

# 2027 EMISSION WARRANTY

*Corolla Cross*

TOYOTA

# WELCOME TO THE TOYOTA FAMILY

Thank you for purchasing a Toyota vehicle. We know you have many options when considering which vehicle to buy, and we appreciate your decision to select Toyota.

We want you to enjoy owning your Toyota as much as you enjoy driving it. This digital guide is designed to help. Here you'll find information on Toyota's emission warranty coverage.

For more information about our vehicles, our company or the products and services available for your vehicle, please visit Toyota's official website, www.toyota.com.

We wish you many miles of safe and pleasurable driving, and we look forward to serving you in the years ahead. Welcome to the Toyota family!

TOYOTA

## FIND IT ONLINE

Create a free My Toyota account or update your contact information and vehicle ownership status.

*Your vehicle's VIN will be required to start the update process.*

- Access *Owner's Manuals* and Maintenance Guides
- View Your Vehicle's Service History
- Explore How-to videos and more

REGISTER/UPDATE

Version: 10/12/26

JUMP TO SECTION


## 1 EMISSION CONTROL WARRANTY INTRODUCTION

Emission Control Warranty at a Glance — PAGE 4

## 2 FEDERAL EMISSION CONTROL WARRANTY

What Is Covered and How Long — PAGE 6
What Is Not Covered — PAGE 8
Warranty Parts List — PAGE 9
Maintenance — PAGE 11
Replacement Parts — PAGE 12
If Your Vehicle Fails An Emissions Test — PAGE 13
If You Have Questions — PAGE 14
Dealer Certificate — PAGE 15

## 3 STATE-SPECIFIC EMISSION CONTROL WARRANTY

Your Warranty Rights And Obligations — PAGE 17
Manufacturer's Warranty Coverage — PAGE 18
Owner's Warranty Responsibilities — PAGE 19
What Is Not Covered — PAGE 20
Parts List: Long-Term Emission Defect Warranty — PAGE 21
Maintenance — PAGE 23
Replacement Parts — PAGE 24
If Your Vehicle Fails A Smog-Check Test — PAGE 25
Repair Delays — PAGE 26
If You Have Questions — PAGE 26

## 4 OBTAINING WARRANTY SERVICE

By Geographic Region — PAGE 28
Emergency Repairs — PAGE 29

2027 EMISSION WARRANTY

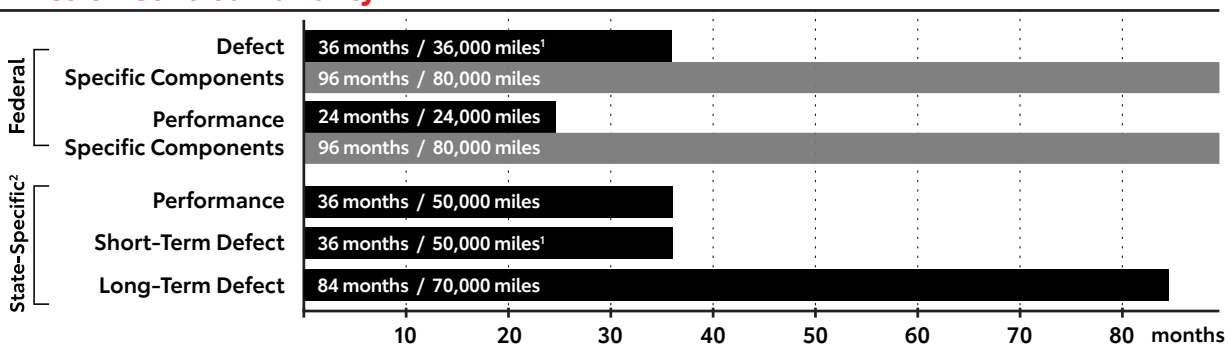
# 1 EMISSION CONTROL WARRANTY INTRODUCTION

COROLLA CROSS

EMIS 1-1

# EMISSION CONTROL WARRANTY AT A GLANCE

## Emission Control Warranty




[1] Specific components may have longer coverage under terms of the Powertrain Warranty.
[2] Vehicles that are registered and operated in California, Colorado, Delaware, Maryland, Massachusetts, New Jersey, New Mexico, New York, Oregon, Rhode Island, Vermont, Washington and Washington, D.C., are covered by both the Federal Emission Control Warranty and by the State-Specific Emission Control Warranty.

