

2027 NissanConnect®

OWNER'S MANUAL

For your safety, read carefully and keep in this vehicle.

Foreword

Thank you for purchasing a NISSAN vehicle.

This user's manual is for NissanConnect® System and Services featuring Apple CarPlay® and Android Auto offered in your NISSAN vehicle.

Operation instructions for the following systems are included in this manual.

- EV-specific functions
- Audio
- Bluetooth® Hands-Free Phone System
- Apple CarPlay®
- Android Auto
- NissanConnect® Services
- Google Assistant
- Amazon Alexa
- Apps
- Settings

Please read this manual carefully to ensure safe operation of NissanConnect® System.

- As the system software can be updated online (if so equipped), some information in this manual may not always be up-to-date. There may be additional functions on your vehicle that are not described in this manual.
- Because of possible specification changes and optional equipment, some sections of this manual may not apply to your vehicle.
- All information, specifications and illustrations in this manual are those in effect at the time of printing. NISSAN reserves the right to change specifications or design at any time without notice.
- Do not remove this manual from the vehicle when selling this vehicle. The next user of the system may need the manual.
- The latest NissanConnect® Owner's Manual is available on the following websites.
  - For US: www.Nissanusa.com
  - For Canada: www.nissan.ca

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NISSAN CONSUMER AFFAIRS DEPARTMENT

For assistance or inquiries about the NissanConnect® System, NISSAN warranty, service or general questions, contact the NISSAN Consumer Affairs Department at:

For U.S. customers

Nissan North America, Inc.
Consumer Affairs Department
P.O. Box 685003
Franklin, TN 37068-5003
1-800-NISSAN-1
(1-800-647-7261)

For Canadian customers

Nissan Canada Inc.
5290 Orbitor Drive
Mississauga, Ontario L4W 4Z5
1-800-387-0122

NISSANCONNECT® SERVICES CUSTOMER SERVICE

- WEBSITE for U.S. customers:
  www.NissanUSA.com/connect
- WEBSITE for Canadian customers:
  www.Nissan.ca/NissanConnect (English)
  www.Nissan.ca/NissanConnect/fr (French)
- E-MAIL:
  nissanownerservices@nissan-usa.com
- PHONE:
  1-855-426-6628

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BASIC INFORMATION

This manual uses special words, symbols, icons and illustrations organized by function.

Please refer to the following items and familiarize yourself with them.

FOR SAFE OPERATION

⚠ WARNING

This is used to indicate the presence of a hazard that could cause death or serious personal injury. To avoid or reduce the risk, the procedures must be followed precisely.

⚠ CAUTION

This is used to indicate the presence of a hazard that could cause minor or moderate personal injury or damage to your vehicle. To avoid or reduce the risk, the procedures must be followed carefully.

NOTE:
Indicates items that help you understand and maximize the performance of your vehicle. If ignored, they may lead to a malfunction or poor performance.

REFERENCE SYMBOLS

INFO:

This indicates information that is necessary for efficient use of your vehicle or accessories.

< >:

This indicates a control button or a button on the steering wheel.

[ ]:

This indicates a key/item displayed on the screen.

ILLUSTRATIONS

- The illustrations in this manual are representatives of various models and may not be identical with the design and specifications of your vehicle.
- Icons and menu items displayed on the screen may be abbreviated or omitted from the screen illustrations when appropriate.

TERMS DISPLAYED ON SCREEN

In this manual, some menu items may be spelled or termed differently from those displayed on your screen depending on models, markets or software versions.

This system is primarily designed to help you support pleasant driving as outlined in this manual. However, you, the driver, must use the system safely and properly. Information and the availability of services may not always be up to date. The system is not a substitute for safe, proper and legal driving.

Before using the system, please read the following safety information. Always use the system as outlined in this manual.

⚠ WARNING

- **To operate the system, first park the vehicle in a safe location and set the parking brake. Operating the system while driving can distract the driver and may result in a serious accident.**
- **Exercise extreme caution at all times so full attention may be given to vehicle operation. If the system does not respond immediately, please be patient and keep your eyes on the road. Inattentive driving may lead to a crash resulting in serious injuries or death.**

- **Do not rely on route guidance alone. Always be sure that all driving maneuvers are legal and safe in order to avoid accidents.**
- **Do not disassemble or modify this system. If you do, it may result in accidents, fire or electrical shock.**
- **If you notice any foreign objects in the system hardware, spill liquid on the system or notice smoke or a smell coming from it, stop using the system immediately and it is recommended you contact a NISSAN dealer. Ignoring such conditions may lead to accidents, fire or electrical shock.**
- **To avoid risk of death or serious personal injury when parking the vehicle with the engine (if so equipped) turned on, it should be kept in a well-ventilated area to avoid exposure to carbon monoxide. Do not breathe exhaust gases; they contain colorless and odorless carbon monoxide. Carbon monoxide is dangerous. It can cause unconsciousness or death.**
  - **Apply the parking brake.**
  - **Do not allow children, pets or people who may need assistance to remain in the vehicle.**
  - **Do not leave the vehicle unattended to prevent unauthorized use of the vehicle.**

⚠ CAUTION

- **Some jurisdictions may have laws limiting the use of video screens while driving. Use this system only where it is legal to do so.**
- **Extreme temperature conditions [below −4°F (−20°C) and above 158°F (70°C)] could affect the performance of the system.**
- **The display screen may break if it is hit with a hard or sharp object. If the display screen breaks, do not touch it. Doing so could result in an injury.**

NOTE:
Do not keep the system running with the engine stopped or the READY to drive indicator light OFF. Doing so may discharge the vehicle battery (12V battery). When you use the system, always keep the engine running or make sure the READY to drive indicator light ON.

Models with NissanConnect® Services:

NissanConnect® Services may not be available in some regions. Completing the NissanConnect® Services registration is necessary to use NissanConnect® Services related functions.

Bluetooth® AND WIRELESS LAN DEVICE

FCC Regulatory Statements (for Robert Bosch GmbH)

Model name: CCS2SBXQ

FCC ID: 2AUXS-CCS2SBXQ

NOTICE:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTICE:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF exposure information:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC Regulatory Statements (for LG Electronics Inc.)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference,

and (2) this device must accept any interference received,

including interference that may cause undesired operation.

Any changes or modifications to this device not explicitly approved by manufacturer could avoid your authority to operate this equipment. This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum 20 cm between the radiator and your body. This transmitter must not be collocated or operating in conjunction with any other antenna or transmitter unless authorized to do so by the FCC.

Model Name: LANR41

Brand: LG Electronics Inc.

Industry Canada Regulatory Statements (for Robert Bosch GmbH)

Model name: CCS2SBXQ

Product Marketing Name: CCS2SBXQ

IC: 25847-CCS2SBXQ

Notice:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) L'appareil ne doit pas produire de brouillage;

(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF Exposure Information:

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

Industry Canada Regulatory Statements (for LG Electronics Inc.)

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.

Avis d'Industrie Canada sur l'exposition aux rayonnements Cet appareil est conforme aux limites d'exposition aux rayonnements d'Industrie Canada pour un environment non contrôlé. Il doit etre installe de façon à garder une distance minimale de 20 centimétres entre la source de rayonnements et votre corps.

Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device

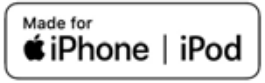
L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Model Name: LANR41

Brand: LG Electronics Inc.

TRADEMARKS





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LEGAL DISCLAIMER (for NissanConnect® Services)

Feature availability is dependent on vehicle model year, model, trim level, packaging and options. See https://www.nissanusa.com/connect/packages.html for details. Only use features and connected devices when safe and legal to do so. For important safety information, system limitations, and additional operating and feature information, see NissanConnect® owner's manual or your dealer.

Services and features may require compatible cellular network provided by independent companies not within Nissan or its partners' or agents' control. Cellular network signal strength may vary and may not be available in all areas or at all times. Cellular network not available in Guam, Puerto Rico, U.S. Virgin Islands, Saipan or American Samoa. Services and features will not function if cellular network is unavailable or restricted, or when the wireless carrier ceases supporting the network with which the system in your vehicle is compatible. Because Nissan does not operate or control the cellular networks, Nissan is not responsible for providing you with continued access to features when the cellular network is no longer available, and is not responsible for associated costs or other third party changes that may be required for contin-

ued operation due to cellular network unavailability, restriction, or termination (including equipment replacements/upgrades, if available, or roaming charges on alternative networks).

NISSANCONNECT SERVICES (APPLIES TO VEHICLES SO EQUIPPED): Enrollment, owner consent, personal identification number (PIN), and subscription agreement may be required to receive full suite of features and services. Trial included with, and trial period begins on date of, new Nissan vehicle purchase or lease from dealer stock. **Consumer activation of NissanConnect Services package required.** Trial periods (if applicable), fees, feature availability, and programming are subject to change or early termination at any time without notice. Subscriptions governed by service provider's subscription agreement, terms and conditions and privacy statements available at service provider's website. Text rates or data usage may apply.

myQ SMART GARAGE CONTROL HUB OFFER:

In-vehicle myQ Garage app connection and connectivity services required. myQ Connected Garage Control ("myQ Product(s)") are owned and operated by Chamberlain Group LLC ("CG"), use of myQ Products are subject to myQ Terms of Service (https://www.myq.com/terms-of-use), and are not within Nissan's control. Nissan does not warrant and is not responsible for consequential, incidental, or other damages caused by any myQ Product defects and incompatibility of any myQ Product with customer's garage door opener. Data rates may apply. Subject to availability of myQ Products. Contact CG for myQ Products information, including compatibility and warranty.

LICENSES

SOFTWARE LICENSES

- Open Source Software Licenses

  https://www.nissan-global.com/EN/OSS/

  https://opensource.lge.com/
- This product is protected by certain intellectual property rights of Microsoft. Use or distribution of such technology outside of this product is prohibited without a license from Microsoft.

TELEMATICS CONTROL UNIT (if so equipped)

Valeo:

https://www.oss-valeo.com/nissan/default.html

AUMOVIO:

http://opensourceautomotive.com/IC/Y9CTIkfwoYT2/

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TOUCH SCREEN DISPLAY

Basic information

The touch screen display is located at the center of the instrument panel. Various information and operation menus are displayed on the touch screen display. Touch keys and icons on the screen for operation.

Liquid crystal display

The touch screen display on this unit is a liquid crystal display and should be handled with care.

⚠ WARNING

Never disassemble the display. Some parts utilize extremely high voltage. Touching them may result in serious personal injury.

Characteristics of liquid crystal display:

- If the temperature inside the vehicle is especially low, the display will stay relatively dim or the movement of the images may be slow. These conditions are normal. The display will function normally when the interior of the vehicle has warmed up.
- Some pixels in the display are darker or brighter than others. This condition is an inherent characteristic of liquid crystal displays, and it is not a malfunction.
- A remnant of the previous display image may remain on the screen. This screen burn is inherent in liquid crystal displays, and it is not a malfunction.
- The screen may become distorted by strong magnetic fields.
- Depending on the condition, brightness may be adjusted automatically to prevent the display from screen burning.

Maintenance of display:

To clean the display screen, use a dry, soft cloth. If additional cleaning is necessary, use a small amount of water with a soft cloth. Never spray the screen with water or detergent. Dampen the cloth first, then wipe the screen.

⚠ CAUTION

- **Clean the display with the ignition switch or the power switch in the OFF position. If the display is cleaned while the ignition switch or the power switch is placed in the ON position or when the READY to drive indicator light is ON, unintentional operation may occur.**
- **To clean the display, never use a rough cloth, alcohol, benzine, thinner or any kind of solvent or paper towel with a chemical cleaning agent. They will scratch or deteriorate the panel.**
- **Do not splash any liquid, such as water or car fragrance, on the display. Contact with liquid will cause the system to malfunction.**

CONTROL BUTTONS

The NissanConnect® System can be operated using the control buttons.

Available buttons, functions, designs, locations, etc. may differ depending on the specifications, control button types and software versions.

Available buttons

< ⏻ /VOL>:

Push to turn the power of the audio system on/off.

Turn to adjust the volume.

< ⏮ >/< ⏭ >:

Push to automatically receive radio station signals with good sensitivity, or skip songs on the USB device, iPod®, etc.

Push and hold to fast tune radio stations, or fast-rewind/fast-forward songs on the USB device, etc.

<☀/>:

Push to switch between the day screen (bright) and the night screen (dark), and to adjust the level of the screen brightness.

Push and hold the button to turn off the display. Push the button again to turn on the display.

<CAMERA>:

Push to operate the camera system. For camera operation, refer to the vehicle Owner's Manual.

<CAMERA/☀/>:

Push to operate the camera system. For camera operation, refer to the vehicle Owner's Manual.

Push and hold to switch between the day screen (bright) and the night screen (dark), and to adjust the level of the screen brightness.

SWITCHES ON STEERING WHEEL (Type A) (if so equipped)

Some of the switches on the steering wheel can be used to control NissanConnect® System. Available functions and designs may differ depending on the specifications, switch types and software versions.

Available switches

< 🔊 >:

Push the + or - side of the switch to adjust the volume.

< ⏮ >/< ⏭ >:

Push to select a preset radio station or skip songs on your USB device, iPod®, etc.

Push and hold to automatically receive radio station signals with good sensitivity, or fast-rewind/fast-forward songs on your USB device, etc.

< 🎤 >:

Push to use the Voice Recognition System. (See "Voice Recognition System (if so equipped)" (P.70).)

Pushing and holding this switch will start a voice assistant function of Apple Carplay® or Android Auto, whichever is active. (See "Siri® operation" (P.63) or "Google Assistant™ operation" (P.66).)

If no Bluetooth® device is connected and Apple CarPlay® or Android Auto is not active, the screen to add devices can be displayed by pushing and holding this switch. (See "Setting devices" (P.24).)

< 📞 >:

Push to answer a received call or to end an active call.

When no phone call is received or when there is no active call, pushing this switch will display the phone screen. (See "Bluetooth® Hands-Free Phone System" (P.45).)

INFO:

Steering wheel switches are mainly for the vehicle information display control and may not be able to operate the touch screen display depending on the conditions. For details of the vehicle information display, refer to the vehicle Owner's Manual.

SWITCHES ON STEERING WHEEL (Type B) (if so equipped)

Some of the switches on the steering wheel can be used to control NissanConnect® System.

Push <▭>/<▭> to select whether to operate the vehicle information display or

NissanConnect® System. Following operations are available when the NissanConnect® System is selected.

For details of the vehicle information display, refer to the vehicle Owner's Manual.

Available functions and designs may differ depending on the specifications, switch types and software versions.

Available switches

< 🔊 >:

Push the + or - side of the switch to adjust the volume.

< 🎤 >:

Push to use the Voice Recognition System. (See "Voice Recognition System (if so equipped)" (P.70).)

Pushing and holding this switch will start a voice assistant function of Apple Carplay® or Android Auto, whichever is active. (See "Siri® operation" (P.63) or "Google Assistant™ operation" (P.66).)

If no Bluetooth® device is connected and Apple CarPlay® or Android Auto is not active, the screen to add devices can be displayed by pushing and holding this switch. (See "Setting devices" (P.24).)

< ↩ >:

Depending on the screen, pushing the switch will display the previous screen.

<∧>/<>>/<∨>/<<>/<OK> (Scroll dial)**:**

The switches can be used to select items displayed on the touch screen display for the NissanConnect® System.

To move the highlighted area for selecting items, push **<∧>/<>>/<∨>/<<>** that corresponds to the direction you wish to move the highlight.

To select a key within the highlighted area, use the scroll dial until the preferred key is highlighted and then push **<OK>**.

When the auto hide function is turned on, the highlight on the screen will turn off in several seconds. To turn on the highlight, push any of **<∧>/<>>/<∨>/<<>**. (See "Basic information" (P.21).)

< 📞 >/<📞>:

These switches will appear when a phone call is received or when there is an active call.

Push to answer/reject a received call or to end an active call. (See "Bluetooth® Hands-Free Phone System" (P.45).)

< 📞 >:

Push to answer a received call or to end an active call.

Depending on models and specifications, pushing this switch will display the phone screen.

< ⏮ >/< ⏭ >:

Depending on the models, these switches will appear only when the audio system is turned on while no phone call is received or when there is no active call.

Push to select a preset radio station or skip songs on your USB device, etc.

Push and hold to automatically receive radio station signals with good sensitivity, or to fast-rewind/fast-forward songs on your USB device, etc.

