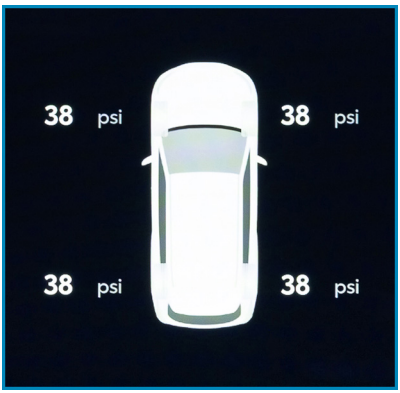
TOWING RESTRICTION / ACTIVITY MOUNT

An Activity Mount is available to mount bike carriers and other similar accessories. However, your Solterra is neither designed nor intended to be used for trailer towing. Therefore, never tow a trailer with your vehicle.

For more information, please refer to “Driving” in your Owner’s Manual.

TIRE PRESSURE MONITORING SYSTEM (TPMS)

Your Subaru has a Tire Pressure Monitoring System (TPMS) that tracks the pressure of each individual tire. The TPMS screen shows individual tire pressure in the Subaru Multimedia Display. Use the touch screen to navigate to the TPMS screen.



TPMS Screen

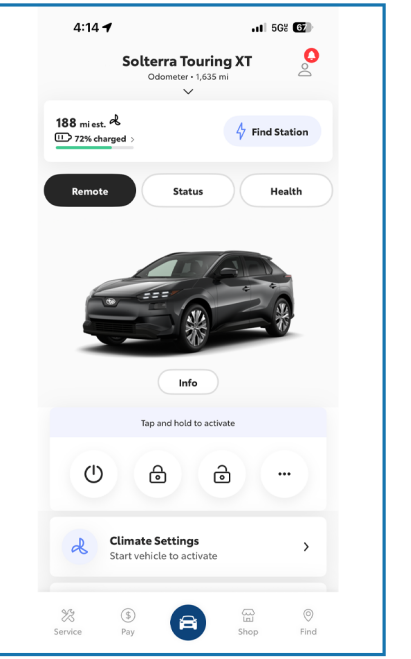
Tire pressure specification is listed on the tire and loading label located on the driver's side door pillar and in the table below. For complete tire pressure specifications and information, please refer to the tire specifications in your Owner's Manual.



Tire and Loading Label

Tire Inflation Pressure	
Front Wheel	**Rear Wheel**
38 psi	38 psi

SUBARUCONNECT AND USER PROFILE



Your Solterra offers new levels of connectivity through the SubaruConnect app, letting you access a wide array of services for extra convenience, support and safety on every trip. When you create an account and subscribe to services in the SubaruConnect app, you also create a profile as part of the account. A profile is a cloud-stored collection of your select driver preferences and settings, from the SubaruConnect app and your Solterra, giving you a more personalized Subaru experience.

You can save the driving position, air conditioning, multimedia, and various other settings. There is no need to manage any overarching list of preferences and settings; they are seamlessly stored/updated in the cloud when you adjust any preference or setting in your Solterra or in the SubaruConnect app. For added convenience, other SubaruConnect app users, such as family or friends, can create an account/profile for easy use, without needing to own the vehicle. There is no need to change each other's settings if multiple drivers use the vehicle.

The SubaruConnect app can be downloaded through the Apple App Store or on Google Play. The following sections of this Getting Started Guide explain the sequence you should complete to help you make the most of your Solterra driving experience:

1. **Set up SubaruConnect app and Driver Profile**
2. **Pair your phone through Bluetooth®**
3. **Enable the Link Key feature**

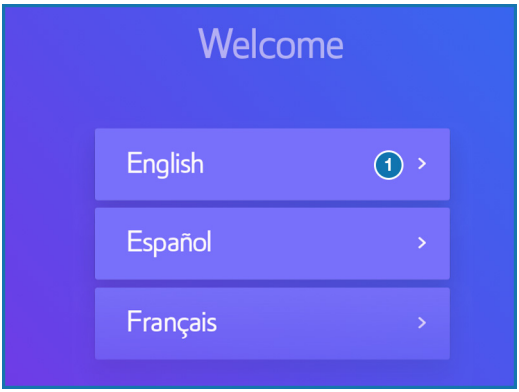
Scan to get the **SubaruConnect app** In the **Apple App Store**.

Scan to get the **SubaruConnect app** In the **Google Play Store**.

Registering a User Profile

The first registered profile acts as the “primary driver” profile. The primary driver may enable/manage trial or subscriptions and payments, operate Remote Connect commands or designate them to others, in addition to other important settings. To register a profile for the first time, follow these steps:

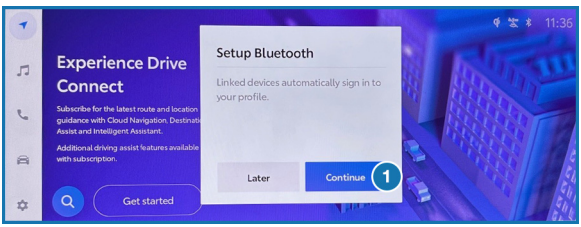
1. After starting the vehicle, the language selection screen is displayed. Select your desired language.



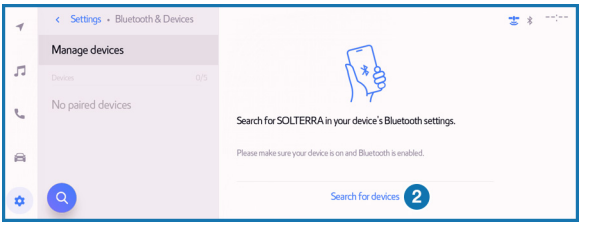
2. After selecting your language, scan the QR code with your mobile device’s camera to download and open the app. Press continue on the in-vehicle Multimedia display.
3. Follow the instructions on the app to set up an account. After setting up an account, press “Add a vehicle” and follow the instructions on the app to link your vehicle to the mobile app, add a preferred servicing dealer, and add connected services trials or subscriptions to your vehicle. Once completed, press “Done” on your mobile device and press “App setup finished” on the in-vehicle Multimedia display.
4. After linking your profile, follow the steps in the next section to register your Bluetooth® device in order to identify the driver.

Adding a Bluetooth® Device

1. Immediately after linking your profile, follow the on-screen prompt to Setup Bluetooth or select the settings gear icon in the main menu, and then select “Bluetooth® & Devices.”

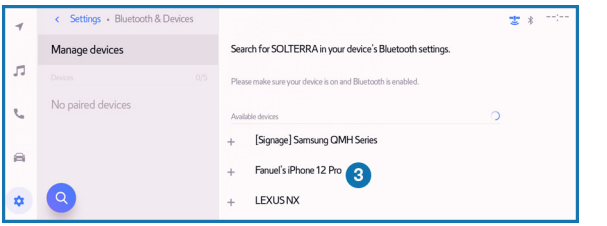


2 Select “Search for devices” if the device list is empty or “Add another device” if there are already saved devices.

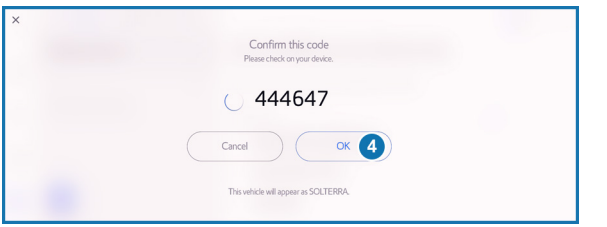


NOTE: If there are currently connected devices, a notification will warn you that all other connected devices will be disconnected. Select “Ok” to continue.

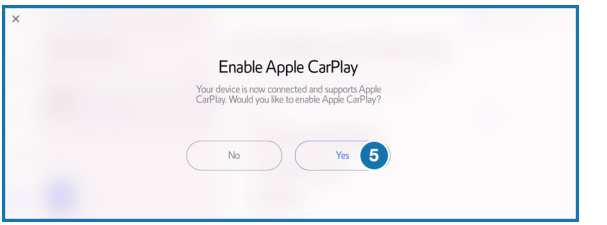
3 Select your device name on the list.



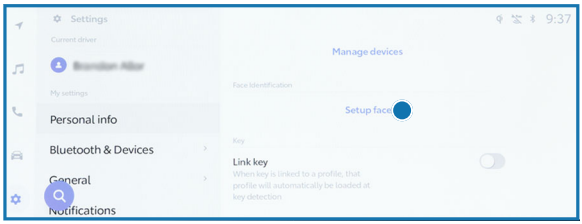
4 Confirm that the code displayed on the screen matches the one displayed on your device.



5 If you prefer, enable Apple CarPlay®/ Android Auto™. Allow the device to use Apple CarPlay®/ Android Auto™ with the multimedia system by responding to the prompts on your device. If you do not wish to use Apple CarPlay®/Android Auto™ with the device, select “No” and respond to the device prompts to allow contact sync and messaging to set up as a hands-free device.

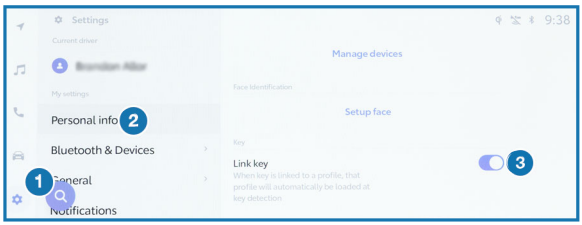


Face Identification



Face identification enables the vehicle to identify the driver and load the applicable profile. Press "Setup Face" under the Personal info settings tab to complete the process.

Link Key



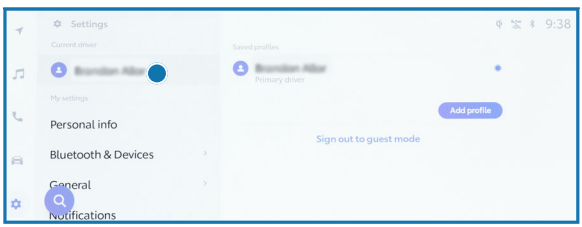
Once you have set up your profile and paired your phone through Bluetooth®, it is highly recommended that you enable the Link Key feature in your settings. This feature sets your Solterra to automatically load your profile when you get in the vehicle with the linked key, even without your phone.

NOTE: You can only enable Link Key with one key in the vehicle at a time.

To enable Link Key, follow these steps.

1. Make sure only one key is in the vehicle with you, and then select the settings icon on your vehicle touch screen display.
2. Next, select the Personal Info menu.
3. Select Link Key to enable the feature.

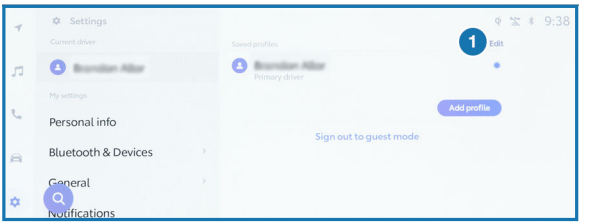
Managing Profiles



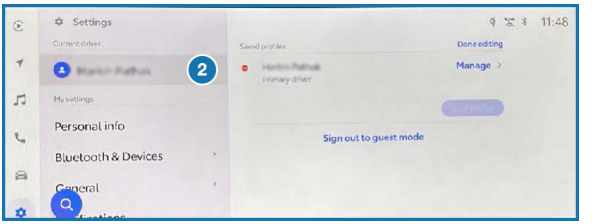
You can choose to activate a registered profile, add a new profile, delete a profile, or may wish to sign out of a profile (for example, before handing the vehicle over to a valet). Select the settings gear icon in the main menu, and then either select the profile you wish to activate or “Sign out to guest mode” to deactivate the profile. To create a new profile, select “Add Profile”.

To delete a driver profile:

1. Select “Edit”



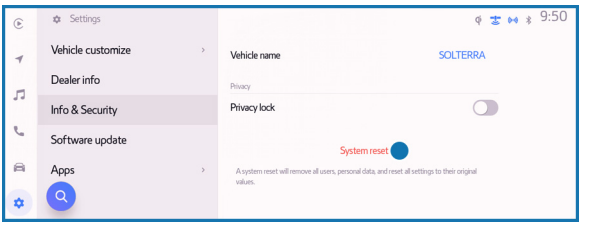
2. Select the red remove icon to the left of the driver profile to delete a driver.



NOTE: You may need to enter the PIN assigned to the profile to activate it if the registered device is not already connected via Bluetooth®.

System Reset

If you need to reset the system, clearing all profiles and settings, you can do so by selecting the settings icon, and then in the Info and Security menu, selecting System Reset. The system reset can only be completed by the primary driver, not a guest.

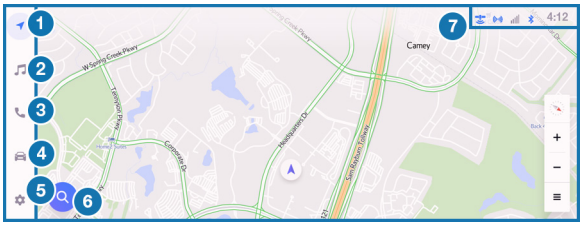


OVERVIEW OF YOUR MULTIMEDIA SYSTEM

Multimedia System

Your Solterra is equipped with a large 14-inch Multimedia display that provides a variety of features to improve your driving experience. The following sections detail the functions available on your Multimedia display.

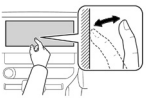
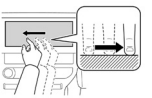
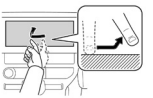
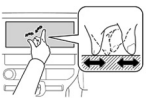
SCREEN OVERVIEW



1. **Navigation:** Displays the map screen. The navigation system can be operated to search for a destination or perform other navigation system-related tasks. An active Drive Connect subscription is required to utilize the in-vehicle navigation system.
2. **Audio:** Displays the audio control screen. The desired source can be selected to play audio.
3. **Phone:** Displays the phone screen. A cellular phone connected via Bluetooth® can be used to make hands-free phone calls.
4. **Vehicle Information:** Displays the vehicle information screen. Charging schedule can be set.
5. **Settings:** Displays the settings screen. Multimedia system and vehicle equipment related settings can be changed.
6. **Voice Search Button:** Displays the voice recognition screen enabling verbal operation of the navigation, audio and various other functions. The button will change depending upon the situation.
7. **Status Icons:** Displays the clock and icons with information about communication status. Select the clock to access time settings.