All information in this digital guide is the latest available at the time of publication and is subject to change without notice.

## 2027 EMISSION WARRANTY

# 2 FEDERAL EMISSION CONTROL WARRANTY



COROLLA CROSS

FED 2-1

# WHAT IS COVERED AND HOW LONG

## Emission Defect Warranty

Toyota warrants that your vehicle:

- Was designed, built and equipped to conform at the time of sale with applicable federal emissions standards.
- Is free from defects in materials and workmanship that may cause the vehicle to fail to meet these standards.

Federal regulations require that this warranty be in effect for two years or 24,000 miles from the vehicle's in-service date, whichever occurs first. However, under the terms of the Basic Warranty, Toyota provides coverage of three years or 36,000 miles, whichever occurs first. Specific components may have longer coverage under the terms of the Powertrain Warranty. Additionally, components marked "8/80" in the parts list on PAGES 9-10 have coverage of eight years or 80,000 miles, whichever occurs first.

## Emission Performance Warranty

Some states and localities have established vehicle inspection and maintenance (I/M) programs to encourage proper vehicle maintenance. If an EPA-approved I/M program is in force in your area, you are eligible for Emission Performance Warranty coverage.

Under the terms of the Emission Performance Warranty and federal regulations, Toyota will make all necessary repairs if both of the following occur:

- Your vehicle fails to meet applicable emissions standards as determined by an EPA-approved emissions test.
- This failure results or will result in some penalty to you — such as a fine or denial of the right to use your vehicle — under local, state or federal law.

This warranty is in effect for two years or 24,000 miles from the vehicle's in-service date, whichever occurs first. Additionally, components marked "8/80" in the parts list on PAGES 9-10 have coverage of eight years or 80,000 miles, whichever occurs first.

FED 2-2

## WHAT IS NOT COVERED

These warranty obligations do not apply to failures or noncompliance caused by:

- The use of replacement parts not certified in accordance with aftermarket parts certification regulations
- The use of replacement parts not equivalent in quality or design to original equipment parts.

Provisions under the “What Is Not Covered” section of the New Vehicle Limited Warranty also apply to this warranty.

FED 2-3

# WARRANTY PARTS LIST

## Air/Fuel Metering System

- Air/fuel ratio feedback control system
- Cold-start enrichment system
- Deceleration control system
- Electronic fuel injection system components
  - > Airflow sensor
  - > Engine control module **(8/80)**
  - > Throttle body
  - > Other components

## Air Induction System

- Intake manifold and intake air surge tank

## Catalyst System

- Catalytic converter and protector **(8/80)**
- Constricted fuel filler neck
- Exhaust manifold
- Exhaust pipe (manifold to catalyst and/or catalyst to catalyst)

## Evaporative Control System

- Charcoal canister
- Diaphragm valve
- Fuel filler cap
- Fuel tank
- Vapor liquid separator

## Exhaust Gas Recirculation (EGR) System

- EGR gas temperature sensor
- EGR valve
- Associated parts

8/80 = Covered for eight years or 80,000 miles, whichever occurs first.

## Ignition System

- Ignition coil and ignitor
- Ignition wires
- Spark plugs†

## Positive Crankcase Ventilation (PCV) System

- Oil filler cap
- PCV valve or orifice

## Other Parts Used in Above Systems

- Data link connector **(8/80)**
- Hoses, clamps, fittings, tubing and mounting hardware
- Malfunction indicator light and bulb **(8/80)**
- Pulleys, belts and idlers
- Sealing gaskets and devices
- Sensors, solenoids, switches and valves

8/80 = Covered for eight years or 80,000 miles, whichever occurs first.
† Warranted until first required maintenance.

FED 2-4

## MAINTENANCE

You are responsible for performance of the required maintenance indicated in the *Owner's Manual* and your maintenance guide. Toyota will not deny a warranty claim solely because you do not have records to show that you maintained your vehicle. However, any failure or noncompliance caused by lack of maintenance is not covered by this warranty.

**When maintenance and repairs are paid for by you, these services may be performed by you or by any automotive service provider you choose. Toyota will not deny a warranty claim solely because you used a service provider other than a Toyota dealership for maintenance and repairs.** However, any failure or noncompliance caused by improper maintenance or repairs is not covered by this warranty.

FED 2-5

# REPLACEMENT PARTS

To ensure optimum performance and maintain the quality built into your vehicle's emission control systems, Toyota recommends the use of Toyota Genuine Parts when servicing or repairing the systems.