USB (Universal Serial Bus) CONNECTION PORTS

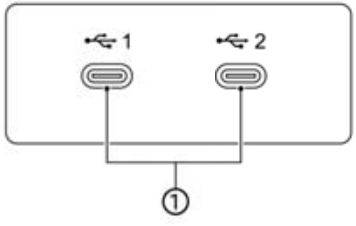
⚠ WARNING

Do not connect, disconnect or operate the USB device while driving. Doing so can be a distraction. If distracted you could lose control of your vehicle and cause an accident or serious injury.

⚠ CAUTION

- **Do not force the USB device into the USB connection port. Inserting the USB device tilted may damage the port. Make sure that the USB device is connected correctly into the USB connection port.**
- **Do not leave the USB cable in a place where it can be pulled unintentionally. Pulling the cable may damage the port.**

The vehicle is equipped with USB connection ports. The in-vehicle audio system can play audio contents from the compatible connected device.



① **USB (Type-C) connection ports:**

Connect a compatible device to play media such as an iPod® (if so equipped) or a USB memory device.

Connect an iPhone® or an Android phone with USB cable to use Apple CarPlay® or Android Auto.

INFO:

- **Refer to your USB device manufacturer's owner information regarding the proper use and care of the device.**
- **Cables made by Apple Inc. should be used to connect electronic devices marketed by Apple Inc.**

BASIC INFORMATION

The system starts when the ignition switch or the power switch is placed in the ON position.

NOTE:

Do not keep the system running with the engine or EV system stopped. Doing so may discharge the vehicle battery (12V battery). When you use the system, always keep the engine or EV system running.

START-UP SCREEN

The start-up screen is displayed when the ignition switch or the power switch is placed in the ON position.

USER REGISTRATION

If you have not registered your profile to the in-vehicle system, you will be prompted to specify some of the settings and to register your profile. The Intelligent Keys can be linked to each profile. The person registered first will be the admin user. If you refuse to register the main information, some of the functions will become inoperable. Internet connection is required for full operation.

After the user registration, a welcome message is displayed with the recognized user's name each time the system starts. Several profiled users can be recognized

by the vehicle, with personal settings linked to the Intelligent Key assigned to each user.

1. The system starts when the ignition switch or the power switch is placed in the ON position. A welcome screen is displayed.
2. Check the message that is displayed on the screen. Check that the user name shown in the welcome message is correct.

INFO:

- **Temporary users can choose to sign in as a guest user.**
- **The system recognizes the most recently used profile information linked to the Intelligent Key. If the user name displayed in the welcome message is incorrect, touch [Switch User] to change to your profile. The user and user settings can also be changed from [Users] on the All settings screen. (See "Basic information" (P.21).)**
- **Models with NissanConnect® Services:**

  If the password or PIN is forgotten, contact NissanConnect® Services support for assistance at 1-855-426-6628.

BASIC INFORMATION

With Google built-in, drivers can use embedded Google apps and services on the in-vehicle system.

- Google Assistant
- Google Maps
- Google Play

For some of the functions, an internet connection and/or signing into your Google Account are required for full use.

For details on the available features with Google built-in, refer to the following website.

https://built-in.google/cars/

GOOGLE BUILT-IN DISCLAIMER

Feature availability varies by vehicle model year, model, trim level, packaging and options. Consumer activation of a compatible NissanConnect Services package ("Package") required. Package trial period included with eligible new vehicle purchase or lease. Trial period may be subject to change or termination at any time and without notice. After trial period ends, monthly subscription fee required. Driving is serious business and requires your full attention. Only use features when safe and legal to do so. Never program while driving. GPS mapping may not be detailed in all areas or reflect current road status. Connectivity service required. App subscriptions may be required. Data rates may apply. Subject to third party service availability. Should such service providers terminate or restrict service or features, service or features may be suspended or terminated without notice or with no liability to NISSAN or its partners or agents. Google, Google Play and Google Maps are trademarks of Google LLC. For more information, see www.nissanusa.com/connect/legal.

GOOGLE ASSISTANT

You can use your voice to control various functions such as to play music, set destinations, make calls, and more. Just say, “Hey Google” to get started. (See "Google Assistant" (P.70).)

GOOGLE MAPS

Navigation functions such as getting driving directions, finding nearby facilities, etc. can be used. (See "Apps menu" (P.54).)

GOOGLE PLAY

Various apps can be downloaded and used on the in-vehicle system. (See "Apps menu" (P.54).)

BASIC INFORMATION

The system can be operated with the touch screen display as well as the control buttons and the switches on the steering wheel.

This manual mainly describes the touch screen operation.

The system has many functions that require a Wi-Fi (if so equipped) and/or TCU (Telematics Control Unit) (if so equipped) connection. Limited functionality is available without a network connection.

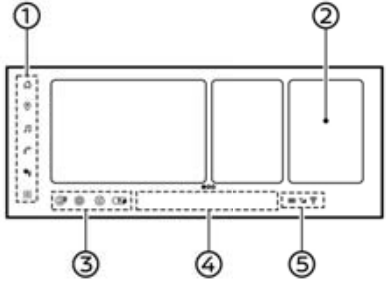
Some of the operations are not available without a NissanConnect® Services subscription. (See "NissanConnect® Services (if so equipped)" (P.55).)

HOW TO VIEW AND OPERATE HOME MENU SCREEN

Home menu screen (Type A) (if so equipped)

Touch [⌂] on the Launch Bar to display the home menu screen.

The layout and available items may vary depending on models, specifications, software versions and conditions.



Example

① Launch Bar:

Touch the item on the Launch Bar to display the corresponding screen.

[⌂] (Home menu):

Touch to display the home menu screen.

[ ] (Maps):

(See "Apps menu" (P.54).)

[ ] (Audio):

(See "Audio operations" (P.38).)

[ ] (Phone):

(See "Phone" (P.48).)

[ ]/[ ] (Google Assistant)/[ ] (Amazon Alexa):

(See "Voice Recognition System (if so equipped)" (P.70).)

[ ] (Apps):

(See "Apps menu" (P.54).)

② Widgets:

Useful information can be displayed as widgets. The widgets displayed on the home menu screen can be customized. (See "Customizing home menu screen" (P.20).)

③ Notifications/settings keys:

[ ] (Notifications):

Notifications can be checked. The number on the icon indicates the number of unconfirmed notifications.

[⚙] (All settings):

(See "Basic information" (P.21).)

[ ] (Quick settings):

(See "Quick settings" (P.29).)

[ ] (Microphone indicator):

Appears when microphone is in use. Touch to access the microphone settings.

④ Climate control and other display:

Keys and information for climate control, etc. are displayed. Refer to the vehicle Owner's Manual.

⑤ Status indicators:

:

Indicates the remaining battery level of the connected Bluetooth® device.

(See "Bluetooth® Hands-Free Phone System" (P.45).)

:
Indicates the number of unread received messages. (See "Hands-free text messaging assistant" (P.49).)

:
Indicates the signal strength of the connected Bluetooth® device. (See "Bluetooth® Hands-Free Phone System" (P.45).)

:
Indicates that phonebook data is being downloaded from the connected Bluetooth® device. (See "Bluetooth® Hands-Free Phone System" (P.45).)

:
Indicates that Wi-Fi (if so equipped) is active. (See "Setting Wi-Fi (if so equipped)" (P.25).)

:
Indicates that the vehicle hotspot (if so equipped) is active. (See "Setting vehicle hotspot (if so equipped)" (P.26).)

:
Indicates good TCU (Telematics Control Unit) (if so equipped) signal reception. (See "NissanConnect® Services (if so equipped)" (P.55).)

:
Indicates poor TCU (Telematics Control Unit) (if so equipped) signal reception. (See "NissanConnect® Services (if so equipped)" (P.55).)

:
Indicates that the software is ready to be installed. (See "Software update (if so equipped)" (P.27).)

:
Indicates the charging status for the wireless charger. For details of the wireless charger, refer to the vehicle Owner's Manual.

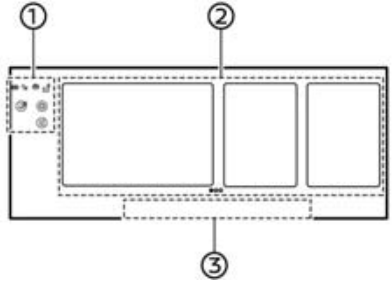
INFO:

- **[ ] on the Launch Bar will be replaced by [ ] when Apple CarPlay® is active, and it will be replaced by [ ] when Android Auto is active.**
- **Notification setting can be changed by touching [ ], touching [Apps & Notifications], touching [Special app access] and then touching [Notification access]. (See "Basic information" (P.21).)**
- **Touch [+] on the last page of the home menu screen to add your preferred widget.**

Home menu screen (Type B) (if so equipped)

Touch [ ] on the Launch Bar to display the home menu screen.

The layout and available items may vary depending on models, specifications, software versions and conditions.



Example

① Status indicators and notifications/settings keys:

:
Indicates the remaining battery level of the connected Bluetooth® device.

(See "Bluetooth® Hands-Free Phone System" (P.45).)

:

Indicates the number of unread received messages. (See "Hands-free text messaging assistant" (P.49).)

:

Indicates the signal strength of the connected Bluetooth® device. (See "Bluetooth® Hands-Free Phone System" (P.45).)

:

Indicates that phonebook data is being downloaded from the connected Bluetooth® device. (See "Bluetooth® Hands-Free Phone System" (P.45).)

:

Indicates that Wi-Fi (if so equipped) is active. (See "Setting Wi-Fi (if so equipped)" (P.25).)

:

Indicates that the vehicle hotspot (if so equipped) is active. (See "Setting vehicle hotspot (if so equipped)" (P.26).)

:

Indicates good TCU (Telematics Control Unit) (if so equipped) signal reception. (See "NissanConnect® Services (if so equipped)" (P.55).)

:

Indicates poor TCU (Telematics Control Unit) (if so equipped) signal reception. (See "NissanConnect® Services (if so equipped)" (P.55).)

:

Indicates that the software is ready to be installed. (See "Software update (if so equipped)" (P.27).)

:

Indicates the charging status for the wireless charger. For details of the wireless charger, refer to the vehicle Owner's Manual.

[ ] (Notifications):

Notifications can be checked. The number on the icon indicates the number of unconfirmed notifications.

[ ] (All settings):

(See "Basic information" (P.21).)

[ ] (Microphone indicator):

Appears when microphone is in use. Touch to access the microphone settings.

[ ] (Quick settings):

(See "Quick settings" (P.29).)

② Widgets:

Useful information can be displayed as widgets. The widgets displayed on the home menu screen can be customized. (See "Customizing home menu screen" (P.20).)

③ Launch Bar:

Touch the item on the Launch Bar to display the corresponding screen.

[ ] (Maps):

(See "Apps menu" (P.54).)

[ ] (Audio):

(See "Audio operations" (P.38).)

[ ] (Phone):

(See "Phone" (P.48).)

[ ] (Home menu):

Touch to display the home menu screen.

[ ] (Climate):

Touch to display the Climate control screen. For climate control operation, refer to the vehicle Owner's Manual.

[ ] (Apps):

(See "Apps menu" (P.54).)

[ ]/[ ] (Google Assistant)/[ ] (Amazon Alexa):

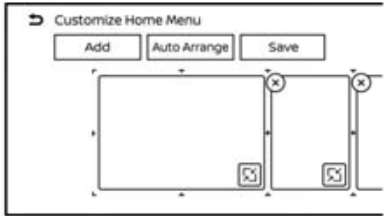
(See "Voice Recognition System (if so equipped)" (P.70).)

INFO:

- **[ ] on the Launch Bar will be replaced by [ ] when Apple CarPlay® is active, and it will be replaced by [ ] when Android Auto is active.**
- **Notification setting can be changed by touching [ ], touching [Apps & Notifications], touching [Special app access] and then touching [Notification access]. (See "Basic information" (P.21).)**
- **Touch [+] on the last page of the home menu screen to add your preferred widget.**

Customizing home menu screen

The home menu screen can be personalized by selecting which widgets are to be displayed and where to place them on the screen.



Example

1. Touch and hold any of the widgets. The home menu customization screen will be displayed.
2. Customize the home menu screen.
   - Touch [Add] and select the widget to add to the home menu screen.
   - Touch [Auto Arrange] to align the widgets.
   - Touch [x] to delete the widget.
   - Touch [ ] to resize the widget.
   - Touch and hold the widget and then drag to change the order.
3. Touch [Save].

FUNCTIONS DISABLED WHILE DRIVING

Basic information

To ensure safe driving, some functions cannot be operated or have limited operation while the vehicle is in motion.

The on-screen text and keys for these restricted functions will be "grayed-out" or muted and cannot be selected while driving. In some cases, a screen message will appear indicating a restricted function.

Restricted functions while driving include:

- Character (letter and number) input screen
- Scrolling and viewing of certain list screens
- Displaying detailed information and selecting items on some information screens
- Connecting Bluetooth® devices for the first time
- Placing a call by dialing a number or selecting a phonebook entry
- Adjusting settings for phone, NissanConnect® Services (if so equipped), Bluetooth® functions, and other various functions

These functions will become available again when the vehicle is not in motion.

Enabling operations by front seat passenger

WARNING

This feature is intended for front seat passenger use only while the vehicle is moving. Do not use this feature if you are the driver while the vehicle is moving. Doing so while driving can lead to a serious or fatal accident.

When the vehicle detects a person on the front passenger seat with a seat belt fastened, some of the functions can be

unlocked by touching [Accept] on the message screen which appears when available.

ALL SETTING MENU

Basic information

The various settings can be changed for personal convenience.

1. Touch [⚙] on the home menu screen.
2. Touch a setting item you wish to adjust.

Available setting items may vary depending on models, specifications, software versions and conditions.

[Connections]

Displays the device, Wi-Fi (if so equipped), vehicle hotspot (if so equipped), etc. setting screen. (See "Connections settings" (P.23).)

[Phone]

Displays the phone and text message settings screen. (See "Phone and text message settings" (P.51).)

[General]

- [Sound & Beeps]:
  Displays the sound and beeps settings screen.
- [Clock]:
  Displays the clock settings screen.
- [System]:
  Displays the system settings screen. (See "System settings" (P.23).)
- [Storage]:
  Displays the amount of data used by the system, audio, apps, etc.
- [Units]:
  Displays the unit settings screen.
- [Location]:
  Sets app permissions to control location access and other information.
  If the use of location information is not allowed, the clock will not be displayed correctly.
- [Steering Wheel Control Menu Highlight]:
  Sets the auto hide function of the steering wheel control menu highlight. (See "Switches on steering wheel (Type B) (if so equipped)" (P.13).)

[Display]

Displays the display settings screen.

[Vehicle]

Settings of the vehicle functions, such as camera, seat, interior light, etc., can be changed.

See the vehicle Owner's Manual for

details.

[Users]

Settings for profiled users can be registered. Registered information can be linked to the Intelligent Keys. Each time the ignition switch or the power switch is placed in the OFF position, the currently active settings are saved and synced to the appropriate user profile. After the ignition switch or the power switch is placed in the ON position, if the Intelligent Key is detected with a user profile, the previously saved settings are applied for the user. (See "User registration" (P.15).)

Availability of some of the functions may vary depending on the users or permissions granted to the user.

[Customize Menus]

- [Home Menu]:

  Home menu screen can be customized. (See "Customizing home menu screen" (P.20).)
- [Apps Menu]:

  Apps menu screen can be customized. (See "Customizing apps menu screen" (P.55).)
- [Audio Sources]:

  Audio source selection screen can be customized. (See "Customizing audio sources:" (P.39).)
- [Background Theme]:

  Selects the screen theme setting.
- [Favorites]:

  The order of the favorite contacts can be changed. (See "Changing order of favorite contacts" (P.52).)

[Apps & Notifications]

- [App Info]:

  Displays the apps info settings screen to manage notification and permission settings and storage.
- [Default apps]:

  Selects the default app to use to listen to music, navigation, virtual personal assistant, and more.
- [App permissions]:

  Sets permission to use camera, microphone, phone functions, etc. for each app.
- [Unused apps]

  Displays unused apps screen.
- [Performance-impacting apps]

  Displays apps which negatively impact system performance.

  The apps can be prioritized for background usage.
- [Special app access]:

  Displays the app connection permissions screen where modifications can be made related to access and Wi-Fi (if so equipped) controls.
- [Smartphone Projection]:

  Displays the Connections screen or provides guidance for operating Apple CarPlay®/Android Auto. (See "Connections settings" (P.23).)
- [Active Voice Assistant]:

  Selects a default app to use for the Voice Recognition System. (See "Voice Recognition System (if so equipped)" (P.70).)

[NissanConnect Services]

Displays the NissanConnect® Services settings screen. (See "NissanConnect® Services settings" (P.61).)