TOUCH SCREEN OPERATION

Operations are performed by touching the screen directly with your finger.

MOTION	ACTION	USE
	**Touch** Quickly touch and release once.	Changing and selecting various items
	**Drag** Touch and drag your finger on the screen to move the screen to the desired position.	• Scrolling lists • Scrolling the map screen
	**Swipe** Quickly move the screen by swiping with your finger.	• Scrolling lists • Scrolling the map screen
	**Pinch** Move your two fingers further apart (pinch-out) to zoom in on the map. Move your two fingers closer together (pinch-in) to zoom out on the map.	Changing the scale of the map screen

STEERING WHEEL CONTROLS



1. **Phone Switch:** Press to display the phone screen, make a call with the multimedia system, or answer an incoming call. During a call, pressing the switch ends the call.
2. **Volume Switch:** Push the switch up/down to increase/decrease the volume. Push and hold to adjust the volume continuously.
3. **Talk Switch:** Press the talk switch to start voice control. When your phone is paired, press and hold the talk switch to access your phone's assistant.
4. **Presets/Skip:** Press to toggle through your radio station presets or change a media track. Press and hold to fast-forward or rewind media or scan for the radio station with the best broadcast frequency. Media/Radio playback begins when you release the switch.
5. **MODE Switch:** Press the switch to change the media source. Press and hold the switch to pause or mute. Press and hold again to cancel.

For more information, please refer to “Basic operation” in your Multimedia Owner’s Manual.

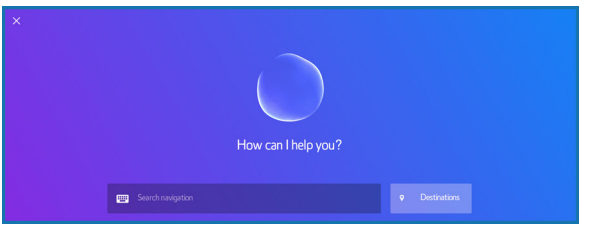
INTELLIGENT ASSISTANT

Intelligent Assistant combines the native on-board Assistant voice command functions with off-board cloud computing, creating a natural and easy-to-use voice vehicle interaction experience. Intelligent Assistant with a Drive Connect subscription allows you to control the multimedia system with voice command and allows you to operate cloud navigation, integrated streaming, radio, phone and climate. Without the subscription, Assistant is still able to support voice commands for radio, phone and climate.

In addition, Intelligent Assistant provides the following enhancements:

- **Enhanced Voice Recognition / Natural Language Understanding:** Improved voice performance by utilizing both in-vehicle and cloud based voice recognition.
- **Up-to-date information:** Cloud content is constantly kept up-to-date in the Subaru server.

USING INTELLIGENT ASSISTANT



You can activate Intelligent Assistant through voice commands for cloud navigation, radio/audio, integrated streaming, phone, and vehicle controls. Intelligent Assistant (without a subscription) allows control of radio, phone, and climate settings. Intelligent Assistant can be activated by any of the following operations:

- Say the wake up phrase **“Hey Subaru”** or **“OK Subaru”**
- Press the talk switch on the steering wheel
- Select the voice search button (microphone/magnifying glass) on the multimedia screen

Intelligent Assistant can be stopped by saying, “Cancel,” selecting the “X” on the voice recognition screen, or pressing and holding the talk switch on the steering wheel.

Common Voice Commands

Below is a list of some of the common commands that you can use with Intelligent Assistant. Please refer to “Basic operation” in your Multimedia Owner’s Manual for a complete list.

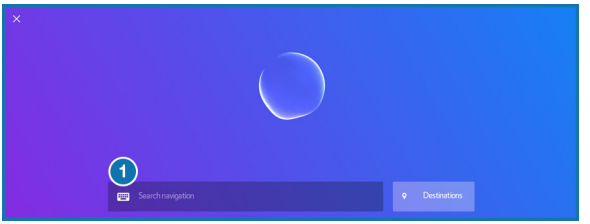
VOICE COMMAND	FUNCTION	EXAMPLE
Help	Shows a list of general commands	Help
Start Over	Stops the current conversation and re-starts at the beginning	Start Over
Cancel	Cancels the voice control system	Cancel
Show Map*	Displays the default map screen	Show Map
Take me to [location category/business]*	Searches for and provides directions to related points of interest	Take me to an Italian Restaurant
Zoom In/Out*	Adjusts map zoom	Zoom In
Tune to [Radio Station Frequency]	Switches audio to requested radio station	Tune to 99.5 FM
Play [artist/album/song/ genre/playlist]*	Switches audio to requested media	Play Frank Sinatra
Call [Name]	Initiates call to contact phone number	Call John Smith
Read message	Reads text message aloud	Read message
Set the temperature to [value] degrees	Sets the temperature to the spoken temperature	Set the temperature to 70 degrees

* Subscription Required

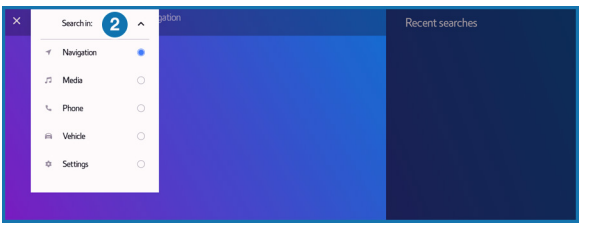
USING THE SEARCH FUNCTION

The keyboard can also be used to search for contacts, music, locations, and vehicle settings. If you are using the Intelligent Assistant, information that takes advantage of content in the cloud can be searched.

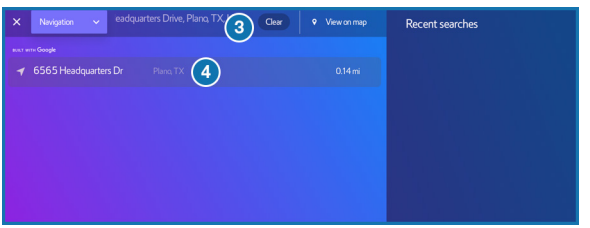
1. Select the keyboard icon.



2. Select the desired domain to search:
   - **Navigation:** Searches by the address, intersection, Points of Interest, telephone number, street name, etc.
   - **Media:** Searches by artist name, song title, album name, station name, genre, etc
   - **Phone:** Searches by contact name or phone number.
   - **Vehicle:** Searches by entering the items you want to set, such as climate, seats, tire pressure.
   - **Settings:** Searches by entering the items you want to set, such as general, date and time, language & units, notifications.



3. Enter the search text and select “Go.”
4. When the list of results is displayed, select the desired item.

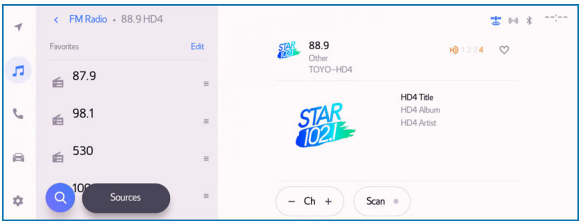


NOTE:

- Operation of the screen is restricted when the vehicle movement exceeds about 5 mph.
- Keyboard search is not available when Apple CarPlay® and Android Auto™ screens are active.

RADIO

AM / FM / SXM Radio

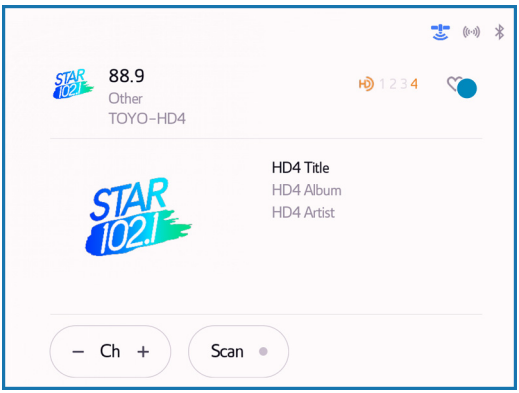


Your Subaru is equipped standard with AM/FM radio, including HD Radio®. HD Radio® technology allows you to receive digital broadcasts (where available) in addition to stereo broadcasts. Digital broadcasts provide free, crystal clear audio with no static or distortion. The radio automatically blends to an HD Radio® signal in AM or FM where available. To listen to the radio, select your preferred station or service:

1. Select the music note icon on the main menu, and then select “Sources”.
2. Select “Radio” for your source.
3. Select the station or service as needed:
   - Favorites
   - Tune
   - FM Radio
   - AM Radio
   - SiriusXM
4. Select the broadcasting station or genre.

Setting a Preset/Favorite Station

To set a station as a preset/favorite, select the heart icon on the multimedia screen. Select the icon again to cancel the preset/favorite setting. Radio mode has a mix preset function, which can store up to 20 stations from any of the AM/FM and SXM bands.



MEDIA

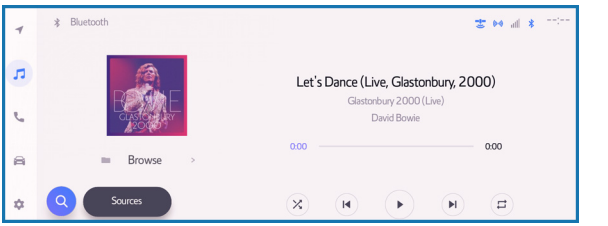
USB / iPod / iPhone

You can play media using a USB flash device, iPod, or iPhone, through the driver side USB port in the wireless charging area. If using an iPod or iPhone, make sure to use an Apple certified cable or MFi certified cable for proper operation. Connect the device to the USB port. Then, select the music note icon on the main menu, select “sources,” and then select the device name (or USB) and operate the device as necessary.

NOTE: This function cannot be used while Apple CarPlay® or Android Auto™ is connected with a USB cable.

For more information, please refer to “Audio” in your Multimedia Owner’s Manual.

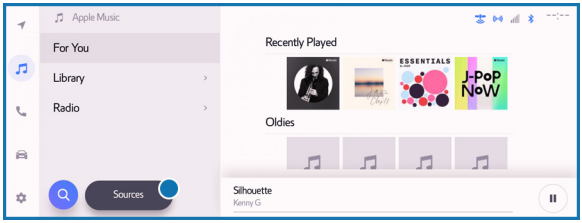
Bluetooth® Audio Operation



You can use the Bluetooth® connection between your device and the Subaru Multimedia System to listen to the songs and other media on your device without needing to operate the device directly, enhancing your convenience and safety. First, pair the device with the multimedia system. Next, select the music note icon on the main menu, select “sources,” and then select the device name (or Bluetooth®) and operate the audio playing as necessary.

For more information, please refer to page 127 in this Getting Started Guide or “Connecting a smart phone or communication device” in your Multimedia Owner’s Manual.

Integrated Streaming



Integrated streaming services for listening to media, among other helpful features, are available with an active SubaruConnect and Wi-Fi Connect subscription. You must first download and install the SubaruConnect app and link your music account. Select the music note icon on the main menu, select “sources,” and then select the desired streaming music service name and operate the screen. Some of the special functions include storing songs to libraries, creating stations to play songs similar to music currently playing, and the ability to love/dislike audio to store or remove similar content. An active subscription to the SubaruConnect app is required. See retailer for more information.

For more information, please refer to “Audio” in your Multimedia Owner’s Manual.

PAIRING A PHONE

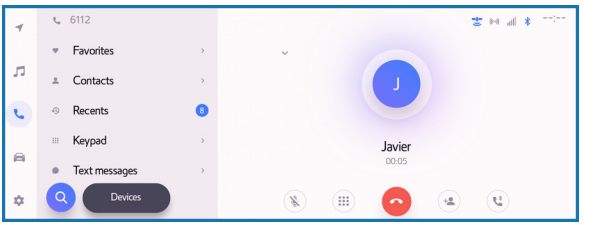
Your Subaru has convenient Bluetooth® hands-free technology to manage your phone and audio systems, allowing you to receive and initiate calls, or play music directly from your device while keeping it stowed for safety. A cellular phone or portable device must be registered in order to use hands-free calling or Bluetooth® audio. Once registration is complete, Bluetooth® will automatically be connected each time the multimedia system is started. If there is no connected Bluetooth® devices with multimedia system, you can display the registration screen by pressing and holding the talk switch on the steering wheel.

NOTE: A cellular phone must support the multimedia system specifications in order to connect to the system. While connected to Apple CarPlay® or Android Auto™, the hands-free phone screen for Apple CarPlay® or Android Auto™ may not be displayed, depending on conditions.

For more information and step-by-step registration instructions, please refer to page 127 in this Getting Started Guide or “Connecting a smartphone or communication device” in your Multimedia Owner’s Manual.

MAKING A CALL

Once your phone is paired, you can make a call through voice recognition by pressing the “Talk Switch” on the steering wheel and saying “Call [Name].”

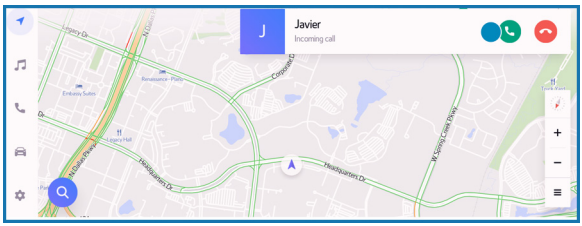


To make a call from the multimedia system, start by pushing the “Phone” switch on the steering wheel or the phone icon on the main menu. Then, select your preferred method of initiating the call:

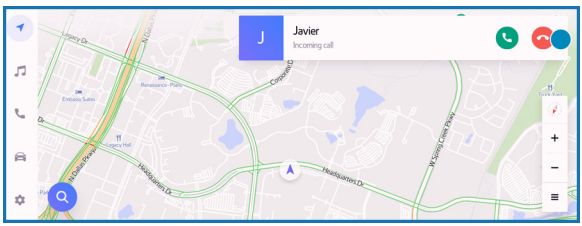
- Recents – Select to see the latest 100 call history entries and choose the contact to call.
- Favorites – This allows you to place a call to one of your registered favorites. When “Sync contacts” is ON, cell phone favorites are automatically transferred to the multimedia system.
- Contacts – This allows you to call a contact from your phone.
- Keypad – This allows you to dial any number you would like.

RECEIVING A CALL

To receive an incoming call, press the “Phone” switch on the steering wheel or the “Accept” button on the multimedia screen.