**Warranty coverage is not dependent upon the use of any particular brand of replacement parts and you may elect to use parts that are not Toyota Genuine Parts for maintenance and repairs. However, use of replacement parts that are not equivalent in quality to Toyota Genuine Parts may impair the effectiveness of the emission control systems.**

If you use replacement parts that have maintenance or replacement schedules different from those of Toyota Genuine Parts, you must follow the maintenance and replacement schedules for the parts you are using. In addition, you should ensure that such parts are warranted by their manufacturers to be equivalent to Toyota Genuine Parts.

Parts associated with vehicle maintenance services are warranted for 12 months or 12,500 miles from the vehicle's in-service date or the first applicable scheduled maintenance, whichever occurs first.

FED 2-6

## IF YOUR VEHICLE FAILS AN EMISSIONS TEST

If your vehicle fails an EPA-approved emissions test, you may make a claim under the Emission Performance Warranty. To do so, take your vehicle to an authorized Toyota dealership and present a copy of the emissions test report. Also, take your maintenance records in case they are needed.

If your claim qualifies for coverage, the dealership will repair your vehicle within 30 days (unless a shorter period is required by law). If your claim is denied, Toyota will notify you in writing of the reason within the same period. If we fail to do so, we will repair your vehicle free of charge. The only exceptions allowed are when you request or agree to a delay, or when a delay is caused by factors beyond the control of Toyota or the dealership.

For information on how to obtain service under the Emission Defect Warranty, see PAGE 28 , “Obtaining Warranty Service.”

FED 2-7

## IF YOU HAVE QUESTIONS

If you have questions or concerns about your federal emission warranty coverage, please refer to "If You Need Assistance" in your warranty digital guide. In the case of the Emission Performance Warranty, you may also request information from or report complaints to:

U.S. Environmental Protection Agency
Vehicle Programs & Compliance Division (6405J)
Attn: Warranty Complaints
401 M Street SW
Washington, D.C. 20460

Vehicles that are registered and operated in California, Colorado, Delaware, Maryland, Massachusetts, New Jersey, New Mexico, New York, Oregon, Rhode Island, Vermont, Washington and Washington, D.C., are covered by both the Federal Emission Control Warranty and by the State-Specific Emission Control Warranty (see PAGE 17).

FED 2-8

# DEALER CERTIFICATE

We (the dealership) want you to know that at the time your new Toyota vehicle is being delivered:

1. On the basis of written notification furnished by Toyota, we have knowledge that the vehicle is covered by an EPA Certificate of Conformity.
2. We have visually inspected those emission control devices or portions thereof that are visible without removing or adjusting any components or systems, emissions-related or otherwise. On the basis of this inspection, there are no apparent deficiencies in the installation of emission control devices by Toyota. (For purposes of this certificate, "emission control devices" is limited to devices installed on a vehicle for the sole or primary purpose of controlling emissions and which were not in general use before 1968.)
3. We have performed all emission control system preparations required by Toyota prior to the sale of the vehicle as set forth in Toyota's current pre-delivery service manual.
4. Except as may be provided in Paragraph 5, if this vehicle fails an EPA-approved emissions test within three months or 4,000 miles (whichever comes first) of delivery to the ultimate purchaser, and the vehicle has been maintained and used in accordance with the written instructions for proper maintenance and use, Toyota will remedy the nonconformity free of charge under the terms of the Emission Performance Warranty.
5. If the vehicle was used as a company car or demonstrator, check the box and complete the following:

   The vehicle with which this statement is delivered was placed into service as a company car or demonstrator prior to delivery. The Emission Performance Warranty period commenced on the date the vehicle was first placed into service, which was:

   _____

   Month Day Year

NOTE: The dealership makes no representation or warranty that the emission control system or any part thereof is without defect or that the system will perform properly. The Emission Performance Warranty referred to in Paragraph 4 and furnished with the vehicle is solely that of the manufacturer.

This statement is required by section 207 of the Clean Air Act (42 U.S.C. 7541) and the EPA regulations issued thereunder.

_____

Dealership Name

## 2027 EMISSION WARRANTY

# 3 STATE-SPECIFIC EMISSION CONTROL WARRANTY



COROLLA CROSS

Vehicles that are registered and operated in California, Colorado, Delaware, Maryland, Massachusetts, New Jersey, New Mexico, New York, Oregon, Rhode Island, Vermont, Washington and Washington, D.C., are covered by this warranty. Vehicles covered by this warranty are also covered by the Federal Emission Control Warranty (see PAGE 6 ).