[Privacy]

Displays the settings and information, such as microphone, location, Google related features, etc.

[Security]

- [Choose a lock type]:
  Displays screen lock security option selections. (See "User registration" (P.15).)
- [Security update]:
  Security update information can be viewed.

[Assistant & voice]

Displays the digital assistant app settings screen.

[Google]

Sets Google related settings.

[Accessibility]

Sets the caption size, style, etc.

SYSTEM SETTINGS

Various basic settings are available on the system settings screen.

1. Touch [⚙] on the home menu screen and then touch [General].
2. Touch [System]. The system settings screen is displayed.

Available setting items may vary depending on models, specifications, software versions and conditions.

Available setting items

[Languages & input]:

- [Language]:
  Changes the language settings.
- [Autofill service]:
  Selects the preferred autofill services.
- [Keyboard]:
  Changes the keyboard settings.

[System Updates]:

- [Version Information]:
  Displays the system version information.
- [Software Update]:
  Displays the software update screen. (See "Software update (if so equipped)" (P.27).)

[About]:

Displays the system information.

[Legal information]:

- [Google legal]:
  Displays Google legal information.
- [System WebView licenses]:
  Displays the System WebView license information.
- [Third-party licenses]:
  Displays the third party licenses.

[Reset options]:

- [Reset app preferences]:
  Resets app preferences.
- [Reset network]:
  Resets all network settings. Only the users registered as an admin user can perform this operation.
- [Erase all data(factory reset)]:
  Resets all settings back to default. Only the users registered as an admin user can perform this operation.

[Local System Update]:

Access the connected device and update photos, media, etc.

[Android Auto]:

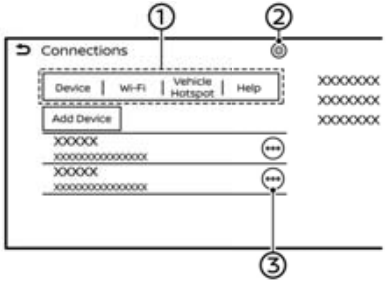
Displays the Android Auto information.

CONNECTIONS SETTINGS

Basic information

Changing the settings and viewing information of the devices, Wi-Fi (if so equipped) and vehicle hotspot (if so equipped) as well as related helpful tips are available on the Connections screen.

1. Touch [⚙] on the home menu screen.
2. Touch [Connections]. The Connections screen is displayed.



① Connection Bar:

Touch to display the corresponding Connections screen.

② [⚙]:

Touch to display the device, Wi-Fi (if so equipped) or vehicle hotspot (if so equipped) settings screen. (See "Device settings:" (P.24), "Connecting to a Wi-Fi network:" (P.25) or "Vehicle hotspot settings:" (P.26).)

③ [ooo]:

Touch to view the device information and to change the device settings. (See "Setting devices" (P.24) or "Setting Wi-Fi (if so equipped)" (P.25).)

Setting devices

Settings of the devices connected via a USB cable (smartphones connected for Apple CarPlay® or Android Auto) or Bluetooth® can be changed.

The information of the devices can also be confirmed. (See "Apple CarPlay®" (P.62), "Android Auto™" (P.64), "USB memory device, iPod® (if so equipped) and Bluetooth® audio player" (P.41) or "Bluetooth® Hands-Free Phone System" (P.45).)

Connecting devices via USB ports:

1. Connect a smartphone to the USB connection port via a USB cable. (See "USB (Universal Serial Bus) connection ports" (P.14).)
2. Touch [Device] on the Connections screen. The paired device is added to the devices list screen.

INFO:

Touching the name of another device on the list will switch the connected device.

Connecting devices via Bluetooth®:

To use the Bluetooth® device with the in-vehicle system for the first time, the device connection operation is required.

1. Touch [Device] on the Connections screen and then touch [Add Device]. A message is displayed. Operate as guided by the system.
2. The paired device will be added to the devices list screen.

NOTE:

Some cellular phones or other devices may cause interference or a buzzing noise to come from the audio system speakers. Storing the device in a different location may reduce or eliminate the noise.

INFO:

- **Touching the name of another device on the list will switch the currently connected device.**
- **If a maximum number of devices are already registered, a new device cannot be registered until one of the registered devices is deleted.**
- **The pairing procedure varies according to the device used. See the device's Owner's Manual for further details.**
- **Consult a NISSAN dealer for information regarding Bluetooth® device connection to your vehicle.**

Device settings:

The device settings can be changed according to your preference.

1. Touch [Device] on the Connections screen.

2. Touch [⚙] on the top of the screen.

Available setting items may vary depending on models, specifications, software versions and conditions.

Available setting items

[Bluetooth]:

Turns the Bluetooth® connection on/off or changes the device name.

[Device Name]:

Changes the device name.

Device information:

You can display the information of the devices connected to the vehicle.

1. Touch [Device] on the Connections screen.
2. Touch [⋮] by the device name. The information and the setting options of the device will be displayed.

Available items may vary depending on models, specifications and software versions.

Available items

[Delete]:

Paired devices can be deleted.

[Handsfree Calling]:

Activates/deactivates the hands-free phone.

[Bluetooth Audio]:

Activates/deactivates the Bluetooth® audio.

[Apple CarPlay]:

Activates/deactivates the Apple CarPlay®.

[Android Auto]:

Activates/deactivates the Android Auto.

[Listen for "Siri"]:

Turns on/off the "Siri" voice activation.

(See "Siri® operation" (P.63).)

[Vehicle's Help for Apple CarPlay]:

Displays helpful tips for Apple CarPlay® operation.

[Vehicle's Help for Android Auto]:

Displays helpful tips for Android Auto operation.

Setting Wi-Fi (if so equipped)

A Wi-Fi connection can be made by using an available Wi-Fi network near the vehicle or tethering function of smartphone, etc.

Connecting to a Wi-Fi network:

To use the Wi-Fi connection for the first time, the following connecting procedures are required.

1. Touch [Wi-Fi] on the Connections screen.
2. Turn on [Wi-Fi].
3. Touch the name of the device you wish to connect.

   🔒:

   Indicates that a password is set.

   📶:

   Indicates the strength of the signal the Wi-Fi device is receiving.
4. Enter the network password and touch [→]. The device will be connected.

   If a listed device is in a status capable of making Wi-Fi connection, touching the device name on the list will start the connection.

INFO:

- **Enter the password correctly, including capitalization.**
- **Enabling the Wi-Fi hotspot functionality of your smartphone may incur additional charges from your cellular provider. Consult your cellular provider contract regarding the communication fee.**
- **The system can connect to WPA2/WPA3 security network (does not connect to WEP and WPA1 network).**

- **Wi-Fi networks that require a web browser cannot be accessed through this unit.**
- **The Wi-Fi setting can also be turned on/off by touching [⚙] on the top of the Connections screen and then touching [Wi-Fi].**

Wi-Fi network information:

You can display the information of the Wi-Fi network.

1. Touch [Wi-Fi] on the Connections screen.
2. Touching [⋮] by the Wi-Fi network name will display the information of the Wi-Fi network such as status and signal strength.

The following Wi-Fi network settings are available.

Available setting items may vary depending on models, specifications and software versions.

Available items

[Forget This Network]:

The connection information will be deleted.

[Auto Connect]:

When this setting is turned on, activating the in-vehicle system will automatically connect the system to the network if the network is available.

Setting vehicle hotspot (if so equipped)

The vehicle hotspot function enables devices such as a smartphone or a tablet computer to connect to the vehicle. You can access the Internet using TCU (Telematics Control Unit) installed in your vehicle when a service provider's subscription is active. (See "NissanConnect® Services (if so equipped)" (P.55).)

INFO:

To use the Internet, a subscription with the service provider is required in advance. Consult your cellular provider for details.

1. Touch [Vehicle Hotspot] on the Connections screen.
2. Touch the indicator by [Vehicle Hotspot] to turn on the setting. The vehicle hotspot function is activated and then Network Name (SSID) and password will be displayed.
3. Select the in-vehicle Network Name (SSID) on your device.
4. Enter the network password on the device to connect to the in-vehicle Wi-Fi network.

INFO:

- **The vehicle hotspot function can also be used by scanning the QR code.**
- **Enabling the vehicle hotspot functionality of your device may incur additional charges from your cellular provider. Consult your cellular provider contract regarding the communication fee.**
- **The data transfer may be limited depending on the contents.**
- **Accessibility may be disabled depending on radio wave reception.**
- **When the automatic connection is active on your device and the Network Name (SSID) is already registered, turning [Vehicle Hotspot] on will automatically connect the device to the vehicle.**
- **The other wireless communication may cause interference with the vehicle hotspot function and a delay in data transmission may occur.**
- **When operating the device in the vehicle, always obey the legal requirements in the state or province where you are driving.**

Vehicle hotspot settings:

The vehicle hotspot settings can be

changed according to your preference.

1. Touch [Vehicle Hotspot] on the Connections screen.
2. Touch [⚙] on the top of the screen.
3. Touch a preferred item.

Available setting items

[Vehicle Hotspot]:

Turns the vehicle hotspot on/off.

[Network Name (SSID)]:

Changes the Network Name (SSID).

[Password]:

Changes the network password.

Displaying helpful tips

To check helpful tips, touch [Help] on the Connections screen and select a preferred item.

SOFTWARE UPDATE (if so equipped)

Basic information

Vehicle software (not only the audio or Bluetooth® Hands-Free Phone System but also the vehicle software such as the vehicle information display, etc.) can be updated.

Software Update screen

1. Touch [⚙] on the home menu screen.
2. Touch [General] and then touch [System].
3. Touch [System Updates] and then touch [Software Update]. Software update screen will be displayed.

Available items may vary depending on models, specifications and software versions.

Available items

[Software Update]:

Connects to the NissanConnect® Services Data Center to confirm if there are any updates. If there are available updates, data can be downloaded.

[Update Method]:

The methods for preparing the software update can be selected.

Select from [Auto] or [Manual]. When setting to [Auto], the update will be confirmed and downloaded automatically.

[Software Update History]:

Displays the update history.

Touch an item on the list to display the detailed update information.

[Module Version Information]:

Displays the module version information.

[Schedule Installation]:

Changes the software update schedule.

(See "Setting and changing update schedule (if so equipped)" (P.28).)

Automatic software update

⚠ CAUTION

The vehicle cannot be driven while installing the software because the ignition switch or the power switch cannot be placed in the ON position. While installing the data, there are some functions that cannot be used. Upon completing the update, the ignition switch or the power switch can be placed in the ON position.

If you do not want to start the software update immediately, select [Ask Later] on the confirmation screen or set the update schedule (if so equipped).

When the [Update Method] is set to [Auto], the in-vehicle system confirms and downloads the updates automatically.

The system downloads the update when the ignition switch or the power switch is placed in the ON position or when the remaining Li-ion battery (if so equipped) level is sufficient. The system installs the downloaded data when the ignition switch or the power switch is placed in the OFF position.

Checking update information:

When the ignition switch or the power switch is placed in the ON position, the in-vehicle system will automatically connect to the NissanConnect® Services Data Center and check the latest updates.

Downloading update data:

When there is available update, the system automatically starts downloading. The system will stop downloading if the remaining Li-ion battery (if so equipped) power is low. You can use the vehicle during download.

INFO:

When the update data is already downloaded and is ready to be installed, "" is displayed on the screen.

Installing update:

When the ignition switch or the power switch is placed in the OFF position after downloading the update, the confirmation screen will appear. The update contents and the required time for installation can be checked on the screen.

You can select the following options from the confirmation screen.

Available items may vary depending on models, specifications and software versions.

Available items

[Now]:

The software installation starts immediately.

[Schedule]:

Sets the update start schedule.

(See "Setting and changing update schedule (if so equipped)" (P.28).)

[Ask Later]:

The confirmation screen will be displayed again at the next time the ignition switch or the power switch is placed in the OFF position.

INFO:

- **When the installation starts, you can leave the vehicle without waiting for the installation to complete because the system installs the update automatically.**
- **Models with EV system:**

  If the update starts during the normal charging, the charging will stop temporarily. The charging will resume after the update is completed.

Installation start conditions:

In order to start installation safely, make sure to keep the following conditions. If the conditions are not met, the installation may not start.

- The vehicle is parked in a safe place.
- The ignition switch or the power switch is placed in the OFF position.
- The remaining Li-ion battery (if so equipped) level is sufficient.
- The electric parts such as hazard warning flashers are turned off.
- The quick charging (if so equipped) is not being performed.

Setting and changing update schedule (if so equipped)

If you touch [Schedule] on the confirmation screen, the schedule screen will be displayed and you can set the update schedule. The update start time can be set up to 24 hours later.

The set update start time can be changed from [Schedule Installation].

(See "Software Update screen" (P.27).)

INFO:

When the update schedule is set, "" will be displayed on the screen.

Software update will start automatically at the scheduled time. If the installation start conditions are not met at

the set start time, the update will not be performed and the update will be canceled.

QUICK SETTINGS

Touch [⚙] to display the Quick settings screen.

Available setting items may vary depending on models, specifications and software versions.

Available setting items

[Brightness]:

Brightness can be changed using the adjustment bar.

[▭]:

The main part of the display will black out when this icon is touched. Touch any part of the touch screen display to resume the display.

[📶]:

Touch to turn on/off the vehicle hotspot (if so equipped). (See "Setting vehicle hotspot (if so equipped)" (P.26).)

[☼]/[☼/☾]:

Switch the display between day mode and night mode.

[Bass]/ [Middle]/ [Treble]:

Adjust the sound quality by dragging the slider.

INFO:

- **Models without PersonalSpace:**

  Adjust the sound balance by touching [◀]/[▲]/[▶]/[▼] of the passenger compartment image displayed on the screen. Touch [Reset] to initialize the position setting.
- **Models with PersonalSpace:**

  Adjust the speciousness of the sound by touching [-]/[+].
- **Touch the user name displayed on the top of the screen to display the user settings screen.**

MEMO

2 Unique EV functions (if so equipped)

EV screen 32
Displaying EV screen 32
Battery status indicator 32
EV menu 32

EV SCREEN

DISPLAYING EV SCREEN

The EV (Electric Vehicle) screen allows you to use features that are useful for EV driving.

1. Touch [⌂] on the Launch Bar.
2. Touch [⊞] and then touch [Electric Vehicle].

The EV screen is displayed.

The battery status indicator and the EV menu are displayed on the EV screen.

BATTERY STATUS INDICATOR

Remaining battery level, estimated driving range and battery charge limit settings are displayed in the EV screen.

Touch and drag [◀ ▶] to change the charge limit.

INFO:

While charging, the remaining time required to reach the set charge limit is displayed under the charge limit adjuster.

When the remaining Lithium ion (Li-ion) battery level is less than 80%, remaining time to reach 80% charge is also displayed above the adjuster.

EV MENU

EV menu is displayed on the top of the EV screen.

Available items may vary depending on models, specifications, software versions and conditions.

Available items

[Climate Schedule]:

Displays the Climate Schedule setting screen.

See the vehicle Owner's Manual for details of the Climate Schedule function.

[Charge Schedule]:

Displays the Charge Schedule settings screen.

See the vehicle Owner's Manual for details of the Charge Schedule function.

[Battery Cooling Assist]:

Turns on/off the Battery Cooling Assist.

See the vehicle Owner's Manual for details of the Battery Cooling Assist function.

[Battery Heater]:

Turns on/off the Battery Heater.

See the vehicle Owner's Manual for details of the Battery Heater function.

[Energy Usage]:

Displays the energy usage screen. The current energy usage/regenerated energy and the average history for the past 15 minutes are displayed.

[Charging Stations]:

Displays the charging station information on the Google Map.

[Plug-in Reminder]:

Sets the Plug-in Reminder.

[Amperage Limit]:

Sets the amperage limit.

INFO:

- **Touching [⚙] on the top of the EV screen can set the EV Notifications.**
- **An active NissanConnect® Services (if so equipped) subscription is needed to use Plug-in Reminder.**

3 Audio system

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BASIC INFORMATION

⚠ CAUTION

- **Operate the audio system only when the vehicle engine or EV system is running. Operating the audio system for extended periods of time with the engine or EV system turned off can discharge the vehicle battery (12V battery).**
- **Do not allow the system to get wet. Excessive moisture such as spilled liquids may cause the system to malfunction.**
- **Park the vehicle in a safe location and apply the parking brake to view movies on the touch screen display.**

RADIO

Basic information

Place the ignition switch or the power switch in the ON position before turning on the radio.

Radio reception is affected by station signal strength, distance from radio transmitter, buildings, bridges, mountains and other external influences. Intermittent changes in reception quality normally are caused by these external influences.