To decline an incoming call, press the Decline button on the multimedia screen.

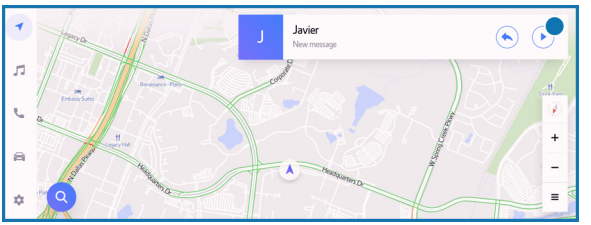


TEXT MESSAGE

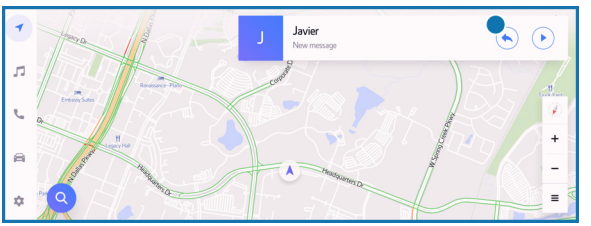
Messages are transferred from the cellular phone connected for hands-free calls. The multimedia system can be used to check, reply, and send messages (excluding MMS). Depending on the cellular phone model being connected, it may not be possible to transfer messages to the multimedia system. If the cellular phone does not support messaging, this function cannot be used.

Receiving and Replying to Messages

When an SMS or MMS message is received, a new message notification is displayed at the top of the screen. Pressing the play button reads the message aloud.

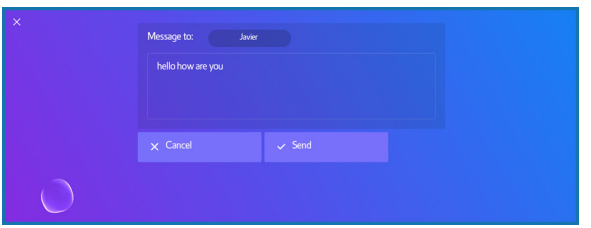


Select the reply arrow or the Voice Search button to reply to a new message. The voice command system can be used to reply using templates (quick reply). With a SubaruConnect subscription, voice command can even be used to enter a custom text of the message. (Templates can also still be used to reply.)



Sending a New Message

New SMS messages can be created. First, select the phone icon on the main menu. Select “Messages,” and then “New message.” Enter the message using the voice command system and send the message.



CLOUD NAVIGATION OVERVIEW

Cloud Navigation brings maps, personalization and Intelligent Assistant together in the multimedia system. The system allows you to use voice-activated commands or touchscreen to search for directions, find points of interest or explore local businesses. Features provide route details, turn-by-turn guidance options, alternate routes, and views of live traffic.

As part of the Drive Connect subscription service, Cloud Navigation offers a solution whether you have network connection or limited connectivity. The map information is based on vehicle location and updates with the latest information as you drive your Solterra and routes are set. If you do not yet have a subscription, a service agreement screen will be displayed when the power switch is turned to ON. If you do not yet have a subscription, please use the SubaruConnect app to add a subscription for Drive Connect.

For more information and step-by-step directions for using Cloud Navigation, please refer to page 130 in this Getting Started Guide or “Navigation” in your Multimedia Owner’s Manual.

SUBARUCONNECT OVERVIEW

SubaruConnect services* are designed to add convenience features to your drive and provide help in your time of need. These include Automatic Collision Notification, Stolen Vehicle Location, SOS Emergency Assistance, Enhanced Roadside Assistance, and much more.

Located in the overhead console of your Solterra is the SOS button, linking you to the SubaruConnect Customer Care Center that is there to support you 24 hours a day, 7 days a week.

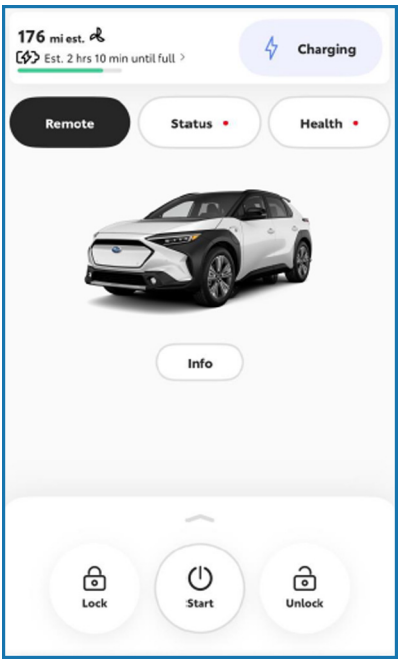


Flip down the protective cover and press the SOS button for SOS Emergency Assistance* in the event of an emergency, or to reach a SubaruConnect Customer Care Agent for Enhanced Roadside Assistance.*

During an emergency, the answering agent will determine your vehicle's location, assess the emergency, and dispatch the necessary assistance. Enhanced Roadside Assistance can help with a wide range of needs, such as: towing, flat tire, etc. For a description of the Enhanced Roadside Assistance services and their limitations, please see the SubaruConnect Terms and Conditions.

* Access to SubaruConnect services requires an active subscription. See your Subaru Retailer for details. SubaruConnect service is available by subscription on select, telematics hardware equipped vehicles. A variety of subscription terms are available for purchase. See your Subaru Retailer, call 866-384-3574, or push the "SOS" button in your vehicle for further subscription details.

REMOTE CONNECT



Remote Connect lets you view and remotely control certain aspects of your vehicle. Remote Connect requires the SubaruConnect app and an active subscription. With Remote Connect you can conveniently use the SubaruConnect app to remotely control a host of features, including the following:

- Guest Driver
- Vehicle Status
- Last Parked Location
- Unlock/Lock
- Remote Start
- Climate Settings
- Charge Management
- Charging Station Locator
- Digital Key (if equipped)
- Wallet
- Plug & Charge
- ECO Charging
- Charging History and Statistics

NOTE: Some features listed may not be available at time of purchase.

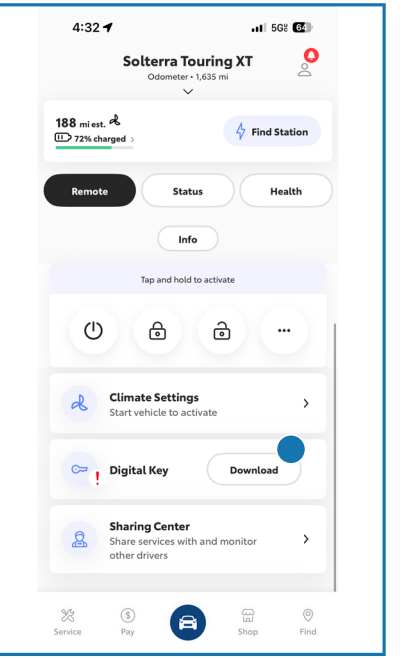
Remote connect requires a subscription through the SubaruConnect app.
(See page 95 for step-by-step directions).

Digital Key (if equipped)

For added convenience and connectivity, your smartphone can be used similar to the access key fob by enabling Digital Key in the SubaruConnect app. With Digital Key enabled, you can start/stop and lock/unlock your Solterra with your smartphone — no access key fob is required. Install the SubaruConnect app, register the vehicle to your profile, and subscribe to Remote Connect to download Digital Key.

To get started, make sure you have your access key fob with you and open the SubaruConnect app on your phone. Find Digital Key in the app and press “Download”, once downloaded press “Connect to Vehicle” and follow the prompts on your phone to complete Digital key set up. When setting up Digital Key for the first time, the primary driver must be inside the vehicle to press the key fob against the start button.

For more information, please refer to “Before driving” in your Owner’s Manual.

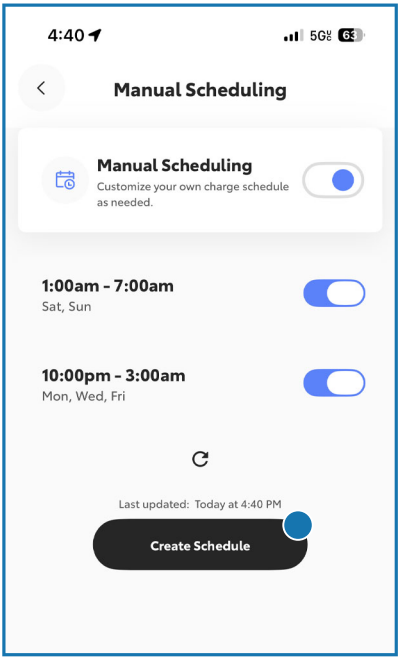


Remote Charging Schedule (subscription required)

Using the SubaruConnect app on your smartphone, you can add, modify, or delete existing charging schedules. The app communicates directly with your vehicle and will reflect any changes on the multimedia screen.

To use the feature, simply click on the mileage or battery icon on the home screen of the SubaruConnect app, then select “Schedule”.

You can even use the app to begin vehicle charging. Make sure your Solterra is plugged into the charger, but not currently charging, and then select “Start Charging” at the bottom of the “Charge Info” screen.

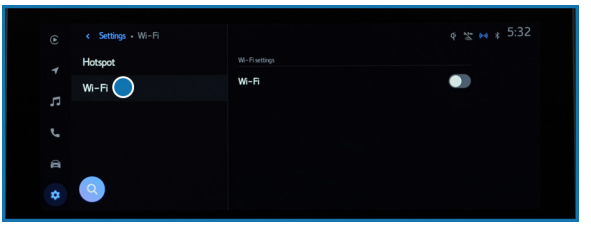


SERVICE CONNECT

Service Connect requires the SubaruConnect app and an active subscription. Service Connect keeps you connected with your Solterra, providing important vehicle alerts and notifications regarding your vehicle.

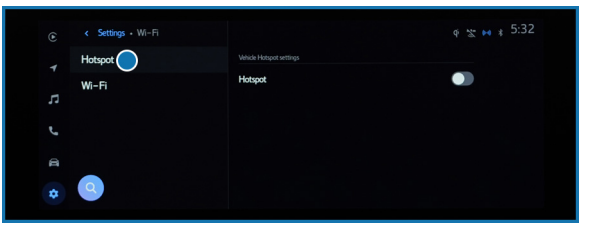
For more information, please refer to “Connected Services” in your Multimedia Owner’s Manual.

WI-FI CONNECTION AND HOTSPOT



The multimedia system can be connected to the Internet by connecting to a Wi-Fi network, including establishing a Wi-Fi connection using a smartphone that supports tethering. For details on setting up tethering, refer to documents such as the instruction manual for the smartphone. To connect to an available network, select the settings gear on the main menu, and then select “Wi-Fi” in the sub menu.

For step-by-step instructions to connect to Wi-Fi, please refer to page 128 in this Getting Started Guide and “Connecting a smartphone or communication device” in your Multimedia Owner’s Manual.

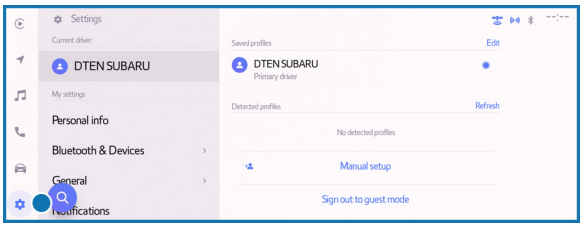


The Wi-Fi Hotspot function can also be used to set the Wi-Fi access point and connect to a Wi-Fi device. Use of the Hotspot function requires an active Wi-Fi Connect trial/subscription through AT&T®.

For step-by-step instructions to connect to a Wi-Fi Hotspot, please refer to page 128 in this Getting Started Guide and “Connecting a smartphone or communication device” in your Multimedia Owner’s Manual.

SETTINGS AND UPDATES OVERVIEW

Many settings can be customized for different features of your Solterra. Select the settings gear icon in the main menu for a menu of options to customize. The table below gives an overview of some of the settings available:

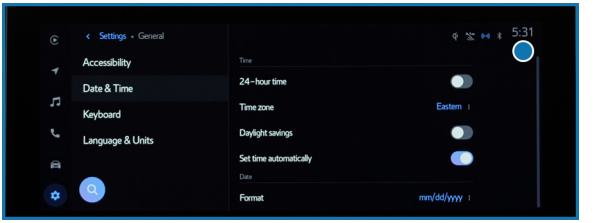


Setting	Description
Current Driver	
[User profile name] or [Guest]	Displays the name of the current user profile. Selecting the profile enables you to change or register a driver profile.
My Settings	
Personal Info	Register a device to identify the driver
Bluetooth® & Devices	Register or edit a Bluetooth® device
General	Change the time settings, display language, and other general multimedia settings
Notifications	Change software update and other notification settings
Wi-Fi	Configure Wi-Fi settings
Display	Adjust the screen contrast and brightness, etc.
Sound and Media	Change the system voice settings and radio settings
Navigation	View the map details or change the route options
Voice and Search	Change settings for Intelligent Assistant
Vehicle	
Vehicle Customize	Settings to door lock, lights, Multi-Information Display
Driving Assist	Change driver support, collision mitigation and notification settings
Dealer info	Add, edit, or delete Subaru Retailer information
Info and Security	Change settings related to security and privacy
Software Update	Check and update software information
Apps	Re-install applications and link vehicle

For a full list of available settings and instructions, please refer to “Settings and registration” in your Multimedia Owner’s Manual.

CLOCK

You can adjust the clock manually or set the clock to adjust automatically on the date and time setting screen. To access the setting screen with a single step, select the clock in the status icons at the top of the multimedia screen.



For more information on clock settings and full step-by-step instructions on adjusting the clock both manually and automatically, please refer to page 125 in this Getting Started Guide.

SUBARU EYESIGHT (SAFETY SENSE) OVERVIEW

Your Solterra features a variety of safety systems that are the culmination of everything Subaru Engineers know about safety. These systems are referred to as SUBARU EyeSight (Safety Sense) Driver Assist Technologies and add confidence to every trip you and your passengers take. Working together, these systems provide enhanced awareness, safety, and convenience in front, to the sides, and behind your Subaru. SUBARU EyeSight (Safety Sense) technologies include:

- Pre-Collision System
- Lane Departure Alert
- Dynamic Radar Cruise Control
- Lane Tracing Assist
- Lane Change Assist
- Road Sign Assist
- Emergency Driving Stop System
- Traffic Jam Assist
- Proactive Driving Assist

OPERATION

SUBARU EyeSight (Safety Sense) uses a camera and sensors to support collision avoidance and damage mitigation, providing a greater peace of mind and comfort when driving. If need be, the SUBARU EyeSight (Safety Sense) system can apply the brakes and/or reduce EV system output to help avoid or reduce the severity of a collision. During these events, the system will provide audible and visual alerts to assist you in making decisions.