## STATE 3-1 YOUR WARRANTY RIGHTS AND OBLIGATIONS

Toyota is voluntarily providing this warranty for the emission control system on vehicles registered and operated in California, Colorado, Delaware, Maryland, Massachusetts, New Jersey, New Mexico, New York, Oregon, Rhode Island, Vermont, Washington and Washington, D.C., for the time periods indicated on the next page, provided there has been no abuse, neglect, or improper maintenance of the vehicle.

Your emission control system may include parts such as the fuel injection system, ignition system, catalytic converter and engine computer. Also included may be hoses, belts, connectors and other emissions-related assemblies.

Where a warrantable condition exists, Toyota will repair your vehicle at no cost to you, including diagnosis, parts and labor.

STATE 3-2

## MANUFACTURER'S WARRANTY COVERAGE

1) For three years or 50,000 miles, whichever occurs first:

- If your vehicle fails a smog-check test, all necessary repairs and adjustments will be made by Toyota to ensure that your vehicle passes the test. This is your Emission Control System PERFORMANCE WARRANTY.

- If an emissions-related part listed on PAGES 9-10 is defective, the part will be repaired or replaced by Toyota. This is your SHORT-TERM Emission Control System DEFECT WARRANTY. Specific components may have longer coverage under the terms of the Powertrain Warranty.

2) For seven years or 70,000 miles, whichever occurs first:

- If an emissions-related part listed on PAGES 21-22 is defective, the part will be repaired or replaced by Toyota. This is your LONG-TERM Emission Control System DEFECT WARRANTY.

STATE 3-3

## OWNER'S WARRANTY RESPONSIBILITIES

You are responsible for performance of the required maintenance indicated in the *Owner's Manual* and your maintenance guide. Toyota recommends that you retain all receipts covering maintenance on your vehicle, but Toyota cannot deny warranty coverage solely for the lack of receipts or your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Toyota dealership as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

You should also be aware that Toyota may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact the Toyota Brand Engagement Center at (800) 331-4331.

STATE 3-4

## WHAT IS NOT COVERED

These warranty obligations do not apply to failures or noncompliance caused by:

- The use of replacement parts not certified in accordance with aftermarket parts certification regulations.
- The use of replacement parts not equivalent in quality or design to original equipment parts.

Provisions under the “What Is Not Covered” section of the New Vehicle Limited Warranty also apply to this warranty.

## STATE 3-5 PARTS LIST: LONG-TERM EMISSION DEFECT WARRANTY

The parts listed here are covered for seven years or 70,000 miles from the vehicle's in-service date, whichever occurs first.

### Air Induction/Exhaust System

- Cam timing control motor
- Camshaft timing gear bolt
- Intake manifold
- Throttle body

### Catalyst System

- Exhaust front pipe (including catalytic converter)
- Exhaust manifold (including manifold converter)

### EGR System

- EGR cooler
- EGR valve

### Evaporative Control System

- Charcoal canister
- Fuel tank
- Fuel tank main tube
- Fuel tank to canister tube
- Fuel tank vent tube assembly with sender gage

### Fuel Control System

- Clutch stroke sensor (shift stroke sensor)
- Engine control computer (engine control module)
- Fuel pressure sensor
- High-pressure fuel pump
- Injector

## Transmission Control System

- Electric transmission oil pump in continuously variable transaxle assembly
- Transmission valve body

## Other Parts Used in Systems Listed

- Air conditioner amplifier assembly
- Air conditioner radiator
- Blower assembly
- Brake actuator
- Compressor
- Condenser
- Cooling fan motor with controller
- Damper servo subassembly
- Engine oil pressure control valve equipped with engine oil pressure control
- Engine oil pump equipped with engine oil pressure control
- Evaporator
- Expansion valve
- Harness for air conditioner
- Headlamp assembly
- Multiplex network body computer
- O-ring for condenser
- Power distribution box assembly
- Service valve
- Tube & accessory for air conditioner

STATE 3-6

## MAINTENANCE

You are responsible for performance of the required maintenance indicated in the *Owner's Manual* and this guide. Toyota will not deny a warranty claim solely because you do not have records to show that you maintained your vehicle. However, any failure or noncompliance caused by lack of maintenance is not covered by this warranty.