Using a cellular phone in or near the vehicle may influence radio reception quality.

Radio reception

Your radio system is equipped with state-of-the-art electronic circuits to enhance radio reception. These circuits are designed to extend reception range, and to enhance the quality of that reception.

However there are some general characteristics of both FM and AM radio signals that can affect radio reception quality in a moving vehicle, even when the finest equipment is used. These characteristics are completely normal in a given reception area, and do not indicate any malfunction in your radio system.

Reception conditions will constantly change because of vehicle movement. Buildings, terrain, signal distance and interference from other vehicles can work against ideal reception. Described below are some of the factors that can affect your radio reception.

Some cellular phones or other devices may cause interference or a buzzing noise to come from the audio system speakers. Storing the device in a different location may reduce or eliminate the noise.

FM radio reception

Range: FM range is normally limited to 25 to 30 miles (40 to 48 km), with monaural (single station) FM having slightly more range than stereo FM. External influences may sometimes interfere with FM station reception even if the FM station is within 25 miles (40 km). The strength of the FM signal is directly related to the distance between the transmitter and receiver. FM signals follow a line-of-sight path, exhibiting many of the same characteristics as light. For example they will reflect off objects.

Fade and drift: As your vehicle moves away from a station transmitter, the signals will tend to fade and/or drift.

Static and flutter: During signal interference from buildings, large hills or due to antenna position, usually in conjunction with an increased distance from the station transmitter, static or flutter can be heard. This can be reduced by lowering the treble setting to reduce the treble response.

Multipath reception: Because of the reflective characteristics of FM signals, direct and reflected signals reach the

receiver at the same time. The signals may cancel each other, resulting in momentary flutter or loss of sound.

AM radio reception

AM signals, because of their low frequency, can bend around objects and skip along the ground. In addition, the signals can bounce off the ionosphere and be bent back to earth. Because of these characteristics, AM signals are also subject to interference as they travel from transmitter to receiver.

Fading: Occurs while the vehicle is passing through freeway underpasses or in areas with many tall buildings. It can also occur for several seconds during ionospheric turbulence even in areas where no obstacles exist.

Static: Caused by thunderstorms, electrical power lines, electric signs and even traffic lights.

Satellite radio reception

When the satellite radio is used for the first time or the battery has been replaced, the satellite radio may not work properly. This is not a malfunction. Wait more than 10 minutes with the satellite radio ON and the vehicle outside of any metal or large building for the satellite radio to receive all of the necessary data.

SiriusXM® services require a subscription after trial period and are sold separately or as a package. The satellite service is available only in the 48 contiguous USA and DC. SiriusXM® satellite service is also available in Canada; see www.siriusxm.ca.

The satellite radio performance may be affected if cargo carried on the roof blocks the satellite radio signal.

If possible, do not put cargo near the satellite antenna.

A buildup of ice on the satellite radio antenna can affect satellite radio performance. Remove the ice to restore satellite radio reception.

USB (Universal Serial Bus) CONNECTION PORT

⚠ WARNING

Do not connect, disconnect or operate the USB device while driving. Doing so can be a distraction. If distracted you could lose control of your vehicle and cause an accident or serious injury.

⚠ CAUTION

- **Do not force the USB device into the USB connection port. Inserting the USB device tilted may damage the port. Make sure that the USB device is connected correctly into the USB connection port.**
- **Do not leave the USB cable in a place where it can be pulled unintentionally. Pulling the cable may damage the port.**

The vehicle is not equipped with a USB device. USB devices should be purchased separately as necessary.

This system cannot be used to format USB devices. To format a USB device, use a personal computer.

This system supports various USB memory devices, USB hard drives and iPod® players (if so equipped). Some USB devices may not be supported by this system.

- Partitioned USB devices may not be played correctly.
- Some characters which are different from the system language may not be displayed properly.

General notes for USB use:

Refer to your device manufacturer's owner information regarding the proper care of the device.

Notes for iPod® use (if so equipped):

iPod® is a trademark of Apple Inc., registered in the U.S. and other countries.

- Improperly plugging in the iPod® may cause a checkmark to be displayed on and off (flickering). Always make sure that the iPod® is connected properly.
- Audiobooks may not play in the same order as they appear on an iPod®.

Compatibility:

Made for

- iPhone® 17 Pro Max
- iPhone® 17 Pro
- iPhone® Air
- iPhone® 17
- iPhone® 16 Pro Max
- iPhone® 16 Pro
- iPhone® 16 Plus
- iPhone® 16e
- iPhone® 16
- iPhone® 15 Pro Max
- iPhone® 15 Pro
- iPhone® 15 Plus
- iPhone® 15
- iPhone® 14 Pro Max
- iPhone® 14 Pro
- iPhone® 14 Plus
- iPhone® 14
- iPhone® 13 Pro Max
- iPhone® 13 Pro
- iPhone® 13
- iPhone® 13 mini
- iPhone® SE (3rd generation)
- iPhone® 12 Pro Max
- iPhone® 12 Pro
- iPhone® 12
- iPhone® 12 mini
- iPhone® SE (2nd generation)
- iPhone® 11 Pro Max
- iPhone® 11 Pro
- iPhone® 11

INFO:

- **Make sure that iOS is updated.**
- **Phone software and iOS updates may impact operation/connectivity.**
- **Depending on the software version of iPhone®, some of the functions may not work properly.**
- **Refer to your device manufacturer's owner information regarding the proper use and care of the device.**

COMPRESSED AUDIO/VIDEO FILES

Explanation of terms

- MP3 — MP3 is short for Moving Pictures Experts Group Audio Layer 3. MP3 is the most well-known compressed digital audio file format. This format allows for near "CD quality" sound, but at a fraction of the size of normal audio files. MP3 conversion of an audio track can reduce the file size by approximately a 10:1 ratio (Sampling: 44.1 kHz, Bit rate: 128 kbps) with virtually no perceptible loss in quality. The compression reduces certain parts of sound that seem inaudible to most people.
- WMV — Windows Media Video (WMV) is a compressed video format for several proprietary codecs developed by Microsoft. The original video format, known as WMV, was originally designed for Internet streaming applications.

  This product is protected by certain intellectual property rights of Microsoft. Use or distribution of such technology outside of this product is prohibited without a license from Microsoft.

- Bit rate — Bit rate denotes the number of bits per second used by a digital music file. The size and quality of a compressed digital audio file is determined by the bit rate used when encoding the file.
- Sampling frequency — Sampling frequency is the rate at which the samples of a signal are converted from analog to digital (A/D conversion) per second.
- Multisession — Multisession is one of the methods for writing data to media. Writing data once to the media is called a single session, and writing more than once is called a multisession.
- ID3 tag — The ID3 tag is the part of the encoded MP3 file that contains information about the digital music file such as song title, artist, album title, encoding bit rate, track time duration, etc. ID3 tag information is displayed on the Album/Artist/Track title line on the display.
- AAC — Advanced Audio Coding (AAC) is a compressed audio format. AAC offers greater file compression than MP3 and enables music file creation and storage at the same quality as MP3.
- MPEG4 AVC(H.264) — This product is licensed under the AVC patent portfolio license for the personal use of a consumer or other uses in which it does not receive remuneration to

  (i) encode video in compliance with the AVC Standard ("AVC Video") and/or

  (ii) decode AVC Video that was encoded by a consumer engaged in a personal activity and/or was obtained from a video provider licensed to provide AVC Video.

  No license is granted or shall be implied for any other use.

  Additional information may be obtained from MPEG LA, L.L.C. See http://www.mpegla.com.

* Windows® and Windows Media® are registered trademarks or trademarks of Microsoft Corporation in the United States of America and/or other countries.

Specification chart for USB

Video files:

Supported extension

MPEG-4: .3gp

H.263: .3gp, .mp4

H.264: .3gp, .mp4

H.265: .mp4

VP8: .webm, .mkv

VP9: .webm, .mkv

Music files:

Supported media

USB2.0

Supported file systems

FAT16, FAT32

Folder levels

Folder levels: 8

Files via folder: 255

Folders: 512 (including root folder)

Files: 8000

Tag information (Song title, Artist name and Album name)

ID3 tag VER1.0, VER1.1, VER2.2, VER2.3, VER2.4 (MP3 only)

AAC tag (AAC only)

Sampling frequency/Supported bitrate

MP3: 16-48 kHz/8-320 kbps

AAC: 8-48 kHz/8-320 kbps

FLAC: 8-48 kHz/128-1,536 kbps

WAV: 8-44.1 kHz/128-1,411 kbps

Bluetooth® AUDIO

- Some Bluetooth® audio devices may not be recognized by the in-vehicle audio system.

- It is necessary to set up the wireless connection between a compatible Bluetooth® audio device and the in-vehicle Bluetooth® module before using the Bluetooth® audio.
- The Bluetooth® audio may stop playing when
  - receiving a hands-free call.
  - checking the connection to the hands-free phone.
  - connecting the hands-free phone or the audio device.
  - downloading the phonebook memory from the connected cellular phone.
- Do not place a Bluetooth® audio device in an area surrounded by metal or far away from the in-vehicle Bluetooth® module to prevent tone quality degradation and wireless connection disruption.
- While an audio device is connected through a Bluetooth® wireless connection, the battery of the device may discharge quicker than usual.
- This system supports the Bluetooth® Advanced Audio Distribution Profile (A2DP) and Audio/Video Remote Control Profile (AVRCP).
- Wireless LAN (Wi-Fi) and the Bluetooth® functions share the same frequency band (2.4 GHz). Using the Bluetooth® and the wireless LAN functions at the same time may slow down or disconnect the communication and cause undesired noise. It is recommended that you turn off the wireless LAN (Wi-Fi) when using the Bluetooth® functions.
- Visit www.nissanusa.com/owners/support/device-compatibility to check Bluetooth® audio device compatibility.

AUDIO MAIN OPERATION

Turning audio system on/off

Push **< ⏻ /VOL>** or touch [♫] on the Launch Bar when the ignition switch or the power switch is in the ON position to turn on the last used audio source. To turn off the audio system, push **< ⏻ /VOL>** again.

Selecting audio source

Selecting from audio source selection screen:

1. Touch [♫] on the Launch Bar and then touch [Source] to display the audio source selection screen.
2. Select an audio source you prefer to play.

INFO:

- **Audio source selection screen can also be accessed from [♫] on the Launch Bar when the audio screen is displayed.**
- **The audio source can also be changed by operating the vehicle information display. Refer to the vehicle Owner's Manual for details of the vehicle information display.**

Customizing audio sources:

The items displayed on the audio source selection screen can be customized.

1. Touch [♫] on the Launch Bar and then touch [Source] to display the audio source selection screen.
2. Touch and hold any of the audio source items. The screen to customize audio sources will be displayed.
3. Customize the audio sources.
   - Touch [x] to uninstall the item.
   - Touch and hold the item and then drag to change the order.
4. Touch [Save].

INFO:

Compatible music apps can be downloaded from the Google Play Store (if so equipped). The downloaded music apps will appear on the audio source selection screen. (See "Apps menu" (P.54).)

RADIO

Radio activation and band selection

To listen to the radio, turn on the audio system and select a preferred radio band. (See "Selecting audio source" (P.38).)

INFO:

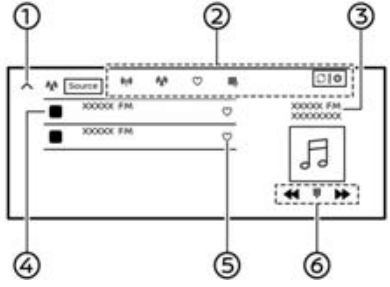
When the stereo broadcast signal is weak, the radio will automatically change from stereo to monaural reception.

AM/FM radio operation

Touch [AM] or [FM] on the audio source selection screen to display the AM/FM radio screen. (See "Selecting audio source" (P.38).)

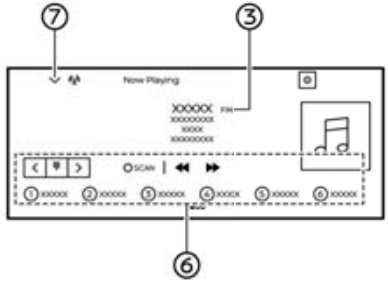
Screen operation:

Browser screen



Example

Operation screen



Example

① [^]:
Touch to display the AM/FM operation screen.

② AM/FM menu bar:

[AM List]:

Displays the AM List screen.

[FM List]:

Displays the FM List screen.

[Favorites]:

Displays a list of radio bands registered as favorites.

[MoreLikeThis]:

Displays a list of songs similar to the ones the user had been listening to.

[↻]:

Refresh the list.

[⚙]:
Displays the radio settings screen.

③ Station information:
Displays the radio frequency/station name currently tuned to.

④ Station list:
Select a preferred station.

⑤ [♡]:
Touch to add the station to favorites. Touch [Favorites] on the AM/FM menu bar to display the favorite station list.

⑥ Operation keys:
Touch corresponding keys for FM/AM radio operation.

⑦ [▼]:
Touch to display the browser screen.

AM/FM radio settings:

Touch [⚙] on the AM/FM menu bar.

Available setting items may vary depending on models, specifications, software versions and conditions.

Available setting items

[Sound]:

- [Bass]/ [Middle]/ [Treble]:
  Adjust the sound quality by touching [-]/[+] or by dragging the slider.
- [Bass Enhancer]:
  When this item is turned on, the system enhances bass sound.
- [Audio Stage]:
  Selects the target area for audio tuning.
- [Speed Sensitive Vol]:
  Automatically adjusts the volume depending on the vehicle speed. Touch [-]/[+] to change the sensitivity level.
- [DJX® Surround]:
  Turns the DJX® surround function on/off.
- [DJX® Surround Vol]:
  Adjust the DJX® surround effect level by touching [-]/[+] or by dragging the slider.
- [Demo Mode]:
  Plays demo movie of your vehicle functions.
- [Driver Call/Guidance]:
  When this item is turned on, the voice from the hands-free-phone and the guidance voice are output only from the driver's headrest speakers, and music continues to be output from the other speakers.
- Balance setting:
  Adjust the sound balance by touching [◀]/[▲]/[▶]/[▼] of the passenger compartment image displayed on the screen.
  Touch [Reset] to initialize the position setting.
- PersonalSpace:
  Adjust the spaciousness of the sound.

[Radio Text]:

Touch to display the radio text screen.

SiriusXM®

SiriusXM® requires a subscription after trial period and is sold separately or as a package. The satellite service is available only in the 48 contiguous states (USA) and DC. SiriusXM® satellite service is also available in Canada; see www.siriusxm.ca

Please visit www.siriusxm.com/nissantrial to learn more about your trial and SiriusXM® features in your vehicle.

USB MEMORY DEVICE, iPod® (if so equipped) AND Bluetooth® AUDIO PLAYER

Basic information

⚠ WARNING

- **Do not connect, disconnect or operate the USB device while driving. Doing so can be a distraction. If distracted you could lose control of your vehicle and cause an accident or serious injury.**
- **Park the vehicle in a safe location and apply the parking brake to view images on the screen.**

⚠ CAUTION

- **Do not force the USB device into the USB connection port. Inserting the USB device tilted may damage the port. Make sure that the USB device is connected correctly into the USB connection port.**
- **Do not leave the USB cable in a place where it can be pulled unintentionally. Pulling the cable may damage the port.**

Connection

USB memory device:

Connect a compatible USB memory device into the port. (See "USB (Universal Serial Bus) connection ports" (P.14).)

Refer to your device manufacturer's owner information regarding the proper use and care of the device.

iPod® (if so equipped):

Connect a compatible iPod® to the USB connection port via a USB cable. (See "USB (Universal Serial Bus) connection ports" (P.14).)

The battery of the iPod® will be charged while the device is connected to the vehicle if the iPod® supports charging via a USB connection.

When the iPod® is connected to the vehicle, the iPod® music library can only be operated by the vehicle audio controls.

Bluetooth® audio:

Your vehicle is equipped with Bluetooth® Audio. If you have a compatible Bluetooth® device with streaming audio capability (A2DP profile), you can set up a wireless connection between your Bluetooth® device and the in-vehicle audio system. This connection allows you to listen to the audio from the Bluetooth® device using your vehicle speakers. It also may allow basic control of the device for playing and skipping audio files using the AVRCP Bluetooth® profile. Not all Bluetooth® devices have the same level of controls for AVRCP. Please consult the manual for your Bluetooth® device for more details.

Connect a compatible streaming audio capable Bluetooth® device (A2DP profile) to set up a wireless connection between the Bluetooth® device and the in-vehicle system. Bluetooth® connection can be set up from the Connections screen. (See "Connections settings" (P.23).)