SUBARU EyeSight (Safety Sense) Camera

Since the camera and sensors in the front window glass and front grille cover are used to detect collision objects, it is important that the camera, windshield, and area around the camera and sensors are kept clean. Please refer to page 120 in this Getting Started Guide for more details.

FUNCTIONS

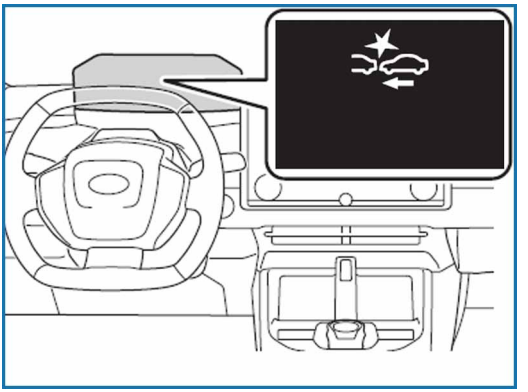
Pre-Collision System

The Pre-Collision System helps keep you and your passengers safe with sensors to detect obstacles in the path of the vehicle and a collection of complementary functions to help prevent or minimize a collision. The system includes the following functions:

- Pre-Collision Braking
- Emergency Steering Assist
- Front Cross Traffic Alert
- Low Speed Acceleration Suppression

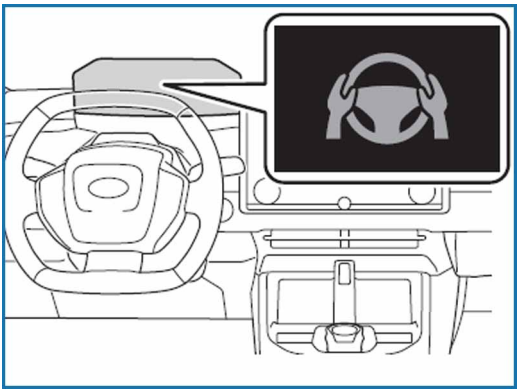
The Pre-Collision System can be disabled/enabled and the warning timing can be customized in the Multi-Information Display (see page 105).

Pre-Collision Braking



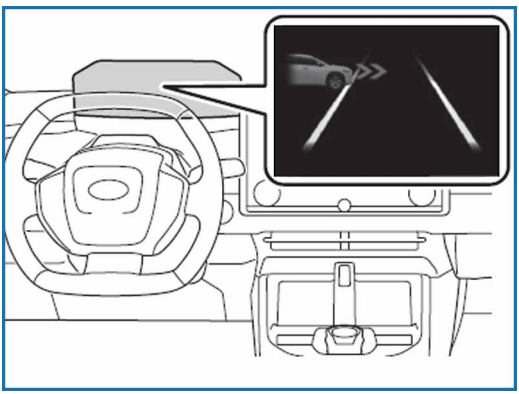
This function helps prevent or minimize a frontal collision with another vehicle, pedestrian, or other objects by providing visual and audible warnings. When the system determines that the possibility of a frontal collision with a detectable object is high, a warning operates to alert you to take evasive action, and the potential brake pressure is increased to help you avoid the collision. If the system determines that the possibility of a collision is extremely high, the brakes are automatically applied to help avoid the collision or help reduce the impact of the collision. The system may also alert you and apply the brakes if it detects a risk of collision with a vehicle at an intersection, an oncoming vehicle while turning, or a pedestrian crossing the road after turning.

Emergency Steering Assist



If the system determines that the possibility of a collision is high, there is sufficient space within your lane of travel to perform evasive maneuvers, and you are operating the steering wheel, Emergency Steering Assist provides steering assistance to help enhance vehicle stability and prevent lane departure. During steering assistance, the pre-collision warning will operate along with an icon on the Multi-Information Display.

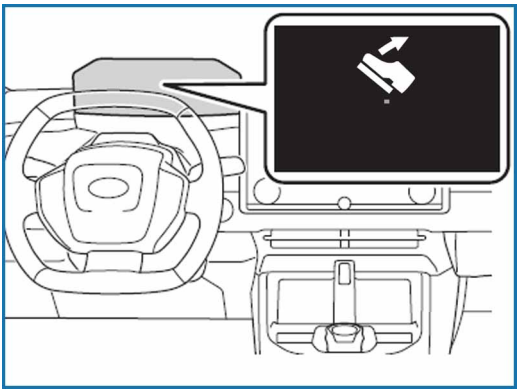
Front Cross Traffic Alert



This function uses front side radar sensors to detect a vehicle approaching from the right or left of the front of the vehicle as you move forward at a low speed, like when approaching an intersection. If the Front Cross Traffic Alert feature detects a vehicle approaching from either side, the system first provides a visual warning in the Multi-Information Display. If the system determines that your vehicle may be about to enter an intersection while a vehicle is approaching from either side, a buzzer will sound and a message will be displayed in the Multi-Information Display.

Acceleration Suppression at Low Speed

When you are driving at a low speed, if the accelerator pedal is strongly depressed and the system determines that there is a possibility of a collision, EV system output will be restrained or the brakes will be weakly applied to restrict acceleration. During operation, a buzzer will sound and a warning indicator and message will be displayed on the Multi-Information Display.



Pre-Collision System OFF

Operate the meter control switches to enable or disable the Pre-Collision System in the Multimedia system. You can also customize the warning timing of the system to your preference.

When these functions are off, a yellow Pre-Collision System OFF indicator illuminates in the Multi-Information Display.



Lane Departure Alert



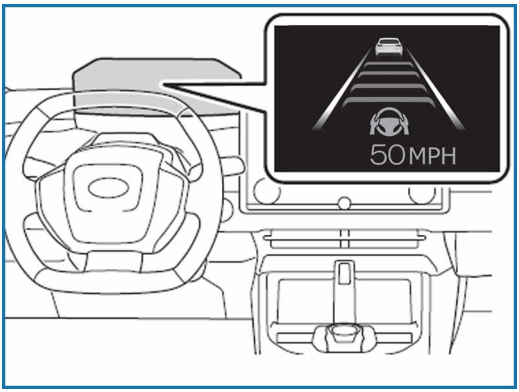
Lane Departure Alert provides audible and visual warnings if you are about to depart your lane of travel and can also slightly operate the steering wheel to help avoid lane departure. When traveling at 30 mph or more, if the system determines your vehicle may depart from its lane, a warning is displayed along with an audible alert or steering wheel vibration. Once activated, the Lane Departure Alert indicator and lane display appear in the Multi-Information Display. If the system determines that lane departure is likely, it provides steering assistance to help avoid deviation from the lane.

If the system determines that the steering wheel has not been operated for a certain amount of time or is not being firmly gripped, a warning message may display and buzzer may sound to alert you. Always pay attention to your surroundings and continue operating the steering wheel to ensure safety. This function also detects if the vehicle is swaying and displays a suggestion to take a break with an audible warning.

Lane Departure Alert OFF

Operate the meter control switches to enable or disable Lane Departure Alert in the Multimedia system headunit. You can also customize the warning timing and alert options of the system to your preference. When these functions are off, the Lane Departure Alert indicator is not illuminated in the Multi-Information Display.

Dynamic Radar Cruise Control



Dynamic Radar Cruise Control is a driving support system intended to reduce the burden on you when driving on highways and expressways. Using radar to detect vehicles ahead (in your lane and in the surrounding lanes) Dynamic Radar Cruise Control determines the current vehicle-to-vehicle distance, and operates to maintain a suitable distance from the vehicle ahead. When a vehicle in front of you is identified, a lead vehicle indicator will be displayed in the Multi-Information Display. You can change the desired following distance from the lead vehicle by pressing the Following Distance button.

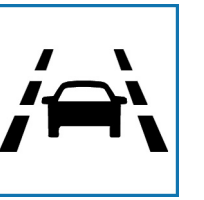
Extended Resume Time

With Extended Resume Time, the vehicle will automatically restart when it detects that the vehicle in front has started moving again. A notification will display in the Multi-Information Display and a buzzer will sound prior to restarting.

Dynamic Radar Cruise Control does not include functions which will prevent or avoid collisions with vehicles ahead of your vehicle. Therefore, if there is ever any possibility of danger, the driver must take immediate and direct control of the vehicle and act appropriately in order to ensure safety.

To operate Dynamic Radar Cruise Control, first press the Driving Assist Mode Select switch on the steering wheel to select Dynamic Radar Cruise Control. The Dynamic Radar Cruise Control indicator illuminates. Then, use the accelerator to reach your desired vehicle speed (approximately 20 mph or more) and finally press the Driving Assist switch to set the vehicle speed (see page 110). The set speed can be adjusted using the “RES+” and “—” switches.

Lane Tracing Assist



Lane Tracing Assist (LTA) can be used in conjunction with Dynamic Radar Cruise Control to reduce your driving burden and help keep your Solterra in the lane. When driving on a road with clear lane lines with the Dynamic Radar Cruise Control operating, Lane Tracing Assist detects lane lines and preceding and surrounding vehicles using the front camera and radar sensor, and the steering wheel is operated to maintain the vehicle's lane position. Always pay attention to your surroundings and continue operating the steering wheel to ensure safety.

When Dynamic Radar Cruise Control is operating, this function can be activated by pressing the Lane Tracing Assist Switch. When (LTA) is activated, the Lane Tracing Assist indicator, lane display and steering icon are illuminated.

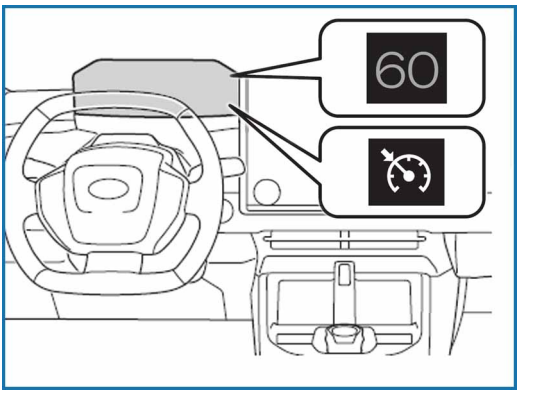
Lane Change Assist

Lane Change Assist can be used in conjunction with the Lane Tracing Assist system to provide assistance when performing lane changes through steering wheel operations. To use the Lane Change Assist system, hold the turn signal lever in the first position. If the system detects an approaching vehicle on the side in which the turn signal was activated, a buzzer will sound, a warning message will appear in the Multi-Information Display, and slight steering torque may be used.

Always pay attention to your surroundings and continue operating the steering wheel even when Lane Change Assist is operating to ensure safety.

Conventional Cruise Control

Conventional Cruise Control maintains a constant traveling speed you set, but it does not adapt to the other vehicles in front of you. To activate Conventional Cruise Control, press the Driving Assist Mode Select switch to select cruise control. The cruise control indicator illuminates. Then, use the accelerator to reach your desired speed (approximately 20 mph or more) and press the Driving Assist Switch to set the vehicle speed. The set speed can be adjusted using the "RES+" and "—" switches.



Road Sign Assist

The Road Sign Assist system detects specific road signs using the front camera and/or navigation system (if equipped and when speed limit information is available) and shows the sign on the display. The function can also warn you through the display and with audible alerts. For example, if the system detects that your vehicle's speed exceeds the speed limit of the displayed sign or the system detects a do not enter sign and determines the vehicle has entered a no-entry area, the sign on the display will be emphasized and a buzzer will sound. The Road Sign Assist system can be customized in the Multi-information Display.

The following types of road signs can be displayed:

- Speed Limit
- Do Not Enter
- No U-turn
- No Turn On Red
- Stop
- Yield
- Warning

Emergency Driving Stop System

The Emergency Driving Stop System (EDSS) automatically decelerates and stops the vehicle within its lane if the driver becomes unable to continue driving, such as having suffered a medical emergency. EDSS operates only when Lane Tracing Assist is on and vehicle speed is approximately 30 mph or more.

EDSS does not operate if Lane Tracing Assist or Dynamic Radar Cruise Control are cancelled, or if driver operations are detected (e.g., operating the steering wheel, brake, or accelerator, etc.). During LTA (Lane Tracing Assist) control, if the system does not detect driving operations, such as the driver not holding the steering wheel, and determines the driver is not responsive, the vehicle will be decelerated and stopped within its current lane to help avoid a collision or reduce the impact of a collision.

The system moves through two warning phases, providing warnings to the driver with audible beeps and messages on the screen. The system also begins to decelerate slowly in the second warning phase. If the system determines the driver is not responsive, then the system enters a deceleration stop phase, and finally a stop and hold phase, applying the parking brake and emergency flashers to warn other drivers of the emergency.

Traffic Jam Assist

The Traffic Jam Assist system provides controlled driving so you can let your Solterra take the wheel during a traffic jam. The system provides lane keeping, accelerating/decelerating, and stopping support on some highways and expressways. When a traffic jam is detected a notification will appear in the Multi-Information Display and the system will begin operating automatically.

Traffic Jam Assist works in conjunction with the Dynamic Radar Cruise Control, Lane Tracing Assist, and Emergency Driving Stop systems. The system only operates when traveling at speeds of 25 mph or less, when all of the necessary conditions are met. When the system is about to end, a series of warnings will appear in the Multi-Information Display letting you know it is time to take hold of the steering wheel.

Although the system allows you to remove your hands from the steering wheel, it is not an autonomous driving system. As the driver, you should always remain alert when the system is operating.

NOTE: An active Drive Connect subscription is required. With Drive Connect, the system can accurately determine when you are driving on a controlled access freeway, which is a requirement for enabling the Traffic Jam Assist system.