**When maintenance and repairs are paid for by you, these services may be performed by you or by any automotive service provider you choose. Toyota will not deny a warranty claim solely because you used a service provider other than a Toyota dealership for maintenance and repairs.** However, any failure or noncompliance caused by improper maintenance or repairs is not covered by this warranty.

STATE 3-7

# REPLACEMENT PARTS

To ensure optimum performance and maintain the quality built into your vehicle's emission control systems, Toyota recommends the use of Toyota Genuine Parts when servicing or repairing the systems.

**Warranty coverage is not dependent upon the use of any particular brand of replacement parts and you may elect to use parts that are not Toyota Genuine Parts for maintenance and repairs. However, use of replacement parts that are not equivalent in quality to Toyota Genuine Parts may impair the effectiveness of the emission control systems.**

If you use replacement parts that have maintenance or replacement schedules different from those of Toyota Genuine Parts, you must follow the maintenance and replacement schedules for the parts you are using. In addition, you should ensure that such parts are warranted by their manufacturers to be equivalent to Toyota Genuine Parts.

If the failure of a warranted part caused damage to a part that is no longer covered by the Vehicle Limited Warranty, the non-warranted part will be replaced free of charge.

STATE 3-8

## IF YOUR VEHICLE FAILS A SMOG-CHECK TEST

If your vehicle fails a smog-check test, you may make a claim under the Emission Performance Warranty. To do so, take your vehicle to an authorized Toyota dealership and present a copy of the smog-check test report. Also, take your maintenance records in case they are needed.

If your claim qualifies for coverage, the dealership will repair your vehicle within 30 days (unless a shorter period is required by law). If your claim is denied, Toyota will notify you in writing of the reason within the same period. If we fail to do so, we will repair your vehicle free of charge. The only exceptions allowed are when you request or agree to a delay, or when a delay is caused by factors beyond the control of Toyota or the dealership.

For information on how to obtain service under the Emission Defect Warranty, see PAGE 28 , “Obtaining Warranty Service.”

STATE 3-9

## REPAIR DELAYS

If a Toyota dealership is unable to complete repairs on your vehicle within 30 days, you may have the repairs made under Toyota's provisions for emergency warranty repairs. See PAGE 29 for details.

STATE 3-10

## IF YOU HAVE QUESTIONS

If you have questions or concerns about your vehicle's State-Specific emission warranty coverage, please follow the steps described under "If You Need Assistance" in your warranty digital guide.

2027 EMISSION WARRANTY

# 4 OBTAINING WARRANTY SERVICE

COROLLA CROSS

OBT 4-1

# BY GEOGRAPHIC REGION

## In the United States, U.S. Territories, Canada and Mexico

To obtain warranty service in the United States, U.S. territories, Canada or Mexico, take your vehicle to an authorized Toyota dealership. If your vehicle cannot be driven, contact your nearest Toyota dealership for towing assistance. You do not have to pay for towing to the nearest Toyota dealership if your vehicle is inoperable due to failure of a warranted part.

## Outside the United States, U.S. Territories, Canada and Mexico

If you are using your vehicle outside the United States, U.S. territories, Canada and Mexico and need warranty service, contact a local Toyota dealership. Please note, however, that your vehicle may not be repaired free of charge because the local Toyota distributor may have no obligation to provide warranty service for your vehicle, and/or your vehicle may not comply with local regulatory or environmental requirements. If you require assistance while outside the United States, please contact our Brand Engagement Center at 800-331-4331.

OBT 4-2

## EMERGENCY REPAIRS

If your vehicle is inoperable or unsafe to drive and there is no Toyota dealership reasonably available to make repairs, you may perform the repairs yourself or have them performed by another automotive service provider. Toyota will reimburse you for any of the repairs that are covered by warranty. To receive reimbursement, present to an authorized Toyota dealership your paid repair invoices and any parts that were removed from the vehicle. You will be reimbursed for warranted parts at the manufacturer's suggested retail price and warranted labor at a geographically appropriate hourly rate multiplied by Toyota's recommended time allowance for the repair.

If your vehicle requires emergency repair, Toyota assumes no liability for subsequent failures caused by improper repairs or the use of parts that are not Toyota Genuine Parts unless you have the vehicle properly repaired in a timely manner. To ensure that warranty coverage remains intact, have your vehicle inspected by an authorized Toyota dealership as soon as possible after an emergency repair.