INFO:

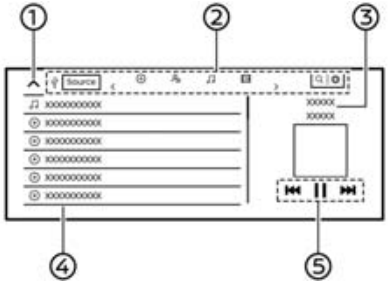
- **Connection is subject to compatibility of phone and operating software.**
- **Depending on the Bluetooth® audio device that is connected, it may not be possible to perform audio operations or a delay may occur before music is played back.**
- **Not all Bluetooth® devices have the same level of controls for AVRCP. Consult the manual for your Bluetooth® device for more details.**

USB memory device and iPod® (if so equipped) operation

Touch [USB1]/[iPod1] (if so equipped) or [USB2]/[iPod2] (if so equipped) on the audio source selection screen to display the USB memory device or iPod® screen. (See "Selecting audio source" (P.38).)

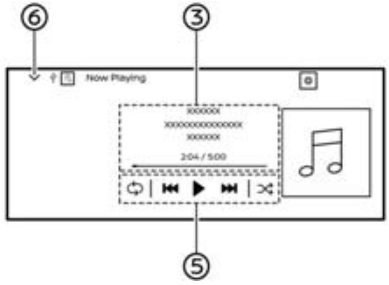
Screen operation:

Browser screen



Example

Operation screen



Example

① [^]:
Touch to display the USB/iPod® operation screen.

② USB memory device and iPod® menu bar:
Available items may vary depending on the audio sources, models, specifications and software versions.
[Q]:
Displays the song/file search screen.
[⚙]:
Displays the USB and iPod® settings screen.
[<]:
Slides the menu bar to the left.
[Albums]:
Displays the album list screen.
[Artists]:
Displays the artist list screen.
[Songs]:
Displays the song list screen.
[Videos]:
Displays the USB video list screen.
[Playlists]:
Displays the playlist screen.
[Genres]:
Displays the genre list screen.
[Folder List]:
Displays the folder list screen.
[Podcasts]:
Displays the podcast list screen.
[Composers]:
Displays the composer list screen.
[Audiobooks]:
Displays the audiobook list screen.
[Radio]:
Displays the radio list screen.
[>]:
Slides the menu bar to the right.

③ Track or video information:
Displays the artist name, song title, playback time, etc.

④ Folder, track or video list:
Select a preferred folder, track or video.

⑤ Operation keys:
Touch to change play modes, play/stop/skip songs, etc.

⑥ [⌄]:
Touch to display the browser screen.

INFO:

- **Depending on the audio source, the playback position can be changed by operating the progress bar displayed below the playback time.**
- **When playing the USB video, touch the display to show the operation keys.**
- **When playing the USB video, touch [Speed] to change the playback speed.**
- **Touch [≡] to display the playlist screen.**

USB and iPod® (if so equipped) settings:

Touch [⚙] on the USB or iPod® menu bar.

Available setting items may vary depending on the audio sources, models, specifications, software versions and conditions.

Available setting items

[Sound]:

- [Bass]/ [Middle]/ [Treble]:
  Adjust the sound quality by touching [-]/[+] or by dragging the slider.
- [Bass Enhancer]:
  When this item is turned on, the system enhances bass sound.
- [Audio Stage]:
  Selects the target area for audio tuning.
- [Speed Sensitive Vol]:
  Automatically adjusts the volume depending on the vehicle speed. Touch [-]/[+] to change the sensitivity level.
- [DJX® Surround]:
  Turns the DJX® surround function on/off.
- [DJX® Surround Vol]:
  Adjust the DJX® surround effect level by touching [-]/[+] or by dragging the slider.
- [Demo Mode]:
  Plays demo movie of your vehicle functions.
- [Driver Call/Guidance]:
  When this item is turned on, the voice from the hands-free-phone and the guidance voice are output only from the driver's headrest speakers, and music continues to be output from the other speakers.
- Balance setting:
  Adjust the sound balance by touching [◀]/[▲]/[▶]/[▼] of the passenger compartment image displayed on the screen.
  Touch [Reset] to initialize the position setting.
- PersonalSpace:
  Adjust the spaciousness of the sound.

[Aspect Ratio]:

Touch to select a display mode.

Bluetooth® audio operation

Touch [Bluetooth] on the audio source selection screen to display the Bluetooth® audio screen. (See "Selecting audio source" (P.38).)

The screen designs and functionality may differ depending on the connected device and software versions.

SMARTPHONE AUDIO

Basic information

You can also listen to music from your compatible smartphone using Apple Car-

Play® or Android Auto. (See "Apple CarPlay®" (P.62) or "Android Auto™" (P.64).)

Connecting smartphone

Connect the iPhone® or Android phone to the USB connection port. (See "USB (Universal Serial Bus) connection ports" (P.14).)

Depending on the models, specifications and software versions, iPhone® or Android phone can also be connected wirelessly for Apple CarPlay® or Android Auto. (See "Connecting iPhone® wirelessly (if so equipped)" (P.63) or "Connecting Android phone" (P.65).)

Smartphone audio operation

After the smartphone is connected, touch [Apple CarPlay] or [Android Auto] on the audio source selection screen, and the smartphone audio starts activating. (See "Selecting audio source" (P.38).)

Amazon Alexa (if so equipped)

You can listen to music and audio content using Amazon Alexa.

1. Touch [Amazon Alexa] on the audio source selection screen to activate Amazon Alexa. (See "Amazon Alexa (if so equipped)" (P.71) or "Selecting audio source" (P.38).)
2. Say “Alexa, play music” to play music.

DOWNLOADED APPS (if so equipped)

You can download your preferred compatible music apps to the in-vehicle system and listen to music from the app.

Touch preferred app on the audio source selection screen.

INFO:

Compatible music apps can be downloaded from the Google Play Store. The app will be added to the audio source selection screen when the app download is complete. (See "Apps menu" (P.54) or "Selecting audio source" (P.38).)

4 Bluetooth® Hands-Free Phone System

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⚠ WARNING

Please do not use your phone while driving. You can only use the hands-free phone system and not your actual phone.

While using the hands-free phone system, make sure that you are paying a full attention to the vehicle operation. If you find yourself distracted, please stop your vehicle in a safe place and finish your call.

⚠ CAUTION

To avoid draining the vehicle battery (12V battery), use a phone only after starting the engine or the READY to drive indicator light is illuminated.

Your vehicle is equipped with Bluetooth® Hands-Free Phone System. If you are an owner of a compatible Bluetooth® enabled cellular phone, you can set up the wireless connection between your cellular phone and the in-vehicle phone module. With Bluetooth® wireless technology, you can make or receive a phone call with your cellular phone in your pocket.

Once a cellular phone is connected to the in-vehicle phone module, the procedure for connecting the phone does not need to be performed again. Your phone is automatically selected with the in-vehicle phone module when the ignition switch or the power switch is placed in the ON position with the selected cellular phone turned on and carried in the vehicle.

Before using the Bluetooth® Hands-Free Phone System, refer to the following notes.

- Wireless LAN (Wi-Fi) and the Bluetooth® functions share the same frequency band (2.4 GHz). Using the Bluetooth® and the wireless LAN functions at the same time may slow down or disconnect the communication and cause undesired noise. It is recommended that you turn off the wireless LAN (Wi-Fi) when using the Bluetooth® functions.
- Set up the wireless connection between a compatible cellular phone and the in-vehicle phone module before using the Bluetooth® Hands-Free Phone System. Connection is subject to compatibility of phone and operating software.
- Some Bluetooth® enabled cellular phones may not be recognized by the in-vehicle phone module. If the system seems to be malfunctioning or not connecting to the phone, contact a NISSAN dealer or visit the website below for a recommended phone list and troubleshooting help.

  www.nissanusa.com/bluetooth/
- You will not be able to use a hands-free phone under the following conditions:
  - Your vehicle is outside of the phone service area.
  - Your vehicle is in an area where it is difficult to receive radio waves; such as in a tunnel, in an underground parking garage, behind a tall building or in a mountainous area.
  - Your cellular phone is locked in order to prevent dialing.
- When the radio wave condition is not ideal or ambient sound is too loud, it may be difficult to hear the other person's voice during a call.
- Immediately after the ignition switch or the power switch is placed in the ON position, it may be impossible to receive a call for a short period of time.
- Do not place the cellular phone in an area surrounded by metal or far away from the in-vehicle phone module to prevent tone quality degradation and wireless connection disruption.

- While a cellular phone is connected through the Bluetooth® wireless connection, the battery power of the cellular phone may discharge quicker than usual.
- Some cellular phones or other devices may cause interference or a buzzing noise to come from the audio system speakers. Storing the device in a different location may reduce or eliminate the noise.
- Refer to the cellular phone Owner's Manual regarding the phone pairing procedure specific to your phone, battery charging, cellular phone antenna, etc.
- The antenna display on the screen may not coincide with the antenna display of some cellular phones.
- The battery display on the screen may not coincide with the battery display of some cellular phones.
- To improve call quality, the microphone is optimized to recognize the driver's voice. Speech from vehicle passengers may not be captured by the Bluetooth® Hands-Free Phone System.
- Keep the interior of the vehicle as quiet as possible to hear the caller's voice clearly as well as to minimize echo.

  Reduce background noise as much as possible by closing windows and pointing heater and air conditioner vents away from the ceiling.

PHONE SCREEN

When a cellular phone is connected through the Bluetooth® wireless connection, touch [ ] on the Launch Bar to display the phone screen.

INFO:

Depending on the connected device, some functions cannot be used.

INDICATORS

When a cellular phone is connected through the Bluetooth® wireless connection, status indicators for the phone and text messaging are displayed. (See "How to view and operate home menu screen" (P.17).)

PHONE

CONNECTING HANDS-FREE PHONE

A cellular phone device must be connected to the Bluetooth® Hands-Free Phone System before operation. (See "Connecting devices via Bluetooth®:" (P.24).)

PHONE SELECTION

A cellular phone for use with the Bluetooth® Hands-Free Phone System can be selected from the Connections screen. (See "Connections settings" (P.23).)

INFO:

To select a phone, the Bluetooth® of the cellular phone needs to be turned on.

MAKING A CALL

1. Touch [ ] on the Launch Bar.
2. Select one of the following icons (methods) displayed on the top of the screen.

   Available items

   [ ]:

   Select a telephone number from recent incoming, outgoing or missed calls.

   [ ]:

   Select a person and the phone number you wish to call from the phonebook.

   Depending on the device, the phonebook will be downloaded from the cellular phone automatically when it is connected. If the automatic download does not take place, operate the cellular phone to allow transfer the phonebook to the in-vehicle system.

   [ ]:

   Select a telephone number registered as a favorite contact. Favorite contacts are automatically transferred to the in-vehcle system when a cellular phone is connected through the Bluetooth® wireless connection. The order of favorite contacts can be changed. (See "Changing order of favorite contacts" (P.52).)

   [ ]:

   Enter the phone number manually using the keypad displayed on the screen.

RECEIVING A CALL

When you receive a phone call, the incoming call screen is displayed and the ringtone is played through the vehicle's audio system.

Taking a call:

To answer the call, take one of the following actions.

- Touch [ ].
- Push < > on the steering wheel.

Rejecting a call:

To reject the call, take one of the following actions.

- Touch [ ].
- Push < > on the steering wheel (models with < > on the steering wheel).

DURING A CALL

The call-in-progress screen will appear during a call.

Hanging up a call:

To hang up the phone, take one of the following actions.

- Touch [Hang up].
- Push < > on the steering wheel (models with < > on the steering wheel).
- Push < > on the steering wheel (models without < > on the steering wheel).

Operations during a call:

There are some options available other than hanging up a call.

Touch one of the following displayed keys on the screen to take action.

Available items

[Mute]:

When muted, your voice will not be heard by the person on the other end of the line.

[Use Handset]:

Transfer the call to the cellular phone.

[Keypad]:

Using the touch tone, send digits to the connected party for using services such as voicemail.

[Hold]:

Touch to put the active call on hold.

INFO:

To adjust the person's voice to be louder or quieter, push < > on the steering wheel or turn < /VOL> while talking on the phone.

Call from a second person:

When another phone call is received during a call, the call waiting screen will appear. Operate the buttons and screens accordingly.

HANDS-FREE TEXT MESSAGING ASSISTANT

BASIC INFORMATION

WARNING

- **Use the text messaging feature after parking your vehicle in a safe location. If you have to use the feature while driving, exercise extreme caution at all times so full attention may be given to vehicle operation.**
- **Laws in some jurisdictions may restrict the use of "Text-to-Speech" (if so equipped). Check local regulations before using this feature.**
- **Laws in some jurisdictions may restrict the use of some of the apps and features, such as social networking and texting. Check local regulations for any requirements.**
- **If you are unable to devote full attention to vehicle operation while using the text messaging feature, pull off the road to a safe location and stop your vehicle.**

CAUTION

This feature is disabled if the connected device does not support it. Refer to the cellular phone Owner's Manual for details and instructions.

The system allows for the sending and receiving of text messages through the vehicle interface.

The availability of the text message function may vary depending on the cellular phone.

RECEIVING A MESSAGE

When the cellular phone connected to the vehicle receives a text message, a notification will appear on the touch screen display with a tone. (Depending on the models, the notification will also appear on the vehicle information display.)

To check the message, touch [Read].

Touch [Ignore] to save the message to be checked later.

Once [Ignore] is touched, the text message receival from the same sender will not be notified to the driver. To restart receiving the notifications, touch [🔔] on the touch screen display and then touch [Unmute]. (See "How to view and operate home menu screen" (P.17).)

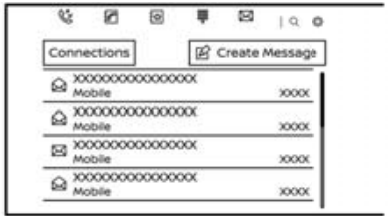
If you want to respond using a predefined message, touch the message for auto reply.

The text message for auto reply can be edited. (See "Phone and text message settings" (P.51).)

INFO:

- **Depending on the cellular phone, the notification display setting may need to be activated on the cellular phone.**
- **The behavior after touch [Read] will be different as per default voice assistant. (See "Voice Recognition System (if so equipped)" (P.70).)**

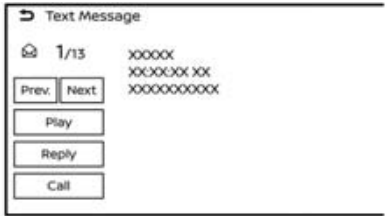
DISPLAYING RECEIVED MESSAGE LIST



Example

1. Touch [📞] on the Launch Bar.
2. Touch [✉].
3. Touch an item on the list to read or reply to the message.

RECEIVED MESSAGE SCREEN



Example

Selecting a message from the message list will show the details of the received message.

Available keys may vary depending on the situations and models.

Available actions

- [Prev.]:

  Touch to read the previous message.
- [Next]:

  Touch to read the next message.
- [Play]/[Stop]:

  Touch [Play] to have "Text-to-Speech" function (if so equipped) read out the received message. Touch [Stop] to stop reading.

- [Reply]:
  Touch to reply to the message.
- [Call]:
  Touch to make a call to the sender.

INFO:

- **If the sender's name and phone number are registered in the phonebook, the name of the sender is displayed when a message is received.**
- **Models with voice assistant:**
  To adjust the message reading voice volume, push < > on the steering wheel or turn < /VOL>.

SENDING A TEXT MESSAGE

This function may not be supported depending on the cellular phone.

1. Touch [] on the Launch Bar.
2. Touch [].
3. Touch [Create Message].

The following items are available.

Available items

[To]:

- [Favorites]:
  Select a recipient from the favorite contacts list.
- [Phonebook]:
  Select a recipient from the phonebook.
- [Call History]:
  Select a recipient/phone number from call history.
- [Enter Number by Keypad]:
  Enter the phone number of the recipient using the keypad. Touch [OK] to confirm.

[Select Text]:

- [Fixed]:
  Select a text from the fixed text message list.
- [Customized]:
  Select a text from the customized text message list.
  Customized text can be created or edited from the setting menu. (See "Phone and text message settings" (P.51).)

[Send]:

Touch to send the message.

PHONE AND TEXT MESSAGE SETTINGS

BASIC INFORMATION

Bluetooth® Hands-Free Phone System settings can be changed according to the user's preference.

Touch [] on the Launch Bar and then touch [ ] on the top of the screen.

Available setting items may vary depending on models, specifications and software versions.