Proactive Driving Assist

Proactive Driving Assist provides braking and steering assistance to avoid objects detected while the vehicle is moving. The system provides warnings in the Multi-Information Display, as well as varying assistance to the driver when any of the following conditions are detected:

- An object is crossing the road in front of you
- An object is detected on the side of the road
- A preceding or adjacent vehicle cuts in front of you
- A curve is detected ahead
- A lane is detected

DYNAMIC RADAR CRUISE CONTROL SWITCHES



1. **Driving Assist Mode Select:** Press to select Dynamic Radar Cruise Control or Conventional Cruise Control.
2. **Driving Assist:** Press to activate the system and set the vehicle speed.
3. **Lane Tracing Assist:** Press to activate/deactivate Lane Tracing Assist when Dynamic Radar Cruise Control is operating.
4. **Cancel:** Press to cancel operation.
5. **Following Distance:** Press to adjust the following distance in four stages during Dynamic Radar Cruise Control.
6. **Resume (RES)/Increase Speed (+) and Decrease Speed (-):** Press “RES+” or “—” to adjust the target speed.

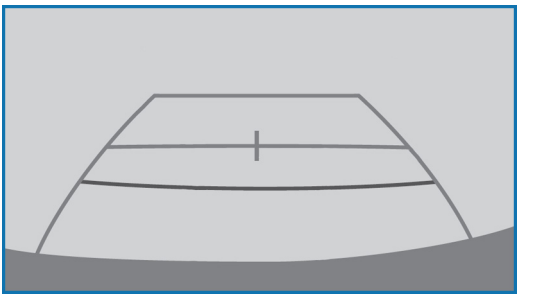
DRIVER ASSIST TECHNOLOGIES OVERVIEW

Your Solterra features a variety of safety systems that are the culmination of everything Subaru Engineers know about safety. These systems are referred to as SUBARU EyeSight (Safety Sense) and Driver Assist Technologies and add confidence to every trip you and your passengers take. Working together, these systems provide enhanced awareness, safety, and convenience in front, to the sides, and behind your Subaru. Driver Assist Technologies include:

- Rear View Monitor System
- Panoramic View Monitor
- Rear Cross Traffic Alert
- Rear Camera Detection
- Blind Spot Monitor
- Automatic High Beam
- Park Assist
- Parking Support Brake
- Advanced Park (if equipped)
- Safe Exit Assist

REAR VIEW MONITOR SYSTEM

This function provides a clear view of the area behind the vehicle to help avoid obstacles by displaying an image of the view behind the vehicle with fixed guide lines on the screen. An image is automatically displayed on the multimedia screen when you place the shift position in “R.”



PANORAMIC VIEW MONITOR (if equipped)

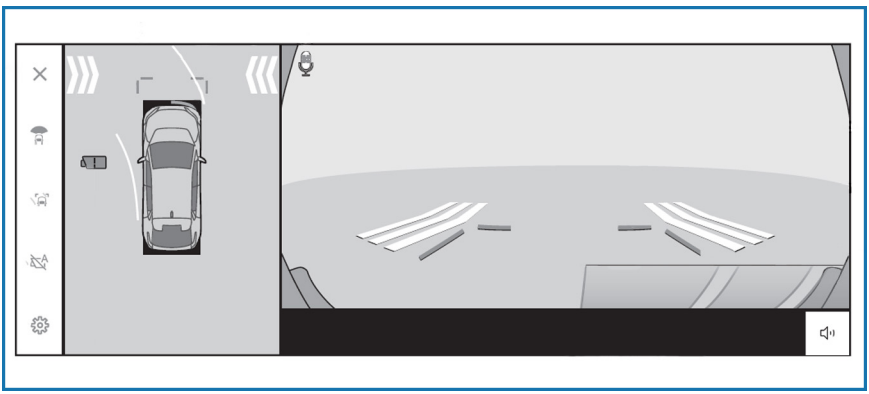
The Panoramic View Monitor system assists you in driving at low speeds by displaying seamless vision from above the vehicle on the screen that is a composite of images from the front, side, and rear cameras installed on the vehicle. Press the Camera Switch in the center console to activate the system (the system also automatically operates when the shift position is in “R”) and to cycle through camera view modes.



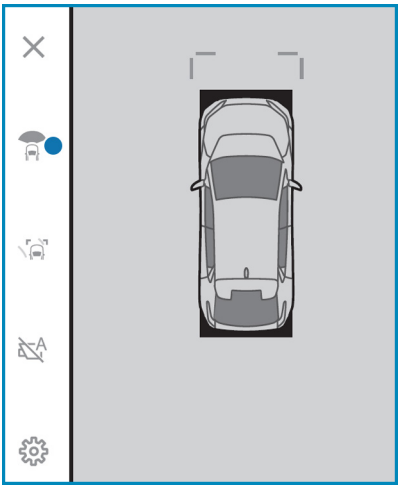
Panoramic View Monitor Switch

Panoramic View Monitor Screen

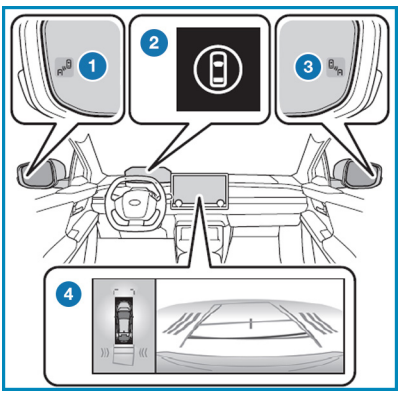
The multimedia screen will display various view modes depending on the shift position selected, allowing you to better see your surroundings and to check for obstacles.



You can also adjust the view mode by selecting the display mode switching button.



REAR CROSS TRAFFIC ALERT (RCTA)



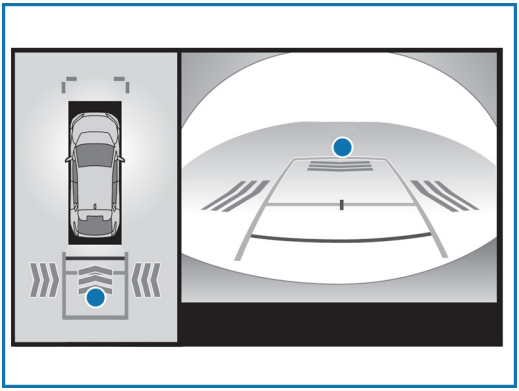
This function detects a vehicle approaching from the right or left at the rear of the vehicle as you reverse, helping you check difficult to see areas when moving backward. If RCTA detects a vehicle approaching from either side while moving backward, the system provides visual and audible warnings: the indicator light(s) on the side mirror(s) flash, warning lines appear on the corresponding side in the multimedia display, and a warning buzzer sounds. RCTA can be activated/deactivated in the Multi-Information Display using the meter control switches.

System components:

1. Driver outside rearview mirror indicator
2. Driving assist information indicator
3. Passenger outside rearview mirror indicator
4. Multimedia display

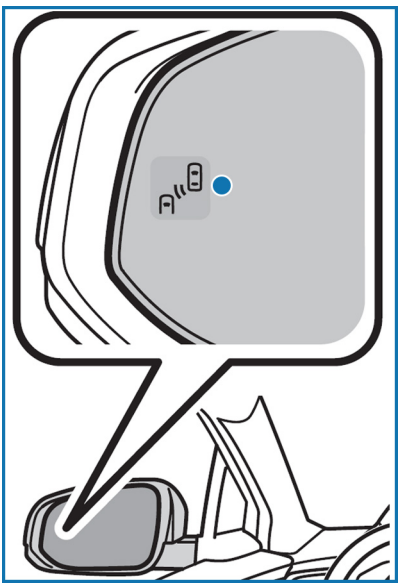
REAR CAMERA DETECTION

When the vehicle is backing up, the Rear Camera Detection function can detect pedestrians in the detection area behind the vehicle. If a pedestrian is detected, a buzzer will sound and an icon will be displayed on the multimedia display to alert you of the pedestrian.



BLIND SPOT MONITOR

Blind Spot Monitor senses if a vehicle is traveling at the same relative speed in your blind spot, or rapidly approaching from behind in the neighboring lanes, and provides visual and audible warnings. When a vehicle is detected in a blind spot, or approaching rapidly from behind into a blind spot, the outside rear view mirror indicator on the detected side illuminates. If the turn signal lever is operated toward the detected side, Blind Spot Monitor provides an additional level of warning by rapidly flashing the outside rear view mirror indicator and sounding a buzzer in the Multi-Information Display.



AUTOMATIC HIGH BEAM (AHB)

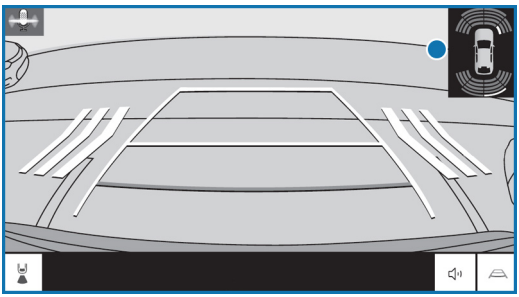


This function uses the SUBARU EyeSight (Safety Sense) camera to automatically switch the headlights between high and low beam settings, enhancing safety for both you and other drivers on the road. To activate Automatic High Beam, press the Automatic High Beam switch in the lower left instrument panel and set the headlight control switch to the “AUTO” or headlight low beams position. The AHB indicator illuminates in the Multi-Information Display.



AHB automatically activates the high beams when the forward area is dark, there are no preceding/oncoming vehicles with lights on, and your speed is approximately 21 mph or more. When a preceding/oncoming vehicle with lights on is detected, the forward area is bright, or your speed decreases below approximately 17 mph, AHB automatically switches to low beams.

PARK ASSIST (if equipped)



The Park Assist function helps guide you into your spot, avoiding dents and dings. The distance from your vehicle to objects, such as a wall, when parallel parking or maneuvering into a garage is measured by the sensors and communicated via the multimedia display and a buzzer. Always check the surrounding area when using this system.

When the sensors detect an object, such as a wall, a graphic is shown on the multimedia display depending on the position and distance to the object (as the distance to the object becomes short, the distance segments may blink). For models with Advanced Park, the object warning function also informs you of objects along the side of the vehicle, using the display and buzzer, if the objects are within the estimated path of the vehicle.

Use the meter control switches to enable/disable Park Assist in the Multi-Information Display. The function can be used when the power switch is on, vehicle speed is less than about 6 mph, and a shift position other than P is selected.

PARKING SUPPORT BRAKE

The Parking Support Brake system uses sensors to detect objects (and if equipped, pedestrians) when driving at a low speed or backing up, such as when parking. When the system determines that the probability of a collision with a detected object or pedestrian is high, a warning alerts you. If the system determines that the possibility of a collision with a detected object or pedestrian is extremely high, the brakes are automatically applied to help avoid the collision or reduce impact.

Parking Support Brake is effective with static objects (such as a wall or parked vehicle), both in front of and to the rear of your vehicle and with vehicles approaching or crossing your path from the right or left as you reverse. If equipped, it is also effective with pedestrians to the rear of your vehicle and static objects around your vehicle.

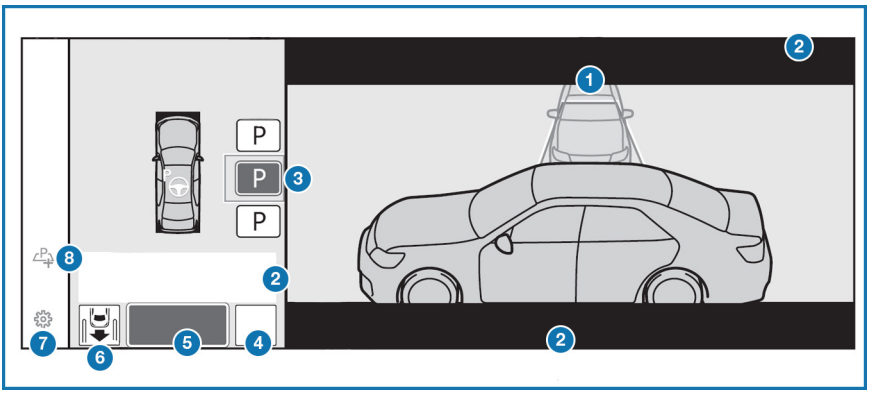
Parking Support Brake can be enabled/disabled in the Multimedia system headunit.

ADVANCED PARK (if equipped)

Advanced Park is a system that assists in safely and smoothly parking in a target parking space by displaying the blind spots around the vehicle and the parking spot through a bird's eye view, delivering operation guidance through displays and buzzer operation, and changing the shift position, operating the steering wheel, accelerator pedal, and brake pedal. Additionally, the panoramic view monitor can display the area in front, behind, and from above the vehicle, helping confirm the condition of the area around the vehicle. The system supports perpendicular parking/exiting, parallel parking/exiting, and a memory function.

Guidance Screen

The multimedia screen displays the guidance screen with controls when Advanced Park is activated.

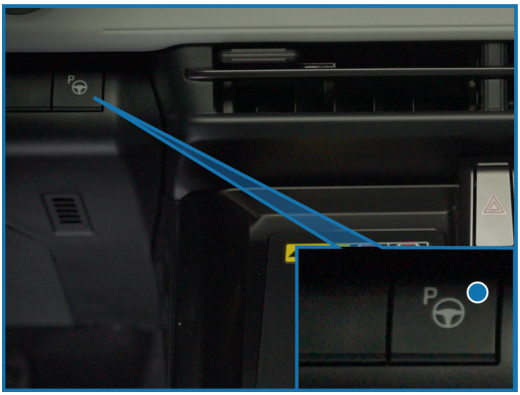


1. **Target Parking Space Box:** Indicates the target space
2. **Advice Display:** Displays operation information/advice
3. **Parking Type Change:** Select to change the target space or perpendicular/parallel park functions
4. **Mode:** Select to switch between the memory function and the perpendicular and parallel parking functions
5. **Start:** Select to begin parking assistance
6. **Perpendicular Parking Direction Change:** Select to change between forward and reverse perpendicular parking functions
7. **Customize Settings:** Select to display Advanced Park setting screen
8. **Registration:** Select to begin registering a parking space

Advanced Park Operation

The Advanced Park function can be used with three easy steps:

1. First, stop your Solterra close to the center of your desired spot (perpendicular to the spot for perpendicular parking, and parallel to the spot for parallel parking).
2. Next, press the Advanced Park Main Switch in the center console instrument panel, checking that the space is displayed on the multimedia display.



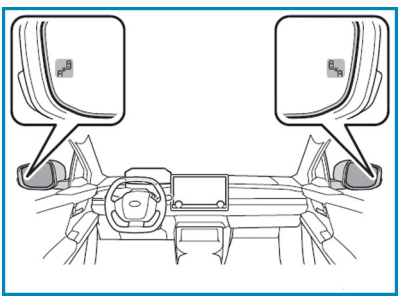
Advanced Park Main Switch

3. Adjust parking settings (e.g. parking type, mode, perpendicular parking direction) as needed, and then select the Start button. If needed, perform operations indicated by the advice displays.

To register a spot, select and hold the register button before adjusting the parking settings, and then select the Start button to begin parking.

Assistance is also available for exiting a parking spot: with the brake pedal depressed and P shift position selected, press the Advanced Park Main Switch, select the arrow on the display in the direction you wish to exit, and select the Start button.

SAFE EXIT ASSIST



Safe Exit Assist uses radar sensors in the rear bumper to detect an approaching vehicle or bicycle that may collide with a door when you exit the vehicle, reducing the possibility of a collision. When an approaching vehicle or bicycle is detected, the outside rear view mirror indicator on the detected side illuminates. If the door on the detected side is opened, the ambient lighting on the door will flash, the outside rear view mirror indicator will blink, a warning is displayed on the Multi-Information Display, and the driver is informed through voice guidance.

DRIVER MONITOR OVERVIEW

Your Solterra features Driver Monitor, a state-of-the-art system that helps reduce distracted driving for both new and experienced drivers.

Working with our award-winning SUBARU EyeSight (Safety Sense) Technology, Driver Monitor is like having an attentive co-pilot along for the ride, available to give a helpful alert if a driver becomes distracted or drowsy. For added convenience, Driver Monitor can also recognize multiple drivers and remember their preferences, such as seat position, climate settings, and outside mirror positions.

For more information, please refer to “Driver monitor” in your Owner’s Manual.

DRIVER MONITOR COMPONENTS

Camera

Driver Monitor uses a near-infrared camera to focus on the driver’s eyes and head positions.

Multimedia System

The Multimedia System is used to register and delete users. Navigate the Multimedia System screens using the touch input on the screen.

Multi-Information Display

The Multi-Information Display provides audible signals, visual alerts, and reminders in the event you become drowsy or distracted. Driver Monitor status is also displayed in the Multi-Information Display.

DROWSY/INATTENTIVE WARNINGS

Driver Monitor detects when the driver is possibly not paying attention or becoming drowsy while driving. It works whether you are a registered user or not.

When the system perceives drowsy driving or that the driver is not paying attention, a buzzer will sound and various warnings will be displayed in the Multi-Information Display.

SUBARU EYESIGHT (SAFETY SENSE) CAMERA AND SENSOR PRECAUTIONS

Your SUBARU EyeSight (Safety Sense) camera and radar sensors are precision components that must be kept free from obstruction and contamination. Always observe the following precautions regarding the camera and radar sensors:

- Always keep the windshield clean. If the inside of the windshield where the front camera is installed becomes dirty, contact your Subaru Retailer.
- Do not attach stickers (including transparent stickers) or other items to the area of the windshield in front of the camera or on the inside of the windshield in an area that could obstruct the camera's operation. See page 121 for details.
- Do not damage the lens of the front camera or allow it to become dirty. When cleaning the inside of the windshield, do not allow glass cleaner to contact the lens of the front camera. If the lens of the front camera is dirty or damaged, contact your Subaru Retailer.
- Do not modify any parts around the front camera, such as the inside rear view mirror or ceiling.
- Keep the radar sensors and radar sensor covers clean at all times. Use a soft cloth to clean the sensors so as to avoid marking or damaging them.
- Do not attach accessories, stickers (including transparent stickers), aluminum tape, etc. to a radar sensor, radar sensor cover, or the surrounding area
- Do not subject a radar sensor or its surrounding area to impact. If a radar sensor, the front grille, or front bumper has been subjected to a impact, have the vehicle inspected by your Subaru Retailer.

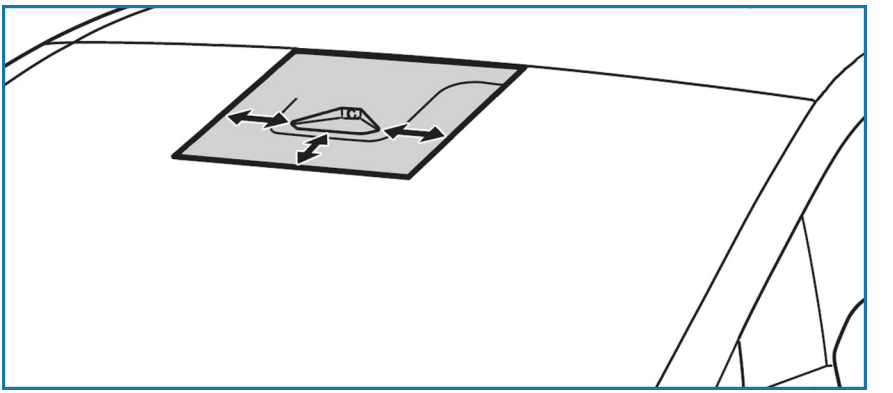
For more information and complete details, please refer to your Owner's Manual.

WINDSHIELD GLASS AND DASHBOARD

The SUBARU EyeSight (Safety Sense) camera is a precision component and it is important that the area in front of and around the camera be kept free from dirt, scratches, cracks, fogging, or accessories mounted to the windshield, hood or dashboard. Visual impairments or reflections can affect system performance. Extra caution should be taken when cleaning the windshield to prevent over-spray from cleaning solutions.

The image in the following section outlines those areas that must be kept clean and free from obstruction. Please refer to the Owner's Manual for a complete listing of limitations.

SOLTERRA



Do not place stickers or objects in the prohibited area (in gray).

SUBARU EYESIGHT (SAFETY SENSE) DISCLAIMER

SUBARU EyeSight (Safety Sense) operates under the assumption that the driver will drive safely, and is designed to help reduce the impact to the occupants in a collision and assist the driver under normal driving conditions. As there is a limit to the degree of recognition accuracy and control performance that this system can provide, do not overly rely on this system. The driver is solely responsible for paying attention to the vehicle's surroundings, driving safely and operating the steering wheel as necessary. See Owner's Manual for complete details on system operations and limitations.

OWNER'S RESOURCES

If you're having difficulty using any of the functions outlined in this guide, or want to learn more, you can get additional information from the following sources:

Scan to learn more about **Owner's Resources**.

Scan to learn more about **Customer Support**.

Your Subaru Owner's Manuals:
Located in the center console, under the tray

Online Subaru Owner's Resources:
www.subaru.com/owners

Subaru Customer Support:
www.subaru.com/customer-support

1-800-782-2783 (1-800-SUBARU3)

SubaruConnect Customer Care (for connected services):

(866) 384-3574

MEMORY DRIVER'S SEAT (if equipped)

You can set the driver's seat and outside mirror position and retrieve them using the buttons on the driver's door:



Memory Seat Buttons

To set a seat position with a button:

1. Check that the shift position is in P.
2. Turn the power switch to ON.
3. Adjust the driver's seat and outside mirrors to your desired positions.
4. While pressing the "SET" button, or within 3 seconds after the "SET" button is pressed, press and hold button "1" or "2" until the buzzer sounds.

To retrieve the seat position set with a button:

1. Check that the shift position is in P.
2. Turn the power switch to ON.
3. Press and hold either the "1" or "2" button until a buzzer sounds. The seat and outside mirrors are automatically recalled to your preferred positions.

For more information and complete details, please refer to "Before Driving" in your Owner's manual.

SETTING THE CLOCK

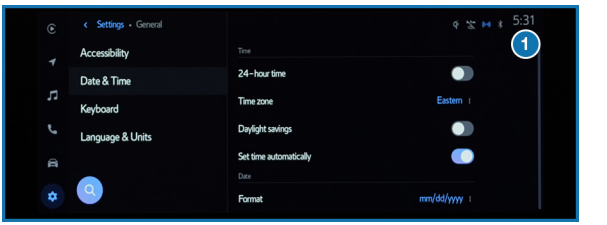
You can adjust the clock manually or set the clock to adjust automatically in the clock setting screen. To directly access the clock setting screen, select the clock in the status icons at the top of the multimedia display. Full directions for accessing the clock settings and adjusting the clock manually or automatically are given in the following sections.

For more information, please refer to “Settings and registration” in your Multimedia Owner’s Manual.

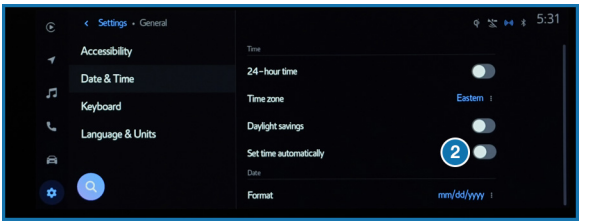
Manually

To set the clock manually:

1. Select the Clock Display in the status icons bar on the display.



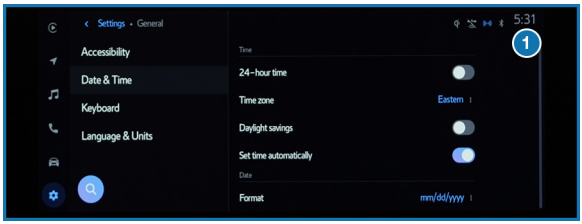
2. Select “Set time automatically” to turn this setting OFF. This allows you to set the time manually. Select “Set time manually” and make your desired adjustments to the time.



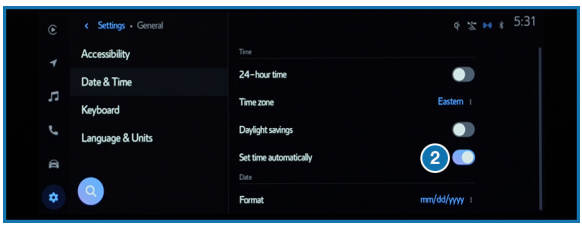
Automatically

To set the clock automatically:

1. Select the Clock Display in the status icons bar on the display.



2. Select “Set time automatically” to turn this setting ON. The time is automatically adjusted.



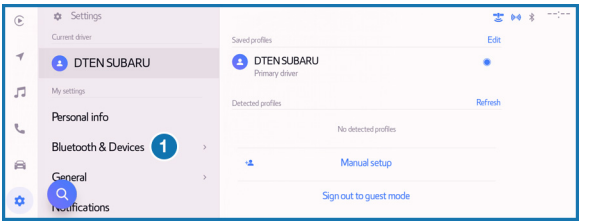
SMART PHONE / SMART DEVICE CONNECTIONS

Bluetooth® Pairing

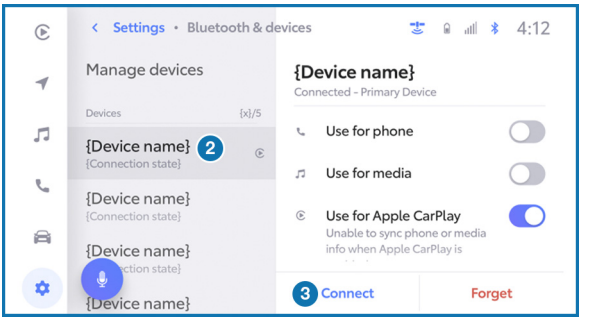
Connecting a Saved Bluetooth® Device

You can connect a saved device through the Bluetooth® and devices menu:

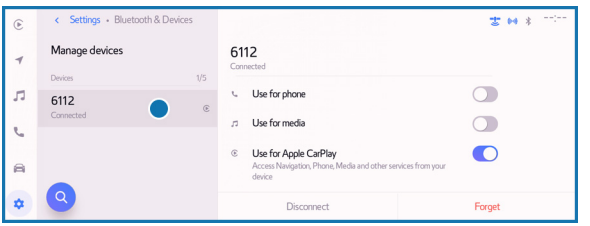
1. Select the settings gear icon in the main menu, and then select “Bluetooth® & Devices.”



2. Select the device to connect on the list.
3. Select “Connect.”



Managing Device Settings

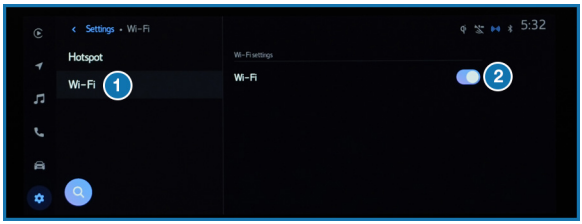


To manage settings for a device, select the settings gear icon in the main menu, and then select “Bluetooth® & Devices.” Select the device to be configured to adjust the settings. To enable/disable Apple CarPlay®/Android Auto™ through the settings, select “Use for Apple CarPlay®/Android Auto™ .” If you select to use the device for phone or for media, CarPlay®/Android Auto™ are automatically disabled and the native phone/media on the device will be used.

Connecting to Wi-Fi

Select the settings gear icon in the main menu, and then select “Wi-Fi.”

1. Select “Wi-Fi” in the sub menu.
2. Turn Wi-Fi on in the main area.



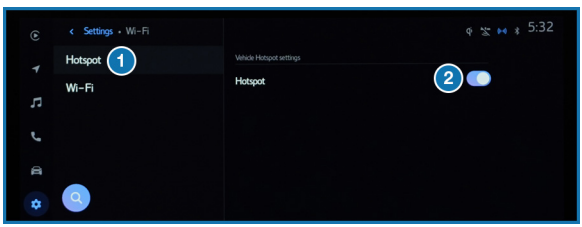
Select the network from the “Available networks” list. Enter the corresponding password for the network.

Wi-Fi Hotspot

An active Wi-Fi Connect trial/subscription is required to take advantage of Hotspot services. Wi-Fi Connect subscription services are purchased separately through AT&T with monthly, per gigabyte, and unlimited data options available. Existing AT&T customers have the option to add an additional line to their AT&T Mobile Share plan. Available on select models.

Shortly after you take delivery of your new Subaru, you will receive an email from AT&T for a free trial and how to activate your free trial. To set up and enroll select the settings gear icon in the main menu, and then select “Wi-Fi.”