Available setting items

[Connections]:

Displays the Connections screen. Phone connection, selection, deletion and other features are available. (See "Connections settings" (P.23).)

[Sort Phonebook by]:

Changes the sorted order of contacts in the phonebook.

[Text Message]:

- [Text Message]:
  Turns the text messaging function on/off.
- [Text Message Ringtone]:
  Turns the incoming message ringtone on/off.
- [Signature]:
  Turns the signature setting for the outgoing text message on/off.

- [Auto Reply]:
  Turns the automatic text message reply function on/off.
- [Auto Reply Message]:
  Selects the text message to be used for the automatic reply function.
- [Edit Custom Text]:
  Creates or edits a customized text message.

[Notification Location]:

- [Only Meter]:
  [Meter and Infotainment system]:
  Selects where to display the notifications of functions such as hands-free phone.

CHANGING ORDER OF FAVORITE CONTACTS

You can change the order of the favorite registered contacts.

1. Touch [] on the Launch Bar.
2. Touch [].
3. Touch and hold any of the favorite contacts. A screen to customize favorite contacts will be displayed.
4. Touch and hold the favorite contact and then drag to change the order.

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APPS MENU

BASIC INFORMATION

The various apps can be set or viewed from the apps menu. Additional compatible apps can also be downloaded.

Touch [⊞] on the Launch Bar to display the apps menu.

Available items may vary depending on models, specifications and software versions.

Available apps menus

- [Play Store]
- [Google Assistant]
- [Maps]
- [NissanConnect Services]
- [Download Mobile App]
- [Amazon Alexa]
- [myQ Garage]
- [Electric Vehicle]
- [Dash Cam]
- [User Profile]
- [Interior Light]
- [GPS Position]
- [System Information]
- [All Settings]
- [Android Auto]
- [Apple CarPlay]
- [YouTube]
- [Demo Mode]
- [Nissan Owner's Manual]

APPS MENUS

[Play Store]:

Displays the Google Play screen. You will be asked to sign in depending on the situation. (See "Google Play" (P.16).)

[Google Assistant]:

Activates Google Assistant. (See "Google Assistant" (P.70).)

[Maps]:

Displays the Google Maps screen. By signing in to your Google Account, you can register your favorite facilities, etc. for convenience. (See "Google Maps" (P.16).)

[NissanConnect Services]:

Displays the NissanConnect® Services menu screen. (See "NissanConnect® Services (if so equipped)" (P.55).)

[Download Mobile App]:

Displays the QR code for downloading the MyNISSAN App on your smartphone.

[Amazon Alexa]:

Displays the Amazon Alexa operation screen. (See "Amazon Alexa (if so equipped)" (P.71).)

[myQ Garage]:

Remote monitoring and opening/closing of the myQ compatible garage doors can be performed through the touch screen display. Download myQ app on your smartphone to use the function. Wi-Fi (if so equipped) or TCU (Telematics Control Unit) (if so equipped) connection as well as NissanConnect® Services subscription is necessary.

[Electric Vehicle]:

Displays the EV screen. (See "EV screen" (P.32).)

[Dash Cam]:

Sets the drive recorder and saves videos and still images.

See the vehicle Owner's Manual for details.

[User Profile]:

Displays the user profile screen. (See "User registration" (P.15) or "Basic information" (P.21).)

[Interior Light]:

Displays the interior light settings screen.

See the vehicle Owner's Manual for details.

[GPS Position]:

Displays GPS (Global Positioning System) information, such as number of satellites, latitude/longitude, and approximate altitude, etc.

[System Information]:

- [Version Information]:
  Displays the version information.
- [License Information]:
  Displays the third party licenses.

[All Settings]:

Displays the All settings screen. (See "Basic information" (P.21).)

[Android Auto]:

Displays the Android Auto screen. (See "Android Auto™" (P.64).)

[Apple CarPlay]:

Displays the Apple CarPlay® screen. (See "Apple CarPlay®" (P.62).)

[YouTube]:

Displays the YouTube™ screen.

[Demo Mode]:

Plays demo movie of your vehicle functions.

[Nissan Owner's Manual]:

Displays the screen that provides access to the available manuals for your vehicle.

INFO:

- **The apps most recently used are displayed on the first row on the first page of the apps menu screen.**
- **If the network is disconnected while using Google Maps (if so equipped), the map data stored within the cache memory will be used.**

CUSTOMIZING APPS MENU SCREEN

Apps menu screen layout can be customized. Depending on models, specifications and software versions, additional compatible apps can be downloaded/uninstalled.

1. Touch [⊞] on the Launch Bar.
2. Touch and hold any of the apps menu items.
   The screen to customize the apps menu screen will be displayed.
3. Customize the apps menu screen.
   - Touch [Play Store] to download additional apps.
   - Touch [x] to uninstall the apps.
   - Touch and hold the app icon and then drag to change the order.
4. Touch [Save].

INFO:

Preinstalled apps cannot be uninstalled.

SUBSCRIPTION TO NISSANCONNECT® SERVICES

Subscription is required to use the NissanConnect® Services. For the details about the subscription, visit the Nissan Owner Portal or contact a NISSAN dealer.

NissanConnect® Services are offered in accordance with the terms and conditions and the privacy policies outlined in a Subscription Agreement.

IMPORTANT INFORMATION REGARDING ACCESS TO NISSANCONNECT® SERVICES

Feature availability is dependent on vehicle model year, model, trim level, packaging and options. See https://www.nissanusa.com/connect/packages.html for details. Only use features and connected devices when safe and legal to do so. For important safety information, system limitations, and additional operating and feature information, see NissanConnect® owner's manual or your dealer.

Services and features may require compatible cellular network provided by independent companies not within Nissan or its partners' or agents' control. Cellular network signal strength may vary and may not be available in all areas or at all times. Cellular network not available in

Guam, Puerto Rico, U.S. Virgin Islands, Saipan or American Samoa. Services and features will not function if cellular network is unavailable or restricted, or when the wireless carrier ceases supporting the network with which the system in your vehicle is compatible. Because Nissan does not operate or control the cellular networks, Nissan is not responsible for providing you with continued access to features when the cellular network is no longer available, and is not responsible for associated costs or other third party changes that may be required for continued operation due to cellular network unavailability, restriction, or termination (including equipment replacements/upgrades, if available, or roaming charges on alternative networks).

NISSANCONNECT SERVICES (APPLIES TO VEHICLES SO EQUIPPED): Enrollment, owner consent, personal identification number (PIN), and subscription agreement may be required to receive full suite of features and services. Trial included with, and trial period begins on date of, new Nissan vehicle purchase or lease from dealer stock. **Consumer activation of NissanConnect Services package required.** Trial periods (if applicable), fees, feature availability, and programming are subject to change or early termination at any time without notice. Subscriptions governed by service provider's subscription agreement, terms and conditions and privacy statements available at service provider's website. Text rates or data usage may apply.

myQ SMART GARAGE CONTROL HUB OFFER:

In-vehicle myQ Garage app connection and connectivity services required. myQ Connected Garage Control ("myQ Product(s)") are owned and operated by Chamberlain Group LLC ("CG"), use of myQ Products are subject to myQ Terms of Service (https://www.myq.com/terms-of-use), and are not within Nissan's control. Nissan does not warrant and is not responsible for consequential, incidental, or other damages caused by any myQ Product defects and incompatibility of any myQ Product with customer's garage door opener. Data rates may apply. Subject to availability of myQ Products. Contact CG for myQ Products information, including compatibility and warranty.

NISSANCONNECT® SERVICES FEATURES

Basic information

NissanConnect® Services provides various types of information and services by connecting your vehicle to the NissanConnect® Services Data Center and NissanConnect® Services Response Center using the TCU (Telematics Control Unit) installed in your vehicle.

If equipped, your vehicle may include NissanConnect® Services connected features and services such as emergency SOS calling, Automatic Collision Notification, Wi-Fi, Remote Services, Bluetooth® and more. For complete information about your NissanConnect® Services features and services, please visit www.nissanusa.com/connect/. For frequently asked questions, please visit www.nissanusa.com/connect/faq.

⚠ WARNING

- **Please note that the Automatic Collision Notification service (if so equipped) and Emergency Call function (if so equipped) cannot be used in the following conditions:**
  - **Emergency functions and services will not be available without a paid subscription to NissanConnect® Services.**
  - **The NissanConnect® Services network system is disabled.**

- **The vehicle moves outside the service area where the TCU (Telematics Control Unit) is connected to the system.**
- **The vehicle is outside the area where the cellular network service is receivable.**
- **The vehicle is in a location with poor signal reception such as tunnels, underground parking garages, behind buildings or in mountainous areas.**
- **The line is busy.**
- **The TCU (Telematics Control Unit) or other systems of your vehicle are not working properly.**
- **It may not be possible to make an emergency call depending on the severity of a collision and/or emergency.**

- **Radio waves could adversely affect electric medical equipment. Individuals who use a pacemaker should contact the device manufacturer regarding any possible effects before using the system.**
- **An occupant should not get any closer to the TCU (Telematics Control Unit) antenna than specified by the pacemaker manufacturer. The radio waves from the TCU antenna may adversely affect the operation of the pacemaker while using the NissanConnect® Services.**
- **If the automatic emergency call has been triggered, it is recommended that you bring the vehicle to a NISSAN dealer. This is necessary because the automatic emergency call system needs to be reset to avoid any unintended emergency call being made.**

INFO:

- **NissanConnect® Services features are dependent upon subscription enrollment and the telematics device being in operative condition, cellular connectivity, navigation map data and GPS satellite signal reception. Terms and conditions of the NissanConnect® Services Subscription Agreement apply.**
- **Enrollment is required in order to use NissanConnect® Services. The services that can be received vary depending on the plan in which you are enrolled.**
- **All services are complimentary for the trial period.**
- **After the trial period, use of the service will no longer be complimentary.**
- **Laws in some jurisdictions may restrict the use of "Text-to-Speech". Check local regulations before using this feature.**

If equipped, your vehicle may include NissanConnect® Services features such as emergency SOS calling, Automatic Collision Notification, Wi-Fi, Remote Services, Bluetooth® and more. NissanConnect® Services may be updated. The latest detailed information is available on the following websites or from the support line.

NissanConnect®Services website:

For U.S.

www.nissanusa.com/connect

For Canada

http://www.nissan.ca/nissanconnect (English)

www.nissan.ca/nissanconnect/fr (French)

NissanConnect® Customer Support Line:

1-855-426-6628

- **Automatic Collision Notification (if so equipped):**

  The TCU (Telematics Control Unit) generates a signal automatically to NissanConnect® Services Response Center in the case of a severe accident. Automatic Collision Notification triggers a connection from the vehicle to NissanConnect® Services Response Center when the vehicle has been involved in a collision and/or if the airbags have deployed. Upon the signal, a Response Specialist receives the vehicle location and customer information and notifies the proper authorities in accordance with established policies and procedures.
- **Emergency Call (if so equipped):**

  The Emergency Call feature provides emergency assistance by connecting to a Response Specialist. In the event of an emergency, push the in-vehicle Emergency Call (SOS) button to use this feature. The Response Specialist provides various assistance depending on the situation. For details of the Emergency Call (SOS) button operation, refer to the vehicle Owner's Manual.
- **Connection to Roadside Assistance (if so equipped):**

  Connection to Roadside Assistance allows you to contact a Roadside Response Specialist for a non-emergency incident that requires a towing or third-party response service. The service can be accessed by touching [Call Nissan Assistance]. (See "Connecting to Interactive Voice Menu" (P.60).)

  Roadside Assistance may also be used in conjunction with the Emergency Assistance service, if warranted.

  For details of the Emergency Call (SOS) button operation, refer to the vehicle Owner's Manual.

Notice to hands-free phone users

The Bluetooth® Hands-Free Phone System will be disabled and not be able to take phone calls while the vehicle is connected to the NissanConnect® Services Response Specialists or the emergency support staff at the NissanConnect® Services Response Center.

This is to avoid NissanConnect® Services Response Specialists and NissanConnect® Services emergency support staff from being interrupted by incoming calls. Incoming phone calls received while the vehicle is connected to the Service Center will not be listed in the call history of the Bluetooth® Hands-Free Phone System. However those incoming calls may be listed in the call history of your mobile phone, depending on its capabilities. After disconnecting communication with the NissanConnect® Services Response Specialist or NissanConnect® Services emergency support staff, check the incoming call history on your mobile phone when it is safe to do so.

Service application

A separately purchased NissanConnect® Services subscription is required. For detailed information, contact a NISSAN dealer or refer to the following websites.

NissanConnect® Services website:

For U.S.

www.nissanusa.com/connect

For Canada

http://www.nissan.ca/nissanconnect (English)

www.nissan.ca/nissanconnect/fr (French)

INFO:

If the vehicle is owned by another person and is resold, the subscription for this service must be canceled and all

data stored on the device must be deleted.

Operating tips

⚠ WARNING

- **Use the NissanConnect® Services after stopping your vehicle in a safe location. If you have to use the NissanConnect® Services while driving, exercise extreme caution at all times so full attention may be given to vehicle operation.**
- **If you are unable to devote full attention to vehicle operation while talking with the NissanConnect® Services, pull off the road to a safe location and stop your vehicle.**

- Do not use the NissanConnect® Services with the engine or EV system stopped. Doing so may discharge the vehicle battery (12V battery).
- The NissanConnect® Services cannot be used under the following conditions:
  - The NissanConnect® Services subscription has expired.
  - The vehicle is outside the area where the cellular network service is receivable.
  - The vehicle is in a location with poor signal reception such as tunnels, underground parking garages, behind buildings or in mountainous areas.
  - The line is busy.
  - The TCU (Telematics Control Unit) or other systems of your vehicle are not working properly.
  - The NissanConnect® Services network system is disabled.
- Communication with the NissanConnect® Services Data Center is related to the data communication mode and may cause occasional difficulty in receiving signals, and the signal receivable area may be limited compared to regular mobile phones.
- You may hear clicks or experience interruptions while speaking with the NissanConnect® Services Response Specialists. This is due to a shift in the connection zone and is not a malfunction.
- Depending on the line used, the sound volume may decrease. Adjust the volume as necessary.
- Received sounds may be distorted or ambient noise may sound like voices of a crowd. This is due to the use of the digital line and is not a malfunction.
- You may hear your own voice from the speaker when talking with the NissanConnect® Services Response Specialists due to a network disturbance. When this occurs, reconnect the line after a few minutes or at a different location.
- This vehicle incorporates a communication device that is called a TCU (Telematics Control Unit). The communication connection between this unit and the NissanConnect® Services Data Center allows for various services. When the system connects to the NissanConnect® Services Data Center, an antenna icon will appear on the screen. Use the service in a location where the symbol representing good signal reception appears on the screen.

   : When the signal reception is good

   : When the signal reception is bad
- The NissanConnect® Services use the TCU (Telematics Control Unit) for communications. Even if the signal strength bar of the in-vehicle data communication module indicates

good reception, connection to the NissanConnect® Services Data Center may be disabled. This does not indicate a malfunction. Operate the system again after a few minutes.

NISSANCONNECT® SERVICES MENUS

Basic information

With NissanConnect® Services, various information can be received and displayed on the screen. Depending on the models, specifications and software versions, the information can also be announced by the system.

1. Touch [⊞] on the Launch Bar.
2. Touch [NissanConnect Services].
3. Select an item from the NissanConnect® Services menu screen.

Available items may vary depending on models, specifications and software versions. Items displayed on the screen may not function depending on various conditions.

Available items

[Call Nissan Assistance]:

The system connects to the NissanConnect® Services center. Various services to support your driving are available by answering the Interactive Voice Menu. (See "Connecting to Interactive Voice Menu" (P.60).)

[Messages]:

Accesses the messages sent to the vehicle from the NissanConnect® Services Data Center. (See "Messages" (P.60).)

Connecting to Interactive Voice Menu

Various services to support your driving are available by using the Interactive Voice Menu. For more details, refer to the NissanConnect® Services website or contact the NissanConnect® Customer Support Line.

NissanConnect® Services website:

For U.S.

www.nissanusa.com/connect

For Canada

http://www.nissan.ca/nissanconnect (English)

www.nissan.ca/nissanconnect/fr (French)

NissanConnect® Customer Support Line:

1-855-426-6628

1. Touch [⊞] on the Launch Bar.
2. Touch [NissanConnect Services].
3. Touch [Call Nissan Assistance].
4. The system connects to the NissanConnect® Services center and menu options will be announced. Speak your preferred option.

INFO:

- **After selecting [Call Nissan Assistance], it may take some time until the system initiates connection, depending on the technical environment and whether the TCU (Telematics Control Unit) is being used by other services.**
- **To avoid disconnecting the line, keep the engine or EV system running during an emergency call, if it is safe to do so.**

Messages

Messages received from the NissanConnect® Services Data Center are displayed.

1. Touch [⊞] on the Launch Bar.
2. Touch [NissanConnect Services].
3. Touch [Messages].
4. A message list is displayed. Touch preferred message from the list.

INFO:

- **Models with Google built-in:**
  - **Laws in some jurisdictions may restrict the use of "Text-to-Speech". Check local regulations before using this feature.**
  - **Some terminology such as personal names, place names, special terms, symbols, etc. may not be announced correctly. This is not a malfunction.**
  - **When the system is making announcements, the volume can be adjusted by operating < /VOL> or < > on the steering wheel.**
  - **The selected content is read out while the vehicle is being driven, or if parked, you can read the content on the display.**
- **Content settings can be made using the NissanConnect® Services website.**

  For more details, refer to the NissanConnect® Services website or contact the NissanConnect® Customer Support Line.

  NissanConnect® Services website:

  For U.S.

  www.nissanusa.com/connect

  For Canada

  http://www.nissan.ca/nissanconnect (English)

  www.nissan.ca/nissanconnect/fr (French)

  NissanConnect® Customer Support Line:

  1-855-426-6628

NISSANCONNECT® SERVICES SETTINGS

The NissanConnect® Services setting can be changed. Available menus may vary depending on models, specifications and software versions. Menus displayed on the screen may not function depending on various conditions.

1. Touch [ ] on the Launch Bar.
2. Touch [NissanConnect Services] and then touch [ ] on the top of the screen.

Available setting items

[Sync with Door to Door Navigation]:

Turns Door to Door Navigation on/off.

Door to Door Navigation app needs to be downloaded to your smartphone to use this function.

[Delete All Messages]:

All Messages will be deleted.

[Vehicle Info Sharing with Nissan]:

- [Share Vehicle Information]:

  Turns the vehicle information sharing function on/off.
- [Delete Shared Vehicle Data]:

  Deletes the stored vehicle information in TCU (Telematics Control Unit).

[Unit ID Information]:

Displays the TCU (Telematics Control Unit) ID, SIM ID and VIN Information necessary for user registration.

[Reset all NissanConnect Svcs. Settings to Default]:

All NissanConnect® Services settings are returned to default.

[Vehicle Data Transmission Setting]:

Turns on/off the data transmission to the NissanConnect® Services Data Center.

[Data Privacy mode]:

Allows you to accept or decline the Data Privacy mode.

BASIC INFORMATION

⚠ WARNING

- **Stop your vehicle in a safe location and apply the parking brake before connecting your iPhone® to the vehicle or operating your connected iPhone® for setup.**
- **If you are unable to devote full attention to vehicle operation while using Apple CarPlay®, pull off the road to a safe location and stop your vehicle.**

You can use Apple CarPlay® by connecting a compatible iPhone® to your vehicle via a USB cable or Bluetooth® and Wi-Fi network (if so equipped).

With Apple CarPlay®, your in-vehicle system can be used as a display and a controller for some of the iPhone® functions. Apple CarPlay® features Siri® which enables operations via voice controls. Visit apple.com for information about the functions that are available and details about Apple's privacy policy.

Certain vehicle information (e.g. location and speed) may be shared with your device while Apple CarPlay® is in use. Carrier charges may apply to use Apple CarPlay®.

COMPATIBILITY

Refer to the following Apple website for compatible devices.

https://www.apple.com/ios/carplay/

INFO:

- **For best results, always update your device to the latest software version.**
- **Apple CarPlay® will take the place of your Bluetooth® audio and Bluetooth® hands-free phone functionality.**

CONNECTING iPhone®

Basic information

To connect Apple CarPlay® wirelessly, the Bluetooth® and Wi-Fi network (if so equipped) must be available with the in-vehicle system before operation. (See "Setting devices" (P.24) or "Setting Wi-Fi (if so equipped)" (P.25).)

INFO:

- **Depending on the device and firmware version of the iPhone®, wireless Apple CarPlay® cannot be used. Always update your device to the latest software version.**
- **It is necessary to turn on the location setting before using the wireless Apple CarPlay®. Touch [General] on the All settings screen, touch [Location] and then turn on the location setting. (See "All setting menu" (P.21).)**

Connecting iPhone® with USB cable

INFO:

To connect your iPhone® with the in-vehicle system, it is recommended to use the compatible cable that was provided with your iPhone®.

1. Connect the iPhone® to the USB connection port. (See "USB (Universal Serial Bus) connection ports" (P.14).)
2. Depending on the setting, a start-up Information screen will appear. Touch [Yes] to use Apple CarPlay®.
3. Apple CarPlay® starts and the Apple CarPlay® screen will appear.
4. If a notification appears on the iPhone®, select not to use the wireless connection.

Connecting iPhone® wirelessly (if so equipped)

INFO:

Depending on the Wi-Fi restrictions in some regions or countries, wireless Apple CarPlay® may not be available.

1. Connect the iPhone® to the in-vehicle system via Bluetooth®. (See "Setting devices" (P.24).)

INFO:

If no Bluetooth® device is connected and Apple CarPlay® or Android Auto is not active, the screen to add devices can be displayed by pushing and holding < > on the steering wheel. (See "Connecting devices via Bluetooth®:" (P.24).)

2. A notification will appear on the iPhone®. Select to use the wireless Apple CarPlay®.
3. Depending on the setting, a start-up Information screen will appear. Touch [Yes] to use Apple CarPlay®.

INFO:

If you select not to use the wireless connection, the iPhone® will be connected as a Bluetooth® device.

4. Wireless Apple CarPlay® will start and the Apple CarPlay® screen will appear.

INFO:

Notifications may appear while connecting the iPhone®. Follow the message and operate accordingly.

Operating tips

- The connection with the other Bluetooth® device may be disconnected when wireless Apple CarPlay® (if so equipped) is activated.
- Once the wireless connection (if so equipped) has been established, Apple CarPlay® will be automatically connected wirelessly next time.
- If you connect the iPhone® that is using Apple CarPlay® via USB cable, the in-vehicle system provides power to the iPhone®.
- If you are using Apple CarPlay® or Android Auto, you cannot start Apple CarPlay® with a different iPhone®. To use Apple CarPlay® with a different iPhone®, disconnect the current device, or deactivate Apple CarPlay® or Android Auto on the Connections settings. (See "Connections settings" (P.23).)

Apple CarPlay® OPERATION

Basic information

After starting Apple CarPlay®, the iPhone® functions displayed on the screen can be operated using the in-vehicle system.

INFO:

- **After exiting the Apple CarPlay® screen, return to the Apple CarPlay® screen by taking one of the following actions.**
  - **Touch [ ] on the Launch Bar.**
  - **Touch [Apple CarPlay] on the apps menu screen. (See "Apps menu" (P.54).)**
- **When your iPhone® is locked, Apple CarPlay® can still be activated by operating the iPhone® and allowing Apple CarPlay® activation.**

Siri® operation

With Siri®, some of the functions in your iPhone® can be voice controlled.

Make sure that Siri® on your iPhone® is turned on.

Activation:

To activate Siri®, take one of the following actions.

- Push and hold **< >** on the steering wheel.
- Say “Siri” (if so equipped).

INFO:

- **Turn on [Listen for "Siri"] (if so equipped) on the start-up Information screen or the device information screen to use "Siri" voice activation. (See "Device information:" (P.25).)**
- **Push < > to end Siri® operation.**
- **Keep the interior of the vehicle as quiet as possible. Close the windows to eliminate the surrounding noises (traffic noises, vibration sounds, etc.), which may prevent the system from recognizing the voice commands correctly.**
- **For functions that can be used with Siri®, please refer to the Apple website.**

Apple CarPlay® SETTINGS

Apple CarPlay® can be turned on/off or registration information can be deleted. (See "Device information:" (P.25).)

Apple CarPlay® SYSTEM LIMITATIONS

For all features of Apple CarPlay® to operate correctly, it is necessary to have a compatible iPhone®, a cellular connection and a data plan.

When Apple CarPlay® is operating, system performance is affected by the strength of the cellular connection or performance of the phone itself. If performance of the system decreases:

- Disconnect and reconnect your phone
- Cycle phone power off/on to restart

Changes in government regulations may also affect operation of Apple CarPlay®.

Android Auto™

BASIC INFORMATION

WARNING

- **Stop your vehicle in a safe location and apply the parking brake before connecting your Android™ phone to the vehicle or operating your connected Android phone for setup.**
- **If you are unable to devote full attention to vehicle operation while using Android Auto, pull off the road to a safe location and stop your vehicle.**

You can use Android Auto by connecting a compatible Android phone to your vehicle via a USB cable or Bluetooth® and Wi-Fi network (if so equipped). For USB cable connection, it is recommended to use the Android phone OEM cable that was provided with your phone.

With Android Auto, your in-vehicle system can be used as a display and a controller for some of the Android phone functions. Voice control of some of the Android phone functions is also possible with Android Auto. Visit www.android.com/auto for information about the functions that are available and details about Google's privacy policy.

Certain vehicle information (e.g. location and speed) may be shared with your device while Android Auto is in use. Carrier charges may apply to use Android Auto.

INFO:

Some features may not be available in all countries and may vary by vehicle and/or device manufacturer. Internet connection may be required. Use features when safe to do so.

COMPATIBILITY

Refer to the following Android Auto website for compatible devices.

https://www.android.com/auto/

INFO:

- **For best results, always update your device to the latest Android software and Android Auto App version.**
- **Android Auto will take the place of your Bluetooth® audio and Bluetooth® hands-free phone functionality.**

INITIAL Android Auto SETTINGS

Depending on the conditions, such as approval setting, some of the features of Android Auto are not available.

CONNECTING Android phone

Basic information

It may be necessary to operate the Android phone when connecting the Android phone to the in-vehicle system for the first time.

Android phone can be connected via USB cable or wirelessly (if so equipped) for Android Auto. To connect Android Auto wirelessly, the Bluetooth® and Wi-Fi network (if so equipped) must be available with the in-vehicle system before operation. (See "Setting devices" (P.24) or "Setting Wi-Fi (if so equipped)" (P.25).)

INFO:

- **Depending on the Wi-Fi restrictions in some regions or countries, wireless Android Auto may not be available.**
- **Depending on the device and firmware version of the Android phone, wireless Android Auto cannot be used. Always update your device to the latest software version.**
- **It is necessary to turn on the location setting before using the wireless Android Auto. Touch [General] on the All settings screen, touch [Location] and then turn on the location setting. (See "All setting menu" (P.21).)**
- **To access your phone while Android Auto is connected, talk to your Google Assistant or select the phone icon in the Android Auto top menu screen.**

Connecting operation

Unlock your phone's screen before connecting your Android phone.

1. Connect your Android phone to the in-vehicle system.

   USB cable connection: (See "USB (Universal Serial Bus) connection ports" (P.14).)

   Bluetooth® connection: (See "Setting devices" (P.24).)

   INFO:

   Bluetooth® connection:
   If no Bluetooth® device is connected and Apple CarPlay® or Android Auto is not active, the screen to add devices can be displayed by pushing and holding < > on the steering wheel. (See "Connecting devices via Bluetooth®:" (P.24).)

2. Depending on the setting, a start-up Information screen will appear. Follow

as guided on the screen to start and continue the Android Auto operation.

INFO:

- **For USB cable connection:**
  - **Your phone's Bluetooth® will be turned on automatically when Android Auto is activated. Keep the Bluetooth® turned on to use the phone functions.**
  - **Some functions of Android Auto are not available if the Bluetooth® is not connected.**
  - **Depending on the device, an Android phone requires MTP mode to be selected in the USB transfer setting.**
- **While Android Auto is activated on the Android phone, the phone operations, such as making or receiving calls, can only be done with Android Auto.**

Operating tips

- Once the wireless connection (if so equipped) has been established, Android Auto will be automatically connected wirelessly next time.
- If you connect the Android phone that is using Android Auto via USB cable, the in-vehicle system provides power to the Android phone.
- If you are using Apple CarPlay® or Android Auto, you cannot start Android Auto with a different Android phone. To use Android Auto with a different Android phone, disconnect the current device, or deactivate Apple CarPlay® or Android Auto on the Connections screen. (See "Connections settings" (P.23).)
- After the device is connected via Bluetooth®, you may be asked if you wish to use Android Auto wirelessly (if so equipped). If you select not to use Android Auto wirelessly, the Android phone will be connected as a Bluetooth® audio or hands-free phone device.

Android Auto OPERATION

Basic information

After starting Android Auto, the Android phone functions displayed on the screen can be operated using the in-vehicle system.

INFO:

After exiting the Android Auto screen, return to the Android Auto screen by taking one of the following actions.

- **Touch [▲] on the Launch Bar.**
- **Touch [Android Auto] on the apps menu screen. (See "Apps menu" (P.54).)**

Google Assistant™ operation

Some of the functions on your Android phone can be voice controlled when Android Auto is active.

Activation:

Push and hold **<** 🎤 **>** on the steering wheel to start a Google Assistant session.

INFO:

- **Push <** 🎤 **> to end voice operation.**
- **Keep the interior of the vehicle as quiet as possible. Close the windows to eliminate the surrounding noises (traffic noises, vibration sounds, etc.), which may prevent the system from recognizing the voice commands correctly.**
- **For functions that can be used with the voice operation, refer to www.android.com/auto.**
- **Depending on your smartphone, Gemini may be available by selecting Gemini in the Android Auto settings on your smartphone.**

Android Auto SETTINGS

Android Auto can be turned on/off or registration information can be deleted. (See "Device information:" (P.25).)

Android Auto SYSTEM LIMITATIONS

For all features of Android Auto to operate correctly, it is necessary to have a compatible Android phone, a cellular connection and a data plan.

When Android Auto is operating, system performance is affected by the strength of the cellular connection or performance of the phone itself. If performance of the system decreases:

- Disconnect and reconnect your phone
- Close all apps and restart them
- Cycle phone power off/on to restart

It should also be confirmed that the latest version of both Android OS and the Android Auto App are installed on the cellular phone.

Functionality of Android Auto may decrease or be lost if there are changes to operating systems, hardware, software or other technologies central to supporting the system that are outside of NISSAN's control. Changes in government regulations may also affect the operation of Android Auto.

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VOICE RECOGNITION SYSTEM (if so equipped)

Voice Recognition System to be used can be selected from Google Assistant and Amazon Alexa.

To select which of the Voice Recognition System you wish to use, perform the following procedure.

1. Touch [⚙] on the home menu screen.
2. Touch [Apps & Notifications].
3. Touch [Active Voice Assistant] and select a preferred app. The selected app icon will appear on the Launch Bar. (See "Home menu screen (Type A) (if so equipped)" (P.17) or "Home menu screen (Type B) (if so equipped)" (P.18).)

GOOGLE ASSISTANT

BASIC INFORMATION

With Google Assistant, you can play music, make phone calls, get directions, adjust the temperature, and more using just your voice.

Available operations may vary depending on the models, specifications and software versions.

Refer to the Google website for more information.

STARTING GOOGLE ASSISTANT

To fully use the system, you need an internet connection.

Limited operations are available without an internet connection. (See "Setting Wi-Fi (if so equipped)" (P.25) or "NissanConnect® Services menus" (P.60).)

GOOGLE ASSISTANT OPERATION

To activate Google Assistant, take one of the following actions.

- Push **<** 🎤 **>** on the steering wheel.
- Touch [🎙]/[🎤] on the Launch Bar.
- Say "Hey Google".

INFO:

- **Turn on [Say "Hey Google"] on the Google Assistant settings screen to use "Hey Google" to start talking to Google Assistant. (See "Google Assistant settings" (P.70).)**
- **Pushing < 🎤 > on the steering wheel can end voice control.**

GOOGLE ASSISTANT SETTINGS

Various settings for Google Assistant are available.

1. Touch [⚙] on the home menu screen.
2. Touch [Google] and then touch [Google Assistant].

Amazon Alexa (if so equipped)

BASIC INFORMATION

With Amazon Alexa integrated in this system, you can play music, hear the news or control smart home devices, and more.

Refer to the Amazon website for details.

Amazon Alexa BUILT-IN DISCLAIMER

Feature availability varies by vehicle model year, model, trim level, packaging and options. Connectivity service may be required. Alexa is Amazon's cloud-based voice service. Subject to third party service availability. Amazon, Alexa, Echo, and all related marks are trademarks of Amazon.com, Inc. or its affiliates. For more information see www.nissanusa.com/connect/legal.