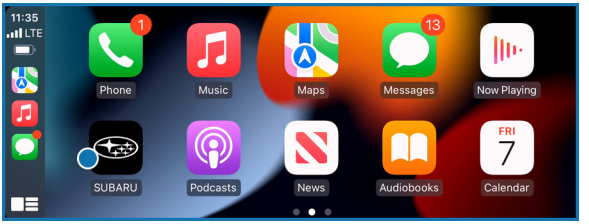
1. Select “Hotspot” in the sub menu.
2. Turn Hotspot on in the main area.



Connect your tablet, smartphone or laptop to the Wi-Fi Hotspot and open your preferred web browser on the device connected. Your device will be redirected to AT&T myVehicle portal. Select “Get Started” to begin the trial subscription.

APPLE CARPLAY

Connecting an iPhone for Apple CarPlay®



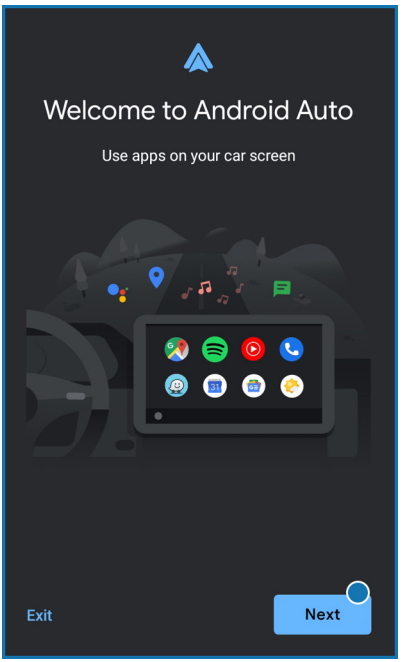
Apple CarPlay® can be used wirelessly by enabling CarPlay® when you add your iPhone through a Bluetooth® connection (see page 78).

NOTE: Once CarPlay is activated, select the Subaru icon if you wish to return to the Solterra Multimedia Home screen.

ANDROID AUTO

Connecting an Android Device for Android Auto™

Android Auto can be used wirelessly by enabling Android Auto™ when you add your Android device through a Bluetooth® connection (see page 78).

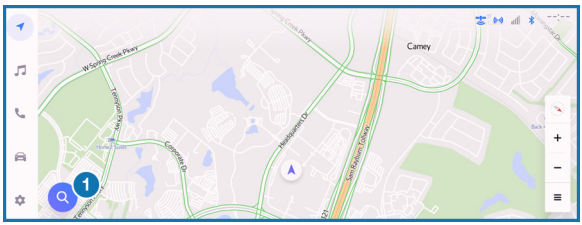


NAVIGATION

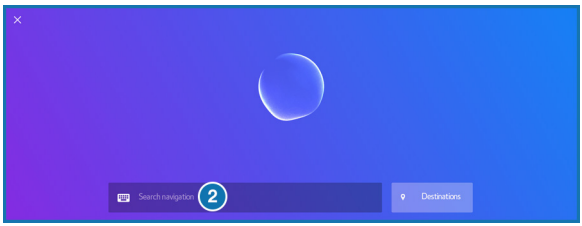
Finding a Destination By Address/Keyword

Start by selecting the navigation button in the main menu or switch to the map screen by saying “Hey Subaru, show the map.” To find a destination by address or keyword, follow these steps.

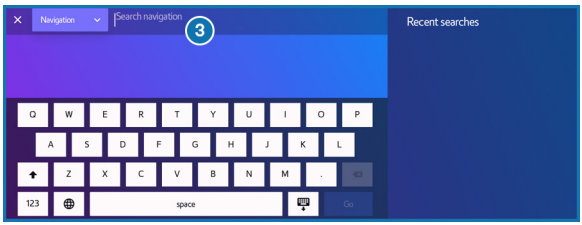
1. Select the voice search button on the map screen or say “Hey Subaru”.



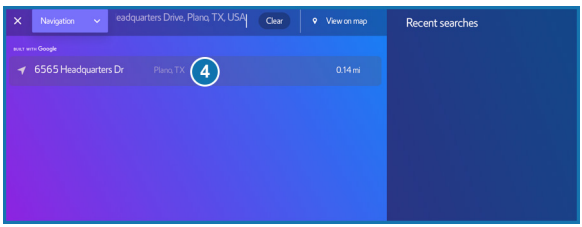
2. Select the keyboard “Search Navigation” bar. The Keyboard can be used when the vehicle speed is less than 5 mph. If the vehicle speed is greater than 5 mph, use a voice command instead (e.g., “Hey Subaru, find restaurants near me”).



3. Enter the address or use a keyword to search for a point of interest (for example, coffee or restaurant).



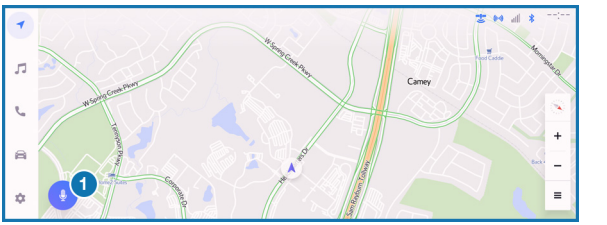
4. Scroll, if needed, to view additional options and select the desired location from the list.



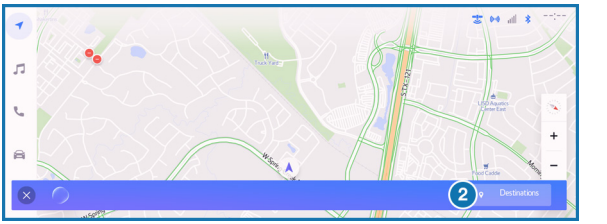
Finding a Destination By Category

Start by selecting the navigation button in the main menu. To find a destination by category, follow these steps.

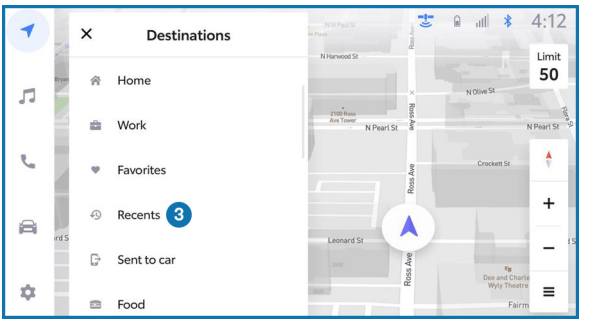
1. Select the voice search button.



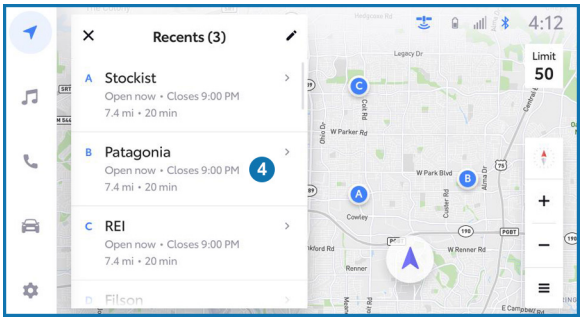
2. Select “Destinations.”



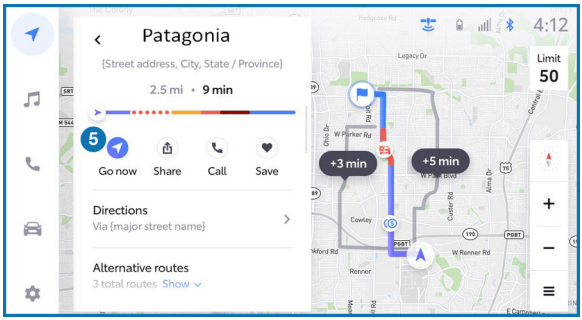
3. Select the category of the destination from the list.



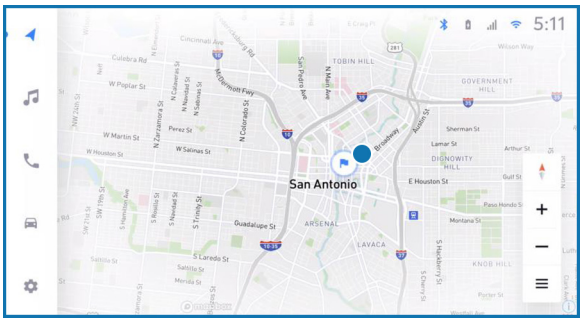
4 Select the desired location from the list.



5 Select “Go Now” to begin navigation.



Finding a Destination Using the Map

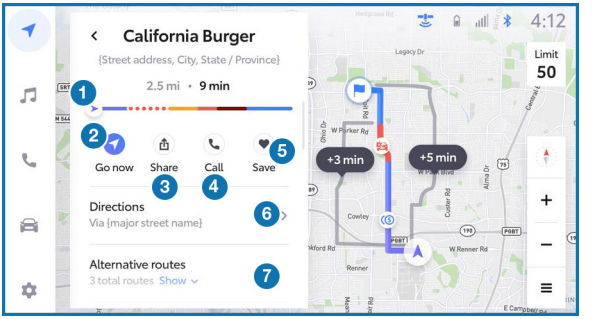


Start by selecting the navigation button in the main menu, or say “Hey Subaru, show the map”. You can find a destination by dropping a pin on the map screen:

Zoom out on the map (pinch or zoom out button) or scroll to view a broader map area. Select and hold a location on the map with your finger to drop a pin at the specific location (destination icon appears). Select “Go Now” to begin route guidance to the selected location.

Starting Route Guidance

Once a destination is found, the full route map screen is displayed. Select “Go Now” to begin navigation. The full route map screen also gives you other important information and options:

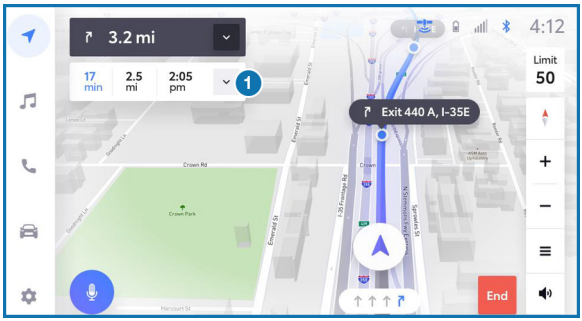


1. **Route Traffic:** Displays the level of traffic congestion on the route with colors.
2. **Go Now:** Select begin to route guidance. Select and hold to start demo mode.
3. **Share Route:** If your smartphone is connected to the navigation system, select “Share” to share the route with a registered contact.
4. **Call:** Select to call the phone number registered to the destination/Point of Interest.
5. **Save:** Select to register the destination as a favorite
6. **Directions:** Select to display the directions list.
7. **Alternative Routes:** Select to see and choose alternative routes.

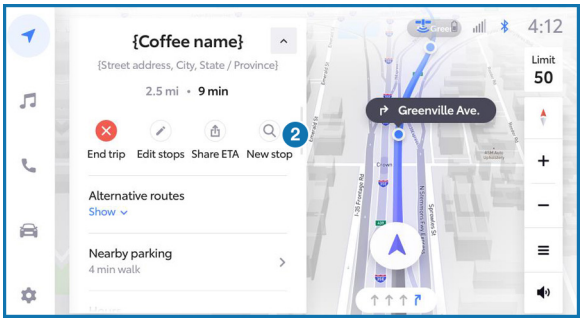
Adding a Stop Along the Route

You can add a stop during route guidance using Intelligent Assistant by requesting to add a specific point of interest (POI) along the route. For example, Say, “Hey Subaru, add Starbucks to the route.” You can also search to add a POI manually:

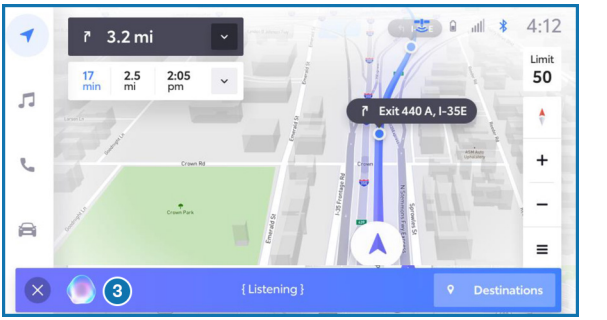
1. Select the drop arrow to view POI specific options.



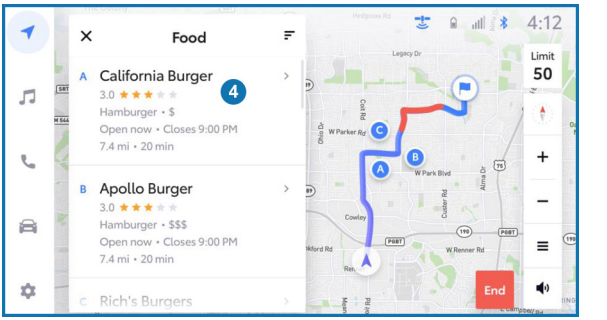
2. Select “New Stop.”



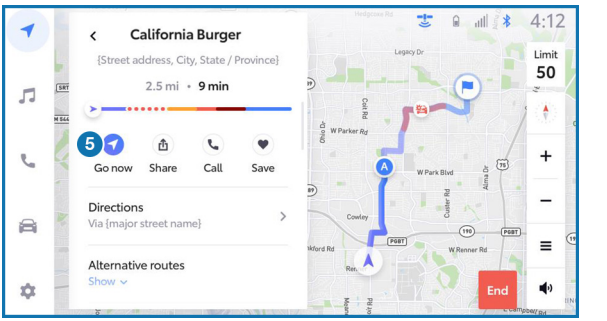
3 Initiate a voice command for a POI search.



4 Scroll through the POI list and select your desired stop.

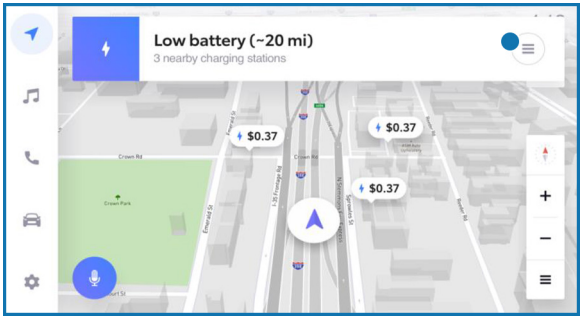


5 Select “Go Now” to add the stop to your existing route. Navigation will recalculate and resume guidance with the added location.

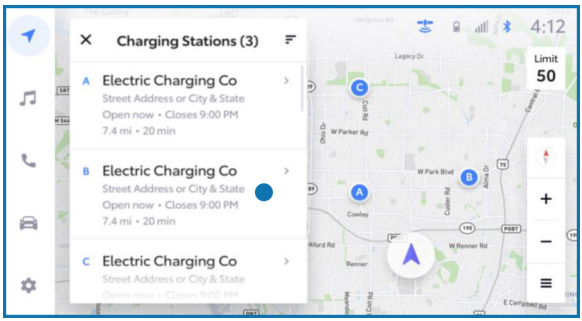


Finding an EV Charging Station

A banner notification appears when battery charge is low, along with nearby EV charging stations on the map.

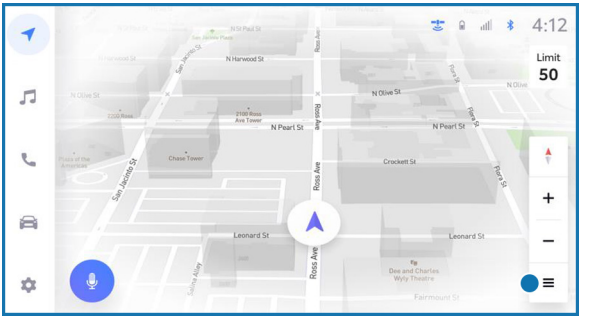


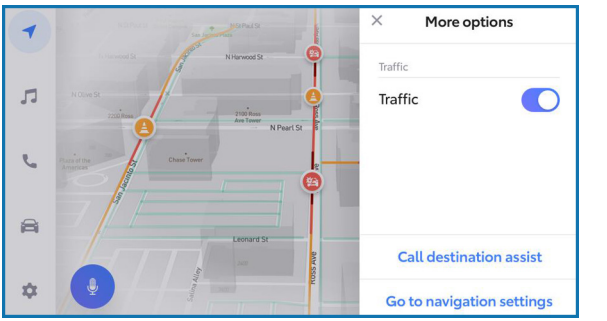
You can select an icon on the map or the menu list for a list of charging stations. You can search for a charging station any time by simply saying, “Hey Subaru, find charging stations.”



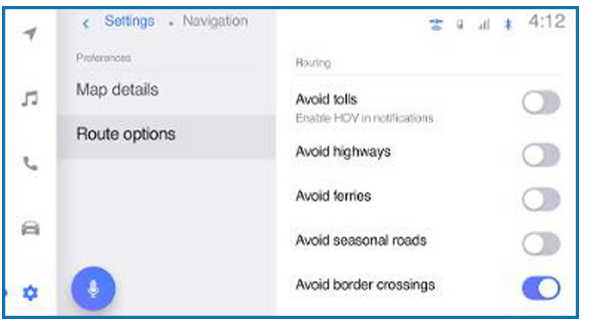
Map Information and Route Options

You can access and customize the information shown on the map screen. Select the menu button in the bottom right corner of the map screen to turn the traffic information on/off, make a call to destination assist, or go to the navigation settings.





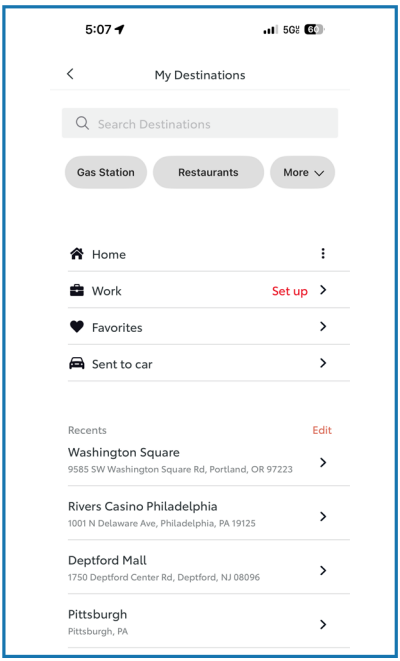
In the navigation settings you can adjust the map details displayed during navigation, such as speed limits, traffic incidents, or nearby parking, and you can customize route options.



Adding Home/Work

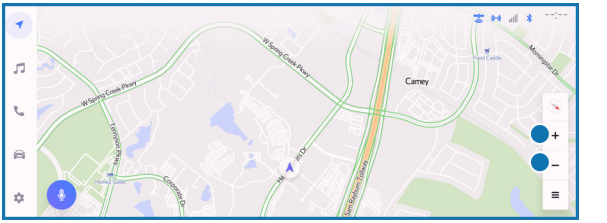
For added convenience, you can add your home and work address to the navigation system through the SubaruConnect app on your smartphone. Once added, these destinations can be used in voice guidance commands and appear as options when you find destinations by category on the touch screen.

1. In “My Destinations,” select “Set up” next to Home or Work.
2. Select the search bar and begin typing the address/location. Suggestions appear in the list below. Scroll, if needed to view additional options and select the desired location from the list.
3. Select “Save” to save the destination.



Map Zoom

With the map screen displayed you can zoom in or out by saying, “Hey Subaru, zoom in/out” or selecting the “+” or “-” buttons on the screen. You can also use two fingers to pinch in/out to adjust the zoom.

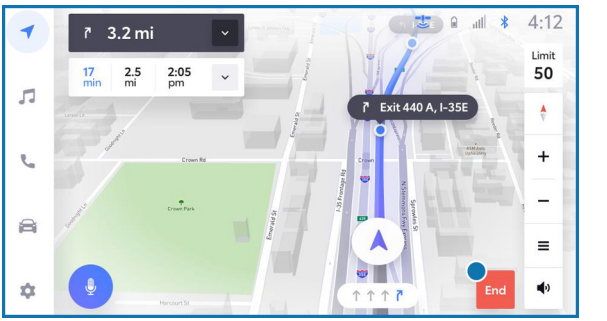


Saving a Destination as a Favorite

You can quickly save a destination as a favorite after arriving by selecting the “Save” button on the destination arrival screen.

Canceling Guidance

To cancel guidance, select “End” on the route guidance screen.



INDEX

A

ACCESSORY CHARGING
- Wireless Qi Charging 39

AC CHARGING
- AC Charging Cable 43
- AC Charging Procedure 44
- AC Charging Removal 46
- AC Power Sources 43
- Locking and Unlocking the AC Charging Connector 44

ADVANCED PARK 117

ANDROID AUTO
- Connecting an Android Device for Android Auto™ 129

APPLE CARPLAY
- Connecting an iPhone for Apple CarPlay® 129

AUDIO CONTROLS. 23

AUTOMATIC HIGH BEAM (AHB) 115

B

BATTERY PRECONDITIONING 52

BLIND SPOT MONITOR 114

C

CARGO AREA AND COVER 68

CENTER CONSOLE SWITCHES 25

CHARGING BASICS 40

CHARGING EQUIPMENT AND METHODS 41

CHARGING TIPS 40

CHARGING WITH SUBARUCONNECT . . 53

CHILD SAFETY LOCKS 65

CLIMATE CONTROL
- Dual-Zone Automatic Climate Control 33
- Heated Seats 36
- Heated Steering Wheel 38
- Rear Heated Seats 37
- Remote Air Conditioning System . . . 35
- Remote Start and Climate Control . . 35
- Ventilated Seats 37

CLOCK 101

CLOUD NAVIGATION OVERVIEW 94

D

DC CHARGING PROCEDURE
- DC Charging Removal 48

DRIVER ASSIST TECHNOLOGIES OVERVIEW 111

DRIVER MONITOR COMPONENTS
- Camera 119
- Multi-Information Display 119
- Multimedia System 119

DRIVER MONITOR OVERVIEW 119

DRIVING THE VEHICLE
- Acoustic Vehicle Alerting System . . . 57
- Drive Mode Select 57
- Power Meter 56
- Regenerative Braking 57
- Rotary Shifter 56
- State of Charge and Vehicle Range . . 59

DROWSY/INATTENTIVE WARNINGS 119

DYNAMIC RADAR AND CONVENTIONAL CRUISE CONTROL 23

DYNAMIC RADAR CRUISE CONTROL SWITCHES 110

E

ELECTRIC VEHICLE DRIVING TIPS 9

ELECTRIC VEHICLE SYSTEM FEATURES 7

ELECTRIC VEHICLE SYSTEM PRECAUTIONS 8

EV MOTOR COMPARTMENT
- 12V Battery 72

F

FIRST SERVICE ITEMS 74
FLAT TIRE REPAIR KIT 69
FOLDING THE REAR SEAT 65
FUNCTIONS
Conventional Cruise Control 107
Dynamic Radar Cruise Control . . . 106
Emergency Driving Stop System . . 108
Lane Departure Alert 105
Pre-Collision System 103
Proactive Driving Assist 109
Road Sign Assist 108
Traffic Jam Assist 109

H

HOOD PROP 70

I

IMPORTANT SAFETY INFORMATION . . . 4
IN CASE OF EMERGENCY
SubaruConnect 5
Subaru Roadside Assistance 6
INSTRUMENT PANEL SWITCHES 20
INTELLIGENT ASSISTANT 85

K

KEYLESS ACCESS WITH POWER SWITCH
Locking Using Door Handles 11
Locking Using the Back Door 12
Unlocking Using Door Handles 11
Unlocking Using the Back Door 12
KEYLESS ENTRY
Automatic Door Locking/Unlocking . . 10

L

LATCH/ANCHOR 66
LIGHT CONTROLS
Daytime Running Lights 22
Headlight Washers 22
Illumination Brightness 21

M

MAKING A CALL 91
MEDIA
Bluetooth® Audio Operation 89
Integrated Streaming 90
USB / iPod / iPhone 89
MEMORY DRIVER'S SEAT 124
METER CONTROL SWITCHES 22
MULTI-INFORMATION DISPLAY 18

N

NAVIGATION
Adding a Stop Along the Route . . . 134
Adding Home/Work 138
Canceling Guidance 139
Finding a Destination By Address/Keyword 130
Finding a Destination By Category 131
Finding a Destination Using the Map 132
Finding an EV Charging Station . . . 136
Map Information and Route Options 137
Map Zoom 139
Saving a Destination as a Favorite 139
Starting Route Guidance 133
NEW VEHICLE BREAK-IN 74

INDEX

O

ONE-TOUCH INTERIOR LIGHTING . . . 25
OPENING THE CHARGING PORT DOOR . . . 42
OPERATION . . . 102
OVERHEAD CONSOLE . . . 26
OVERVIEW OF YOUR MULTIMEDIA SYSTEM
- Multimedia System . . . 82

OWNER'S RESOURCES . . . 4, 123

P

PAIRING A PHONE . . . 91
PANORAMIC VIEW MONITOR . . . 112
PARK ASSIST . . . 116
PARKING BRAKE
- Brake Hold . . . 61

PARKING SUPPORT BRAKE . . . 116
POWER BACK DOOR
- From the Rear of the Vehicle . . . 14
- Hands Free Power Back Door . . . 16
- Memory Height . . . 15
- Power Back Door Lock . . . 15
- Power Back Door Switch . . . 13

POWER EXTERIOR MIRRORS
- Power Folding Mirrors . . . 30
- Reverse Tilt Mirror . . . 31

POWER SUNSHADE . . . 32
POWER SWITCH . . . 54
POWER WINDOWS . . . 32

R

RADIO
- AM / FM / SXM Radio . . . 88

REAR CAMERA DETECTION . . . 114
REAR CROSS TRAFFIC ALERT (RCTA) . . . 113
REAR SEAT REMINDER
- Rear Passenger Seatbelt Reminder Lights . . . 67

REAR VIEW MIRROR
- Auto-dimming Mirror . . . 31
- HomeLink® Mirror . . . 31
- Smart Rearview Mirror . . . 31

REAR VIEW MONITOR SYSTEM . . . 111
REAR-VISION CAMERA WASHER . . . 24
RECEIVING A CALL . . . 92
REMOTE CONNECT
- Digital Key . . . 97
- Remote Charging Schedule . . . 98

ROOF RAIL / CROSS BAR CAPACITY . . . 75

S

SAFE EXIT ASSIST . . . 118
SCREEN OVERVIEW . . . 82
SEATING
- Head Restraint Adjustment . . . 28
- Manual Seats . . . 27
- Power Driver's Seat . . . 27
- Seatbelt Adjuster . . . 29

SERVICE CONNECT . . . 99
SETTINGS AND UPDATES OVERVIEW . . . 100
SETTING THE CLOCK
- Automatically . . . 126
- Manually . . . 125

SMART PHONE / SMART DEVICE CONNECTIONS
- Bluetooth® Pairing . . . 127
- Connecting to Wi-Fi . . . 128
- Wi-Fi Hotspot . . . 128

SOLTERRA . . . 121
STARTING THE VEHICLE
- READY Indicator . . . 55
- With Power Switch . . . 55

STEERING WHEEL CONTROLS . . . 84
STUCK CONNECTOR OR ADAPTER . . . 49
SUBARUCONNECT AND USER PROFILE
- Managing Profiles . . . 80
- Registering a User Profile . . . 78

SUBARUCONNECT OVERVIEW . . . 95

SUBARU EYESIGHT (SAFETY SENSE)
CAMERA AND SENSOR
PRECAUTIONS. 120
SUBARU EYESIGHT (SAFETY SENSE)
DISCLAIMER 122
SUBARU EYESIGHT (SAFETY SENSE)
OVERVIEW 102

T

TEXT MESSAGE 93
TILT AND TELESCOPIC STEERING
COLUMN 29
TIRE PRESSURE MONITORING SYSTEM
(TPMS) 76
TOUCH SCREEN OPERATION 83
TOWING RESTRICTION / ACTIVITY
MOUNT 75
TOWING YOUR ALL-WHEEL DRIVE
ELECTRIC SUBARU 6
TURNING OFF THE VEHICLE
Automatic EV Shut Off 64
With Power Switch 64
TURN SIGNALS 20

U

USING INTELLIGENT ASSISTANT
Common Voice Commands 86
USING THE CHARGING SCHEDULE . . 50
USING THE SEARCH FUNCTION 87

W

WARNING AND INDICATOR LIGHTS. . . 19
WELCOME 4
WI-FI CONNECTION AND HOTSPOT . . 99
WINDSHIELD GLASS AND
DASHBOARD. 120
WINDSHIELD WIPERS 24

X

X-MODE®
Downhill Assist Control 63
Grip Control 63

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