STARTING Amazon Alexa

To start using Amazon Alexa, you will need a smartphone, internet connection, and the login details for your Amazon account. (See "Setting Wi-Fi (if so equipped)" (P.25) or "NissanConnect® Services menus" (P.60).)

1. Touch [⊞] on the Launch Bar.
2. Touch [Amazon Alexa].
3. Follow the instructions as guided on the screen to continue the Amazon Alexa operation.
4. Touch [Sign in]. The access code and QR code will be displayed.
5. Scan the QR code with your smartphone and enter your Amazon credentials.
6. Agree to share your current location and contact information with Amazon Alexa. If you do not agree, use of some of the functions will be limited.

Amazon Alexa OPERATION

To activate Amazon Alexa, take one of the following actions.

- Push **< 🎤 >** on the steering wheel.
- Touch [◯] on the Launch Bar.
- Say “Alexa”.

INFO:

- **Turn on [Wake Word] to use "Alexa" prompt to start the voice recognition session. (See "Menu screen" (P.71).)**
- **Pushing < 🎤 > on the steering wheel can end the Amazon Alexa voice recognition session.**

MENU SCREEN

The menu screen displays items that will help you use Amazon Alexa.

1. Touch [⊞] on the Launch Bar.
2. Touch [Amazon Alexa] and then touch [Menu].

Available items may vary depending on the models, specifications, software versions and conditions.

Available menu items

[Wake Word]:

Turns the "Alexa" voice activation setting on/off.

[Do Not Disturb]:

Disables the notifications from Amazon Alexa.

[Location sharing]:

Turns the current location sharing setting on/off.

[Communication]:

The phone device currently connected is displayed. A different phone device can be selected for connection. When connected via Bluetooth®, the contact information in the connected phone device can be used with Amazon Alexa.

[Sounds]:

- [Start of request sound]:
  Plays a sound when Amazon Alexa starts listening if this item is turned on.
- [End of request sound]:
  Plays a sound when Amazon Alexa stops listening if this item is turned on.

[Alexa's language]:

Sets the language used by Amazon Alexa.

[Things to try]:

Displays the categories of available features. Touch a category to display the examples of voice command.

[Sign out]:

Touch to sign out from Amazon Alexa.

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LIQUID CRYSTAL DISPLAY

- **The screen is too dark.**
  - The cabin temperature may be too low or hot. Wait until the cabin temperature becomes moderate.
  - Screen brightness may be set to the maximum darkness. Adjust the brightness setting of the screen.
- **The screen is too bright.**

  Screen brightness may be set to the maximum brightness. Adjust the brightness setting of the screen.
- **A small black spot or a small bright spot appears on the screen.**

  This is a typical phenomenon for liquid crystal displays. This is not a malfunction.
- **A dot or stripe pattern appears on the screen.**

  Electromagnetic waves that are generated from neon billboards, high voltage electric power cables, ham radios or other radio devices equipped to other vehicles may adversely affect the screen. This is not a malfunction.
- **Image lag appears on the screen.**

  This is a typical phenomenon for liquid crystal displays. This is not a malfunction.
- **Image motion displayed on the screen is slow.**

  The cabin temperature may be less than 50°F (10°C). Wait until the cabin temperature rises to within 50°F (10°C) and 122°F (50°C).
- **When looking at the screen from an angle, the screen lightens or darkens.**

  This is a typical phenomenon for liquid crystal displays. Adjust the brightness setting of the screen.
- **The screen turns blue or an error message is displayed on the touch screen display.**

  A system malfunction may have occurred. It is recommended that you contact a NISSAN dealer for an inspection.

UNIQUE EV FUNCTIONS (if so equipped)

DRIVING RANGE

- **The estimated driving range cannot be displayed.**
  - The power switch is in the Auto ACC position. The driving range can be displayed when the power switch is in the ON position or when the READY to drive indicator light is ON.
  - The estimated driving range is too short. Charge the Li-ion battery. The estimated driving range increases, and will be displayed.

CHARGING STATIONS

- **Searched for charging stations because the Li-ion battery information guidance was displayed, but could not find any.**

  In an area where the number of charging stations is low, it may not be possible to find a charging station located near the vehicle. This is not a malfunction.
- **The charging station information provided by the system was incorrect and could not charge the Li-ion battery.**

  Charging station facilities have changed, or the charge cable equipped cannot be used. Contact the charging station by phone beforehand

to check whether facilities can be used.

NOTE:
Driving range is a guide based on prior driving records and may vary subject to vehicle load, accessory usage, environmental factors and driving conditions. Driver is to monitor range while driving vehicle to ensure vehicle may reach a charging station.

BASIC INFORMATION

- **The name of the device which you wish to connect is not displayed on the Connections screen.**
  - The device may be turned off. Check that the device is turned on.
  - The device may not support WPA2/WPA3 security network. Check that the security network is supported by the device.
- **The in-vehicle system does not connect to the Wi-Fi network.**
  - The device may be turned off. Check that the device is turned on.
  - The network password may be incorrect. Check the entered password is correct.

VEHICLE HOTSPOT

- **The device does not connect to the vehicle hotspot.**
  - A maximum number of devices may be already connected. Delete a connected device.
  - The password may be incorrect. Check that the entered password is correct.
- **The device does not access the Internet.**
  - The service provider's subscription may not be active. Check the service provider's subscription.
  - The vehicle may be out of the service area of the provider. Move to a service supported area.
- **Slow connectivity to the network.**

  Another wireless connection may be interfering. Turn off the other wireless devices.

iPod® PLAYER (if so equipped)

- **The system does not recognize an iPod®.**
  - A USB cable may not be correctly connected, or the iPod® does not may not be operating correctly. Reconnect the USB cable. If the system does not recognize the iPod® after performing this procedure above, reset the iPod®.
  - The iPod® that is to be connected may not be compatible with the system. Check the iPod® model and firmware versions available for the system.
  - The connected USB cable may not be compatible with the system. Replace the USB cable if the system still does not recognize the iPod® after reconnecting the cable properly a number of times.

USB MEMORY DEVICE

- **The system does not recognize a USB device.**
  - A USB extension cable may be used. Do not use a USB extension cable.
  - A USB hub may be used. Do not use a USB hub.

Bluetooth® AUDIO

- **Music cannot be played back.**

  The system may not be set to the Bluetooth® audio mode. Select the Bluetooth® audio mode on the audio source selection screen. (See "Selecting audio source" (P.38).)
- **Audio operation cannot be performed.**
  - A Bluetooth® device may not support audio operations is in use. Visit www.nissanusa.com/bluetooth/ to check Bluetooth® audio device compatibility.
  - An error may be occuring when connecting to a Bluetooth® audio profile. Turn the power source of the Bluetooth® audio player off and on, and then resume connection with the system.

Bluetooth® HANDS-FREE PHONE SYSTEM

- **A cellular phone cannot be registered.**
  - The cellular phone may not be compatible with the in-vehicle hands-free phone system. Use a cellular phone compatible with the system. Visit www.nissanusa.com/bluetooth/ to check compatibility.
  - Registration of the cellular phone may have been performed incorrectly. Check the registration procedure, and then register the cellular phone again.
- **A cellular phone cannot be connected or is disconnected after the registration is completed.**
  - The Bluetooth® setting of the in-vehicle hands-free phone system may be turned off. Turn on the Bluetooth® setting of the system. (See "Device settings:" (P.24).)
  - The Bluetooth® setting of the cellular phone may be turned off. Turn on the Bluetooth® setting of the cellular phone.
  - The remaining battery level of the cellular phone may be low. Charge the battery of the cellular phone.
  - The wireless Bluetooth® connection may be disrupted depending on the

location of the cellular phone. Do not place the cellular phone in an area surrounded by metal or far away from the in-vehicle hands-free phone system. Do not place the cellular phone close to the seats or your body.

- Registration of the cellular phone may not be complete. Perform registration of the cellular phone.

- **A call to a particular phone number fails.**

  If the system tries to make a call several times to the same phone number (for example: the party does not respond to the call, the party is out of the service area, or the call is abandoned before the party responds), the system may reject a request to make a call to the phone number. Turn off the cellular phone and turn it on again to reset the connection.

- **The system may not recognize the connection of a cellular phone. The system does not receive or make a call.**

  - The cellular phone is not compatible with the in-vehicle hands-free phone system. Use a cellular phone compatible with the system. Visit www.nissanusa.com/bluetooth/ to check compatibility.
  - The cellular phone may not be connected. Check the registration procedure, and then register the cellular phone again.
  - The phone operation may be limited by the functions (such as dial lock, etc.) of the registered cellular phone. Remove any settings that are limiting use of the cellular phone, and then perform registration again.

- **The other party cannot hear your voice.**

  The other party can hear your voice, but it cracks or cuts out.

  - Mute function may be enabled. Verify mute function is disabled.
  - The cellular phone may not be connected. Check the registration procedure, and then register the cellular phone again.
  - The fan speed of the heater/air conditioner may be too fast. Decrease the fan speed of the heater/air conditioner.
  - The ambient noise level may be excessive. (For example: heavy rain, construction sites, inside a tunnel, oncoming vehicles, etc.) Close the windows to shut out ambient noise.
  - The noise generated by driving the vehicle may be too loud. Reduce the vehicle speed.
  - The incoming voice volume may be too loud/soft. Adjust the volume using **< ⏻ /VOL>** or **< 🔊 >** on the steering wheel.

- **The voice is cut out or noise is heard during a call.**

  The wireless Bluetooth® connection may be disrupted depending on the location of the cellular phone. Do not place the cellular phone in an area surrounded by metal or far away from the in-vehicle hands-free phone system. Do not place a cellular phone close to the seats or your body.

- **When a cellular phone is operated to make a call, the hands-free function becomes unavailable.**

  Some models of a cellular phone do not switch to the hands-free mode when they are operated to make a call. This is not a malfunction. Make another call using the hands-free function.

- **The other party's voice cannot be heard.**

  The volume level may be set to the minimum. The other party's voice volume is adjusted by operating

< ⏻ /VOL> or **< 🔊 >** on the steering wheel.

- **There is no ringtone.**
  - The volume level may be set to the minimum. Adjust the volume level. (See "All setting menu" (P.21).)
  - A cellular phone may not be connected. Check the registration procedure, and then register the cellular phone again.
- **Each volume level is different.**

  Each volume level may not be adjusted properly. Adjust each volume level by operating **< ⏻ /VOL>** or **< 🔊 >** on the steering wheel, or from the volume setting menu. (See "All setting menu" (P.21).)
- **The antenna display is different between the touch screen display and a cellular phone screen. Making or receiving a call is unavailable even though the antenna display shows that it is possible to do so.**

  The antenna display varies depending on the model of cellular phone. This does not indicate a malfunction. The antenna display and remaining battery level shown on the touch screen display may be different from those shown on the cellular phone screen. Use them as a reference.
- **A voice cannot be heard clearly when using a cellular phone behind tall buildings.**

  Some structures such as tall buildings, etc. may cause irregular reflection of radio waves or completely shut out radio waves that are used for cellular phones. Move to a place without tall buildings.
- **Noise is heard when using a cellular phone under/near areas of elevated railroads, high voltage electric power cables, traffic signals, neon billboards, etc.**

  Electromagnetic waves that are generated from radio devices may adversely affect the cellular phone. This is not a malfunction.
- **Noise is heard in the sound from the audio system while using a cellular phone.**

  Radio waves that are generated from a cellular phone may adversely affect the sound from the audio system. This is not a malfunction.
- **Sound skips or stutters.**

  The cellular phone may have turned on the wireless LAN (Wi-Fi). Turn off the wireless LAN (Wi-Fi).
- **Phonebook cannot be downloaded.**
  - An error may have occurred during the phone pairing process. Delete the Bluetooth® pairing information from both the cellular phone and the in-vehicle system before registering it again.
  - Phone may not support phonebook download function. Visit www.nissanusa.com/bluetooth/ to check compatibility.

NISSANCONNECT® SERVICES (if so equipped)

- **The system cannot connect to the NissanConnect® Services Data Center.**
  - A subscription for the NissanConnect® Services may not have been established. Sign up for a subscription to the NissanConnect® Services. For details about subscriptions, visit the website or contact the support line. (See "NissanConnect® Services features" (P.56).)
  - The communication line may be busy. Try again after a short period of time.
  - The vehicle may be in a location where it is difficult to receive radio waves. When the vehicle moves to an area where radio waves can be transmitted sufficiently, communication will be restored.
  - TCU (Telematics Control Unit) may not be receiving the signal. If the icon shows poor TCU (Telematics Control Unit) signal status () despite the fact that the vehicle is in the area where the network is fully available, visit the website or contact the support line. (See "NissanConnect® Services features" (P.56).)
  - Radio wave reception may not be sufficient for TCU (Telematics Control Unit) operation. When the vehicle moves to an area where radio waves can be transmitted sufficiently, communication will be restored.
- **The system does not announce information (if so equipped).**

  The volume level may be set to the minimum. Adjust the volume level by operating **< ⏻ /VOL>** or **< 🔊 >** on the steering wheel while the system is announcing information.

Apple CarPlay®

- **Cannot start Apple CarPlay® though it is tethered to the vehicle.**
  - The USB cable may not be connected to the USB connection port. Properly connect the USB cable to the USB connection port. (See "USB (Universal Serial Bus) connection ports" (P.14).)
  - Use an appropriate cable to connect your phone to the USB connection port and check that the cable is not broken.
  - Apple CarPlay® setting may not be active on your iPhone®. Turn on “CarPlay” on your iPhone®.
  - The device may not be compatible with Apple CarPlay®. Check the compatibility requirements.
  - Siri® setting may not be enabled on the phone. Turn on Siri® on your phone.
- **Cannot use wireless Apple CarPlay® (if so equipped).**
  - The wireless connection may not have been completed properly. Delete iPhone® on the devices list and reconnect it to the in-vehicle system. (See "Connecting iPhone®" (P.62) or "Setting devices" (P.24).)
  - The location setting is turned off. Turn on the location setting from

the general settings screen and reconnect to the in-vehicle system (See "All setting menu" (P.21).)

- Update your device to the latest software version.

- **Apple CarPlay® performance decreases. For example, slow connectivity or slow app functionality.**

  or

  An error message appears when trying to access features of Apple CarPlay®. A blank screen appears when trying to access maps.

  - Confirm you have a compatible iPhone®, a cellular connection and an active data plan.
  - Use an appropriate cable to connect your phone to the USB connection port.
  - Phone's performance or cellular connection error may have occurred. Disconnect and reconnect your phone.
  - Phone's performance or cellular connection error may have occurred. Cycle phone power off/on to restart.

- **Cannot access Siri® using < > on the steering wheel.**

  Check that you are pushing and holding **<** **>** instead of just pushing the switch to initiate Siri® operation.

- **Cannot start Android Auto though it is connected to the vehicle.**

  - The USB cable may not be connected to the USB connection port. Properly connect the USB cable to the USB connection port. (See "USB (Universal Serial Bus) connection ports" (P.14).)
  - Delete Android phone on the devices list and reconnect it to the in-vehicle system. (See "Setting devices" (P.24).)
  - The connected device may not be compatible with Android Auto. Check the compatibility requirements.

- **Cannot use wireless Android Auto (if so equipped).**

  - The wireless connection may not have been completed properly. Delete Android phone on the devices list and reconnect it to the in-vehicle system. (See "Connecting Android phone" (P.65) or "Setting devices" (P.24).)
  - The location setting is turned off. Turn on the location setting from the general settings screen and reconnect to the in-vehicle system. (See "All setting menu" (P.21).)

- Update your device to the latest Android software and Android Auto App version.

- **Android Auto performance decreases. For example, slow connectivity or slow app functionality.**

  or

  An error message appears when trying to access features of Android Auto. A blank screen appears when trying to access maps.

  - Confirm you have a compatible Android phone, a cellular connection and an active data plan.
  - Use the Android phone OEM cable to connect your phone to the USB connection port.
  - Phone's performance or cellular connection error may have occurred. Disconnect and reconnect your phone.
  - Phone's performance or cellular connection error may have occurred. Cycle phone power off/on to restart.

- **Cannot start voice operation using < > on the steering wheel.**

  Check that you are pushing and holding **<** **>** instead of just pushing the switch to initiate voice operation.

- **The system does not speak.**

  The volume level may be set to the minimum. Adjust the volume using **< /VOL>** or **<** **>** on the steering wheel.

- **Different voice recognition app starts.**

  Amazon Alexa may not be set as the main voice recognition function. Set Amazon Alexa as the main voice recognition function. (See "Voice Recognition System (if so equipped)" (P.70).)

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ROGUE SENTRA

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